



## 2014 Academic Librarians Program Schedule May 29 - June 25, 2014

### Program Objectives:

1. To gain a better understanding of libraries in the United States
2. To gain insight into personal leadership and communication styles
3. To develop a professional network of colleagues
4. To obtain knowledge about new library services and technologies
5. To learn how to market and assess library services

### Calendar of Events:

#### Wednesday      28 May 2014

##### **Arrival in Chicago**

Jamie Luedtke, Mortenson Center Program Coordinator, will meet you at the airport. In your welcome packet, you will find Champaign-Urbana area maps and a bus schedule.

#### Thursday      29 May 2014

***NOTE: Please bring your passport and DS-2019 (if applicable) with you for the Paperwork Session. J-1 Short-Term Scholars will have their documents returned after the J-1 Orientation Session on Friday.***

- |                 |                                                                                                                                                                                                                        |                             |
|-----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|
| 8:30 am         | <b>Meet in Lobby of Sherman Hall for Walk to ACES Library</b>                                                                                                                                                          |                             |
| 8:45 – 9:15 am  | <b>Continental Breakfast</b>                                                                                                                                                                                           | <i>(ACES Heritage Room)</i> |
|                 | A light continental breakfast, coffee, and other beverages will be served.                                                                                                                                             |                             |
| 8:45 – 11:30 am | <b>Welcome &amp; Introduction</b>                                                                                                                                                                                      | <i>(ACES Heritage Room)</i> |
|                 | Barbara Ford, Director, Mortenson Center<br>Susan Schnuer, Associate Director, Mortenson Center<br>Jamie Luedtke, Program Coordinator, Mortenson Center<br>Lindy Wheatley, Office Support Specialist, Mortenson Center |                             |

We will introduce ourselves to each other. Each person will very briefly (~2 minutes) say which library they are from and what they do in their position. Over the course of the program, we hope to get to know you much better.

**Paperwork Session** *(ACES Heritage Room)*

We will go over the papers included in your folders. Lindy Wheatley will collect your travel documents at this time. They will be returned on Friday, May 30th.

**Program Overview & Schedule** *(ACES Heritage Room)*

Mortenson Center Team

We will go through the program's schedule day-by-day and describe the sessions. This will be an excellent opportunity to ask any questions you have so that the whole group can benefit from the answers. You are welcome and encouraged to ask questions at any time during the program. The Mortenson Center Team is here to help you.

11:30 - 1:00 pm      **Lunch (on your own at Illini Union)**

1:00 pm              **Walking Tour of University Library and Introduction to IAS**

Jamie will show around campus, including the closest grocery store, cafeterias and post office.

**Friday**              **30 May 2014**

8:30 - 9:30 am      **Completion of DiSC Questionnaire** *(ACES 509)*

9:30 - 10:30 am    **Trends in Academic Libraries** *(ACES Heritage Room)*

Barbara Ford, Director, Mortenson Center

This presentation will give you an introduction to and overview of academic libraries in the United States.

10:30 - 11:30 pm    **Trends in Public Libraries** *(ACES Heritage Room)*

Susan Schnuer, Associate Director, Mortenson Center

This presentation will give you an introduction to and overview of public libraries in the United States.

12:00 - 1:30 pm    **Friends' Luncheon** *(Illini Union Colonial Room)*

Each Associate has been matched with a Library Friend, who you will get an opportunity to know better outside of scheduled program activities. Our Library Friends are very excited to meet you and welcome you to campus! Many will have an opportunity to meet with their Library Friend during this session.

**For Those Traveling on a B1/B2 Visa:**

2:00 - 3:30 pm      **NCSA Petascale Tour**

National Petascale Computing Facility, 1725 S. Oak St., Champaign

**For J-1 Short-Term Scholars:**

2:00 - 3:00 pm      **ISSS J-1 Visa Orientation** *(ACES 509)*

Briaunna Z. Ponder, Assistant Director, International Student and Scholar Services

Associates will fill out the ISSS electronic check-in form using their DS-2019 and passport information. A brief orientation session on the requirements of the J-1 visa will follow.

3:30 - 5:00 pm      **NCSA Petascale Tour**  
National Petascale Computing Facility, 1725 S. Oak St., Champaign

**Saturday**      **31 May 2014**

5:00 pm      **Meet in Lobby of Sherman Hall for Transportation**

5:30 – 7:30 pm      **Dinner at the home of Richard and Susan Schnuer**  
2303 Savanna Drive, Champaign (Home) 217-351-2948 (Cell) 217-714-8856  
Casual dinner for Associates and Mortenson Center staff. Wear comfortable clothes.

7:30 pm      **Transportation Back to Sherman Hall**

**Sunday**      **01 June 2014**

**Free Day**

**Monday**      **02 June 2014**

8:30 am      **Meet in Lobby for Walk to Main Library**

9:00 - 10:00 am      **Trends in Research Data Services**      *(Library 428)*  
**in Academic Libraries**  
Beth Sandore, Associate University Librarian, Research & Technology

10:30 am - 12:00 pm      **Tour of CITES**      *(1211 Digital Computer Lab, 1304 W. Springfield Ave.)*  
Robert Watson, CITES  
CITES (Campus Information Technologies and Educational Services) is the provider of campus-wide computing, networking, communications, and instructional technology services supporting academic activities of faculty, staff, and students at the University of Illinois at Urbana-Champaign.

12:00 - 1:30 pm      **Lunch (on your own)**

1:30 - 3:30 pm      **Institutional Repositories and Scholarly Commons**      *(Library 106)*  
Sarah Shreeves, Coordinator, IDEALS (Illinois Digital Environment for Access to Learning and Scholarship); Co-Coordinator, Scholarly Commons  
IDEALS collects, disseminates, and provides persistent and reliable access to the research and scholarship of faculty, staff, and students at the University of Illinois. Faculty, staff, and graduate students can deposit their research and scholarship - unpublished and, in many cases, published - directly into IDEALS. Departments can use IDEALS to distribute their working papers, technical reports, or other research material.

3:45 - 4:45 pm      **Trends in Information Literacy in Academic and**      *(Library 106)*

## Research Libraries

Lisa Hinchliffe, Professor/Coordinator for Information Literacy Services & Instruction  
Information literacy is a top priority in academic libraries and library directors view it as strategically important to positioning libraries as central to campus mission and priorities (ITHAKA Library Survey 2013). This session will highlight best practices, real-world limitations, and future trends in information literacy through an examination of the work of the Association of College and Research Libraries and a case study of the programs at the University of Illinois at Urbana-Champaign.

### Tuesday                      03 June 2014

- 8:30 am                      **Meet in Lobby of Sherman Hall for Walk to Grainger Engineering Library**
- 9:00 am - 12:00 pm      **FISH!: A Customer Service Philosophy**                      (*Grainger Commons*)  
Jan Ison, Consultant  
The FISH! Philosophy is a set of simple, practical tools to help you create the work culture you've been looking for. It's a way to build stronger relationships that equip you to face your challenges more effectively. The FISH! Philosophy fulfills the most basic needs of human beings who, in turn, fulfill the needs of the organization - more connected teams, better communication, extraordinary service and higher retention.
- 12:00 - 1:30 pm              **Lunch (on your own)**
- 1:30 - 2:30 pm              **User Service Trends in Academic and Research Libraries**                      (*Library 106*)  
Sue Searing, Interim Associate University Librarian for User Services/  
Associate Dean of Libraries, University Library  
The print-to-digital shift in research libraries creates new threats and opportunities for academic research libraries. How can we best serve students and faculty who no longer need to come to the library building for information? How can we deliver traditional services online? How can we re-purpose library space to serve users in new ways? Broadly speaking, what is "good library service" in the digital age?
- 2:30 - 4:30 pm              **Trends and Developments in Reference Services**                      (*Library 106*)  
Kathleen Kern, Associate Professor and Reference Librarian,  
University Library, President of the Reference and User Services  
Association (RUSA) division of ALA

### Wednesday                      04 June 2014

- 9:00 am - 12:00 pm      **Digitization of Collections**                      (*ACES 509*)  
Alyce Scott, Lecturer, San Jose State University  
This series of lectures and "hands-on" exercises is designed to provide students with a basis from which to make informed decisions about digitizing cultural heritage materials. The topics covered will be: Planning; Selection and Copyright Considerations; Digitization of Analog Materials; Introduction to Metadata.
- 12:00 - 1:30 pm              **Lunch (on your own)**
- 1:30 - 4:00 pm              **Digitization Seminar**                      (*ACES 509*)

**Thursday                    05 June 2014**

5:50 am                    **Meet in Lobby of Sherman Hall for Transportation**

6:00 am                    **Depart for Chicago**

9:00 - 10:30 am        **Tour of Upshot Integrated Marketing Library**  
350 N Orleans St, Chicago, IL 60654  
Liz Aviles, Vice President Market Intelligence

11:00 am - 1:30 pm    **Meeting and Lunch at**  
**American Library Association Headquarters**  
50 E Huron St., Chicago IL 60611  
Delin Guerra, Program Officer, International Relations Office

2:00 - 3:30 pm         **DePaul University Library**  
2350 N Kenmore Ave, Chicago, IL 60614  
Krystal Lewis, Information Commons Librarian

4:00 pm                    **Depart for Champaign**

**Friday                      06 June 2014**

8:15 am                    **Meet in Lobby for Walk to Main Library**

8:30 - 9:30 am         **Trends in Collections and Acquisitions in**                    *(Library 314)*  
**Academic and Research Libraries**  
Tom Teper, Associate University Librarian for Collections and Technical Collections,  
University Library

9:30 am - 12:00 pm    **Assessment in Academic Libraries**                    *(ACES 509)*  
Jen-Chien Yu, Coordinator for Library Assessment, University Library  
What is "Assessment" in academic libraries? How do we assess academic  
libraries and the performance and impact? The session will present an  
introduction to library assessment, common tools, techniques and ways to present  
assessment data.

12:00 - 1:00 pm        **Lunch (on your own)**

1:00 - 2:00 pm         **Action Plans** (with Susan and Jamie)                    *(ACES Heritage Room)*

2:00 - 3:00 pm         **Debrief**                                                            *(ACES Heritage Room)*

**Saturday                    07 June 2014**

**Free Day**

**Sunday                      08 June 2014**

**Free Day**

**Monday                      09 June 2014**

8:30 am                      **Meet at ACES Library**

9:00 am – 12:00 pm    **DiSC Communications Workshop**                      (*ACES Heritage Room*)  
Shirley Stelbrink, Learning Alliances Company  
During the two days you will spend with Shirley, you will learn communication styles and preferences influence work relationships.

12:00 – 1:00 pm        **Lunch (provided at ACES)**

1:00 - 4:00 pm        **DiSC Communications Workshop**                      (*ACES Heritage Room*)  
Shirley Stelbrink, Learning Alliances Company  
During the two days you will spend with Shirley, you will learn how communication styles and preferences influence work relationships.

**Tuesday                      10 June 2014**

8:45 am                      **Meet at ACES Library**

9:00 am – 12:00 pm    **Communicating for Impact Workshop**                      (*ACES Heritage Room*)  
Shirley Stelbrink, Learning Alliances Company  
This workshop will assist you in using your personal style to communicate with others

12:00 – 1:00 pm        **Lunch (provided at ACES)**

1:00 – 4:00 pm        **The Place In Between:**                      (*ACES Heritage Room*)  
**Coping with Workplace Change**  
Shirley Stelbrink, Learning Alliances Company  
Change management transitions individuals, teams and organizations from a current state to a desired future state. Through this organizational process employees are empowered to accept and embrace change.

5:00 pm                      **Meet in Lobby of Sherman Hall for Bus  
to Barbara Ford's Home**  
305 W. University Avenue, APT 2, Champaign

5:30 - 7:00 pm        **Dinner with Barbara Ford**

**Wednesday                      11 June 2014**

9:00 am **Depart for Charleston, IL**

10:00 am - 3:00 pm **Eastern Illinois University Booth Library (Lunch Included)**

600 Lincoln Avenue, Charleston, IL

Alan Lanham, Director, Eastern Illinois University Library

Eastern Illinois University is a public university with 9,700 students about one hour from Champaign. Booth Library is home to more than 978,209 cataloged volumes, approximately 1.2 million microtexts, as well as maps, music scores, and pamphlets selected to support the University's educational mission. It is also home to a government documents department and the Ballenger Teachers Center housing K-12 curriculum materials, an extensive juvenile collection, and a variety of non-print materials related to teachers and teaching.

3:00 pm **Depart for Champaign**

**Thursday                    12 June 2014**

7:45 am **Meet in Lobby of Sherman Hall for Walk to FabLab**

8:00 am - 12:00 pm **Champaign-Urbana Community Fab Lab Tour**

1301 South Goodwin Avenue, Urbana

There will be two groups who will each have a 90-minute tour at the FabLab. The Champaign-Urbana Community Fab Lab is a small-scale workshop for computer-based innovation, design and fabrication. The Fab Lab allows you to dream up, design and make almost anything you can imagine using open source software and DIY equipment.

1:30 - 2:30 pm **Savvy Researcher** *(Library 314)*

Merinda Hensley, Instructional Services Librarian, University Library

The Savvy Researcher workshop series offers hands-on sessions for developing better research skills.

2:30 - 3:30 pm **Intro to GIS (Savvy Researcher demo)** *(Library 314)*

Karen Hogenboom, Numeric and Spatial Data Librarian, University Library

You will have the opportunity to experience and participate in Savvy Researcher workshop. An introduction to applications and principles of Geographic Information Systems. Participants will see GIS in action in different disciplines. Online mapping programs will be demonstrated and participants will have a chance to discuss their own research and brainstorm potential GIS visualizations.

3:30 - 4:00 pm **Academic Associates Meet with  
UIC Resident Librarians** *(Library 314)*

**Free for Individual Consults and Action Plans**

**Friday                    13 June 2014**

7:55 am **Meet in Lobby of Sherman Hall for Transportation to Arthur**

8:00 am **Leave for Amish Country**



- 9:00 - 10:00 am      **Action Plans**      *(Library 314)*
- 10:00 am - 12:00 pm      **User Experience Research and Design**      *(Library 314)*  
 Melinda Miller, Director of User Experience Research, Pixo  
 Cate Kompare, User Experience Researcher, Pixo
- 12:00 - 1:30 pm      **Lunch (on your own)**
- 1:30 pm      **Meet at Mortenson Center for Transportation to Parkland College**
- 2:00 - 4:00 pm      **Tour of Parkland College Library**  
 Anna Maria Watkin, Director  
 2400 W Bradley Ave, Champaign  
 Parkland College is a two-year community college serving the greater Champaign-Urbana area. The Library provides services and resources that support the educational goals and purpose of Parkland College, including students, faculty, and staff of the College, and for local members of the community.
- 4:15 pm      **Return to Campus**

**Wednesday      18 June 2014**

***NOTE: Action Plans are Due to Lindy by 8am***

- 9:00 - 10:30 am      **Advancement Activities at the University Library**      *(Grainger Commons)*  
 Vicki Trimble, retired director of the Advancement Office  
 The Advancement office oversees all the fundraising activities for the University of Illinois Library. The office is also in charge of much of the Library's promotion.
- 10:30 am - 12:00 pm      **Tour of Grainger Engineering Library**  
 Meghan Hayes Mahoney, Public Services Engineering Librarian
- 12:00 - 1:30 pm      **Lunch (on your own)**
- 1:30-2:30 pm      **Student Use of Space at UGL**      *(ACES 509)*  
 Lori Mestre, Head, Undergraduate Library
- 2:30 - 3:30 pm      **Mobile Technology in Libraries**      *(ACES 509)*  
 Jim Hahn, Mobile Services Coordinator, Undergraduate Library  
 Jim will give a demonstration and explanation of mobile technologies in academic and research libraries, and also what is happening here at UIUC's Mobile Lab Zone.

**Thursday      19 June 2014**

- 8:30 am - 12:00 pm      **Advocacy and Marketing**      *(ACES Heritage Room)*  
 Meg Edwards, Advising Coordinator,  
 Graduate School of Library and Information Science  
 This session will address basic marketing concepts as applied to libraries and information

settings. In addition, we will define advocacy, and examine the role advocacy has been used as part of the larger library marketing toolbox.

12:00 - 1:00 pm

**Lunch and Debrief**

1:00 pm

**Travel to Oak Street Facility**

1:30 - 3:30 pm

**Tour of Oak Street High Density Storage Facility and Conservation Lab**

Henry Hebert, Rare Book Conservator

Andy Cougill, High Density Storage Facility Coordinator

Mary Laskowski, Head, Collection Management Services

As the high-density storage unit for the University Library, Oak Street High Density Storage has the unique role of maximizing preservation of the items it houses while simultaneously shelving them strategically to ensure the least amount of storage space is wasted. The vaults that house our collection are climate controlled by our state-of-the-art system to guarantee the ideal temperature and humidity level for maintaining the structural integrity of print resources (about 50° Fahrenheit and 30% humidity respectively). Once items are sent to Oak Street, they are sorted and separated by size to assure an efficient use of space.

6:30 – 8:00 pm

**Graduation Dinner**

*(Illini Union Colonial Room)*

Congratulations! You did it! We will have a farewell dinner together to celebrate the end of the program and all of your hard work.

**Friday**

**20 June 2014**

9:00 am - 12:00 pm

**Exit Surveys and Action Plan Discussions**

*(ACES 509)*

Afternoon

**Free time for individual meetings or research**

**Saturday**

**21 June 2014**

**Free Day**

**Sunday**

**22 June 2014** **Next Library - Chicago**

6:30 am

**Check Out of Sherman Hall**

7:00 am

**Leave for Next Library 2014 Conference in Chicago**

The NEXT Library Conference 2014 is an international gathering of forward-thinking library professionals, innovators and decision-makers who are pushing boundaries and making changes that support learning in the 21st century.

10:00 am

**Drop Group and Luggage Off at Club Quarters**

**Evening reception & registration for all participants at HWLC**

**Monday                    23 June 2014   Next Library - Chicago**

- 8:30 am - 9:00 am    **Breakfast**
- 9:00 am - 10:30 am   **Opening Ceremony / Keynote**
- 10:45 am - 12:00 pm **Interactive Sessions**
- 12:00 pm - 1:30 pm   **Lunch**
- 1:30 pm - 3:00 pm    **Interactive Sessions**
- 3:15 pm - 5:00 pm    **Keynote**
- 6:30 pm - 10 pm      **Dinner (location to be announced)**

**Tuesday                    24 June 2014   Next Library - Chicago**

- 8:30 am - 9:00 am    **Breakfast**
- 9:00 am - 10:30 am   **Keynote**
- 10:45 am - 12:00 pm **Interactive Sessions**
- 12:00 pm - 1:00 pm   **Lunch**
- 1:00 pm - 2:00 pm    **Closing Ceremony**

**Wednesday                    25 June 2014**

**Departures from O'Hare**