Spaces and Services at the Undergraduate Library

Dr. Lori Mestre | Professor and Head, Undergraduate Library – University of Illinois at Urbana-Champaign
Overview

- Spaces
- Services
  - Instruction
  - Reference
  - Circulation
  - Reserves
  - Media/Video/Audio/Loanable Technology
  - Social Media
2005 to 2017
A Short Video about the UGL

It's a good thing that there's always someone here to help out.

https://www.youtube.com/watch?v=viOow_81zbA
Spaces at the UGL
Undergraduate Library – Two Levels

Upper Level: Collaborative Space, Media Commons, Video Studio, Partners & Services

Lower Level: Quiet Space, Collections, Audio Studio, Self Service
Lower Level

- Quiet Study
- Book Collections
- Media Collections
- Audio Studio
- Respite Rooms
Lower Level Map
Spaces

Tables and individual study carrels
Unique Collections

Fiction and Non Fiction

Graphic Novels

Gaming and DVDS
Respite Rooms

Gaming Archive
Technologies on the Lower Level

Kiosks with Touch Screen Directories

Self Check-out Machines
Audio Production Studio
Self-Use Video Studios [push button]

Something simple

- One Room
- Extron – SMP 351
- Panasonic – AW-HE2PJ
Upper Level

- Circulation/Reserves/Information
- Loanable Technology
- Consultation corner
- Writer’s workshop
- Gaming, board games, puzzles
- ICS lab
- Video Studio
- Espresso Royale Café
Map of Upper Level
Collaboration

Study Room Reservations
Services Upper Level

http://www.library.illinois.edu/ugl/
Services

Circulation/Reserves

Printing, Scanning, Computers

Loanable Technology
Instruction and Reference

Instruction Classes, Ask a Librarian (Chat reference), Libguides, Office Hours

Ask a Librarian
Chat is available

Type your message here

OPEN CHAT IN NEW WINDOW

Roving Reference with iPads
Use of i-Clickers in Library Instruction

The weather in Illinois is...

1. Too hot!
2. Too cold!
3. Just right!
Video Rap (for instruction)

https://youtu.be/WFnmwrhJA_Q
Research & Writing Help (RAW)
Use of Virtual Reference

iWonder (open source/)

- E-mail: 5,424 per year
- “Virtual” ~ 10,288 per year (~500 each week)
- In Person: 52,510 a year
Partner Services

Computer Lab

Espresso Royale Café
Loanable Technology Program
Loanable Technology

- Back Pocket Kits
- Cameras
- Camera Equipment
- Presentation Equipment
- Gaming and Media Devices
- Calculators
- Data Storage and Retrieval
- Adapters and Cables
For Classes

- Back pocket kits
- For interviews (audio, video)
  - Microphone kits,
  - Lighting, lenses etc.

Audio Backpack

Video Backpack
Uggles and a “Go Pro”
Computers and Equipment

Information about:
- Computers
- Printing
- Scanning/Copying

Loanable Technology

Technology and equipment sorted by popularity and currently available at the following libraries:

<table>
<thead>
<tr>
<th>Equipment</th>
<th>UGL</th>
<th>MPAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>HP Pavilion 14 Chromebook</td>
<td>16</td>
<td></td>
</tr>
<tr>
<td>Apple Lightning to USB Cable</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>Monoprice DJ Style Headphones</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>Apple 30-pin to USB Cable</td>
<td>7</td>
<td></td>
</tr>
<tr>
<td>Dry erase board accessories</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>USB flash drive</td>
<td>19</td>
<td></td>
</tr>
<tr>
<td>Apple 85W MagSafe Power Adapter</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>Chromebook charger</td>
<td>6</td>
<td></td>
</tr>
</tbody>
</table>

Media Commons

The Media Commons at the Undergrad Library includes equipment for:
- Audio production
- Video production
- Gaming
- Media editing
- Mobile prototyping
- Loanable technology

Scholarly Commons

The Scholarly Commons offers resources, software, and expert consultations for data analysis, digitization, copyright, usability, and scholarly communication. They also have hardware available for use on site.
Loanable tech circulation (not including laptops or iPads)

1-Week Loanable Technology Circulation Totals

<table>
<thead>
<tr>
<th>Semester</th>
<th>Total</th>
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<tbody>
<tr>
<td>FA 2010</td>
<td>1126</td>
</tr>
<tr>
<td>SP 2011</td>
<td>1620</td>
</tr>
<tr>
<td>FA 2011</td>
<td>2117</td>
</tr>
<tr>
<td>SP 2012</td>
<td>2237</td>
</tr>
<tr>
<td>FA 2012</td>
<td>2265</td>
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<tr>
<td>SP 2013</td>
<td>3089</td>
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<td>FA 2013</td>
<td>3258</td>
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<tr>
<td>SP 2014</td>
<td>2956</td>
</tr>
<tr>
<td>FA 2014</td>
<td>2925</td>
</tr>
<tr>
<td>SP 2015</td>
<td>3514</td>
</tr>
</tbody>
</table>
Circulation of equipment loaned – Fall 2017

2-HOUR LOANABLE TECHNOLOGY ITEMS
CIRCULATION STATS FOR FALL 2016

- Calculators: 30%
- Computer Accessories: 28%
- Computers: 12%
- Gaming: 1%
- Headphones: 0%
- Other: 2%
- Playback: 9%
- Tablets/Accessories: 8%
- Adapters/Cables: 10%

Circulation of equipment loaned – Fall 2017
Circulation of equipment loaned—Fall 2017

1-WEEK LOANABLE TECHNOLOGY ITEMS
CIRCULATION STATS FOR FALL 2016

- Cameras: 25%
- Camera Equipment: 24%
- Calculators: 14%
- Tablet/Accessories: 8%
- Presentation Equipment: 8%
- Data Storage/Retrieval: 14%
- Gaming: 2%
- Playback: 1%
- Other: 0%
- Adapters/Cables: 4%

Undergraduate Library
University of Illinois at Urbana-Champaign
% of classes that use ‘Loanable Technology’

<table>
<thead>
<tr>
<th></th>
<th>Unique Classes</th>
<th>Academic Departments</th>
<th>Percent of Departments</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY14 Class Support</td>
<td>247</td>
<td>84</td>
<td>44</td>
</tr>
<tr>
<td>FY16 Class Support</td>
<td>577</td>
<td>115</td>
<td>61</td>
</tr>
</tbody>
</table>
Zones:

- Collaboration
- Gaming
- Lab Computing
- Media Editing
- Mobile Sandbox
- Presentation Gallery
- Video Production Studio
- **Support Desk**
  offering: consultation, support, and training

For more information please visit our website.

http://library.illinois.edu/ulg/mc/
Media Commons

Video Studio

Media Editing Machines
A Short Video from the Media Commons

video
https://youtu.be/py2ui_t57uk
Stage 1 of Developing the Video Studio
Stage 2 of the Video Studio
Final Stage of the Video Studio
Video Production Studio
Some Use Cases

Over 120 interactions a year

- Instruction in how to make a video/audio (in classes, or)
- Promotional videos for departments
- For student or group projects.
- Both on location or in the studio
Mobile Applications

Library iPhone apps

Library apps for your iPhone, iPad, or iPod touch.

Apps are available from the iTunes app store.

New Book Apps - discover recently added items in your library

Minerva - search the online catalog, find out what technologies are available, and more.

Intro to UGL

Computers for you

Group Study space

Technology checkout

DVDs for checkout

Print your paper

Media Viewing Booths

Undergraduate Library

Directory and Call Number level

Upper Level

Lower Level

Directory

Search
Social Networks

Facebook, Twitter, YouTube, Instagram, Pinterest
Undergraduate Library

This is the official Pinterest page of the University of Illinois at Urbana-Champaign Undergraduate Library. Check out library resources and services!

- Literary Recipes
- Study Smarts
- Media Commons
- Grilling Galore
- UGL Tips and Guides
- Poetry!
- University of Illinois Dances
- April Absurdity
- TV Series
- Question Board!

On Twitter

On The Blog

On the Shelf

Pinterest, Twitter, New Books, Blog, Instagram
Where’s Uggles? Promotion via Instagram
DeStress Activities

Legos, Board Games, Video Games, Puzzles

Coloring
Dog Therapy

They’re coming...
Check Out Videogames

Look downstairs for our awesome gaming collection!

We also have...
- Sony PSPs
- Nintendo DS
- Guitar Hero Controller
- DDR Controller

...Available for checkout

Just ask at the Circulation Desk!
Assessment

We would like to know...

Why do you use the Undergraduate Library in the evenings?

SUGGESTION BOARD

You write, we respond

- I am hungry, please open the tunnel for me to get snacks late at night.
- We apologize for the inconvenience due to the tunnel, but it was decided the tunnel needs to be closed for safety concerns when the Main Library is closed. We are exploring alternatives, but until then please make your stacking plans in advance.

Recycling binoculars! There are newspaper standees in the galley. They are not there because they have been placed throughout the library.

You should notify someone in a park.
- If your site does not support this writeable powerpoint.

What book (fiction) would you like UGL to buy?

Tell us why you use/love the UGL
Questions?

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Media Commons: http://www.library.illinois.edu/ugl/mc/
Undergraduate Library: http://www.library.illinois.edu/ugl/