Revitalization of the Undergraduate Library to support the needs of our current and future students

To integrate CITES, Library and other support services for one-stop service

To create a virtual web page that will serve as a “first stop” resource page
Facilities for Media Production & Editing

Services Offered by a Range of Partners

Demonstration Lab of Student Work
2005 – Stuck at 1970

Upper Floor - periodicals, circulation and reference

Lower Floor – sea of carrels and circulating collection
What is the Basic Learning Outcome?

- Faculty Goals → Skills → Resources to provide in the Undergrad.

- What is the campus **missing** in terms of resources that students need to do their **projects**?
Working Groups – Same for both

Assessment

Integrated services and support

Staffing, organizational structure, administration

Steering Ctte

Physical and virtual space
Learning Commons
Undergraduate Library
University of Illinois

**Who**
- Students
- Faculty
- Staff
- Public

**With Whom**
- Academic advisors
- Campus service providers
- Career Center
- CITES staff
- Faculty
- Library staff
- Peer tutors
- Pre-major advising
- Teaching assistants
- Writing Workshop staff

**What**
- Collaboration
- Consultation
- Community
- Food and coffee
- Information
- Innovation
- Referral
- Resources
- Services
- Technology

**When and Where**
- 24/7
- Undergraduate Library

**Why**
- Provide study and social space integrated with resources and support services
- Support students in learning and adjusting to campus life by providing help with:
  - Academic advising
  - Adjusting to campus
  - Atlas
  - Courses
  - Registration
  - Technology

**How**
- Create inviting spaces
  - Convenient
  - Flexible
  - Accessible
  - Appealing
  - Comfortable
- Coordinate services
  - Central
  - Friendly
  - Integrated
  - User-focused
  - Timely

Same for Media Commons
Assessment - Same for both

- Focus groups
- Web survey
- Informal interviews with key stakeholders
- Service desk “quick question polls”

Usage Studies: Tracking what is getting used
What additional services would you use if they were included in the Undergrad Library "learning commons"?

<table>
<thead>
<tr>
<th>Additional service</th>
<th>Everyone</th>
<th>Undergrads</th>
<th>Grads</th>
<th>Faculty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Additional space/resources for collaborative/group projects</td>
<td>276 13%</td>
<td>223 13%</td>
<td>46 12%</td>
<td>2 5%</td>
</tr>
<tr>
<td>ATLAS support</td>
<td>49 2%</td>
<td>34 2%</td>
<td>8 2%</td>
<td>4 9%</td>
</tr>
<tr>
<td>CITES account service and Help Desk presence</td>
<td>259 12%</td>
<td>185 11%</td>
<td>56 14%</td>
<td>9 21%</td>
</tr>
<tr>
<td>Educational Technologies presence; Compass support &amp;/or training</td>
<td>116 5%</td>
<td>75 4%</td>
<td>30 8%</td>
<td>5 12%</td>
</tr>
<tr>
<td>Laptops to check out</td>
<td>227 10%</td>
<td>162 10%</td>
<td>51 13%</td>
<td>5 12%</td>
</tr>
<tr>
<td>Media download to iPods</td>
<td>269 12%</td>
<td>221 13%</td>
<td>36 9%</td>
<td>1 2%</td>
</tr>
<tr>
<td>Multimedia production equipment and support</td>
<td>158 7%</td>
<td>99 6%</td>
<td>43 11%</td>
<td>8 19%</td>
</tr>
<tr>
<td>Pre-major advising</td>
<td>179 8%</td>
<td>169 10%</td>
<td>7 2%</td>
<td>0 0%</td>
</tr>
<tr>
<td>Projection rooms (spaces with equipment)</td>
<td>162 7%</td>
<td>110 7%</td>
<td>40 10%</td>
<td>5 12%</td>
</tr>
<tr>
<td><strong>TA/faculty office hours (space)</strong></td>
<td>255 12%</td>
<td>203 12%</td>
<td>47 12%</td>
<td>2 5%</td>
</tr>
<tr>
<td><strong>Tutoring services</strong></td>
<td>225 10%</td>
<td>196 12%</td>
<td>27 7%</td>
<td>0 0%</td>
</tr>
<tr>
<td>Other</td>
<td>13 1%</td>
<td>6 0%</td>
<td>4 1%</td>
<td>2 5%</td>
</tr>
</tbody>
</table>

Total responses 2188 1683 395 43

2006 Web Survey
**What Exists?**
- Study areas (and type)
- Seating (and type)
- Tables (and types)
- Windows and lighting
- Services
- Technology
- Collaborative ...
- Other

**What would they like?**
- Content analysis of responses
Students Mapping Out Space
2012

- Draw what should be in the space

- Focus group dialogue
Help with **media editing**
More tech enabled furniture
More loanable technology
Get **everything** online

- Include more **support** services
- Provide **innovative technologies** to support learning, research, and teaching
- Create more **inviting and collaborative spaces**
Results: Students – Tech Related

- Writing with Video
- More outlets
- Ipod, laptop, projector, camera checkouts– podcasting
- Blogs, Wikis, Face Book
- My Space, Flickr Space
- Increased IM reference
- Interactive maps, tutorials and study guides
- Create/display information visually and with multimedia

- Help with media editing
- More tech enabled furniture
- More loanable technology
- Get everything online
Cleared out the upper level to make room for collaborative spaces
- Removed 400 carrels from lower undergrad
- Relocated periodicals to southside lower level
- Moved Ref collections (weeding)
Result: 2006-2009 Transformation
... the needs of today's students
Spaces 2013

Table Trashed?
Never fear.
Table wipes here!
Partners

Campus Partners
- The University Library
- Writer’s Workshop
- McKinley Health Services
- CITES
- Division of General Studies Academic Advising
- The Career Center
- Office of Study Abroad
- Illini Union Bookstore
- Residence Hall Library System
- Division of Intercollegiate Athletics
Recreational and Educational

Check Out Videogames

Look downstairs for our awesome gaming collection!

- Sony PSPs
- Nintendo DS
- Guitar Hero Controller
- DDR Controller
...Available for checkout

Just ask at the Circulation Desk!
Unique Collections – by Student and Faculty Request

Graphic Novels

Gaming and DVDS
Publicizing Services

Digital Displays

Did you know?...
You can return books from any campus library...
...And we'll take care of the rest!

This Week at the UGL

Sunday, September 12
• Resume Critiques: 2 – 9pm, Career Corner

Monday, September 13
• Study Abroad: Noon – 2pm, Research Desk
• DGS Advising: 2:30 – 4:30pm, Research Desk
• Resume Critique: 7 – 9pm, Career Corner

Interactive iPad Kiosks

follow us on twitter
@learnlibrary
@ScholCommons

Coming Soon
Monthly Exhibits
Flyers

Now Hear This! Audiobooks at the Undergrad!

Use sound judgment and make the most of your time!

LISTEN to your favorites while you...
...Commute to work,
...Travel,
...Vacation,
...Exercise,
...Wash dishes, garden, or just want to hear a bed-time story.

Located downstairs near the DVDs.

Need a player? Borrow one for up to one week.
Ask at the circulation desk.

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Loanable Technology

Available at the UNDERGRADUATE LIBRARY

Got Technology? The following equipment is available right here at the UGL. To check out an item, simply ask at the Circulation and Reserve Desk of the Undergraduate Library, located just inside the entrance to the upper level. The technology is available for UTEC students, staff, and faculty. If you reserve items too, call us at 333-3471.

1 week checkout: 2-hour in-Library checkout:

Canon HD Camcorders
Digital Cameras
GPS
Hard Drives
Microphones
MP3 Players
Portable DVD Players
USB Drives
Ti-Nspire Graphing Calculators
TI-84+ Graphing Calculators
Tripod for camera
Flip Video Cameras

2-hour in-Library

Adapters
Calculators
Headphones
Whiteboard markers & eraser
Laptops
Laptop locks
USB Laptop mouse

Vinyl Record Player

Wii controllers, headsets

Xbox 360 controllers & headsets

Video games

Walkman Cassette Player

Nintendo DS
Sony PSP

Dance Revolution Universe

Dance Mat with controller

Visit the Partner’s Desk

at the Undergraduate Library

Career Services The Career Center provides you with customized feedback on your resume and career documents. Stop by and talk with a Career Center representative and take home resources to help you reach your career goals.

Monday and Tuesday 7 - 9 pm
Wednesday 10 - noon
Sunday 2 - 6

Academic Advising Learn about majors and minors offered at the University of Illinois and more! Visit with a satellite advisor from the Division of General Studies.

Monday 2:30 - 4:30

Residence Hall Libraries Whether you live in University housing or not, you can check our books, movies, and music from any of the seven Residence Hall Libraries. Visit with the Residence Hall Librarian to learn more.

Thursday 3 - 5

Office for Inclusion and Intercultural Relations (C2R) CIR seeks to improve campus climate by providing transformative learning experiences that result in an appreciation for diversity and cross-cultural engagement. Learn more from these offices at:

Tuesday 2 - 3

La Casa: Feb. 7 & 28, March 27, & April 17.
Leather, Gay, Bisexual, & Transgender Resource Center: Feb 14, March 26, April 3 & 24
Doing a Presentation? We’ve got what You need!
- Videos
- Wireless laser pointers
- iPads
- Projectors
- SD cards
- USB flash drives

Posters/Marker Boards

ALL NEW TECHNOLOGY FOR YOU
(to checkout and then bring back)
(so that other people can use this stuff too)

Create, edit, and share digital video with our new video cameras!

Basic technology, too: portable DVD players and laptops ...

the UGL: your library rocks!

TAKE IT TO THE NEXT LEVEL
gaming consoles and games available at UGL

The Play Station Portable (PSP) and the Nintendo DS.

The collection of video games is on the lower level.

the UGL: your library rocks!

Need Help Starting a Research Assignment?

Text-a-Librarian 217-686-4361

This is not a couch!
Quick question surveys – handed at service desks
Marker board question of the week
Pop up question on a web site
Focus groups, interviews
Statistics
Assessment - Ongoing

We would like to know...

Why do you use the Undergraduate Library in the evenings?

Suggestion Board

You write, we respond

What Book (Fiction) Would you like UGL to buy?

Tell us why you use/have the UGL
Zones:

- Collaboration
- Gaming
- Lab Computing
- Media Editing
- Mobile Sandbox
- Presentation Gallery
- Video Production Studio

**Support Desk**
offering: consultation, support, and training

For more information please visit our website.

http://library.illinois.edu/ugl/mc/
Philosophy of the Media Commons 2012

- Facilities for Media Production & Editing
- Services Offered by a Range of Partners
- Demonstration Lab of Student Work
Role of the Media Commons

Loanable Technology Program at the UGL
Loanable Technology at the Undergraduate Library

Undergraduate Library Loanable Technology Circulation FA10-FA12

- Total Circs Fall 2010: 4,170
- Total Circs Fall 2012: 25,277

Over 100 Unique Tech Items Available for Check-Out

1-Week Item Circulation FA12
- Calculators: 10%
- Cameras: 22%
- Voice Recorders: 6%
- Data Storage/Retrieval: 33%
- Camera Equipment: 9%
- Other: 9%
- iPads/Tablets: 6%
- Projectors: 5%
- Other: 9%

2-Hour Item Circulation FA12
- Laptops: 54%
- Laptop Power Supplies: 27%
- Headphones/Headphone Accessories: 11%
- Calculators: 1%
- Cords/Adapters: 5%
- Other: 2%

Tech Used for over 215 Different Classes during Fall 2012.

For more information: mediacommons.illinois.edu
Class Needs

- Back Pocket Editing
- Digital, Audio - Interviews
  - Microphone Kits
  - Lighting, Lens, Extras
Services:

- **Collaboration**
  Collaborate and share information digitally
  Collaboration Tables can connect with Mac and PC Laptops, Ipads and Android Tablets.

- **Gaming**
  Gaming research, testing, or just taking a break
  A variety of consoles and games are available for checkout and play.

- **Lab Computing**
  Mac and PC lab computing
  Lab computing available to students, faculty and staff.
  Support staff are present to assist with questions.

- **Media Editing**
  Digital media editing and support
  Assistance in creating, editing, encoding, and sending digital media video and audio.

- **Mobile Sandbox**
  Mobile Development consultation and presentation
  Demonstrations of mobile application projects, assistance in mobile development, and presentations.

- **Presentation Gallery**
  Workshops and demonstrations
  A space for digital media workshops and demonstrations of student and faculty projects.

- **Video Production Studio**
  Professional level video studio
  A space for high end media capture complete with lighting, audio, and green screen.

- **Support Desk**
  Support and consultation services
  Offering a full range of consultation, support, and training

For more information please visit our website.

http://library.illinois.edu/ugl/mc/
Media Commons Zones: Part One

iPad Kiosk Gallery

Video Editing

Production Studio

Gaming
Media Commons Zones: Part Two

Collaborative Computing

Mobile App Development

Mobile App Prototyping
Campus Partners/Consultants

- Media Production and Pedagogy Workgroup
- CITES Digital Media Group and Academic Technology Support
- Dept. of Media and Cinema Studies
- Ethnography of the University
- Dept. of Dance
  ...and growing

Topics:

- Copyright
- Classroom Training
- Workshops
- Storage
- Media Literacy
Marketing the Media Commons

http://www.library.illinois.edu/ugl/mc/
Next Steps
Next Assessment

Usage Studies: Tracking what is getting used

- Focus groups
- Web survey
- Informal interviews with key stakeholders
- Service desk “quick question polls”
Questions?

Undergraduate Library  http://www.library.illinois.edu/ugl/

Lori Mestre  lmestre@illinois.edu