

Mary S. Laskowski

Collection Management Services
University of Illinois, University Library
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Research Interests

- Redevelopment of services to better reflect current and future library needs.
- Assessment and implementation of new formats and technologies in library services.
- Redefining staff and collection management as they relate to large-scale technical services.

Education

University of Illinois, Urbana-Champaign

M.S., Library and Information Science, August 1998

B.A., English, January 1997

Library Experience

University of Illinois

Associate Professor, University Library, August 2005 – present

Assistant Professor of Library Administration, September 1999 – August 2005

University of Illinois, Technical Services Division

Head, Collection Management Services (formerly known as Information Processing & Management until 6/4/12), July 2008 – present

- Manage the Oak Street Library Facility (high density storage) which houses roughly a quarter of the University Library collections, ensuring timely access to materials for patrons, smooth transfer of materials accessioned into the facility, and major de-accessioning projects for large-scale collection management
- Responsible for a variety of ongoing technical and public services within the University Library, including electronic course reserves (e-reserves), centralized print and media reserve processing for the Undergraduate Library and Central Circulation, gift program support, and departmental transfers of materials to storage
- Supervise 2 Academic Professionals, 19.5 FTE civil services staff, and various student and Extra Help hourly employees

University of Illinois, Undergraduate Library

Head of Information Processing and Management, August 2006 – July 2008

- Manage the processing and technical services of the Undergraduate Library (reserves, media, periodicals, new books), with a continued focus on library-wide services such as electronic reserves
- Maintain and improve the Undergraduate Library media collection
- Implement innovative new services and technologies to improve access to the collections such as streaming media, digital audio, and gaming initiatives
- Supervise 11.5 FTE staff, a .25 FTE graduate student, and .75 FTE student employees

University of Illinois, Undergraduate Library

Coordinator of Media Services, Cataloging, and Reserves, September 1999 – August 2006

- Oversee the daily operations of the Media & Reserve Center at the Undergraduate Library, which includes the principal audio-visual collection for the campus and the largest reserve operation
- Supervise 9.5 FTE staff, a graduate assistant, and 15-20 student employees
- Oversee collection development of materials for the media collection in all disciplines
- Implement new services and technologies for the Media & Reserve Center such as electronic reserves, the textbook reserve pilot project and Voyager Media Scheduling

Valders Area School District, Valders High School

Instructional Library Media Specialist

October 1998 – August 1999

- Provided reference and bibliographic instruction services for faculty and students
- Supervised a full-time library aide and student library aides
- Collection development, cataloging, and budget management

University of Illinois, Mathematics Library

Graduate Assistant, August 1997 – August 1998

Academic Hourly, March 1997 – August 1997

Extra Help (Library Clerk), January 1997 – March 1997

Student Help, August 1996 – December 1996

Published Research (*Peer Reviewed, +Invited)

*Cronin, Christopher, Mary S. Laskowski, Ellen Mueller, and Beth E. Snyder. [2017]. Strength in numbers: Building a consortial cooperative cataloging partnership. *Library Resources and Technical Services* 61 (2): 32 page typescript, accepted.

*Laskowski, Mary S. 2016. When good enough is not good enough: Resolving issues and moving forward in cataloging for high density storage. *Cataloging & Classification Quarterly* 54 (3): 147-158.

*Laskowski, Mary S. 2016. High density storage: From there to here and beyond. *The Journal of Academic Librarianship* 42 (2): 144-150. Selected for Informed Librarian Online Featured Article, May 2016.

*Laskowski, Mary S. and Jennifer A. Maddox Abbott. 2016. Behind the scenes but not behind the times: Technical services support for New Service Model initiatives. *Technical Services Quarterly* 33 (1): 1-13.

*Laskowski, Mary S. and Joseph J. Lenkart. 2015. Curating and accessing off-site special collections: Area Studies materials and high density storage. *Collection Management* 40 (4): 207-218.

*Laskowski, Mary S., Jennifer A. Maddox Abbott and Michael A. Norman. 2015. A collection explosion: Finding our collection roots and examining how we got from there to here. *Collection Building*, 34(4): 136-143. Named Outstanding Paper in the 2016 Emerald Literati Network Awards for Excellence.

Laskowski, Mary S. 2015. Technical services for changing times: Adjusting our image, our skills, and our mission. *Library Leadership & Management* 29 (4): 1-9.

*Laskowski, Mary S. and Thomas H. Teper. 2014. Promoting use and preserving access: Navigating the evolving nature of academic media collections. *Library Collections, Acquisitions, and Technical Services* 38 (3/4): 54-62.

*Maddox Abbott, Jennifer A. and Mary S. Laskowski. 2014. So many projects, so few resources: Using effective project management in technical services. *Collection Management* 39 (2-3): 161-176.

*Laskowski, Mary S. and Jennifer A. Maddox Abbott. 2014. The Evolution of technical services: Learning from the past and embracing the future. *Technical Services Quarterly* 31 (1): 13-30.

ALA Association of College and Research Libraries (ACRL). 2012. Guidelines for media resources in academic libraries. Chaired the review task force and authored the revised version. Online at <http://www.ala.org/acrl/standards/mediaresources>.

*Laskowski, Mary S. and Thomas H. Teper. 2011. Drawing a fine line between promoting use and preserving access to new media. Proceedings of the World Library and Information Congress: IFLA General Conference and Assembly, San Juan, Puerto Rico, online at http://www.buw.uw.edu.pl/images/mapa/IFLA_2011/papers/161-laskowski-en.pdf.

*Laskowski, Mary S. 2011. Guide to video acquisitions in libraries: Issues and best practices. Association for Library Collections and Technical Services (ALCTS).

- *Laskowski, Mary S. and Fang Huang Gao. 2010. Tiered staffing for technical services. Chapter 31 in *The Frugal Librarian: Thriving in Tough Economic Times*. Chicago, IL: American Library Association (ALA): 234-239.
- *Laskowski, Mary S. 2010. A Media Librarian's Education: An Assessment of the availability and need for specific training in media librarianship. *Library Trends* 58 (3): 391-401.
- *Laskowski, Mary S. and David Ward. 2009. Building next generation video game collections in academic libraries. *The Journal of Academic Librarianship* 35 (3): 267-273.
- *Ward, David, Mary S. Laskowski and Christian Sandvig. 2008. Gaming in the classroom: A model for support in an academic library. Chapter 4 in *Gaming in Academic Libraries: Collections, Marketing, and Information Literacy*. Chicago, IL: Association of College and Research Libraries (ACRL): 52-65.
- *Laskowski, Mary S. 2007. The textbook problem: Investigating one possible solution. *Library Collections, Acquisitions, & Technical Services* 31 (3/4): 161-170.
- *Laskowski, Mary S., David Ward and Esther R. Gillie. 2007. Electronic reserve service in a multiple library setting: Expansion, centralization, issues and solutions. *Journal of Interlibrary Loan, Document Supply & Electronic Reserve* 17 (1/2): 121-136.
- *Laskowski, Mary S. 2005. Student experiences with media resources. *Research Strategies* 20 (4): 346-356.
- +Laskowski, Mary S. 2005. Glimpses of global women. *Library Journal* 130 (9): 66, 68.
- *Laskowski, Mary S. and Chad Fennell. 2005. Retooling access to academic media collections. *Technical Services Quarterly* 23 (3): 19-37.
- +Laskowski, Mary S. 2004. Religious leaders. *Library Journal* 129 (9) Audio Video Supplement: 8-9.
- *Laskowski, Mary S. and Barbara J. Bergman. 2004. Academic media center collection development and circulation policies: A comparative analysis. *College & University Media Review* 10 (2): 85-118.
- *Jacoby, JoAnn and Mary S. Laskowski. 2004. Measurement and analysis of electronic reserve usage: Toward a new path in online library service assessment. *Portal: Libraries and the Academy* 4 (2): 219-232.
- +*Laskowski, Mary S. 2004. Stop the technology I want to get off: Tips and tricks for media selection and acquisition. *Acquisitions Librarian* 16 (31/32): 217-225.

Simultaneous publication in *Selecting materials for library collections*.
Binghamton, NY: Haworth Press: 217-225.

*Laskowski, Mary S. 2002-2003. Faculty and instructor use of media in the classroom: Results of two surveys. *College & University Media Review* 9 (1): 73-95.

*Laskowski, Mary S. and David Ward. 2003. The impact of implementing electronic reserves on staffing and service. *Journal of Interlibrary Loan, Document Delivery & Information Supply* 13 (3): 15-28.

*Laskowski, Mary S. 2002. The role of technology in undergraduate research: Perspectives from students and instructors. *Portal: Libraries and the Academy* 2 (2): 305-319.

+*Laskowski, Mary S. and David Ward. 2002. Electronic reserves: Access issues related to technology. *Technical Services Quarterly* 19 (4): 39-52.

*Laskowski, Mary S. and David Ward. 2001. Creation and management of a home-grown electronic reserve system at an academic library: Results of a pilot project. *Journal of Academic Librarianship* 27 (5): 361-371.

*Laskowski, Mary S. 2001. The changing face of the academic media center in the age of the Internet. Chap. 11 in *The role and impact of the Internet on library and information services*. Westport, CT: Greenwood Press: 249-269.

*Laskowski, Mary S. 2000. The academic media center: Where we've been, where we are, and where we are going. *College & University Media Review* 7 (Fall 2000): 21-40.

*Laskowski, Mary S. 2000. The impact of electronic access to government information: What users and Documents Specialists think. *The Journal of Government Information* 27: 173-185.

Published Reports, Reviews, and Other Publications

+Laskowski, Mary S. 2014. Walking a fine line. Illinois Program for Research in the Humanities (IPRH) blog post. Posted April 7, 2014 at <http://iprh.wordpress.com/2014/04/07/walking-a-fine-line/>.

Laskowski, Mary S. 2003-2011. Thirty-three video reviews published in *Library Journal*.

Laskowski, Mary S. 2010. Through the Editor's Lens. *College & University Media Review* 16: 1-2.

Laskowski, Mary S. 2009. Through the Editor's Lens. *College & University Media Review* 15: 7-8.

Laskowski, Mary S. 2008. Through the Editor's Lens. *College & University Media Review* 14: 7-8.

Laskowski, Mary S. 2004. Review of *The Enduring Library: Technology, Tradition, and the Quest for Balance*, by Michael Gorman. *Portal: Libraries and the Academy* 4 (1): 154-155.

Laskowski, Mary S. 2001. University Libraries Section in San Francisco. *College & Research Library News* 62 (9): 914, 939.

Grants and Awards Received

*Laskowski, Mary S., Jennifer A. Maddox Abbott and Michael A. Norman. 2015. A collection explosion: Finding our collection roots and examining how we got from there to here. *Collection Building*, 34(4): 136-143. Named Outstanding Paper in the 2016 Emerald Literati Network Awards for Excellence.

Maddox Abbott, Jennifer A. and Mary S. Laskowski. 2015. University Library Research and Publication Committee Grant. "Behind the Scenes but Not Behind the Times: Technical Services Support for New Service Model Initiatives." \$192.

Laskowski, Mary S. 2013. University of Illinois Library, "Outstanding Faculty Member" award.

Laskowski, Mary S. and Michael Norman. 2013. University Library Research and Publication Committee Grant. "A Collection Explosion: Evaluating a Collection 145 Years in the Making." \$4,200.

Wiley, Lynn, Michael Norman and Mary S. Laskowski. 2013. University Library Innovation Grant. "Building a Collaborative Cooperative Cataloging Tracking System (CCTS)." \$7,600.

Laskowski, Mary S. and Jenny Maddox Abbott. 2012. University Library Marketing Grant: New E-reserve System, \$430.00

Ward, David and Mary Laskowski. 2008. ALA Presidential Citation for Gaming: Innovation – Creative Collaboration.
(<http://gaming.ala.org/news/2008/06/30/ala-presidential-citation-for-gaming-winners/>)

Lincoln, Emma Saito, Mary S. Laskowski, and JoAnn Jacoby. 2007. NEH Challenge Grant: Social studies film strips: a pilot test for copyright, digitization, and audio synchronization, \$758.00

Laskowski, Mary S. 2006. NEH Challenge Grant: Assessment of VHS tapes in the circulating media collection, \$2,394.00.

Laskowski, Mary S. 2006. Library Journal Reviewer of the Year: Video Award.

Laskowski, Mary S. 2005. Trends in Faculty/Instructor Use of Reserve Services. Library Research and Publication Committee, \$1,652.00.

Laskowski, Mary S. 2004. Travel grant to attend and present at the American Library Association (ALA) Annual Conference, Orlando, FL, June 25-29. UIUC Scholar's Travel Fund, \$640.

Laskowski, Mary S. 2002. Media Center Faculty/Instructor Survey. Library Research and Publication Committee, \$2,092.80.

Laskowski, Mary S. 2001. Professional development grant to attend the Consortium of College & University Media Centers Annual Conference, New Orleans, LA, November 1-5. Library Research and Publication Committee, \$1,400.

Laskowski, Mary S. 2001. Travel grant to attend and present at the Association of College and Research Libraries (ACRL) Annual Conference, Denver, CO, March 16th. UIUC Scholar's Travel Fund, \$495.

Presentations

+Laskowski, Mary S. and Andy Cougill. 2016. Oak Street High-Density Storage: Learning from the Past and Preparing for the Future. 2016 Chinese Librarians Summer Program, Urbana, IL, June 28th.

+Laskowski, Mary S. and Andrew Cougill. 2016. Oak Street High Density Storage. Area Studies Webinar Series: High Density Storage. April 21st.

*Laskowski, Mary S. and Jennifer A. Maddox Abbott. 2015. Poster presentation. Behind the Scenes but Not Behind the Times: Technical Services Support for New Service Model Initiatives. Library Research Showcase, Urbana, IL, November 10th.

+Laskowski, Mary S. 2015. The Future of High-Density Storage. 2015 Chinese Librarians Summer Program, Urbana, IL, June 29th.

*Laskowski, Mary S. and Jennifer A. Maddox Abbott. 2015. Poster presentation. Behind the Scenes but Not Behind the Times: Technical Services Support for New Service Model Initiatives. Association of College & Research Libraries (ACRL) Annual Conference, Portland, OR, March 26th.

*Laskowski, Mary S., Jennifer A. Maddox Abbott, and Michael A. Norman. 2014. Poster presentation. A Collection Explosion: Evaluating a Collection 145 Years in the Making. Library Research Showcase, Urbana, IL, November 12th.

*Laskowski, Mary S. and Jennifer A. Maddox Abbott. 2014. Collection Development for Changing Times. Charleston Conference, Charleston, SC, November 6th.

+Laskowski, Mary S. 2014. Panelist. Collection Management at the University of Illinois Library. Collection Development Librarians of Academic Libraries IG (CDAL). American Library Association, Las Vegas, NV, June 28th.

+Laskowski, Mary S. and Andy Cougill. 2014. The Oak Street Library Facility and High-Density Storage. 2014 Chinese Librarians Summer Program, Urbana, IL, June 26th.

*Laskowski, Mary S. and Jennifer A. Maddox Abbott. 2014. The Role of Project Management in an Academic Library. The Role of the Professional Librarian in Technical Services Interest Group. American Library Association Midwinter Conference, Philadelphia, PA, January 25th.

*Laskowski, Mary S. and Jennifer A. Maddox Abbott. 2013. Poster presentation. So Many Projects, So Few Resources: Getting More Bang for Your Buck in Technical Services. Library Research Showcase, Urbana, IL, November 18th.

*Laskowski, Mary S., Jennifer A. Maddox Abbott and Michael A. Norman. 2013. Poster presentation. A Collection Explosion: Evaluating a Collection 145 Years in the Making. Charleston Conference, Charleston, SC, November 7th.

*Laskowski, Mary S. and Jennifer A. Maddox Abbott. 2013. Poster presentation. So Many Projects, So Few Resources: Getting More Bang for Your Buck in Technical Services. Association of College & Research Libraries (ACRL) Annual Conference, Indianapolis, IN, April 12th.

*Laskowski, Mary S. 2011. Drawing a fine line between promoting use and preserving access to new media. Consortium of College and University Media Centers (CCUMC) Annual Conference, South Padre Island, TX, October 5th. Based on *Laskowski, Mary S. and Thomas H. Teper. 2011. Drawing a fine line between promoting use and preserving access to new media. *Proceedings of the World Library and Information Congress: IFLA General Conference and Assembly*, San Juan, Puerto Rico, online at http://www.buw.uw.edu.pl/images/mapa/IFLA_2011/papers/161-laskowski-en.pdf.

*Laskowski, Mary S. and Chad Fennell. 2004. Poster presentation. Retooling Access to Academic Media Collections. American Library Association (ALA) Annual Conference, Orlando, FL, June 28th.

*Laskowski, Mary S. and David Ward. 2001. Poster presentation. Electronic Reserves in an Academic Library Setting: Issues and Implementation. Association of College and Research Libraries (ACRL) Annual Conference, Denver, CO, March 16th.

Professional Service Activities

Service to Disciplinary and Professional Societies or Associations

****CURRENT****

International Federation of Library Associations (IFLA), Continuing Professional Development and Workplace Learning (CPDWL) Section

2015 – present, committee member

2015 – present, Information Coordinator

Big Ten Academic Alliance (formerly CIC), Heads of Technical Services, Member

2013 – present

ALCTS Technical Services Directors of Large Research Libraries Interest Group (Big Heads), UIUC representative

2011 – 2014, member

2014 – 2015, Vice-Chair, Chair-Elect, elected position

2015 – present, Chair, elected position

****COMPLETED****

Big Ten Academic Alliance (formerly CIC), Cooperative Cataloging Working Group, Member

2014 – 2016

Consortium on Institutional Cooperation (CIC), Heads of Cataloging, Member

2014 – 2016

Low Barrier Metadata Creation (LBMC) Working Group, Cooperative OCLC/Library Initiative, Member

2014 – 2015

External Reviewer, Tenure and Promotion to Associate Professor, Kent State University Libraries, 2015

Editor, College & University Media Review

2007 – 2014

Consortium of College and University Media Centers (CCUMC) Publications Advisory Board, Member

2007 – 2014

ALA Association of College and Research Libraries (ACRL) Guidelines for Media Resources in Academic Libraries Review Task Force, Chair

2010 – 2012

ALA Reference and User Services Association (RUSA), Sharing and Transforming Access to Resources Section (STARS), Research & Statistics Committee

2007 – 2011

ALA Video Round Table, Past-Chair/Chair of Nominating (elected office)
2006 – 2007

ALA Video Round Table, Chair (elected office)
2005 – 2006

ILCSO Voyager Media Scheduling Implementation Working Group
2004 – 2010

ALA Video Round Table, Vice-Chair (elected office)
2004 – 2005

Associate Editor, College & University Media Review
2002 – 2006

ALA Video Round Table, Secretary (elected office)
2002 – 2004

ALA Membership Promotion Task Force
2001 – 2005

ALA Video Round Table, Chair of Membership
2001 – 2005

ALA Video Round Table Program Planning Committee, Co-Chair
2001 – 2002

ILCSO Reserves Task Force
2000 – 2001

ALA ALCTS Media Resources Committee
2000 – 2004

ALA Video Round Table Conference Grant Committee
2000 – 2001

ALA ACRL ULS Program Planning Committee for San Francisco
1999 – 2001

University/Campus Service

Administrative Council Member
Member, 2009 – 2014, 2015 to present
Representative to the Budget Group, 2009 – 2012, 2016 to present
Member, September 2015 – present

Cataloging & Metadata Working Group of the CAPT (Content Access Policy & Technology) Committee

2016 – present

Collection Management & Planning Working Group
2015 – present

University Library Executive Committee, elected
2011 – 2014
2015 – present

Technical Services Division Coordinator
Administrative Council Member
2009 – 2014
2015 – present

University of Illinois at Urbana-Champaign, Faculty Advisory Committee, elected
2011 – present

Campus Copyright Education (HEOA) Committee
2011 – present

Google Oversight Committee
2009-2014 Daily Operations Manager
2014 – present Project Manager, committee chair

University Library Peer Review Committees (5 to date)
2005 – 2016

****COMPLETED****

Monographic and Media Cataloging Coordinator Search Committee
Chair, 2016

New Service Model, Classics New Service Model Team
2016

Task Force to Investigate the Future of Reserve Services
Chair, 2015 – 2016

Copyright Librarian Screening Committee
2016

Voyager Circulation/Reserve/Resource Sharing Team
2001 – 2014

Library Promotion and Tenure Advisory Committee
2010 – 2014
2005 – 2008
Chair, 2012 – 2014

Chair, 2008

Voyager Circulation/Reserve/Resource Sharing Team
2001 – 2014

Metadata Librarian Search Committee
Chair, 2013 – 2014

Center for Media Excellence – Copyright & Media Working Group
2010 – 2013

Library Staff Development and Training Committee
2011 – 2013

Search Committee for Central Access Services, Head
2012 – 2012

High-Density Storage Facility Coordinator Search Committee
2012

Patron Services Manager for Central Circulation Search Committee
2012

Paper Preparer for Library Tenure and Promotion Candidates (2 to date)
2011

UIUC Faculty Senate
2010 – 2012
2005 – 2007

Director, IT Production Services Search Committee
2012

Technical Services Project Coordinator Search Committee
2011 – 2012

Services Evaluation Team
2009 – 2012

Library Grievance Committee
2005 – 2007
2009 – 2011

Digital Visual Resources Task Force
2009 – 2011

Media Preservation Coordinator Search Committee
2009 – 2011

New Service Model, Biology Library Implementation Team
2010 – 2011

Large Scale Digitization Collections Advisory Subcommittee of the Collection
Development Committee
2008 – 2010

New Service Model, Government Information Services Team
2008 – 2009

System Engineer Search Committee
2008

New Service Model, Technical Services Coordination and Consolidation Team
2008 – 2009

Scholarly Communications Committee
2008 – 2010

Undergraduate Library Liaison to the Technical Services Division
2007 – 2008

Digital Object Management Task Force
2006 – 2008

Task Force on Integrative Research Services (Scholarly Commons)
2006 – 2007

IMLS Grant on Audio-Visual Preservation Search Committee
2006 – 2007

Collection Development Committee
2006 – 2008

OPAC Records Working Group
2006 – 2010

Senate Committee on Information Technology
2005 – 2007

Services Advisory Committee
2005 – 2007

Faculty Survey Working Group of the Services Advisory Committee
2005 – 2007

Central Public Services Advisory Committee

2005 – 2008

Undergraduate Library Liaison to the Life Sciences Division
2005 – 2007

English Library Academic Professional Screening Committee
2005

Access Services Task Force
2005 – 2006

Voyager Cataloging Team
2001 – 2004

English Librarian Search Committee
2001

Assistant Circulation Librarian Search Committee
2000 – 2001

Cataloging Policy Committee
2000 – 2006
Chair, 2005 – 2006

Untenured Librarian Professional Development Planning Group
2000 – 2003

Preservation Committee
2000 – 2002

Mathematics Librarian Search Committee
2000

Cataloging Process Task Force
2000

Non-Print Subcommittee of the Collection Development Committee
1999 – 2006
Chair, 2000 – 2006

Undergraduate Library Liaison to the Physical Sciences & Engineering Division
1999 – 2007

Electronic Reserves Task Force
1999 – 2005

Cataloging Policy Advisory Committee
1999 – 2000

Public Service

Urbana Park District Advisory Committee, Member
2015 – present