



MORTENSON CENTER
@ THE UNIVERSITY OF ILLINOIS LIBRARY
developing librarians worldwide

2015 Associates Program Schedule May 28 - June 23, 2015

Program Objectives:

1. To gain a better understanding of libraries in the United States
2. To gain insight into personal leadership and communication styles
3. To develop a professional network of colleagues
4. To obtain knowledge about new library services and technologies
5. To develop an action plan for implementation upon return

Calendar of Events:

Thursday **28 May 2015**

NOTE: Please bring your passport and DS-2019 (if applicable) with you for the Paperwork Session. J-1 Short-Term Scholars will have their documents returned after the J-1 Orientation Session on Monday.

8:15 am	Meet in Lobby of Sherman Hall for Walk to ACES Library	
8:30 am	Continental Breakfast A light continental breakfast, coffee, and other beverages will be served.	(ACES Heritage Room)
9:00 – 12:00 pm	Welcome & Introduction Paula Kaufman, Interim Director, Mortenson Center Susan Schnuer, Associate Director, Mortenson Center Rebecca McGuire, Visiting Instructional Technology Specialist, Mortenson Center Lindy Wheatley, Office Manager, Mortenson Center	(ACES Heritage Room)
	We will introduce ourselves to each other. Each person will very briefly (~2 minutes) say which library they are from and what they do in their position. Over the course of the program, we hope to get to know you much better.	
	Paperwork Session We will go over the papers included in your folders. Lindy Wheatley will collect your travel documents at this time. They will be returned on Friday during the orientation session.	

Program Overview & Schedule

Mortenson Center Team

We will go through the program's schedule day-by-day and describe the sessions. This will be an excellent opportunity to ask any questions you have so that the whole group can benefit from the answers. You are welcome and encouraged to ask questions at any time during the program. The Mortenson Center Team is here to help you.

12:00 - 2:30 pm

Walking Tour of University Campus and Lunch

Rebecca McGuire will show around campus, including the closest grocery store, cafeterias, restaurants, and post office.

3:00 – 4:30 pm

Action Plans/DiSC Assessments/Cultural Activity Teams

(UGL 291)

Friday 29 May 2015

8:15 am

Meet at Mortenson Center

8:30 - 9:00 am

Trends in Academic Libraries

(Center Conference Room)

Paula Kaufman, Interim Director, Mortenson Center
This presentation will give you an introduction to and overview of academic libraries in the United States.

9:00 - 9:30 am

Trends in Public Libraries

(Center Conference Room)

Susan Schnuer, Associate Director, Mortenson Center
This presentation will give you an introduction to and overview of public libraries in the United States.

9:30 – 11:30 am

Associates' Library Presentations

(Center Conference Room)

You will give brief 5 minute presentations about your libraries.

12:00 – 1:30 pm

Library Friends Luncheon

(Illini Union – Room 314 A)

Each Associate has been matched with a Library Friend, who you will get an opportunity to know better outside of scheduled program activities. Our Library Friends are very excited to meet you and welcome you to campus! Many will have an opportunity to meet with their Library Friend during this session.

2:15 – 3:00 pm

Petascale Facility Tour

National Petascale Computing Facility, 1725 S. Oak St., Champaign

Saturday 30 May 2015

5:00 pm

Meet in Lobby of Sherman Hall for Transportation

5:30 – 7:30 pm

Dinner at the home of Richard and Susan Schnuer

Casual dinner for Associates and Mortenson Center staff. Wear comfortable clothes.

7:30 pm

Transportation Back to Sherman Hall

Sunday 31 May 2015

Free Day

Monday 01 June 2015

8:30 am **Everyone Meet at Mortenson Center**

For J-1 Short-Term Scholars (Isiaka, Onyeneke, Razaq, Salles):

9:00 – 11:00 am **J-1 Scholar Check-in**
201 Tech Plaza, 616 E. Green St.
Briaunna Z. Ponder, Assistant Director, International Student and Scholar Services
Associates will fill out the ISSS electronic check-in form using their DS-2019 and passport information.

Everyone else:

8:35 – 9:45 am **Tour of Main Library**

10:00 – 11:00 am **Trends in Research Libraries** *(Library 308)*
John Wilkin, Juanita J. and Robert E. Simpson Dean of Libraries and University Librarian
John will discuss opportunities and challenges for research libraries.

11:00-12:30 pm **GSLIS Tour and Presentation** *(GSLIS 126)*
Overview of the Graduate School of Library and Information Science at the University of Illinois.
Linda Smith, Professor and Associate Dean for Academic Programs
Kate McDowell, Associate Professor and Assistant Dean for Student Affairs

12:30-1:30 pm **Lunch (on your own)**

1:45 pm **Meet at Sherman Hall for Public Transit to CPL**

2:30-4:00 pm **Tour of Champaign Public Library**

Tuesday 02 June 2015

8:30 – 12:00 pm **Marketing and Advocacy** *(Library 308)*
Meg Edwards, Advising Coordinator, Graduate School of Library and Information Science
This session will address basic marketing concepts as applied to libraries and information settings.
In addition, we will define advocacy, and examine the role advocacy has been used as part of the larger library marketing toolbox.

12:00 – 1:00 pm **Lunch (on your own)**

1:00 pm **Meet Outside Undergraduate Library for public Transit to CARLI**

1:30 – 4:00 pm **Consortium of Academic and Research Libraries in Illinois (CARLI)**
100 Trade Centre Drive, Suite 303, Champaign

Wednesday 03 June 2015

****Trip to OCLC in Ohio: You will want to pack a small bag for this trip. We will be gone for two days and one night. Schedule is subject to change. Weather will be similar to Illinois.**

- 5:25 am **Meet in Lobby of Sherman Hall for Transportation to Dublin, Ohio**
- 5:35 am **Depart for Dublin, Ohio**
The drive to Dublin, OH, will take approximately 5 hours. There is a time change at the border with Indiana so you will need to set your clock one hour ahead.
- 11:30 – 1:00 pm **Arrival at Online Computer Library Center and Lunch (provided at OCLC)**
6565 Kilgour Place, Dublin, OH
The Online Computer Library Center, Inc. (OCLC) is a nonprofit, membership, computer library service and research organization dedicated to the public purposes of furthering access to the world's information and reducing information costs. OCLC and its member libraries cooperatively produce and maintain WorldCat, the largest online public access catalog (OPAC) in the world.
- 1:00 – 4:00 pm **OCLC: Mission, Vision, and Services**
Nancy Lensenmayer
- 2:15 – 2:30 pm **Break**
- 2:30 – 3:00 pm **OCLC Governance**
Nancy Lensenmayer
- 3:00 – 4:00 pm **Data Center/Command Center Tour**
OCLC Library, Archives, and Museum Tour
Nancy Lensenmayer, Bob Murphy, Matt Downing, Joe Fults, Kem Long
- 4:15 pm **Transportation from OCLC to Holiday Inn Express & Suites OSU**
3045 Olentangy River Road, Columbus, OH

Thursday 04 June 2015

- 7:15 am **Meet in Hotel Lobby for Check-Out**
- 7:45 am **Transportation from Hotel to Ohio State University (OSU) Thompson Library**
1858 Neil Avenue, Columbus, OH 43210
<http://library.osu.edu/about/locations/thompson-library/>
- 8:30 – 10:30 am **Ohio Thompson Library Overview and Tour**
OSU Research Commons
Nancy Courtney and Joshua Sadvari
- 10:30 – 11:00 am **Transportation from OSU to Westerville Public Library**
126 South State Street, Westerville, OH 43081
<http://www.westervillelibrary.org/>

- 11:00 – 11:30 am **Luncheon**
Buffet Luncheon
- 11:30 – 1:30 pm **Westerville Public Library Overview and Discussion**
Dan Barlow
- 1:30 – 1:45 pm **Break**
- 1:45 – 3:00 PM **Westerville Public Library Tour**
- 3:00 PM **Transportation to Illinois**

Friday 05 June 2015

- 8:30 - 11:30 am **FISH!: A Customer Service Philosophy** *(Library 106)*
Jan Ison, Consultant
The FISH! Philosophy is a set of simple, practical tools to help you create the work culture you've been looking for. It's a way to build stronger relationships that equip you to face your challenges more effectively. The FISH! Philosophy fulfills the most basic needs of human beings who, in turn, fulfill the needs of the organization - more connected teams, better communication, extraordinary service and higher retention.
- 12:00 - 1:30 pm **Lunch Discussion** *(Mortenson Conference Room)*
- 1:30-2:30 pm **Preservation Panel** *(Library 106)*
Jennifer Hain Teper, Head of the UIUC Conservation Department
Josh Harris, Media Preservation Coordinator
Kyle Rimkus, Preservation Librarian
- 2:30 pm **Travel to Oak Street Facility**
- 3:00 - 4:00 pm **Tour of Oak Street High Density Storage Facility**
Andy Cougill, High Density Storage Facility Coordinator
****The storage facility is chilly! Please bring a jacket or sweater.**
As the high-density storage unit for the University Library, Oak Street High Density Storage has the unique role of maximizing preservation of the items it houses while simultaneously shelving them strategically to ensure the least amount of storage space is wasted. The vaults that house the collection are climate controlled by our state-of-the-art system to guarantee the ideal temperature and humidity level for maintaining the structural integrity of print resources (about 50° Fahrenheit and 30% humidity respectively). Once items are sent to Oak Street, they are sorted and separated by size to assure an efficient use of space.
- 5:00 pm **Meet in Lobby of Sherman Hall for Transportation**
- 5:30 – 7:00 pm **Altrusa International Club Dinner**
1801 Bentbrook Dr., Champaign IL 61822
Altrusa International is a non-profit organization that strives to make their local communities better through leadership, partnership and service with a focus on literacy and other local needs.

Saturday 06 June 2015

Free Day

Sunday 07 June 2015

Free Day

Monday 08 June 2015

9:00-10:00am **Library Collections Roundtable** *(Library 106)*
Tom Teper, Associate University Librarian for Collections and Technical Services
and Associate Dean of Libraries
Wendy Shelburne, Electronic Resources Librarian
Mara Thacker, South Asian Studies Librarian

10:00 – 12:00 pm **Assessment in Academic Libraries** *(UGL 291)*
Jen-Chien Yu, Coordinator for Library Assessment, University Library
What is “Assessment” in academic libraries? How do we assess academic
libraries and their performance and impact? The session will present an
introduction to library assessment, common tools, techniques and ways to
present assessment data.

12:00 – 1:30 pm **Lunch (on your own)**

1:30 – 3:00 pm **Open Educational Resources (OER)** *(Mortenson Conference Room)*
Crystal Sheu, E-Learning Specialist
Sarah Crissinger, Research and Information Services Graduate Assistant
This session will provide an overview of Open Educational Resources and how they can be used in
your library.

3:00 pm **Walk to Grainger Engineering Library**

3:30-4:30 pm **Tour of Grainger Engineering Library**
The Grainger Engineering Library Information Center provides state-of-the-art computing and
information technologies to assist students in research and instruction and to provide patrons
access to information resources both held locally and available. The computing facilities include
three computer and multi-media labs with 80 high-end engineering workstations, a digital imaging
lab housing the Digital Library Initiative Projects, which provides access to 62,000 full-text journal
articles; an information retrieval laboratory for visitors and researchers utilizing Grainger and
campus resources, and two instructional services labs, which serve as high-tech classrooms for
information literacy instruction and presentations.

Tuesday 09 June 2015

8:30 am **Meet at ACES Library**

9:00 am – 12:00 pm **DiSC Communications Workshop** *(ACES Heritage Room)*
Shirley Stelbrink, Learning Alliances Company
During the two days you will spend with Shirley, you will learn communication styles and

preferences influence work relationships.

12:00 – 1:00 pm

Lunch (provided at ACES)

1:00 - 4:00 pm

DiSC Communications Workshop

Shirley Stelbrink, Learning Alliances Company

(ACES Heritage Room)

During the two days you will spend with Shirley, you will learn how communication styles and preferences influence work relationships.

Wednesday 10 June 2015

8:45 am

Meet at ACES Library

9:00 am – 12:00 pm

Communicating for Impact Workshop

(ACES Heritage Room)

Shirley Stelbrink, Learning Alliances Company

This workshop will assist you in using your personal style to communicate with others.

12:00 – 1:00 pm

Lunch (provided at ACES)

1:00 – 4:00 pm

**The Place In Between:
Coping with Workplace Change**

(ACES Heritage Room)

Shirley Stelbrink, Learning Alliances Company

Change management transitions individuals, teams and organizations from a current state to a desired future state. Through this organizational process employees are empowered to accept and embrace change.

Thursday 11 June 2015

7:30am

Meet in Lobby of Sherman Hall

You will be split into two groups for today's sessions:

8:00-11:45

Group 1: Champaign-Urbana Community Fab Lab Tour

The Champaign-Urbana Community Fab Lab is a small-scale workshop for computer-based innovation, design and fabrication. The Fab Lab allows you to dream up, design and make almost anything you can imagine using open source software and DIY equipment.

12:00 - 1:30 pm

Lunch Discussion

(Center Conference Room)

1:30 – 2:15 pm

Creating Elevator Speeches

(Center Conference Room)

Rebecca McGuire

2:15 – 2:45 pm

Group 1: Elevator Speech Video Creation

(Media Commons Video Studio)

Group 2: Media Commons Tour

(Media Commons)

Eric Kurt, Media Commons Coordinator

2:45 – 3:15 pm

Group 1: Media Commons Tour

(Media Commons)

Eric Kurt, Media Commons Coordinator

Group 2: Elevator Speech Video Creation

(Media Commons Video Studio)

Rebecca McGuire

Friday 12 June 2015

****Trip to Chicago: You will want to pack a small bag for this trip. We will be gone for two days and one nights. Schedule is subject to change. If you decide to stay in Chicago through Sunday, you must make your own arrangements for lodging and transportation back to Champaign.**

5:30 am **Meet in Lobby of Sherman Hall for Transportation to Chicago**

9:00 am **Tour of Upshot Integrated Marketing Library**
350 N Orleans St, Chicago, IL 60654
Liz Aviles, Vice President Market Intelligence

11:00 - 12:30 pm **Tour of ALA Headquarters**
50 E Huron St., Chicago IL 60611
Delin Guerra, Program Officer, International Relations Office

12:30 - 1:30 pm **Luncheon provided at ALA**

2:00 – 3:30 pm **DePaul University Library**
2350 N Kenmore Ave, Chicago, IL 60614
Krystal Lewis, Information Commons Librarian

3:30 - 4:00 pm **Transportation to Club Quarters**
111 West Adams Street, Chicago, IL 60603

Saturday 13 June 2015

Free Time to Explore Chicago on Your Own

****Make sure to check out of your room at Club Quarters by 11:00 AM. They will store your luggage for the day upon request.**

4:30 pm **Meet Transportation at Club Quarters**

5:00 pm **Bus will Depart for Champaign****

****Please let us know in advance if you plan to stay longer in Chicago. The bus will depart promptly at 5:00 pm to return to Champaign. If you choose to stay in Chicago, you will be responsible for your own transportation back to Champaign. The bus cannot wait past 5:00 pm.**

Sunday 14 June 2015

Free Day

Monday 15 June 2015

8:30 – 9:00 am	Departure Paperwork Session	<i>(Mortenson Center Conference Room)</i>
9:00 – 11:00 am	IFLA-International Library Trends & Policies Clara M. Chu, Mortenson Center Director and Distinguished Professor	<i>(Center Conference Room)</i>
11:00-12:00 pm	Viewing Elevator Speeches	<i>(Center Conference Room)</i>
12:00-1:30 pm	Lunch (on your own)	
1:30-2:30 pm	Research Data Services & Scholarly Commons Heidi Imker, Director of the Research Data Service	<i>(Library 106)</i>
2:30-4:30	Library Fundraising Overview Paula Kaufman, Interim Director, Mortenson Center Susan Schnuer, Associate Director, Mortenson Center	<i>(Center Conference Room)</i>

Tuesday 16 June 2015

7:55am	Meet in Lobby of Sherman Hall for Transportation to Arthur	
8:00 am	Leave for Amish Country	
9:00 – 10:00 am	Tour of Arthur Public Library 225 S. Walnut Street, Arthur, IL Alice Cisna, Director of Arthur Public Library This will be your first opportunity to observe public library services in a rural community.	
11:00 – 11:45 am	Tour of Amish Country Home This activity will give you a look at a small rural American town and the diversity of people that can be found in even a small population. Please be aware that Amish people do not want their pictures taken.	
12:00 – 1:30 pm	Lunch in Amish Home	
2:00 - 4:00 pm	Shopping at Tuscola Outlet Mall D400 Tuscola Blvd, Tuscola, IL	

Wednesday 17 June 2015

9:00-10:00	Trends in Library IT Jim Dohle, Director of Library IT Production Services Bill Ingram, Manager of Scholarly Communication and Repository Services	<i>(Library 308)</i>
10:00-12:00	GIS Workshop James Whitacre, GIS Specialist This “hands-on” workshop will introduce you to Geographic Information System (GIS) tools that can be used in a library setting.	<i>(Library 314)</i>
12:00-1:30	Lunch (on your own)	

1:30-3:30 **Story Maps Workshop** *(Library 314)*
James Whitacre, GIS Specialist
Learn how to use interactive Story Maps to organize and present geographical information.

Thursday 18 June 2015

7:20 am **Meet in Lobby of Sherman Hall for Transportation to Springfield, IL**
This trip will take approximately 1.5 hours.

9:00 am **Talking Book and Braille Service**
300 S. 2nd Street
The Talking Book and Braille Service (TBBS) supports the activities of the Illinois Network of Libraries Serving the Blind and Physically Handicapped in providing excellent public library service to any Illinois resident who is unable to read standard print material due to a permanent or temporary visual or physical disability.

10:30 am **Tour of the Illinois State Library**

12:00 pm **Lunch at ISL with library staff** *(Room 403/404)*

1:30 pm **Tour of the Abraham Lincoln Presidential Library**
112 N. 6th Street
Sam Wheeler, Historian

2:30 pm **Tour of the Abraham Lincoln Presidential Museum**
112 N. 6th Street

3:45 pm **Meet Transportation for Return Trip to Champaign**

Friday 19 June 2015

9:00 am - 12:00 pm **Digitization of Collections** *(ACES 509)*
Alyce Scott, Lecturer, San Jose State University
This series of lectures and "hands-on" exercises is designed to provide you with a basis from which to make informed decisions about digitizing cultural heritage materials. The topics covered will be: Planning; Selection and Copyright Considerations; Digitization of Analog Materials; Introduction to Metadata.

12:00 - 1:30 pm **Lunch Discussion** *(ACES Sims Executive Room)*

1:30 - 4:00 pm **Digitization Seminar, continued** *(ACES 509)*

Saturday 20 June 2015

Free Day

Sunday 21 June 2015

Free Day

Monday 22 June 2015

- 9:00 - 12:00 pm **Demystifying Technology Workshop** *(Library 106)*
Martin Wolske, Senior Research Scientist and Lecturer, Graduate School of Library & Information Science
This is a “hands-on” workshop that will explore computer software, networks, and cloud computing.
- 12:00 – 1:30 pm **Lunch (on your own)**
- 1:30-5:00 pm **Demystifying Technology Workshop, continued**
- 6:30 – 8:30 pm **Graduation Dinner** *(Illini Union – Room 210)*
6:45 - Certificate Ceremony and Pictures
7:30 – Dinner

Tuesday 23 June 2015

- 8:00 – 10:00 am **Action Plan appointments** *(Mortenson Center)*
- 10:00 - 11:00 am **Program Evaluation** *(UGL 291)*
- 11:00 – 12:30 pm **Lunch Discussion** *(Mortenson Center Conference Room)*
- 12:30 – 2:30 pm **Free time for meetings / Action Plan appointments**
- 2:30pm **Meet at Mortenson Center for Walk to Meeting**
- 3:00 - 4:30 pm **Library Faculty Meeting** *(Library 66)*
We will attend the June Library Faculty Meeting and present a 5 minute video with highlights from your time at the Mortenson Center.

Wednesday 24 June 2015

Departures from Willard Airport