Scholarly Commons Leadership Team

Report and Recommendations October 3, 2008

The Scholarly Commons: Bringing People Together in Support of Scholarship

I Introduction and a Note on Terminology

In this report, the term *scholar services* is used to refer to a range of services aimed at supporting the teaching, research, and service needs of students, faculty and other scholars at the University of Illinois at Urbana-Champaign.

Scholar Services are understood to encompass traditional Library services for faculty, including research consultation, instructional design, and identification of information resources, as well as emergent service needs, including scholarly communications education, data services, digitization and metadata services, scholarly publishing services, and personal research data management.

Historically, scholar services have been provided at the University Library through the work of individual subject specialists http://www.library.uiuc.edu/administration/collections/subjectdirectory.html, as part of Library-wide programs such as Information Literacy and Instruction, or as a component of defined projects such as the digitization of texts completed as part of our work with the Open Content Alliance (and related projects) http://illinoisharvest.grainger.uiuc.edu/. In this report, we suggest an approach that will allow the Library to coordinate and foster the ongoing development of its own scholar service programs, as well as to provide for collaboration with other campus units in pursuit of shared goals related to support for teaching, research, and engagement at the University of Illinois at Urbana-Champaign.

The Scholarly Commons is a term used to refer to a specific set of scholar services offered through the University of Illinois at Urbana-Champaign Library in collaboration with campus partners, including CITES, the Graduate College, the Illinois Informatics Institute, ATLAS, and others. The scholar service programs delivered as part of the Scholarly Commons are referred to in this report as *core service programs*.

The Scholarly Commons will provide space – physical and virtual – that brings people together in support of scholarship, and where scholars can access and use the resources, tools, and expertise they need to carry out their work.

II Vision

The Scholarly Commons will foster the development of a collaborative culture of scholarly inquiry at Illinois by providing an environment in which students and scholars can access, and contribute to, the resources made available by academic, research, and support units across campus.

The Scholarly Commons will provide library, information, and technology services that support traditional and emergent forms of scholarly inquiry, and thereby contribute to the Illinois tradition of innovation and excellence in teaching, research, and public engagement.

III Mission

The Scholarly Commons will support the traditional and emergent needs of students, faculty, and other scholars at Illinois by providing information resources, expert assistance, and technology resources that support teaching, research, and public engagement.

IV Values

The Scholarly Commons will be guided by the values of:

- Service
- Innovation
- Risk-Taking
- Collaboration
- Community

Through its development of the Scholarly Commons, the University of Illinois at Urbana-Champaign Library will provide leadership for the resolution of campus-wide faculty and student service needs, promote the development of scholarly community among faculty and students, and take advantage of the full range of resources available across the Urbana campus (and beyond).

V Goals

The goals of the Scholarly Commons will be to:

- Provide professional expertise and information technology tools in core service programs to scholars and students pursuing research at the University of Illinois at Urbana-Champaign;
- Engage the Library and its partners in a leadership role for campus-wide discussions of the
 future of scholarship and scholarly publishing, including discussions of support for
 interdisciplinary research, e-science and e-scholarship, and scholarly communications;
- Contribute to the preparation of future faculty and professionals through support of undergraduate research initiatives and appropriate programs provided through the Graduate College and other centers of graduate education; and
- Collaborate with campus partners in the development of physical and virtual spaces that will foster academic community across campus.

VI Background

Over the past decade, our vision of Library services to undergraduate students has been transformed by the rise of the "Information Commons" – a library service model that provides an integrated approach to research support, information literacy instruction, and information technology training.

At the University of Illinois at Urbana-Champaign, the lessons of the "Information Commons" became part of the "Learning Commons" http://www.library.uiuc.edu/ugl/lc/, a new approach to undergraduate library service launched at the Undergraduate Library in 2006 that focuses on services

designed jointly by the Library and campus partners in support of undergraduate teaching and learning. Over the past two years, the vision of the Learning Commons has been realized in the successful development of service programs in collaboration with partners including CITES, ATLAS, The Writer's Workshop, the Career Center, the Division of Housing, McKinley Health Center, the Division of General Studies, the Division of Intercollegiate Athletics, and others.

At the same time that Library services to undergraduate students were being re-defined by our commitment to the Learning Commons and its connections to broader trends and initiatives in undergraduate education, we identified the need to pursue similar initiatives in order to better support the teaching, learning, and research needs of our graduate students and faculty. The establishment of a "Scholarly Commons" was identified in the Library Strategic Plan (2006) http://www.library.uiuc.edu/administration/services/planning/strategic_planning/strategic_plan_2006 .pdf> as a component of the overarching goal of "[strengthening] our services to meet the changing library needs of today's and tomorrow's faculty and students."

Following the identification of the Scholarly Commons as a strategic initiative of the University Library, an "Integrative Research Services Task Force" was charged in 2006-07 to undertake a review of current Library service programs, as well as complementary programs available on campus, "to think broadly and creatively about the future of scholarly activities on this campus, and to articulate how the Library can serve as a host and service provider for scholarly endeavors."

The report of this task force informed the recommendation found in the "Final Report" (2008) http://www.library.uiuc.edu/nsm/background/nsmfinal/ of the Library's Budget Group Plus that the Library should actively pursue the establishment of a Scholarly Commons, and that an appropriate service point should be established in the Main Library. This recommendation was accepted by the Library Executive Committee and the Scholarly Commons Leadership Team was established to identify a core set of "scholar service" programs and to recommend how such programs could be sustained in the future.

The Scholarly Commons Leadership Team undertook its work within an environment defined by:

- the successful creation of the Illinois Digital Environment for Access to Learning and Scholarship (IDEALS) http://www.ideals.uiuc.edu/ as a collaboration between the Library and CITES;
- the successful establishment of a scholarly communications service program
 http://www.library.uiuc.edu/scholcomm/SCServices.html within the Library that brought together Library faculty and campus partners from the Graduate College, the Office of the Vice-Chancellor for Research, and elsewhere;
- a successful data services pilot program
 http://www.library.uiuc.edu/learn/research/dataservices.html that brought together Library faculty and ATLAS staff to provide research consultation and workshop programs aimed at providing support to graduate students and faculty making use of quantitative data in the teaching and research;
- the establishment of the Illinois Informatics Institute https://www.informatics.uiuc.edu/, a campus-wide, virtual organization that sponsors multi-disciplinary teaching and research in the

field of Informatics, and that was founded on the recognition of the need for foster greater community among scholars across campus;

- increased attention to multi-disciplinary and interdisciplinary research and teaching, as well as the rise of information discovery tools that enhance student and faculty access to scholarly information in a wide variety of fields;
- increased pressure to leverage existing information technology and human resources more effectively by moving toward coordinated faculty and student support services; and
- the release of the Association of Research Libraries' 2007 report and recommendations for enhancing library support for e-science and e-scholarship http://www.arl.org/bm~doc/ARL EScience final.pdf>.

These, and other, developments in the campus environment, the library environment, and broader discussions of the future of scholarship in higher education contributed to our review of "scholar services" programs in academic libraries, and our recommendations for how to proceed in the establishment of a Scholarly Commons service program at the University of Illinois at Urbana-Champaign.

VII Charge

The Scholarly Commons Leadership Team was charged to "articulate the service program for the Scholarly Commons" as part of the University Library's "New Service Models" initiative http://www.library.uiuc.edu/nsm/.

To meet this charge, the Scholarly Commons Leadership Team was to:

- review existing models for "scholarly service programs" in academic and research libraries;
- 2. collaborate with Library subject specialists and other professionals to identify a range of services that might be delivered through the Scholarly Commons;
- collaborate with Library IT to identify information technology needs for the Scholarly Commons and to establish a model for ongoing acquisition, maintenance, support, and renewal of hardware and software to be provided as part of Scholarly Commons service programs;
- identify an initial set of services to be coordinated and/or delivered through the Scholarly Commons;
- 5. articulate the connections between Scholarly Commons service programs and existing Library service programs aimed at graduate students and faculty;
- 6. identify Scholarly Commons partner programs across campus that may coordinate and/or deliver services through the Scholarly Commons;

- 7. articulate the contributions that Scholarly Commons service programs may make to relevant strategic initiatives;
- recommend a model for ongoing collaboration among Library and campus stakeholders to support the ongoing design, development, and assessment of Scholarly Commons service programs; and
- 9. recommend a model for the ongoing study of the service needs and preferences of graduate students and faculty and the alignment of those needs and preferences with Library service programs.

Owing to the broad nature of this charge and the desire to take advantage of existing service strengths and opportunities, the Scholarly Commons Leadership Team focused on those facets of its charge noted above in *italics*. We recommend that the full scope of the charge above remain a part of ongoing discussion and management of the Scholarly Commons initiative.

VIII Scholar Service Programs in Academic Libraries

As an initial phase of its work, the Scholarly Commons Leadership Team explored current models for "scholar services" in academic libraries. For the purpose of this review, "scholar services" were defined as library services aimed at supporting the teaching, learning, and research needs of advanced graduate students, faculty, and other scholars on campus. As "undergraduate research" becomes an increasingly significant component of the academic experience at Illinois, we understand that undergraduate researchers may become an important constituency for scholar services.

Our review demonstrated that Illinois is not alone in addressing the question of the future of library support for students and scholars. In addition to ongoing discussions of the future of the "subject specialist" positions that have traditionally formed the foundation of scholar services, our review of existing programs identified institutions embracing initiatives such as "data services" programs (Yale University), "scholar services" programs (University of Kansas), "digital scholarly publishing" programs (Pennsylvania State University), as well as the establishment of "Research Commons" (Indiana University), "Scholars' Lab" (University of Virginia), and "Faculty Commons" (Ohio University) service models that share several characteristics that we have associated with the Scholarly Commons idea.

Moreover, the release of the Association of Research Libraries (ARL) "Agenda for Developing E-Science in Libraries" (2007) http://www.arl.org/bm~doc/ARL_EScience_final.pdf, and successful conclusion of the Committee on Institutional Cooperation (CIC) conference program on "Librarians and e-science" (2008) <a href="http://www-

s.cic.net/programs/centerforlibraryinitiatives/Archive/ConferencePresentation/Conference2008/home.s html>, demonstrate that fundamental shifts in the nature of scholarly inquiry must be met with bold, new approaches to scholar services in libraries – approaches that must be founded on collaboration at the campus level, and must embrace what leaders in our field, including James Neal (Columbia University) and Susan Gibbons (University of Rochester), have referred to as the "R&D" component of the library mission. Through its work with The Mellon Foundation

http://www.lib.umn.edu/about/mellon/docs.phtml, the University of Minnesota has demonstrated how strategic initiatives in scholar services can be identified and promoted as part of a broader research agenda pursued within the academic library.

Among the scholar service models reviewed were those found at institutions such as Ohio University, Indiana University, Johns Hopkins University, the University of Kansas, the University of Minnesota, and the University of Virginia. While we found no predominant model for "scholar services" playing a role similar to that played by the "Information Commons" model for the discussions of services to undergraduate students, we were able to identify emergent principles and practices that should guide the development of the Scholarly Commons at Illinois.

Scholar Service programs in academic libraries should <u>evolve</u> in response to <u>broader changes to</u> <u>teaching, learning, and research in higher education, and in response to changes in the scholarly publishing and scholarly communications environment</u>. As a result, scholar service programs may incorporate one or more of the following discrete initiatives (among others):

- Copyright education, and programs related to intellectual property management;
- Personal research data management services;
- Digital publishing programs;
- Digitization and digital content creation (including metadata services);
- Data services (including data curation and data literacy instruction); and
- Support for digital humanities, e-science, and other e-scholarship initiatives.

As important, the design of scholar services programs must be fluid, and its principal players agile, in order to allow for new initiatives to grow as these broader changes continue to unfold.

Scholar Service programs should be <u>designed and delivered by libraries in collaboration with partner programs</u>, including graduate education programs, information technology units, university presses, and instructional development programs. Scholar service programs should be <u>designed to coordinate or contribute to campus-wide approaches to scholar support</u>, e.g., in areas such as:

- Online teaching and learning;
- Data services;
- Creation and use of digital images and texts;
- E-science and e-scholarship; and
- Access (regardless of departmental affiliation) to a variety of emergent technologies and tools relevant to teaching, learning, and research.

Among the lessons learned from our review of existing programs were the following:

- Scholar Service programs focus on facilitating communication and cooperation among campus partners;
- Scholar Service programs bring together traditional models for faculty support (e.g., subject specialists) with emergent models for faculty support (e.g., scholarly communications librarians, data research scientists);
- Scholar Service programs blur the traditional, functional lines maintained in academic libraries between "services," "collections," and "information technology," and require new thinking about library organization;

- Scholar Service programs provide a physical and digital "infrastructure that supports collaboration" among campus researchers (University of Minnesota, 2006);
- Scholar Service programs build on existing faculty development services and programs;
- Scholar Service programs build on existing campus strengths and/or are selected for development as part of strategic campus concerns;
- Scholar Service programs facilitate interdisciplinary inquiry and innovative approaches to teaching and research; and
- Scholar Service programs provide physical and virtual spaces in which users may explore new technologies and receive support for their adoption in their individual teaching and research programs.

IX Scholar Service Programs at the University of Illinois at Urbana-Champaign

Following its review of scholar service models at other academic libraries, the Scholarly Commons Leadership Team turned to a review of programs currently found on the Illinois campus. Some of these programs are currently housed in the Library, some are housed elsewhere on campus (and may or may not already include the Library as a program partner), and some exist as isolated service activities that the team believed might benefit from greater coordination at the campus level.

Current and potential campus partners for the University Library in developing Scholarly Commons programs include:

- Office of the Vice-Chancellor for Research
 - Office of Technology Management
 - o OSPRA
- University Counsel
- University of Illinois Press
- Center for Teaching Excellence
- CITES
 - ClassTech
 - EdTech
 - o ICS
- NCSA
 - IACAT
- Graduate College
- Illinois Informatics Institute
 - ICHASS
- Center for Translation Studies
- GSLIS
- Extension
- ATLAS
- Survey Research Lab
- EDMEDIA (Multimedia Users Group)
- Cultural Organizations

- o WILL
- Spurlock Museum

There may also be opportunities for collaboration between the Library and other, College-level programs similar to that proposed for ATLAS.

The list of potential partners presented above is an initial one, and additional opportunities should be sought as the Scholarly Commons program develops. For examples of specific partnerships proposed (or already in place), see Section X of this report ("Scholar Services and the Scholarly Commons").

Scholar Service Programs in the University Library

These are independent service programs that should be considered part of the scholar service programs to be coordinated through, or that should contribute to, the Scholarly Commons, and for which there are currently human or capital resources available through the University Library:

- Information Services and Research Consultation
- Information Literacy Instruction and Assessment
 - Online Learning
- Digitization and Digital Content Creation
 - CIC HathiTrust
 - o Digital Records Management
 - Digital Preservation
- Metadata Services
- Scholarly Communication Services
 - o IDEALS
 - o Copyright and Author Rights Education
- Grant Information Services
 - o IRIS
- Research Data Management Services
 - Survey of Engineering Research
 - o BibApp

Scholar Service Programs Among Campus Partners

These are independent service programs currently supported by campus partners (sometimes including the Library) that might benefit from coordination through the Scholarly Commons:

- Data Services
- Digital Content Curation
- Instructional Development
- Survey Research Consultation
- Intellectual Property Management (Copyright Education, Technology Transfer)
- A/V and Digital Media Classroom Support
- Grant Information and Support

Scholar Service Needs

These are service program needs identified by team members based on personal experience. Further study will be required to more clearly identify the gaps in current scholar support services at Illinois.

- Digital Humanities an array of programs currently exist on campus, primarily coordinated through the Illinois Informatics Institute, but the increasing pool of digital text and image resources made possible by the Library's large-scale digitization programs offers new opportunities for exploring the development of service applications and support programs that will allow teaching and research in this area to grow.
- Geographic Information Services an array of independent experts are available on campus, but there is a strong sense that coordination between various GIS efforts would result in significant cost savings at the campus level and better position us to meet the needs of our faculty and students.
- Visual Resource Services a Visual Resources Task Force jointly sponsored by the Library and the College of Fine and Applied Arts has identified critical needs for support for scholars in all disciplines making use of digital images in their teaching and research.
- Sandbox a "sandbox" is a physical or virtual space in which scholars may explore emergent software applications in order to evaluate their appropriateness for their teaching and research programs. The current campus IT infrastructure does not support the rapid adoption of emerging technologies or for that matter an environment where faculty and students can test new technologies.
- Community Building team members communicated a strong sense across campus of the need for a service program aimed at the enhancement of academic community that transcends the discipline or department-based programs that currently exist. The Illinois Program for Research in the Humanities (IPRH) Reading Groups
 http://www.iprh.uiuc.edu/current%20reading_groups.htm> were identified as a successful initiative in this area that might be expanded across the curriculum through the Scholarly Commons. The Graduate Junction blog http://www.graduatejunction.com/> represents an effort to employ emergent technologies to address these concerns among the global community of graduate student researchers.

In each of the services noted above, there was a focus on the need for enhanced support for discovery and coordination of services. Team members feel confident that a wide array of scholar services are already available on campus, but believe that the experience is fragmented with many faculty unaware of the full range of services available on campus, and many service providers operating without clear lines of communication with potential partners.

As a complement to the collaborative approach to fostering teaching and research being led by the Illinois Informatics Institute, the Scholarly Commons can play a crucial role on campus simply through a focus on facilitating collaboration and coordination across complementary campus programs, and through dissemination of information about available services to students and scholars across campus.

In addition, the Scholarly Commons will provide a site for the development of collaborative scholar service programs.

X Scholar Services and the Scholarly Commons

Following its review of existing scholar service programs and needs at Illinois, the Scholarly Commons Leadership Team recommends the following service program areas be adopted as the initial, core service programs to be coordinated through the Scholarly Commons:

- Scholarly Communications Services
 - Copyright and Author Rights Education
 - Public Access Compliance
 - Institutional Repository Services
 - Digital Publishing Services
 - Electronic Theses & Dissertations
 - o Public Access to Research (e.g., NIH grant requirements for public access)
 - Preparing Future Faculty/Preparing Future Professionals Workshops

Partner Programs: University Library, CITES, Graduate College, OVCR, UI Press, Division of Biomedical Science

- Data Services
 - Social Science Data Services
 - GIS Data Services
 - Data Curation
 - o Research Data Management Services

Partner Programs: University Library, CITES, ATLAS, Extension, GSLIS

- Digitization Services
 - o Digital Content Creation
 - Digital Content Description and Curation
 - Digital Text Analysis and Use
 - o Digital Images and Visual Resource Analysis and Use

Partner Programs: University Library, CITES, 13, FAA, GSLIS

The Scholarly Commons Leadership Team identified this initial set of core service programs based both on campus need and on current investments being made by the Library and campus partners.

By "core service program," the Scholarly Commons Leadership Team refers to programs to be coordinated through the Scholarly Commons for which there are shared contributions among campus partners for program support, and for which a commitment to the following basic service activities is made:

- basic consulting services made available at no charge to all Illinois faculty, staff, and students at a Library service point;
- advanced consulting services made available at established rates to all Illinois faculty, staff, and students at a campus service point;

- provision of relevant instructional programming, e.g., workshops, that may be provided across campus and/or in a Library instructional space; and
- provision of access to relevant information technology tools, including hardware and software, to users of the Scholarly Commons.

In addition, the Scholarly Commons Leadership Team has identified the following service program areas for which the short-term focus may be on the coordination of decentralized campus resources, but which (with additional investment in human and capital resources) may grow into core service programs for the future:

- Digital Humanities
 - Text Encoding
 - Text Mining
 - Media Production and Preservation

Partner Programs: University Library, CITES, 13, ATLAS, EDMEDIA

- Teaching with Digital Content
 - o Information Literacy Instruction and Assessment
 - Online Learning
 - Learning Object Creation and Curation

Partner Programs: University Library, CITES, I³, Center for Teaching Excellence, Teaching Academies

- Information Technology Sandbox
 - Access to hardware and software with which Scholarly Commons users may experiment to meet individual or project needs
 - Establishment of a virtual environment that will provide access to a variety of software applications at the point of need

Partner Programs: University Library, CITES, ATLAS, I³

- Scholarly Community Building
 - Seminar Programs
 - Social Space
 - Graduate Research Virtual Community
 - o Undergraduate Research Virtual Community

Partner Programs: University Library, I³, Center for Teaching Excellence, IPRH, Office of the Provost, Graduate College

The Scholarly Commons Leadership Team recognizes that the services to be provided through the Scholarly Commons must be reviewed on a regular basis as part of the discussion of a "service lifecycle." By "service lifecycle," the team refers to the identification of emergent scholar service needs that may be incorporated into the core service program of the Scholarly Commons, as well as the identification of those that may need to be supported in others ways, or for which support should cease.

XI Organization of the Scholarly Commons

The Virtual Environment

As a hub for scholar support on campus, the Scholarly Commons will require a robust virtual environment – one that serves to disseminate information about available resources, to foster connections and community among students and scholars with like research interests, and to facilitate discovery of relevant information resources and tools.

The Physical Environment

The final report of the Integrative Research Services Task Force noted that the Scholarly Commons would represent both a model for scholar services, as well as a space in which those services could be provided. While the Scholarly Commons Leadership Team has dedicated the lion's share of its attention to the service programs and campus initiatives that could be supported through the service model, we recognize, too, the need for appropriate physical space. For example:

An identified physical space is required to facilitate the collaboration and consultation services at the heart of the Scholarly Commons. Graduate students, faculty, and other scholars require an appropriate space in which they can consult with colleagues, librarians, and other campus specialists, to facilitate their use of the services and resources identified above. The initial proposal to the team was to explore the suitability of 200 Library as the location for this service point, but team members determined the space to be unsuitable based on the nature of the current service program in the space, as well as limitations on our ability to make significant renovation to this historic, Library space. Physical space designed to meet this need must allow for private consultation, as well as meetings of project teams, as needed.

An identified physical space is required to support the instructional mission of the Scholarly Commons, including the provision of workshops related to Scholarly Commons service programs (e.g., data services), as well as the opportunity for faculty members making use of digital content in their teaching to have an appropriate instructional space available for their use. 314 Library has been suggested as the Library instructional space to be associated with Scholarly Commons service programs.

Finally, an identified physical space is required to provide access to the information technologies to be used by patrons of the Scholarly Commons services. To meet the full range of needs suggested by the service programs outlined above, the Library and its partners would need to support a public computing profile significantly more advanced than that which is currently found in our public service spaces. This space should be co-located with the space described above as required to support consultation and collaboration among users of the Scholarly Commons.

Relationships with Existing Units and Programs

Earlier discussions of the Scholarly Commons highlighted the connections between the Scholarly Commons program and the Library units currently housed in 200 Library, i.e., Central Reference Services and the Government Documents Library. As noted above, the Scholarly Commons Leadership Team has determined that 200 Library is not a suitable space for the core service programs to be associated with the Scholarly Commons and, therefore, does not consider space to be a driving factor in any discussion of the relationship between those units and the Scholarly Commons program.

The Scholarly Commons Leadership Team does recognize that current services provided or coordinated through Central Reference Services (e.g., liaison and instructional programs designed in collaboration with the Graduate College) and the Government Documents Library may become part of the Scholarly Commons core service programs. As of Fall 2008, the data services program that the SCLT has identified as one of the core Scholarly Commons service programs is jointly led by faculty from those two units. Moreover, the SCLT recognizes government information as a subject specialty with significant potential for integration into Scholarly Commons service programs.

The Scholarly Commons Leadership Team also recognizes the connection between existing units (e.g., Digital Content Creation), committees (e.g., Scholarly Communications Committee), and services (e.g., IDEALS), and the core service programs proposed for coordination and future development through the Scholarly Commons.

As the Scholarly Commons service program develops, services currently associated with Central Reference Services, the Government Documents Library, Digital Content Creation, and other Library units, should be reviewed for potential contribution to Scholarly Commons core service programs.

Leadership

Scholar service programs blur traditional lines between functional areas of the Library, and between the Library and campus partners. As a result, service programs that may become associated with the Scholarly Commons are currently coordinated in a number of ways within the University Library. The Learning Commons Council provides one example of how campus partners might be brought together to provide leadership for Scholarly Commons programs, but the Library will also need to address the question of how services currently led by a number of different administrative units may come together within the existing Library structure.

Building on the experience of other "interdisciplinary" initiatives on campus, the Scholarly Commons Leadership Team recommends that the Scholarly Commons be established as a "virtual organization" within the Library designed to facilitate ongoing involvement by core stakeholders from across the Library, and around the campus. This virtual organization would also maintain clear ties to appropriate units, committees, and organs of Library Administration. Following the example of the Illinois Informatics Institute, the team recommends that a "Scholarly Commons Coordinator" be identified to provide ongoing leadership for this virtual organization, and to serve as advocate for this new approach to scholar services at the University of Illinois at Urbana-Champaign.

XII Recommendations

The Scholarly Commons Leadership Team makes the following recommendations:

- A standing committee similar to the Learning Commons Council should be established to
 provide ongoing leadership for services to be provided through the Scholarly Commons; this
 committee should include representatives of campus partners and liaisons with core service
 programs;
- 2. A "Scholarly Commons Coordinator" position should be established to provide leadership for the Scholarly Commons, and for the broader discussion of Scholar Services in the University Library;
- 3. Current University Library efforts in the areas of scholarly communications, data services, and digitization services should be reviewed in light of the recommendation that they serve as the initial focus for Scholarly Commons service programming;
- 4. Discussions of Scholarly Commons staffing (faculty and APs) should be coordinated with discussion of the related NSM proposals to create a "Scholarly Communications Services and Support Unit" and to establish a clearer approach to the "Digital Content Lifecycle," as well as with ongoing discussion of creating a "GIS" position within the University Library;
- 5. The University Library should make it a priority, as part of broader space and service planning discussions, to identify space within the Main Library for the consulting and information technology programs outlined in Section XI of this report (above);
- 6. Under the leadership of the Scholarly Commons Coordinator, a virtual presence for the Scholarly Commons should be developed that highlights existing Scholarly Commons programs, as well as related resources currently available on campus in areas of interest, e.g., GIS services, e-science and e-scholarship, digital humanities; and
- 7. Under the leadership of the Scholarly Commons Coordinator, a discussion should be initiated regarding an ongoing research effort looking at the needs of students and faculty for scholar services that could serve to guide the ongoing development of the Scholarly Commons and inform review of the "service lifecycle."

XIII Timeline

Fall 2008

- Commit to initial service program profile for Scholarly Commons
- Identify members for "Scholarly Commons Council" (or similar leadership group)
- Appoint "Scholarly Commons Coordinator"
- Identify initial physical space(s) to support Scholarly Commons service programs
- Begin development of Scholarly Commons Web site, including "catalog of services"
- Articulate "Service Level Agreement" to be shared among Scholarly Commons partners to address issues such as availability of consultation services, scope of instructional services, and opportunities for resource sharing

Spring 2009

- Soft launch of Scholarly Commons
- Outfit Scholarly Commons space(s) with appropriate information technology, and complete other needed renovations to space
- Continue development of Scholarly Commons Web site, including integration of available resources related to potential future core service programs, e.g., GIS
- Establish Scholarly Commons service programs goals, and mechanisms for assessment of success, for 2009-10

Summer 2009

- Consider development of Scholarly Commons Summer Research Program, along the lines of other faculty development programs
- Plan for introduction of Scholarly Commons services as part of New Faculty and Staff Orientation in August 2009

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