Pictures are good, but too expensive.

sounds like a good idea. Hopefully, one does not need a constant supply of dimes!

I do nearly all searching from home.

Wonderful! Thank you! The only problem I've had is with printing SGML documents, as used by Grainger's DLI project. The browser crashes when I try to send a print job to Graphic Services.

the cost should be the same as the one in ccso site. 7 cents/page

Its a fine serivce which allows staff to obtain professional results in a responsive environment for low cost.

It is sometimes difficult to find where the printer is located that will print your document

It is too expensive to do library search. This university should provide free service like before.

I send my things home and print from there.

Takes a long time to route, doesn't give error messages if printer is jammed or other problems are encountered.

It is annoying that printing that we used to be able to do for free in the Lib. Science library now costs money. I don't print anymore, and it is time consuming to write everything down. Or I email the list to myself, and a few times I've only received part of the list

I should be able to print the screen to my desktop printer not to a printer in the library. I ask it to print, and I have NO idea where it's being printed ... not on MY printer, that's for sure.

I don't know if it is available right now or not. If we are able to print out the online documents through printers in the labs while using libray computers (through newworking), this will benifit a lot to the ones doing research, especially graduate students

I haven't used the laser printing yet. Partly because I have access to free laser printing already, so I just email what I need to my email account and then print the information for free. But, I feel that the laser printer is a good idea. The quality and convenience of a laser printer just can't be matched by a dot-matrix. Although, I wonder if some of the better ink-jet printers wouldn't be adequate at a cheaper cost.

I like the use of laser printers much more than the dot matrix system sprevoiusly used, however I do not understand why it must be 10 cents per page. That seems to be a high feel for something that is necessary for students.

The networking of the situation seems to have drawbacks, having to contact Graphic Services every 3rd or 4th attempt at printing.

i think you should go back to the old way because everyone complains about it bitterly. people feel like the library is here to expand knowledge and the fact that they have to pay for prinitng limits them greatly

It seems poor form to charge patrons for printing out the citations they need to locate material. Charging to print full-text articles is understandable, but too many errors can be made when patrons are required to write down citation information and call numbers.

I use a lot of large format materials and it is still not set up for them

Good idea, though, I think.

no need to use.

the pink sheet that first comes out wastes a great deal of paper.

I dont' have comments because I have not use it.

From what I've heard, most people are okay with the system, but the cost of one page leads them to write things down, rather than to pay for a reference. Re: online journals, I think it's a great idea that could really save time.

I haven't used the laser printers because I think 10 cents per page is expensive, considering that in the computer centers it costs 8 cents per page to print.

too few printers available...especially in the dorms. often times, i have to wait for the printer.

The dot matrix option, however clunky, was appropriate for what is often very ephemeral uses (recalling a card catalog number, etc.) The wastage--due to misaligned pages and what seemed like frequent frivolous use--was enormous, on the other hand, and the laser printer option helps cut down on it. On the other hand, shifting the costs to the user makes the user more cautious about what he/she prints, and cuts down on waste

I think for the amount of tuition and fees paid per student, charging for laser printer service/paper/toner is superfluous.

Although I have not used the service myself, I think it's unfortunate that the library has decided to charge users for printing out citations from the library's own online catalog.

Look at 2.4.

Why does the printer in the modern languages library print out a full page receipt? It's wasteful.

We pay enough in tuition without having to pay $.10 for every page
we print. Come on.

I could not figure out how to print from them, or where my bill would be sent.

signage needs to be more clear

I like the quality of the laser printouts and the increased number of laser printers on campus; however, I don't feel that I should have to incur this cost after paying a tuition to this institution. I understand, too, that some students may take advantage and cause an increase in your costs. But, a large number of the student population should not be held responsible. I don't think that it is fair to pay such a high cost to print a paper.

The residence halls allow students to print for $.08 per page, so it is more cost effective for students to print out at the halls. In order to do this, we must email the desired pages and then go to the halls to print it out, which wastes time just to save some money.

I have not tried laser printing but I think that it is a thing to have the opportunity to print in the library.

I appreciate the option of printing to a laser printer. I recognize that the quality is generally superior to that of dot matrix printers. However, I'd prefer a printer/copy card option like that available at computer labs on campus (if that hasn't changed). I also wonder if the library has considered the possibility of a library fee to be assessed to every student that would offset the cost of laser printing to the library, or requesting a share of existing fees already assessed to all students. I'd prefer that over a pay-as-you-go service.

Good Quality at good price.

Real cheap and convenient.

Cost is too high, considering the fact that I don't require laser-quality printouts of my online searches.

Problems with the printer: occasional paper jams. Problems with the print server: sometimes print jobs seem to disappear. Patrons follow all of the on screen procedures, the job is sent to the network and then doesn't print till as much as a half hour later (after the patron has given up and left the library), or it doesn't print at all.

not cheap

it is pretty satisfying.

it's expensive

Too expensive. Kinkos is even cheaper!

The University needs more machines which allow students to add money to their "copying accounts" on their I-Cards. It is difficult to run across from library to library to locate a machine.

would much much rather have the option of the free dot matrix printer
The quality of the print out is not important to me when researching
Cost definitely is

WHY DO WE HAVE TO PAY!!!!! :O(

It would be nice to have some way of printing only citations (library location and call number, at least) from the online catalog without having to use the laser printer. Having a laser printer for printing web pages is nice, and it seems reasonable to charge for this.

Works fine, but an explination about what "net id" is might help for some students. In addition, service could be a bit better.

I want to be able to print out a crappy dot-matrix list of citations without paying a dime per page. Is that too much to ask? I pay enough money to this school, and an extra pile to GSLIS besides, supposedly for computer technology. I do not want to see each printed page waste another sheet of paper for a cover sheet. And pity those who have to hike to Undergrad to pick stuff up.

Network seems slow, takes several minutes to start printing.

Laser printing is too expensive and it keeps me from going to the library to do research- I will do it from home instead of going to the library.

Can we still be provided with the old printers for those of us who don't want/need laser quality? or who don't want to pay by the page?

10 cents per page seems kind of high, that price seems to be more in line with a copier. Copiers are much more expensive to buy and maintain, and they generally run about 10 cents per page. I would think a laser printer cost would be around 5 to 7 cents per page. Is your intention to make a profit, or just provide a break-even service?

Seems awfully expensive.

There should be some sort of online explanation of what needs to be done. I am tired of library users coming to me and asking if they can print and whether it will go to a printer onsite.

I've used the laser printer to download pictures of myself to be fax to my friends overseas,it's very helpful.

No Comment

Is it possible to send the printouts to any printer? I have access to may printers around campus.

Never used.

We should have minimum grant for 75-100 pages a month each person for some upfront printing, then after that should be about 4 cents or at least equal to the copy machine 7 cents per page.
Some library like Health Science Lib. is free for laser printing, and some medical students complain about not being able to print from UIUC library.

easy!

Please put some dot matrix printers back. It is nutty to have this many passwords and account numbers to keep up with. But, I usually just try to email most stuff to myself and manage ok with that. So nevermind my crankiness.

the university should absorb this cost.

cool!!!!!!!!!

thanks

thanks

None.

I haven't tried this service because, sometimes I am on my way to class and don't have time to run over to the Undergrad library. It might be better if the printers were located in the bigger libraries.

The printouts are nicer and better quality, but when just printing out references and book/journal abstracts I don't need high quality and the free printing worked just fine, and I preferred it.

the copy center took about a month to make some simple copies, and in the meanwhile, I was charged with stealing the books!!

I would rather not pay for printing, I'd rather just use dot matrix; 10 cents a page adds up when you need to print alot.

I think this is the way to go, but 10cents / page is a bit outdated don't ya think.

its above average

I think it is a pain to have to pay money for search results.

Students typically gets books and articles, not sure if she has used this service.

Though I have not used the laser printing option yet, I see no reason to spend ten cents per page on a laser copy when the bulk of my printing in the library is basic information, e.g. call no., article and journal titles, etc.

Make it cheaper and make it so you have an option of using a copy card or having it billed to your student account.

It's convient for me so I really like it.

The cost is too high--I think it should be .05 cents per page.

I think it's a good idea.

Laser printing prints good quality jobs, but those ten cents do add up especially when trying to print some information for research.

I used to use laser printing frequently, but now I see myself printing less because ten cents seems like a lot of money especially to someone who has none.

It's not cheap, and it is a little annoying that you can just print something out on a dot matrix printer, expecially if it really is not that important.

I couldn't figure out how to print more than one call number onto a paper, so I ended up printing out 5 pages when I only needed one or two.

I don't use it? What is it?

10 cents is expensive. It's only 8 cents at the residence halls I believe.

More of it should be free.

very convient. much easier than fussing with your copy card and ccso printers

NONE

I think laser printing should be cheaper, didn't we used to get it for free?

Make the printing cheaper, like 5 cents per page.

n/a

I think laser printing should be dropped to 5 cents per copy

I didn't realize the library had laser printing services until I filled out this survey. I think it is a good idea though and will definitely use it in the future.

Most of my computer research has to do with getting article names. It is a great inconvenience to have to pay for those in addition to payment for the photo-copies of the articles.

This is a great idea! I will use it now that I know about it.

I have not tried the laser printing because of the cost. It sucks that most terminals are no longer connected to a dot-matrix printer to allow free printing. What is the point? Who is going to print out a set of references, haul their ass to some other building to pick it up, page 10 cents a page to print it out, and haul their ass back to the library they were at looking for books? Are you nuts? We have to go back to the dark ages of pen and pencil notes jotted on little scraps of paper. Is this progress?

Cost should be at least $0.05 per page

The university is a very large business. It is sad that the university feels the need to make such a huge profit from students on printing and copying at 10 cents per page.

The printer is not very fast, and it would be more convenient if all the terminals had printers attached to them for easier, more personal access. Also, I don't think graduate students or faculty should be charged for this service.

i work in the undergrad library, and the printing seems like a great option, especially with all of the online article databases now available

Sometimes the printing page is half with words and the other half with unclear words, probably because it's almost out out ink. Also, there should have at least 2 free printers.

I only used it for power-point. I was please with the result and that I didn't have to walk down the block in order to get such a job done.

It's a very good idea. Now that I am aware of it, I think I shall make use of laser printing.

It seems strange that when I print something in the English library, I must go to the undergraduate library to pay for and pick up my copies.

It takes too many steps if one is going to pay for printing in person, but I like the availability of this feature, and I was able to follow the instructions posted by the computers.

Removing dot prints was totally inconvenient for students. For print-out of search, I don't need laser printing at all, given the hefty amount of print-out.

The printers often get jammed and it is annoying to go to graphic servives to pick things up.

They're very nice, but costs can be cut.

Dot matrix printing worked just fine for things such as search results. I do not need high quality printouts at 10 cents a page when some research results can be ten to twenty pages. The laser is nice for papers, etc, but it is definitely not necessary for all printing purposes.

Very inconvenient if you want to pay cash and have to go to some other location to pick it up. As a result, I don't bother, and now cannot print anything. This is especially bad when what I want to print is an example of an error the databases are making to give to the librarians. I could at least do that with the old dot matrix printers.

It is a good price, so people don't waste print outs

Rather than pay for print-outs, I print at home or at computers in my department, where I don't have to pay.

It used to be free. Now I never print anything. WHile this is good for the environment, I have a harder time when I want to find many items at the same time. I feel that writing the call numbers down is somewhat wasteful of my time because they are already collected. I know I can email the search results to myself and print them at home, but I don't always have the luxury of time. I know that the cost to print must be far less than 10 cents. If a copy card (ICard) could be used to allow for lower prices, I feel

Bring back the line printers. I don't want to pay 10 cents a page to print out ciatations on laser printers.   At the least, allow us to charge them to accounts (not just net id).

It is confusing to me when telnet asks if I have an account to print on. I am uncertain whether I need to put my copy card someplace, if I will get a bill at the end of the month, or if I acutally need to have an account number to punch in. These confusions have led me to continue emailling references to myself and printing them out elsewhere.

never used it

it should be free, not necessarily laser

Charge $.07

n/a

Laser printing is considerably cheaper in the computer labs around here. What gives??

Fortunately I do not have to use this service.

Convenient but it should be free.

good but i think that the cost should be reduced to somewhre around $.07 a page this is the same amount that you pay to make a copy (if it is on your copy card) and there is less maintnece that must go into a laser printer.

It's a great idea and it is good that charges can be forwarded to your account. Sometimes you just don't have enough change.

I'd be lying if i said i wasn't pleased

It's too expensive.

Make it less expensive and bill it to student accounts.

Laser printing in communications library has been *extremely* helpful.

I just wish it wouldn't cost so much.

Laser printing is fine, but I wish it were free. All that aside, when Laser printing at a smaller library like Biology or English, if the printer runs out of paper, it cannot be filled by an attendant in that particular library. A member from graphic services must refill the paper. Doesnt' this destroy the whole ease of printing ideology??

Most of the time I use the Engineering Workstations, because they give 600 free pages to engineering students per semester. I have not tried the laser printing service in 2.5, but I didn't know about it either.
I hope that they charge it to your SAR account and do not require money to be placed on your I-Card.

needs to be available. keep implementing

Just a suggestion, maybe make everyone pay a printing fee with their tuition, and let us have unlimited use of the printers w/o cost

Seems to work well, although some printers are slow, but this is understandable.

No experience

Seems a waste of $$$ because I don't really need my search results to be in high quality print. Don't like having to pay for it because it is unnecessary to me. However, I do need a print version so I can locate items in the library.

where are these locations, because I laser print very often.

Better drop the cost to less 5 cents/page.

Printing is too expensive. Now you must pay ten cents to even print out citations. The fee is ridiculous.

someone's profiting off of this, and it isn't me...

sometimes it is difficult to get allthe printouts one wants. they should have left the option of printing on the dot as well.

Good also

N/A

I like that you can be billed later. I wonder if the same could be done for copiers.

The price is too high.

I am not familiar with this kind of printing.

Reduce the cost

I miss the free crappy dot matrix printing that you could get in the communications library. A lot of the times I just want to be able to read on paper what I have, not get a real nice copy of it. For this I want something fast and free, not slow and very expensive. Also, not every library has a thing where you can put money on your card. I hate the printing service in the Undergrad. I don't understand how to use it and I don't understand the billing.

I know that we can download the referenced material to a disk, or even e-mail it to our account; however, maybe the price would be more enticing to an undergrad- like myself- if it were between 5-7 cents a page
What do students pay such massive tuition and fees for only to be nickled and dimed to death?

The laser printing is of fine quality. The onlly problem is the cost. Maybe if you lowered the cost to 5 cents a page that would be more reasonable.

Does it really cost .10 for the University to print one page?

I had no idea this existed, not well advertised. Number of copiers in Ed & Social Science library are inadequate--where are the laser copiers?

very beneficial to students without printers or those in need of a printer for special projects

Kinko's is cheaper!

Much to expensive!!!!

I believe that this is a good service to keep in the libraries. Although I have not used it personally, I will in the future and it's good to know that it is there.

i havent tried it

There is wasted paper every single time there is a job...try to get rid of the wasted paper.

Good, for a high-security state. Note that under the Satisfaction/Importance questions below, this machine AUTOMATICALLY gives itself a 5 (high rating) where I checked N/A for several items. A paper survey would have been cheaper, easier, and less prone to auto-aggrandizement

Not enough printers.

the employess at graphic services are very helpful and knowledgeble. It is a lot faster than the old methods.

I haven't tried printing from the laser printer. 10 cents per page is an awful lot to charge. I feel that students pay enough tuition to be granted free printing and copying. If the U of I is making copies for students on other campuses for journal articles, why can't U of I students do the same? If there is a concern for the students taking advantage then charge a nickel a page for the priniple involved.

It should be cheaper than 10 cents

The laser printers are extremely convenient.

It's less expensive to do this in my own office or home, or within my department.

it's really too much money if you're doing a lot of research, you could spend dollars at one visit

I don't need it.

The residence halls provide laser printng at 8 cents per page. It's very convinient but expensive.

I don't think laser printing is necessary -- if it cost too mcuh; but a free printing service will be very helpful to students. Why not keep the low-noise matrix printer or ink printer?

I have not used laser printing this semester.

cannot say

I've never used it.

I am a faculty member; you have made my research all the more arduous through this scheme to pass your costs on to me. I deeply resent this gesture on the part of the library, and the library has certainly lost all sympathy from me. Until this 10-cents-

Locations are inconvenient for me, due to the fact that I would like to pay with cash. I don't know if as a graduate student, even if I have an account to charge to.

Good Quality but expensive

I think the printing should be cheaper, like in the residence halls.

Too expensive. Easier to email.

It hardly ever works

ten cents is a lot of money.

I do not feel that the ten cent per page charge reflects the cost of the paper and printing. As a college student who often uses this feature, I feel that it would be much more affective and helpful if the price were lower.

The cost is rather high and it seems like the University of Illinois is always making us pay for something. Furthermore, I don't like the fact that the library has gotten rid of the dot printers which I thoroughly made use of when I didn't need "good" or "nice" copies.

I'm not sure why printing has to be more expensive. It's only a couple of cents, I know, and it keeps me from having to go to a lab to print off of JSTOR (for example). But that's not just a benefit to me; it's also a benefit to the University's labs. So why should I pay more for it?

It is such a better process than using our id cards, but the price should be brought down.

can get it done cheaper elsewhere. You seem to forget there are some students here on budgets.

n/a

10 cents is a lot for a lazer print, especially considerin ght residence halls do it for 8 cents.

OUTRAGEOUS!

too costly!

The printing is very convenient because it prints fast and the quality is good, but I don't think the price should be more than the copy machines.

The laser printing is very fast and efficient. Printing out a ten page paper takes no time at all. The only problem I have is the cost to print things out. It seems a little steep...I would like to know if the ten cents covers just the printing costs,

never use.

I will not pay to print out citations.

Good

are there any alternatives? lasering call numbers is a waste!

I find it odd that the cost of laser printing at the Undergraduate library is 10 cents a page while most other CCSO and UIUC Housing charge only 8 cnets. Though insignificant at first, it does add up by the end of the semester

Laser printing is a luxury and I understand that there needs to be a cost. I also think that there should be a free alternative with dot matrix or ink jet.

I don't think that the UNiversity's Library printing should be more expensive than printing in the res. halls or copy machines. It should be 8.3 cents every where.

incovenient to have to go to the desk for your copies too expensive- can't there be dot matrix printers or cheaper printers next to the computers, so that it would be more cost and time efficient?

Sometimes the copies mess up. When they do not though, they are very high quality. Also, it is frustrating when the copies mess up and one has to go through the process of trying to get their money back

again, easy to use

it's okay.

a little sketchy, and it's a pain to have to select the specific printer you want to print to, w/ the Undergrad as the default.

Never print anything since it costs 10 cents per page.

The laser printers are a lot nicer and faster than the old printers.

too expensive

do not know how many pages are being printed out (being charged with)
colored cover sheet is not necessary

Have only tried this once--I was in the COMM library and computer would not allow me to print there, sent copies somewhere else. "COMMUNIC" did not appear as an option. Others were printing with ease.

Being forced to pay for printouts discourages me from using the computers in the library.

Not tried yet. good idea though.

It seems like too much of a hassle to do this. I have now resorted to writing things down from searches (or emailing them to myself) rather than bother with entering my netID or going to undergrad (where I never go) to pick up my stuff from graphic services

If dot-matrix is free I would use that versus a laser printer which costs more than the copy machines! Also if I have to pay for searc results...I just want the search results not the graphics window at the bottom!

It's beautiful! It should be free though or 5 cents maybe

My only problem is that it is required to put money on your ID. What if you are like me and at the time don't have any cash on you. Why can't it simply be like the residence hall system? Where they bill your account?

The cost of printing is too much. That is main reason I usully use housing computers to print out some online full texts.

cost should be lowered

A cost-per-page fee is appropriate for printing articles, etc.; but not for source citations. Low-quality but free citation printouts would be appreciated by all, since stored value card printing slows down research.

I wish we still had the option of dot matrix. I know it was probably a waste of money for the university, it sure was nice for us students.

Any printing on campus i do is at the learning resource laboratory in the library and information science building, since it's free to us there as LIS students.

I believe that the printing charges should be $0.08/per page like the system is in the residence halls.
Other than that, I think that system is EXCELLENT. It saves MUCH time and effort! It also saves us because we don't have to run around libraries as much :)

I think that there should be a machine to add money to my I-card at the library. Otherwise, I would have to walk to the Union to add money to my card. That is a big hassle if I am trying to print something quickly before class.

I often have to print maps out for an atmospheric sciences class. It takes about 7-9 minutes for the printer to print them out.

better quality, easier

I have a laser printer at home.

I don't think that students will use it that often because it costs money. I find myself writing information down more often now and have never use the laser printer. In fact, I have never seen it used in the music library.

good, but a bit expensive. color printing could be sharper

This seems like a gigantic waste of the students money. The old dot matrix printers looked horrible, but they were readable, and that's all anyone needs. While I understand that the old, "free" way was a drain to library funds, I believe that a much cheaper solution could and should be found. I certainly do not need a laser printout of bibliography info that I'll be throwing away almost immediately.

Never used..But I think 10 cents is costly..

decent

i don't use it

need a lower cost

Needs to cost less. How about the same as the I-card printouts in the dorm.

feels funny, and you sometimes have to wait on line. i honestly don't like it.

10 cents per page is to much and it should be easier to pick up the prints at the libary you are at. Another cheaper printer wouls be good enough.

I have a computer and printer at home so this does not apply to me.

too expensive

If you are printing out alot of items (say journal articles) it is a pain to keep typing in your login and password! Just a suggestion!

Do they have laser color printing at any of the libraries? If so, where are they? What if anything has been done. Is it to cost effective?

fina also

It is a nice service to offer laser printers to those who want to pay. HOWEVER, I have noticed that at many terminals now there is no other printer EXCEPT a laser. To force students to pay for printouts - with a quality they might not need - is NOT fair to students with limited means. There needs to be a reduction in the amount of money students pay to the University or the old printers should be reinstalled.

it is extremely costly for one to use the laser printer. in my opinion, i think that students should have the choice of laser and dot matrix. it should be up to the user to decide the quality of the print out. for example, i wouldn't want to pay 10 cents just to print out the location of a book.

A good idea, just don't get rid of other printers.

I find the fact that we have to pay for printing outrageous!!!! Students pay a computer services fee every semester, and I do not see why, on top of that we need to pay to print out our copy of whatever it is we need to print. Also, to print out research information, ONE DOES NOT NEED A LASER PRINTER!!! A regular printer would do. A lot of the research materials we print out do not need to be done on such a high quality type of printing machine

Print quality is OK, but for students, who may have a lot of research, etc.. printing costs can run up pretty fast.

It seems like they are never working right for one reason or another, and once the job is sent it is hard to tell if I did something wrong or if it is the computer/printer.

Not happy with having to go pick up printed cites. I don't want to have to track across campus.

good job with the laser printers.

I haven't tried it because I can print at my dorm for only $.08 a page. Also, I have no idea where the printers ARE.

The cost is very high, compared with the information that I could get for a search. Find the way to lower the cost, and give to students a fair price. Go to Office Depot it cost 4 cents to print a page. You ar e trying to make profit from students with double and a half costs

Too expensive.

Not enough information given on the subject. Had i known about it maybe i would have used it.

too complicated. high costs when doing extensive research.

Why should it be more expensive to print in a library than in a CCSO site? I understand they belong to a different campus unit, but from a student's stand point, it isn't too great.

The printing is nice but costly.

Good, but sometimes it takes awhile

NONE

The prices in the dorms are 8 cents a page, so it surprises me that the libraries are different in cost.

I wish I can use my value card to print right away.

I don't really need laser printing when I'm just trying to print search results. The one benefit is that it's faster...but I can't afford to print very often. This is a hassle because no,I can't email my results and print them on my home printer; at home, I don't even have a modem. I end up instead with all my sources scribbled on bits of paper. BRING BACK FREE (or at least cheap) PRINTING.

Is the first page, with your login name, really necessary? Should we be required to pay for it?

Do we get charged for that green cover page? If so, that is not right. Ten cents is a little pricy.

If it costs me $.08 to print something out at a printer using my copy card, it should cost me the same amount, not more expensive.

I would feel much better if we could bring our own paper to print on. I have a problem with the University charging students 10 cents a page. It would almost be better if you did not offer a printing service at all, especially if you plan on charging us. Having students furnish their own paper sounds reasonable to me.

I'm not sure if I would find any use for a laser printer at the library. Materials that need the quality of a laser printer are worked on elsewhere.

Costs too much. It is not relly needed.

As much as we pay in tuition, this service should be FREE.

music library: hard to use it.

Laser printing is definitely a excellent idea however, I think that it cost too much because $.10 adds up when your doing an average of 6 papers that's 5-7 pages long a semester.

I don't need laser printing of search results. It is not something I need to keep. But if I am in the library, I don't want to have to write down everything or pay 10 cents a page. I need free dot matrix printers connected to all terminals.

The laser printing quality is the same as it is in the dorms except the dorms are cheaper. Maybe you should reconsider the price to 8 cents a page.

Printers are often temporarily not functional.

There is a fancy colorful cover sheet which is always coming out along with main material, even when the main material is only one page. Therefore I eventually throw 5 cents into garbage can. Is there any other way to print materials without colorful cover sheets, if the rate (10 cents/sheet) is partially caused by those extra cover sheets?? Even if the rate is not caused by the cover sheet, I think it is still wasteful.

The paper quality is not very good. Also in many libraries the copy card gets stuck and does not come out.

N/A

Make sure the paper is white (commerce)

I don't think the cover sheet needs to be used. I think it is a waste of paper.

Ten cents? Ridiculous! Why not return to dot matrix?

The laser printers have been a great addition to the libraries, thank you from all of us who need laser quality printing for classes!

That's rediculous for library to charge money from printing. Guess will charge money for borrowing each book.

I understand the need to recover some of the expense of the printouts, but surely there could be cheaper options than 10 cents/page. Most people aren't looking for laser quality printouts for their bibliographies.
Also, if saving trees is part of the consideration, why aren't the default settings for printout entries from the MLA biblio, for ex., set to conserve space (using abbreviations, etc.)?

good so far. only it is a little more expensive than using the icard (don't know why).

It is better than normal printing.Quality of printouts perfect.

Printing should be free to students.

printer choices and locations need to be more clearly specified in screen prompts

I'm not convinced of its usefulness or need (with dot printing already available), but perhaps some find it quite useful.

have never used this service.

Haven't tried because don't want to waste my money when I can print them out at home.

employees not friendly and not very quick

Don't know what this is. How does it compare to CCSO printing also available in the library at lower cost?

The laser printing quality is good, but, of course, the cheaper the better, especially for students.

i had problems when i would try to print an item and then it wouldnt print from the laser printer. i dont know if i was charged for printing those items

I'd like to be able to use my copy card to pay for printing too.

too expensive
It's great

One thing I didn't like, was that jobs could not be stored up into one big print job, so when I had several one page jobs to spool, each one printed with a banner page. Besides killing trees, it costs twice as much (unless we aren't charged for the banner page). But, this could serve to curb demand and promote judicious printing - I would still like it better with a store and print option

I realize there is a problem with dot matrix printers, but I don't know how happy I am with paying 10 cents per page when the cost to laser print anything else is less. It is certainly helpful to be able to print your findings, but at 10 cents a page, tha

I like the laser printers because they're fast ones.

I'm satisfied with Grainger printing

I wish we had some downstairs at the circulation desk

expensive. I don't know about these things well, but Indiana Univ. offer free printing.

looks cool

like it. much faster

We need to have Lasers in every lab (color Lasers).

I'm an engineering student, so laser printing is free.

It costs too much.

Should cost less. Make it the same price as CCSO printing.

Having to put in my user login and password every single time I want to print a page is ridiculous. Why can't we simply have a general login process when first using the computer itself, as the CCSO sites do, so that our ID would be already in the computer, or the simple number of the computers could be placed on the server printer screen. Also, 10 cents per page is EXCESSIVE, when considering that your library

I think the price should be the same as printing at other CCSO sites which is less than 10 cents per page.

it would be nice to still be able to print things at no cost (on a dot for exemple)