

Zoom Teaching Spaces Troubleshooting

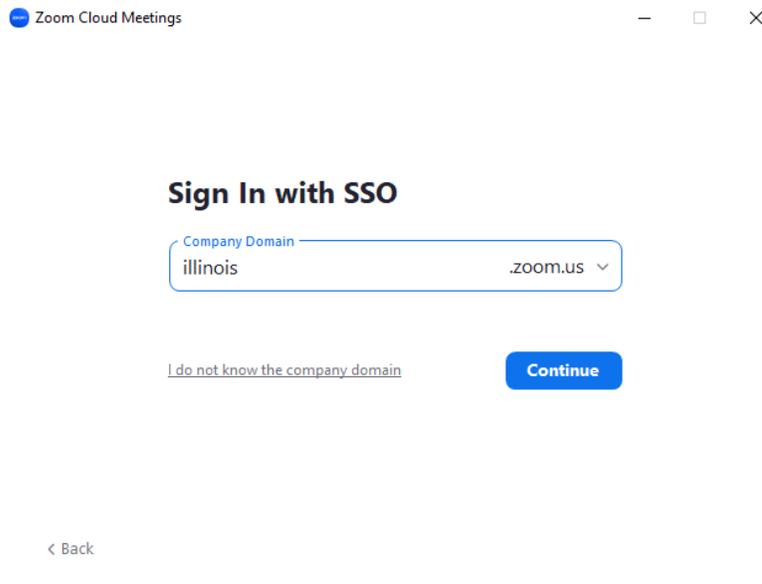
These directions apply to the **desktop computer** in this room. If this room also contains a conference room computer, this is not relevant to that system.

To use this desktop:

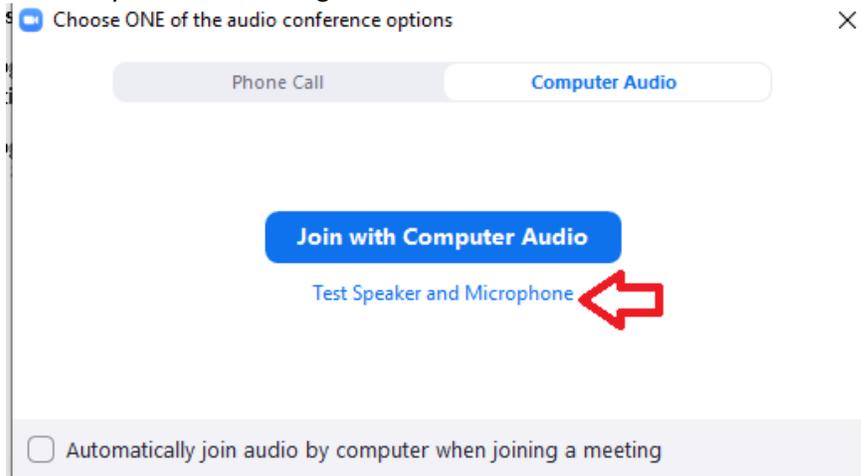
- Login to the computer using your netID and password.

Zoom settings on this computer:

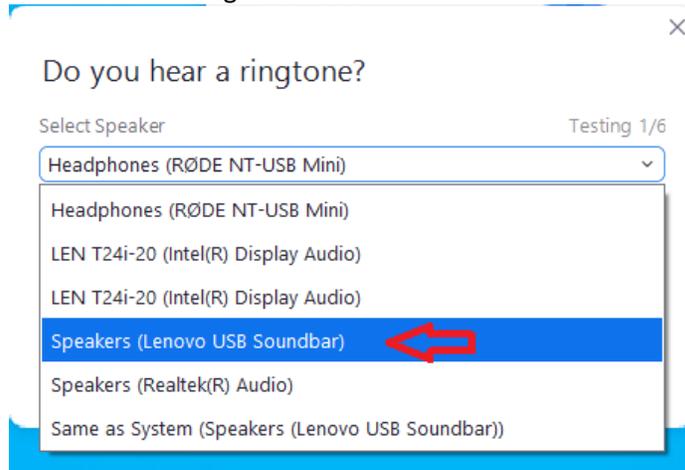
1. Log into Zoom using the SSO:



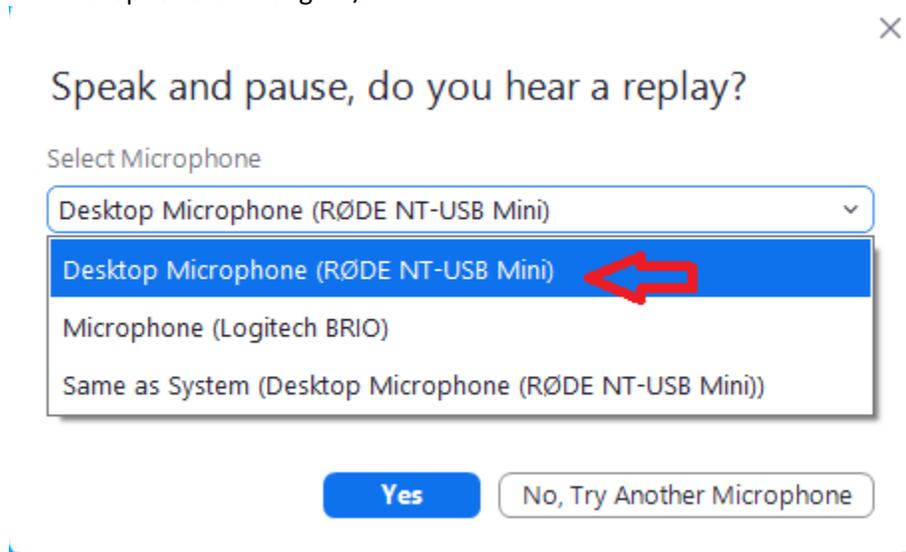
2. Test your Audio Settings:



3. Audio is through Soundbar



4. Microphone is through RØDE



For more help using Zoom: <https://answers.uillinois.edu/illinois/page.php?id=99188>

Audio Issues:

If ANY of these are muted or turned very low, then you will NOT hear audio. If you have any sound issues check ALL three of the following:

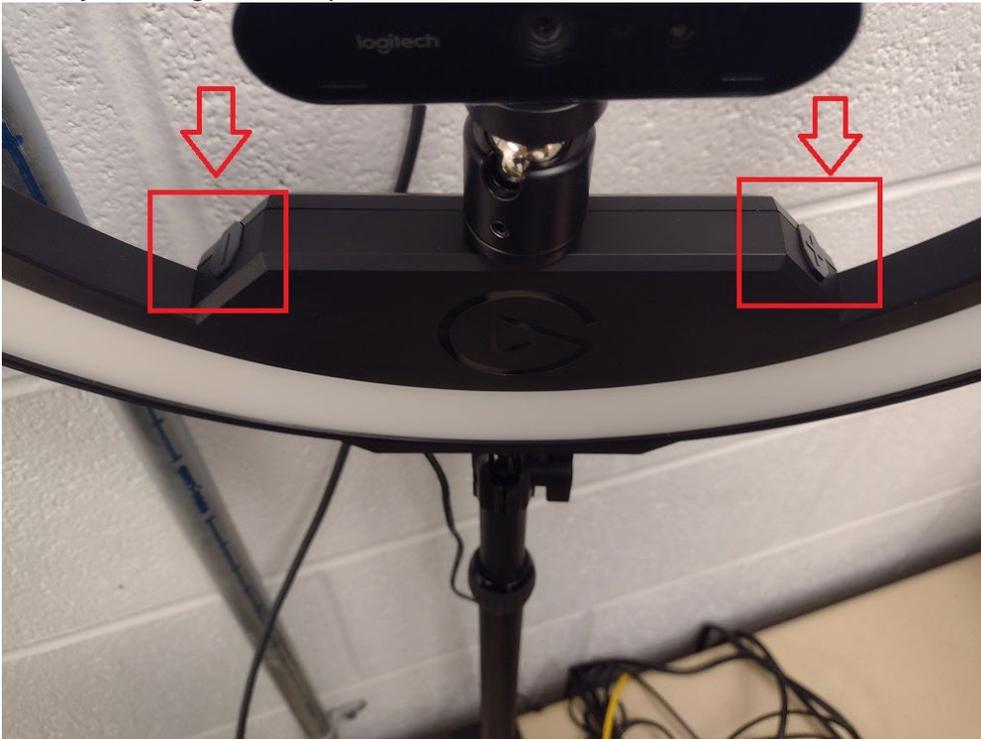
- Display Speakers/Speaker Bar.
- Desktop volume when you log on – dedicated room PC: bottom right corner on the screen.
- Application volume – such as video, webinar, Teams, Zoom. Locations vary per application.

To turn on the ring light:

1. Turn on the light with the switch under the ring:



2. Adjust the light intensity:



To complete your session:

When you have completed your session, please log out of the computer session.

If you have any trouble logging into this computer or the software does not work as described above, please file a ticket with Library It: <https://go.library.illinois.edu/logaticket>.