



## **Silverback – Guerilla Usability Testing**

Silverback is a usability testing software platform developed by ClearLeft that is exclusively available for Mac. Silverback utilizes screen captures plus live video and audio that you can edit, tag, and share via QuickTime composites.

Silverback is a trimmed down usability software program, best suited to those who have quick projects without need for offsite oversight. While Silverback does not have all the bells and whistles of other usability software, it is lightweight, easy to use, and can really streamline the usability process precisely because it doesn't have a bunch of fancy features.

Silverback is great for usability testing, and its simplicity makes it great for other image capture needs as well, such as reporting bugs in web services, determining where workflows are unclear, and more.

Getting started is quite simple, you start a new project, start a session, and hit the spacebar to start recording. The Mac in the Usability Lab has an iSight and internal microphone to capture sight and sound in addition to onscreen activity.

## **QuickTime – Your Theatre**

QuickTime works seamlessly with Silverback, allowing you to export your usability tests as QuickTime videos. You can flag interesting parts of the study and consolidate them for presentation to the study cohort. If you have QuickTime Pro, you can edit the video further using all the features and tools QuickTime Pro offers.

\*Contact Scholarly Commons staff for advanced training with the Silverback Usability Software Suite or to reserve a space in the usability lab.

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