

Record_id Q_4_3

- 19 Later hours, more people allowed in the stacks.
- 20 Improve book search system
- 24 Better training for student employees as questions sometimes confuse them.
- 27 Renovate and get new books quicker.
- 28 give mandatory orientations
- 29 FULL TEXT ONLINE
- 30 ANYTHING that will increase the accuracy of shippings and especially of check-ins.
- 31 I suggest that everyone undergo a library tour/training as part of orientation. Then everyone will have a background with it before they come here, and won't be afraid to go searching or ask for help.
- 34 More online material
- 38 Handout or literature on online searches may be helpful to those who have little knowledge of using this service.
- 39 Prompt shelving and more copies of certain course materials would be welcome:)
- 43 The weekend library hours in the graduate library need to be longer!!!
- 44 Your are doing a great job!
- 45 Please complete the full Web access for all library services. Please reengineer the Inter-library loan service for journal articles.
- 49 Personal safety in the stacks and other remote libraries should be ensured through student patrols and increased police presence. Hours should be tailored to discourage students from studying in the library until late at night.
- 53 Acquire more needed material
- 54 Sometimes the people trying to help me find my resources are not very helpful because they don't know how to find what I am looking for.
- 55 make color copying more efficient, and available.
- 59 LESS WAIT
- 52 train reshelvers better so items can be found when they are needed.
have more people at the circ desk during peak hours. (Sometimes they are there but they are doing other things and I have to wait)
- 56 I am an occasional user of the Architecture Library—and for the life of me, I cannot figure out why the reference stacks are separated into groupings, and then organized by Dewey number within each

group. It makes it INCREDIBLY difficult to locate a book when you have no idea in which of the groupings it might be located, and from my experience, the student library assistants aren't usually much help (and the online catalog provides no clues either). Please eliminate the groupings and reorganize the whole reference collection there!

60 Turn down the heat and provide more access librarians who know what they are doing

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68 more full text available online would be very appreciated!

- 69 1. End the backpack searches in the main stacks.
2. Expand the library hours. Especially for the main stacks. Graduate students need access to the stacks all the time for research and to find a quiet place to study. Our courses are that demanding, I would love to see hours expanded to say, 7am-2am M-F, 7am-10pm Sat. and 12n-2am Sunday. And extend the 24 hour schedule used for the undergrad during finals to the main stacks as well during finals.
3. Add computer terminals throughout the main stacks.
4. Get the web interface up and running.

70 ff

73 Increase the number of items that are available in full text online.

80 Having Grainger open later during finals week would be nice.

83 More selection on journals.

84 Same as above

90 All the libraries should have the list of the books alphabetically either online or hardcopy. Once again especially those in foreign language.

94 Provide more online services – more Full text journals, for example.

86 Have at least ONE library facility that is open 24 hours a day (many elite universities have this available to their students), fix the online renewal system for home computers w/ telnet, extend borrowing periods to at least 6 weeks for undergraduates, and maintain greater organization of the Stacks.

88 in the OVID database, would like capability to search for items based on part of the title also and at other libraries. Currently, it will search only UI for the complete title. However, would like to be able to access other libraries to search for the journal.

89 A more efficient way of handling traffic at main circ - like a separate desk for handling pages from storage.

I do not like that many databases do not return you to the library web page (ex: OVID). Also with OVID, it is a pain to have to select your database twice.

- 97 extend the hours
- 98 open a bit earlier on weekends
- 100 Add more materials and make search engines easier to use
- 102 Mainly the stuff I mentioned above.
- 104 get a better telnet system/searchable database for Uofl materials
- 105
need to extend weekend hours

need more copiers with capacity for reduction
- 109 I think it would be to our benefit if it is possible to keep the library open for longer periods during exams, initially and in general have the library open for longer hours.
- 112 complete collections; be consistent in keeping the last 6 months of journal volumes for ALL journals still in print on the first floor of grainger. I would like to see Phys. Rev. Lett 1999-2000 etc. placed with the latest volumes on the first floor. I hate bouncing back and forth, up and down the stairs because some journals have recent volumes on the first floor, and others are with the entire collection.

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- 114 buy more journals
- 120 More material in electronic form maybe more convenient.
- 121 A program for students, faculty and staff: have groups of each taken on a tour of the various libraries (especially the main library), to help them understand the whole operation better, as well as each individual library.
- 113 A print and web description should be given which describes which databases search which journals. Although a link to the journals articles which are found with these databases may be premature, a link on the main library page to the list of journals AND where they are (which library AND call number). It doesn't do a student much good to know that there are articles there if he/she can't get them. Also, a handout AND web description on how to get journal articles from other schools should be made. If these things do exist, make sure that people know about them!

- 116 I would use the request function more often except for that it's much quicker for me to actually go to the library myself and find the material I need, so perhaps expediting the request process would be an improvement. Also, it be nice to see some authoritative periodical indexes established. The ones currently available do not always draw from all journals, so I never know what I'm missing out on.
- 118 More directions on how to find certain materials on the library webpage. That is, directions on how to use the webpage effectively.
- 126 Keep up the good work. The library is in good shape as far as its current status. Instead of building athletic facilities, the university really needs to make sure to allocate money to the library system to keep many of the journals and current books coming in to the facilities. After all, without a good library, much of the information that is needed by undergrads, grads, and faculty won't be there.
- 127 Quiet study areas should be provided more through the libraries.
- 130 Longer hours during breaks. Increase acquisitions. Improve the web catalog.
- 131 Keep up the good work.
- 132 larger online vol. numbers, more lighting outside the lib in parking lot and more parking
- 135 Reference Librarians are sometimes unable to help when it comes to foreign language materials or foreign prints. This needs to be improved.
- 141 It will be a good idea to let students/faculty have direct access to the acquisition department. If we can suggest directly to them what we need to do our research, the book purchased will be very highly relevant. Given the strong IT infrastructure of UofI, this should not be a problem.
- 143 Open some of the main floors of the bigger libraries 24/7. Illinois State University's (ISU-Normal) main floor to their library (Milner) IS open continuously! It is nice.
- 144 More study areas and more computers
- 146 Continue to focus on bringing more materials on-line.
- 149 At the University of Virginia, faculty can submit requests for journal articles and have them delivered to their offices. I would very much like such a service. I use the computer-based text where I can, but having access to other journals would be very convenient.
- 151 I would place my highest priority on two things: improving the online user interface (this is how the future is going), and (somehow) convincing the U of I that it should be of the highest importance to continue to add new items to the collection. Some areas are falling behind in the "currency" of their resources.
- 153 I think there can be some other resource (probably electronic) to fulfill the document delivery requests for copies of journal articles, conference papers, etc. that the Library does not own in a shorter period of time. All users will appreciate that, I think.
Thank you.

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- 156 I think that hours of service should be extended. There is no 24 hour place on campus to study, and I think that the library would be an ideal place for this to happen.
- 160 When a charged out book is requested by another borrower, I wish you take prompt action to recall the book. Sometimes it helps if the new borrower could get the book only for a week. It may so happen that the previous borrower is not using the book all the time but someone who is in urgent need cannot use it because of unavailability.
- 167 I went to The Ohio State, where I used the webpage to do search. Telnet is ok, but improvements can be made.
- 169 I am frequently asked when the Univ Library will serve digital historical aerial photography online for environmental research used for consultants for homebuyers and commercial/industrial users. The UofI is known to house the largest collection of historical aerial photography but it is not very available to users in Chicago area.
- 170 Online catalog sometimes is not very clear about if the volume is available or missing. Some words are unclear about the meaning, such as "nonrequest"
- 172 What is the status of the access of UIUC staff to works in professional journals? Can you distribute status reports that explains whether we have access to journal contents. I have been accessing journal contents from Elsevier journals and they have warned that they will begin charging for access unless "our library" has an agreement with the publisher. Also, I have tried to access journals from other publishers who have denied access because I'm not a "subscriber" or similar reason, meaning that an agreement with the library needs to be made. Each publisher seems to have a different set of requirements. In general I see a lot of confusion on these issues right now and I would like to know where I can go to find out if UIUC staff have free rights, or have to pay a fee, or learn whatever the status is...
- 173 Hire more students to do reshelving, especially the Asian library because there are hundreds of books that are just messed up.
- 174 As I said, later hours and a better means by which to find poems.
- 177 money is the key issue
- 181 hire more people at stacks, possibly? it takes awhile to get materials sometimes, and they always seem very busy.
- 182 Get rid of those two useless women in the chemistry library.

- 175 Please, please, please, find the funds to build a new stacks area to replace the current mess! It is such a shame that this world-class collection has to languish in such unfriendly conditions ("unfriendly" both to the books and to the users).
- 180 A greater investment in texts and particularly exhibition catalogues focusing on contemporary art would be terrific. Also, if my interlibrary loan requests could show up on my borrower information in the computer, that'd be great.
- 183 Consolidate in some way the on-line database searching for articles. It is very hit and miss in finding the correct database to search that will give a specific article you are looking for.
- Get rid of those two useless women in the chemistry library.
- 184 more architecture journals and books
- 185 Add more computers - perhaps e-mail stations in the various libraries...
- 186 There should be _a_ library somewhere open 24 hours. Not necessarily the same library every night... but the libraries feel like a safe place to study and it would be nice to have a safe environment for those times when an all-nighter is needed.
- 188 Redesign a new online catalogue search interface.

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- 191 1) Don't change your web page every week, especially if the changes are merely cosmetic. It just makes it confusing to users.
2) Get rid of all jargon off the webpage. If you mean a book, call it a book, not a publication, a resource or anything else. Even if it means putting more than one link to the same page (i.e. one for videos, one for books, one for CD's etc.) it's better that way.
- 192 Improve web based services (online catalog) Generally, I am very happy with the library here.
- 196 Expand journal subscriptions. Also, make IRRC services available to courtesy card patrons. Finally, give courtesy card patrons more renewals.
- 197 I would like to see Saturday and Sunday morning hours.
- 199 Maintain high standards.
- 201 more web based journals required
- 202 Increased hours; at least one 24-hour library [Grainger!].
- 205 See above

- 206 faster interlibrary loan processing would be welcome (if possible).
- i would like to be able to get in contact person who borrowed the library material i need. regular library request period is sometimes too long...
- 207 More electronic journals
- 208 improve the on-line catalog
- 217 N/A
- 218 There should be more user-friendly computers that can be logged onto by any student in any department.
- 214 I think it would be cool if you could eventually have EVERYTHING online or electronic. It's a way far away goal, but I think it would be best. It would be interesting though if that did away with books all together.
- 220 see 4.2
- 224 Reshelve books more promptly. If books are missing, please find them quickly. Better service at the circulation desk.. takes too much time. Allow more than 4 books to be requested at one time.
- 226 online full text resources are very useful, although I understand that they are also quit difficult. maybe just having table of contents information would be feasible.
- 228 Allow the check out of the MERck index on CD-ROM and start scanning books and handouts (required for classes) on-line
- 232 I am very pleased with the library and can find nothing in paticular that would make great improbements.
- 233 Put everything online, I don't feel like tracking back and forth across campus for a few books.
- 234 Increase library hours and add more space to some libraries where students can study.
- 235 Get newer books
- 236 Grainger library is very nice and has wonderful facilities, I would love to see the other libraries (specifically the undergrad) upgraded to the same level.
- 237 Make it more organized, or put more on the web. Also make someplace with more hours for more group study.

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- 238 hire more people to retrieve books from stacks so one doesn't have to wait days to get a book

- 239 Better lighting in the chemistry library. More desk space in the chemistry library.

Enforcement of quiet in the undergrad main library.
- 240 Spend more money on good books.
stop wasting money on internet stuff.
think of how many books you can buy, for the price of one computer!
- 242 Getting students more familiar with the online catalog and the general process a person must go through to find a book would be helpful.
- 245 More tutorials on all the resources.
- 249 i think its time to upgrde the ambience of UGL to a more condusive environment. the carpet and the air conditioning should be changed. the air is not clean in the library.
- 255 MRS Proceedings are reference materials and shouldn't be checked out at all IMHO. Nobody really needs the whole book so if you need an article photocopy it!
Everthing else is really great!
- 247 It would help if the library staff could somehow provide straight forward, brief assistance, so that a user can go away with useful information on using the system with little or no hassles.

The fact that the U of I library system encompasses a large variety of resources is outstanding. However, this may make things very complicated to gather needed sources. Tutorials may help, but there is always so much more to know, and there may also be much that can be forgotten because there are so many things to keep track of in the database, and the library itself.
- 251 see 4.2.
- 259 Have clearer instructions about the fact that most magazines are on microfilm/microfiche, where to find what you want, and instruction how to use the machines. Staff did not seem available for this. Stop charging to view these materials...they are just the same as journals or print magazines.
- 261 Just have a copy(ies) of books on reserve available for long-term check out.
- 262 if it's possible to make them open longer periods of time
- 264 Continue on as things are.
- 265 what it is
- 266 -Hire more reference librarians
-Purchase less browsing books and more scholastic books

- Centralize library holdings into one building
- Create a UIUC-only holdings database like a traditional card catalog would be

- 268 in the section of your web site listing periodical full-text and citation databases provide an online wizard which will recommend certain databases to the user based on the user's search topic; right now it is not really clear which subject areas these databases cover from their names
- 269 none
- 279 See above

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- 282 Have departmental librarians be more familiar with their specific libraries. Add computers. Have libraries open until later at night. If not the main libraries, then at least a computer section in some of the libraries because many times the computers at 24 hour computing sites are full.
- 283 More study rooms at grainger ie on the east side of 4th floor. Keep Grainger open 24 hours for studying during the week
- 288 Please, increase the amount of online content.
- 290 Doing Pretty good, just need more group study rooms I think, in Grainger especially.
- 293 more personal interest books
- 300 None.
- 291 I think I stated my suggestions pretty clearly in the previous question.
- 295 don't pinch pennies by canceling subscriptions to archival journals and conference proceedings provide more funds to improve collections in the engineering library
- 296 The use of information technology and electronic availability of information, in a ways that facilitate search and access, should be a major priority of the Library. Management of part of the library could also be substantially improved.
- 301 more books in browsing library
- 302 integration of dvd players for viewing at the media center
- 303 none
- 304 24 hour access, to sit and study (possibly using swipe cards). Having fixed time for loaning and returning books is fine.

- 306 More integration among the different libraries and departments.
- 308 Could you be more efficient in delivering a book? thanks
- 310 n/a
- 312 screen employees better. i worked at the music library for 3 years, and most of the employees didn't do their jobs (especially shelving when it was needed badly). bosses should take more initiative and make sure the students are doing their work. (although the bosses at the music library are great people)
- 313 make longer hours longer
- 316 I don't think my earlier complaint can be fixed. It is just something that comes with a large library. Perhaps the library hours could be a bit extended. I don't think there would be a problem of empty libraries if the hours were extended a few hours.
- 317 n/a
- 318 Overall I was satisfied. However you may want to improve the online index. The search should work better. Although the materials are available sometimes I had to try different ways of searching in order to see the number and place the request.
- 331 Provide more individual and group study areas.
- 321 Maybe have more tables because sometimes when I want to study and there are a lot of people at the library, there's no room and I have to leave. Also, please put in more group study rooms because it's really annoying to have to have 5-10 people walking around looking for private rooms, not finding one, and then having to go to the union or someone's dorm.

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- 323 Look above but again...
UNDERGRAD OPENED 24HRS!!!!!!!!!!!!!!
Library training at orientation
- 325 an explanation of the system to all incoming freshmen
- 332 none
- 333 See previous answer.
- 334 enforce quiet study areas more strictly
- 336 more individual study desks.

- 337 Introduce a method for library users to suggest books they wish added to the library collection - perhaps you have such a procedure in place - if so it should be better publicised and perhaps users should be able to suggest books using the web interface.
- 338 As my previous comments suggest, put more resources into ILL. Otherwise, on the whole, I've been rather impressed with the libraries here—once I learned to navigate them and deal with the sometimes annoying decentralized nature of the collection. I fully understand the historical and continuing reasons for the decentralization, however. I know all about new student activities for undergrads. What about for grad students?
- 346 Please have materials organized on shelves
- 348 get some change in the libraries so that i can pay my overdue fines.
- 353 Get more recent sources...copyright more recent
- 354 good job.
- 355 Try to include more complete journal references online
- 356 No more announcements.
- 359 Need to have more rooms for study group.
- 363 increase network connections for people's own laptops
- 361 Better handling of returned materials. Better/newer microfilm viewers. Auto-feed copiers for reserve articles.
- 365 fix problem described in 4.2 – a better server
- 370 More information given to new students on how the library is organized and how best to use it.
- 371 Limitation of Grainger Engineering library to Engineering students alone during finals.
- 373 more support for remote access. Have a librarian available online to chat to if there is a problem that needs attention. it works well in the math department for distance learning and it can help those that are sick or unable to make it to the library to continue working on projects and do their work. One last resource that I would add is a link to more information online that can be of use to students..a ranking guide and a description of search services would be appreciated.
- 374 Nothing. Keep going. It's doing nicely.
- 375 it would be beneficial to have all library materials listed in a single database with relevant keywords.

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- 377 more group study rooms
- 379 Good Job!
- 380 I would like to see all resources put on-line.
- 381 Drop Telnet & go to HTML interfaces for searches
- 383 enhance the search engines - don't limit resources under only one category...make broad search engines. make the online card catalog more user-friendly (very important - no one will use it otherwise).
- 385 employ non-honor students.
- 386 Gathering all libraries in one roof, or recategorizing the collection of libraries.
- 388 Make the libraries cooler (temperature, that is)!
- 389 Offer more on-line access and materials, maintain the quality of the collections.
- 391 Needs better interface.
- 392 telnet and web interface should yield same results
- 394 It would be nice to see some more non engineering materials in the engineering library. Because many of the engineering students have all of our classes north of green and we use Grainger the most it would be nice to see magazines, music cds, fiction writings, and art/architecture books in the library for when we have the need to do something other than analyze a beam or design a circuit! Honestly, the undergrad library is quite a distance especially in the evenings and some of us already spend a lot of time at Grainger studying and working on projects.
Thanks
- 398 More computers scattered around the library. Computer printers should accept change.
- 402 Open up 24 hour libraries (for all night studying), improve online catalog
- 401 Please see responses to 4.2
- 404 Keep up the great work!
- 408 Make the collection, not staff or computers, your #1 priority.
- 411 Install more scanners and monitors for the visually impaired across campus. Extend time restrictions imposed on visual accomodations rooms.
- 412 - The law library could use better lighting, the florescent lights are dim.
- 419 Find more ways to enhance awareness and effective use of the library's electronic resources.

- 421 Simple command-line boolean searches in the catalogue and bibliographic databases. (Always much faster and more efficient than Web-based forms).
- 424 There should be more than one computer in the upstairs of the Music library; we should be allowed access to the elevator. We might not be "handicapped", but might have trouble with stairs and there are many stairs to get up there. Also, does it need to be so hot - always - in the 2nd floor of the music library?
- 427 Make sure student workers can utilize all the search stuff and know where to find things.
- 432 I don't have any suggestions as I haven't used the system since I was a student in the 70's.

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- 434 Provide e-mail notification of training seminars for remote use on a monthly basis.
- 437 i did
- 438 About a year ago I was doing some RA work for a professor and needed to enter large amounts of data from a source at the documents library. I needed to check out some material that is normally held on reserve. The librarians dismissed my request out of hand -- they were totally inflexible and rather rude. My attempts to contact higher authorities for help were totally rebuffed. I then found out that the Commerce library had some of the same materials. Although these materials were on reserve, the librarians recognized that I had a special situation and that I should not be treated as some random undergrad. We worked out a system whereby I checked the materials out over night to do my data entry work and returned them in the morning. This kind of flexibility and support of graduate level research should be provided by all staff at all libraries. The Commerce people should be commended, the documents people quite the opposite.
- 442 none
- 443 Keep improving web and online interfaces
- 444 none
- 449 I mentioned two above:
1) keep building your already great collections of books and journals
2) try to bring all the various libraries closer together physically
Secondary suggestions:
1) Provide as much full-text online material as possible

2) Step up efforts to ensure that books are where the catalog says they will be -- especially when they're supposed to be on the shelf.

- 450 More copies on popular books, such as UNIX menu, etc.
- 451 Provide more full-text journals electronically.
Monitor the computers in the library. I have seen several people using the computers for personal e-mail or web surfing. It is very frustrating to wait for a machine to do research when another person is using it for leisure activities.
- 452 The speed of Interlibrary Loans is sometimes quite slow. However, that may not be the fault of our Library as much as it is the fault of the loaning library. Anything that could be done to improve that would be helpful.
- 454 The more I can get electronically the better! Also I find having to renew things so often a bit depressing (although it does cause me to search out and at least fondle the books).
- 455 provide more flexible hours for borrowing reserved materials.
more full text version of materials.
- 456 Do a shelf-read already!
- 457 Keeping all reserve books at one library.
- 460 Training should be provided for using the library. Since most courses require research, it is fundamental that each student be trained in researching.
- 462 Web-based Illinet online. The current telnet interface is awful and confusing to use. Too much hitting the control button for referencing materials.
- 465 boost computer resource.

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- 466 A simple, clear, flexible, broad, and comprehensive searching function should be your number one priority, far above anything else. While focusing on changing/improving/Melvyizing the search functions, maintain the print publications including the journals, which were decimated a couple years ago. Maintain library hours. While we are stuck with the current electronic catalog, extend reference librarian hours, because I only trust their expertise in using the current catalog, not my own. (And you will not succeed in training me to use a crappy catalog; I will use the librarians or will use a Melvyl equivalent when/if it ever is available.)

- 467 I have seen a lot have been done to combine and consolidate the electronic full text from different departmental libraries to a single site under the main library gateway. This was a great improvement. I used to have several bookmarks for a few departmental libraries on campus to check whether we had the journal access from their individual lists.
- Is it possible to go beyond that to combine the UIC and UIUC resource together? One particular case for me is that UIUC does not have access to legal database while UIC does. I have to physically be in the Medical Library here to use their computers to access the database to get the full text journals.
- 471 See comment above. Hire student-worker who return the books to its proper place not just through it anywhere without changing its status on the computer!
- 476 Library could be open longer, for example, Sunday mornings are a very good time when I have very often wished libraries were open.
- 477 I would like the hours on weekends to be increased during the school year.
- 479 Make an enclosed quiet room where silence is enforced. Also, educate students on the resources available to them.
- 481 Improve the hours at Grainger
- 482 Move all the Russian law books to the law library and integrate them with the Russian law books in the law library.
- 487 remodel all the insides of the libraries
- 489 Again, work on the web interface.
- 494 None, keep up the good work!
- 515 It will be great if the library can provide course reserve materials electronically.
- 492 Make more cash-to-card machines available. I went to Northwestern as an undergrad, and there, they had a cash-to-card machine next to every pay copier. Makes sense to me. Here, when I want to pay for copies at Susan Stout, first I have to find a cash-to-card machine on some part of campus, then trounce back to the Psych building to make my copies. I think UIUC would benefit in general from having more cash-to-card machines around campus. Other people have agreed with me.
- 493 More attentive EWS station managers, and also a better orientation for freshman on the functionality of the University Libraries.
- 503 Make undergrad 24 hours and put more emphasis in creating available journal articles online (this way there is no way the source will be mutilated or missing when students are trying to find it.)
- 504 More reference assistance on Saturday daytime at the engineering library and less during the early morning hours (8-10am).

- 507 Returning books is very cumbersome. I try to leave them at my department library, but drive-by book drops would help enormously. I miss them!
- 513 The medical science library is in a building that is frequently locked after hours even when the library is open. It is very frustrating to stand at the door and wait until someone happens to come out.

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- 517 All new magazines and journals should be available electronically, or at least advanced searches should be possible on the full text of articles, even if copyright issues force you to not make the full text available electronically.
- 518 I recently had books stolen at the Grainger library and the staff was not minimally interested in my panic. I was told that "it always happen in here and it is your responsibility to take care of your things", as if I were a five-year-old kid. Fortunately they were library books (and therefore would not be bought as used books at the local bookstores) and I found them by myself discarded at the other corner of the library. I asked to librarian to make an announcement letting people know that there was a thief in the library and she refused.
- 521 Put staplers at all the copy machines!
- 522 Don't require Social Security Numbers for anything whatsoever.
Not even in Special Collections. There are other numbers on our ID's that are unique.
- 527 Expand hours of operation (see University of Michigan library hours for a userfriendly set of hours) and put all of the scientific journals in one place.
- 532 Easier/more extensive online access.
- 541 increase hours before finals.
- 543 i wish there was a clear online tutorial for using the stacks, i am still clueless and feel dumb asking questions at the library
- 529 GIVE GRADUATE NURSING STUDENTS KEYS TO THE MEDICAL SCIENCE BUILDING!!!!
- 536 I really don't have any mJOR suggestions. I really feel the libraries are great. I just think we should have to take some kind of madatory seminar on how searching works at the beginning of our Freshman year. I think it would make all the libraries a heck of a lot less intimidating!
- 539 The fact that I get notices when something has already become overdue is quite irritating. I'm sure the library could make the system generate an advisory email to patrons 1 week before the material is

due. That would help greatly. Thanks!

- 544 Online journal access would be great.
- 545 Hire more trained staff and less students. Fix and improve the S collection in education library.
Improve search results for online searches.
- 546 Longer library hours please; possibly 24 hrs
- 547 as above
- 552 If I could get book text online, that would be awesome.
- 553 extend open hours
more easy and direct instruction of finding a book
- 554 Longer hours, more computer terminals, more copiers
- 555 How about delivering a "Illinet for Dummies" sample at the beginning of the year?
- 556 buy more journals in online full text versions
- 557 Uniform hours for departmental libraries, so it is not necessary to remember the different hours each library is open.
- 558 If the library subscribes to e-journals, I am not aware of them and would not know where to look for them. An educational program would be good.

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- 559 Open earlier on Sat. and Sun.
Allow check-out of journals.
Allow us to reserve the machine for searching IEEE papers in the Grainger library.
- 560 I have no suggestions.
- 561 I am sure it is possible to introduce universal system (or systems) for copy card mashines through all our libraries.
- 562 Acces to Lincoln Trail public libray system through campus, including book delivery to faculty mailboxes.

I think it's a wonderful library system.
- 571 One suggestion would be to add more library staff, so that they can help answer questions and are more easily available.

- 572 Buy some more copy machines, please! The history library needs a new one!
- 573 Complete Ag library
Reserve space in new library for meeting rooms
Remodel the biology library in Morrill Hall
- 574 Increase the quantity of high demand course reserves.
- 576 Make the computers more plentiful and integrate searching programs into the larger windows or Mac environment better. Later hours at the expense of earlier ones would help a lot of students, I think, who are often forced to do research at night.
- 577 get more books. remain open longer—especially during times when the university is on break of one sort or another.
- 578 See above.
- 579 Extend library hours at Grainger and provide some real reference librarians (not students) in the evenings and on weekends.
- 584 Redo the layout of the law library and replace all of the furniture
- 587 -
- 588 The shelving of the stacks must be streamlined, so that students may have access to all of the library's resources.
- 592 1) Hire more staff to catalogue and increase awareness of the important collection of historical sheet music, musical instruments and artifacts. This collection should be treated as well as the "special collections" housed in the grad library. At the moment there are many instruments in the museum that bear nothing beyond a one word descriptor for the onlooker and there is no catalogue. Future musicological researchers will view this current lack of support for this collection as shameful.
2) Add more private study carrels to the music library.
3) Add at least 2 more computer terminals to the music library
- 598 I don't know what else I can do at the University of Illinois library. I didn't even know we had all those department libraries.
- 600 I think there should be a bigger library for the art section. The Architecture library is not big enough and does not have very current information.
- 602 Make it easier to find materials

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- 599 Here's my suggestion; albeit very idealistic. If i'm looking for a journal, i should be able to go to a webpage page which can search all libraries at uiuc. on the webpage i should be able to type in the name of the journal and year and the search should tell me ehich library its found in. if it isn't at uiuc, i should then be prompted for my name so the article can be sent to me via interlibrary loan. it should be that easy!!
- 601 Overall I woudl say the library works great, the only thing I might change is the issue of missing books. I'm not sure how though!
- 603 Would love to see a big improvement in the Art Library. Most of the contemporary books are in special collections so if students want to browse and find out new things, it is impossible to get access to the most current material without knowing specific names.
- 607 Library copy centers where you can take journals (e.g.), drop them off with a copy request, and come back later and pick up the photocopied article. Convenient for patrons, I imagine less wear and tear on bound journals. University of Washington used to do this so I've seen it work for a large library system.
- 608 Demarcate an area within the library that allows beverage consumption.
- 610 Continued emphasis in Springfield of the need to be a resoure for further information and knowledge.
- 611 The opening telnet screen needs to be less confusing for patrons.
- 612 Better security at the UGL
- 614 Good the way it is
- 616 More printers at Commerce.
- 619 Consolidate some of the branch libraries. We would be better served by a smaller number of larger branch libraries. This would allow you to reduce redundant expenses while providing longer hours of service and greater staffing in the consolidated branches.
- 623 Same as above:
1) Reshelve books quickly.
2) Make certain that books we return are handled accurately.
3) Improve Illinet OnLine at least to the user-friendly search level of the old system.
- 624 Replace "missing" books.
- 627 better a&v equipment
- 626 Get staff who want to do their jobs.

- 628 For now, I feel like I am pretty much satisfied with the library system, because the things that I am a little bit not satisfied with are things that can't possibly be done (like finding all of my materials in one library).
- 630 Look into more non-undergrad students to staff libraries (during breaks)
- 631 Add computers to the departmental libraries.
- 635 Fix the web site. A designer should come in and rethink the navigation system. It is completely unclear and hard to figure out. With that, I must say that the information is there. It is just difficult to discover.
- 637 I like the walk-up computing service at Grainger. I think this would be an excellent tool to have at the Undergraduate Library as well.
- 640 Make the people at interlibrary loan work faster

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- 644 Please increase the staffing at the circulation desk of the main stacks so that they don't get overwhelmed by requests. If possible, it would be very nice to get more assistance for shelving at the stacks. Books are frequently out of sequence or shelved in such a way that the bindings become damaged.
- 649 Increase electronic access to Journals.
Get more current reference textbooks in the area of medical science.
- 651 Get all materials online, There is still much material that apparently has not made it online yet.
- 652 add more study group rooms in engineering-focused libraries.
- 653 Allow journals to be checked out for about 1 day, but no renewal.
- 656 none
- 657 Be available more hours & make it easier to locate holdings on ILLNET pages
- 659 The collections (and facilities that house them) need to have funding priority. The collections are essential to research and teaching. Overall, I am very satisfied with the Library and am well aware that almost all other Universities cannot compete!
- 666 Overall, this is one of the finest library systems I have had the pleasure to use. Great work!
- 672 Make the online catalog more user friendly

- 673 see 4.2 above.
- 674 More computers would be of great help.
- 661 Replace ILLINET with a better program.
- 662 MICROFISCHE!!!!
- Provide not only a campus map, but also a map of the interior of individual libraries online.
- 664 Stop having the parties on Grainger. Also, It is great that the libraries are open 24-7 during finals week, but it needs to start sooner. I have 2 exams the first day of finals, so the 24-7 rule doesn't help because it doesn't start till the first day of finals. So I suggest that the library not close starting May 3d instead of May 5.
- 665 Updating the Dewey Decimal signs on the shelves in the Undergraduate Library to new, clean, unfaded signs would cause the library to look more fresh and modern instead of old and dingy.
- 675 The University of Illinois Library should provide course reserve materials electronically.
- 679 Expand into another build to increase collection size.
- 684 more leisure books for "break" at grainger
- 685 Subject libraries are great, but Ricker needs more space and upgrading of the facilities. Somebody has to work on the web interface to make more things available more easily.
- 686 please increase libraray hours!
- 687 Providing seminar rooms in undergrad to reduce noise levels
- 688 Pay students who work checking in and reshelving book more; train them more carefully.

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- 690 At the Graduate Library, please provide better ventilation. That place is a pressure cooker, very hot!!!
- Please, renovate the personal study cubicles. They haven't been touched by janitor or custodian in decades. And those lamps provide very poor lighting that need to be replaced and modernized. Provide better signs and floor maps inside the library. It's huge place and easy to get lost.
- 694 The libraries could work with professors in providing a list for students of which computers, materials, books, etc. to use for class projects and general research. Students would then use the library more

often if they knew what materials provide what information. Rather than entering the library only when group projects are assigned in classes.

- 696 I think that it would be helpful to provide handouts that are sent in the mail to students describing in detail all the services the Library has to offer
- 689 Design is a matter of seeing how adept users do research. While expert users are of interest, new users are important, the adept user's (not power user's, however) techniques of using the systems needs to be described, and used to drive a user model that all library staff understand. When I want to do something I feel was quite usual before the interface change, the staff are telling me that I can't do that anymore.... or they want to show me (I watched) a wizzy way you can do it on the web, with all the pictures. Looks like some Microsoft solution, where 'THEY KNOW BETTER'. So, listen to the regular adept user, you may learn more than trying to create an over-directive system for new users, or create a toy for expert users.
- 691 Design is a matter of seeing how adept users do research. While expert users are of interest, new users are important, the adept user's (not power user's, however) techniques of using the systems needs to be described, and used to drive a user model that all library staff understand. When I want to do something I feel was quite usual before the interface change, the staff are telling me that I can't do that anymore.... or they want to show me (I watched) a wizzy way you can do it on the web, with all the pictures. Looks like some Microsoft solution, where 'THEY KNOW BETTER'. So, listen to the regular adept user, you may learn more than trying to create an over-directive system for new users, or create a toy for expert users.
- 695 instead of sending printed notices about overdue books, or not fulfilled requests. I think it would be more economical and faster to send them by e-mail for library users who have e-mail accounts which is the case of all student, faculty and staff.
- 697 Give the ID/bag checker in the main stacks a bigger table or counter. The electronic book detectors block most of the current table, and the computer takes up the rest. It is very awkward to stand halfway through the turnstile and have one's bag inspected. A counter long enough for two or three people to set their bags down for inspection would be a quick, easy way to improve the borrowers' experience.
I have no problems with any other library.
- 698 Print from the computers for free.
Have more security in the building.
More copy machines.
Put books on the same topic in the same library.
Add more journals and books to the education and social sciences library.
- 714 Get more librarians.
- 706 The copy machines: I understand that you don't want people to break the books when copying two pages at a time, however sometimes you have to waste toner, double sided copies would also make sense.

Reserve books in the commerce library: Important hand books are on reserve that I usually only need to look into for some reference or definition. I think if you made the reserve room accessible and just deny borrowing that would be better.

711 keep track of lost or missing materials and get them replaced!

717 4.2 is one suggestion. Perhaps the Main Stacks could use an increased or more efficient staff. Usually I am in a hurry, as most students are, and would prefer not to wait for 15-20 min for my literature.

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718 Perhaps it would benefit some to have an easier means of tracking down information. Because some of the libraries are spread far apart, many students may have a difficult time finding items. I would like to see a t-shirt for sale that commemorates the library; UI has the third largest collection of holdings in the nation and should be proud of that. Thanks.

719 Provide information about library services within the libraries. The online services should also explain where libraries are if one is trying to find a book and they find out it's only available at the WMRC you should be able to press a button and have either a web page open up or a text description (for telnet interface) show up.

723 The libraries are a great commodity on campus if you KNOW HOW TO USE THEM. Many students have trouble in this area. I was lucky enough to start using them quickly, and through experience, I learned how to use the system. Other students that I have talked with have voiced that they are flustered sometimes at how big the libraries are and where they should begin researching for a paper.

727 A required freshman course on how to research and how to use the UIUC Libraries.

731 There are a number of things that could be done, such as adding comfortable reading rooms, providing additional training for students, and making the card catalog better. However, I think the primary concern should be the books – continuing to improve the collection, and fixing or replacing books that are damaged or missing, so that they are available again to the public.

733 I'd like to see more general reading material, like best sellers, new cook-books, etc.

A more user-friendly catalogue

735 Please work on the hours of the res hall libraries; they're useless now.

738 Break off ILSCO!!! (or whatever the acronym for the state wide system.

739 I wish there was a way that you would get a copy card, such like the ones that you can get at kinko's.

- then you can make copies for a very reasonable price.
- 740 better respect for the material and the students by staff. more computers, improved online catalogue.
- 741 re-design web-pages, on-line catalogs to make them more user-friendly.
- have full-text versions of articles and electronic journals available; there are very few available right now.
- 744 Add additional weekend hours and make reserve materials available electronically.
- 745 offer freshman a tutorial
- 746 Improve study areas, increase computer staff, insure reserve materials are reshelfed correctly and quickly.
- 747 Stop discontinuing so many journals!!!
Add more group study rooms.
- 748 Limiting searches to certain libraries would be nice.
- 750 some libraries look like they could use a little renovation, granted that would be a huge project, but that is my suggestion
- 751 Please see 4.2
- 754 Library hours should be longer and there should be more computer for students to use.
- 756 Keep adding to the collection!
- 758 Mentioned before.

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- 759 Keep up the good work!
- 762 Improve and increase the quiet study areas.
- 766 Get rid of tenure system for librarians and stress customer service more.
- 767 LONGER LIBRARY HOURS at night!!!!
- 768 Just keep on trying to improve on time spent and courtesy. Good job though, overall. :)
- 774 put as much stuff on the web as you can. I loved reading journals on the web and then being able to email myself the abstract and text.
- 781 more computers, and special graduate student area for study and research

- 786 i think there should be a 24 hour room at the main library. if there is, i haven't heard of it or seen it.
- 777 Easier access to full-text articles and a couple more computers in the Undergrad library, and the library system will be well on its way to improvement.
- 779 Hire me to tell you how to make the abysmal online catalog work better for everybody but especially scientists. I can and do talk to Tina Chrzastowski who apparently is involved, but it's not the same thing as being directly involved.
- J. D. McDonald
Professor of Chemistry
A124 CLSL
333-9700
- 784 Whenever I go to the library, I have a really hard time trying to find whatever book I am searching for. I think the library needs to make a better system of finding books among the millions the library has. As for suggestions on how to do that, I have no idea.
- 789 Update the collections in the stacks. Many of the materials I've been finding are from the 50's or earlier. It doesn't look good for a scientific research paper when your resources are so far out of date.
- 790 Sunday hours. Let it be stayed open later throughout the week.
- 792 I hope more is done to move materials from print form to electronic form.
- I also think there should be nicer spaces in the stacks for grad students to work.
- 793 The main stacks library takes too long to get information. I waited 30 minutes to get a Sports Illustrated magazine.
- 794 librarians should be more friendly and helpful
- 798 Fix lighting and confort level, make the librarians in engineering much more helpful, inform faculty about the availability of inline services
- 800 Please add more study area and computer and internet access in the library.
- 801 If at all possible, I think the Chemistry library should extend its hours. In addition, the online journals are EXTREMELY helpful. However, most only go back to 1996. Could pre-1996 journals also be online?
- 804 provide more full text articles online
- 805 Try to get more full text journal articles online. Also, try and carry as many academic journals as possible. More computers would be helpful. And more reference librarian hours would be desirable as well.

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- 806 Better maps or maybe more directional signs in the Graduate library telling which way to go for what library.
- 810 Allow students to bring water into the library (with the exception of the designated computer areas). Long hours in the library can cause a person to dehydrate.
- 812 Just hours on Friday and Saturday, it shouldn't close at 10.
- 813 At the end of every semester, during finals, it always amazes me how many lights are not working at Grainger. It is probably the most important time for students studying and Grainger is always below par in helping students prepare for their finals. I hope this is not going to be a problem this year.
- 808 - I do most work/studying on a laptop computer, w/a short battery life, so power outlets by tables are important to me (-determines which libraries I use for study purposes).
- 809 if you go through www.uiuc.edu to libraries, the only thing you can find (at least easily) is library materials online. what about being able to search for library materials (hardcopy) online? the library gateway is less accessable. also, it would be nice to see maps of where all the departmental libraries are (some of them are pretty hard to find) and their hours... both online and posted in the libraries.
- 811 My only bugaboo about teh universities library resorces is teh inter-libary services. It is my personal view that if some kind of system is palced for tracking of indivdual requests is made available it would make the system more transparent to the usres and solve head aches to teh administrators and librarians too.
- 814 CONTINUING WITH THE POINT ABOVE. IF I COULD USE MY HOME PC TO FIND THE BOOKS I WANT THIS MIGHT BE EASIER. HERE'S AN IDEA FOR THE LAYOUT. THE SEARCH SHOULD BE ABLE TO BE DONE SEVERAL DIFFERENT WAYS. A) KEEPING THE CURRENT FORMAY OF A TOPIC, AUTHOR, KEYWORD ETC.. B) THE MATERIALS SHOULD BE SEARCHABLE BY LIBRARY (IE: PICKING WHICH LIBRARY YOU WANT TO SEARCH) C) AN OPTION TO GET LIBRARY INFORMATION (HOURS, LOCATION) ONCE YOU FIND WHAT YOU ARE LOOKING FOR D) ABILITY TO HIDE SEARCH HITS THAT ARE CHECKED OUT.
- 815 Try a program that allows more freshman to use the facilities because I don't think a lot of students take advantage of the library.
- 816 more informed staff, more computers.
- 817 provide comfortable study spaces with nicer desks, couches and lights, provide more desktops or laptops for students who wants to write the paper or collect data in the library, provide more accurate and faster delivering service, provide full text online database.

- 819 Please either return to the old telnet interface or get a new telnet/web interface. I can't find anything anymore.
- 822 More paper copies of theses would be nice.
- 828 The fines on books are too high. Remember we are students, and most don't have the money for these fines. I understand that we should be responsible and return the books on time, in order to prevent any fines but remember, we are very busy also, and we tend to forget or we just can't get to library in the course of our day. Remember that not all of us are irresponsible, but we do tend to forget that we may even have checked out books because they are in our office, etc. A little help is always nice.
- 829 I think that overall, the library system is great. I would suggest that you make materials more easy to actually LOCATE once you have found the material that you want to use.
- 830 Have a more quiet rule for the study areas.
- 832 Continue to increase on-line collections (databases and journals) and simplify and streamline user interfaces to on-line services.
- 833 Prudent and fair budgetary administration demands immediate equitable and adequate funding of the ACES Library.

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- 834 It would be helpful if the library materials from the main libraries could be brought over to the departmental libraries by request.
- 839 already stated/no more suggestions
- 840 Need to get student familiarize with the library system.
- 841 deliver papers to my computer
- 844 better ways to get to the stuff
- 846 More efficient and convenient system in finding articles/books not available at U of I library; that I could just ask staff at ANY U of I library, or via e-mail, to request those difficult to find articles, rather than being sent across the campus to request at the main library to fill out the forms, etc.
- 847 More publicity for online services
- 849 increase weekly and weekend hours
- 850 The Chemistry librarians are awful and not knowledgeable. The Vet Med librarians are very

- knowledgeable, courteous, and helpful.
- 853 make the periodical web search easier to understand, and OVID should not have such a quick inactive time. i get booted off of it too frequently and then loose my research place. at least extend the time to 10 or 15 minutes.
- 854 I would encourage more "sound proof" study rooms for groups. We are encouraging more group study, but often times this needs to be done at the library.
- 855 make the web page for library access more understandable.
- 858 Possibly impose harsher fines as an incentive to return books on time.
- 862 The music library is currently half cataloged under a Dewey classification system, and half classified under a L.C. system. This is very confussing, and does not allow for shelving browses. This needs to be resolved in the very near future.
- 874 keep up the good work
- 877 Replace charged items quickly.
- 878 Is it possible to set up double-sided copy choice in all copying machines? Thank you.
- 875 I think it would be a good idea to hit the incoming freshman more with all of the opportunities that the University Library system has to offer. A lot of people don't know or understand that they have access to all of the libraries, and that Granger for instance isn't just for Engineering students, other students can study there or meet there too.
- 879 Increase library hours on weekends
- 880 See above.
- 881 More open time on sunday.
- 882 See 4.2. Please fire those two ladies. They know nothing and make it seem like it is the greatest inconveinence to be approached for any help. I used to work in a library as an undergrad. and those two are an utter disgrace to the profession.
- 883 Again, the more full-texts available for download, the better. It'd be an interesting community service if these could be made available to the community at large (or at least to alumni).

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- 884 It seems to me important for the library system to take a central role in helping faculty (and, to a

lesser extent, students) in dealing with the oncoming era of electronic publishing. As the library creates its own computer databases of electronic materials, these should include conveniently organized preprint servers for faculty, and perhaps also publishing sites where faculty could publish their documents permanently. Centrally located and visible to the outside world, this could become a key resource for those within the university who are publishing or otherwise making their work available to others.

- 886 Please put some windows (or imitations) in the main stacks so that people do not feel too much closed in.
- 889 CLOSE AND OPEN TIMES SHOULD BE TAKEN CARE OF MORE! I wish they can open to a late time at night!
- 893 Restock books and things more accurately.
- 894 Group study rooms would be great ... equipped with at least one computer, an overhead projector and power point presentation capabilities.
- 896 keep it open a bit later and add some more EWS workstations
- 897 Use the internet more. Put more references/articles/books/EVERYTHING online...I know it will happen someday. Why not start it now?
- 899 Can we have more than one copies for some famous or important books?
- 903 Please improve searching capabilities. Allow individuals to suggest purchase of library items and do that promptly!
- 904 make sure that every journal is accounted for.
- 906 some kind of training for students that don't use the library regularly.
- 909 User services training is important.
All the libraries should computerize their charge or discharge system in order to providing more quick services to the users. Like Asian library, I was annoyed with the procedure when I check out items. It took me much time to remember how to fill the sheet up.
- 910 Use more copiers that can make double-sided copies and then charge less for the two copies.
- 912 Spend more money on books and less on computers and computer data bases.
- 913 More money!
- 918 make a search engine to search all the databases at once.
- 920 Please make a more convenient bookdrop location for your libraries! I walked around the entire graduate library in the rain one night looking for the slot to drop off my book and I couldn't find it because it is in the worst possible place and it isn't marked at all.
- 923 improve the homepage

- 925 Add more computers, and allow food and drink. People eat and drink in there anyway, so why not just have it be allowed.
- 927 More full text documents online would be nice, and expanding some of the hours as well.
- 929 Deliver the requested materials more promptly.
- 930 The books are ancient and you need newer ones
- 931 Make the library's online catalog instructional workshops part of the Freshman orientation process.

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- 933 Cut the unwarranted search, and make CDs more readily available to music students.
- 934 Nothing comes to mind.
- 937 Get more books!!! (can never have enough :)
- It would be nice if the web-based journal search had check boxes next to each previous search so that I could do a boolean operation without having to load another webpage.
- 940 Make the online search engines more user friendly.
- 945 Once when I used Grainger I was having trouble with the databases and the only person there to help was another freshman who knew about as much as I did and I had to go back later (it was during the weekend, Sat. or Sun.)
- 946 increase # of hours
- 948 Just improve on what I liked the least.
- 951 Continue to expand the on-line journal references, particularly in the biomedical and pharmaceutical areas.
- 953
- 950 The Current Content database should be replaced with something like SciFinder or another comprehensive database that goes back to early years. It should also provide the capability to email reference searches in formats that can be imported in Bibliography programs.
- 952 Let patrons check out the career cluster books.
Don't hold classes in the computer lab so that groups have to walk across campus just to get a computer.
Enforce the quiet rules on the lower level. How you ask? Have someone physically do a walk down

there every hour to quietly patrol the area, and if they think someone is talking to loud, give them a warning, but the intercom warnings do nothing because people know that the librarians are on the upper level, and who's gonna know that they were talking? You need a physical presence so they know you mean it.

- 958 See above
- 962 Conduct more seminars on interested topics
- 963 The Undergraduate Library is in dire need of remodeling. The atmosphere in the lower levels really could be improved. The ambiance of Grainger is far superior and should be emulated in the other libraries on campus.
- 965 I think the library system is great - however, I think the ultimate goal would be for me to never have to step foot in the library again. :) That is, I would love to be able to obtain full-text journal articles online, which is more efficient for me and allows library resources to be spent on things other than reshelving the journals I use and keeping the copiers in good repair. Also, the Bio library needs more Audition copiers; there is frequently a wait.
- 966 I don't know how to really utilize all that the library has to offer. Is it too much to ask for library personel to maybe go through a search with you so you can learn the best way to search???
- 969 Spend more time training help...stress importance of reshelving and properly placing on shelves
- 970 Improve collection of journals.
- 972 I am deeply worried about the maintenance of the collection and its place or preeminence. The library went through a very difficult financial time several years ago, and for several years, in which the collections suffered greatly. When I first came to Illinois 24 years ago, there seemed to be NOTHING that the library did not have. Now there are clear and significant gaps in the collections in my areas (Humanities, Latin American literature, history, philosophy, comparative literature).

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- 977 I have no suggestions
- 982 None.
- 983 Extended hours at commerce library, better organization of newspapers (Wall street journals)
- 986 More comfortable seats in libraries like the Commerce Library
- 987 Extended hours on the weekends.
CCSO computers in grainger

- 988 Keep up the good work.
- 989 Longer hours.
- 991 Increase the hours.
- 992 The university administration needs to allocate more funds for library acquisitions and maintenance and give the libraries more priority.
The Stacks are in serious need of renovation and expansion, and the university shouldn't wait wishfully for private donors to come along and provide for what the university itself must provide for the libariers.
Some specialized journals and monographs are unavailable or charged out; charge out times need to be reduced some, and better acquisitions are needed.
- 994 Clarify procedures regarding return of interlibrary loans

Allocate at least one more computer for viewing electronic copies of journals
- 995 group study areas, more copy machines and places to add money to your copy card.
- 996 Increase and update the music library. When compared to some of the other libraries, we are far behind.
- 999 I think that the undergrad library should provide more quiet, small study areas with a couch, etc. It may make the library a more enjoyable place to be. Also, it could have areas for groups to do projects, etc.
- 1001 I use PsychINFO often on OVID to search for articles. It would be nice if there were an interface in that search that would allow me to look to see if the U of I libraries have the journals that are found in my search. I can eventually find that on Illinet Online (or whatever it's called), but it was just be more convenient. I guess not necessary.
- 1003 Please complete special education journals' previous and missing issues. Please ask the special education department and learn the importan journal and include those in the library catalog.Put more full text in the internet.
- 1004 Improving student areas, and indiidual study rooms.
- 1005 Longer hours, especially on Friday evenings and on Sunday mornings.
- 1006 Get more help and better hours!
- 1007 Longer hours, especially on Friday evenings and on Sunday mornings.
- 1008 More group study areas, more computers and longer timings
- 1010 Acquisition should consider requests of faculty.
- 1012 you're the experts, you should figure it out.
- 1013 make all the people talking in the Undergrad go home

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- 1009 Understandably, the library's collections tend to reflect the strengths of the University. For those of us whose coursework and research intersects with developing programs, or for that matter, with programs which barely exist such as Native American Studies, the library's collections could clearly be improved. My undergraduate institution which enrolls barely over 5000 students boasts a collection of Native Studies texts and journals that far exceeds that of UIUC's. (Collections have been improving over the last three years, I believe, but still weak.)
- 1014 Put more students to work reshelving and running the circulation desk. Too often one poor woman has to check out books, guard the gate and answer the phone. Do not make the error of substituting electronic journals for the real thing.
- 1015 We have to get non-library faculty to understand the problems of scholarly publishing and enlist them in helping find economic, stable, archival solutions.
- 1016 More helpers/staff, more full text sources via the web
- 1019 continued advancement of web resources
- 1021 Newer materials are need to replace the old books and journals.
- 1022 More internet materials
- 1023 Reshelve items more quickly, if possible. Replace more of the missing books and journals, if possible.
- 1025 I think that the U of I library is an excellent academic tool and I just wish the CPLA Library wasn't so bad.
- 1026 I think it is fine the way it is.
- 1028 How about starting a library for books like fiction, sci-fiction....Like a regular library I would find at home
- 1029 It would be great if we could get new, bigger TVs for the film viewing
We need spare copies for the films heavily watched for classes and which sometimes are deteriorated beyond any possibility of use
New films should be entered faster in the databases, as well as new books
The signs on the xerox machines should be changed; they are often wrong and I loose money often!
- 1031 I am very pleased with the library overall.
- 1032 Improve the local holdings in engineering and sciences, and allow users to take books out as soon as

they get in, instead of having silly short take out periods.

- 1035 It would be nice if the Undergrad Library was open a bit longer on weeknights... to 2am or so.
- 1037 Keep up the good work.
- 1039 Provide more journals in the ACDIS and Arms Control Libraries,
- 1033 fix the problems listed above. improve the distribution of funds among dept libraries (e.g., some dept libraries have books and journals that have never been checked out and are unlikely to ever be checked out (e.g., history), while other dept libraries cannot even cover the basic books and journals in its discipline (e.g., grainger). do not spend a large amount of state funds on obtaining electronic versions of some journals when the hard copies of highly cited journals are not available.
- 1040 Have Grainger engineering library open 24 hours, allow undergraduates to take music recordings out of the music library, add a computer with the web catalog to the 2nd floor of the music library.
- 1042 open all libraries until 1 a.m., build better group study areas, more comfortable chairs in the undergrad

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- 1046 Some of the resources I need cannot leave the library, but are too big to just xerox. If you could come up with a way to loan out reference books in specific cases, that would be greatly helpful for some students.
- 1047 I feel that the main stacks should have better lighting. Not only so it is easier to find materials but for safety issues as well. I have been up there by myself, and nearly scared to death because it was dark, or lights were flickering, and someone happened to be looking for materials on that floor too. Some parts of the stacks are just perfect sets for a horror movie, and it's unpleasant and scary to be there.
- 1050 Please try to improve cross-listing on the Illinet catalogs, and (if funding permits) put at least one copycard and/or change machine in stacks.
- 1051 Work on the email reference system. I have used it a few times and never received any sort of response back from it.
- 1052 Add 15 More computers to CCSO lab in the Undergraduate Library, make ILLINET more user friendly, have a visible place where category call numbers are available so a person could go directly to the shelf and look at the book selection, because ILLINET is also fairly slow. Lastly, would it be possible to have a place in the corridor between the undergrad and the main stacks where people could actually

have snacks and really study?

- 1055 Replace the books that are stolen! For the most important books, sometimes there are 7 or 8 copies that are all stolen. This definitely impacts graduate students trying to do a thesis, and having to buy these books themselves as they are very expensive in most cases. Also, you might want to consider getting web access to the IEEE publications online, it's a convenient format for getting all IEEE sources in PDF format, and it's a lot easier than finding things that are bound, since you can search, etc.
- 1056 Keep up the good work.
- 1059 No comments.
- 1066 N/A
- 1069 Make the telnet interface easier to work with.
- 1070 Provide more electronic connection for the reserved materials according to specific subjects.
- 1071 I think the library does a good overall job.
- 1073 maybe have more study rooms in the undergrad instead of the engineering library. also more computers in the library and the printing has to be faster and more printers for the online printing of articles.
- 1076 You are doing very well!!
- 1078 Keep it open longer.
- 1079 Lab keys kept in the physics library to allow access to lab rooms outside of normal class times, seem to always be missing, and the name of last person who checked them out is never recorded. If you check out a lab key, you should at least have to leave your name (and possibly also your telephone number). That way if the key is not returned and someone needs to get into the room, the person with the key can be contacted. I don't know how many times I have not been able to finish my work because someone has taken a lab key for the whole weekend.
- 1080 The Law library needs to be open 24 hours. There does not even need to be staff present, as the students who work at the desk are completely useless anyway. (The reference librarians are adequate, although not present too often.) Maybe a simple card swipe system to see who is in the library could provide the necessary security required to leave the library open 24 hours.
- 1084 Individual study areas should be equipped with internet "black boxes" like the Engineering Library.
- 1086 more hours
more study tables

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- 1087 Like I said above, create an online, accurate way of finding out where library materials are. I normally have to go to about four libraries to find all of the materials that I need for a paper, and there is nothing more frustrating than walking for 15 minutes to the health science library only to find that I am supposed to be at the social sciences library or the undergraduate library. There needs to be a way to get it right every time.
- 1089 Provide more documents electronically (in Full text) FIX or get NEW printers in the undergrad
- 1090 making some the common periodicals available online would reduce work for the staff.
- 1093 The current newspapers can be arranged by date and put on a shelf.
- 1096 more material online
- 1088 I really wish that the libraries didn't wait so late on Sundays to open... so many students wait until Sunday to do their homework... they'll get up early, traipse to the library, only to discover it doesn't open until noon. Bad idea. Also, I know a lot of people go out on Friday & Saturday nights, but a lot of people don't, as well. 10 p.m. closing time is way too early for Grainger and others.
- 1099 Sometimes I want a material that is checked out by another student. I think you should create an online system of reservation that do not permit the first one to renew the book.
- 1101 I don't really need the library too much, as an engineer I don't do many reports using other media
- 1108 see previous answer
- 1114 As mentioned above, I believe it would be better if the libraries had extended hours on the weekends.
- 1116 Get a good web interface. Also, it'd be nice if all the journal databases gave you information on whether a particular issue you found is in the UIUC libraries. I think Ovid is the only one that does that now.
- 1117 Better copiers, and fire the chem library worker with curly brown hair and glasses. Also a machine to add money to the copier card in the chem library would be helpful.
- 1119 Get more printers, get a color printer that's not hooked up to the photographic services (so you can print internet sources in color without having to save it to a disk and then pay \$6 to download it.
- 1121 Make more full electronic texts available.
- 1122 helpful people at the undergrad.
- 1123 Improve the internet search page to be simpler for users who are not used to it
- 1125 More contemporary art books!!!
- 1127 besides the problem with the computers, I have no other problem with the way the library runs.
- 1134 Let us browse the stacks.

- 1136 I use the governmental documents library quite often, but there is no librarian there for that specific library after 5. I can only find time to come in after 5! You can see the problem.
- 1138 Add more computers to the EWS labs.
- 1139 CBA library is not that good compared with the Grainger library. Advanced environment is needed.
- 1140 More organization, better resources.
- 1141 None
- 1143 Just make it easier for students to use library resources

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- 1144 Do something drastic to improve the computer catalog... small tweaks are not going to do the trick. It has to be such that ordinary users can succeed at it by doing obvious things, and without going to library science school.
- 1146 I hope every department library could be like Grainger. :)
- 1147 explaining to students how to use the internet and online resources
- 1148 Make sure that the employees are fully trained in their area and can help students find resources.
- 1149 obtain more recent articles, books, and materials.
- 1150 I hope the interface (both telnet and web) can be simpler, easier to grasp, more user-friendly.
- 1152 no
- 1154 Lighting around building entrances.
- 1158 make the web thing easier to use...also a orientation would be good
- 1160 make more modern
- 1162 If available, get a SPIE electronic directory like the IEE&IEEE directory in Grainger. If not, find a better way of organizing them so that they are easier to find.
- 1163 Make catalog more user-friendly. Advanced searches through the web-based version.
- 1164 Enlarge collections and replace (or find) missing or lost texts quickly.
- 1169 Better shelving accuracy, so that I don't get a \$125 fine for "losing" a book that I actually turned in on time.

- 1165 Longer hours for most major libraries: Grad, Edx, Health Sciences, undergrad; more journal holdings
- 1172 -
- 1176 more staff available for assistance
- 1177
On line search should be made more efficient
- 1178 move more rapidly toward electronic library
- 1179 Library Should be open 24 hours or at least Graduate student should have access to their study carols.
- 1184 Open hour, better illinet catalog
- 1185 Keep increasing the print materials. Staff should be more friendly, whether they are full time librarians or part time students.
- 1187 Make finding books less confusing.
- 1189 Fix the user interface (it shouldn't take a programmer more than half a day to complete) to allow for requesting of materials.
Install drop boxes for the Undergrad and the Graduate Libraries.
- 1190 Any and all Web integration is excellent. It expands the versatility and usefulness of the library, allowing for more people to take advantage of the system.

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- 1191 Would it be useful to have patrons sponsor specific authors (mostly good for fiction, but other types of books too)? Also, are academics encouraged to take responsibility for getting a copy of their books to the library (rather than have the library have to order and take time to get and process)?
- 1192 it would be nice if the main and undergrad library had later hours with workers there to help
- 1196 We need some new books on subjects like food industry and food technology.
- 1198 1) When a book that has been charged is requested by someone else, contact the person who has the book and see whether it can be returned earlier.
2) Make faster deliveries both from our own library to campus mail, and between libraries.
That would be a great help.
- 1201 better copy machine

- 1202 go back to the old system for the online library.
- 1204 more places for group study
- 1206 Please let us use UNCOVER.
- 1208 Have more full text documents online
- 1211 Longer ALS Library Hours
More Copy Card Money Stations - very inconvenient location of the few.
- 1213 Continue to develop web interfaces
- 1205 I'd give higher priority to online subscriptions than print ones. These are more convenient for most people, take up less room, and the copy you print out is always much better than a photocopied one.
- 1216 Undergrad needs more lights around it
- 1217 Replenish the supply of books that are missing before you purchase more, stay open for longer hours (I tend to go to the library later at night than earlier in the morning).
- 1220 Get more and better printers, as to avoid the long wait and uneasiness that comes with the printing process.
- 1221 Overall, it is a great resource.
- 1224 The deadline for renting books shouldn't be too long. Some books can be rented for more than three months and it is sometimes no good when someone else already took that book before I rent.
- 1225 When books come up missing, reorder them. More copies of the books are also needed. Some subjects are very popular and it's hard to work on your paper if the books are charged or missing. Last, but not least, please try to keep the books that are available shelved as accurately as possible.
- 1230 More/better lighting in undergrad. . .
- 1233 I think a thorough tutorial for the on-line article database would be nice, but it's not something that is dire.
I think the library needs to hire more staff... sometimes people have to wait 20-40 minutes to get their books from the main stacks.
- 1236 I wish that they would have more computers available and there was a vending area for Grainger.

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1237 A couple of months ago, I requested a book from SIU. After the book arrived, no one notified me, no email, no phone call. I found out when I called the telephone center. And they told me that I could pick it up. But I was told the book had not come in yet to the library checkout desk when I was trying to check it out.

I am not sure if they will notify the people that request the books when the books arrive the checkout desk, which is reasonable. But according to the date the library actually received it from SIU, it took too long to reach the checkout desk. I was wondering if you could improve that. Thanks.

1243 Keep the undergrad open 24 hours.

1245 More group study rooms!

1248 Printing SUCKS in all the U of I libraries I have used. Please find some way to improve that.

1251 Turn the heat down and keep developing the web access.

1256 It would be nice if librarians were available after 5pm. An announcement should be made when books are no longer able to be checked out.

1249 I wish that the main library was less intimidating for undergrads as half the books I find online are there.

Also to provide e-mail stations at each one...

1250 For the web online catalog, I'd suggest to improve the search capabilities by means of:

- more elaborate boolean searches (several fields, library, language, etc), and use of wildcards

- Since the libraries have defined zones to place the books, it'd be helpful to show in the search where in the library is the book.

1257 Increase parking and later hours, and have staff more knowledgeable... especially with pine. Also, on the computers at Grainger, please put a word processing program as well as excel

1258 Increase safety/theft deterrence; additional hours for late night studying - on weekends especially.

1259 Please take better care of the books in the main stacks. Otherwise, the library personnel are doing a wonderful job – many thanks!

1262 Provide more straight forward instructions on the webpages for using the searching tools

1263 more staff

1264 Improve the web site, and make the Illinet Online more user-friendly, and make renewing materials online (well).

1265 Tell the Trustees and the administration that we cannot be a great University without a great library, and that we cannot have a great library without paying for it. Stop the cuts!!!

- 1267 *start collections for Social Work journals such as:
ADOLESCENTS, Journal of Social Work Administration,

*keep more journals for Social Work in Ed. library dating back earlier than 1995... would like to see
collections from 1985 and up so that we don't have to go roaming through the stacks.
- 1269 none
- 1270 Should always be someone from the staff at the circulation desk in Ricker. Sometimes I couldn't find
my book, and students working there did not care about that, and could not help me find them.
- 1271 none available
- 1272 More help with navigating ILLnet online.

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- 1273 More hours.
More hours help staff is available.
Should be open 24 hours during last few weeks of semester, not just finals week. Most research
projects are due before the time the library opens 24 hours a day. I don't see why it needs to be open
24 hrs. during finals, that never made sense to me, all of the projects are done by then!
- 1274 increase the collection for control engineering. More books. All
the Grainger lib. has now are mostly proceedings, magazines, journals.

Upgrade the photocopiers. Accounting should be automatically done
when students put their ids in the card slot. It is very frustrating
to run out of money on the card when one needs to print the last
two pages.
- 1275 Integrate all systems electronically together. Just like in my answer to suggestion in 4.2.
- 1278 Don't take the computer lab out of downstairs Grainger Engineering Library.
- 1279 I would greatly like to see a resource office/library with intellectual property/copyright information and
resources. With trained people that can help in that area. As an advanced research university, great
efforts should be made to help students in this area....to foster the spirit excellence, challenge and
support in our goal to put our education to use to advance into the world.
- 1280 get more people who excel in each subject area and more printers are needed in all libraries...

- 1281 ?
- 1283 * It would be great if Grainger Library would open on Sunday mornings
- 1284 Put a directory at each entrance so people can find things.
- 1286 Increase library hours.
- 1289 4.2 above is my main concern.
- 1290 increase hours. make possible to search under one database for journal articles instead of 1,000 different ones. possibility to get the articles needed remotely, via electronic delivery (pdf files come to mind).
- 1291 Continued funding for collection development, library buildings, library personnel. Library science (training in indexes, thesauri, etc) should be part of high school curriculum in all of U.S.A. – I feel that many people at the U of I don't know how to use a library.
- 1298 Increase supply and certain widely popular periodicals are unavailable even at the undergrad.
- 1300 If possible, get more computers, because that's the way it is now.
- 1301 Put time limits on group study rooms in GRAINGER during finals week.
- 1303 I'd really like to see a greater effort made to replace lost books. I see no reason why books remain permanently missing when a list of lost books could just be extracted from the database.
- 1304 More work space in the lower level of the Chemistry library. That place is really cramped.
- 1307 Keep up the good work! I'll have to use the library system more often to come up with suggestions.
- 1308 Better training.
- 1317 increase library hours
- 1318 None.

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- 1320 Have you considered shelving theses and dissertations in the appropriate departmental libraries rather than in the stacks?
- 1321 Most of the people do not go to library to check out books, however they go there to study and chat. So I suggest building a place filled w/ computers, study rooms, and study desks (and less books but more magazines and videos)
- 1325 1) Fix library web interface - DROP JAVA/JAVASCRIPT menu on left of page - always locks up

computers! 2) More machines to increase value on copycard, so don't have to walk all over system just to increase value, and 3) put copycard interface on microfiche machines - after all, who carries around that many dimes?

- 1331 If library material was organized under more categories it would be easier for the user to find the item he is looking for based even if he only knows a limited amount about that item, but is allowed to search according to the category of information that he DOES know.
- 1332 -Increase library hours
-telnet-based library material search is sometimes hard to follow.
- 1333 none
- 1336 none
- 1337 Longer hours (later at night) I suppose this would make it difficult for staffing purposes though.
- 1347 online searches are hard for finding magazines and such. I really don't know how to improve it though.
- 1349 Make part of it open 24 hours
- 1340 In the case where you have done a search and your material is all over campus or in an inconvenient location if it could be transferred to one location on campus (similar to how material can be transferred from other campuses to Champaign except this would be a on campus transfer).
- 1342 See 4.2, fix my doubts: 24/7 library schedule for all libraries in campus, rules should be enforced and consistent all around campus; for instance, the geology library allows drinks while Grainger forbids any drink or food.
- 1343 The biggest suggestion I have is to make it easier for users to find exactly what they need without having to search through lists and lists of useless "hits" on a webpage, and without having to look through rows and rows of stacks.
- 1345 Providing an index of the journals available at each departmental library, providing an application process by which some responsible lowly undergrads could gain access to the main stacks, better instructions for the microform viewers (those things are really awkward at first), a really good site map for the library pages (the pages are massive sometimes, especially when you're looking for something specific).
- 1350 The Undergraduate Library would be better, I think, if it had more space for quiet, individual study. Generally, areas where people go to study in UGL are much fuller than they are at Grainger; obviously Grainger is enormous, so there is naturally more room for people to sit alone while studying. I just find I get more done at Grainger simply because I have more room and feel less distracted by traffic and other people working, so maybe you could add some extra study rooms to the Undergrad, if possible.
- 1353 None.
- 1355 See Above

- 1357 more seminar room
- 1363 Keep working on the internet stuff. A more readable, easier to use web page would greatly decrease the pains of doing research. Also, electronic archives of entire articles are a good idea.

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- 1365 Build more collections on some area. In general, I am very satisfied.
- 1367 longer weekend hours, maybe have grainger (since it is a nice facility) be open even later
- 1371 The online stuff needs a total revamp. The web pages are confusing & difficult to use. I had such a tough time finding the online journals. This holds true for finding anything online. Your systems don't seem to recognise valid IDs for interlibrary loans! the telnet interface is antiquated.
- 1372 Shelve things in a logical alphabetical order. Also, non-vet school students want to use the library over the weekend but can't get inside the building. Can the vet med library get its own door or can the building be opened by other students over the weekend?
- 1373 I think freshman orientation should include instructions and demonstrations on how to use the libraries for basic services.
- 1374 Things I would like are: longer hours, mandatory new student tour and information session (so that other freshman won't be afraid), and better online updates on the whereabouts of books.
- 1375 It would be nice to move beyond the telnet interface.
I would prefer the Physics and Astronomy Library to be quieter.
- 1376 The Functional Foods for Health arena is a very hot topic these days and will continue to be for many years to come. With this University being a forerunner in this field, I think that we should have more resources available for this area of research. I also think that the interlibrary loan service needs to be improved so that books and journal articles are received in a more timely fashion and if a resource cannot be found or is not available, the person requesting it should be contacted right away.
- 1377 Use of library terminals for checking e-mail is becoming a problem at some locations. Not surprisingly, it is always the SAME people who are the worst offenders. I work at the law library every day. At times I am waiting to use a terminal for reference purposes and the person in front of me using the terminal is reading personal e-mail - despite a sign on the monitor that clearly forbids the practice, and despite availability of e-mail terminals reserved EXCLUSIVELY for law students less than 50 feet away. These repeat offenders are just too lazy and inconsiderate.

But the opposite problem can also exist. I use the telnet interface to e-mail references to my account because there is no way to save the references on the screen when doing multiple searches. One day while copying the call numbers from my e-mail account, what appeared to be a senior librarian, very rudely asked if I was finished, implying that ANY use of e-mail is forbidden. (She had been waiting with a pa

- 1378 see above comments... Also computers in Grainger need word processing and spreadsheet software and should not be limited to just MS Office but other software types as well.
- 1380 Online search engines should not need training. Keeping things simple for first time users should be the goal, then let people advance to the harder searches as they wish to.
- 1383 Put more journal articles online.
- 1390 There should be a more general library for general knowledge materials for simple research.
- 1391 Improve search capabilities and increase hours of operation in the evening.
- 1395 increase teh schedule in friday and saturday night
- 1389 I wish more full-text documents were available online, as well as, and I know this is ambitious, but more stacks documents available online. Also, increasing hours, and hours of librarians until after-class hours (ie: 4-12 midniht) would be of help...and weekend hours! Opening at 1PM on Sunday is too inconvenient.
- 1393 Please have the Library open earlier on Sundays! 1:00 p.m. is, in my opinion, about 3-4 hours too late.
- 1396 Add more staffing for music library.

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- 1397 i think freshmen should be required to learn how to use every part of the main libraries such as taking a freshmen orientation course, which is what ive seen at other universities. i think it would be much more helpful.
- 1398 Make it more accessible (see 4.2)
- 1400 The library needs to update the computer services available as well as add more computers. The lack of PC's in the undergraduate library is a growing problem. Who wants to use a Mac other than for e-mail?
- 1405 Keep the various libraries open longer.
- 1408 Maybe you should give some tutorials more ofently in order to teach people how to use all the facilities in the library

- 1410 make more things available by full text on the web
- 1411 Following my previous comment, I'd suggest additional computers in the stacks, more working copy machines (and card/cash machines). It would be nice to have a more conspicuous presence of staff, even in the nether regions, and especially during evening hours.
- 1412 The library is absolutely enormous and somehow it needs to be brought down to human scale again so that it feels more accessible.
- 1415 Train people better, and pay for good workers. fire those who are not doing a good job. Provide diversity training for staff.
- Rehaul the webpages and get a new telnet search. This one is really really bad for how expensive it is.
- 1416 More training on how to use ILLINET online library!
- 1425 None
- 1421 Just improve the overall production of the library and continue to find ways to improve and facilitate research.
- 1428 Improve the online catalog and methods of searching library materials.
- 1431 More cheese, less dogs.
- 1432 It would be extremely convenient for students if the hours on weekend be extended because that is the time a lot of grad students stay there doing research
- 1433 Increase the hours!!
- 1435 The Commerce Library needs to update and include more material and sources.
- 1436 i never had any sort of orientation to the library and was afraid to use it most of my freshman year. i didn't even know about self-guided tours or anything until a few years later. publicize these and/or make them (optional) part of classes.
- 1437 Have Grainger open until 3 in the morning!!!! I am not alone on this and I know that the buildings resources would be used during those hours. Still end checkout at 12, but have a very small staff keep the lights on and doors open until 3.
- 1438 I hope there are more options for xeroxing, such as increase or decrease the size of pages, 2-sided xerox. In addition, the rate is a little bit too expensive. I suggest to decrease the rate for built amount of xerox.
- 1439 Have some orientation/training classes so that students feel more comfortable coming to the library.
- 1441 more e-journals
increase the holdings in popular immunology journals

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- 1444 No.
- 1445 develop more convenient web-based search system
electronical journal or text
- 1447 Expand hours!
- 1452 More hours! Better studying facilities at the Undergrad library, like possibly group study rooms.
- 1453 more books
- 1454 more hours,
- 1455 keep up the good work, the library was great for me when I needed materials, mainly because I've had a lot of experience with libraries and library materials. I think the Library system should focus more on providing better opportunities and easier processes for students who have no idea how to use the library system
- 1459 (see above)
- 1462 It should be more quiet and open later.
- 1464 Improve service attitude of undergrad students working at circulation desks in various libraries. A little professionalism goes a long way.
- 1465 longer hours
- 1458 Try to fix the online catalog so it produces all possible results like an online search engine does. I would like to see the hours for departmental libraries extended on weekends. The only free time I have on weekends is in the evening and I find that the library I need to use is never available after 8pm. Two more hours of library time would greatly help.
- 1460 More walkup computing ports...
Simpler web pages...
Longer hours...
Better photocopiers, or better yet, more electronic journals...
- 1472 Find the lost books and speed up the process of getting them from the stacks
- 1474 Easy-to-access information on how to use the Library, Internet Resources, etc.
- 1475 I propose a solution to my complaint in 4.2: Have a two or three teered system: a reserve book could be on a 2 hour, 1 day or 1 week loan schedule. It is kind of silly that one can take out a book for

- either 4 months or 2 hours with nothing inbetween.
- 1476 None.
- 1477 Keep on working towards providing such an extensive collection
- 1478 I would like to have a library open more hours.
- 1481 The interface has to go. The current one is actually harder to use than the one before.
- 1485 Please introduce the libraries and their multi-functions to the public more.
- 1486 make full text articles available on line to be emailed
- 1487 more e-journals, allow the researchers access to the journals websites
allocate funds to allow a limited number of lonesome doc retrievals per month/year
prioritize the journals subscribed to according to use
- 1490 Find something better than DRA for library catalog services.

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- 1493 Lengthen the hours during the week.
- 1494 Hire more workers reshelving the books. MORE MORE MORE WORKERS!!!
- 1495 open the libraries earlier on Sunday. 1:00 is a little late
- 1497 see above...#1 and #3 are my major concerns
- 1499 offer classes to train undergrads on how to use the catalog
- 1502 It would be nice if we can have more computers!
- 1504 More open hours (about half of the graduate students works more efficiently during late night). Suggest open ~24 hours a day.
- 1505 Longer hours on weekends
- 1507 Provide more study areas and the librarian should try to be as helpful as possible.
- 1508 Some of the nice grouped chairs (near magazines, and downstairs) are badly worn out. It would be nice to have replacements.
- 1512 provide more group study areas to cut down on chatter.
- 1513 Why are old volumes of journals removed from departmental libraries? Specifically, I have needed volumes of 'Science', a very important and popular journal, from the early 1980's. However these

volumes are not available in the Physics/Astronomy library. The volumes are obviously somewhere, since the library has a subscription to it. I can see removing very old volumes to make space on the shelves, but only maintaining the past 5 years seems a little ridiculous.

- 1518 more computers
- 1519 during freshman orientation, have a special part on the library, so they know how to use it to their advantage. Show them the different sections and teach them how to use the web to do research.
- 1520 I don't like using copy cards. You can only add money at a few locations. There needs to be more.
- 1522 give more tutorials on how to use the computer stuff, provide more sources online
- 1526 The online catalog is very good. But there is still a lot of scope for improvement. I think this is going to be the most used service in the future.
- 1527 need for more computers and computer assistance
- 1530 Open more libraries until at least 3 in the morning.
- 1531 Improving the online catalog so that it is more simple to use. Storing books such that library users can locate them in the stacks more easily.
- 1535 Centralize the information gathering process, links to resources!
- 1542 More study space, similar to Granger.
- 1536 keep up with Web and database technologies and train new students how to use such resources effectively. this is a crucial point for the future of library sciences.
try to have as many materials as possible available in electronic form (as .pdf files or similar). reduces volume of printed material.

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- 1537 Please don't cut-back on spending - the UI library is one of the best resources for students. The fact that I can get obscure journals in the math library has really helped me in my research. So, please keep the journals and books coming! And give the librarians raises :) They have always been wonderful to me!
- 1539 1. Main lib is not safe at all

2. hope most copy machines can enlarge and decrease the copy size and can do double-page copy
3. there's no room for groups to watch videos
4. hope can borrow videos for few days
5. hope can get a requested book sooner. I requested a book which was available in commer. lib about two weeks ago and still didn't get any message about the book.....

- 1541 There is a grand total of one copy machine on the first floor of Grainger, which just happens to be where all the current journals are and where all the reserve material is. Duh! Guess where copy machines are needed most! Also, Materials Science books are all split between three different floors even though they are right next to each other in the Dewey Decimil system. And you have to walk *away from* the elevator, all the way to the end of the library just to find out what books are on what floor. Don't you think that information should be near or in the elevator? I really think that Grainger is designed to discourage people from using books, and to encourage people to talk loudly.
- 1543 Maybe have a few more workers to retrieve books quicker.
- 1545 It's very difficult to find help. The library people never want to help. They walk away when you are trying to talk to them.
- 1547 please educate the undergrads at orientation or something.. so many are ignorant (most of my friends!) about how to use the terrific resources available
more study space is always great!!
please maintain or replace copy machines
a more common system among departmental libraries
- 1548 put the articles online so that when you do a search, you can just pull up the article easily
- 1549 Add more computers!
- 1550 Bring in more updated books.
- 1556 Allow access to library 24-7.
- 1558 Extend the hours of some of the departmental libraries and add more copy machines and maybe coin machines near them.
- 1562 Include more information on the libraries to incoming freshman. Things such as the different types of libraries and their locations.
- 1577 make things like criticisms on books easier to find
- 1559 I think it may be time to get some new study corrals or at least give them a good scrubbing. Some people have a tendency to write offensive material on the desks which I don't find acceptable at such a prestigious library.

1564 More CD's of great American orchestras, MUCH more complete selection of recordings (I'd like to see a good portion of the Schwann catalog represented in the library), sheet music, and scores in the music library. These are essential to the quality of education in the music school.

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1571 For interlibrary loan of papers, use electronic distribution to speed up the process. Increase online access to more FullText journals. Replace OVID with better search engines. Have a search engine for FullText journals. Increase number of copies of popular books (e.g. reserve one copy at the library at all time.) Revamp library web pages (make links that are often used directly accessible from the library home page.)

1572 I have been unable to renew books online that were borrowed from a non-UIUC library. I'd like to be able to do this and not have to make a phonecall.

Also, It'd be WONDERFUL if we could receive email reminders when a book is about due. I would prefer this to the printed notice that usually arrives LATE in the mail.

1574 I don't think there is much to improve personally..I am really satisfied with the University of Illinois Library.

1578 Extend hours and add more search features

1579 I cannot think of any.

1580 I would like more paper/journals available in electronic form, the ability to copy the electronic file instead of only being able to print them, and also for the papers/journals that are available on cdrom, making them accessible through the web/internet to students.

1584 More online journals. They save a lot of time, can be accessed at any time and the print quality is much better than photocopying. I'd like copiers to be distributed throughout the shelving areas. Rearrange biolibrary, and perhaps, organize/clean or paint it! Expand psych library.

1589 more computers in library

1593 Keep up on the best sellers so that people can get books for enjoyment purposes as well.

1590 I like the library but it would be so much better if the copy machines were not always out of order and if the librarians could be quiet.

1596 My first suggestion is to connect the microform reader/printers to the copycard system. At least the ones in Education & Social Sciences are not; instead coins are needed. This is quite inconvenient when

there are many pages to print.

A friend of mine pointed me to a way to access newer microfiche docs on the web, but I didn't know it from the library. This should be publicized - put signs by the microforms.

- 1598 1) Notify via e-mail that books are coming due; include a link that automatically renews the books; limit # of renewals.
3) Get librarians that HAVE A CLUE or else replace them w/ machines. (I'm not joking, many of them are totally clueless.)
4) Stop screwing up my library account and then fining me because I can't renew my books on-line until I've begged someone to fix it (ok, that's a personal gripe!)
5) Illinet ONline is still good and phenomenal when it was introduced way back when (I've been using it since 1991), but it's time to shake things up with good, reliable, integrated web-based services that JOe Schoe the computer-challenged Amazon.com-head can handle. Look at the big guys on the web and emulate them; think integrated and make it work. Roll all library services into a "my library" page for each person that shows account info, etc. -tcomish@uiuc.edu
- 1600 Increase online access to more FullText journals. Get IEEE CD-Rom collection at Grainger on-line. Stream-line the library web pages and make often used links directly visible from the home page. Increase number of copies of popular books and reserve one copy at the library at all time.
- 1603 overall, good job!
- 1608 make main webpage easier, still don't understand what are the searches are for
- 1609 Find a way to allow students to check out magazines. Many art students need to scan in images from magazines, and students are only allowed to photocopy pages. Just awful.

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- 1611 improve interlibrary loan.
perhaps subscribe electronically to those journals we have to send for off campus so that we can just download articles off the web
- 1613 Need an on-line video of how to use the system so I can watch from my home computer.
- 1618 Just keep up the good work!
- 1620 Improve web searching
- 1624 None
- 1627 Get another microfilm reader/printer for the music library. Get more e-mail terminals for the music library. Teach people how to use the online catalog and web resources.

- 1629 Extend the library hours
- 1631 Fix the copy card system. Every time I have been in there trying to get materials it has been a pain. Maybe the electronic delivery of reserve items would solve some of these problems.
- 1632 LONGER HOURS and better trained staff (at least in the Chemistry library)
- 1636 Increase the monies to purchase more journals. (Math Library)
- 1637 Open the library earlier on the weekends. That would be the most important thing I could think of.
- 1640 More remote student study areas like in grainger.
- 1643 Please improve the SPEED in the ordering of copies of articles through Interlibrary Borrowing. 2-3 WEEKS IS TOO SLOW! I understand that response may vary depending on what articles and the number of requests. Most assignments handed in class are due usually within TWO WEEKS. I cannot wait for copies of articles to come in that late.
- 1644 more training for all staff library staff members—evening workers included
keys for grad students
- 1645 maps?
- 1647 make all the libraries come closer together, make books easier to find, more magazines and such available online
- 1648 renovation in the older libraries (music)
- 1649 More lights or something in the tunnel from the undergrad to the main library. it looks deserted and abandoned. mabe a some murals or something will give it some life.
- 1654 expand the CCSO lab.
- 1657 Make it easier to find journal articles (ie where are issues that are between 1 year old and 5?). More group study rooms would also be appreciated.
- 1660 1) make the journals online .
2) optimize the hours during which export info services are available
- 1663 I'd like to see a wider variety of fiction books in the Undergrad library.
- 1665 Increase more individual studying rooms
- 1658 Orientation sessions for new/transfer students which, if they are already available, might be better publicized in the new student info.

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- 1662 (1) The main library webpage at www.library.uiuc.edu is confusing and difficult to use. I often do not know where to find what I am looking for, and I find the available links confusing. The java navigator bar makes the page take more than 30 seconds to load—much too long. The website should be completely redone—without java—and field tested.
- (2) Most library copy machines have the reduce key disabled. The only reason I can conceive for this is so the copy machine company can make more money. This is a terrible lesson to be teaching students, and the library should not allow it.
- (3) The university librarian needs to be unflinching in her conviction that the library is the intellectual center of the university and needs to be well supported. She should say this frequently, both in Urbana and to the legislature in Springfield.
- By the way, I noticed a couple of typos near the top of this survey form (of course I can't find them now!). You might want to proofread it a l
- 1666 More staff in the stacks, in particular for reshelving promptly! Books that I know are in the library cannot be located, simply because no one has put them back in place. This is absurd. Have libraries in the humanities (Mod. Lang., philosophy, English and classics) on the same floor, next to each other. Do not sacrifice the print collection for the sake of modernization. Books must always come first in a library!
- 1668 I don't really know, I think the library system is pretty darn good.
- 1672 Advocate a university-wide library fee and use that money for suggestions above.
- 1673 Investment in the electronic libraries
- 1675
1. 1 search engine. Use color coding for libraries, availability, etc.
 2. Require an I-Card to enter EVERY library.
 3. Keep 1 decent sized library open 24 hours.
 4. Get those magazines on the shelf quickly. Maybe more copies of the popular ones. Q's email me: mhilger@uiuc.edu
- 1676
1. 1 search engine. Use color coding for libraries, availability, etc.
 2. Require an I-Card to enter EVERY library.
 3. Keep 1 decent sized library open 24 hours.
 4. Get those magazines on the shelf quickly. Maybe more copies of the popular ones.
- 1678 Concerning the biology library - make the appearance of the library more updated.
- 1680 Buy more books and subscribe more Journals.
- 1682 Keep up with the technology at all times!

- 1684 I think it's good. Maybe stay open 24 hours a little more often? I'm not sure what your hours are now. OR... keep at least a small part of the library open 24 hours. I don't know.... I'm just shooting off ideas, it's all very really well taken care of already.
- 1688 There is no real big improvement necessary.
- 1691 Earlier opening on Sunday.
- 1695 Improve the online catalogs.
- 1696 The Uofl Libraries definitely need to stay open later. Staying open only until 12 and 1 o'clock is very inconvenient!
- 1697 I rarely need any material from the library so i dont use it. It is quite a meanacing library (i speak of undergrad and the grad) I am pretty afraid that if i did need anything i would have a hard time finding it. But that may just be my own bias.
- 1698 See above

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- 1699 I have no suggestions other than to phase out the telnet Illinet Online system.
- 1703 Get a better web interface, and keep the personel working as now. Also, increase the digitalized material as much as possible.
- 1708 needs more online full text journals
- 1710 Having more computers in the Music Library would help quite a bit. At times, it is impossible to research materials for a project because of people checking their personal email. I have to do research at home because of this, and telnet is a bit sluggish from a remote access.
- 1712 get new and updated documents
- 1716 CD Rom drive in Music Library is broken—or at least has been for a long time. Therefore, all CD rom info is not useable.
- Why must inter library loan materials be checked out from the main library only? Why can't they be delivered to our user libraries as other materials are?
- 1717 Armed guard more visible (doing rounds, maybe.)
- 1723 have the people who work the desk be knowledgeable- i.e. the undergrad- the people I talked to had no idea how to use the online resources, practically had never heard of the databases.

- 1722 My number one suggestion would be to increase as extensively as possible the access to online publications, journals, etc. for direct reprint retrieval via the internet. Otherwise a copy machine that can make a decent reproduction of a picture would be nice (esp. in the biology library).
- 1725 I would really like to see more copy machines that will accept faculty copy cards (gold with black design) like the one in the Biology Library. It is very convenient.
- 1729 For the Economics Graduate Students, improve the collection of electronic journals (with full text access) and electronic data-basis, which will save lots of our scarce time and improve our research output.
- For the U of I students as a whole, improve the safety conditions.
- In the specific case of the Main Library, improve the access to the shelves, which are complex and, in some sense, dangerous for any student searching in any floor but the 5th.
- 1731 I would also like to see the library hours extended beyond 1am if it is possible. More computers accessible to ALL students at some libraries that have restrictions to which students can access them. Laser printing available to students within the library.
- 1734 As you plan the layout of the new Ag library, I suggest that you check with some regular users to see that things are arranged well.
- 1735 It would be great if the stacks had lights in all the sections.
- 1737 Quicker mailing services.
More copy machines with less scratches on the glass surface.
Free use of printers.
Less dot printers and more laser printers because dot printers make so much noise and bothers people studying in libraries.
- 1740 More hours and better online search engine
- 1742 I'd need more on-line electronic references. Also more electronic journals. Sometimes it takes a while to access IEEE machine at Grainger Eng. library. Two machines might be enough for all Engineering students. Maybe the course reserve material might be kept 3 or 4 instead of 2 hours. If the interlibrary material could be delivered in shorter time.
- 1743 Try to move more materials into one area, so students don't have to walk all around campus.

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- 1744 better facility

- 1745 Increase library hours
- 1747 Everything Is Good
- 1748 more electronic journals
- 1751 Do not make materials so scattered so the person does not need to go running around to look for the materials.
- 1755 same as 4.2
- 1758 Please designate at least one campus library to open early on Sunday.
- 1763 If the library were to stay open just a little bit later, it would be fantastic!
- 1764 Keep up the good work in the audio/visual department!
- 1766 get rid of fines
- 1767 more theft deterence, whether it be someone watching over certain areas, or cameras (whether real or mock-ups)
- 1770 The student librarians should have a little more training in the area of the library they work at.
- 1773 No suggestions.
- 1774 logerstudyhours
- 1775 Improve the Illinet system-make it easier for new users.
- 1776 Order more humanities materials! Make it easier for students to order materials for the library that are not in the collections.
- 1778 Extend hours to be open one hour longer.
- 1780 Please carry -- Art Therapy: The Journal of the American Art Therapy Association, The Arts in Psychotherapy, and The American Journal of Art Therapy. Thank You.
- 1782 i have no idea. I like it like that! it is a very good library in comparison of my school in my country...
- 1785 Either add a CD collection, or let the CD collection be more easily found. I like CDs, especially classical music, but I have had a hard time finding them.
- An online librarian of sorts could be cool...
- 1786 The stacks area of the library is very dark. I think resources should be spent to improve the stacks. Library budgets should also be increased to facilitate the purchase of more books and journal subscriptions.
- 1787 Focus on the undergraduate library for incoming students where they can establish comfort and

familiarity with library usage and take that to their individual college libraries. Most people I know would rather study at Grainger or another nice library.

1794 1. keep a better track of new publications in physics and math

2. make sure to have urtext editions of music

1795 I think the hours should be increased. Many students stay past 1:00 am, and I think it would be beneficial to increase the library hours.

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1797 none

1800 Buy copy machines or do more computer deliveries.
Subscribe to more on-line versions of journals.
Put the plant journal in the biology library.

1801 system at the main library circulation desk is awkward, numbers are called incorrectly or not loud enough.

1804 I often wondered how safe it was to be in the stacks. I don't remember hearing any assaults that occurred there, but I do feel scared to be on certain floors. If something happens, nobody would know and nobody would come for the rescue. I volunteer for the Rape Crisis Services, so I tend to be much more cautious, but I think my fear is legitimate.

1805 Extended library hours!

1806 More group study areas in Main library, on Gregory Street.

1808 just those from 4.3

1809 You need to centralize all the records, so that I can search one place to find all relevant holdings. Also, being able to browse journal holdings with abstracts from home would be very helpful (you may have added this I don't know, you couldn't last time I checked).

1812 FASTER Mac's!! and more computers!!!!

and air conditioning!!

1813 I wish there was a better way of showing, on the computer, where to find a book. Would a map system be that difficult to design?

1816 increase loan periods and writers' workshop hours

- 1817 longer hours
- 1818 Remodel the undergraduate library.
- 1820 provide more funding in the undergrad library. I find that Grainger has more material and sources and efficiency that the undergrad library lacks. It would be nice to see the school to somehow find a way to spread the funds. In terms of undergrad population, I would think there are a larger population of non-engineers majors than engineers.
- 1821 In order of importance:
1) Add more and better copymachines;
2) Speed up delivery of material through borrowing office (<< 10 days);
3) Expand the collection of periodicals / journals;
4) Reshelve material more quickly and more accurately;
- 1826 A higher quantity of interesting magazines in the UG library.
- 1827 On-line search engines can be made more robust and effective.
24-hour access to faculty, staff and graduate students/TAs/RAs to libraries such as Main Library, Grainger, Altgeld, etc.
Quicker tracing of 'missing' titles.
More on-line options to users (e.g., I cannot remove a filed off-campus borrowing request from February because presumably the book is still "in transit").
- 1828 I think there should be a library training orientation for freshman, or that it should be a subject during summer orientation.
- 1829 provide more types of training materials to help using library resources effectively

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- 1833 to ask proving hours to students.
- 1835 The online catalog could be much better
- 1836 opportunity to improve range of journals available on computer/cd-rom as well as lengthening the hours of operation.
- 1841 A great improvement would be to make the undergraduate more welcoming. Allow more areas to eat and relax within the library. Also, it's a bit drab in there- maybe some brighter colors and pictures would help? More individual and group study rooms would be a great benefit for students too, especially for those who don't like working in cubicles or out in the open table-land areas.

- 1842 N/A
- 1844 To increase electronic journals which can be downloadable.
- 1846 Make it cooler inside, fix copy machines so we always can either put change in them or our I cards, and allow us to obtain full text documents from our home computers.
- 1847 PLEASE put in some copy machines in the chemistry library that accept the gold or orange Office of Printing Services copy cards that we can use at the Biology or Vet Med libraries but can't use at chemistry!!
- 1849 better way of searching ovid (regarding having to choose only one database at a time—Eric, PsychINFO, etc); longer hours for undergrad; more hours for department libraries
- 1850 Hire more staff. Perhaps people who would specifically aid people in utilizing different research materials.
- 1851 na
- 1852 Please reduce the fines for grad students.. :-)
- 1853 Overall, very good.
- 1855 I think that freshman should be required to have a tour, nobody really thinks about it but it would have been really helpful this year for me.
- 1856 n/a
- 1858 24-hour library. And more books and materials (latest ones).
- 1870 The libraries (or some libraries) should stay open longer.
- 1872 Train the staff better, especially students.
- 1865 Subscribe to more bioengineering journals. Books for this and many science subjects are rarely up-to-date, simply because the field is changing so quickly. A journal I would like to see is "Artificial Organs", because it has many references, but is available only at the (University of?) Chicago library.
- 1869 More organization....better order and administration of the Stacks.
- 1871 I think that students in small, upper-level research courses should get a stack pass so that they can get their own books instead of going in line time after time to wait for the next four books needed.
- 1877 Catalog, see above. Allow more options for copy machines - I have found one machine that lets me copy how I like. More paper sizes, positions, allow reduction, etc. If you are committed to maintaining a library this size (and I think that is an admirable goal) it would be nice if it was done right, without stacks aisles clogged by unshelved volumes, deficient catalog, etc. (Money, I know)
- 1878 easier journal finding

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- 1879 Treat undergrads as full university members.
Don't let rules & regulations get in the way of personal service to patrons.
Keep providing the wonderful service you do!!
- 1880 I suggest the library being open between 9am and 10 or 11pm on Fridays and Saturdays.
- 1881 Change the way the graduate library works. See above.
- 1882 I think displays for new books would make people aware of what is available in the library. Also during specific weeks and months of the year (black history, woman history, library week, etc)more books on that topic should be displayed.
- 1889 See last question
- 1891 Have none at this time.
- 1899 Kick out people talking in groups
- 1907 Make it more easy to find desired materials
- 1913 More personal, less computer.
- 1914 more full text articles online
- 1901 Make efforts to cut down the red tape to check out a book, and the noise at the undergrad.
- 1902 Get rid of the stacks and let the public have free reign of all the book collections. Ditch the online garbage and let me search within UIUC exclusively. I need real references for a paper *now* and I can't wait in line for stacks. There are more computers than books in the library now, and as much as I hate to admit it, this is sad.
- 1908 the staff needs to be more aware of what students are asking for and be willing to listen. the problems i have had come from the fact that my question wasn't really listened to, and i was given an explanation for a problem i didn't even have. this wasted my time.
- 1910 Consolidate similar journals in appropriate libraries so that they can be browsed without driving all over campus. Increase delivery of full text documents to computer terminals to minimize the disorganization that multiple libraries creates.
- 1911 Let undergrads use the stacks in the Main Library!

- 1919 FIX THE COPY MACHINES SO THAT THEY CAN REDUCE SIZE LIKE THEY ARE DESIGNED TO DO.
LET PEOPLE KNOW IF THE ONLINE CATELOG WORKS. REDESIGN THE WEBSITE TO FEATURE THE ONLINE CATELOG IF IT DOES...
REPLACE BOOKS THAT ARE MISSING.
- 1926 Undergrad library nice, but, much too noisy for studying due to its openess. Personnel should keep better oversight of chatty groups, just visiting and killing time between classes, and not there to study or review materials.
- 1930 None
- 1931 Just work on teaching the students how to use the computers effeciently to find the materials that they need, instead of just letting them dive in and get frustrated right away. Also just organize the materials better- instead of walking around in circles I want to be able to find the book, magazine, or video I am looking for right away.
- 1932 MEntioned above

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- 1933 allow all graduate music students to take out CDs from library, not just music department GAs and TAs; more materials cross-referenced in searches on illini net; extend hours on weekends; use a single cataloguing system in music library; be sure that library workers check returned books back in before reshelving (it's really annoying when patrons have to track down books in the library shelves that are supposedly "overdue"!!!
- 1937 Receive automatic email messages of online inter-library requests from the inter-library loan office.
- 1938 For such a big university there should be at least a 24-hours access system. Maybe just the referenes room would be ok.
- 1942 I think you are doing great!!!!
- 1940 Get all the items that are currenty in storage out on the shelf and available to people. Continue to increase the funding to buy new books, journal subscriptions, etc. Make the journal search easier especially if you have to search across disciplines. Don't overwork the GAs.
- 1947 The only solution I could see would be too expensive to consider, namely consolidating physical holdings into only two buildings. Having to go from one place to another for related topics that are categorized under another discipline is a nuisance. These aren't separate libraries, they are separate collections.

- 1949 1. Provide clear obvious signage for the Main Stacks and all Departmental Libraries (after taking a signage survey).
2. Provide more maintenance to shelved materials, so that books don't sit on the floor for weeks, and provide actual shelves for the folios held in the main stacks so that they are not just piled in one 3-foot pile.
- 1950 Add more computers.
- 1951 Increase number fo computers
- 1952 Providing training/orientation sessions for first-year students so they learn how to use the system, as it is difficult to teach yourself how to use it. I often wasn't aware of all of the things I could do and find at the libraries.
- 1955 open later, more computers
- 1957 None
- 1958 Make it more clear how to get help in the Graduate Library. When I first came to U of I, I had no idea how to get around in there and find materials I was looking for. Also, perhaps, have tutoring available in Residence Hall libraries on Saturday or Sunday night, because, for me at least, I'm more likely to be working on difficult assignments then rather than during the week.
- 1959 I think group study/seminar rooms would be very helpful, and if added, would be used very much.
- 1961 replace missing books, improve the periodical indexes so users are able to understand and use them easily, restate the foreign newspapers that were cut, and aquire more electronic journals.
- 1964 Helping students to realize the staff is there to aid them as best they can, and they are also supposed to be a resource to them.
- 1965 -
- 1966 faster computers when more than one user is using the computer ie remote login the computer slows doen a lot
- 1967 nothing i can think of
- 1969 Make it clearer as to where materials are located (ie. where are the main stacks?...etc)
- 1972 More hours would be nice.

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- 1975 provide multiple copies of materials on reserve even though a professor requests to have only one.

quiet study areas should be quiet and often times are not.

subscriptions to more newspapers, especially international ones, would help.

- 1971 Have evaluation forms, like those filled out for professors, but for the personnel. Otherwise, how will they realize that some are great, while the vast majority are not!
- 1976 Open the main and undergrad libraries earlier in the morning. I would use them!
- 1977 Add more books, more copies of popular books, extend hours if possible
- 1978 everything is o.k
- 1979 keep them quiet!
- 1980 electronic access is wonderful and access to more electronic journals would be great! Even with access to as many full text journals as U of I has, there are more journals I would like to see
- 1983 Keep the library open 24 hours all semester long. Or at least much later hours.
- 1985 Improve the accessibility of the books to the students.
- 1988 EXTEND HOURS - should have a 24 hour library SOMEWHERE!
MORE COMPUTERS!
- 1990 Martha Friedman (History and Philosophy Librarian) has a vast amount of material in complete disarray in her office, not accessible to library users. This includes important journals, recent issues of which I have been unable to see in my whole career at this university. This needs to change.
- 1991 Increase the number of copies of the reserve material
- 1992 I understand that there should be group areas for people to study, but try to make some areas specifically designated for "quiet" study only.
- 1994 Adding more computers and making them more useful(eg online full- text materials) would be amazing.
- 1995 Undergrad should be opened earlier on Sunday.
- 1996 increase hours—maybe TA's can keep them open longer, and improve the database search
- 1998 I know you guys have just revamped the database search program a year ago but the money is very badly spent. It's time to introduce advanced searching options in the program. Please see my comments above.
- 1999 Make it easier to find materials
- 2003 provide more online materials (full text).
Keep up with the newly published books.
Increase the number of educational journals.

- 2006 See 4.2.
- 2009 The Undergraduate library should provide more individual rooms where groups can meet. If these rooms would have computers in them, that would be wonderful. Business classes require a lot of groupwork, in which students need to write papers, do research, and practice for presentations. Currently, it is very uncomfortable going to a computer lab or to the Undergraduate library to write papers with five or more group members. Therefore, having individual rooms in the library where groups could meet would be wonderful.

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- 2016 None, except quieter floors, especially at the Undergrad.
- 2017 I think that students should be required to go to a library orientation program of some sort upon arrival at the University. This would greatly help students feel comfortable in their library skills.
- 2022 UIUC has a great library. I love the online articles that I can find.
- 2026 try to replace the lost/assumed stolen books.
mostly, it's a pretty good library.
- 2027 Added staff, more diversification of library resources. (i.e. breaking up large libraries, although that would increase the problem of a lack of a central library someone could start at.)
- 2029 I guess maybe just more computers. And sometimes it's awfully cold in there.
- 2034 improve book search on web site, put actual text from books online for students/staff so they don't have to go to library to read material.
- 2035 Provide training. Communicate to the students how they can obtain that training.
- 2038 more computer stations would be good too.
- 2040 mandatory training.. some seminar for incoming students
- 2042 In my field we do not subscribe so many journals. Most of these journals are important to us. These journals are listed below.
Process Biochemistry; J of Fermentation & Bioengineering, Japan; Journal of Industrial Microbiology & Biotechnology; Bioresource Technology; Bioprocess Engineering; Enzyme & Microbial Technology. If possible please subscribe these journals.
- 2044 Please warm up Grainger!
- 2041 I think it would be helpful if there was library staff to help me look for exactly what I needed. For

- example, if I were doing a paper on studing the consumption of milk in the past decade, I would like the librarian to be able to refer me to a library, or help me break down the information that I needed to find.
- 2047 Add help sessions on how to search and find materials at the library. The hardest part is learning how to find the important material with all the texts in the library.
- 2049 Keep them all open until 2 am.
- 2050 I think there should be some kind of library tour for everyone somehow. I know some people get them, but I never did
- 2052 why is only grainger library nice. Do something for the main quad and the business quad.
- 2054 while most of the facilities are in excellent condition, i might be nice to make the undergraduate library more comfortable. (cushier couches, softer lighting, coloring, and something to break up the study carroll lines on the lower level (its ugliness is distracting for me)). In addition the vending area could be nicer if the tables and stools were not so small.
- 2055 Have more people monitoring people in the library to keep it quite and tame.
- 2056 make the ILLINET online services more user friendly, with more explanations on how to look for things.
- 2060 I think that there should be more people in the reference section who know the programs well enough to direct someone who is going in the library for the first time. A lot of times you go in there seeking help and having to find it on your own because of the lack of help or because the reference desk is not open.
- 2064 make the stacks available to everyone. possible add more working printers!
- 2066 None

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- 2067 The residential libraries should be open in the morning and carry Reader's Digest.
- 2068 Make sure all freshman are equipped with knowledge of how to use the article databases. My first semester it was like shooting in the dark because I had know idea what all the databases were until 2nd semester I had a more advanced workshop and asked librarians for help with my search.
- 2069 ADD AN ATM MACHINE!
- 2070 Improve the online catalogue service and extend the reserve hours and general opening times at the weekends.
- 2073 More group study space

- More individual study space
Longer Hours
- 2074 have a mass journal collection web site with associated libraries
- 2075 Espresso Bar. :-)
- 2077 open earlier on sundays. 1pm is a little late.
- 2078 N/A
- 2080 Keep better track of materials and replace more quickly when they are lost.
- 2082 The catalog should be improved as soon as possible. Its ability to search for materials should include the Index of books, titles and magazines, as well as close title and sub-subjects. And would be nice to be available without passwords, just as the collection in the library.
A training of the use of the telnet and web catalog, plus visit the location of the main 5 libraries on campus, should be mandatory for all students upon arrival (Including graduate students).
- 2083 improve the online searching so there is an all in one search index
- 2088 more consolidation, more knowledgeable employees.
- 2090 Please make the information on training sessions for staff and faculty on newer technologies more widely availability to faculty. Timing of sessions, i.e. early in the semester or over the summer are also important.
- 2091 get more online journals. keep homeless people out of librararies. more study areas and conference ares. centralize the collection more.

speed up the transit time of materials requested from Lincoln Trail system
- 2092 There should be workshops and seminars for freshman on how to use the library systems. This is when most of the general research takes place anyways for speech and writing classes.
- 2094 Open 24 hours and more group study rooms. Not only do group study rooms allow groups to meet, they also allow other students to study better since there isn't such a distraction.
- 2095 NONE
- 2096 Should be able to return any UIUC book from any library to any other library.
- 2099 lengthen opening hours, not just during finals.
And have more qualified staff to help students search for materials.
- 2103 have more online library literature
- 2104 Subscribe to IEEE journals online.

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- 2108 none come to mind
- 2112 Increasing the open hours would be cool
- 2114 I would prefer maintaining purchase of books—especially books and documentary collections to adding new computer services.
- 2109 In general I think it is very important to keep the librarians literate to the way the libraries are setup, IE a librarian in undergrad should be familiar with not just the undergrad library but also the grad and comm libraries etc etc. I believe that this is the case so I could just suggest continuing the current practice.
- 2113 Please add more typewriters to the Undergraduate Library. There are many many students who are always filling out applications that need to be typed, and there is always a line for the typewriters. There are only 4 available, and that is just not enough for all the students. Also, please improve the CCSO computer site in the Undergraduate Library, there are always problems with the printers and the computers.
- 2115 See aboce comments.
- 2116 More contemporary books ordered and maintained on campus; access to more online journals; unified interface for searching; use a more reasonable length of time before figuring the user has gone away.
- 2119 see my answer in 4.2
- 2121 should be open round the clock
- 2122 Mandatory tutorial for freshman
- 2123 more study areas like grainger or the courtyard cafe area
- 2125 Provide more library assistants.
- 2126 More Full-text journal articles on the web
- 2127 Get input from faculty/grad students about what journals should be cancelled.
- Don't let non-engineering folks into grainger or re-vitalize the undergrad. Grainger is too loud and crowded now to get any serious work done—it has turned into a social gathering spot.
- 2130 Make more things available online, such as texts delivered to my computer. It's more convenient and faster.

- 2131 as an art history major, images are important for my studies. i would like to see a quality digital scanner in ricker for putting images on the computer for outside study.
- 2140 None that I can think of right now.
- 2141 Extend library hours, and create more study rooms for groups.
- 2144 -
- 2142 Going along with my answer to part 4.2, putting out knowlege about how to access the archives would be my only real suggestion. There is a wealth of information stored there, and I am sorry that I didn't know about it until several years into my career as a student here at U of I.
- 2145
 1. Increase number of study carrels (though I understand that it is only during the exam week that these are fully used).
 2. Increase number of group study areas (these are often full even if it is not exam time).
 3. Need it to be open everyday from 7am to 1am (including Fridays and Saturdays).

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- 2146 I think the biggest thing is hours. Also, there could definately be more computers with word processing software throughout, and not just in the undergrad.
- 2148 Make attendance to a "UIUC Library Use Workshop" of some sort mandatory. The reason I never use the library is that I don't know how to access it's resources.
- 2149 see above
- 2151 More staff members
- 2152 keep it open all the time
- 2156 trained staff...better CCSO sites...other than that, it's okay!
- 2157 provide more computers and internet access.
- 2162 Make loud people be quiet.
- 2163 Computers where we could use just word at the least to quickly type something instead of writing it out because taking a journal out for 2 hours can be an inconvinnience.
- 2166 it would be better to fix some copy machines. for example, people cannot change the size of copied papers in many machines because the machines don't work.

- 2172 see above
- 2174 Improve search refinement capabilities, maybe?
- 2175 Having longer library hours, especially on Sundays for Grainger. We desperately need more study group rooms. They should probably have one day a week when people have library access 24 hours a day, like Sunday to Monday when everyone has to do homework. More undergrads need Main Stacks access or at least the Undergrad needs more books. The Women's Studies Library needs help because it is tiny AND the librarians are not that helpful
- 2176 It would be good if different copy cards were more universally accepted. For example, the green engineering cards are not currently accepted in Chemistry, nor, as far as I know, at the Main Stacks. Some "agreements" between different libraries on mutual acceptance of the others' cards would help.
- 2181 Have longer hours and actually observe the posted hours.
- 2183 Nothing right now.
- 2177 security phones in west stacks especially--or make us more aware of security you DO have.
- 2185 It is frustrating when most of the journals or periodicals off the gateway website are not fulltext. Also, sometimes it can get noisy in the basement of the undergrad and there is really no one around to regulate that.
- 2187 Implement an orientation program
- 2189 Redo article database page, make DRA less bizarre, longer hours, increase pay of student employees, put drop boxes everywhere (instead of just the parking lot and the second floor).
- 2191 Be able to type in what you want ex. Beethoven Sonata No. 8 C minor and have the screen print exactly what the library(music) has.
- 2193 A more flexible reserve system would be very much appreciated.
- 2197 Extend the walkup computing experiment (currently in selected parts of Grainger) to all of Grainger and other libraries.

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- 2198 We need more library hours.
- 2199 The law school usurped library study rooms for faculty offices...outrageous!

See answer to 4.2 above. (dropping the non-academic, recreational reading magazines)

- 2200 It would be nice if there were more computers
- 2201 Having more books on hand. Many of the books at the Main stacks are not found.
- 2202 make the search for articles and journals easier.
- 2204 Like above, I would suggest later hours. I know that costs money, but I think giving students a quiet place to study is a priority. They don't all have to be open late, but one would be nice. I also wouldn't mind seeing a small lounge with a drink machine and tables to give people a place to eat when it is cold outside.
- 2208 Provide dept. libraries (particularly psychology) with the funding to keep at least the most recent books published in the field.
- 2209 Offer more help on teaching the students about that telnet thing.
- 2212 Revamp the website
- 2213 Full text journals on Sportdiscus available to print from my home PC!!
- 2214 longer hours
- 2216 keep it open longer
- 2217 Quieter study areas
- 2225 Hire more help to reshelve books
- 2227 Furnish video stations with more current VCRs
Improve the web access
- 2234 Contact graduate students and let them know there are orientations available. I needed extensive use of the library right away and I didn't really know where to start. Librarians weren't really that helpful with just showing you everything that was available.
- 2235 Provide everything for electronic access
- 2236 Try to make the telnet version of the catalog more user friendly, more explicit directions on where to find items listed in the catalog
- 2237 longer hours
- 2238 Extend hours, especially weekend nights.
More photocopiers.
Better maintenance & cleaning of study carrels in stacks.
- 2244 My only suggestion is to keep it open longer.
- 2245 Simply have more full text articles available to be emailed.

- 2246 The computer system needs help. It's too difficult to hunt down one particular item. You have to hop around from one system to the other, possibly 3-4 different searches for hard to find items. Plus, the log in system in CIVEL makes you go through several repetitive login screens
- 2247 None.
- 2248 Less Theft!

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- 2251 need more parking for undergrad library
- 2256 The only thing I can think of is to shush people in the quiet study area because they're apparently too stupid to be quiet by themselves.
- 2257 make the search system easier and more intuitive to use
- 2270 There needs to be brighter lighting outside of the libraries. It feels like a very unsafe area to be when walking at night.
- 2273 more computers needed
- 2275 Often many books I'm interested in tend to have the "CHARGED" status. Perhaps this could be dealt with more quickly.
- 2260 Study area must be quiet by students themselves. But not really.
A couple of students are out of common sense. Talking loudly and chuckling even for a half hour. They don't care about how bad others feel. It would be greatly appreciated if library staffs quiet them down.
- 2267 1. LIBRARY TIMES!!!! 24 Hours Open
2. Equipment should be frequently checked to see if it is operating correctly- especially in the music library.
3. More full text articles online would be really great.
- 2271 Have a search that lets you find something in that specific library., or specifically in campus. (if there isn't already one- there are so many indexes- WILSON, etc, it gets confusing at times. I feel like I may be missing something)
- 2274 Improve the delivery of library materials and responses to locating them.
- 2276 Have separate areas with individual study carrels and another place where groups could meet (not necessarily individual rooms.) That way one group could have quiet and groups could have more room to meet.

- 2277 More copies of popular books, as stated above.
- 2278 Anything that you can put online is useful...
- 2279 Although i did hear about some informational meetings at the library, they were not very publicized, and i did not really hear about them until a day or two before they happened. Maybe there could be more information sent out to freshmen about these tutorials at the beginning of the year.
- 2285 Please improve the lighting situation in the main library! Please improve the article part of interlibrary loan.
- 2287 Revise the request system. Use the email more frequently.
- 2288 Please replace old copiers that keep breaking down and ensure that they remain stocked with paper. Also please keep the noise level down. I would also very much like to see reserve materials placed on line.
- 2290 Make the library open 24/7 Sunday-Thursday.
Greatly expand the existing audio recording collection.
- 2291 add more computers
- 2293 Need more up-to-date books.
- 2306 The entire system should be set up a little more like an everyday, city, public library. It doesn't make sense to have a "deli-counter" system where people have to wait in line to take a quick look at a reference book just to see if they want to check it out or not. I don't feel free to look around the shelves at the books there- because I'm not. I don't see myself doing research there because everything is organized in an intrusive, labyrinthine system of procedures and red tape.

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- 2307 Librarians seem to do a great job helping find, or locate electronically, books and materials when needed. I think they are an overlooked and underappreciated aspect of the library system.
- 2314 More full text availabilities for download or email.
- 2315 Continued from above:
I continually looked for the book in different libraries to see if it was found, and fortunately about three weeks later the book turned up found in the stacks. I refused to pay the fine, and thankfully the book was found, but if the semester had ended I would have been forced to pay an unjust fine or settle with some harsh consequences. I think that there should be a computer next to each drop box so that students can scan their book showing that they are dropping it into the box and that the book needs to be scanned again before it is returned to the stacks to prevent people from checking in the book and

- than taking it again.
- 2316 senior stacks passes
- 2323 Organize full text and journal article searches more efficiently.
- 2325 I would like the library to be open later Sunday through Thursday nights (perhaps to 2:00 AM).
- 2330 A more convenient way of retrieving material that is needed
- 2328 I would like if you could get more full-text journal articles online in the DLI. Being able to access complete articles electronically is much more convenient than getting a bibliographic entry off a computer and then hunting for the journal.
- 2329 Visit the Schaumburg Library. My hometown has such an incredibly large, convenient, user-friendly library that I was shocked when I used the one at school. I only plan on going back if I am interested in checking out a recently released adventure novel in the browsing room.
- 2338 Grainger could be a great place to study, but few people respect that it is a library. there is know enforcement of silence, nor is it even asked for. I have asked for this before, but grainger should have quiet areas. maybe some of the underworked part-time staff instead of doing their homework could be patrolling the 2nd floor, keeping it quiet.
- 2341 see above.
- 2342 work on temperature settings, add more computer systems, not MACs because they are not compatible with many documents an difficult for most people to use
- 2343 Better weekend hours (friday and saturday)
more pleasure reading sections.
- 2344 like above
- 2346 open 24 Hrs, more study rooms.
- 2348 Put more machines at which one can add \$ to their generic copy cards.
- 2350 Make interlibrary loan faster.
- 2351 The engineering library is very good, but other libraries should have the same good quality as the engineering one.
- 2354 Extend library hours. fire library security people.
- 2357 Lower the price for copies, and do somethign about the journal searches, maybe TAKING ONE PART OF THE SEARCH AND MAKING A CONSTRICTION THAT NARROWS IT DOWN TO JUST THE UNIVERSITY JOURNALS.

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- 2358 personel is the first priority, especially the senior ones.
 There should be a moden line especially just for search online, this should be seperated from the email line.
 The printing should be cheaper or free with limited amount if possible at the libraries.
- 2359 More places to study.
- 2360 Provide a better way to get books back on the shelves.
- 2361 Can't think of any
- 2364 none
- 2371 I just think that people need to be better informed about everything. there is so much to offer that I have no clue how to use.
- 2362 because i am CBA student, most i used in commerce library or engineering library. Almost all of the computer's mouses are not usefuf, they can not move preciously. Many business school students would like to go to Grainger, why? because the facilities in the commerce library are too old.
- 2363 Perhaps there could be a way in which the staff could pay more attention to the people who might be interested in stealing other's belongings.
- 2365 Extend the hours and maybe get more computers. Also, as stated previously, the workers do not have to keep reminding us that the library is going to be closing in one hour...45 minutes...30 minutes...15 minutes and so on!!!!
- 2367 Improve the system at the Main Stacks Library.
- 2372 Some of the light bulbs are blown in the stacks. It is really dark and scary to be in certain sections alone.
- 2373 make them closer
- 2374 more and easier computer and internet excess,
 easier printing process
- 2376 -
- 2377 more one on one help.
- 2379 change to the library of congress cataloging system. increease the number of withholdings of popular

textbooks.

2380 Please...Please...Please make more full-text articles available that can be emailed for free. It's very frustrating to have a successful search to find that you have to have the article faxed (I have no idea how to do that, since I don't have one) or mailed (usually a bad option due to time constraints). Also, add ventilated group rooms in more libraries.

2381

You should employ more students at the end of the semesters-or the beginnings so that returned books can be discharged and reshelved on time. So that the library will not spend time, money and paper sending people notifications of return.

2382 Increasing office hours especially in the weekend.

2383 What I said above. Rework library hours of operation.

2389 Make a better questionnaire--this one was obviously written by/geared towards librarians. The resulting data will be loaded.

Review other library online catalogs to see how it can be done. Few are as bad as ours (and a few are worse).

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2384 Make sure the online catalog is up to date.

2387 Extended hours during winter and summer breaks.

2392 Start enforcing the quiet policy in the Vet Med library, starting with the staff.

2393 Making open hours longer, preferably one library 24 hours a day. There are a lot of students on this campus that are up past one every night doing homework and it would be great if we didn't have to come home at one to wake up our roommate's while we did homework.

2394 There needs to be an easier way of looking up a subject in the journals search and if there is a location provided that the resource be there. There have been times when a book or journal has not been charged but it is no where to be found.

2395 One suggestion: It'll be very helpful to researchers if we can request copies of articles in journals online and the copies are delivered directly to offices. The library can charge fees to the service to grants. Currently many just hired helps to do that. But I think it's much more efficient to have library do it. I know Caltech has been doing that for quite some years.

2396 Clarify ACES/Ag library confusing - listed one way some places, other way other places.

- 2401 Go through the carrels and retrieve bound volumes stored in carrels that have not obviously been used in months.
- 2404 Provide an easy way for students to learn how to use all of the libraries amenities
- 2405 More copy machines in departmental libraries.
Copy machines that copy double sided top conserve paper.
- 2407 Increase the effectiveness of the web interface. I want to put in a specific search for a text or journal article at a specific library.
- 2408 I think it is critical to ensure that student understand the strengths and shortcomings of the databases that they use; more training in this arena would be helpful. Also, the move towards electronic journals is very helpful.
- 2410 it's fine as is i think.
- 2411 more help with the online database
- 2415 Hire more knowledgeable people and get the Economist magazine more readily available
- 2417 longer library hours on Sundays open earlier 11a.m.
- 2418 Just maintain the good employees and maybe get more computers.
- 2419 Getting to the electronic journals from library webpages should be more intuitive.
- 2422 Pep up the atmosphere! And fix the printers in the undergrad....they've been like that since last summer!!!!
- 2421 One suggestion is to have a mandatory 1 credit hour class for first semester freshmen and teach them how to go about using all of the libraries resources since it's something that they are going to need to use for the rest of their time here. I think that would be extremely helpful and students would be more comfortable and less intimidated using the library.
- 2423 improve search system, make it easily accessible and available through the university website. Additionally, make this information available to all students in a manner they can easily understand without having to read a lot of information. I want to be able to just go to the university website and be able to renew my books by highlighting the ones I want to renew and pressing "return." Is this possible?

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- 2430 The biggest problem for me has been your handling of lost items; when I request something that has

been lost I should be informed promptly. And if it's not too great a cost, I think when the loss of an item surfaces, the library should—at that point—make a decision on whether they want to replace it or not, and if so, then do it in time for the request to be honored.

- 2432 By having more computers added to the Undergrad many more students would be satisfied. Keeping books and other material in good condition is very important.
- 2434 INCREASE LIBRARY HOURS!!!!
- 2435 have one biological sciences library with more journals
- 2436 the library is doing a wonderful job, and i think they should always maintain the level of improvement that they have recently!
- 2438 Overall everything is good, I love coming there to study because it's quiet and calm-perfect conditions for concentrating on our studies.
- 2439 As I noted above, I think putting journal articles and course reserves on the web would be useful.
- 2440 Keep up collections (books and journals).
Keep up and improve the cooperation among libraries throughout the state. This is a big plus.

Add access to more electronic journal articles via web.
- 2442 We could use many more computers.
- 2443 Please see above.
- 2447 As I told before.
- 2450 See above
- 2444 Train undergraduates in library use as part of orientation.
Shelve more books in stacks.
- 2446 Overall, I am fairly satisfied with the UIUC library system. The only request I would have would be to keep one of the libraries open 24 hrs. for those all-nighters.
- 2451 Having a librarian on duty would be a great help. When there is a problem or a difficult question, your student help can't solve it. Agriculture library staff is very unfriendly and will not solve problems. When I have a library problem, I tend to go to the chem library. They are always willing to help solve the problem, even if it does not concern that library.
- 2454 I would like to see more search engines for periodicals for East Asian literature. although there is a number of search engines, i think that more could be added. more articles and journals could be used to improve teh service.
- 2455 Get a more user friendly way of finding books.

- 2459 I would suggest a class to help guide people through the computer system, but I know that you already have them because I had to take one as a freshman. The class was helpful at the time, but after not using the system on a regular basis, it is difficult to remember how to use the system. So, I guess any type of help that the computer system can give to guide an individual through a search as they do it.
- 2461 It would be really nice to have tables in the stacks and either longer hours or overnight borrowing of reserve books would be extremely useful.
- 2463 keep library open even one or two hours longer at night on the weekends

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- 2468 nicer librarians, safer areas
- 2469 Honestly, I am very satisfied with the resources this library provides and would not make any suggestions.
- 2474 Expand the journal collections, and make more journals available online.
- 2478 Increase the number of hours Grainger Engineering Library is open.
- 2481 Adjust all the computers to include microsoft word...not just a selective few like in the far corner of the undergrad library
- 2473 Pay Library people better and ask more of them. The desk clerks generally come across as bored, disinterested, and inexperienced. They need to reach out more to their faculty and grad users in terms of techniques for using the library electronically
- 2486 see above, add more journals (at least electronic versions) and keep the size and quality of the collection.
- should add a question about the SURVEY: this one was too long!
- 2487 In my opinion some small cubicles in which there is absolutely no distraction and enough lighting.
- 2489 make some of the reserved topics and articles available for download on the web.
- 2490 Stay open 24 hours for those of us who work at odd times
- 2491 For the Undergraduate Library, please put more copy machines and try to enforce quiet rules
- 2492 More books, more parking
- 2494 have at least one library that is open 24 hours all year long

- 2495 More online journals would be great. Also, across the board policies would be nice.
- 2496 See comments about Online catalog
- 2499 Hook up the I-Mac computers so that they do not freeze as much, and either hook up more printers or fix the present ones.
- 2504 More resources.
- 2506 It would help if more articles could be accessed and emailed to yourself.
- 2507 organize the areas in the library better so stuff is easier to find. better signs and maps.
- 2508 Improve search engines for locating materials in library.
- 2509 As I indicated previously I found Illinet Online little bit poor.
For other aspects we have quite good library and stuff.
- Thanks.
- 2512 nothing really
- 2520 none
- 2521 It would be helpful if the copy machines could reduce, and if the microfiche machines accepted copy cards.
- 2523 none

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- 2522 The Music library needs to expand thier collection to newer music. Alot of time I am looking for a score from a broadway show, and I can't get it.
- 2524 [Continued from 4.2] 3. For the past decade that I have been using the library, getting a book from from another library has usually been an unpleasant experience. There is apparently some distinction between getting a book on loan from a library within some consortium and some other library—I don't know, I never figured it out. It has never been clear from the online catalog. I just know that when I went to the interlibrary loan office on the ground floor, they would tell me my book from another library was upstairs, and when I went to some dark little office on the second floor, the person there was always nasty and often told me to go somewhere else. Sometimes I was supposed to pick up books from other libraries at the Main Stacks Circulations Desk. It was impossible to understand. You need to consolidate these offices so that it is invisible to the patron how the books got to the library—just designate one place where these books are to be picked up.

- 2525 none really
- 2528 Overall it is good, I have no major improvements.
- 2529 no group study areas in the undergrad library
- 2531 Maintain the quality of print holdings, both books and journals, and improve on-line access, especially full-text, which could be used to replace print journals where available. Expand open hours on Fridays and Saturdays, perhaps even add more late night hours on weekdays (after midnight).
- 2533 Light up the undergrad!
- 2534 have more staff in secluded areas
- 2536 I attempted to check out a book last summer, "A Dream Novela". It is a 350 page book. It was on Microfiche. This is ridiculous
- 2537 need strippers.....lots of them
- 2538 you're on the right track.
- 2540 Make journals found at the Veterinary Medicine Library available elsewhere on campus also.
- 2542 Extended hours in the libraries would be nice, especially Grainger.
There have been numerous occasions where I have gone to Grainger on a weekend morning only to find it not open yet, as well as time I've had to leave the library because it was closing before I was ready to yet.
- 2544 On Illinet, when it tells the user which library their book is in, it should give the address and maybe show a map of where the library is located because otherwise people may be left confused as to where to find their book. Thanks! Take care!
- 2550 There should be more computers in the smaller libraries, such as commerce library or ALS, ones that students are able to word process and check e-mail - not just web access.
- 2554 more windows nt machines in engineering library
- 2557 new catalog that works efficiently
- 2559 More carols on the upper level of the undergraduate.
- 2564 more library hours during week ends (Sundays).
- 2565 i can't think of any right now

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2551 This suggestion is really more for all the CCSO labs, but specifically at the Undergrad, there really needs to be more than one printer working. The one printer gets extremely backed up and it takes a long time to print. This would make using the lab much more convenient.

2553 Distribute more stacks passes to undergraduates, especially if they work in University libraries. I work in the Residence Hall Libraries, but spend a great deal of my time waiting for stacks materials to be retrieved for me.

2555 Maximize our ability to get copies of articles not in our collection quickly. Maximize our ability to download articles on computer. We are doing more and more of this, especially with color printers to reproduce color figures in articles (I find I am going back to the old reprint requests more often since the explosion in color figures in articles).

2556 I would like to find more technical journals available. For example, some of the more technical magazines on computing available in Grainger Library. I know that the CS department has their own area for this, but I stumbled on it by accident and I doubt if anyone else knows of it.

2561 At least for the Commerce library please identify some rooms for group study

2562 Some libraries need to be gathered into one library, for example the Urban planning library should be combined into Grainger library since a lot of collection there are relevant to engineering field. Also there are many materials being mixed up in the Main & Undergraduate library.

2566 Allow special (coffee/tea) containers that have non-spill lids into the library. When you spend hours there, it would be nice to have this luxury.

provide an avenue to allow graduate students to request books (for purchase) that are needed in their field. Also replace books that have been stolen or are missing. Quite often, those are the ones you need.

Provide a way to xerox books or articles double sided to save on paper waste.

allow graduate students to keep special books they use for their research in their personal libraries. Of course, continue to allow others to recall them as needed. I understand that I will run into problems when my allotted "10 check out" times are up. I cannot physically bring them in, show the librarian they exist and are in good condition, and then just check them right out. I will have to turn them in and then hunt them down all over again. I simply don't have that kind of time to waste.

2567 Read the shelves more often to find snagged or otherwise misshelved books.

2568 like in rhet or speech freshmna year, have all the TAs take their classes and teach them how to use the illinet to find materials.

- 2569 lengthen library hours
- 2572 Have the online catalogue be more precise in describing where an item is, as well as having it be more user friendly.
- 2573 I guess getting new books would be good.
- 2579 More computers would be nice and the web based interface could be easier to use.
- 2578 I'd like to be able to use Lexis-Nexis, even though I'm not a law student. Lexis-Nexis is by far the most convenient way to obtain copies of newspaper articles (electronic or otherwise). Other electronic services have limited search parameters, only provide abstracts, or have a limited number of newspapers on file.
- The school I attended as an undergraduate allowed all students access to Lexis, all that was required was a half hour training session, after which the students ID number could be used to log onto lexis-nexis.
- 2582 Greater printer access.

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- 2584 More training or assistance available to help use the online catalog.
- 2586 see 4.2
I don't care about search engines or that crap. Where the hell do i find the actual books?
- 2588 1.) air conditioning
2.) more full text articles
3.) more copies of books available
- 2590 Get a better search engine for our collections.
- 2593 Longer hours and a more courteous staff.
- 2598 The departmental libraries could be open an hour later.
- 2601 Maybe there should be a way to search like this:
1) search for: "Soviet Union"
2) search results: "look under: 1)Soviet Union, 2)Russia 3) Commonwealth of Independent States", etc
etc

So when you search it gives options to see not only the subject heading you asked for, but related ones as well...but I realize this may be too difficult to do with all the books we have...so this is

probably not a practical suggestion.

- 2603 The reserve fines should be more visably posted. The fines are very high and it doesn't help someone else get the book if I'm overdue with it. Thus, even though I have to pay the fine, because I didn't know about the severity, it didn't help anyone else get the book quicker. If I had known that it was so severe in the first place, I wouldn't have forgotten to return the book.
- 2609 None
- 2610 Stay open longer
- 2619 Increase the loan period for undergraduates.
- 2616 extend hours
increase opportunities to learn about the library and how to use it... not just as a freshman year rhetoric requierment.
inform students about what the stacks are and the restrictions placed on them.
- 2620 Keep more libraries open longer, especially for the graduate students.
- 2633 It would be convenient if there was a bar closer than 2 1/2 blocks, I mean come on, this is college, put a damn bar in the library, will ya?
- 2634 Again, the printing suggestion, and also more tables, or some kind of study space would be nice. The tables are a great place to study!
- 2635 overall it is pretty good. but you can always continue increase the number of materials. also, and indoor smoking area would be helpful for those freezing winter nights studying at the library and you dont want to go out side.
- 2636 Give more info about what the library can do for students!
- 2637 i think the reference librarians, or at least some of them, need more training, b/c they have never been helpful to me.
- 2640 See 4.2
- 2642 Someone needs to pry some additional funding out of the State Legislature for acquisitions.

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- 2644 pamphlets or some way to educate people about where materials are located, maybe available in the dorms.

- 2645 none
- 2647 More course reserve copies so people do not run out of stuff to use.
- 2646 One suggestion that I have is to allow any student (not just a law student or a student doing law research) into the law library if it is not overcrowded. I used to go to the law library to study the past 3 semesters, especially when Grainger was crowded (just about every other night if you don't get there early enough). This past semester, they would not let me in because I was not a law student or doing any law research. I think that it is somewhat unfair. I know plenty of people that go to study at Grainger who aren't engineers (about half the people at Grainger aren't engineers). I think that any student should be able to go to any library and study as long as they are not disruptive. So if there is a change or suggestion to be made, it is to let any student into the law library and not just law students.
- maandrsn@uiuc.edu
- 2648 Add more of the machines that accept money and add it to your I-card.
- 2650 Please see the above suggestion about having books requested through interlibrary loan show up on our computer accounts as a request—and listing the titles of interlibrary loan books on the computer as well.
- 2652 >see above<
- 2653 Subscribe to the IEEE electronic digital library
- 2654 Make it easier to use
- 2658 Replace some of the computers or at least the mouses. Try putting more single work areas around the Undergrad or space the tables farther away from each other.
- 2659 none
- 2661 there must be an hour or whatever, required seminar for incoming students on how to use the library, to find books, to find journals..and how to use the programs...i.e telnet.
- 2664 Open earlier on Sundays. Stay open later on Fridays and Saturdays. Also, I think that the library staying open 24 hours (i.e. like during finals week) is a great idea.
- 2665 Provide an access to more journals online.
- 2667 Create a list of current hot topics in society.
More writer's workshop hours.
- 2668 More study carrels and group study rooms like they have at Grainger. Steer away from only using fluorescent lights!
- 2671 Get the web based OPAC up and running!
- 2674 extend library hours.
- 2677 provide more copies of books checked out often.

- 2678 Include searches of residence hall libraries in the main search engine.
- 2681 allow freer access to the stacks.
- 2673 Better interface with the article databases (see above) and more well trained staff to help you when you can't find something. Most of the library staff are well trained but are sometimes too busy to help.
- 2675 I would like Grainger library to have the weekday hours apply to the weekends as well.
I would also like to see some computers with MS Word and Excel applications.

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- 2680 i think having a tutorial for all students on using the library homepage/searching for materials would be extremely beneficial for everyone
- 2686 It should be opened later, especially on the weekend, it closes too early.
- 2689 More tours and information given on the libraries.
- 2691 better computerised tracking of materials: fewer lost or misplaced books, more accurate delivery of periodicals (volume + number)
- 2692 Better explanation of how to find journals/magazines
- 2693 Just too many students in too small a study area. Maybe try setting up more "library style" study areas to relieve the overcrowding.
- 2694 the U of I library is excelent
- 2695 allow outside users to get full texts online
- 2698 Increase the rate of pay for library employees.
- 2703 More computers, extended library hours, better organization of materials or perhaps better explanation of the organization... maybe a pamphlet. Also, better maintenance of computers and copy machines, printed materials and supplies.
- 2704 See above comments.
- 2706 E-mail warnings when books are overdue.
- 2707 more computers!!!
- 2708 I think for the amount of things you have it is well done. The web is the best part.
- 2717 have more copies of "hot" items and longer hrs, maybe at the undergraduate library

- 2719 I wish it would be easier to locate thing one needs by proving more options of limited searching.
- 2713 stricter policy against people who do not respect others and try to keep it down in the library.
- 2714 stricter policy against people who do not respect others and try to keep it down in the library.
- 2720 Perhaps a student lounge for the eating and music listening described above.
- 2724 - replace deteriorated materials more promptly (missing pages, etc.)
- more cpu's
- 2731 ?
- 2732 A further concern of everyone should be the lack of quality lighting in stacks. This not only creates a potential health threat due to eye-straining, it also seems to pose a potential safety risk as well.
- 2733 Have more opportunities for incoming students to get to learn how to use the libraries from experts would be a nice idea for the future. Also, making the libraries more and more accessible online is the way of the future
- 2734 keep the collection current
- 2737 Get more PCs and less computers.
- 2738 More books on shelves and more juomals on line.

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- 2740 Good overall. But, these are rapidly changing times, peoples needs are changing. The more remote services, the better.
- 2741 PRINTERS!!!
- 2742 1) Require sign on to research terminals and limit time to 10 minutes to discourage recreational use of research terminals. Some nights I can't even find a terminal to look up a book because everyone is reading email or checking out Playboy.com. With sign on, you still have full Internet access (important) but for a reasonable time to do a search or look up only.
2) Enforce eating/drinking prohibitions to preserve facilities. Even your student staff sit behind the desk eating and drinking.
3) Shorter loan periods on new acquisitions (<5 years)
4) Better copiers
5) Pay raises for your professional staff so they keep working happily :)
- 2745 More staff at the undergrad when it gets busy.

- 2746 Provide every freshman with a tutorial on how to use the Library. Make the online catalog and web page more user friendly. Simplify means of obtaining copies of journal articles.
- 2748 Make the online library more user-friendly.
- 2744 Widely circulated information about how to utilize the library's resources would probably encourage me to use the library more often.
- 2752 More displays.
- 2753 get more computers
- 2754 Getting more online journal subscriptions would be great.
- 2756 Bring the individual libraries together into fewer buildings.
- 2763 Fridays and Saturdays hours should be extended.
- 2764 deliver library books to dorms
i'm not sure
the libraries are pretty good
- 2765 I think that was covered in the last question...more computers and printers and better tech support.
- 2767 Adding more electronical journals will be very helpful to the researches.
- 2769 Create longer hours.
- 2770 get new books
- 2772 More electronically available documents, better article search capabilities
- 2774 faster retrieval of resources from the other ILLINET Online schools
- 2776 Provide more information where libraries are located on campus in the Telnet interface.
Get more shelve space, so that not to many books are in storage.
Increase head space in labraries with low sealings
- 2783 buy more new books(math and computer engineering at a leisure level)
- 2785 I wish that the library could just "bite the bullet" and consolidate some of the libraries. It seems to me that this could allow the library to be staffed on weekend evenings and have professional librarians available during evening hours.
- 2786 better printers, copiers and more workers

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- 2787 More web access. The more, the better
- 2792 Stacks is rather inconvenient...the waiting around...not sure how to improve...
- 2796 help with the online catalog!!!
- 2797 let us have food in the undergrad withough being scared of the food police
- 2799 same as above
- 2803 see above
- 2805 Have group study rooms in all libraries.
- 2806 Make the web page make more sense. For example, if I want to search for journal articles on a topic, make that available.
- 2813 Improve ILLINET Online.
- 2814 I think there should be more classes offered and promoted for students to learn the library's computer system and how everything else works too.
- 2817 rearrangement of library so that students can be able to study without being disturbed by any noise or someone else.
- 2819 maybe more librarians
- 2822 get more info online
- 2825 reduce charges of printing
- 2828 The telnet online catalog interface is very poor in quality and efficinecy. A new online card catalog needs to be developed.
- 2830 Full-text articles on-line.
- 2834 Video holdings in art and architecture could be increased, as well as adding a viewing station or two so that those videos could be examined in the library.
- 2835 NA
- 2839 More full-text documents available on-line. Wilson Select is great, but there have to be more out there.
- 2840 Buy current and recend editions of books and materials.
- 2841 Just try to listen to people who have complaints. I don't really have any complaints just because I don't really see how the library could improve.
- 2843 Allow food and drink in the libraries, or atleast allow bottled water.
- 2845 More instruction in locating and using library materials

- 2848 Replace current computer interface.
- 2849 Hours on holiday and during the vactaion need to be more flexible.
- 2851 There could be longer hours of operation at times and more available computers.
- 2853 Should allow after-hour access to grad students for the stacks in the chemistry library.

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- 2858 Would also like to see more journal subscriptions. Would like to see longer weekend hours. Would like to see more study areas for students vs. the long hard tables that are uncomfortable.
- 2859 I can't think of any suggestions right now
- 2863 Heat!!!!!!!!!!!!!!
- 2864 Extend Grainger hours.
- 2866 MAKE SURE BOOKS ARE ON THE SHELVES. also there should be a library training session (possibly mandatory) for students in using web resources
- 2867 Again, although I find almost no fault with the library, I do wish it was open longer on, for example, a Friday evening.
- 2868 Maybe provide more librarians during busy hours (like the evenings). Usually there are only 1 or 2 in the Undergrad to help on the computers, but they are busy with other people.
- 2870 Get a wider selection of journals, open the library earlier on Sundays and make the computer system more user friendly.
- 2873 More printers
- 2877 none
- 2882 It would be nice to be able to access more resources without having to actually go to the library—meaning to be able to email full text documents.

- 2884 they should be open more hours and have more trained librarians there to help, not just college students.
- 2886 More computer labs with higher availability, and perhaps more experts to aid with questions.
- 2889 Divert more of the UI's funding to the Library instead of the athletic programs and buildings :-)
- 2891 open til later
- 2893 more computers
- 2895 make every library like Grainger! No seriously for music library: redo the CD cataloging. Get rid of the terrible looking yellow paper taped to CDs for stamping checkout which often obscures relevant portions of the case. Ditch the LC catalog system which takes too long for staff to find and results in lost CDs. Or implement an electronic system like Indiana Music.
- 2896 Please try to house as many books in one library as possible.
- 2897 Give a thorough tour of the library at orientation and show the freshman what is available to them. It would probably be best if it was done in small groups.
- 2898 Meeting rooms would be great.

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- 2899 some libraries open until 3a.m.
- 2901 Keep texts up to date. Improve copy systems.
- 2904 SEE ABOVE COMMENTS
- 2905 keep it open later on the weekends
- 2907 I have no suggestions.
- 2909 I often have trouble knowing where to start when I need library materials, and I do not know who I can go talk to.
- 2911 See above.

- 2914 no comments
- 2919 Train the guys at checkout desk more rigorously.
Reduce the time for interlibrary loan stuffs
- 2923 All in all, I think you are doing a great service to the university. Thanks?
- 2930 Later hours, easier to read telnet results on journal searches
- 2934 The music library could extend their instrumental scores repoitair. They could use more computers as well.
- 2938 maybe a bigger variety of snacks in the candy machines. And to keep them more stocked during finals.
- 2939 More recent publications needed. Less space taken up by Journals (for example East 5).
- 2942 have knowledgeable people available at all times
- 2943 Have a bigger newspaper and magazine collection
- 2946 Gee, get rid of the Dewey Decimal system. Give graduate and faculty department library users keys to their respective libraries (since the libraries are not open that often), or get rid of the departmental libraries (so we can use the stuff at times other than the 2 hours they are open after 5—or at least as goes for the Slavic library). Get a storage facility somewhere, and store half of the stacks books in compact shelving. Then open up the stacks and instead of paying students to fetch books, make the patrons fetch the books themselves. And overall, work a little harder.
- 2951 I would like to be able to use more library services on-line, though I'm pretty much satisfied with the current on-line services.
It would be nice if a borrower gets a warning email message near the due date. This shouldn't be too difficult because the borrower is obviously a UIUC personnel and his/her email address is known.
- 2952 I like the library opens around oclock!
- 2953 I have no suggestions at this time.
- 2954
- 2955 Addmore computers and group study rooms that are nice to be in.
- 2958 None at this time.
- 2961 More research documents available online (in their totality)
- 2962 None.

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- 2966 Any kind of programs that would teach students how to use the library effectively would be very helpful.
- 2967 More people-friendly computer search help.
- 2968 More electronic journals.
- 2969 More electronic full-text databases!!!
- 2972 It's probably asking a lot, but I'd like the libraries to be open more. The ones that open up 24/7 during finals are greatly appreciated.
- 2975 i would like to see some sort of book that tells at what library each journal is located. sometimes it is difficult to figure out where a journal is located on campus using ILLINET Online.
- 2976 Keep up the good work and create a real security presence in the undergrad library (security officers in uniform would be nice).
- 2979 See section 4.2 above.
- 2980 I think everything is going well. You should be able to check your e-mail at all of the computers.
- 2984 lengthen hours, especially on Friday night
- 2986 no open late enough and not enough room to study—I think that Grainger engineering library at least the group/individual study areas should be given to engineering students as a priority..leave the libraries open later and open them earlier especially on the weekeneds.
- 2989 Put the older books on microfiche and have advanced viewing stations for this material, with printers for it. It is really frustrating to do research only to find that the book I need is too old for me to take with me. Or, eventually, to have the books published online through the publishers for viewing from the internet, which won't yellow or crumble with time.
- 2991 No comments
- 2995 Just be very receptive to questions students have, and don't be surprised if students ask questions like they have never been there before.
- 2999 I wish the library would have more full-text documents, especially from journals and up-to-date material.
- 3004 Only allow engineers to study at Grainger.
- 3006 put more money into expanding the article databases online
- FULL TEST= GOOD :)
- 3008 none

- 3009 have all freshmen take a mandatory course that teaches them about the library system and how to find things.
- 3001 As I stated above, I think the web search should have an option to search in the neighborhood public libraries, while searching the campus libraries. I also feel that I should be able to reserve materials over the internet or phone for a few hours in case I cannot get to the library for a few hours, I know the materials will be there waiting for me, or at least reserved in the computer system.
- 3012 Check the microfiche... I think you'll find a lot of them out of order and missing.
- 3015 I think the system is very good.
- 3016 Um, I don't use it barely at all, but its been fine so far.

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- 3020 Just keep doing whatever you are doing now. :)
- 3022 Some areas need to be rearranged to fit books. Make the ILLINET web service operable (consistently). Lengthen hours.
- 3024 Hire nicer people, maybe stay open longer.
- 3025 I would like to see the undergrad library open at noon on Sundays. I know many friends agree. Sunday is a big day for studying and meeting with groups. It would be nice to be able to start at noon.
- 3026 MUSIC CD's! where are they?
- 3028 more internet access
- 3030 none
- 3032 Extend library hours to 7am to 2am.
- 3034 Have different areas marked better. More workers to help the students. Make the whole process of searching for research easier and user friendly.
- 3035 Increasing the items listed above in 4.2 is very important to the studying of University of Illinois students.
- 3036 See above
- 3038 There should be some kind of mandatory freshman library orientation or at least more help available.
- 3040 more computers for internet use

- 3042 None
- 3043 add computers and make sure the book are where they are supposed to be.
- 3041 Offer location information about Departmental Libraries and where you would go to find a particular section of the library.
- 3044 See above (what I like the least)
- 3047 more reference librarians on staff at night time.
provide more updated information for students to use.
- 3048 I think all freshman should have to take tours of all the library facilities upon arrival at UIUC.
- 3049 You guys do great!
- 3051 All I have to suggest is making the online card catalogs more user friendly, that will solve a lot of the problems with user questions and the need for "training" in using the catalog.
- 3052 If it is possible, I would make the databases easier to use, or at least have a Source Search workshop or something to show us kids quick and easy ways to find what we need.
- 3054 I think the university is doing a good job with the library. I would like to be able to receive more full text articles by e-mail.
- 3056 Have a small library with a little of everything
- 3058 The undergraduate library should be open much earlier than 1pm on Saturdays and Sundays.
- 3062 improve depth of collection in area of microwave engineering and circuit design
- provide or advertise training on use of library tools

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- 3066 Do something with the library gateway
- 3067 See question 4.2
- 3068 Easier access to the web.
- 3072 I would suggest more training on how to search for items. Making items available to home computers is a very good idea and would be helpful to students living off campus.
- 3074 Yes, the undergraduate library is desolate. Everyone spends all of their time at Grainger. I think that you should revitalize it by turning it into a "mini-Barnes and Noble." You should have a browsing section

of new books and magazines. Plus, put in tables, chairs, couches, etc. Then, put in a Starbucks (either a University-owned version or lease the space out to a Starbucks, Seattle Coffee, etc.). Keep this area separate from the rest of the library, keeping people from leaving it with drinks and food.

- 3077 Maybe more documentation for use of the resources.
- 3083 none
- 3084 Increase the hours
- 3078 Sometimes, it is annoying to run out of money on an I-card when you are in the middle of copying. My suggestion is that there should be additional places to "charge up" your card. Also, a librarians in department libraries should have a general knowledge of the departmental subject (i.e. chemistry in the chem library).
- 3082 Continue to move aggressively to acquire electronic journals. Stay committed to decentralization so that librarians are close to the end users. This includes paying attention to the facilities. My own departmental library has many excellent features, yet is very crowded. It will need more space to remain excellent. Also, some students have complained to me that not all parts of this library are wheelchair-accessible.
- 3085 More computers need to be added to the libraries for students to use. Also, some of the libraries can be confusing in the way journals/books are put on the shelves—better organization would be helpful.
- 3086 It would be nice if the map library could update it's local map collections including plat of surveys and aerial photo / lot line maps so that students would not have to travel out to the county offices (and pay a fee) to obtain this information.
- 3089 None.
- 3092 More visible patrols of police, more descriptions for how to locate books and actual articles
- 3102 quieter please.
cleaner,
safer
- 3103 I would personally like in increase in hours, and an increase in computers would be beneficial
- 3104 I think all students should receive a library orientation
- 3106 Longer hours please.
- 3107 Need to have UNIX interface.
Need to have more current collection of books.
- 3108 Non
- 3115 I think that as freshmen, students need to be "taught" how to take full advantage of the library services. Students need to be shown how to use the services the library has to offer.

3120 it should be open later

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- 3122 Maybe if there is a way to get books from other colleges faster. I did not get to use a source for one of my papers because the book took such a long time to get here.
- 3123 Nothing
- 3127 More copy machines and copy card machines are needed.
- 3128 Have more librarians assist and ask if you need assistance since there are many students lost out there.
- 3129 Keep increasing the use of using the personal computer to get library items remotely
- 3135 improve remote web library services
- 3139 More people at the information desk at the undergraduate library.
- 3146 Lighting of the stacks. Maintenance of the copy machines. User-friendly interface for Illinet online. Need more places to add money to copy cards - having to leave the LIR library to go put the dollars on my card at the main library is not convenient. Last I saw, there were no real working typewriters. Only 1 Kinko's in town had one. Very inconvenient when trying to type in applications! Even 1 typewriter would be great.
- 3147 Where is the book drop box? I couldn't find one drop box at the four libraries I checked (math,grainger,undergrad, and grad). I was heading home for winter break and wanted to return my book before I left. Unfortunately, all the libraries where closed that day and I couldn't return my book. Also, more new books would be nice.
- 3149 A more intuitive way to search for research materials.
- 3151 The search for magazine articles isn't very helpful and it would be helpful to be able to get all articles online.
- 3155 Perhaps hours extended to be open early in some of the residence halls for students who start classes later. And also more selection of magazines would improve some of the libraries.
- 3157 Would like to be able to use my "I" Card in the microfilm machine.
- 3159 Better searches for finding materials
- 3163 Speed up interlibrary document delivery service
- 3171 Work on the search databases.

- 3176 I think drinks should be allowed within the library.
- 3178 Increase the number of computers. Lose the Macs. Re-evaluate hours of operation.
- 3179 see above
- 3180 Tell the non-engineering majors to get out of Grainger and to go to the Undergrad Library where they belong.
- 3191 None.
- 3192 Would it be possible to have more machines to put money in i-cards?
Some libraries (and other buildings with xerox machines and/or computer printers) do not have those machines, and it becomes very inconvenient sometimes.
- 3193 I really feel that this University needs a library that is open 24 hours a day. It is a resource that many students could benefit from if it were to become available.
- 3197 I would like later library hours and training in using the library resources.

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- 3198 Make the library more user-friendly. Try to organize materials so that we can actually find what the computer says is in the stacks.
- 3200 Create a new online catalog, make it a web-interface.
- 3204 The more online subscriptions, the better, because you can print out journal articles immediately.
- 3206 Please make sure to update the smaller libraries, such as the aviation library, more often. They usually have out-of-date materials.
- 3207 get rid of telnet and get a better online catalog system, mandatory training for freshmen
- 3208 noise control
- 3211 Move to an electronic distrobution system – one in which copies of all books and materials can be accessed from a computer. For example, having every book and magazine and newsprint in .PDF (postscript) format so that a book being checked out means that one only has to read the .pdf file online instead of doing without. Also, more thuroghly going after books that are not returned would be a good thing for the library to do – too many books are marked as missing and never replaced.
- 3217 Provide more assisstance for research searching
- 3214 I didn't know that there were different shorter hours the weekend before spring break, if that happens

every year someone should tell freshman during orientation, just once, that's fair.

- 3221 The departmental libraries should have later hours. An 11 o'clock closing time is way too early. Staying open to midnight would be very helpful.
- 3232 Get as up to date with technology as possible, and right now it's doing a fine job.
- 3237 please give more importance to illinet and try to educate the library staff on computer facilities. also, it wud be useful to have some manual searching techiques jst in cse the computer doesnt work.
- 3238 Keep up with technology. You've done great so far, but don't begin to lag.
- 3239 Have more full texts online
- 3240 Provide a web site for all online journal holdings rather than having to go to individual library home pages. Provide seminars on how to search the library holdings effectively. Improve illinet online.
- 3246 I know this probably cannot be done, but it would be nice to see a more centralized library system instead of all of these alomost independant departmental libraries that can make 1 project turn into trip to sometimes 4 or more separte libraries. (I know all the materials can be ordered, but most people don't think that far ahead. When I go to a library looking for materials, I am expecting to leave with some materials).
- 3247 None
- 3248 Hire more reference staff and train them better. The staff is the key to a great library. We have a good library - lots of resources, but a woeful staff. It costs the school to have this dichotomy, so do something about it, especially at the law school.
- And work on translating some of the Foreign law texts in the law school. It's nice to know that we have a compeete set of Thai laws, but when most of them are in Thai, that doesn't help me any. I'm sure that goes for other libraries as well, but I don't use them much.
- 3250 If I can listen music by MP3 or with other programs, it would be very easy to access, especially for reserved materials.
- 3253 More rooms for group projects. A web page that helps you find where the periodicals are so that you don't run all over campus looking for them.

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- 3257 Have more clearly labeled book shelves in the undergrad.
- 3254 Switch to the LC system...Dewey Decimal is much too unwieldy for a research library. And re-organize

the stacks!!! Please attempt to put the materials in the correct order!!!

- 3259 Fix the copiers in the stacks
- 3262 improve service in the stacks and have knowledgeable staff on hand to help do research all the time
- 3263 Put the libraries in one or two areas, not scattered all over campus.
- 3264 more online stuff
- 3268 More people who can help out with equipment and finding of resources. The libraries are not a small, easy, place to find some materials. I think it would be better to have a larger staff that actually knows the library well.
- 3270 More library hours, more computers. Also more phone booth. i.e on every floor.
- 3271 put all the material online.
- 3272 Put machines to add money at all libraries. Improve web interface for library material searches (speed, accuracy). Any way to get more journals to departmental libraries (some important missing from biology - have to hike to ACES)?
- 3273 It would be nice to get more computers if we can afford it.
- 3275 If we can listen to recordings through computers, it would be more useful. I know that Indiana University has this kind of system in the computer lab. So, students can listen to recordings without checking out CDs or LPs and just borrow head-phones. Could we have this kind system? Secondly, showing our bags whenever we go out of library is time consuming. If library has a sensor of bar-code of library materials, it would be more accurate and convenient.
- 3276 Have vending machines there.
- 3277 Extend the hours!
- 3278 Keep the Arch/Arts library open later. Like only an hour or two.
- 3282 More online information in the form of full articles would be helpful.
- 3283 Simplify the system so that you can specify what you are looking for and receive only that.
- 3284 I think the new system needs to be refined. I explained above.
- 3286 None really that's feasible. Maybe allow the copiers to charge to one's university account like the URH's printer so one doesn't need to put money on the card first.
- 3289 Should take care of the above two points mentioned in the 4.2
- 3291 Library should be open until 12:00am
- 3292 put card catalog online in more user-friendly format; get new tables/chairs in Undergrad, and keep clean; advertise help sessions for library use.

- 3294 Accuracy and more experience with the computer in terms of searching article databases. Mishelved or missing books are my most serious complaint.
- 3301 Overall doing a great job!!! Librarians & student workers always ready to help! Online sources very convenient

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- 3302 staff should just be on a better look-out for people who look lost. that's about it. otherwise, the library does a good job.
- 3305 seperate rooms for study groups.
- 3314 Please add more vending machines to the smaller, specialized libraries. (ie hot chocolate machine in architecture library)
- 3316 clean the library
- 3318 Get new stuff.
- 3321 above...
- 3315 Easier online catalog, and undergrads should have access to the stacks in the main library.
- 3323 Provide more computer/web based resources
- 3324 Regulating noise levels. More hours.
- 3326 More online resources.
- 3327 None at this time.
- 3328 more group study areas in which you can talk to your group without being distracted by others who are talking to their group, like the group study rooms on the fourth floor of grainger.
- 3329 Not much.
- 3331 I would like to see marble/granite tables with working lamps. That is something I've always associated with a fine university. Also, like I stated above, longer hours would be beneficial. I'd like more computers and easier access for laptops. I'd like working lamps at Grainger on the desks. A little restaurant or coffee shop at the undergrad would be great too. I'm not a fan of the machines. I could think of a hundred more suggestions. These are just a few ...
- 3332 extending the hours

- 3334 I think everyone should have access to the main (grad) library stacks.
Also, the departmental libraries should have more hours on the weekends.
- 3335 See 4.2 above
- 3337
1. Redesign the telnet interface for locating books or journal.
 2. Try make available more journals at our libraries or on full text.
 3. Improve the interlibrary loan service often when I request an article and it should be here in ten days I often don't receive the copy of the article or it comes more than a month later.
 4. Somehow make the graduate stacks feel more safe when walking around.
 5. Allow food or drink in more areas of the library for ex. study carrels.
- 3338 Keep doing what you are doing.
- 3339 longer hours and more computers
- 3340 Incoming students should receive a more thorough introduction to the various libraries.
- 3343 More chocolate pudding.
- 3348 Reorganize the web-page to make it easier to navigate.
- 3350 Not much. There will always be a limited supply of computers.

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- 3352 More hours and more online resources would improve the library greatly.
- 3345 NEED LATER HOURS!!!!!! Sundays should open earlier and the undergrad should be OPEN 24 HOURS.
- 3351 Either change the electronic journal searches, or provide more training on using them. I think a class for incoming freshman introducing them to the library would be very useful.
- 3354 More/better quality copy machines. It would also be nice to have e-mail reminders of material due dates (I understand this likely be a complicated effort for the library), although being able to review one's account online is very helpful and convenient.
- 3355 could be better if they have more individual desks
- 3356 Please resshelf the books quicker and have more people working to go retrieve the books from the main stacks during busy hours.
- 3360 More informational sessions to use the electronic resources.

- 3364 security needs to be increased!!!
people at the door are not doing their jobs!!!
Libraries should be accessible to students and public providing ID.
Too many people in grainger that do not belong there.
Undergrad has a serious security problem.
would appreciate if parts of grainger could be open 24 hours. perhaps one floor.
- 3365 more group study rooms, stay open an hour later
- 3368 the telnet thing is kinda confusing. Is there any way to have a library catalog with a web interface?
- 3369 none
- 3373 maybe you should carry the new computer books...
- 3378 They definitely need some sort of introduction to the library system, for all new students including transfers.
- 3380 I believe the Library is a bit intimidating to some (freshman) because of its size, Maybe if more people took advantage of the tour.
- 3381 To keep some libraries open later.
- 3382 add more computers, longer opening hours - especially on sunday morning
- 3383 Longer Library Hours
More Time Open on Weekends
- 3397 More online resources
- 3394 More photocopiers, or keep the existing ones in better repair; also more change machines/copy card machines; longer borrowing time for off-campus materials; improve lighting and ventilation.
- 3402 Maintain the balance between print and electronic resources and services.
- 3405 Newspaper library could be expanded in terms of a "reading area".
- 3411 Works pretty good as it is
- 3417 Make the Foreign Language Library easier to get to. Do you have videos and books on tape or cd?
Maybe you should send out an occasional e-mail newsletter, to tell us about library resources.

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- 3418 Other than improving upon what I liked least, I cannot think of anything. The U of I libraries do an excellent job to meet my needs!!
- 3433 1. extend hours
2. more comfortable study areas
- 3446 Thanks
- 3447 you have just about every musicians printed sheet music with the exception of afro-american sheet music. I am not referring to music from the country Africa. I am referring to music from afro-american stars born and raised in america. Thank You!!!!
- 3448 I would like to see more full-text journals (please note, however, that I already feel that the University does an excellent job here).
- 3456 less fat girls
- 3458 Find a way to make the online catalog more user friendly.
- 3459 more journals available electronically in full-text
- 3467 I think there should be a maintance dock/ or another dock for the boiler room.
- 3477 Advertise, let employees know what you have to offer.
- 3485 The library is great as it is.
- 3461 make materials more accessible for students and easier for the unexperienced student to use.
- 3474 This poll is a great idea; I hope thousands participate, for it is through constituent input that the system can best serve its clientele.
- 3483 An webbased online access sytem.
- 3492 With emphasis on Information Service in LIS, I think it most important that all personnel staffing information desks and phones should be fully trained, and that probably it should be a promotional position to ensure thorough knowledge of the University and the Library's resources.
- 3496 Longer hours, and allowing people to add money to their card at the desks.
- 3498 As a new employee, it would be nice to have a brochure/pamphlet detailing the services of the library particularly how it pertains to employees at the U of I.

There are a vast number of resources available; however, it is difficult at times to know exactly what is available.
- 3499 see above
- 3500 It would be nice to be able to return books through campus mail.

- 3506 Have a list of where all of the journals on campus are located that is easy to access.
- 3507 don't have any
- 3508 increase library hours
- 3513 It would be nice to have a loan return via Campus Mail.
- 3518 Please make all overdue and billing information available to the patron.

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- 3520 The Grainger library collection needs to be updated. It would also be helpful if the library had more copies of common text books on reserve, some of which could be checked out for 24 hours, rather than just 2 hours.
- 3522 MAke it the best possible. It is a core and the heart of the work at the UIUC
- 3525 More room. We're running out of shelf space in several of the libraries.
- 3528 I have some suggestions about the survey. First, you state it is anonymous and there is a grand prize for completing the survey, but do not collect phone numbers or email addresses. If the survey is anonymous, how do you find out who the winner is? If there is a winner, and you do not let participants voluntarily submit there phone number or email, then how can it possibly be anonymous?
- Secondly, on 1.1, I answered "Less than once a month" on the fifth question, even though I have never called the library. There should be a "never used" on this section.
- The wording on section 2.1, "rank the importance of the following influences on your ability to use the library," is confusing. Perhaps it could have been worded "How influential (or important) are the following individual(s) in assisting you in learning to use the library?"
- I thought the important/satisfied answers were burdensome.
- 3533 More efforts should be made in scanning lesser used but valuable resources. Replacing microfilms with electronic files would be a big step in this direction. Online access to these files will be most helpful.
- 3538 As many online journals (and easy access to them) as possible would be great.
- 3558 Electronic tagging.

- 3542 Please make the library resources more visible to staff. I have used the library a few times in recent years, but the online services were clumsy at that time. I do not know how to get to the library online right now despite my expertise with computers and the web. I would have to research how to find it. Perhaps I have been overlooking reminders or "ads" in the employee newspaper or in other publications.
- 3550 Links to the available full text e journals from the catalog.
Be able to search for journals in the abbreviated form - the citation gives the abbreviated form. Or have the searchable list of journal names and the standard abbreviations.
For example I have this reference J. Agric. Food Chem I tried searching for Journal of agriculture.. I do not find the journal as it is Journal of agricultural and food chemistry.
- 3557 Maybe training is the answer. As an employee I am not encouraged to get training on your internet services, but maybe that's what I need. If it were offered as orientation for new employees or as a refresher, and the supervisors were encouraged to let employees attend, it might save some frustration.
- 3559 More hours, more parking!
- 3570 more books, A/V materials, better search engine
- 3571 Keep up the print collections. Technology is not yet trustworthy. Don't interrupt journal runs. We really do need paper copies of lots and lots of research journals. Put someone in charge of the environmental collection if you haven't already. We have 4, count 'em 4, environmental majors in 4 different colleges. The collection was a shambles when I used it a few years ago.
- 3574 Some of the Libraries need to have a more friendly look. The personnel are friendly, but the atmosphere and look is old and spooky.
- 3575 see above

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- 3577 Have a short tutorial on using the library, for people like myself who are not use to using the library facilities. You may already have this services available. I am a casual user of the library and for the most part I am pretty intimidated by such a huge library.
- 3580 Keep up the good work!
- 3582 more group study rooms/upgrade all computer.
- FIX THE COOLING SYSTEM IN THE GRAINGER BASEMENT COMPUTER LAB!!! Its always about 60 degrees and freezing down there.

- 3588 I really can't think of any changes that need to be made. My job very seldom requires use of the Library. Most of my experience is on the personal level. Once in awhile I help students or professors search for information online.
- 3589 none
- 3590 I would like to see the library have many more fiction books, especially new books.
- 3591 The interlibrary loan service. Have a look at Newcastle Universities forms they are great yours are not.
- 3593 I am a big proponent of preservation, so that goes high on my list.
- 3597 SHORTEN the borrowing period; if someone actually need a book for 16 weeks, they can renew it rather than keep it forever.
- 3602 Put in a biosciences library that carries every scientific journal ordered by the library.
- 3606 Load more records into the online catalog. Even short records would be preferable to none. Hire more catalogers to work on the backlog of current cataloging and to add records from the card catalog.
- 3607 I did not answer most of the evaluation because I work for U of I Extension. Even though I am considered a staff member, I do not have access to the library system and it is frustrating and I do not live near campus either. Please be sure to include U of I Extension educators for future planning efforts.
- 3608 If users can chose to get a list of new/recent additions for a chosen set of topics or actually request some of their favourite books or other material added (preferably electronically) it would be wonderful.
- 3610 In the biological sciences, online journals are the future. I actually go to the library only rarely, when I need an older journal article. Most important is easy and virtually transparent access to full-text online journals.
- 3611 I came as an older student and a staff member and I never had any proper training on use of the library therefore I felt lost and I hate to keep asking questions. If I could have had a training session it would have been a lot easier
- 3616 Increase the budget for purchasing materials in the Ricker Architecture and Art Libraries. Because of the nature of our books which have high quality printed images contained in them the cost of books and periodicals is very high. That needs to be understood by the central library and the budget for Ricker Architecture and Art Library needs to be increased dramatically.
- 3619 None
- 3626 Information for employees on what usage rights we have. Orientation for how to use the library and your services - can be via web site.
- 3632 More information on the web about copy cards or using your I-card for the U of I copy machines. Perhaps make it easy to apply for a copy card over the internet with an approved U of I account. Then

the cards could just be sent to the person requesting one.

Also, since I use the Telnet version of ILLINET and use my office computer and printer - I have not figured out how to print out a list of records - this is frustrating!!!

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- 3635 please put some chairs and small desks in the corners of the stacks so that one can look at the books before cheking them out.
- 3639 Improve the online catalog.
- 3643 Maybe each library could have a machine so that you can add money to your copy card.
- 3644 Get rid of employees unwilling, unable or those who dislike to deal with the public. Clerks in Communist Bulgaria were of equal willingness to help patrons. The library is not a refuge for people who cannot get work elsewhere and want to do little or nothing.
- 3646 see above--

One suggestion for the Main Library in particular: this will be an enormous task, but please check the shelves and the amount of space in each sections. It's very disturbing to find books on the floor, piled on top of each other, etc. in one area of the STX, and then 5 aisles away, the shelves are practically bare (I can think of one example: have someone look at the Q 759's in the main library and you'll be amazed at how crowded those shelves are!). Departmental libraries are having to use STX for extra space, since they are often limited on space allotted to them. If something isn't done soon, more and more books will be damaged in the long run, at the expense of the library.

- 3653 Would like to have access to more journals on-line--specifically the ability to down-load entire articles on-line. Also, would like beter copy machines--better quality copies and the ability to to 2sided copies (to save paper).
- 3655 Nothing I can think of at this time.
- 3657 Upgrade facilities to preserve the wonderful rare books and collections. Provide more display areas. A permanent display area, larger than in the foyer of the main library, would be welcome.
- 3658 Improved remote access through online services.
- 3660 Please see TOP priorities above.
- 3665 muzzle the undergrads :)

- 3650 Concentrate on improving the lighting (seriously my eyes hurt after reading all day under bad lighting) and improve the Stack system in the main library. The Vet. library could use a door directly to the outside, so a person does not have to worry about getting over there before 7 to get in. They also need a drop box directly to the outside. How are we supposed to return books on time if we can't get to the drop box half the time? Also the fine rate is way too high, I have never seen a library charge so much.
- 3667 I would highly recommend getting into the residential halls more to give instruction on how to use the library and what there is to use.
This information will get freshmen off with the right information.
- 3668 Work on updating database more frequently.
- 3669 Definitely more and more electronic access to journals.
- 3671 Make Grainger 24 hours!! Engineers will use it!!
- 3672 -longer hours of operation (especially Friday-Sunday)
-better searching capabilities through online interface
-better updating/cataloging of UIUC materials in online catalog
-more copiers/better repair service on existing machines
-improved shelving/return of materials
-more timely ILL service
- 3677 I would love to see expanded ability to download journal articles to computers. I had more access to this at U of Michigan 5 years ago.

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- 3678 I know very little about it ——
- 3680 Buy more online journal subscriptions!!!
- 3682 i would like to see more resources put towards building more powerful and sophisticated [in terms of both interface and function] network services.
- 3687 Continue improving and increasing the amount of online resources
- 3694 repaint and refurnish the listening rooms in the music library
- 3683 -More terminals
-Electronic reading sites
-Lighting in commerce library to be improved
- 3691 Maybe an intro to the library, similar to the tours but in pamphlet or email form targeted to staff.

- 3692 Access to even more scientific search engines and on line journals would be highly appreciated.
- 3693 Update the look of the other libraries so that they are less scary and more like the atmosphere of Grainger. They are kind of gross.
- 3697 Maintain the quality of the collections. Continue to develop the on-line search mechanism so that non-librarian users can find what they are looking for.
- 3698 Have training sessions to show what's available and how to find it.
- 3701 Increase the effort to make materials available online.
- 3708 More knowledgeable library staff
- 3710 Overall is pretty good, though never really had to use in four years.
- 3714 1.) I am often suprised at how many of the libraries lack updating in surroundings. Tables, floors and fixtures are old and it shows. The geology library is one sad case from top to bottom. The reading room there is nice, as is the Agriculture Library's, but the shelving space in both libraries is narrow, not handicap compliant, and the Geology Library strikes me as very unsafe if there were ever a fire.
- Even the Main Library is dingy, dark and outdated. I am thinking of the Education Library and the Commerce Library, and yes, the Stacks. You would never guess our libraries are some of the best in the country. It's very unfortunate.
- 2.) Collection maintenance is shocking if you look into the ground floors of the Main Library — folios especially. It is obvious that shelving and book repair suffers greatly.
- 3.) How can the Main Stacks possibly be safe? There are no staff on any of the floors except the first.
- 3715 Place most articles in full text on the internet.
- 3716 Make it easier to figure out where materials are located, and provide clearer labeling of shelves in the library to help students find material
- 3719 N/A
- 3724 MORE HELP THROUGHOUT
- 3727 take steps to make east stacks cleaner and find some way for people to feel safe in remote areas of stacks
- 3722 This is the computer age....put course info, reserve course items online.
- 3729 Add more full text articles to the computer database.

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- 3730 It would be helpful to have more databases available online.
- 3732 Increase the number of journals in the libraries. I'm surprised how many times I have to ask for resources from other universities in the Big 10 when we have the largest library of any American public university.
- 3736 where did telnet go? I liked the convenience of it. At least one computer should have this!
- 3738 See above (4.2), particularly thinning out the collection and making pleasant work environments.
- 3741 A standard for space for each of the departmental libraries. The Architecture library seems pretty cramped where the Engineering library is a palace. There should be some way to allocate funds so all the libraries are equally user friendly. I know it is hard when buildings are donated with private funds. There should be some way to tag part of a designated gift to help undergifted libraries.
- 3743 More flexibility on the non-circulating policy, especially if the book or journal needed is the only one on campus.
Boost journal subscriptions, but do this by polling the professional staff for ideas.
- 3745 Keep subscribing to online journals, and especially those with downloadable pdf files, rather than the OVID text, which does not include figures conveniently.
- 3746 need more conference proceedings.
- 3750
More computers!!!!
- 3752 Increasing hours during school breaks would really help faculty. That's when I have time to use the library, and it is frustrating that the hours are short then.
- 3753 Offer classes on how to navigate the library.
- 3758 Extend weekend hours (ie open Grainger before noon on Sunday)
- 3759 Put everything on the web!
- 3755 Advertise more, let your patrons know what you've got and how it can be applied to there needs.
- 3757 More books added to the minority book collections.
- 3760 Train reshelvers to be pay careful attention to their work. Improve online access for remote searches (i.e. from home or office).
- 3763 none
- 3764 Occasionally, I have not been able to find the professional librarian in the department library. Thus, I would like to see the professional librarians be able to spend more time in the library.

- 3767 Open earlier on Sundays
- 3768 As a new employee, I have not had the opportunity to use the library facilities and resources. I also have not been made aware of what those resources are or how I could have access to them. Including the information in new employee orientation, or as part of a benefits workshop would be a good way to let someone new know what the library has to offer.
- 3771 I would like to see even more full text journals available via the web. In particular, those published by Academic Press.
- 3772 Try to provide more computers since so many people use them for email and to have some libraries stay open later.
- 3773 Adding more computers. I always feel that I have to wait for a computer.

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- 3774 Make the different sections of the Undergraduate Library more clear.
- 3778 Just as long as things are convenient, things are good. Make as many things accessible through computers as possible.
- 3782 See 4.2
- 3786 Stay open later.
- 3788 I always thought having a few computers strictly for e-mail purposes in the undergrad would be a good idea.
- 3789 Bring the entire catalogue on line?
- 3791 All avenues of access to information must be made easier. That is why I suggest some subject access mechanism that makes the transition from index databases and the OPAC transparent to the user.
- 3796 Keep up the good work.
- 3797 add more professional librarians to staff, especially to man reference desks in place of students; if students are to provide reference service, they need much greater training on both reference and intelligent referrals (I received too many "I don't know's.").
- 3798 Training, training, training on the new computer system! I cannot say this enough. Since the UI library made the decision to implement the new system, they have the obligation to train anyone on the UI staff to use it.

- 3800 Too much low quality and/or redundant material is being published today, particularly by for-profit publishers. Libraries sales keep these people in business. The library needs to develop a more discerning process for prioritizing the materials that it purchases.
- 3801 Physically locating the materials within the library system is sometimes confusing and overwhelming.
- 3803 They need updated computers.
- You asked what I want, not what the students want. The students clearly need group study rooms.
- 3804 better search system
- 3805 MUST have areas that are just for studying quietly. And have staff inform people who are talking that the area is for quiet studying only.
- 3806 Provide a bigger acquisitions budget and an online system that is not a disgrace.
- 3810 Extend the hours!!!
- 3811 Please pay attention to the lighting issues. Again, it is too dark and makes me feel sorry when million dollars are being spent on building a football practicing place, whereas overall library lightings are shimmering in Victorian ages
- 3815 If looking to increase funding for the library through student funds, it is *imperative* that students be involved meaningfully in the process, including a student vote on any institution and amount of any increases.
- 3818 (1) More access to electronic journals; (2) electronic reminders when materials become overdue
- 3819 Perhaps an overall mailing to employees informing them of the availability and procedures and inserts in the employee orientation packets would educate employees on the matter.
- 3822 More and more ephasis on remote access to both resources (e.g., full text journal articles)and services (e.g., remote reference services)
- 3825 More approachable staff and more user-friendly websites.

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- 3821 The library is very pleasant and useful right now. One way to help it stay like that is to keep extreme liberal, or conservative, aggendas out of it. If you are going to use the library as a stepping stone for a political aggenda (such as "promoting GLTB acceptance"), then be fair and allow it to promote the opposite as well. But for now, this is just primarily a warning of things to come.
- 3826 Allow size reduction and two-sided copying on library copiers, improve the library computer search

interface.

- 3830 The new Ag. library needs to adapt alphabetical shelving of Journals by title the way the biology library does.
- 3831 more e-journals
more computers in each library
new copying machines that don't always break down.
- 3838 One suggestion is to have group rooms in the Undergrad Library. This library has many groups meet there to study and the first floor is loud with their discussions.
Another is to have the libraries as modern as the Grainger Library. This is the best example of a library and we need more of these on campus.
- 3840 See the above – 4.2
- 3841 More instruction on how to use telnet for finding library materials.
- 3845 Make the info on Ilinet online easier to read. I missed some important info b/c it was abbreviated and I didn't know what that meant.
- 3847
- 3848 Get more Copiers!
Increase Library hours!
- 3849 I would prefer that the library was safer for the users, but I know that in this type of situation it is hard and students should learn to look after their things.
- 3850 Try to unify (or make more unified) all of the different search resources for finding materials on the campus.
- 3852 Improve online services
- 3856 loan policy of biology library is too limited
- 3853 Nothing to say.
- 3864 read 4.2
- 3865 Can have more journals and conference papers in Civil Engineering filed, especially the ones originated from Europe and may be Asia.
- 3866 I know nothing about the reasons behind this or how hard this would be, but providing all of the periodical articles as full text would make the process of gathering info shorter and easier. It seems rather arbitrary as to which articles have the full text option available.
- 3869 Fix 4.2
- 3870 –The library should be open 24 hours; after all, this IS a major research university, isn't it?
–Provide public locker storage so we don't have to drag our coats, hats, gloves, etc. everywhere we

go in the library during the winter.

- 3871 See above.
- 3874 extend hours
expand full text resources available online

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- 3876 More info.
- 3877 Have full access to more journals online.
- 3882 Provide more copies of some important books and make sure that nearly every book can be checked out.
- 3885 Please get more journals in electronic format. (ideally it would be great if books could be checked out his way as well).
- 3891 Lengthen the hours.
- 3893 One improvement would be to start a standard practice of giving out receipts for all books that are returned in person.
Another improvement would be to modernize the on-line search capabilities—look around at other university libraries in other states for suggestions!
- 3900 Just make it a little easier to get around by providing more helpful pamphlets or brochures
- 3904 Longer library hours (Friday evening; during school vacations).
Remove the unnecessary java from the home page; it doesn't add anything of value to the page.
- 3907 Increase library hours (either Undergrad or Grainger).
- 3908 Make ordering on the web more intuitive, easier to operate and longer borrowing time.
- 3905 Departmental libraries need librarians or GA's at night for reference questions. Library-wide there needs to be more training of employees and more library-wide enforcement of policies. User education should be the main priority.
- 3906 make it more clear what journals and magazines are where, and what issues, increase web databases that have abstracts and especially full articles
- 3910 I didn't know that library materials could be delivered, or that questions could be submitted via e-mail, so maybe those services could be publicized more.
- 3911 keep it up

- 3913 Continue adding on-line access to more and more journals
- 3915 Help students understand all that the library can offer and how to take advantage of our great library system.
- 3918 Improve the handling of books within the library system. Improve the ability to search the library system via the web.
- 3919 Get as many online subscriptions to journals as possible—they are immensely useful. The quantity and quality of the print material available (i.e. books) should be improved; it seems as though the texts I really need are always at some library across the state.
- 3920 Third verse: AUDIT THE CATALOG!
- 3922 The library should open earlier and close later.
- 3926 A new student orientation.
- 3931 Please do not hide the books from the students. Books don't deserve to be shrouded in mystery and locked away from the very people they are here to serve. The librarians at the University of Illinois Libraries have always acted as though the only way a student can get to the books is if the student is a librarian. Last time I checked, librarians were supposed to be there to help the students not deter them from reading.

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- 3933 Just the boxes I checked in question 3.1.
- 3934 Having set hours that all the libraries have the same.
- 3937 figure out how to find articles and books like the old system used to.
- 3938 Provide more e-publication and easy access to full text.
- 3943 (none)
- 3946 I don't like many of the facilities. I think the undergrad is not academic enough. The atmosphere stinks. I like going to Grainger, because it has a great atmosphere.
- 3940 Check on your library personnel secretly.
- 3942 increased group study space would be a great addition, particularly in grainger. also if the quality of the copy machines could be kept a little higher it would be helpful.
- 3951 at least some libraries should be open later... such as grainger.

- 3953 There should be video borrowing facility. Let people take the videos to home. Because it does not make sense to watch them in those prison cells.
- 3957 Put as many materials online as possible, then more than one person can view or check it out at a time.
- 3958 Continue to add new materials so students are not using outdated resources in their research. In particular, books on animal behavior in the veterinary medicine library need to be updated.
- 3960 Spend money and time improving the computer research capacities to make it more "user friendly." This is where the future is.
- 3961 See least favorite comment.
- 3964 main stacks passes available upon request
- 3965 exactly what i said above
- 3967 make sure that people don't eat or drink inside the library.
- 3969 Replace lost materials.
- 3975 The library is great. I love it.
- 3980 Additional copiers and computer terminals in all libraries (especially Grainger)
- 3981 As I mentioned above I have visited a number of universities and was impressed with their on line services. I strongly recommend visiting other libraries and learn from their success.
- 3984 Try to help us to understand the library system.
- 3987 Make it easier for people to get around and find things
- 3991 Having a continually updated list of journal locations including dates accessible on the web!
- 3985 Any improvements related to Internet (web) access would benefit many of us. Improvements in the access, user friendliness, and in the number of materials available would just make the research that I have to do a more efficient process.
- 3989 It's fine as it is, I just wish there was an easier way to get all the books i need without having to travel from one library to another.

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- 3990 Stay open later on weekends. Granted, not everyone studies on the weekends, and even I don't most

of the time, but when people have a paper or test the first of the following week, they might want to study on Friday and/or Saturday nights, and the fact that it closes early does not help. Maybe just keep a couple floors open or something.

- 4000 For my use it is fine how it is.
- 4001 Encourage helpfulness by staff, more online journal subscriptions, enable easier access to passwords/links for online journal subscriptions.
- 4003 I am very pleased with the management of the library systems at the U of I, considering the limited exposure I have had to the procedures, I am thrilled at how easy it is to receive the information I need.
- 4006 I don't feel qualified to suggest improvements for a Library of this quality.
- 4007 Same as 4.2, additional online computer information
- 4008 Organize materials better-have more maps of the library and where to find certain call numbers. Allow for downloading of full articles or translations of articles into English.
- 4011 The Architecture Library needs more space. There is no more room for new books and journals. Many references are now located in the main stacks. It is not convenient to have to look for books and journals in numerous parts of the campus. If there was a lounge/room where they can look at the latest architectural journal the students might spend more time in the library.
- Could use a scanner in the Architecture library and a color copier.
- While I am pleased that numerous references are in closed stacks, and thus available, it is frustrating when I might need them for longer periods.
- 4013 Stay open until 2:00am
- 4015 Beyond fixing the ILLINET OnLine system, it would be nice if there were more desks with decent lighting and chairs in the bookstacks, so that researchers can examine materials without necessarily checking them out. The Departmental libraries are quite good about this, but the stacks are pretty inhospitable.
- 4017 - Get shelves organized.
- Clean library - especially departmental ones (check out history librarian office - person must smoke in addition to being a slob.)
- Find or replace lost materials.
- *Need new/better copy machines.
See other comments in "least" section.
- 4020 Over all the library is great. However a person can really get lost in the stacks if they don't have someone to direct them better to find the materials needed.
- 4022 —
- 4027 library opening time is too limited. some library like main library should open during the weekend

consistently, e.g., 7 days a week open 8am to midnight including Fri., Sat., Sun., etc.

- 4023 It would be nice to have some sort of online user profile at the library, which would limit my searches automatically to journals I use frequently, or suggest new journal articles (or new books) to me that fit some search criteria I have previously defined. I'm not sure how feasible this is with the available resources, but I think something like this would be very important in the future.
- 4024 Keep up the good work!
- 4025 It would be nice to access the full-text documents that I can get from a University computer on my remote workstation.
- 4030 Longer hours and more group seminar rooms.

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- 4034 Give more space to smaller libraries like CPLA. (In the case of that particular library, it would seem to make sense to move them to the Agriculture library when they vacate in a year or two.
- Provide some additional security measures in the Stacks (intercoms, more exits, etc.) and give users training on how to be safe.
- 4036 possibly have a library orientation program given by people once a week. also, through the tour, it may help if it was explained which computers are used for what
- 4038 Create a new place in the Undergrad for individual study (will be hard because no space) Also more group areas at Grainger
- 4041 electronic journals need to be easier to access online
- 4045 Put fire alarms in view of someone or a camera, so false alarms are lessened.
- 4046 Better search engine
- 4049 Have more change machines in the remote libraries.
- 4059 new tables and chairs
- 4060 More journal electronic subscriptions.
- 4065 staff should always be kind and courteous
- 4070 More new reference books will always be appreciated!
- 4071 Attempt to centralize all departmental libraries to quad-area for easier access by students.

- 4072 Make searches more convenient
- 4073 During students breaks, the hours are not convenient for individuals who work 9 to 5. For instance, I needed to use the library during the spring break week, but it closed at 5 every day and I had to wait until the regular hours returned.
- 4075 none
- 4076 Freshmen need to have tours of the inside of the library during orientation.
- 4079 Keep improving things as you can afford it, the students do appreciate the improvements, no matter how small they are.
- 4089 Please invest in more recent titles on subjects. It is difficult to do research when the majority of the resources are severely out-of-date.
- 4091 It would be convenient if there were individual rooms for those who came to the library to do group work. That way there would be no distraction to those that are studying. Also, in the separate libraries, I often find it hard to find the stacks that the computer told me would help with the topic I had. It has taken me up to 45 minutes to find one stack before. That is discouraging.
- 4092 see above
- 4093 During orientation or the first week of school there should be sessions about how to use the library systems. It should be optional but offered at convenient times. Just a 30 minute session would help tremendously.
- 4103 The libraries should focus on technology, since that is the theme of the school and the MBA program.
- 4096 There should be a faster way to get the books charged out. If I am looking for a book and if it is charged out it will take atleast two weeks for the new client to get the book. HTe new cliet may need is as quickly as possible. It might help if the library keeps a noncirculating copy such books on high demand.

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- 4100 More hours would be very helpful for at least the undergrad area. Also a lot could be done to improve the lighting from the too bright flourescents they have now.
- 4102 I believe that the Engineering library should have a set of the ISO (International Organization for Standardization) standards. I had to get a copy of Handbook 16 from the Univ. of Michigan library, which deeply hurt my Orange and Blue pride (but I was grateful to get it, nonetheless).
- 4106 More information should be given about the basic usage of the library system.
In addition, more journal articles should be available on line in full text.

- 4108 expand journal holdings
- 4112 A comprehensive, mandatory course on library use at the University of Illinois for undergrads _and_ graduate students alike.
- 4113 Get more computers. Provide more secluded group study areas.
- 4115 1)better hours
2)better cd collection, more updates, and notify students when they come in (especially the ones they ordered)
- 4116 I don't think there is too much to be corrected.
- 4119 Perhaps change to Library of Congress format. Most university libraries use that rather than Dewey decimal.
- 4123 make the libraries open 24 hours a day, and get rid of the rent a cops to save money
- 4124 courteous staff
- 4125 longer weekend hours - not everyone goes to the bars on friday and saturday nights...

put email stations in the tunnel area and in the lobby of the undergrad...and upstairs at the main library desk area....
- 4133 Consider joining IDEAL Deeply Discounted Prices. Enables library to have access to academic press journals on line at a discounted rate.
- 4134 More awarness of what is avaiable at the libraries, and reserved material for courses online rather than at the reserve desk.
- 4139 Improving the items listed in 4.2
- 4129 Extend hours somewhat.
- 4132 allow copies from the copy machines to be charged to the student's account via their ID cards instead of having to put money on the card up front.
- 4137 Encourage the employees in the chemistry library to be more helpful. Tina (when available) is very helpful. The assistants are not so helpful. The student librarians in chemistry are not polite, helpful and lack basic knowledge required to carry out their duties. The student librarians in other libraries are more helpful and polite, but also lack basic knowledge of the libraries in which they work.
- 4145 Fix the areas studies lack of space money and staff problem- watch out for redundancies in library efforts- increase salaries and incentives for better services-
- 4150 Updating the on-line system would be a plus.

4155 The library should switch to a 24-hour schedule 2-3 weeks before finals, instead of only during finals week. Maybe also for a week or two during midterms.

4156 more pc's.

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4157 Provide more training/assistance in searching for materials.

4161 I would like to see increased subscription to full-text online journals. Also, when I search for materials on the online catalog, it is sometimes difficult to decipher if the particular journal issue is actually available. I've made unnecessary trips to libraries looking for an issue that was sent out for binding.

4165 When I access to Telnet from my department I am not able to find books as I can do in the Telnet in the library. I want to know if that can be corrected.
If microfiche materials can all be made online.

4167 Get more people to take the tours of the library to learn about everything available to them.

4169 Improve the telnet interface to be more userfriendly and educate people on how to use the library system more efficiently.

4172 more hours in vet med

4166 I think that th University of Illinois should build a better and bigger Undergraduate Library. They should also have a larger selection of magazines and more recent books.

4174 later hours in smaller libraries

4176 I am not fully aware of the services the library system provides but they have been good for me thus far.

4177 Lengthening hours, perhaps even to 24 hours for some libraries (main stx) would be good. Also the bibliographic search engines need work. All in all, though, I am satisfied.

4178 the access to some items could be better. also, the materials in the library need to be better cared for.

4180 provide more guide books for new technology.
provide longer service time for some particular library, like Asian library, english library, etc.

4181 more computers.
computer classes.
seminars on how to effectively use library materials. libraries are large and it can be difficult to learn what you are doing on your own

4184 longer hours...?

- 4190 I think that the best idea for the Library would be to offer a freshman discovery course (like an 8-week, 1 hour course) that simply explains ALL aspects of the U of I Library system. I am a graduating senior, and I still don't feel like I have a complete grasp on WHAT is available to me and HOW to access it.
- 4191 1) speed up interlibrary loan--ther have been some real disasters for me this year. CICVEL and others things are supposed to make it work faster but it just gets slower and slower. Improve connections with CRL in Chicago--it is slower than ever before.
2) shelf read in STX
3) work on a major funding effort for a RBX Llibrary
- 4195 Get some new books!!!!
- 4209 Copies are too expensive!!!
- 4206 Sometimes I found out the books in compus computer, then went to the library to get the books. But I can not found them. I think maybe the book shelved less accurately sometime. So the reader may wast some time. I hope this problem can be voercome in future.
- 4218 More available online!
- 4220 simply continue to keep the books and journals up-to-date. a very good collection. although, several times i have found that recent journals that i need are not available to me here. i'm in engineering.

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- 4222 Better conservation facilities, and better environment for rare book care and preservation.
- 4225 More information accessible about materials when doing searches from remote locations, longer hours.
- 4226 Don't cut the books and journals in favor of electronic versions. The electronic are not the same!!
- 4227 I would like a way to reserve or hold library materials for pick-up without having the materials be "lost" in transit. Sometimes you want to reserve an item from home (to ensure you ability to get it quickly) and then go pick it up in the library the same day. Could it be put on hold (not able to be checked out by others) for 24 hours, but not drifting through the system. Sometimes you need the material almost right away.
- 4230 see above....ability to check out cds from the music library....EXTREMELY IMPORTANT!!!!!!!
- 4231 Include the ability of doing searches in foreign alphabets for books in the respective alphabet. E.g. being able to look for russian books in cyrillic.
- 4233 The main bookstacks are always behind in being straightened and organized. It would take less time to

- find things if everything was where it was supposed to be.
- 4234 Perhaps create one area of library where we can at least bring drinks. Easier access to information.
Book drops across campus.
- 4235 Add additional computers.
- 4236 I think that the undergrad should be open 24 hrs. a couple times a week instead of just during finals.
- 4239 Designate a huge computer room somewhere, as demand always outstrips supply
- 4240 Electronic catalog!!!
- 4241 I think that the library hours can be extended another hour or so. I also think that students should be offered a tutorial on how to use all facets of the library.
- 4242 how to find reference in other libraries
- 4244 good job
- 4245 I would like to see book return drop boxes that are easily accessed without having to hunt and search for parking.
- 4251 More copymachines using just money or both the money and the card.
- 4253 Have at least some libraries open 24 hours for a safe, quiet place to study.
- 4254 Provide a map or floorplan of the departmental libraries within the main libraries.
- 4255 Allow all students to use ALL the libraries and also to provide the locations of all the libraries on campus.
- 4256 Make less traveled hallways feel safer
- 4257 It will be better if you will provide in the Current Contents the last 5 weeks, each separately, and not only the last update.
More on-line journals will be welcome.
- 4258 Many items mentioned in this survey having to do with the computer access to the library or email searches are unfamiliar to me; it would be helpful if there were more information available about library services tutorials were advertised more frequently.
- 4263 Replace some of the staff.
- 4265 Increase library hours

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- 4266 Add group study rooms.
- 4267 I would like to see expanded hours on Friday and Sat. afternoons.
- 4270 More single group study rooms. More security!
- 4271 Place a computer lab in the graduate library somewhere.
- 4272 need full text documents on-line, and longer operating hours
- 4274 Open them for more hours.
- 4275 Increase hours. Especially for smaller libraries.
- 4279 Make delivery between UIUC libraries on campus more feasible and faster.
- 4280 I would suggest spending a lot more time developing a good web front end for your electronic services. The back end seems to work fine, but the user-friendliness seems to be lacking.
- 4288 more hours.
- 4294 Get more computers.
- 4295 More librarians/employees available to help library patrons.
- 4297 more technical/scientific books
- 4282 I guess subscribe to more newspapers, add computers and printers, add a study break lounge w/ TV maybe. More group study rooms in Undergrad. Advertise where there are group study rooms currently.
- 4289 newer, better copiers would be nice. sometimes the quality of the copy machines is terrible. and it sucks to have to pay for print outs.
- 4293 Provides links to all university libraries from gateway main page or make electronic information available without going to a specific library.
- 4299 Have them open and accessible 24 hours a day 7 days a week. Put in more computers.
- 4302 weed out older books for newer ones, I think generally using old sources is frowned upon anyway although I don't have a problem with it
- 4303 Try to utilize the internet to its fullest extent. Be sure employee training is adequate.
- 4304 Hiring competent shelvers. Locate mishelved items. It is useless to own materials if patrons cannot find them.
- 4306 Maybe making the search/online catalogs more user friendly inside of the undergraduate library.
- 4307 all online!
- 4308 More library hours on week ends.

- 4309 More advertisement, get the staff to know more about it. Honestly, if I hadn't gotten this questionnaire, I would have all but forgotten there was even a library on campus. I have never used it, but it is nice to know that it is there and available.
- 4310 Keep up the good work. Keep working on the electronic end of things. My favorite things about the library are being able to access references and journals on-line. This literally puts a world of information at my finger tips. I love it!
- 4311 see above.

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- 4316 More e-journals.
An easier to use book finder.
- 4322 Decrease the use of the PA system.
- 4324 Could make the printing systems more advanced than the dot printers so that semi-descent quality free printing could be done.
- 4327 Have recent scholar journal article on line, in that way, people can access them easily and able to print out a hard copy.
- 4328 More full-text databases
- 4331 More computers and better ones
- 4332 More hours.
- 4333 open longer hours and on weekends
- 4334 All students should have to have a tour of the library.
- 4341 Get more computers or have a limit to the amount of time one person can be at a computer.
- 4342 I have not made the effort to check on this, but could the library advertize if they have tutorials on how to use the online system.
- 4344 I think group study areas are a good idea.
- 4348 Basically a couple extra computers would go a long way.
- 4350 From Ovid/Inspec and Illinet Online, it would be great to be able to save bibliographic data in the format that I and many colleagues use (Engineering): bibtex.

Could you please provide some help with that?

- 4351 Everything is wonderful and so is the staff.
- 4353 make it all all good
- 4356 Have more hours.
- 4357 Keep up the good work with the library help desk and assistants. They are a wonderful option to have while researching.
- 4359 * Definitely try to get public access for PDF file format of Science and Nature. Try to expand the e-journal collections gradually.
- 4360 ACES and Biology Libraries are getting cramped, and many good journals seems to be getting dropped due to lack of space or is it funding?
- 4361 The Commerce Library is quite busy all the time and the computers are often in use. More computers at the Commerce Library would be very helpful!
- 4362 You must absolutely improve the system of reshelving the books. Please hire more students and have a system to regularly make checks in the Stax on the state of the books.
- 4365 Field test production computer systems adequately before making changes.
- 4368 longer hours-college students don't sleep

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- 4369 There was once when I paged for a few books in the Main library, got some and couldn't find some. I continued to page for those not found and some other books but they kept on giving me the books that I found previously.
- 4370 easier and more explicit instructions on how to search for materials, locations listed on online searches
- 4372 More computers in the Music Library
- 4373 Grainger needs some vending machines.
I think the libraries need to be open a little later also, maybe until about 2am.
- 4377 I can't think of any specific suggestions.
- 4378 more user friendly

- 4381 Have more articles available in full online text, as well as books! Make the library more "user friendly."
- 4382 Replace missing works quicker or remove them from the database if it is not available
- 4384 Like I mentioned before, I would like to be notified when a book I want that is out on loan has been turned back in. If this is already possible, then ignore this suggestion.
- 4385 Remove fines for graduate students (or fine the research accounts they are doing the work for). Make all library copiers able to do both reductions and expansions. Make all library copiers capable of taking departmental account cards. Improve library hours of various departmental libraries/buildings. Have easier access (web-based) to CD-rom indexes.
- 4386 Let us return items that were checked out through campus mail to ANY library!!! I hate having to walk all the way across campus to return items. I typically return items many weeks after I am done with them, because I have to make a special trip.
- 4388 Open earlier on Sundays
- 4389 Get more PCs that have basic applications (like Microsoft Word, Powerpoint, etc...)
- 4391 I would prefer not having books that are not circulating or easily accessible to show up on my initial searches.
- 4395 I enjoy going to the bookstore more than the library, and while this is probably inevitably the case since bookstores are selling entertainment, and libraries provide resources, it would be a nice goal to make the library as nice in terms of entertaining literature as a bookstore
- 4396 easier to use search engines
- 4400 Free food and drinks.
- 4404 More education on how to obtain these materials because I could have heard about a lot of information earlier in my school career and I'm sure there is more I am not aware of.
- 4405 I had trouble with remote access to my account. I was at the ACES library, and the librarian had to call up somebody else to get my password activated. That was a big hassle. It is sometimes difficult to know how to use some of the library features, such as this remote access.
- 4407 better training for people and later hours
- 4409 that'd be nice if you increase library hours until the time when the bus ride stops
- 4410 A better search engine would help.
- 4411 There is a desperate need for scanners in every library. With the ability to use graphics today, there is no reason that photocopies of resources on reserve must be included in assignments. Buy scanners, please!!!

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- 4413 Add more computers, people are always waiting to use them.
- 4419 just make more people working at stacks and more rooms.
- 4420 Longer hours. More available class reserves.
- 4424 Maintain the quality of the print collection...especially as it relates to LAS fields.
Lately the University seems to be catering more and more to our CS and engineering students, but letting the LAS faculty and resources decline in quality is unacceptable.
- 4426 Never stop improving the print collections! Many libraries nationwide are investing more in electronic resources. Those are fine, but there is still much that is not available electronically, and somebody, at least, should have these things. Since the collection here is so good, there is every reason to maintain that quality.
- 4427 longer hours for those of us who have to write papers at the last minute, and have no other option!
- 4428 I really can't think of any additional problem areas- I'm very satisfied with the library.
- 4429 Please shelve the books correctly.
- 4431 TRAIN STUDENT ASSISTANTS BETTER!!!!
- 4433 I would add more computers.
- 4434 Increase the library collection
- 4435 have undergrad open 24hrs.
- 4436 Continue to improve methods of availability and the easiness of finding materials.
- 4438 Ilinet online still needs work. I would like to see features such as advanced searches, searches specifically for journals, and I would like to be able to search by specific U of I library as opposed to searching all of the U of I libraries together.
- 4439 could be open later on weekdays
could be staffed more and longer
- 4440 As with all service jobs. More well trained staff. More hours.
More materials.
- 4441 All libraries could use longer hours.
- 4442 make it easier to see where exactly a book is when looking it up online
- 4445 I would like to see sets of the relatively costly works from international engineering standards bodies: ISO, CCITT, etc.

- 4447 The undergrad needs more machines to put money on copy cards because with only one in the undergrad, which is the most frequented library, it does not meet student needs. Plus, the ONE that is in the undergrad is often out of service.
- 4455 The Undergrad-it's party central for frats and sororities yet they have all the corrals and such to study so either spread it out and make it nicer or have more options to study (especially in groups) elsewhere. Even though I dislike group projects, teachers require them.
- 4457 add computers and printers
- 4458 make it easier to find full text from home computers
- 4459 Increase the budget and promote the library to the state-wide community. It's an incredible resource--people should come to C-U just for the library!

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- 4460 I think reserves should be faster and everything else seems to be running quite smoothly.
- 4463 We need more the group meeting rooms..
More internet hookups should be available..
- 4466 Make more people available to help those with computer problems.
- 4467 Fix up the undergrad and make printing cheaper.
- 4469 Get rid of DRA
- 4470 Provide information that demonstrates how to conduct a search from a data base and then taking the results of the search and determining if the material is available in the library.
- 4479 Providing full text of all articles online.
- 4480 Double sided copiers.
- 4482 refer to above statement.
- 4483 Please make online journals available to us, so we can just access them and print them out. I particularly want the ASCE Journals to be made available to students. It is very important for us graduate students to do our researchs.
- 4484
Improving the virtual access to the material (books, journals)
- 4486 Make more items available from remote computers (i.e. full text articles, course reserves)

- 4487 I wish I could have better access to periodicals on-line.
- 4488 I would say you guys are doing a great job, especially considering the size of the library and the number of people trying to use it.
- 4490 NONE
- 4491 Having any other resources online is always helpful!
- 4497 Experiment with newer ways of delivering information. Digital delivery/reading of books?
- 4500 Need to have some sort of library information program during the summer orientation for entering freshman.
- 4501 Make available more resources (via internet). Besides that, the libraries are very nice.
- 4502 offer more training or information sessions on using new and current resources in the library
- 4503 I would hope to see more improvements in the appearance of the libraries and also to have a search engine that is easier to use and has a broader and larger range of materials.
- 4509 Making the online searches easier to use. Also, when references are listed in the online search, have their location/availability on the same page. Add more academic journal full text articles online.
- 4512 Make it easier for students to do a broader search for a topic.
- 4513 please see above
- 4514 Have more drop boxes at dorm libraries.
- 4515 Update the search engine used to find resources in the U of I library system.
- 4518 Step by step instructions for using equipment. More magazines.

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- 4520 have a map of the main library easily accessible, if it is accessible on the ground level already, I have not come across it as of yet, and I have been here for 2 years.
Also I think that the telnet interface should be improved, or simply phased out. (I hope that the online version will do this).
- 4524 Create specific rooms for groups with computer access
- 4526 keep doing what you are doing
- 4527 N/A

- 4530 more full text resources
- 4532 Better copiers, more journals, more hours
- 4521 I would keep the library open until midnight, if it is not already. That is a great time in which people can get lots of work done. Librarians can also get a few more hours of restacking the books during less busy hours.
- 4537 Incorporate something into the freshman orientation that will at least expose them to the main libraries and give them an idea of how to use the systems. If they at least are aware of them, they're more likely to use them.
- 4539 see above
- 4540 Keep going!!!
I love the University of Illinois Library!
- 4541 Could the library send people around to collect the campus mailing packets?
- 4545 I had no idea that some of the things mentioned on this form existed. Maybe you guys should send a mass e-mail, or have tours or something next time, so we know all the resources available to us.
- 4546 Try and make Grainger or another Engineering workstation open later.
- 4548 easier method of research in the libraries
- 4549 Please don't charge so much for a late fee on C.D's
- 4553 There is one librarian who tells me the whole story of her divorce every single time I come in because I have the same initials as she does (DP). It is annoying and wastes my time. She works in the Main Library. I don't know her name but she should be told to keep personal stories to herself!
- 4558 Great job just extend the hours, stop the announcements, stop flashing the lights at night, and make your services more accessible to people that do not use the library that much. Make sure you tell students of the services you offer. Half the things on this survey I have never heard of.
- 4560 More workers and higher wages for them may make them more efficient and paging won't take as long.
- 4562 The decentralization to departmental libraries should be further encouraged. I would like to see the stacks reorganized (a herculean task, to be sure) with some of the stacks materials "devolved" into a greater "undergraduate" library. Perhaps a greater emphasis on the main stacks as a depository for more esoteric research material.
- 4564 Explain departmental libraries in more detail to new students
- 4566 More librarians are needed to help explain the library system.
- 4568 Increasing the number of computers available
- 4570 More online resources.

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- 4573 Only allow computer access to specialty libraries (for example Grainger) to those people majoring in the area of concentration. By this I mean have a "log on" to all computers and only allow engineers to use Grainger computers. Or only allow telnet sessions to library resources.
- 4574 Make it easier to find books and articles
- 4575 better computer service
- 4576 Add a central, well lighted reading room to the stacks. Regenstein Library (University of Chicago) is a very user friendly model. I would definitely agree paying a library fee if the money went to maintain the library. Even an area directed fee intended for specific fields (e.g. a fee for art and design to support Ricker, etc.)
- 4581 Please monitor the noise level a little more. Have the staff kick out the students who find it necessary to talk while others are trying to study.
- 4582 Overall, I am satisfied with it.
- 4584 I wish that the library system stayed open a little later. I would be really happy if they closed at say 2 instead of 3.
- 4585 The online catalogue is probably much more useful than it seems to an unaccustomed user. Probably most improvement in this area is needed in education and ease of interface. Also, I believe that Mac computers dominate the computers available as workstations (not just for library searches). Availability of PCs would be nice.
- 4588 improve the undergrad!
- 4594 Keep funding levels for new acquisitions high.
- 4595 Full-text articles available for viewing on the web
- 4602 Supply return envelopes for campus mail for books to be returned that way.
- 4597 My suggestions for the U of I library include; adding more convenient book drop stations, making the online library catalogue easier to use, and notifying students by e-mail when their wanted materials arrive.
- 4604 The English Library needs a new unabridged dictionary.
- 4605 No suggestions, but the new ag library will be a great blessing to the college of ACES!
- 4607 * give notifications if requested books cannot / are not coming so that we do not rely on them.

* also email when a book is going to be overdue (a day early?) so that we have a chance to return it before we get fined.

* make the telnet searching system more user-friendly, or train library employees better to know how to show us how to use it.

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4609 Just better accessibility for the "almost handicapped."

And, perhaps some more computer related materials. We have so many programs to learn for our jobs, but we always have to buy the books and software (tutorial) materials for learning them. I even had to go to Parkland to learn Quattro Pro. Perhaps some more materials on word processing, spreadsheet and database programs would be helpful.--or do I just not know where to find them?

Overall, the library has been a very good resource for me. The only problem I have found is not enough copies of the materials I need at the times I've needed them. It seems all students need the same resources at the same time. By the time I've received some of them, I've been finished with my projects. That's my only complaint. I'm sure this must be a common complaint though. And I'm sure the libraries have been working on fixing this problem.

4613 More accessibility and awareness of available resources.
Suggestions whats available and how to acces it web page. BRIEF.

4614 Like I said above, please expand the CCSO site!!! dd

4617 It would be nice if you would have all the libraries surrounding each other instead of all spread out but I don't know how realistic that would be. It would be convenient.

4625 Be able to renew all books in the system online

- 4627 EWS stations.... include Word, Excel, and A-drive access.
- 4633 Open libraries earlier on sundays
- 4635 Increase staff of skilled librarians.
- 4645 Keep buying :)
- 4629 Right now the Asian library's collection of Japanese magazines seems to be mostly academically focused. It would be great if some more popular magazines were added to its collection, such as the _Shuukan Asahi_ (a weekly magazine analogous to _Time_ or _Newsweek_).
- 4637 see 4.2
- 4639 Would like to see greater selection of novels and integration of Residence Hall libraries into Illinet system.
- 4646 Please maintain print collections wherever possible. The online materials are fine, but nothing beats having the original documents (books, magazines, journals, etc.) For research, I prefer the actual materials.
- 4647 Make the on-line interface completely user-friendly!
- Increase the collection of new contemporary literary fiction.
- 4649 Offer a vast selection of books-on-tapes.
- 4651 As mentioned before, I'm reasonably satisfied. Perhaps periodic e-mailings highlighting various departments and what they do. I'm sure there are a lot of opportunities with which I'm not familiar but may be able to use.
- 4652 PDF format.
- 4656 Put more outlets in law library.

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- 4659 It would be nice to have a printed guide (booklet form and electronic form)that lists libraries, locations, and resources available. If there already exists such a resource, I don't know about it. I am a new employee with the university, started this past January 2000. I am learning about resources hands-on style. A guide would be a nice start. Perhaps if was provided during orientation would be great. I anticipate doing lots of research with my work from a remote location. When I do make a trip to

campus, I want it to be worth my time and not spent walking around lost within the library.

- 4665 I would change how someone tags what information needs to be found, or teach people how to get specific information.
- 4671 Possibly have a required library class for freshmen.
- 4673 Better atmosphere and lighting in main stacks.
- 4679 Give raises to the Library employees.
- 4675 The library is a tremendous resource. Emphasis on preserving the existing collection, pursuing electronic resources, and renovating the facilities to better house the collection and staff seem key. This all revolves around money of course. Hence, perhaps the area of improvement could be in fund raising. I appreciate the solicitation of feedback.
- 4680 Available more
- 4684 allow more people to be able to obtain a pass into the main library stacks. i'm not allowed there, though it would be one of the coolest things for me.
- 4687 Follow the needs of the students and the system will evolve on its own.
- 4688 1) Add high-quality copiers that allow shrinking copy size.
2) Change fine system so that fines do not begin until 1 week after notification is sent (and send notices out earlier).
- 4689 buy more toni morrison, iyanla vanzant.
- 4690 improvement in the online services and delivery of materials. Keeping up to date info availability online.
- 4691 (see above) I best suggestion for improving the library is that books could be stored and thus found in a timely fashion. I do not always have the luxury of doing research and gathering library materials two months prior.
- 4694 I feel that there needs to be more computers and printers available - particularly at the undergraduate library.
- 4695 I think putting full text item on the web will help and also if a librarian sees someone having trouble go up to them and ask if they need help.
- 4699 More training for users on how to use the Web interface might be beneficial. For example, I didn't know until recently that I could initiate inter-library loan requests from ILCSO libraries directly from Illinet Online. Also, when using electronic databases, it would be nice to immediately see the holdings for a cited journal and be able to immediately link with a full-text version if we have it. In addition, the ability to search multiple databases simultaneously is desirable but may not be feasible since the connections to different databases are through various suppliers.
- 4701 Carpet in Physics Library.

- 4704 I worked on a project looking at historical maps of Africa. The collection is amazing, and yet, I'm concerned about the maps' preservation, cataloguing, and long term security.
- 4706 Staff that has good knowledge of the information.

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- 4710 More electronic journals (biology)—this must be cheaper than the print kind, right? And so much more convenient! Library hours, weather, time constraints don't matter if you can download the publication and print it out in your office!
- 4713 New copier in Physics library
- 4716 Make food room
- 4718 Make computer access only available to students, faculty, and staff.
- 4708 Geographic consolidation.
Search indexes for periodicals: consolidate.
Clean the libraries...with soap and water.
- 4721 COME GET THE LIBRARY ENVELOPES WITH WHICH YOU DELIVER BOOKS. THIS COULD EASILY BE A STUDENT WORKER JOB, TO COME WEEKLY TO EACH OF THE BUILDINGS AND GET THE ENVELOPS TO RECYCLE. I UNDERSTAND THE LIBRARY USED TO PROVIDE THIS SERVICE. PLEASE DO IT AGAIN!!
- 4722 A more user friendly website, that you don't have to consult with librarians on how to use. If there were some type of tutorial that would be helpful. It would be nice if we could collaborate all the library materials into one enormous building—I realize that this is not possible, but one could always dream.)
- 4723 get more material. quicker interlibrary loan system
- 4726 PURCHASE SEVERAL COPIES OF POPULAR PUBLICATIONS. MAKE PERIODICALS EASILY ACCESSABLE.
- 4731 I recommend a library introduction for incoming students. I'm a first-year student, and I had to basically teach myself how to use the libraries. The library staff was helpful, but a general introduction would have helped.
- 4732 get rid of obsolete books and buy useful ones
- 4736 Possibly providing more information on problems when searching for articles.

- 4741 Need more librarians.
- 4744 Open later on fridays.
- 4745 A better tutorial on how to research the journals. I tried to use it several times, but I still don't understand it.
- 4750 hire more librarians with better attitudes
- 4751 Remodel the main library building to make it a more pleasant place to do research.
- 4754 Employees need to be more friendly. I could not have the books I was interested in delivered to the library closest to me so I was forced to stand in line to pick them up.....for too long.
- 4756 get more insurance reference material. there is a lot of stock market guides, but little on insurance company information (Best's Aggregates and Averages Life/Health edition - a staple in the industry)
- 4757 I would add more copying machines and tell the librarians to respect the quiet rules as though they were any person in the library.
- 4759 Hire more competent, decent workers. Increase the student pay raises (more than a dime per year.)
Have evaluations done on the workers in the Main Library by the student staff members in the library.
Do something with those evaluations (don't just file them- listen to what the students are saying.)
- 4760 None really - might want to address the comments above.

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- 4763 Speed up delivery to campus locations & add the ability to search for articles in the online catalog.
- 4764 Add a selection to the online catalog to be able to request, or place a hold, on a specific book from a specific library.
- Also, because the delivery system is so convenient, I tend to collect a large store of library books in my office. Many of them haven't been opened in months. It would be a dream if the library had some kind of pick-up system to complement the delivery system to make it more convenient for returning books.
- 4770 more change machines
- 4771 Allow VIDEOS and DVDs to be checked out by patrons.
- 4772 increase hours—more 24 hour periods
- 4775 Need weekend hours for students coming in from out of town

- 4776 make the search database broader, so that more key words can be used, or keep a list of keywords on hand.
- 4777 have MORE printers.
have a course to train new students on how to use ALL aspects of the library.
- 4779 Longer hours and more knowledgeable librarians.
- 4780 See above
- 4782 Have permanent electronic instructions in how to access library holdings electronically.
- 4784 The online catalog could be a little more user-friendly and more straightforward to use
- 4785 I don't like the quality of the copy machines. I am an architecture student and my research is mainly on the aesthetic value of buildings. It doesn't help me if I can't even see the building because the copier is so bad. Also more printers for the computers would be nice.
- 4787 See above
- 4790 more computer labs with more printers and less cost
- 4791 One should be able to return books to any library on campus.
- 4794 Longer hours.
- 4802 this library needs more connections to be able to work with laptops.
This library also needs some lockers to keep our belongings while making copies or browsing stacks.
That can reduce the risk of theft.
- 4788 Perhaps, posting more signs with suggestions to where and how to find materials would be helpful.
- 4799 I have little problem with library staff and policies. I have a lot of trouble with patrons. The Library is one of, if not the greatest, University resource and it is not treated well by many patrons. Rules on food and drink, noise, and treatment of library property need to be enforced.
- 4800 May already have somewhere and I don't know where to locate - a shortcut list of what "topics" are where and the location of the libraries (I am sure the library addresses are listed but just haven't had the time to really look for it).
- 4804 In general, U of I library is great. The library has been striving to improve their service. Good job.
- 4805 The acquisitions budget cuts are really showing. I'm pretty sure that new knowledge didn't stop getting published in the 1970's.

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- 4807 Spend some of the money I give you on photocopiers that work well, and on some more computers and printers, first off. Then maintain the print materials.
- 4809 Increase functionality of remote checkout/information acquisition. Provide more robust online assistance for such services.
- 4816 Make learning the library system part of orientation or a rhet class
- 4819 to provide more powerfull web-based search services.
to provide electronic documents or papers.
- 4821 Increase hours, add computers.
- 4824 If it's possible try to update the computer about where materials are located.
- 4826 more books
- 4827 More computers and private study rooms which need to be quiet.
- 4828 There's not much to be done about vacation hours, or about holdings for that matter. Work on a more flexible and easily used collections database.
- 4829 More web-based database access. (I don't like the SilverPlatter CD-Rom databases, even though they're served to the web, they just don't seem to work as quickly as the non-CD-Rom databases.)
- 4830 My suggestion is to make more resources available online, especially journals. Storage space is at a premium and full text online journals are a convient way to browse at home or in the office.
- 4832 Provide more help and services for Grainger Library. Also, enrich the material available for Electrical Engineers. It would be nice to have more books related to Undergraduate study in Electrical Engineering.
- 4836 The Chemistry library should be open to graduate students at all hours, either by personal keys or by hiring an undergraduate to cover those hours not currently covered or even by a TA positon for a current graduate students.
- 4837 Remodel the Undergrad, get more computers.
- 4842 Overall the university does have a high quality library system. I think they rely too heavily on inexperienced students.
- 4845 less rowdiness
- 4846 Keep the libraries open longer and improve the interface of the catalogs.
- 4847 Get a quicker billing system.
- 4855 More online journal access

- 4856 Keep the selection world-class
- 4863 Keep up the good work, just fix the books
- 4864 A map of the library for students, showing reference, non-fiction, fiction, study areas, periodicals, info desk, etc.
- 4868 Please provide more full text version of articles.
- 4869 more copiers and more computers and printers. it gets very crowded in the undergrad a lot of times.
- 4871 Work with the Mail Service to allow books to be returned to the libraries via Campus Mail

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- 4872 Improve the air conditioning in th East Wing of the Main Library. It can be really stuffy in there. Impossible to have a comfortable searching experience.
- 4877 See 4.2
- 4878 See 4.2
- 4879 more computers, more journals
- 4880 Decrease the difficulty of finding library materials.
- 4881 Provide comfortable chairs because students spend most of their time in the library and it would be great to feel comfortable, then maybe more people will come more often.
- 4883 Librarians should be more fun.
What a bunch of duds.
- 4888 Extend the hours, more computers AND more printers.
- 4890 Improve the search options.
- 4891 Since I have been using electronic archives to retrieve journal papers for a few years now, I don't use the library as much as I used to. However, papers from more than a few years ago are often not available electronically. And conference proceedings are rarely available electronically. Of course, books are an important resource that cannot be obtained electronically.
The Illinet system has always struck me as a bit archaic. Maybe because I use the telnet version. These days, I usually just wander down there with the reference I need, and ask the librarian to find it for me. They usually fulfill my request, but if everyone

were as lazy as me, it would be a real burden on them.

- 4892 open more hours
- 4900 There could be more computers in the Undergrad Library and more could have email access.
- 4905 more hours on Fridays, Saturdays, and evenings in the Math Library
- 4902 I recommend that you continue hiring a knowledgeable staff, that is concerned with helping the students here as much as possible. If I have questions while at the library I want to speak to a competent human being, who can not only answer my question, but also show me if I am at the computer. Obviously, customer service should always be a top priority.
- 4903 there is an Industrial Design major at this university, yet you fail to get ID Magazine—a reference that is extremely useful to more than just the Industrial Design majors. All art and architecture majors can find this magazine useful.
- 4907 give tours and show where everything's located, and how to use the facilities
- 4909 i would suggest putting more articles online. it is extremely helpful to be able to e-mail or print out articles from online resources that are reliable.
- 4912 It's a good resource – I wish more people knew about it and used it!
- 4914 More databases, more computer access, and more computer access to databases. Two words: FULL TEXT. While you're at it, get the CCSO people to put in more modems for graduate students, to facilitate use of existing services.
- 4915 Just to work on my above comments. And more online texts available. eg. journal articles on line are great.

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- 4918 none
- 4919 Allow students to check out journals for 2 hours to go to a cheaper copy machine, or to show an advisor the paper before spending money on copies.
- 4920 Improve the physical surroundings of the library – chairs, desks, etc.
- 4921 The education library should stay open later during the week and on Saturdays.
- 4922 Enclosed group study rooms to reduce noise.
- 4939 build one big building for all libraries

- 4941 Increase journal availability and variety.
- 4933 The library web site seems too cumbersome for easy use. Students don't need fancy javascript menus or complicated imagery. It just needs to be easy to find information and go where you need to go.
- 4942 Well, you should definitely consider making the Undergraduate Library more of a workable environment, similar to Grainger, where the area has more light to give it a more cheerful atmosphere. I think the furniture is too old and worn out and needs to be replaced. I also think that staff should be more courteous and knowledgeable when dealing with students and attempt to be more helpful.
- 4943 add coffee machines at least outside, even if not in proximity to books; collate or at least describe distinctions between online reference searches.
- 4946 More orientations for individuals on how to use the entire library system. I think I was intimidated to take the one offered.
- 4948 I really would love if the library was always open. I like to go study light at night at (Grainger) library, but it closes on my most of the time.
- 4951 There should be a mandatory orientation session in order for students to learn about how to use the library and find materials easily.
- 4952 Incandescent lights are much cheerier for those long study times :)
- 4957 If feasible, make more research items available electronically because the research process is quite time-consuming and difficult particularly during hectic times throughout the semester.
- 4959 I think the library should have more fiction books, make the library hours longer, and they should have more people to help the students.
- 4960 i'm overall satisfied.
- 4962 more copiers
- 4963 Offer more resources on the web.
- 4964 Make the Telnet searches for books more user-friendly.
- 4968 Make more study areas like Grainger's top floor. Also extend the library hours.
- 4971 increase Grainger Engineering Library hours
- 4974 Earlier hours on the weekend
- 4977 none really;) good job!
- 4978 Eliminate fines! Online renewals.

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- 4970 Don't lock the bathrooms before closing time.
- 4982 Increase Hours and Make it easier to find things
- 4985 It would be extremely helpful if freshman had to go through a seminar explaining all the available resources and how to best utilize them.
- 4987 Make online access more user-friendly, easier to use, easier to locate materials
- 4991 Access to print information on-line, and expanding the collections of departmental libraries.
- 4996 Library materials should be more easy to find and access, rather than getting lost. Librarians, especail staff, should be more person-friendly.
- 4999 More electronic subscriptions;
increase library hours.
- 5000 More professional staff. More respect for the needs of library employees.
- 5001 Possibly increasing the library hours to stay open longer and somehow being able to find books or materials more easily.
- 5003 Right now, as far as I can tell the limit option for locations is reserved for one item; i.e. I can say limit searches to Engineering _or_ Physics but not Engineering & Physics. This might help when one seeks to find items that may be in both libraries. One way the catalog might be improved.
- 5005 Better for web user interface (friendlier, easier to navigate).
Archive room needs to be placed in a more respectable area.
Departemental libraries in the Main Library building need more space because everything seems to be crammed in into such tiny spaces. They also need to have a more "inviting" environment. Grainger Library did a good job (open space, lots of windows, comfortable chairs)
- 5007 add to the online computer access
- 5008 I think it's great!
- 5011 Do not rely on other university libraries within the system to purchase important books. They should be part of the UIUC library.
- 5030 none
- 5032 The closeness of the aisles in the stacks of the ACES Library.

- 5013 Get more appealing buildings or redesign current ones. I like the vet med library because it is not cramped like the current Aces and Biology libraries. Being the third biggest library, presentation is poor. Get more online subscriptions to journals!
- 5017 The only problems I have ever had with any library is that it is sometimes difficult to use. Perhaps there could be some sort of online guide to show people how to use the libraries before they actually come in to use them. That will reduce the burden on library staff as well as increase the number of library users.
- 5022 Improve on the above suggestions
- 5025 Get more journals. Although we have a large number, since this is an instute that strives on research have more journals that would be more helpful for people doing research.

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- 5028 1 Allow two hour borrowing of journals from other departments' libraries (from a selfish point of view this could be for staff only!).
2 Alternatively (or in addition) begin access to electronic copies of journals also received in print form - then I wouldn't even have to walk to the Grainger!
3 Please try to maintain subscriptions to journals currently received, or only stop subscriptions to journals for which there is really no demand. I know this is expensive and probably unrealistic, but it's my suggestion.
4 Once again I think the U of I library system is generally excellent.
- 5033 Hire friendlier people, that realize the importance of finding the materials students/ faculty seek.
- 5036 Expand the hours, especailly on weekends.
- 5038 I think things need to be made more clear so that it is not as intimidating and that people feel as if they are capable of using all the materials that are there.
- 5039 train the student workers to be more adept at using the library system , as well as more equipped and knowledgeable to answer specific questions and searches of their specific library's collection.
- 5043 Buys more up to date computers
- 5045 Keep up the good work! Please renovate older, cramped spaces and make the Stacks easier and more logical to navigate.

- 5048 Added more hours.
- 5052 Subscriptions for more electronic journals would be very helpful. Ask faculty and students what journals would they like to have available online and subscribe.
- 5054 Get more computers. Allow e-mail usage at library computers. Continuously update books.
- 5062 More PC computers.
- 5063 Get a better computer program for looking up books. Make it more clear and easier to understand.
- 5064 As I said before, more computers and maybe more places to work as a group.
- 5074 tell non-engineers not to come to grainger
- 5075 The computer system should indicate whether or not the book or work is printed in English, for that would really help save time for students that faced problems similar to the ones I described. Also, reshelving books faster and more accurately is another suggestion.
- 5078 Paint and recarpet the older looking rooms. Add nice study rooms like the ones at Grainger to other buildings throughout campus.
- 5085 add copy card machines to all libraries, when people need to make copies and there is no change machine or a machine to add money to the card it is VERY INCONVENIENT.
- 5086 none really
- 5092 printed material helping first time visitors
- 5094 One idea that might help speed up item searches might be to have a data base for each library. For example, a computer system that lists only the items Undergrad, or only the items in the English library. Then there could also be a system that is like the current one which lists all the items in all the libraries. It would also be nice to be able to get full articles off the web instead of only abstracts that way, we wouldn't have to go to more than one library.
- 5099 see 4.2

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- 5102 Remote access is very important - especially with the growing use of electronic journals etc - and the size of the campus makes it useful to not have to walk far by using remote access
- 5107 Can't think of any.

- 5108 More publicity regarding the training session you have for how to conduct research.
- 5103 If the book is charged, it does not specify when it is expected back. Also should put on hold the first available copy of the same book from other libraries. If a request is made on a book, it should hold good for all the copies of the same book and not only a particular copy
- 5109 extend hours in grainger and undergrad. Have more computers available for use. Have more email stations scattered throughout.
MAKE SURE CLERKS ACTUALLY CLEAR OUR NAMES OFF OF RETURNED BOOKS SO WE DONT GET FINE NOTICES AND HAVE TO FIND THE BOOK AGAIN IN THE LIBRARY TO PROVE IT.
- 5110 Win the Big game Lotto - \$100 million this Friday.
State/university funding to keep up the reputation is obviously undependable.
Though the library has slipped over last 10-12 years, it is still a remarkable resource, but it could have grown to be so much more with more \$\$\$ support.
- 5112 No real suggestions other than just continue to allow the staff to continue providing friendly help to patrons whenever necessary.
- 5115 Add several translations of the Bible in English and other languages around the world.
- 5117 Continue development of electronic data flow by fax, scanning, computer searches, etc.
- 5118
 1. Send the full record of request to the requester when it's not done, cause I don't remember which item it is after a while and I may have requested for several items.
 2. Overdue notice can be delivered through email to save time and trees and money.
 3. Increase lib hours a bit on weendends and during breaks cause I have to work during the normal hours.
- 5120 LEAVING THE STACKS OPEN LONGER AND EXTENDING SATURDAY HOURS.
- 5123 Longer hours, area to check coats and bags to keep them safe, and softer chairs.
- 5124 individual rooms to study and eat in...more privacy, no distractions from other groups that discuss their assignments...
- 5125 Workshops, or learning sessions for students as well as staff to become familiar with the Library.
- 5127 I definitely think adding more group study rooms to the University Libraries would be an improvement.
- 5143 Longer hours, more study rooms and desks, better illinet online.
- 5144 The magazines that are most current are usually not available, so I suggest that there be more than one copy of each magazine. One should be on the shelf and the other supervised by a librarian.
- 5145 I do some interlibrary borrowing, which is fine. However, I consider why some of these titles are not

here... Increasing the budget for new purchases and journals to maintain the highest quality collection should be the greatest priority. (Unless journal articles are available complete with graphics electronically...then I don't see the need for a hard copy.) The collection is way more important than anything else.

- 5146 have poeple help those of us who dont use the library that often
- 5147 Computer-based searches could be simpler to use at times. Condense more materials into more useful categories for the different curricula.

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- 5148 i don't think that there are any major improvements that need to be done.
- 5149 New curtains in the undergraduate library.
- 5150 Seperate the computer lab into a quiet study area and a group study area.
- 5151 Make at least one library open 24 hours. Increase hours at Grainger so it's open until at least 3 am.
- 5153 The separate libraries, especially within the main library, are not very inspiring. It would not take a big budget, nor much thought to change the atmosphere. Try feng shui.

Also CPX needs much more space. It is a shame that this library is so inconvient for the DURP faculty and that there are no plans to improve the situation when AGX moves and creates a lot of space. In fact effort should being made toward a library building for CPX and ARX.

- 5154 Add more computers. There's always a line. And find a way to be able to search periodicals more effectively
- 5155 online journals are VERY convenient - I'd like to see that expanded
- 5156 I can't really think of anything.
- 5157 Get more obscure and academeic journals and magazines.
- 5168 More trained librarians and quicker delivery of materials requested from other libraries (interlibrary loan).
- 5169 need more recreational reading material.
- 5165 Increase hours, especially at undergrad and Grainger libraries.

Increase the general fiction section.
- 5172 Allow for open study space until at least 2a.m.

- 5177 keep surveys like this up. order more newer books
- 5179 Finding materials can be difficult. There should be some sort of explanation as to what each location code means (e.g., library stacks). It would be beneficial to have an online description of how to go about obtaining these materials.
- 5181 more artwork? and drinking fountains... we're not camels you know
- 5186 put course reserve materials online.
- 5188 Allow any students to browse the stacks.
- 5189 Longer hours on friday evenings.
- 5190 More hours, at least in the main libraries in campus
- 5191 The web interface on the catalog is a definite improvement over the slow telnet interface.
A carpeted quiet study area somewhere in the Main Library would be nice.
More full-text of databases (i.e., Library Literature) would be great.
Some way to switch directly from one database to another without going back to the main library page would be convenient.
Requiring staff to wear quiet shoes and whisper in the library would make studying easier for students.
- 5193 As a grad student I love that I can access the mysterious vault. But overall, I am pleased with the libraries on campus. I don't suppose you'd consider opening 24-hours would you? Thank anyway.
- 5195 Extend library hours.

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- 5197 I like access to JSTOR journals on-line and I would love to have access to more journals on-line.
- 5198 Grainger open 24 hrs
- 5203 Keep using computers because they make it a lot easier.
- 5204 Nothing
- 5206 color copiers in all libraries
extended hours
more resources available online
- 5211 It's all a little overwhelming. Maybe you should hold a mandatory lib. tour for all incoming freshpersons.
- 5217 Dump DRA.

- 5218 easier remote renewal of materials plus reminders (not just snail mail)
- 5226 Offer more tutorials.
- 5227 It's all good.
- 5228 keep the commerce library open longer
- 5229 Allowing Grainger Library to be open for 24 hours a day!!!!!!!!!!!!!!
- 5231 I guess just making it more easily navigable.
- 5234 Longer weekend hours
- 5237 none
- 5240 Bound journal books should be loaned for more than just one week. Printing from computers should follow the same format as URH housing printing where we just swipe our card for each print and then it's billed to our accounts.
- 5243 increase budgets for new additions to the collections of all areas especially audio/video availability.
- 5244 Training/information to the students or library users concerning using the library website. Enforce peace in the libraries. I've personally encountered groups meeting in the libraries and talking loudly. Even the library staff reshelving the books had her radio headphones blasting to the point of distraction.
- 5245 Because I do not use the library as often as i should i dont know about tmany of the opportunities available. However, in the future i would like to be more aware of how to use certain features of the library especially through the internet. If seminars on using the library more efficiently were advertised, more people would know about them and attend.
- 5246 more explanation on looking up articles and putting more on the web such as full text articles so it makes it easier to look up
- 5248 Hand out more information on the library system, such as where certain libraires are located.
- 5250 The undergraduate library should open before 1:00 on the weekends.
- 5260 more parking lots
- 5249 Longer hours would be nice and always increasing the collection of books. Maybe coming out with some sort of directory of all the libraries on campus and their location, unless there already is one.
- 5251 Do something about the above problem. Also, I think the libraries should increase the hours that they are open.

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- 5262 Please, please, PLEASE hire students from the departments whose libraries they staff. Or have a librarian on duty or on call after 5pm and on weekends when I tend to frequent the library the most.
- I had no idea librarians were e-mailable. Maybe that should be advertised and my frustrations over getting help after hours would be alleviated.
- 5265 none
- 5266 Get more printers, get more computers, add group/seminar rooms, hold workshops on using certain software on computers; the would be very useful.
- 5268 One should be able to make an interlibrary request in person or by phone at any library department. The online request mode needs drastic revision because repeated attempts to use it both with and without reference assistance has been futile.
- 5269 increase hours
- 5272 Have more journal articles available to download.
- 5273 more computers in the music library, and train the librarians much better in knowledge of finding materials and knowing what materials exist within the library
- 5274 Increase connection time for computers and more patron-friendly environment.
- 5275 More full text journal available online.
- 5280 More police on patrol in the libraries
- 5281 Overall, I am rather pleased with the library services. Just wich I had the time to become more familiar and competent with all the services offered.
- More online/full text access (I realize this is costly, but it is very convenient and accessible at any time.)
- 5282 Open the stacks at the Graduate Library.
Provide texts online (possibly scanned in to preserve graphics).
- 5283 more instruction on compouter access for incoming students
- 5285 Training for remote users, simplified access
- 5286 More web-based interaction. Subscribe to on-line journal services and advertise them thoroughly
- 5287 better setup of individual study cubicles
- 5288 Make the stacks open to all those who need them.
- 5292 More group rooms or individual study rooms for small groups. longer hours at night too.

- 5294 Find student workers who are dedicated to service.
- 5298 make information desk open longer..
- 5299 Open the Art and Architecture Library until 12 Sunday-Thursday.
- Update the online Journal catalog so that it accurately reflects what journals are presently available.
- 5300 Simplify the on line catalogue. I do not want help using the swamp as it currently exists. I can't wade through it. Librarians always want to help—it is the set up. The UI library has a poor public image because the on-line catalogue is so hyperlinked that the public gets lost. People with certain disabilities can't use the on-line catalogue at all. Conversion to alternative format is impossible.

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- 5302 See 4.2.
- A speedier interface access to a search box is needed, a new undergrad library, and fewer dial-up busy signals. On-line texts need to be made available as much as possible.
- 5306 More signs/locator for smaller libraries e.g. the Women's Studies Library.
- Extended hours at Undergrad, Grainger or another location for study (beyond 1am during week and open before 1pm on Sunday).
- 5307 More efforts at ensuring that books are where they are supposed to be.
- 5311 Have more rooms for groups to work in.
- 5315 More computers (IBMs) would be nice.
- 5319 none
- 5326 None
- 5330 -
- 5331 Improve online catalog
- 5308 I wonder if there is a better way for departments to pool resources so that the library is not forced by reduced funds to terminate journal subscriptions. Also it would be nice to get some feedback from department members (students and faculty) about which journals are most important, instead of relying solely on check out/reshelving frequency data to determine how much use they get.

- 5324 -Provide staff training in providing "knock-your-socks-off" library services
- 5329 Undergraduate students doing honors work, like a senior thesis, should get a 16-week loan period like graduate students. More pay for student workers. More room for the Interlibrary Loan office. More funding in general. Recover some lost print serials from the "lean years."
- 5337 Everything is great.
- 5338 I think that it is a great library. The copier machines usually have lots of problems with them....they dont have zoom capabilities and not all kinds of paper sizes.
- 5341 Maybe get more computers and faster ones too.
- 5342 More strictly enforce the quiet study areas
- 5345 More books by Scott Cunningham or Silver Raven Wolf would be nice. A Bigger selection of occult books. Or pagan books of any kind, Wiccan, Druid, Alexandrian.
- 5346 Extend the hours or lock the doors from the outside, but continue to allow people inside after hours.
- 5347 Extend the hours or lock the doors from the outside, but continue to allow people inside after hours.
- 5349 get more printers, be open longer, and keep it comfortable on both floors of the undergrad.
- 5352 Please extend the opening hours for the main library during weekends!
Please install a computer lab in the graduate (main) library.
- 5360 longer hours
- 5362 more outlets for computers, longer opening hours during the weekend
- 5367 Improve hours and staff knowledge

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- 5368 Keep expanding the links and site listings of places we can go to get research information.
- 5370 Why don't you utilize the library school students to help you clean up the library. There are many of us who would love to volunteer to help. We would also be getting some valuable experience. Especially the ones that have never worked in a library before.
- 5377 To ammend the above problem, allow for ordering the materials needed online as you find them in your search. The materials can all be collected at the main library and you can pick them up there. If this is already offered, then advertise and train students on how to do it. Also, we need more group study rooms, especially with much of the curriculum moving towards teamwork.

- 5379 Some of the smaller libraries are a bit messy, it looks real bad when books are covered in dust and cobwebs. Clean it up.
- 5380 Make more resources available on-line (i.e. reserves)
- 5381 Please make more clear how someone can get a stacks pass and how they should go about doing it - some sort of getting the word out on this
- 5382 It would be great if the library's hours could be extended later. I would like to see more group study areas.
- 5384 Improve ILLINET, make it more user friendly.
- 5386 It would be nice if all the libraries had maps of where each of the libraries were located. Sometimes I go to a specific library to find something and I have a hard time actually finding the library.
- 5388 improve the speed of getting foreign magazines. I always find that the newest foreign magazine is of 4 to 5 months ago.
- 5389 Purchase subscriptions to more journals (print and electronic) and improve Illinet interface so it is easier to use from my office computer.
- 5390 Please lengthen the hours of the library in the evening. I'm up late studying a lot, and I'd like a place to get away to, and the library helps.
- 5392 Improve the security
- 5394 The Undergrad could use some re-decorating, new chairs, and the desks need to be cleaned more often.
- 5398 more computers
more hours
more staff assistant hours
- 5399 I'd appreciate it if the library could make the interlibrary loan a little easier.
- 5402 Oh....
- 5403 add more computers and group study rooms and possibly extend hours of operation.
- 5406 I'd love to have Book Review Index available online. I'd also like to be able to renew non-UIUC books electronically.
- 5410 WORK THE WEB PAGE, AND ON-LINE TEXT AND JOURNALS.
- 5414 A search interface that allows me to check if any of the libraries on campus has a journal/periodical I am looking for. If we do, which library and the holding information. If we don't, where to look for or links to interlibrary loan.
- 5415 Put more effort into electronics, and quit trying to build more buildings.

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- 5416 Often than not, people get confused about where things are located such as the computer labs and periodicals. Making signs that clearly indicate where they are located would be nice. Also finding books can get tough when you actually go looking for them. You often don't know what library it is in and where that library is located.
- 5418 Put machines in all of the libraries that can recharge you ICard; its really annoying to be xeroxing, run out of card credit, and to have to run across campus to the union or the UG to recharge.
- 5423 It would be beneficial if the library staff in general were more friendly.
- 5424 Understand that many people have never really learned how to search for materials on library resources. Allow your systems to cater to these people, as well as "experts."
- 5425 Get rid of Steven Werkheiser.
- 5426 The library in my home town has special rooms set aside with desks in which there is NO noise allowed. these rooms are closed off from the rest of the library by doors. I love these rooms because you are not bothered by people talking, walking by, making copies, or anything else. Some people really need a quiet stdy environment, and the libraries should provide one. The cubicles are never absolutely quiet.
- 5427 Stop putting efforts into transforming this library into an online resource. Students and Scholars should be able to benefit from such a fabulous PRINT resource, but you don't treat anything or anyone well enough for them to do so. Train employess on customer service when they work the circulation desk. Train employees how to shelve books and how to care for them properly.
- 5431 Put up more full text articles and keep up the great work in helping those in need in the library.
- 5432 New online catalog more graphically based.
- 5435 Enforcing silence in the quiet study areas.
- 5430 For book check-outs at the graduate library, I usually have to wait up to five minutes for assistance. Can you do something about that? Also, going to the back to look for books, I always feel like I have to be very carefull--don't want to get squashed by those moving shelves. I was completely impressed when I first saw that, but you should show clearly on your shelves that 'do not' move. The other day I was trying to move a shelf that later I found out that it did not move and it had no sign saying so. Lukily, there was a library helper close at hand and she told me that it did not move. I suggested to her that those shelves that don't move should say so somewhere.

- 5436 undergrads should be allowed to browse the main stacks. browsing is the finest form of research.
- 5438 Access to more online journals.
- 5439 it is too difficult to search for materials, i know the information is there, but without some prior knowledge of the subject, it is nearly impossible to find materials-- journal articles in particular
- 5440 Improve the online catalog interface.
- 5441 No suggestions
- 5444 Maybe more frequent "shelf-reading" by more experienced workers?
Access to good new fiction and literature in the main library (the undergrad library is yucky and it never has what I want anyway).
- 5446 Open 24 hours
- 5448 Perhaps, more signs in the libraries about the shelving of a collection. Also, the steps to take if you cannot find a book would be helpful. Also, I have trouble finding electronic journals. Perhaps, clearer directions on the computer or a handout would be helpful.
- 5449 I think a tutorial online will be best.

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- 5450 Please see comments in previous comment boxes.
- 5451 More hours. Better telnet interface. Better ways to search journals over the web.
- 5454 Please see above comment
- 5455 Later hours would be better or at least have one library open later or 24 hours if possible.
More computers/printers at sites with a high frequency of visitors such as the undergraduate library.

Faster main stacks service.
- 5456 All the web/internet stuff is fine, but don't loose sight of being a library -- journals and books are key to knowlege and progress in all fields.
- 5457 I think it would be helpful to have more computers- they always seem busy.
- 5461 Increasing the journal collection at the vet library so it's comparable to Burrell.
- 5458 Devote more resources to improving the foreign collections at the law school. Need to keep these legal

resources up to date. There is not even a current copy of the London City Code on Mergers and Takeovers, this is very embarrassing for this University.

5459 train workers better and make sure they work--i can't tell you how many times i have needed help and have either had to wait until a worker finishes a telephone conversation about beany babies or have received an incredibly bitchy attitude from the person supposedly "helping" me.

online journals--could always use more.

5460 For doc students who are reading a lot of microfilm, it would be very helpful to have a microfilm reader that will use a copy card instead of actual dimes. We tend to copy pages and pages, and it would be very convenient to use an I card.

Having extended weekend hours and summer hours would greatly help our studies as well.

5465 The collections of music from around the world, particularly Africa, are lacking. The local Urbana Library is more complete in recent recordings

5469 grainger is a very popular library because of the atmosphere and comfort for studying...there should be more actions taken to have more areas for students to study similar to this one.

5470 Buying more books.

5472 Good as it is. Could improve on the experimental web interface.

5478 Reduce the heat in the Undergrad.

5479 None

5480 make it open 24 hours all the time.

5481 I would suggest maybe extending the hours of departmental libraries. Most of them are only open until 10pm. 12am might be a more appropriate closing time for students who often only can work late at night because of busy class and work schedules.

5485 Computer lab in the library should open 24 hours. If all libraries can not do that, at least several library should have a 24 hour computer lab.

5486 Make it easier to get a charge account for photocopying.

5491 See above suggestion about adding full text articles to website.

5495 get more and better computers, not buy lots of cheap macs

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- 5488 try to speed up the interlibrary loans;
- 5490 -I would like the hours of operation to increase on Sunday (there seems to be nowhere to study before 1pm on Sunday!!!)
-The VETMED library needs more group study rooms, and an ENFORCED QUIET!!!!
-The men's room door in the basement at the engineering library needs to be fixed. It slams every time it is closed (which seems to be often) Also, the huge glass doors at either end slam loudly when closed as well. Often they need to be closed when students are in the vestibules talking, but students entering the basement just let the doors slam. It makes it hard to study!
-How about adding more meters to the lot adjacent to the library (Grainger)
- 5494 I think that it's great on the whole. A little intimidating to the first time user; a tour for incoming freshman might be a good idea.
- 5505 Definitely need more CDs.
More books.
- 5507 More computers.
A vast number of books and other materials are still in card catalogue form only, updating these to computer database would be wonderful. Also, when the card catalogue materials have been put in electronically, full documentation would make searching much easier.
- 5510 make it possible to use project account when I copy and request materials from other libraries
- 5513 change online catalog
- 5517 -develop overall plan for the library systems
-make library web pages more consistent and updated
-make searching for information thru databases easier
-continue offering training
-work together to develop plans that don't confuse the user
- 5519 Add more computers to the libraries because there always seems to be a shortage. Also, the copy machine do not always provide quality copies. It would be nice if there were new copy machines.
- 5520 more staff
- 5523 expand and build more libraries. for a campus this size, i think that there should be more libraries around.
- 5527 The undergraduate library should have a computer classroom. We also need a better catalogue interface, and to be sure that, in spending so much money on electronic resources, we don't neglect our print resources.
- 5529 keep collecting more books and subscribing to more journals. and i just tried to get a recent issue of a journal (march, and it's late april now) and it wasn't there. but i'm not sure that's the library's fault. if so, journals should be there on time.

- 5531 Try to reshelve materials quicker.
- 5532 N/A
- 5533 I suggest you to manage the accessibility to jstor, lexis-nexis from other IP address. I think you can use the net ID and password to ensure the student accesses.
- 5537 Please increase library hours (e.g. at least one -24 hour, weekend hours)
- 5530 Post "QUIET" signs in and around elevators, STOP the tours and banquets, and put lights in the vet med carrolls
- 5536 More materials scanned in and available to university students online, so print materials won't seem so scarce.

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- 5538 Email alert system for overdue items.
- 5540 At the Law library there is often a problem with the reshelving of materials in a timely fashion. This is something that I feel could easily be remedied through an increase of staff. Also, there is not much room for group study in the library (eg. group study rooms).
- 5542 There are many journals that the University does not have on site that I would like to have access to. However, when I have requested an article through the interlibrary loan it took over 3 months to get here. By then my paper was long due!
- 5544 The biggest concern that the library is not open early enough on Sunday mornings. This is a very popular day for everyone I know to catch up on studying, but we have nowhere to go in the morning.
- 5545 perhaps have classes to help students get acquainted with the library.
- 5546 provide information on how to find the library material. maybe a pamphlet that describes the library system and how to use it in a short and to the point manner.
- 5547 I often hear compliments about our university library from others across the country (when I interact with other graduate students or researchers), so I think you are doing a great job! Keep up the good work!
- 5551 educate library users on how to effectively used searches to find material in this library
- 5552 Need more group study areas
- 5558 see above

- 5563 There should be more copy machines available. Also, weekend hour could be somewhat extended - especially having the libraries opening before 1 on Sunday.
- 5566 Offer classes throughout the year for students to take to help understand the system.
- Make a list of where the materials are available to the students and give them a copy to have at home.
- Have all of the school libraries in one building. It was rather inconvenient to have to go all around campus to find materials at different libraries.
- 5570 allow acces to the main stacks to undergrads.
- 5576 It would be helpful if the library computer system can send a warning message to the library patrons about their checked-out items which will be overdue soon.
- 5571 -Make online resources #1 priority:
Integrate article/book databases with online catalog
Spend \$ on hardware & software to redo online catalog, make it user friendly.
Provide catalog formatting suitable for import into personal reference manager software
- 5573 I think there should be more cohesiveness between the libraries. I often get the feeling that each library views themselves a separate entities without regard for the other libraries. I think this ultimately erodes the overall service of the U of I library.
- 5577 I think it's really good as it stands.
- 5579 Improve subscriptions to major ophthalmology journals such as "Ophthalmology" or "Archives of Ophthalmology".
- 5583 more accurate shelving of materials. It would be nice to be able to request books for the library to purchase.
- 5589 you should let more people in the main stacks - they are scary;
reserve policies also need to be more flexible/effective. e.g. the take-out vs. inside library use;
When somebody steals the material, the staff just waits for return instead of getting new copy/keeping several copies

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- 5590 Make all the libraries open 24 hours Sunday-Thursday
- 5591 improving the hours i think opening early on sundays or staying opening later in the week.

5594 See above.

5595 Make full text of major journals available over the net

5596 none

5598 I cannot complain about the library at all. I have had positive experiences with it throughout my years here.

5601 have library maps posted in obvious places.

5603 simplify

5605 Improve the look of the library and also the internet part of it!

5606 Work on renovating the Undergraduate Library

5607 It would be more helpful if there was more clarification in the gateway and Illinet Telnet Interface services.

5612 Keep the library open later on the weekends.

5615 please provide more up-to-date information in the form of books that you can check out.

5621 I think there should be more librarians to provide a faster service for the students.

5622 I live in a fraternity house and I prefer to study late at night. This can sometimes present a problem. If I go to the library to study, I and everyone else get kicked out at 1:00. The problem is that the bars close at 1:00 also. This means I get home just in time to see all of the drunks stumbling in and get to hear them until they decide to go to bed. I think that if the staff is willing to work extra hours to keep the library open, the hours should be extended until at least 2:00 if not 3:00. The noise problem isn't just for Greeks either, apartment buildings have the same problem. I really believe that students would take advantage of the additional hours at the libraries.

5623 I hope the library can supply more computers.

5624 I would much appreciate it if there was a "copy-machine-card dispenser" (for lack of a better term for this machine) in the ALS library so that I would not have to go over to the Education library or to the Undergrad library every time I need to add money to my card when I'm making copies in the ALS library.

5626 Open 24 hours

5627 Top notch job. Very resourceful and complete.

5631 Bestselling books in science should be added to the collection immediately.

5633 I would like to be able to download more full-text articles.

5636 Do something to honor the hard-working reference people.

5641 add discuss rooms

5645 more tables.

5646 I think that overall for the size of this campus, we have an excellent library system. Perhaps make sure that all of your employees are friendly and willing to help, or that they can at least say, "I don't know how to do that, but let me find someone who can." More computers, both for research and for school work/internet would help out a lot so that people do not have to wait.

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5648 Deliver everything to my doorstep.

5649 * being open 24 hours
* more computers in Undergrad

5655 As I stated above, have a library information worker always available to help students (whenever the library is open). Also, perhaps give students the different codes to use to limit their searches to certain libraries (i.e. if I want to look for books that are only in the education library, give me the code to do this!).

5656 even the ratio of pc's to macs in the undergrad library. Add more computers to the smaller libraries. Make the total at least 5 in every library.

5657 The publisher usually holds the full text copy of the journal for up to 2-3 years. After that period.. only the abstract is found at their web page. I'm wondering if the library can set up a system to archive this full text documents ?

5661 open longer around the last few weeks of school

5662 more computers especially at the undergraduate library

5663 Overall I am satisfied the way libraries are operated. Perhaps the hours can be extended especially late night hours. Or perhaps provide access to a library by signing out a key.

5664 try to keep track of everything, library staff should ask students if everything is fine or if they need help.

5665 Treat undergrads with respect like the grad students that use the library

5666 Get some more printers and computers.

5668 Search engines for articles are confusing. There are many names, while the differences between them are not clear (Eric, Wilson etc.). It's hard to know which one is good to get the necessary information. Sometimes very similar articles are in different categories. Any way to improve? Also see 2.5. above (Comment on ILLINET online).

5669 1. On a personal level, quadruple or more the size of instructional technology related materials (aka,

educational technology, technology integration in education, visual literacy, etc.)

2. More copy machines, more microfiche readers, more machines make change and/or place money on iCards.

5670 The facilities are deplorable and new ones are urgent, so spend much more administrative time on organizing lobbying efforts to get more legislative money and grants and corporate giving

5673 The library has not enough information about the old periodic journals (the end of XIX-th and first half of XX-th century).

5675 I would like the libraries to be open later on Fridays and Saturdays.

5676 I think that some money should be put towards getting more new materials available for circulation.

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5678 Wow, this is a large question. I would like to see staff in the departmental libraries who know specific subject materials – and thus can aid more effectively in searches.

I am also alarmed at how few undergraduate students gain "in the stacks" library skills – too much emphasis is put on on line sources. If current scientific journals can be obtained on line, full text, fantastic!! But students should leave this university with a working knowledge of basic library searching skills outside of the internet!!

Finally, care should be taken to make study spaces more conducive to studying...less flourescent lights...comfortable, yet good "ergonomic" chairs and tables...adequate air circulation....stimulating decor. I guess while I'm dreaming, you could add a zen meditation garden outside of each departmental library? Ha!

5679 more books

- 5682 There should be more computers accessible to the students and there should be a decrease in the amount that we pay for printing services. It should be free, seeing as though we pay for the service anyway.
- 5685 It would be beneficial to add more computers that can be used for searches—they are in use often, and sometimes there is a line to get on a computer.
- 5686 Make as many journals as possible available on-line.
- 5689 Clean the slavic library. It's a disgraceful mess.
- 5690 I would put more computers in all the libraries just because so many students need to use them to do classwork, research, etc.
- 5691 At the beginning of the year (Fall semester), the staff (new LIS grad students???) don't seem to be very knowledgeable about how to find materials and search article databases. It seems that they need more training. Also, adding hours on weekend mornings and Friday evenings would be great. Also, it would be nice to have some newer microfiche machines (some don't work at times or break down).
- 5692 Be more strict about customer service.
- 5693 None really except that it gets crowded hot and stuffy sometimes.
- A/C
- 5694 Keep it well funded.
- 5698 I would love to see some scanners in the grad. stacks. Often I am doing visual research and need to haul bound magazines across campus because I need to scan one photo.
- 5700 Put everything on-line.
- 5705 later hours
- 5699 I would suggest more group study rooms, the ability to have drinks on the 2nd floor of Grainger and other libraries, and the ability to get course reserve materials online.
- 5703 Provide better lighting (like Grainger). More comfortable chairs (again, like Grainger).
- 5704 Have the journals that are available in any given library included on the internet site. It may be there, but then make it more accessible.
- 5707 improve stuff that I just mentioned.
then it will be gmmrrreat!

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- 5708 Put an ATM machine in the library so that the copying system would be more streamlined. At this time we need to walk to the Illini union to get more money for the copy cards.
- 5710 Get some better copiers. The copy quality is often times miserable and the directions on the machine are poor. Top-fed units would be make photocopying reserves easy if they weren't stapled. They should be paperclipped. This would make them easier to photocopy regularly and a breeze with top-fed units.
- 5711 Better combining or organizing the materials
- 5717 Tutorials on how to use ILLINET. And not the zoom-through kind. The kind of tutorials that actually TEACH you and not just EXPOSE you to the information.
- 5718 Fix above.
- 5719 More library training sessions for new users.
Faster retrieval of books from the stacks.
More copy machines.
- 5721 Librarians should have better social skills. Few have presented information to me in a coherent manner which aided me in my search. Most have made me feel as though I was asking ignorant questions that were not worth their time. Overall, I detest going to the library to use materials because it is more of a headache to put the time in than what is gathered out. I feel as though I'd rather search on the Internet.
- 5723 Make the online service better.
- 5724 better hours, email access!
- 5726 i love the full text and you need to add/improve that
- 5731 more librarian needed
- 5734 pay more attention to care of current holdings rather than to acquisition of more quantity. Quality, not quantity. Especially in the Music library. Also make sure all the holdings are on the online catalog - too many items are still on cards only.
- 5737 more electronic journals subscription
- 5739 Put ethernet ports in all grad libraries
- 5740 make the open hours longer
- 5742 Access to more online journals
- 5743 Instruction for UIUC Staff members.
- 5744 Hire more librarians to assist individuals.

- 5745 improve campus mail or technician to deliver and/or pick up for return materials requested within 1-2 days to UI employees on campus.
- 5747 Change machines near the microfiche printers (esp. Grainger), or enable them for iCard. 24x7 availability in largest libraries (i.e. Grainger, Undergrad, Grad) (normal staff only during normal hours, and student staff otherwise).
More online journals (only if coupled with lessened printing charges).
- 5749 make interdisciplinary books available at several libraries
- 5750 As mentioned above, a larger staff would be helpful. Also, are there currently tours offered to make students and staff familiar with library services and sections?
- 5752 Include descriptive links for tools like Loansome doc, interlibrary loan, etc. for beginners to understand which resources have fees associated versus those that are completely free

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- 5754 When checking out videos, the instructor could determine the time of return (up to a point such, as 3 weeks maximum). Then, if anyone else wanted them, the instructor could be notified an asked to return them if possible.
Thanks for asking :)
- 5755 We need more computer access terminals
it should be easy for graduate students to take out the journals for xeroxing in our offices since some of us have to pay it at the library.
- 5756 Increase your hours and your staff. Also, I would like to see more diversity on sources.
- 5763 Have a clearer way of accessing what books/journals are available over the web.
- 5767 Libraries should be open later.
- 5769 Expand library hours and create more study rooms in the libraries.
- 5761 The resources of this library are so much greater than those normally available to me that it's hard for me to think of improvements. Probably the most helpful thing would be to improve signage in many areas.
- 5764 overall, i would have to say that you're doing very very well, granted the large size of U of I, it would be very nice though, if the library, maybe just one could stay open all night...i know that might be very difficult, but it would be really helpfull to someone who often stays up all night studying, and often can't find a place to go.

- 5765 If I return a book, I might have the librarian sign off a piece of paper showing that I did indeed return the item. That might be something worth considering.
- 5768 I think that there should be extended hours throughout the semester, and not just during finals week.
- 5772 Basically, keep everything now going.
- 5774 We didn't have someone talk to one of our classes about web research till a 300 level class. I guess it's more about the department, but especially in chemical and biological fields, we should be taught much earlier rather than having other students teach us.
- 5776 In the future, I'll be looking for more of the content to move online, but for now, I love the library here. I'm lucky to have such a resource at my disposal.
- 5777 I am pretty biased because I am a math and CS major but I think that the library could use more computer programming books that deal with different languages instead of dealing with the theory issues of Computer Science. I have looked for these books here and I am kind of turned off when I have to order them from another location since I need them immediately.
- 5778 The libraries will provide more space/rooms for group/seminar study.
- 5783 It would be better if the staff was a bit more courteous. It seems when asking for help that we are disturbing them by asking the questions. Not all are like that but a unfortunate majority.
- 5786 I think my biggest suggestion was stated above.
- 5787 Why doesn't certain library allow for reserve to be checked out overnight?
- 5789 see above...(update some of the older sources)
- 5793 Expand vet med holdings. Increase hours.
- 5798 Having more staff available near computer research areas in the undergrad
More computers in the undergrad

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- 5792 It would be very helpful for students to receive some training in using the libraries on campus, in general, and to be told about what they offer. I was not aware of many of the uses discussed in this survey. It would also be a good idea to specifically offer some kind of brief training or tour for the specific libraries that students will be using the most while they take classes at U of I. For example, no one ever showed me how to find anything in the education library which I spend most of my time in

and need to be familiar with. I feel stupid asking for help for every little thing I need, but I am a junior and am still not completely comfortable with where things are in the library.

- 5795 Maybe a place available to plug in laptops. And I am a pretty computer and web savy person, but your web stuff was a little to figure out. Where I shoul be going to search for this or that. Fortunately, a reference librarian was always there to assist me. Who knows, I could have gotten dependent on them...Thanks.
- 5800 More funding for more electronic journals
- 5802 More hours, and more learning sessions that the library should hold not rhet 105 teachers, they do not know anything anyhow.
- 5803 Improve the gateway.library.uiuc web site to make it easier to find text articles online.
- 5805 longer library hours preferably 24hrs
- 5807 Longer Friday hours.
- 5808 I really do not have any suggestions for the library.
- 5809 Remodel some of the libraries so they don't look like they're from the 70s.
- 5812 Need many more e-journals (the ones already available are great)
- 5813 nothing
- 5816 Clean Up undergrad, more online full references
- 5817 just read the survey, and put me in this raffle.i am a broke college student who needs money.
- 5818 It would be great if there were other microfilm viewing equipment in a nice, light place other than the newspaper library.

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