Minutes from Health Information Services Planning Team subcommittee on library services
October 29, 2009
Present: Linda Smith (GSLIS), Mary Beth Allen (AHS), Wendy Gregory (AHS), Annie Paprocki (ESS), Beth Sandore (AUL for IT), Mary Shultz (HS), Greg Youngen (VM)

1. Update from Faculty Subcommittee
Mary Beth Allen reported that the faculty subcommittee is developing a document on needs and strengths of both core and emerging areas of study and research on the Urbana campus that depend on health information services. This has included some discussion of the Health Information Portal—whether such a gateway should present different alternatives, depending on user category (e.g., students, researchers). Mary Beth and Susan Farner will be meeting with the AHS Student Council to get additional input from undergraduate and graduate students.

2. Update from Life Sciences team
Greg Youngen reported that the team has developed a Biology Library Survey which will be distributed as soon as IRB approval is secured.

3. Update on data compilations being prepared by JoAnn Jacoby and plans for further analysis of data already collected by the Library
Sources of both quantitative and qualitative data can be analyzed, with the caution that response rates need to be taken into account in interpreting these findings. The cross-library comparisons already compiled by Mary Beth were noted as being helpful in providing needed context.

4. Update on web site analysis
Wendy Gregory distributed 3 comparative tables of data compiled from U of I Library homepages (Funk ACES, AHS, Bio, Biotech, Education, HS-Urbana, Undergrad, VM):
   1) a comparison of databases listed on selected U of I Library Website Homepages
   2) a comparison of related libraries listed on selected U of I Library Website Homepages
   3) a comparison of selected miscellaneous health related resources listed on selected U of I Library website homepages
These will be very helpful as a source for analyzing areas of overlap and uniqueness in sources and services.

5. Discussion of proposed questions to gather information from Library faculty/staff and plans for data gathering from Library faculty/staff
Discussion of a draft survey to be distributed through LIBNEWS yielded the following set of questions. These questions can also form the basis for discussion in division meetings, where appropriate.

As we work to carry out our charge (http://www.library.illinois.edu/nsm/health/healthcharge.html), the Health Information Services Planning Team seeks to develop a broad understanding of demands for health information across all library units and the resources and services in place to provide it. As a reminder of the scope of health information, you can review the list of topics covered by the Health Information Portal (http://www.library.illinois.edu/health/). Please take a few minutes to respond to the questions below based on your experience. We welcome multiple responses from each unit, reflecting relevant resources and services in your unit. Please e-mail responses to Linda Smith (lcsmith@illinois.edu) by “November 6.” In responding to these questions, it may be helpful to focus on recent requests that you have received from students, faculty, staff, and/or the general public.

Library unit __________________
I. My unit regularly receives reference requests for health-related information in the following subject areas:
   From undergraduate students:
   From graduate students:
   From faculty/staff:
   From the general public:

II. My unit provides health-related instruction and instructional materials in the following modes of delivery. Indicate subject areas addressed by each and note modes of delivery where demand is growing:
   One-on-one:
   Group sessions organized by the library:
   Course-integrated sessions:
   LibGuides:
   Handouts:
   Other approaches:

III. My unit provides other services to respond to health information needs on campus. Specific examples include:

IV. Does your unit anticipate changes in the level of interest in health-related information due to the following (provide specific examples):
   1. Trends in research
   2. Developments in degree programs
   3. Outreach initiatives

V. My unit faces the following challenges in responding to requests for health-related information:

VI. Are you aware of potential audiences for health information resources and services provided by the library that are currently not being reached?

Thanks for providing your input!
Would you be willing to have a member of the team follow up with you individually for more information if needed?
   ____Yes ______ No

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6. Information gathering related to the charge to identify exemplars and models
   Mary Shultz, Mary Beth Allen, Wendy Gregory, and Beth Sandore expressed a willingness to investigate models for health information services, using other university library websites as a source. Candidate libraries include those at land grant institutions not co-located with a medical school, but serving health-related fields. In addition we can undertake a literature search for discussions of existing or emerging models.

7. UIUC/UIC Library cooperation
   It was noted that both Greg Youngen and Mary Shultz are members of a committee, chaired by Robert Sandusky of UIC, to explore possible areas of collaboration between the two institutions.

8. November 3 Team Meeting
   Following the Health Information Services Planning Team meeting scheduled for November 3, Linda Smith with work with the information services subcommittee to develop a timeline and goals for work to be accomplished in November.