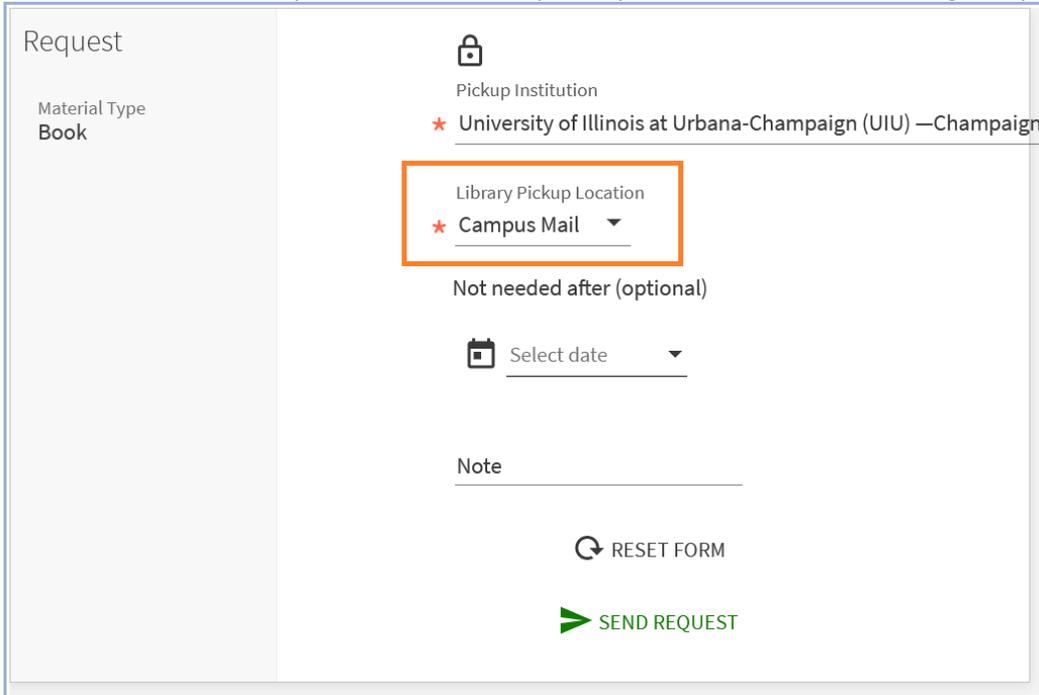


Campus Mail

Patrons can choose Campus Mail as a “Library Pickup Location” when submitting a request in Primo.



The screenshot shows a web form for submitting a request. On the left, a sidebar indicates the 'Request' is for a 'Book'. The main form area includes a 'Pickup Institution' dropdown set to 'University of Illinois at Urbana-Champaign (UIU) —Champaign'. Below this is a 'Library Pickup Location' dropdown menu, which is highlighted with an orange box and set to 'Campus Mail'. Other fields include 'Not needed after (optional)', a 'Select date' dropdown, and a 'Note' text area. At the bottom, there are 'RESET FORM' and 'SEND REQUEST' buttons.

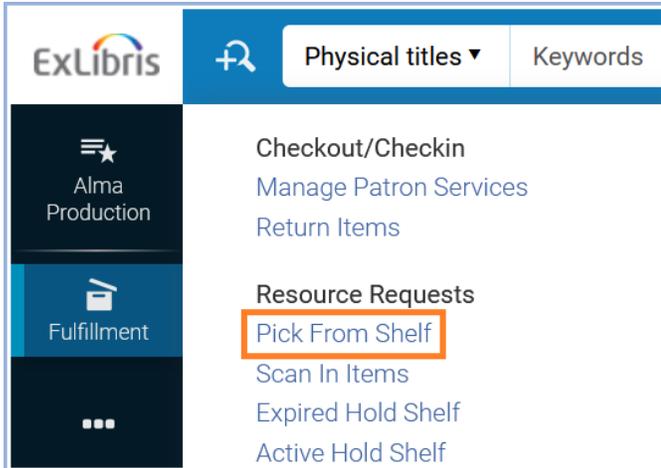
Processing items for delivery through Campus Mail using Alma should seem familiar to staff who have used Voyager. A Campus Mail request is handled much like any other request in the Pick From Shelf list.

Basic Steps:

- Print the Pick Slip from the Pick From Shelf list.
- Retrieve the item.
- On the Scan In Items screen, select "Automatically print slip" and "Register in-house use".
- Scan the item's barcode. Cancel the Transit Slip print.
- Copy the Requester ID. Look up the patron from the Manage Patron Services screen.
- Check the User Notes for any notes about a Campus Mail address to use.
- To get the patron's library barcode to use in Mailing Slip NET:
 - Click the link next to "ID" in the patron information box to get to the User Details screen.
 - Copy the barcode.
 - Click < next to "User Details" to return to the previous screen.
- Check out the item to the patron.
- Write the due date on the item's due date slip.
- **Click Done** in Alma so that the patron gets a notification email.
- Print the Mailing Slip using Mailing Slip NET.
 - If the patron had a Campus Mail address in their User Notes, use that.
 - Otherwise, enter the patron barcode and item barcode.
- Put the Mailing Slip in the item.
- When bagging the item, tape the Mailing Slip to the front of the bag. Remove and shred any other paperwork with patron information that was in the item.

Detailed Workflow:

1. Go to the Pick From Shelf list from the Fulfillment menu.



2. Print the Pick Slip(s) according to your department procedures.

The screenshot shows the 'Pick Up Requested Resources (1 - 3 of 3)' page. On the left is a 'Facets' sidebar with sections: 'Request Date' (Today (3)), 'Request/Process Type' (Patron physical item ... (3)), 'Location' (Stacks (3)), 'Call Number' (977.386 M63c (1), 977.3992 W125a - Q.... (2)), and 'Pickup Institution' (University of Illinois a... (3)). The main area has a title bar with '< Pick Up Requested Resources (1 - 3 of 3)' and buttons for 'Cancel' and 'Print Slip Report'. Below the title bar is a 'Sort by' dropdown set to 'Call Number - Asc' and buttons for 'Print Slip', 'Cancel', a share icon, and a settings gear. A 'Select All' checkbox and a 'Destination' dropdown set to 'Campus Mail' with a circled 'x' are also present. The main list shows one item: '1' with a checkbox, a book cover thumbnail, the title 'Flying the mail / by Donald Dale Jackson and the editors of Time-Life Books.', and metadata: 'Author: Jackson, Donald Dale, 1935-author.', 'ISBN: 9780809433322', 'Imprint: Alexandria, Va. : Time-Life Books, ©1982.', 'Location: Stacks', 'Call Number: Q. 383.14409 J133F', and 'Requests: 1'. Action buttons for 'Cancel Request' and 'Mark as Missing' are visible.

Note: To only see Campus Mail slips, select "Campus Mail" from the "Destination" section of the Facets sidebar. To remove a facet, click the circled "x" to the right of the facet name at the top of the list of requests.

- Some things to note about the printed Pick Slip:
 The Item Barcode may or may not appear.
 The Destination is Campus Mail.
 The Request ID can be used to look up the request in Alma if needed.
 The patron's ID may not appear in full.

Location: Main Stacks - Stacks

Call Number: Q. 383.14409 J133F

Item Barcode:



Flying the mail /
 By: Jackson, Donald Dale,
 Material Type: BOOK
 Inventory Material Type: Book

Requested For: SS

Destination: Campus Mail

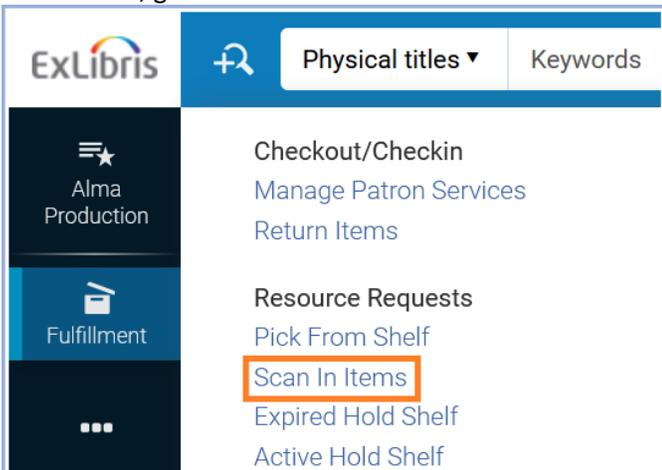
Request Type: Patron physical item request

Request ID: 17610818900005899

Patron ID at Item's Institution:




- Take the printed Pick Slip to the shelf to retrieve the item.
- In Alma, go to the Scan In Items screen from the Fulfillment menu.



ExLibris

Physical titles ▾ Keywords

- Alma Production
 - Checkout/Checkin
 - Manage Patron Services
 - Return Items
- Fulfillment
 - Resource Requests
 - Pick From Shelf
 - Scan In Items**
 - Expired Hold Shelf
 - Active Hold Shelf

6. On the Scan In Items screen, make sure to select “Yes” for “Automatically print slip” and check the box for “Register in-house use”. Then scan the item’s barcode.

Scan In Items Manage In Process Items Exit

Scan in Items Change Item Information

Automatically print slip Yes No

Register in-house use

Work Order Type

Scan item barcode * OK Create Item

Scan request ID OK

7. This brings up a print preview screen for a Transit Slip to route the item to the “location” of Campus Mail. This slip is unnecessary, so click “Cancel”.

To: Campus Mail

Item Barcode:

3 0 1 1 2 0 3 1 8 9 5 9 9 5

Flying the mail /
By: Jackson, Donald Dale,
Owning Library: Main Stacks
CARLI
I-Share

Print 1 sheet of paper

Destination EPSON TM-T88IV Rec

Pages All

Copies 1

Layout Portrait

Color Black and white

More settings ▼

Print Cancel

Note: If the item came from an I-Share institution, the Transit Slip will say the name of that institution instead of “Campus Mail”. This is expected behavior and can be ignored.

8. The Scan In Items screen will show information about the item and the patron. Copy the Requester ID to use for looking up the patron.

Scan In Items

Clear List Manage In Process Items Exit

Automatically print slip Yes No

Register in-house use

Work Order Type

Scan item barcode * [Create Item](#)

Scan request ID

1 - 1 of 1

| Title | Destination | Barcode | Request/Process Type | Requester | Requester ID | Place in Queue | Checker In |
|--|-------------|----------------|--------------------------------|----------------|------------------------------|----------------|------------|
| Flying the mail / by Donald Dale Jackson and the editors of Time-Life Books. | Campus Mail | 30112031895995 | ⚠ Patron physical item request | Fish, Stackles | stackles@illinois.edu | 1 | ... |

9. Go to the Manage Patron Services screen from the Fulfillment menu.

ExLibris

Physical titles ▾ Keywords

Alma Production

Fulfillment

- Checkout/Checkin
- Manage Patron Services**
- Return Items
- Resource Requests
- Pick From Shelf
- Scan In Items
- Expired Hold Shelf
- Active Hold Shelf

10. Use the copied Requester ID to look up the patron.

Patron Identification

Go to Return Items Register New User

Find user in other institution

Scan patron's ID or search for patron *

Use proxy

- Check the User Notes field to see if the patron has a Campus Mail address listed there. If so, use that when mailing the item.
- If you'll be using Mailing Slip NET to print the address label, and there's no Campus Mail address in the User Notes, then you'll need the patron's library barcode. To get that, click the ID in the patron information box (the text of this link should be the same as the Requester ID you copied earlier). The patron information box may be at the top of the page or on the right side, depending on the size of your browser window.

Patron Services

Active balance **0.00 USD**

ID **stackles@illinois.edu**

User group **SUPT STAFF**

User Notes

1. This is a dummy patron record--contact Circulation at 333-8400.

Loans Returns Requests Network Activity

- This link takes you to the Identifiers tab on the User Details screen. Copy the library barcode (which starts with 2011...). Then click the left-pointing angle/arrow (<) next to "User Details" to go back to the Patron Services screen. (The Cancel or Save button would also work.)

User Details

Toggle Account Type Cancel Save

Fish, Stackles

ID **stackles@il...** Account Type **Internal** Identity Service **Not Used**

Record type **Public** User group **SUPT STAFF**

General Information Contact Information Identifiers Notes Blocks Fines/Fees Statistics Attachments

Proxy For History

1 - 1 of 1

| Active | ID Type | Value | Note | Created By | Creation Date |
|---------------------------------------|----------------------------------|-----------------------|--|------------|-------------------------|
| 1 <input checked="" type="checkbox"/> | Netid (Scoped - includes domain) | 20112000326602 | Added by script on 2020-07-17 17:18... | exl_api | 07/17/2020 17:18:10 CDT |

14. Check out the item by scanning it into the "Scan item barcode" field. Write the due date on the item's due date slip.

Patron Services

Add/Renew Patron Role Edit User Info Submit Request Refresh Blocks/Notes Done

Fish, Stackles

Active balance 0.00 USD Send Activity Report
ID stackles@illinois.edu Send Requests Report
User group SUPT STAFF

User Notes

1. This is a dummy patron record--contact Circulation at 333-8400.
Edit Notes

Loans Returns Requests Network Activity

Scan item barcode * 30112031895995 OK Create Item

15. Then click the Done button to send the patron a notification email.

Patron Services

Add/Renew Patron Role Edit User Info Submit Request Refresh Blocks/Notes Done

Fish, Stackles

Active balance 0.00 USD Send Activity Report
ID stackles@illinois.edu Send Requests Report
User group SUPT STAFF

User Notes

1. This is a dummy patron record--contact Circulation at 333-8400.
Edit Notes

Loans Returns Requests Network Activity

Scan item barcode * Look-up or select OK Create Item

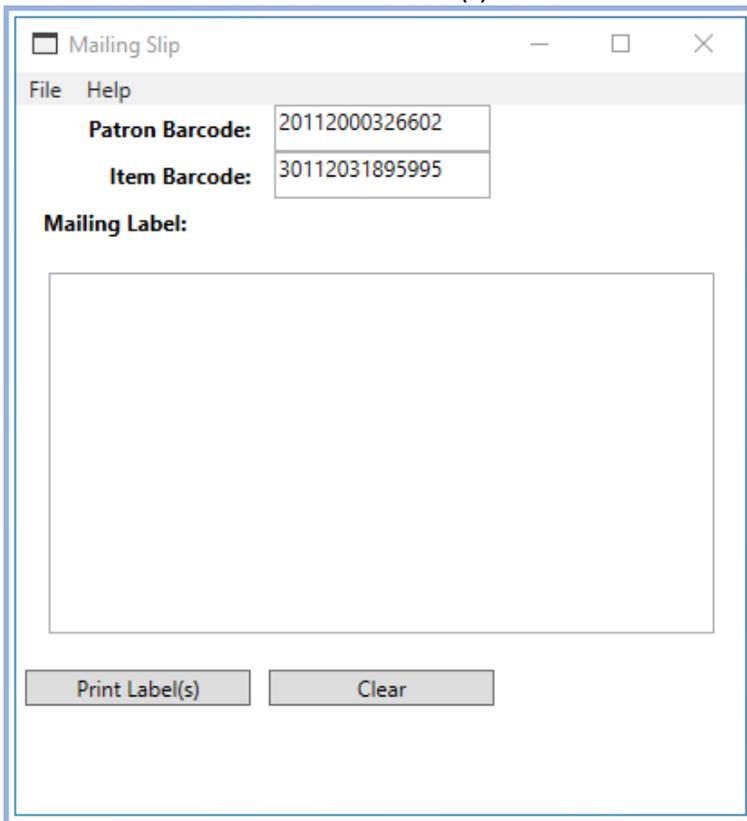
1 - 1 of 1 Change Due Date

Loan Display : Loans of this session

| Title | Due Date | Barcode | Fine | Loan Date | Loan Status | Item Policy | Library | L N |
|---|-------------------------------|----------------|------|------------|-------------|---------------------|----------------|-----|
| 1 <input type="checkbox"/> Flying the mail / by Donald Dale Jackson and the editors of Time-Life Books. | 09/17/2021 18:00:00 CDT | 30112031895995 | - | 08/20/2021 | Normal | BOOK 16/4 WKS | Main Stacks | ... |

Note: If you prefer, you can check the item out to the patron first and get the patron's library barcode after that. Either way, make sure to click the Done button on the Patron Services screen when you're finished.

16. Open Mailing Slip NET. Paste the patron's library barcode in the Patron Barcode field, and then scan the item's barcode in the Item Barcode field. If the label doesn't automatically print, click the Print Label(s) button.
- Note:** If there was a Campus Mail address given in the patron's User Notes, use that instead of entering the barcodes. Enter the patron's name and address into the large Mailing Label field. Skip a line and scan in the item barcode. Then click the Print Label(s) button.



The screenshot shows a window titled "Mailing Slip" with a menu bar containing "File" and "Help". Below the menu bar, there are two input fields: "Patron Barcode:" with the value "20112000326602" and "Item Barcode:" with the value "30112031895995". Below these fields is a large, empty text area labeled "Mailing Label:". At the bottom of the window, there are two buttons: "Print Label(s)" and "Clear".

17. Put the printed Mailing Slip in the item.
18. When bagging Campus Mail, remove all paperwork from the item. Tape the Mailing Slip to the front of the bag, and shred any other slips or paperwork with patron information. Don't send paperwork inside the bag that might identify the patron.