Curriculum Vitae

Clara M. Chu   Mortenson Center for International Library Programs, UIUC Library

E-mail: cmchu@illinois.edu   329 Main Library, MC-522
Webpage: http://www.library.illinois.edu/mortenson   1408 W. Gregory Dr., Urbana, IL 61801 USA
Date: February 1, 2024   (217) 300-0918

EDUCATIONAL BACKGROUND

Ph.D. & M.L.S. University of Western Ontario, Library and Information Science, 1992 & 1985, respectively.
B.A.   University of British Columbia, Spanish Language & Literature (major), Psychology & French (minor), 1982.

Other Education

Monterey Institute of International Studies (California), Translation and Interpretation (English/Spanish/French), 1982-83. One year of studies in the M.A. degree program.

National Autonomous University of Mexico, Spanish Language and Literature Program, Summer 1981.

Languages: English, Spanish, French (basic), and Cantonese (spoken).

AREAS OF SPECIAL COMPETENCE IN LIBRARY AND INFORMATION STUDIES

Equity, Diversity and Inclusion in Library and Information Services and Education
Social and Critical Studies of Library and Information Practices
User Information Behavior and Needs Assessment
International and Comparative Library and Information Services

Other Areas of Competence: Multiple Literacies, Research Methodology, Strategic Planning

TEACHING and ADMINSTRATIVE EXPERIENCE

Director, Mortenson Center for International Library Programs, **and** Mortenson Distinguished Professor, University of Illinois at Urbana-Champaign (UIUC), 2015-present.

Professor (0% appt.), School of Information Sciences (*formerly* Graduate School of Library and Information Science), UIUC, 2015-present.
- Field Leader, *Engaged Learning in Costa Rican Libraries* (Study Abroad), March 2018.

Faculty Affiliate, Center for Latin American and Caribbean Studies **and** Center for Global Studies, UIUC, current.

Research Associate, Department of Information Science, University of Pretoria, 2022-present.

Professor Emerita, Department of Information Studies, UCLA, 2011-present. (Associate Professor, 2000-2011, Assistant Professor, 1992-2000, Acting Assistant Professor, 1990-92)

Adjunct Professor, School of Information Technology, University of Pretoria (South Africa).
- Online Master's in Information Technology (MIT) courses: *MIT 867: Knowledge Society and International Librarianship*, 2017-2019; *MIT 887: The Knowledge Society and International Librarianship in the 4th Industrial Revolution*, 2020.

Professor, Department of Library and Information Studies, The University of North Carolina at Greensboro (UNCG), 2009-15 Department Chair, 2009-14.

Associate Professor (0% appt.), Department of Asian American Studies, UCLA, 2005-2011.

Lecturer, School of Library and Information Science (SLIS), University of Western Ontario (UWO), 1988-89.
Courses: Research Methods, Indexing, Cataloguing and Classification.

Teaching Assistant, SLIS, UWO, 1987-89. Courses: Computer Fundamentals, Indexing, Cataloguing & Classification.

Tutor, London (Ontario), 1985, Vancouver, 1981-82. Subjects: Statistics, Spanish, English.

OTHER WORK EXPERIENCE

Bibliographic Experience

Bibliography of Canadian Science and Technology Pre-1914 Project, SLIS, UWO; Technical Editor, 1985-86. Duties: indexing, cataloging, editing, programming, and supervising staff. Funded by the Social Sciences and Humanities Research Council of Canada. Acknowledged in: Richardson, R. Alan and MacDonald, Bertrum H. (comp.) *Science and Technology in Canadian History: A Bibliography of Primary Sources to 1914*. Thornhill, Ontario: HSTC Publications, 1987.

Stratford Festival Theatre Archives Project, English Dept., UWO; Indexer and Research Assistant, Fall 1984. Acknowledged in: Somerset, J. Alan B. *The Stratford Festival Story: A Catalogue-Index to the Stratford, Ontario, Festival 1953-1990*. New York: Greenwood Press, 1991.

Vancouver Centennial Bibliography Project, University of British Columbia; Indexer, 1984-85.

Library Experience

London Research Centre Library (Agriculture Canada); Research and Information Officer, Spring/Summer 1984. Duties: reference and technical services, a citation study of agricultural scientists' library use, a survey of the agricultural "grey" literature published in Ontario, and citation checking for the centennial bibliography.

Other Experience

Ex Libris Association, SLIS, UWO; Administrative Assistant, 1987-90.

School of Library and Information Science, UWO; Research Assistant, 1987. Edited papers on multicultural library services, international librarianship, and library history from pre-conferences of the Section on Library Services to Multicultural Populations, International Federation of Library Associations (IFLA).

Faculty of Part-Time and Continuing Education, UWO; Audio-Visual Technical Assistant, 1988-89. Set up teleconferencing equipment for long distance education and provided technical support.

ABC Laboratory, SLIS, UWO; Computer Consultant, 1984-85.

PUBLICATIONS

Books/Monographs

Chu, C.M.; Raju, J. et al. (2022). *IFLA Guidelines for Professional Library and Information Science (LIS) Education Programmes*. IFLA. https://repository.ifla.org/handle/123456789/1987

IFLA BSLISE Working Group (2018). *Building Strong LIS Education: A Call to Global and Local Action – An IFLA BSLISE Working Group White Paper*. Cape Town: University of Cape Town Libraries. doi: http://dx.doi.org/10.15641/0-7992-2542-6 [Co-author and co-editor of White Paper.]

co-edited with Michael Seadle. *Change and Progress in LIS Education (In celebration of 40 years of the IFLA Section on Education and Training)*. IFLA Publications 170. Berlin: De Gruyter Saur, 2016. http://www.degruyter.com/view/product/432354

Refereed Articles and Chapters

with Tina Du. "Toward community-engaged information behavior research: A methodological framework," *Library and Information Science Research*, 44(4), October 2022. https://doi.org/10.1016/j.lisr.2022.101189

with Kendra S. Albright, Jia Tina Du and Bharat Mehra. "Information Action Briefs for Social Transformation: Inspiring Information Communities to Advance the UN Sustainable Development Goals," In: *Social Justice Design and Implementation in Library and Information Sciences*, edited by Bharat Mehra. New York: Routledge, 2022; pp. 270-82.

with Virginia Ortiz-Repiso and Ana Maria Talavera. "Oportunidades y retos para la educación en Bibliotecología y Ciencias de la Información (BCI) en América Latina" [Opportunities and Challenges for Library and Information Science (LIS) Education in Latin America], In: *Memorias del XII Encuentro de la Asociación de Educación e Investigación en Ciencia de la Información de Iberoamérica y el Caribe (EDICIC)* [Proceedings], Escuela de Bibliotecología y Ciencias de la Información, Universidad de Costa Rica, 26-29th October 2021; San José, Costa Rica. http://www.ebci.ucr.ac.cr/edicic2020/ [in Spanish] (*forthcoming*)

with Jaya Raju. "Prioritizing diversity in LIS education," In: *Humanizing LIS Education and Practice Diversity by Design*, edited by Keren Dali and Nadia Caidi. New York: Routledge, 2020; pp. 77-91.

with José Rodolfo Hernández Carrión. "Transforming libraries in a sharing economy: "Ubuntu" as a professional leadership concept from/for Africa, Asia and Oceania, Latin America and the Caribbean," *Proceedings of the IFLA Division V Satellite Meeting: Leadership roles in international librarianship: how can information professionals from Africa, Asia & Oceania, Latin America & Caribbean be part of it?*, 20-21 August 2019; Alexandria, Egypt. http://library.ifla.org/view/conferences/2019/2019-08-21/999.html

with Sueli Mara Soares Pinto Ferreira, Felipe Martínez and Ana Maria Talavera. "Fortalecimiento de la educación en Bibliotecología y Ciencias de la Información en Latinoamerica y el Caribe: lecciones de una encuesta internacional" [Strengthening LIS Education in Latin America and the Caribbean: Lessons from an International Survey], In: *Memorias del XI Encuentro de la Asociación de Educación e Investigación en Ciencia de la Información de Iberoamérica y el Caribe (EDICIC)* [Proceedings], Escuela Interamericana de Bibliotecología de la Universidad de Antioquia, 16-19th October 2018; Medellín, Colombia. http://enancib.marilia.unesp.br/index.php/EDICIC_2018/EDICIC_2018/schedConf/presentations [in Spanish]

with Todd Honma. "Positionality, Epistemology, and New Paradigms for LIS: A Critical Dialog with Clara M. Chu," In: *Pushing the Margins: Women of Color and Intersectionality in LIS*, edited by Rose L. Chou and Annie Pho. Book Series: Series on Critical Race Studies and Multiculturalism in LIS. Sacramento, CA: Litwin Books/Library Juice Press, 2018; pp. 447-65.

with Barbara J. Ford. "Global Perspectives on Public Libraries," In: *Introduction to Public Librarianship*, edited by Kathleen de La Peña McCook and Jenny S. Bossaller. 3rd Edition. Chicago: ALA Neal-Schuman, 2018; pp. 347-77.

with José Antonio Merlo Vega. "Out of Necessity Comes Unbridled Imagination for Survival: Contributive Justice in Spanish Libraries During Economic Crisis," *Library Trends*, 64(2): 299-328, 2015.

with Nora J. Bird and Fatih Oguz. "Internship in LIS Education: An International Perspective on Experiential Learning," *IFLA Journal*, 41(4); 298-307, 2015.

with Fatih Oguz and Anthony S. Chow. "Why Choose Online Learning: A Bi-National Survey of MLIS Students," *Journal of Education for Library and Information Science (JELIS)*. 56(3): 213-231, 2015.

with Shari Lee et al. "Igniting Diversity: Actionable Methods and Ideas for Advancing Diversity in LIS Education," *JELIS*, 56(Supplement 1): S47-S60, 2015.

with Nora Bird and Fatih Oguz. "A Community-Grounded Approach to Understanding Preservation of the Cultural Heritage of Refugee Communities," *Journal of Balkan Libraries Union*, 2(1): 1-4, 2014. http://balkanlibraries.org/frontend/Journal/pdf/makale%201%20A%20Community.pdf

"Investigación sobre necesidades y uso de la información de grupos multiculturales," (Research on Information Needs and Use by Multicultural Group). In: *Educación y servicios bibliotecarios:*

conectando fronteras, edited by Javier Tarango, Laura Patricia Murguía-Jáquez, Gerardo Ascencio-Baca and José Refugio Romo-González. Buenos Aires: Alfagrama, 2014; pp. 255-68. [in Spanish]

with Nora J. Bird and Fatih Oguz. "Four Is of Internships for the New Information Society: Intentional, Interconnected, Interdisciplinary and International," *Proceedings of* the 77th *General Conference of the International Federation of Library Associations and Institutions* (Theme: "Libraries beyond libraries: Integration, Innovation and Information for all"), 13-18th August 2011, San Juan, Puerto Rico.

with Rebecca Dean and Patrick Keilty. "EPILOGUE: Meditations on the Future of Latina/o Archival and Memory Practice, Research and Education," *InterActions: UCLA Journal of Education and Information Studies*, 5(1): Article 6, 2009. http://repositories.cdlib.org/gseis/interactions/vol5/iss1/art6

"Working from Within: Critical Service Learning as Core Learning in the MLIS Curriculum," In: *Service Learning: Linking Library Education and Practice*, edited by Loriene Roy, Kelly Jensen, and Alex Hershey Meyers. Chicago: ALA Editions, 2009; pp. 105-123.

with Honma, Todd. "Libraries as Contested Community and Cultural Space: The Bruggemeyer Memorial Library of Monterey Park, California," *AAPI Nexus: Asian Americans and Pacific Islanders Policy, Practice & Community*, 5(1): 1-20, Spring 2007.

"Más allá de una cultura de paz: La información para la lucha, el empoderamiento y la representación de los oprimidos/los otros" [Beyond a Culture of Peace: Information for the Struggle, Empowerment and Representation of the Oppressed/the Other], *Cooperación y grupos vulnerables: I Congreso Internacional de Cooperación al Desarrollo: comunicaciones* [Proceedings – Monograph]. Valencia, Spain: Generalitat Valenciana, 2006; pp. 579-593. ISBN: 843706662X. [in Spanish]

with Hernández Carrión, J. Rodolfo. "La producción de conocimiento en la transformación social: tecnología y diálogo" [Knowledge Production in Social Transformation: Technology and Dialogue]. In: *Sendas de Freire: opresiones, resistencias y emancipaciones en un nuevo paradigma de vida*, compiled by. Isabel Aparicio, Dolors Monferrer, Pascual Murcia and Pep Aparicio Guadas. Series: Quaderns d'Educació Contínua 15. Xativa, Spain: Instituto Paulo Freire de España, 2006. ISNN: 1575-9016. [in Spanish]

with Hernández Carrión, J. Rodolfo. "Harnessing ICT to Develop Community and Identity: A Model for Academic Departments," *International Journal of Web Based Communities*, 2(1): 70-80, 2006.

"Web Based Communities Scholarship: From Silence to Dialogue," *International Journal of Web Based Communities*, 1(4): 423-435, 2005.

"Más allá de una cultura de paz: La información para la lucha, el apoderamiento y la existencia de los oprimidos/el "Otro"," *Actas del I Congreso Internacional de Cooperación al Desarrollo: Cooperación y Grupos Vulnerables,* 17th-19th November 2005; Valencia, Spain. [Proceedings – CD-ROM] [in Spanish]

with Hernández Carrión, J. Rodolfo. "Do ICT Create Academic Departmental Identity and Community?: Navel Gazing," *Proceedings of the International Association for Development of the Information Society (IADIS) International Conference on Web-based Communities 2005*; 23-25th February 2005; Algarve, Portugal. Lisbon: IADIS Press, 2005; pp. 191-198.

"Aprendizaje socio-crítico en servicio: Educación para la participación estudiantil en los estudios de la información" [Critical Service Learning: Student Participation in Information Studies Education]. In: *La participación en las administraciones públicas: ¿cooperación o enfrentamiento?*, edited by Antonio Colomer Viadel. Valencia, Spain: Editorial UPV, 2006, pp. 293-304. [in Spanish]

Abstract: "Aprendizaje-servicio crítico: Educación para la participación estudiantil en los estudios de la información," *Revista Iberoamericana de Autogestión y Acción Comunal (RIDAA)*, #44: 133-34, Fall 2004. Abstract of paper presented at XVII Seminario Internacional AISO (Asociación Iberoamericana de Sociología de las Organizaciones / Iberoamerican Association of Organizational Sociology): *La participación en las administraciones públicas ¿Cooperación o enfrentamiento?*, Universidad Politécnica de Valencia, 21st-23rd October 2004; Valencia, España. http://www.upv.es/seminarioaiso/

"Whose Cultural Diversity in an Information Society?: Power, Rights and Representation," *Internet, Cultural Diversity and the Media: Contributions of Civil Society*, 9-11 Sept 2004, Barcelona. http://www.wsis-

cac-bcn2004.org/eng/cont.html

"From Real World to Web-based Ethnic Communities: Challenges and Experiences of the Chinese in Latin America," *Proceedings of the International Association for Development of the Information Society (IADIS) International Conference on Web-based Communities 2004*; 24-26th March 2004; Lisbon. Lisbon: IADIS Press, 2004, pp. 99-106.

"Creating a Demographic Profile of the Chinese in Latin America: Challenges and Strategies," *Proceedings of the 2nd International Conference of Institutes & Libraries for Chinese Overseas Studies*, Theme: Transnational Networks: Challenges in Research and Documentation of the Chinese Overseas; The Chinese University of Hong Kong; 13-15th March 2003; Hong Kong. http://www.lib.cuhk.edu.hk/conference/occ/index.htm

with Roy, Loriene et al. "The Future for Latinos in Library Education: A Panel Presentation," In: *The Power of Language/El poder de la palabra: Selected Papers from the Second REFORMA National Conference*, edited by Lillian Castillo-Speed and the REFORMA National conference Publications Committee. Englewood, CO: Libraries Unlimited, 2001; pp. 35-41.

"See, Hear, and Speak No Evil: A Content Approach to Evaluating Multicultural Multimedia Materials," *RUSQ: Reference and User Services Quarterly*, 39(3): 255-64, Spring 2000.

"Immigranten-Kinder als Vermittler: Überbrückung von Lese- und Schreibdefiziten in Immigranten-Gemeinschaften," *GIRAFFE: Bibliotheken für Kinder und Jugendliche im Blick*, Heft 1, 16-22, February 2000. German translation of "Immigrant Children Mediators (ICM): Bridging the Literacy Gap in Immigrant Communities."

"Transformative Information Services: Uprooting Race Politics," *Proceedings of the Black Caucus of the American Library Association Conference*, 19th-22nd July 1999, Las Vegas.

"Immigrant Children Mediators (ICM): Bridging the Literacy Gap in Immigrant Communities," *The New Review of Children's Literature and Librarianship*, 5: 85-94, 1999.

"Immigrant Children Mediators (ICM): Bridging the Literacy Gap in Immigrant Communities," *Proceedings of* the 65th *General Conference of the International Federation of Library Associations and Institutions*, 20-28th August 1999; Bangkok, Thailand. http://www.ifla.org/IV/ifla65/papers/109-145e.htm Also published as a French translation: "Enfants immigrés et méditation: une façon de réduire le fossé linguistique pour les communautés immigrées" http://www.ifla.org/IV/ifla65/papers/109-145f.htm

"Literary Critics at Work and their Information Needs: A Research-Phases Model," *Library and Information Science Research*, 21(2): 247-73, 1999.

"Literacy Practices of Linguistic Minorities: Socio-Linguistic Issues and Implications for Literacy Services," *Library Quarterly*, 69(3): 339-359, July 1999.

"Expanding the Literacy of Linguistic Minorities: Coping Skills and Successful Transition Across Discourse Communities," IN: Section on Reading, IFLA. *Literacy and Reading Services to Cultural and Linguistic Minorities: Papers from a Workshop of the Section on Reading, International Federation of Library Associations*. Washington, DC: Center for the Book, Library of Congress, 1998; AND *Proceedings of Literacy and Reading Services to Cultural and Linguistic Minorities Workshop*, Conference of International Federation of Library Associations, 16th-21st August, 1998; Amsterdam, The Netherlands. http://www.ifla.org/IV/ifla64/070-153e.htm

"Education for Multicultural Librarianship," In: *Multiculturalism in Libraries*, edited by Rosemary Ruhig Du Mont, Lois Buttlar, and William Caynon. Westport, CT: Greenwood Press, 1994; pp. 127-56.

with O'Brien, Ann. "Subject Analysis: The Critical First Stage in Indexing," *Journal of Information Science*, 19(6): 439-54, 1993.

with Wolfram, Dietmar. "A Survey of the Growth of Canadian Research in Information Science," *Canadian Journal of Information Science*, 16(1): 12-28, 1991.

with MacDonald, Bertrum H. "The Public Record: An Analysis of Women's Contributions to Canadian

Science and Technology Before the First World War." In: *Despite the Odds: Essays on Canadian Women and Science*, edited by Marianne G. Ainley. Montreal: Vehicule Press, 1990; pp. 63-73, 389-92.

with Wolfram, Dietmar and Lu, Xin. "Growth of Knowledge: Bibliometric Analysis Using Online Database Data." In: *Informetrics 89/90*, edited by Leo Egghe and R. Rousseau. Amsterdam: Elsevier Science Publishers, 1990; pp. 355-72.

with Wolfram, Dietmar. "Information Science: The Canadian Context," *Scientia canadensis*, 13(2): 110-122, 1989.

with Ajiferuke, Isola. "Quality of Indexing in Library and Information Science Databases," *Online Review*, 13(1): 11-35, 1989.

with MacDonald, Bertrum H. "Women in Canadian Science and Technology Before World War I: Their Publishing Record," *Scientia canadensis*, 12(2): 75-96, 1988. https://www.erudit.org/fr/revues/scientia/1988-v12-n2-scientia3225/800270ar.pdf

with Ajiferuke, Isola. "Quality of Indexing in Online Databases: An Alternative Measure for a Term Discriminating Index," *Information Processing & Management*, 24(5): 599-601, 1988.

with Green, Judith; MacDonald, Bertrum H.; and Richardson, R. Alan. "The Case of Tweddie-Dee and Tweddle-Dum: Authority Control in a Retrospective Database," *Canadian Journal of Information Science*, 12(1): 35-57, 1987.

Other Publications

with Kendra S. Albright, Jia Tina Du, and Bharat Mehra. Founding Co-Developer and Co-editor, *Information Action Briefs*, April 2023-present. Website: https://sdglibact.web.illinois.edu/
- *with* Kendra S. Albright, Jia Tina Du, and Bharat Mehra. *SDG 16: Advancing Peace, Justice, and Strong Institutions within an Information Context*. April 2023. https://sdglibact.web.illinois.edu/wp-content/uploads/2023/03/SDG16.pdf
- *with* Kendra S. Albright, Jia Tina Du, and Bharat Mehra. *SDG17: Strengthening Partnerships for the Goals within an Information Context*. April 2023. https://sdglibact.web.illinois.edu/wp-content/uploads/2023/03/SDG17.pdf

Co-edited *SDG 12: Advancing Responsible Production and Consumption within an Information Context*. April 2023. https://sdglibact.web.illinois.edu/wp-content/uploads/2023/03/SDG12.pdf | *SDG13: Promoting Environmental Sustainability and Climate Action within an Information Context*. April 2023. https://sdglibact.web.illinois.edu/wp-content/uploads/2023/03/SDG13.pdf

with Kendra S. Albright, Kimberly Black, Jia Tina Du, Bill Edgar, Baheya S. Jaber, Bharat Mehra, and Christina Turner. "Making a Difference: Translating Information Research into Practice, Policy, and Action," *Proceedings of the 2023 ASIS&T Annual Conference*, 30th October 2023; London.

"Decade of Action – UN Sustainable Development Goals: Call to Action," *Libraries for Sustainable Development*, 2023. [Video] https://sdglibact.web.illinois.edu/

with Jia Tina Du and Helen Partridge. "A Critical Approach to Engaging Communities in Information Behavior Research," *Information Matters*, Vol. 3, Issue 1. (2023, January 4) https://informationmatters.org/2022/12/a-critical-approach-to-engaging-communities-in-information-behavior-research/

with Jaya Raju. "IFLA Guidelines for LIS Education Programmes: A Global Framework to Transform LIS Education in Local Contexts," *SET Newsletter*, Vol. 24, No. 1; January 2023; pp. 9-15 https://www.ifla.org/wp-content/uploads/SETnewsletterJan2023.pdf

"Foreword" In: *Literacy and Reading Programmes for Children and Young People: Case Studies from Around the Globe, Volume 1: USA and Europe*, edited by Patrick Lo et al. Apple Academic Press, January 2022; pp. xv-xvi. 2-volume set.

Founding Co-editor, "International Insights" Column, *College & Research Libraries News*, February 2016-2022. Quarterly publication. Columns with writing contributions:

- *with* Jaya Raju. "Academic and research librarians engaging a global mindset: From awareness to action," *College & Research Libraries News,* 83(5), 192, May 2022. doi:https://doi.org/10.5860/crln.83.5.192
- *with* Ameen, K., Lilley, S., Ndumu, A., & Raju, J. "Multiple ways of knowing: Global perspectives on academic libraries re-imagining systems of knowledge," *College & Research Libraries News,* 81(9): 426, October 2020. doi:https://doi.org/10.5860/crln.81.9.426
- *with* Jaya Raju, Buhle Mambo-Thata, Tina Du, Ulrike Lang, Jesus Lau, Amal W. Mostafa and Bharat Mehra. "Gender Inclusivity and equity in academic libraries: Insights from around the globe," *College & Research Libraries News,* 80(8): 438, September 2019. doi:https://doi.org/10.5860/crln.80.8.438
- *with* Jaya Raju and Barbara Ford. "Revisiting "Global Reach, Local Touch" with Barbara J. Ford: Insights for Academic and Research Libraries," *College & Research Libraries News,* 80(5): 289, May 2019. doi:https://doi.org/10.5860/crln.80.5.289
- *with* Barbara J. Ford, Godwin B. Afebende, Leo F. H. Ma, Mohamed Mubarak, Adelaida Ferrer Torrens, Sueli Mara Sores Pinto Ferreira, and Gerald Beasley. "A pulse on the world of academic libraries: Six regions, six insights," *College & Research Libraries News*, 77(8): 389-395, September 2016. doi:https://doi.org/10.5860/crln.77.8.9539
- *with* Barbara J. Ford, Steven W. Witt, Jesús Lau, and Donna Scheeder. "Your Global Professional Voice: Engage with IFLA in the United States and Beyond," *College & Research Libraries News*: 77(5), 239-242, May 2016. doi:https://doi.org/10.5860/crln.77.5.9493

"Immigrants Being, Belonging and Becoming: Libraries Undoing Borders" (Foreword). In: *Borders and Belonging: Critical Examination of Library Approaches Toward Immigrants*, edited by Ana Ndumu. Sacramento, CA: Library Juice Press, 2021; pp. 1-3.

Keynote: "Libraries and Information Advancing SDG16 Peace, Justice and Strong Institutions," *Proceedings of the 2020 Conference of the l'Associazione Biblioteche* (Italian Library Association) (virtual), 15-16th September 2020. https://www.convegnostelline.com/

Keynote, "Transforming the Society: Libraries for Peace," *Proceedings of the IFLA Satellite Meeting on "Transforming the Society: Libraries as the Torch-bearer of Change,"* Asia and Oceania Section joint with Education and Training, University of Calcutta, India, 2018; pp. 13-22. https://sites.google.com/view/iflacu2018/home

with Christopher Cunningham, Dick Kawooya and Jaya Raju. "Building Strong LIS Education Globally: Findings and Implications of an International Survey on Qualification in the Library and Information Profession," *Proceedings of the IFLA Satellite Meeting on "Transforming the Society: Libraries as the Torch-bearer of Change,"* Asia and Oceania Section joint with Education and Training, University of Calcutta, India, 2018; pp. 36-38. https://sites.google.com/view/iflacu2018/home [Extended Abstract]

with Saif Al Jabri, Kendra Albright, Keren Dali, Dick Kawooya, Jaya Raju, Ana Maria Talavera and Anna Maria Tammaro. "LIS Qualifications, Certification, and the Meaning of 'Professional' around the World," *Proceedings of the 2018 ALISE Conference*, 6-9th February 2018; Denver; pp. 219-22. http://hdl.handle.net/2142/99018 [Extended Abstract]

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with Primoz Juznic, Jaya Raju and Anna Maria Tammaro. "Reflections on the Ongoing IFLA Global Vision Conversation: A Spotlight on Library and Information Science (LIS) Education," *IFLA LTR Newsletter*, January 2018: 2-6.

"Foreword: Asset Mapping: Asian Pacific American Librarianship," In: *Asian American Librarians and Library Services: Activism, Collaborations, and Strategies*, edited by Janet Hyunju Clarke, Raymond Pun and Monnee Tong. Lanham, MD: Rowman & Littlefield, 2018; pp. ix-xi.

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with Linda Ueki Absher, Renate L. Chancellor, Karen E. Downing, Shari Lee and Touger Vang. "Race as Multidimensional: The Personal Shaping the Professional in the Library and Information Field." In: *Celebrating the James Partridge Award: Essays Toward the Development of a More Diverse, Inclusive, and Equitable Field of Library and Information Science*, edited by Diane L. Barlow and Paul T. Jaeger (Advances in Librarianship, Volume 42). Emerald Group Publishing Limited, 2016; pp.155-170. DOI 10.1108/S0065-283020160000042017

"Preface," In: *Progressive Community Action: Critical Theory and Social Justice in Library and Information Science*, edited by Bharat Mehra and Kevin Rioux. Sacramento, CA: Library Juice Press, 2016. (in press) http://libraryjuicepress.com/pca.php

"Acceso, preservación y alfabetizaciones múltiples: servicios bibliotecarios y de información para la promoción de los idiomas indígenas en el ciberespacio" [Access, Preservation and Multiple Literacies: Library and Information Services to Foster the Use of Indigenous Languages in Cyberspace], AND "Anexo 2: Sesión 3: Apuntes del Panel. Marcos legales con respecto a las políticas en educación" [Appendix 2: Session 3: Panel Notes. Legal Frameworks Regarding Education Policy], *Proceedings of the UNESCO/UNED/MEP Regional Conference for Central America on El Multilingüismo en Ciberespacio: Lenguajes Indígenas para el Empoderamiento*, 27-28th November 2015; San José, Costa Rica. (both in Spanish) (forthcoming)

"IFLA advancing multilingualism in cyberspace: Trends, policies and practice," *Proceedings of the Ugra Global Expert Meeting on Multilingualism in Cyberspace, 4-9th July 2015.* Moscow: Information for All Program. (forthcoming)

"Association for Library and Information Science Education." In: *Library and Book Trade Almanac 2015*, edited by Dave Bogart. 60th edition. Medford Township, NJ: Information Today, 2015.

"Trapped by Inflexible Mechanisms. Commentary of Martell, C. (1972). Age of Creative Insecurity: Student-Centered Learning, *Journal of Education for Library and Information Science*, 15(2): 112-120," *Journal of Education for Library and Information Science*, 56(1), Winter 2015.

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"Response to *Challenges of Working in a Multicultural Environment*, by Joan S. Howland," *Asian Pacific American Librarians Association Newsletter*, The Millennium Edition: 5, October 2000.

"The Road Ahead: Organizational Vitality and Digital Access," *EMIE Bulletin*, 17(4): 3-4, Summer 2000.

"Multicultural Information Services: Collective Action," *EMIE Bulletin*, 17(3): 1, 14, Spring 2000.

"Chinos en Latino-américa," *Intercom*, 22(5): 4, 8-9, Spring 2000.

Video review, "Libraries Change Lives," directed and produced by Jeff Spitz, narrated by Whoopi Goldberg (Chicago, 1999), *Library Quarterly*, 70(1): 172-73, January 2000.

"Multiculturalism in Action at ALA," *EMIE Bulletin*, 17(2): 3-4, Winter 2000.

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- This Website is the only one with a primary focus on the Chinese in Latin America. It serves as an information resource for researchers, students, and other who may wish to learn or research the Chinese diaspora in Latin America, or the ethnic Chinese born in Latin America and residing elsewhere.

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- This information resource was produced for distribution at the "Racially and Ethnic Mixed People: Information Needs, Services, and the 2000 Census" panel, American Library Association Conference, 1999. See: http://www.gseis.ucla.edu/faculty/chu/mrace.htm

"Reading Tips and Notes / Expert Advice," (Starting with Words in Common: Strategy for Learning a Second Language), *Los Angeles Times*, 20th June1999, p. B2.

"Reading Tips and Notes / Expert Advice," (Expanding Literacy in Immigrant Communities), *Los Angeles Times*, 9th May 1999, p. B2. Available at: http://www.latimes.com/HOME/NEWS/REPORTS/READBY9/READSTORY/t000041741.1.html

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"What is in a Name Change? EMIERT is Still EMIERT," *EMIE Bulletin*, 16(1): 1, Fall 1998.

"Multicultural Information Services Using the Internet: Impact on Professional Work and Service," *Brogede Blade* (Special Issue). Papers for the IFLA Satellite Meeting "Library Service in a Multicultural Society," 26-28th August 1997, edited by Niels E. Pedersen. Hillerod, Denmark: Union of Danish Librarians Professional Group on Library Services for Immigrants and Refugees, August 1997; pp. 25-42. http://pandora.lib.hel.fi/mcl/articles/chu.htm

"Multicultural Children's Literature: Threads of Our Cultural Fabric," *The Sampler* (Southern California Council on Literature for Children and Young People), 12(4): 8-9, Summer 1996.

Book review, "Gale Encyclopedia of Multicultural America," edited by Judy Galens, Anna Sheets, and Robyn V. Young, (Detroit: Gale, 1995), *Library Quarterly*, 67(4): October 1997.

Book review, "Barriers to Information: How Formal Help Systems Fail Battered Women," by Roma M. Harris and Patricia Dewdney (Westport, CT: Greenwood Press, 1994), *Library Quarterly*, 66(4): 475-76, 1996.

Book review (2 versions), "Libraries and the Changing Face of Academia: Responses to Growing

Multicultural Populations," by Rebecca R. Martin (Metuchen, NJ: The Scarecrow Press, 1994), *Journal of Documentation*, 51(4): 427-30, 1995 <u>and</u> *EMIE Bulletin*, 13(2): 12, 1996.

Análisis de su comunidad: Un paso hacia servicio eficaz. [Community Analysis: Effecting Appropriate Services] Graduate School of Library and Information Science, University of Puerto Rico at Rio Piedras, 1995.

"Commitment to Multicultural Library and Information Science Education: Part 2 - A Model for Success," *EMIE Bulletin*, 12(4): 4-11, Summer 1995.

"Commitment to Multicultural Library and Information Science Education: Part 1 - Current Status," *EMIE Bulletin*, 12(2): 1, 6-7, Winter 1995.

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The Scholarly Process and the Nature of the Information Needs of the Literary Critic: A Descriptive Model. Unpublished doctoral dissertation. London: University of Western Ontario, 1992.

Community as Partner in the Classroom Workshop. London, Ont.: Chinese Canadian National Council - London Chapter, 1990.

with Phillips, Gillian and Bester, Greg. *GAIN (Global Alternative Information Network) Thesaurus*. London, Ont.: Cross Cultural Learner Centre, 1987.

"Keywords in Family Medicine (A Thesaurus)," *Family Medicine Literature Index (FAMLI)*, 1985. (A Spanish/English thesaurus for the Spanish-speaking subscribers of this indexing journal.)

Professional Upgrading - A Guide and Directory, 1986, 1989 rev. (Spanish language guide for immigrants on professional re-accreditation in Canada)

Course Readers/Websites

Co-Content Developer and Designer, *Linda Smith Festschrift*, Fall 2023. Website: xxx

Co-Content Developer and Designer, *Libraries for Sustainable Development*, April 2023-present. Website: https://sdglibact.web.illinois.edu/

Content Developer and Designer, *IS 246 – Information Seeking Behavior*, Fall 2008. Website: http://isbcommons.wordpress.com//

Content Developer and Designer, *IS 290 – Research Seminar: Information Studies*, 2004-05, Spring 2006. Website: http://www.gseis.ucla.edu/faculty/chu/290.htm

Content Developer and Designer, *IS 201* (formerly *IS 289) – Ethics, Diversity and Change in the Information Professions*, Spring 2004-9. Website: http://www.gseis.ucla.edu/faculty/chu/edc/

Compiler, *IS 207 - International Issues and Comparative Research in Library and Information Science*, Winter 2002. Website: http://www.gseis.ucla.edu/faculty/chu/207/

Content Developer and Designer, *IS 289 – Multilingual Information Resources*, Spring 2000, Sp. 2004, Winter 2009. Website: http://www.gseis.ucla.edu/faculty/chu/289/ and http://portavoz.wordpress.com/is-289-course/

Compiler, *IS 220* (formerly *LIS 203) – Design of Library and Information Services: Readings*. Los Angeles: various printers, Spring 1993; rev. Sp. 1994, Sp. 1996, Sp. 1998-2003. Website: http://www.gseis.ucla.edu/faculty/chu/220/

Compiler, *IS 227* (formerly *LIS 289) – Information Services in Culturally Diverse Communities: Readings*. Los Angeles: Academic Publishing Service, UCLA, Spring 1991; rev. Spring 1992, Winter 1994, Winter 1996, Winter 1998, Fall 1998, Winter 2000, Fall 2000, Fall 2001, Winter 2003.

Compiler, *IS 280* (formerly *LIS 290) – Research Methodology: Readings*. Los Angeles: Academic Publishing Service, UCLA, Spring 1992; rev. Fall 1992, Winter 1995, Fall 1995, Winter 1998, Fall 1999,

Winter 2003, Fall 2006. Website: http://www.gseis.ucla.edu/faculty/chu/280

Compiler, *CS 197B – Cultural Factors and Information Systems: Readings*. Los Angeles: Academic Publishing Service, UCLA, Fall 1992.

Compiler, *PSSP 98B – Challenges of Cultural Diversity in the Information Profession: Readings*. Los Angeles: Academic Publishing Service, UCLA, Winter 1992; rev. Winter 1993.

with Jeng, Ling Hwey, and Svenonius, Elaine (comp.). *GSLIS 411 – Introduction to Subject Access: Readings*. Los Angeles: Academic Publishing Service, UCLA, Winter 1992.

with Jeng, Ling Hwey (comp.). *GSLIS 411 – Introduction to Subject Access: Workbook*. Los Angeles: Academic Publishing Service, UCLA, Winter 1992.

with Svenonius, Elaine (comp.). *GSLIS 411 – Introduction to Subject Access: Readings*. Los Angeles: Academic Publishing Service, UCLA, Winter 1991.

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RESEARCH ACTIVITIES

Research in Progress

Information Access and Seeking by Culturally Diverse and Underserved Populations
- Information Needs of Southeast Asian Refugee Undergraduates https://diversityinfoneeds.wordpress.com
- Libraries, Information and Social Change
- A Holistic Framework for Multicultural Library and Information Science Education
- Libraries, communities and transformative change: Research and practice to democratize librarianship

Access to and Preservation of Multicultural Information
- Project APRCH (Agency in the Preservation of Refugee Cultural Heritage) https://aprch.wordpress.com
- Know, Care, and Act: A Paradigm for Information Services in an Evolving Multicultural Society
- Information Infrastructure for the Preservation of Chinese Culture in Latin America
- Information Sources on the Chinese in Latin America [Research/bibliographic guide].

Research Groups, Centers, Boards and Visits and International Doctoral Committees

CLIA (Community-Library Inter-Action) Colombia Universidades, *Co-leader*, 2019-present. A Spanish-language community of practice engaging CLIA. https://www.utadeo.edu.co/es/link/sistema-de-bibliotecas/104046/clia-universidades

Building Library Capacity in Artificial Intelligence (AI)/Machine Learning (ML) and Data Science Project, *Member*, 2021-22. Funded by a University of Illinois Urbana-Champaign Library Strategic Plan Project Grant (2020-22), $20,000.

Advisory Committee, La SCALA: Latino Scholars Cambio Leadership Academy, College of Communication and Information (CCI), University of Tennessee and School of Information Resources and Library Science (SIRLS), University of Arizona, *Member*, 2015-17. https://www.sis.utk.edu/LaSCALA

Coalition for Diverse Language Communities, The University of North Carolina at Greensboro, *Member*, 2010-15. http://cdlc.uncg.edu

Guest Professor, Department of Information Management, School of Computer Science and Information Technology, Northeast Normal University (Changchun, China).
- 3rd-11th December 2015. Taught course on *Professional Leadership and Development in Library and Information Studies*.
- 14th-22nd September 2014. Lectured on research on information use and needs of multicultural communities, future of the library, library and information science education, and professional leadership and associations (ALISE and IFLA).

Visiting Professor, Cátedra UNESCO, Patronat Sud-Nord, University of Valencia
http://www.uv.es/psudnord/; 9-18th December 2008. Taught course on "Raza/etnicidad, género/sexualidad y clase: La información en la construcción y representación de identidad y comunidad" (Race/ethnicity, gender/sexuality and class: Information in the construction and representation of identity and community). http://infozoom.wordpress.com/

Visiting Scholar (sabbatical), Dept. of Applied Economics, University of Valencia, Sept. 2005-March 2006; Dept. of History of Science and Documentation, July-December 2007.

Advisory Committee, Paulo Freire Institute, UCLA, Member, 2004-08.

Grupo Internacional de Investigaciones Audiovisuales (GIIA) [International Media Research Group], Universidad Complutense de Madrid (UCM), *Founding Member*, 2005-present. Directors: D. Antonio Castro Bobillo (UCM) and D. Vicente Romano (Universidad de Sevilla).

Unidad de Investigación: Economia y Complejidad: Informacion, comunidades y redes multidisciplinares [Working Group on Economics and Complexity: Information, Communities and Multidisciplinary Networks], *Founding Member*, 2005-present. Coordinador: José Rodolfo Hernández Carrión http://www.uv.es/complexis/

Advisory Board, Multicultural Research Project by Kyung-Sun Kim, School of Library and Information Studies, University of Wisconsin-Madison, Member, 2004-05. Research supported by an ALA Diversity Research Grant to assess what LIS schools and other library/information professional associations have done for the recruitment and retention of minority students, from the minorities' point of view.

Visiting Scholar, Escuela Graduada de Bibliotecología y Ciencia de Información, University of Puerto Rico, Summer 2004. http://egcti.upr.edu/

Asians in the Americas Working Group, UCLA, *Coordinator and Co-Founder*, 1999-2009.
  - manage discussion list, co-ordinate meetings and lecture series, co-PI on several grants

External Examiner, Dissertation/Doctoral Thesis (Selected):
- Nafiz Zaman Shuva, "Information, Employment, and Settlement of Immigrants: Exploring the Role of Information Behaviour in the Settlement of Bangladesh Immigrants in Canada," Western University (Canada), 2020.
- Haseeb Ahmad Piracha, "Research Data Management Services in University Libraries of Pakistan," University of the Punjab (Pakistan), 2019.
- Kim Morrison, "Counter-story as Curriculum: Autoethnography, Critical Race Theory, and Informed Assets in the Information Literacy classroom," Queensland University of Technology (Australia) and San Jose State University (USA), 2018.

Chair, Dissertation Committee (Selected):
- RaShauna Wright (UIUC), Shari Lee (UCLA), Ajit Pyati (UCLA), Ed Pai (UCLA)

Member, Dissertation Committee (Selected):
- Marjorie Acevedo (Azuza Pacific University), Loida Garcia Febo (Long Island University), Dianah Kucunguzi (UIUC, 2022), Noah Samuel (UIUC, 2021), Steven W. Witt (UIUC, 2018), Rebecca A. Croxton (UNCG, 2016), Amanda B. Click (UNC, 2016).
- Valeria Molteni, Departamento de Biblioteconomía y Documentación, Universidad de Granada, 2007-2015. http://www.ugr.es/~dbibliot/

Co-Chair, Dissertation Committee of Francisca Ginés Huertas, Departmento de Historia de la Ciencia y Documentación, Universidad de Valencia, 2006-2008.

Field Consultant, Dissertation of Susan P. Kaneshiro on Psychology and Multicultural Groups, Alliant International University, 2005-06. http://occounselingcenter.com/index.php?p=1_3_About

Scholarly Presentations

with Jaya Raju and Chris Cunningham. "The IFLA Guidelines for Professional LIS Education Programmes: Competencies toward excellence in professional practice," ALISE 2023 Annual Conference, 3-5th October 2023; Milwaukee.

with Bharat Mehra and Jaya Raju. "Decolonizing LIS Journal Publishing in international context: Addressing the Equity, Diversity, Inclusion, Accessibility, and Development Gap," ALISE 2023 Annual Conference, 3-5th October 2023; Milwaukee.

Keynote, "Inspirándose en las Directrices de la IFLA para transformar la educación profesional en Biblioteconomía y Ciencia de la Información (BCI)" [Drawing Inspiration from the IFLA Guidelines to Transform Professional Education in Library and Information Science (LIS)], XIII Encuentro de Directores y XII de Docentes de Escuelas de Bibliotecología y Ciencia de la Información del Mercosur (EDDBCIM 2023), 24-26 April 2023; Montevideo, Uruguay. [presented in Spanish]

with Zoraida Mendiwelso-Bendek. "Libraries and Communities: Capacity to Co-Shape the Future," UNESCO Chair on Responsible Foresight for Sustainable Development Summit, 24th November 2022; Lincoln, UK (Hybrid).

with Ana María Talavera-Ibarra. "Directrices de la IFLA para los programas de educación profesional en BCI: aplicación de un marco global para transformar la educación en BCI en Iberoamérica" [IFLA Guidelines for Professional Library and Information Science (LIS) Education Programmes: Application of a Global Framework to Transform LIS Education in Iberian America], *XIII Encuentro de la Asociación de Educación e Investigación en Ciencia de la Información de Iberoamérica y el Caribe (EDICIC)*, 21-23 November 2022; Virtual. https://ocs.edicic.org/index.php/xiii_encuentro-edicic2022/programa (presented in Spanish)

Panelist, "Research Frameworks for Multiple Ways of Knowing: Social Justice, Methodology, and Policy," ALISE 2022 Annual Conference, 24-26th October 2022; Pittsburgh.

Co-Keynote Speaker, *with* Ana María Talavera Ibarra. "Transformar la educación en Bibliotecología y Ciencias de la Información: implementación de las Directrices de la IFLA 2022 en América Latina," 2º Congreso Internacional de Investigación sobre Educación en Bibliotecología, Documentación y Archivística, 17 October 2022; Mexico (hybrid; presented in Spanish)

with Jaya Raju. "Introducing the IFLA Guidelines for Professional Library and Information Science (LIS) Education Programmes," 47th Croatian Library Association General Conference and Assembly | Theme: "Libraries Build New Worlds"; The Providur's and Rector's Palace, Zadar, 5-8th October 2022; Croatia. https://easychair.org/cfp/47thCLAGeneralConferenceandAssembly

with Jaya Raju. "IFLA Guidelines for LIS Education Programmes: Applying a Global Framework to LIS Education in the African Context," 22nd Annual Information Studies Conference (Hybrid); 6-8th September 2022; Department of Information Studies, University of Zululand; South Africa.

with Dania Bilal and Soo Young Rieh. "AI Education in iSchools: Reshaping the Curricula for an Equitable and Inclusive Information Landscape," iConference 2022 (Virtual), 4th March 2022.

with Virginia Ortiz-Repiso and Ana Maria Talavera. "Oportunidades y retos para la educación en Bibliotecología y Ciencias de la Información (BCI) en América Latina" [Opportunities and Challenges for Library and Information Science (LIS) Education in Latin America], *XII Encuentro de la Asociación de Educación e Investigación en Ciencia de la Información de Iberoamérica y el Caribe (EDICIC)*, Escuela de Bibliotecología y Ciencias de la Información, Universidad de Costa Rica, 26-29th October 2021; Virtual. http://www.ebci.ucr.ac.cr/edicic2020/ (presented in Spanish)

Opening Keynote Speaker, "Agency in Critical Library Practices: Individual and Collective Action to Undo Inequity," Librarian's Association of the University of California, Berkeley (LAUC-B) 2021 Conference (Theme: *Reimagining Libraries Through Critical Library Practices*), 5th October 2021; Virtual.

"Shifting Our Gaze: Research and Our Current Understanding of These and Other forms of Disordered information," *Situating Misinformation and Disinformation in a Contemporary Landscape* panel, Spring 2021 Association of Research Libraries Meeting, 28th April 28 2021; Virtual.

"Bibliotecas CON comunidad: afirmando el ser, pertenecer y llegar a ser," Programa de Bibliotecología (199th Anniversary Program), Biblioteca Nacional del Perú (National Library of Peru), 9th September 2020 (virtual, presented in Spanish). Recording: https://www.youtube.com/watch?v=YCXiPPGmu4E

with Albright, Kendra, Raju, Jaya and Tammaro, Anna Maria. "International Framework for the Assessment of Quality Standards in LIS Education: The Role of Associations, Higher Education and the Professional Community," Library Theory and Research Section Open Session, *2019 World Library and Information Congress*, 27th August 2019; Athens.

Keynote, "Building Strong LIS Education: The Leadership Roles of Professional Associations, Higher Education and the Professional Community in Africa, Asia & Oceania, and Latin America & the Caribbean," *IFLA Division V Satellite Meeting: Leadership roles in international librarianship: how can information professionals from Africa, Asia & Oceania, Latin America & Caribbean be part of it?*, 20-21 August 2019; Alexandria, Egypt.

with Hernández Carrión, José Rodolfo. "Transforming libraries in a sharing economy: "Ubuntu" as a professional leadership concept from/for Africa, Asia and Oceania, Latin America and the Caribbean," *IFLA Division V Satellite Meeting: Leadership roles in international librarianship: how can information professionals from Africa, Asia & Oceania, Latin America & Caribbean be part of it?*, 20-21 August 2019; Alexandria, Egypt. http://library.ifla.org/view/conferences/2019/2019-08-21/999.html

Inserting diversity in User Experience research: Smarter libraries by design, "Using UX research for smarter services and resources," 15th Stellenbosch University Library Symposium (Theme: *Smarter libraries: User experience (UX) in action*), 15-16th November 2018, Stellenbosch, South Africa. http://conferences.sun.ac.za/index.php/sulis_symp15/SUALS15

"Library and Information Rights and Contributive Justice: Framing Minority Information Matters and Practice," *PNC 2018 Annual Conference and Joint Meetings*: "Human Rights in Cyberspace;" 27-30th October 2018; San Francisco.

with Sueli Mara Soares Pinto Ferreira, Felipe Martínez and Ana Maria Talavera. "Fortalecimiento de la educación en Bibliotecología y Ciencias de la Información en Latinoamerica y el Caribe: lecciones de una encuesta internacional" [Strengthening LIS Education in Latin America and the Caribbean: Lessons from an International Survey], *XI Encuentro de la Asociación de Educación e Investigación en Ciencia de la Información de Iberoamérica y el Caribe (EDICIC)*, Escuela Interamericana de Bibliotecología de la Universidad de Antioquia, 16-19th October 2018, Medellín, Colombia. http://www.udea.edu.co/wps/portal/udea/web/inicio/institucional/unidades-academicas/escuelas/interamericana-bibliotecologia/encuentro (presented in Spanish)

with Kendra Albright, Jaya Raju and Anna Maria Tammaro. "IFLA's role in building strong LIS education: an international approach to quality assessment and qualification in the library and information profession" Open Session (joint Library Theory and Research Section with Section on Education and Training), *2018 IFLA World Library and Information Congress*; Kuala Lumpur, Malaysia, 24-30th August 2018. Co-coordinator with Jaya Raju.

with Christopher Cunningham, Dick Kawooya and Jaya Raju. "Building Strong LIS Education Globally: Findings and Implications of an International Survey on Qualification in the Library and Information Profession," *IFLA Satellite Meeting on "Transforming the Society: Libraries as the Torch-bearer of Change,"* Asia and Oceania Section joint with Education and Training, University of Calcutta, 20th-21st August 2018; Kolkata, India. https://sites.google.com/view/iflacu2018/home

Lecturer, *Library and Information Matters: A Local-Global View of Diversity*, Bobinski Lecture, University at Buffalo, 14th March 2018; Buffalo, NY.

with Saif Al Jabri, Kendra Albright, Dick Kawooya, Jaya Raju, Ana Maria Talavera, Anna Maria Tammaro (IFLA Building Strong LIS Education Working Group). "LIS Qualifications, Certification, and the

Meaning of 'Professional' around the World," ALISE 2018 Conference (Theme: *The Expanding LIS Education Universe*), 6-9th February 2018; Denver.

"Visualizando las bibliotecas del futuro" (Visualizing the Libraries of the Future), Pontifical Catholic University of Peru, 13th November 2017; Lima.

Keynote, "Diversity on the Library and Information Agenda: The Local-Global Nexus," Diversity by Design: Reframing Diversity Discourse in Canada (Two-Day International Symposium), 13-14th September 2017, Toronto, Canada. https://www.idiversitybydesign.com/

Keynote, "Bibliotecas en tiempos de cambio: resiliencia, sostenibilidad e innovación," XI Jornada Bibliotecológica de Baja California (Theme: Resiliencia: Bibliotecas y comunidad), Asociación de Bibliotecarios de Baja California (ABIBAC), 21st October 2016; Mexicali, Mexico. [in Spanish]

"Academic Libraries in Global Context: Considering the "Glocal" and Transnational," Mansfield Library, University of Montana, July 23, 2016, Missoula, MO.

"Libraries Connect the Dots: Turning our Global Attention to the "Glocal" and Transnational," International Studies Seminar Series, Illinois State University, March 23, 2016, Normal, IL.

"Libraries Empowering Communities: A Transnational Perspective," Annual Conference of the Library Society of China 2015, 15-17th December 2015; Guangzhou, China.

Keynote Speaker, "Equitable Information Access as an Information Right: From Lessons on Contributive Justice during Economic Crisis to Insights on Library and Information Resources in a Sharing Economy," The 7th International Conference on Information Capital, Property, and Ethics (ICPE-2015, Theme: *Globalizing Intellectual Property: The Geopolitics and Ethics of Information Rights*); 1st-2nd December 2015; Changchun, China.

"Experiential Learning as a Foundation of Transformation: Adding the 'Critical' so Service Learning," *Making an Impact through Experiential Learning*, ASIS&T Annual Meeting, 6-10th November 2015; St. Louis, Missouri.

Keynote Speaker, "The Future of Library and Information Science Education: A Global Perspective," National Conference on Thai Information Science Education (TISE2015), 10-11th September 2015, Khoen Kaen (Thailand).

"Online Library and Information Science Education in the United States and Canada: Student Experiences and Preferences," III International Seminar on Library and Information Science Education and Research (LIS-ER), Faculty of Library and Information Science, University of Barcelona, 4-5th June 2015; Barcelona. http://bd.ub.edu/liser/

"Makerspaces en la biblioteca: un espacio para crear y aprender" (Makerspaces in Libraries: A Space for Creating and Learning), *7a. Conferencia Regional sobre Catalogación y 5o. Seminario sobre Servicios de Información* (7th Regional Cataloging Conference and 5th Information Services Seminar), Universidad Autónoma de San Luis Potosí Libraries, 17-20th March 2015; San Luis Potosí, Mexico. (presented in Spanish)

with Nora J. Bird and Faith Oguz. "Preserving Montagnard Refugee Cultural Heritage: A Community Perspective," Coalition for Diverse Language Communities (CDLC), School of Education, The University of North Carolina at Greensboro, 24th April 2014, Greensboro, NC.

Keynote Speaker, "Transforming Learning Environments to Enhance Learning," UNCW Watson College of Education Professional Learning Day, 11th March 2014; Wilmington, North Carolina.

with Michael Crumpton. "LIS Educators and Practitioners: Collaborating and Innovating to Enhance Learning," 2014 ALISE Conference (Theme: *Educational Entrepreneurship*); 21st-24th January 2014; Philadelphia.

with Nora J. Bird and Faith Oguz. "Experiential Learning in International Context: Internships as Entrepreneurial Practice," on *Opportunities for Collaborative Training and Entrepreneurship in the*

Global Setting panel, 2014 ALISE Conference (Theme: *Educational Entrepreneurship*); 21st-24th January 2014; Philadelphia.

with Nora J. Bird and Faith Oguz, "Preserving Refugee Cultural Heritage," North Carolina Preservation Consortium Annual Conference (Theme: *First Voice: Collaborative Heritage Preservation with Descendant Communities*), 1st November 2013; Chapel Hill, NC. http://www.ncpreservation.org/events.html

with Nora J. Bird and Faith Oguz, "Preserving Refugee Cultural Heritage: Taking Community and Culture into Account," The Conference for Entrepreneurial Librarians (Theme: *Social Entrepreneurship in Action*), 17th May 2013; Greensboro, NC. http://entrelib.org/

"Creating Meaning, Shaping Learning: Information Literacy in a Multicultural Context," 20th Annual Ted Samore Lecture, 28th April 2013; Milwaukee, WI. http://www5.uwm.edu/news/2013/04/29/clara-chu-delivers-annual-ted-samore-lecture-april-27/#.UbcK3OuoXew

"Historia de la gente sin historia: El rol de las bibliotecas digitales en el contexto multicultural y global," (History of People Without History: The Role of Digital Libraries in a Multicultural Global Context), Escuela Universitaria de Bibliotecología y Ciencias Afines, Universidad de la República (Uruguay); 18th April 2013; Montevideo, Uruguay.

with Fatih Oguz, Anthony Chow and Mimi Smith-DeCoster. "Online Student Experiences: Inquiry Supporting LIS Education," 2013 ALISE Conference (Theme: *Always the Beautiful Question: Inquiry Supporting Teaching, Research and Professional Practice*); 22nd-25th January 2013; Seattle.

"Lectura 2.0: nuevos retos, nuevas oportunidades," IV Encuentro sobre biblioteconomía 'Lectura y culturas' (IV Librarianship Colloquium: "Reading and Cultures"), Casa Africa, 12th December 2012; Canary Islands. (virtual presentation in Spanish)

Keynote Speaker: "Movimientos abiertos y el conocimiento/la información: Impacto en la participación social, multicultural y científica" (Open Movements and knowledge/information: Impact on Social, Multicultural and Scientific Participation), *IV Congreso Internacional de Bibliotecología e Información* (Theme: Gestión del conocimiento para la inclusión social y científica), 14-16th November 2012, Lima, Peru. https://sites.google.com/a/pucp.pe/iv-cibi/ (presented in Spanish)

with Nora J. Bird and Faith Oguz, "APRCH: Cultural Survival of Refugee Communities," Coalition for Diverse Language Communities (CDLC) and Access and Equity Committee (AEC), School of Education, The University of North Carolina at Greensboro, 8th November 2012, Greensboro, NC.

"Investigación sobre necesidades y uso de la información de grupos multiculturales" (Information Needs and Use Research: A Multicultural Perspective), *IX Trejo Foster Foundation Institute*(Theme: Education and Library Services: Connecting Frontiers), October 5-6, 2012, Chihuahua, Mexico. (presented in Spanish)

with Trae Middlebrooks, Leatha Miles-Edmonson, Ashanti White and Touger Vang. "Community-Engaged Research: Experiences and Best Practices from the Information Needs and Barriers of Southeast Asian Refugee Undergraduates Project," 2012 Joint Conference of Librarians of Color (JCLC), Theme: *Gathering at the Waters: Celebrating Stories, Embracing Communities*, 19th-23rd September 2012; Kansas City, MO. http://jclc-conference.org/

with Nora J. Bird and Faith Oguz, "Documenting Whilst in the Process of Preserving Intangible Cultural Heritage," DOCAM12, 17th August 2012; London (Canada). http://conferences.fims.uwo.ca/DOCAM12/

"Digital Humanities in Multicultural Eurasia: Considering Ethnic Minorities," *Digital Humanities in Eurasia*, American Library Association Conference, 22nd-25th June 2012; Anaheim, CA.

with Trae Middlebrooks, Leatha Miles-Edmonson, Ashanti White and Touger Vang. "A Community Approach to Studying the Information Needs and Barriers of Southeast Asian Refugee Undergraduates," *Charting Courses: Diversity Research*, American Library Association Conference, 22nd-25th June 2012.

"The Diversity Within: Being Chinese," *Diversity Begins at Home: Valuing Every Kind of Difference* (ALA Diversity Council annual program), American Library Association Conference, 22nd-25th June 2012.

"Los 10 principios: Teniendo en cuenta las necesidades de grupos multiculturales (10 Principles: Addressing the Needs of Multicultural Communities), *Tratamiento de datos de Open Data* panel, II Jornadas sobre la Reutilización de la Información del Sector Público: acceso y uso de la información, 15th February 2012, Universidad Complutense de Madrid, Facultad de Ciencias de la Documentación y 16th February 2012, Universidad Carlos III. (presented in Spanish) http://multidoc.rediris.es/ppo/

"Acceso y uso de la información en comunidades multiculturales (Information Access and Use in Multicultural Communities," II Jornadas sobre la Reutilización de la Información del Sector Público: acceso y uso de la información, 15th February 2012, Universidad Complutense de Madrid, Facultad de Ciencias de la Documentación y 16th February 2012, Universidad Carlos III. (presented in Spanish)

"Conocimiento abierto y otros movimientos "abiertos": Aspectos socio-culturales (Open Knowledge and other Open Movements: Sociocultural Issues)," *Open Access: Lo que siempre quiso saber y nunca se atrevió a preguntar* (Open Access: What You Always Wanted to Know but were Afraid to Ask) Program, co-sponsored by the U.S. Embassy, Goethe Institute and the Asociación Española de Documentación e Información (SEDIC), 14th February 2012; Madrid. (presented in Spanish) http://www.goethe.de/ins/es/mad/ver/es8682862v.htm

"Necesidades y uso de la información: aspectos metodológicos en la investigación multicultural (Information Needs and Use: Methodological Issues in Multicultural Research)," Instituto Universitario "Agustín Millares" de Documentación y Gestión de la Información, Universidad Carlos III de Madrid, 13th February, 2012; Madrid. (presented in Spanish)

"Voces sino-descendientes: del silencio a la palabra, a la exclamación: recorridos de tortuga (Voices of Asian descendents: From Silence to Speech to Exclamation: The Paths of the Turtle)," Primer Encuentro Internacional de Escritores/as Afro-descendientes, Indígenas y Sino-descendientes "Tenemos la Palabra", 25-28 de Octubre de 2011, San Jose, Costa Rica. (presented in Spanish) http://www.facebook.com/pages/Tenemos-la-Palabra/157756814312135 and http://encuentrotenemoslapalabra.wordpress.com/

with Nora J. Bird and Fatih Oguz. "Four Is of Internships for the New Information Society: Intentional, Interconnected, Interdisciplinary and International," 77th *General Conference of the International Federation of Library Associations and Institutions* (Theme:"Libraries beyond libraries: Integration, Innovation and Information for all"), 13-18th August 2011, San Juan, Puerto Rico.

"Higher Education and Diversity," Education Assembly, *American Library Association Conference*, 24-27h June 2011; New Orleans, LA.

"Lectura 2.0: nuevos usuarios, nuevos contextos (Reading 2.0: New Users, New Contexts)," Instituto Universitario "Agustín Millares" de Documentación y Gestión de la Información, Universidad Carlos III de Madrid, June 16, 2011; Madrid. (presented in Spanish) http://www.uc3m.es/portal/ page/portal/inst_docum_gest_ info_agustin_millares

"Multiculturalismo, poder y alfabetización: Implicaciones para los estudios de biblioteconomía y documentación" Departamento de Biblioteconomía y Documentación, Universidad Carlos III de Madrid, June 21, 2011; Madrid. (presented in Spanish) http://www.uc3m.es/portal/ page/portal/biblioteconomia_ documentacion

Keynote Speaker, "Information Literacy Examined in Multicultural Context," 5th Annual Information Literacy Conference, Metrolina Library Association, 17th June 2010; Charlotte, NC

"Margo Su: Mapping a Literary/Artistic Life," Panel: Living vidas asiáticas: Unfolding Asian Latin American Literature, Association for Asian American Studies Conference, Theme: *Emergent Cartographies: Asian American Studies in the Twenty-first Century*, 7-11th April 2009; Austin, TX.

"Traditional Media, Social Media: Reading 2.0," *Encuentro bibliotecario para el fomento transcultural de la lectura* (Library Symposium on Promoting Transcultural Reading), Fundación Tres Culturas, 2nd February 2010; Sevilla.

"Latino/as, Libraries and Literacy: First Language Access," Panel: Latinos, Libraries and Literacy: Lessons Learned from Three NC Libraries, *North Carolina Library Association 58th Biennial Conference*

(Theme: NC Libraries: Serving Knowledge…Serving You), 6-9th October 2009; Greenville, NC. http://nclaconference2009.pbworks.com/

"Digital Collections (de)colonized: The Case of Asian Ethnic/Indigenous and Diaspora Communities," Panel: Digital (de)colonization: History, Home, Identity, Association for Asian American Studies Conference, Theme: *Challenging Inequalities: Nations, Races and Communities*, 22nd-26th April 2009; Honolulu, Hawai'i.

Closing Keynote Speaker, FORO 2009 XV Transborder Library Forum (Theme: Exploring common interests, Expanding opportunities), 4th-6th of March 2009; Tijuana, Mexico. (presented in Spanish) http://foro.cetys.net/

"Library Education Connecting and Building Communities: Engaging Students in Diverse Communities," *Multicultural to Intercultural: Libraries Connecting Communities*, An International Federation of Library Associations and Institutes (IFLA) Satellite Conference, Section on Library Services to Multicultural Populations, 5-7th August 2008; Vancouver. http://www.ifla2008.memlink.org/default.aspx

"Multiculturalism and Globalization: Implications for Asian Digital Libraries," *NDAP International Conference* (National Digital Archives Program, Taiwan), 18-20th March 2008; Taipei.

Keynote Speaker, "Multicultural and Globalized Digital Libraries: Digitizing and Empowering the "Other"," *The 10th International Conference on Asian Digital Libraries* (Theme: "Asian Digital libraries: Looking Back 10 Years and Forging New Frontiers"), 10th-13th December 2007; Hanoi, Vietnam. http://icadl2007.vista.gov.vn/

"The Multicultural Library Manifesto: Implications for LIS Education," *The World Library and Information Congress: 73rd IFLA General Conference and Council*, Theme: "Libraries for the Future: Progress, Development and Partnerships," 19th-23rd August 2007; Durban, South Africa.

"(Re)considering Literacy and Linguistic Diversity in a Multicultural Society," *International Conference on Innovative Multicultural Library Services for All*, International Federation of Library Associations and Institutes (IFLA) Section on Library Services to Multicultural Populations, 15–17 August 2007; Pretoria, South Africa. http://lib.tut.ac.za/ifla/

"Libraries, Technology and Globalization: Windows and Mirrors to Multicultural Communities," *New Media and Multicultural America: Digital, Dynamic, Diverse, Democratic*, 2nd-4th July 2007; Munich.

"Literacy in a Multicultural Society: A Process of Engagement and Transformation," *International Congress of Reading "Reading Country - Base of Competitive Society*, (Ministry of Culture and Information of the Republic of Kazakhstan, National Academic Library of the Republic of Kazakhstan, Library Association of the Republic of Kazakhstan), 18-19 April, 2007; Astana, Kazakhstan. http://www.congress.nabrk.kz

Chinese Cubans: Then and Now, Asians in the Americas Working Group Panel, UCLA, 8th November 2006, Los Angeles.

"Equity of Access to Underserved Populations in Libraries:It Starts in Library School," Who is NOT Welcomed in the Library panel, *Joint Conference of Librarians of Color*, 11-15th October 2006; Dallas. http://www.ala.org/ala/olos/jointconferenceoflibrariansofcolor/jclc2006.htm

"Information Literacy: A Critical Multicultural Approach," (de)constucting Information Literacy: A Tool for Domination and Resistance panel, *Joint Conference of Librarians of Color*, 11-15th October 2006; Dallas. http://www.ala.org/ala/olos/jointconferenceoflibrariansofcolor/jclc2006.htm

with Hernández Carrión, J. Rodolfo. "La producción de conocimiento en la transformación social: tecnología y diálogo" [Knowledge Production in Social Transformation: Technology and Dialogue], *V Encuentro Internacional Fórum - Paulo Freire: Sendas de Freire: opresiones, resistencias, emancipaciones en un nuevo paradigma de vida*, University of Valencia, 12th- 15th September 2006; Valencia, Spain.

"Multiculturalism: An Opportunity for Transformative Learning and Building Knowledge for LIS Educators," IFLA Education and Training Section Program on "Education and Lifelong Learning among LIS Teachers and Educators," *The World Library and Information Congress: 72nd IFLA General*

Conference and Council, Theme: "Libraries: Dynamic Engines for the Knowledge and Information Society," 20th-24th August 2006, Seoul, Korea.

"Graduate Students Engaged with Real World Information Issues and Community Needs," Session on: Community Partnerships at the Graduate Level: Models, Issues and Challenges, *Symposium on Civic Engagement and Graduate Education*, Stanford University, 24th April 2006; Stanford, California.

"Preparing Academic Librarians to Serve in a Multicultural Campus: (Re)viewing, (Re)imagining & (Un)doing," *11th California Academic and Research Libraries Conference: Beyond the Ivory Tower: Creative Strategies for Learning & Leading*, 20th-23rd April 2006; Pacific Grove, California.

"Communicating Across Cultures: Effective Information Services for International and Ethnic Patrons," Association for Population/Family Planning Libraries and Information Centers – International (APLIC-I) 39th Annual Conference, Theme: *Starring in Multiple Roles: Information Specialists in their Organizations*, 27th-29th March 2006; Los Angeles.

"Más allá de una cultura de paz: La información para la lucha, el apoderamiento y la existencia de los oprimidos/el "Otro"," I Congreso Internacional de Cooperación al Desarrollo: Cooperación y Grupos Vulnerables, Palau de la Música, 17th-19th November 2005; Valencia, Spain.

"Democracia, pluralismo y participación electrónica: exclusión de las minorías y estrategias para el acceso", Panel on: "Democracia y participación electrónica," Congreso DerechoTICs 2005 (Tema: Libertades, democracia y gobierno electrónicos), Departamento de Derecho Constitucional y Ciencia Política y de la Administración, Universitat de Valencia, 13th-14th October 2005; Valencia, Spain. http://congreso.derechotics.com/.

Information for Struggle, Empowerment and Existence, "Pedagogy of Peace, Pedagogy of Struggle," 3rd Annual CAFÉ Conference, Paulo Freire Institute, 11-12th March 2005; Los Angeles.

with Hernández Carrión, J. Rodolfo. *Do ICT Create Academic Departmental Identity and Community?: Navel Gazing*, International Association for Development of the Information Society (IADIS) International Conference on Web-based Communities 2005; 23rd-25th February 2005; Algarve, Portugal.

Panelist, Moderator & Organizer, *Web Based Communities Scholarship: Under-Represented Voices in Cybercommunities*, International Association for Development of the Information Society (IADIS) International Conference on Web-based Communities 2005; 23rd- 25th February 2005; Algarve, Portugal.

Chinese Diaspora/s in Latin America, Working Group on Asians in Latin America, Center for Latin American Studies, Stanford University; 11th November 2004; Palo Alto, CA.

Multiculturalism, Diaspora, Transnationalism: Power, Multiple Identities, Multiple Locations, "Multicultural and Intercultural Education - Agostino Portera," Paulo Freire Institute, UCLA, 27th October 2004; LA.

Aprendizaje-servicio crítico: Educación para la participación estudiantil en los estudios de la información (Critical Service Learning: Student Participation in Information Studies Education), "La participación en las administraciones públicas ¿Cooperación o enfrentamiento?," XVII International AISO Seminar (Asociación Iberoamericana de Sociología de las Organizaciones/Iberoamerican Association of Organizational Sociology), Universidad Politécnica de Valencia, 21st-23rd October 2004; Valencia, Spain. http://www.upv.es/seminarioaiso/

From Real World to Web-based Ethnic Communities: Challenges and Experiences of the Chinese in Latin America, International Association for Development of the Information Society (IADIS) International Conference on Web-based Communities 2004; 24-26th March 2004; Lisbon.

Usuarios ¡Ojo!: Capacidades para el uso de Internet, (Users Beware!: Competencies for Internet Use), Facultad de Biblioteconomía y Documentación, Universidad de Granada, 20th November 2003; Granada, Spain. (presented in Spanish)

The Canadian and U.S. Censuses: Being Counted and Discounted, "Diversity on Both Sides of the Border: Multiculturalism in Canada and the U.S.: A Program and Breakfast Reception in Honor of the 20th Anniversary of EMIERT," Joint American Library Association/Canadian Library Association Annual Conference 2003, 20-25th June 2003; Toronto.

Keynote Speaker, *Information Literacy Within a Critical Multicultural Framework*, 32nd Annual Workshop on Instruction in Library Use, Theme: Bridging the Gap - Teaching Across Boundaries, 12-14th May 2003; Windsor, Canada.

Creating a Demographic Profile of the Chinese in Latin America: Challenges and Strategies, 2nd International Conference of Institutes & Libraries for Chinese Overseas Studies; Theme: Transnational Networks: Challenges in Research and Documentation of the Chinese Overseas; 13th-15th March 2003, The Chinese University of Hong Kong; Hong Kong. http://www.lib.cuhk.edu.hk/conference/occ/index.htm

Chinese Latino Literary Writers: A Bibliographic Analysis, "Plenary Panel II: Status of the Literatures of Chinese Diasporas," An International Conference on the Literatures of the Chinese Diaspora, 28th November–1st December 2002; San Francisco. http://socrates.berkeley.edu/~ethnicst/literatures/main.html

Images and Sound Creating/Invoking Stories, "Latin American Narratives," An International Conference on the Literatures of the Chinese Diaspora, 28th November–1st December 2002; San Francisco.

Chinese Cuban Art: An Examination of Genre, "Women of Asian Descent in the Americas: Narratives in Words and Paintings," Global and Local Dimensions of Asian America: An International Conference on Asian Diasporas, 9-12th May 2002, San Francisco.

Counting Asians in the Americas: Challenges and Strategies, "Asians in the America: A Comparative Approach," Global and Local Dimensions of Asian America: An International Conference on Asian Diasporas, 9-12th May 2002, San Francisco. Also coordinated panel.

21st Century Literacies: An Ecological Model, California Library Association, 2nd-5th November 2001; Long Beach, CA.

Multiculturalism, Technology and Globalization in Latin America: Libraries as Sites of Information Access, Technology, Globalization, and Multicultural Services in Libraries Conference, IFLA Section Library Services to Multicultural Populations and Information Technology, 14 -16 August 2001; Buffalo, New York.

Immigrant Korean Children: Their Mediation Activities and Information Needs, National Conference on Asian Pacific American Librarians, 13-15th June 2001; San Francisco.

Expanding Our Research Opportunities on the Internet: Studying the Chinese in Latin America, Asian Pacific Americans in Higher Education (APAHE) Conference, 6-8th April 2001; San Francisco.

Panelist and Organizer of Plenary Session: *Locating Asians in the Americas: Ethnic, Area, Transnational, Diaspora, Immigrant, or Comparative Ethnic Studies?*, Association for Asian American Studies Conference, 28th March - 1st April 2001; Toronto.

Chinese Influences in Cuban Art: The Work of Flora Fong and Pedro Eng, Center for Latin American Studies, Stanford University; 15th February 2001; Palo Alto, CA.

Twice Minorities as Research Subjects and Cultural Keepers: Chinese Women in Latin America, "Women Research Participants: Locating Their Voices," ALISE Annual Conference: "Reconsidering Library and Information Science Education," 9-12th January 2001, Washington, DC.

Information Infrastructures for Preserving Ethnic Culture in the Diaspora, "Deconstructing Multiculturalism: Global, National, Post-Colonial, and Diaspora Perspectives," ALISE Annual Conference: "Reconsidering Library and Information Science Education," 9-12th January 2001, Washington, DC.

Information and the Chinese in Latin America: Access and Representation, "Asians in Latin America: Interdisciplinary Approaches" Panel, Working Group on Asians in Latin America, Center for Latin American Studies, Stanford University; 19th October 2000; Palo Alto, CA.

Information Literacy: Traversing the Digital Divide, CARL Collection Development Interest Group Workshop, California Academic & Research Libraries 2000 Conference: "Libraries aRe Us: Images & Realities," 5-7th October 2000, Long Beach, CA.

Significance of Women in the Preservation of Chinese Culture: Observations from Mexico and Cuba, Asian Migrations to the Americas Conference: "The Peopling and Shaping of the Americas," University of West Indies, St. Augustine, 11-18th August 2000; St. Augustine, Trinidad.

Immigrant Mexican Children: Mediation Activities and Information Needs, "From the Margins to the Center: Services to Underserved Latinos," REFORMA Second National Conference (Theme: The Power of Language: Planning for the 21st Century), 3rd-6th August 2000; Tucson, AZ. Also organized panel.

Information Literacy in the Digital Era, "Bridging the Digital Divide in Our Communities," University of California Riverside Town Hall Meeting on the Digital Divide, 16th June 2000; Riverside, CA.

Asians in the Andean Region: Research Resources in a Digital Age, "Asians in the Andean Region: Emerging Research and Information Resources," XLV SALALM Conference "Andean Studies: New Trends & Library Resources," 27th-31st May 2000; Long Beach, CA. Also convened panel.

Digital Research Resources on the Chinese Diaspora in Latin America, "Asians in Latin America: Teaching and Information Resources," Global Diasporas in Southern California Conference (Theme: A Critical Dialogue on Education for a New Global Reality), California State University – Dominguez Hills, 30th-31st March 2000; Carson, CA.

Chinese in Mexicali, "Asians in Latin America: Research Issues," Global Diasporas in Southern California Conference (Theme: A Critical Dialogue on Education for a New Global Reality), California State University – Dominguez Hills, 30th-31st March 2000; Carson, CA.

Woman's Place or a Missing Link: Women's Role in the Preservation of Chinese Culture in Latin America, "(De)constructing Asia(n) America" Asians in the Americas Working Group Lecture Series, UCLA, 18th May 2000, Los Angeles.

Preservation of Chinese Culture in Latin America: Uncovering the Role of Chinese Women, "Crossing Borders: Asian Women in Latin American Society," Building New Societies: Women In Asia And Latin America (An International Conference), sponsored by Office of Latin American Studies, University of California - San Diego, 10-11th March 2000, San Diego.

The Digital Divide/Ravine or Infoschism: One Librarian's View and Response, Latino Leadership Institute, sponsored by School of Library and Information Science, San Jose State University and REFORMA, 26th February 2000, Fullerton, CA.

Transformative Information Services: A Multicultural Information Service Model Grounded on Critical Studies, "Constructing Critical Library and Information Studies: The Role of Critical Race Theory, Social Informatics and Critical Pedagogy," ALISE Annual Conference, 11-14th January 2000, San Antonio, Texas. Also convened session.

Infrastructures for the Preservation of Cultural Heritage: The Chinese in Mexicali, "Chinese in Mexico," Chinese Diaspora in Latin America and the Caribbean: An International Conference, 10-12th December 1999, Havana, Cuba.

Digital Research Resources on the Chinese Diaspora in Latin America, "Plenary Panel: Chinese in Latin America & the Caribbean: Some Recent Trends in Research and Scholarship," Chinese Diaspora in Latin America and the Caribbean: An International Conference, 10-12th December 1999, Havana, Cuba.

Considering Ethnic Capital for Leadership Success, "Library Leadership: What Needs to be Done to Mirror California's Diverse Population," California Library Association Annual Conference, 13-16th November 1999; Palm Springs, CA.

Information Infrastructures for Cultural Preservation: The Chinese in Mexicali, 1999-2000 UCLA Information Studies Colloquium Series, co-sponsored by Asian American Studies Center Faculty Colloquium Series, 21st October 1999; Los Angeles.

Immigrant Children Mediators (ICM): Bridging the Literacy Gap in Immigrant Communities, IFLA Section of Libraries for Children and Young Adults Open Session, 65th Council and General Conference of the International Federation of Library Associations and Institutions (IFLA), 20-28th August 1999; Bangkok.

Transformative Information Services: Uprooting Race Politics, "Social Informatics and Critical Race Theory: A Comparative Dialogue," Black Caucus of the American Library Association Conference, 19th-22nd July 1999, Las Vegas.

Hispanic Patrons and Information Access: Bridging Culture and Language, "Ethnic Caucuses Talk About Race and Information Access," Black Caucus of the American Library Association Conference, 19th-22nd July 1999, Las Vegas.

Information for Cultural Action for Freedom, "Reality Check for Libraries: Making a Difference in Services to Poor and Homeless People," American Library Assoc. Pre-Conference, 25th June 1999; New Orleans.

Documenting the Chinese in Mexicali: A View from Within and Without, XLIV SALALM Conference "Movements, Identity & Popular Culture," 30th May-3rd June, 1999; Nashville, Tennessee.

"El Chino" and the Chinese in Peru, The Working Group on Asians in Latin America, Center for Latin American Studies, Stanford University, 3rd May 1999; Palo Alto, CA.

Infrastructures for the Preservation of Cultural Heritage: The Chinese in Mexicali, "Asia in Latin America/Latin America in Asia," Association for Asian American Studies Conference, 31st March -4th April 1999; Philadelphia.

Communicating Across Cultures, "Serving Non-English Speakers," Music Library Association Conference, 17-20th March 1999; Los Angeles.

Knowledge, Skills, and Values of 21st Century Information Specialists: Core Competencies Re-visited, IX Transborder Library Forum, 4-6th March 1999; Mexicali, Mexico.

Keynote Address: *Career Strategies for the Librarians in the Next Millennium: The Shape of the River*. California Librarians Black Caucus Career Panel, 20th February 1999; Los Angeles. Powerpoint presentation at http://www.clbc.org/Careers99/index.htm

Breaking the Culture of Silence: Literacy Services for Linguistic Minorities, 1998-99 UCLA Information Studies Colloquium Series, 5th November 1998; Los Angeles.

Expanding the Literacy of Linguistic Minorities: Coping Skills and Successful Transition Across Discourse Communities, Literacy and Reading Services to Cultural and Linguistic Minorities Workshop, 64th IFLA Council and General Conference, 16th-21st August 1998; Amsterdam.

The Context: LIS Education in a Global Society - North/South Issues, VIII Transborder Library Forum, 5-7th March 1998; Riverside, CA.

Chino Peruanos: Information Needs and Resources, "Spanish Varieties: Addressing the Culturally Diverse Needs of Latinos," Services to Latinos Roundtable Program, California Library Association Annual Conference, 15-18th November 1997; Pasadena, CA.

Multicultural Information Services Using the Internet, "Library Service in a Multicultural Society" IFLA Satellite Meeting, IFLA Section on Library Services to Multicultural Populations, 26-28th August 1997; Aarhus, Denmark.

Draft Paradigm for Multicultural Information Services: Libraries Bringing People Together, "Open Hearing: The Meaning of Multiculturalism," Ethnic Materials and Information Exchange Round Table, American Library Association Annual Conference, 26th June-2nd July 1997; San Francisco.

Understanding and Facilitating Immigrant Children's Role as Mediators, "When Research & Practice Intersect: A Conference for School and University Educators," UCLA Center X, 16-17th May 1997; Los Angeles.

Multicultural Information Services in the 21st Century: The Internet as a Professional Tool, "Developing Multicultural Information Services and Research Models in LIS Education for the 21st Century," Annual

ALISE Conference "Reinventing the Information Profession," 11-14th February 1997; Washington, DC.

Chino Peruanos: Integrantes en la comunidad latina, "Spanish Varieties: Addressing the Culturally Diverse Needs of Latinos," REFORMA National Library Conference, 22nd-25th August 1996; Austin, TX.

Immigrant Children as Mediators: New Directions in Information Service, "A Leap of Faith: Forward with Multicultural Library Services for the ALA Goal 2000," Ethnic Materials and Information Exchange Round Table, American Library Association Annual Conference, 4-10th July 1996; New York.

Immigrant Children as Mediators and the Role of Information, School of Library, Archival & Information Studies (SLAIS), University of British Columbia, 18th March 1996; Vancouver, Canada.

Information Needs of Immigrant Children Mediators, "Addressing the Needs of Linguistically Diverse Students: Libraries on the Periphery" Research Forum, California Library Association Annual Conference, 11-14th November 1995; Santa Clara, CA. Also organized and moderated the session.

Immigrant Children as Mediators and the Role of Information, "American Made, Not Born: Working With New American Young Adults" Program, Young Adult Library Services Association (YALSA), American Library Association Annual Conference, 22nd-28th June 1995; Chicago, IL.

Strengthening Diaspora Research Through the Internet, "Doing AAS Research in Cyberspace: Connections Within the Diaspora" Pre-Conference Panel/Workshop, Association for Asian American Studies, Twelfth National Conference, 1st-4th June 1995; Oakland, CA. Also organized the session.

Developing Multicultural Curricula, "The Multicultural Librarian - What To Do Now" Panel Discussion, Ethnic Materials and Information Exchange Round Table, American Library Association Annual Conference, 22nd-29th June 1994; Miami Beach, FL.

Chinese in Peru: Tahuantinsuyu, Culies, Chifas, Chinese Historical Society of Southern California, 1st June 1994; Los Angeles.

The Library of Congress Classification: Bridging or Fragmenting Asian American Studies?, Association for Asian American Studies, Eleventh National Conference, 6-10th April 1994; Ann Arbor, MI.

The Information Needs of the Literary Critic: A Descriptive Model, "How Humanists Think, I: Theoretical and Cognitive Aspects," American Society for Information Science, 56th Annual Meeting, 22nd-28th October 1993; Columbus, OH. Also organized and moderated the session, and organized the second session on "Cognitive and Behavioral Aspects and Technology."

Information Sources on the Chinese in Latin America, LuoDi-ShengGen International Conference on Overseas Chinese, 26-29th November 1992; San Francisco.

An Overview of the Development of Information Science in Canada 1960-88, with Wolfram, Dietmar. Canadian Science and Technology Historical Association (CSTHA) Sixth Kingston Conference, 13-15th October 1989; Kingston, Canada.

Information Science in Canada: 1960-1988, SLIS History Interest Group 1989-90 Lecture Series, 27th September 1989; London, Canada.

Growth of Knowledge: Bibliometric Analysis Using Online Database Data, with Wolfram, Dietmar and Lu, Xin. Second International Conference on Bibliometrics, Scientometrics and Informetrics, 5-7th July 1989; London, Canada.

Quality of Indexing in Library and Information Science Databases, Faculty of Library and Information Studies, University of Alberta, 5th October 1988; Edmonton, Canada.

Women in the History of Canadian Science and Technology Prior to World War I, with MacDonald, Bertrum H. CSTHA Fifth Kingston Conference, 23rd-25th October 1987; Ottawa, Canada.

The Case of Tweddie-Dee and Tweddle-Dum: Authority Control in a Retrospective Database, with Green, Judith, MacDonald, Bertrum H. and Richardson, R. Alan. CAIS (Canadian Association of Information Science) Conference, 6-8th May 1987; London, Canada.

Bibliography of Canadian Science and Technology Pre-1914, London Association of Special Libraries, 15th

January 1986; London, Canada.

Bibliografía de ciencia y tecnología canadiense pre-1914, Hispanic Professionals in Science and Technology Conference, Canadian Hispanic Congress, 19th October 1985; Toronto, Canada.

Other Public Presentations

Minitalks "Libraries, Literatures, Literacies" (Web presentations series) *Co-Organizer*, 2018-present. Publish.illinois.edu/minitalks

with Jia Tina Du. "Community engagement and information research: Critical, interdisciplinary and intersectional approaches,**"** *Making a Difference: Translating Information Research into Practice, Policy, and Action* Panel, 2023 ASIS&T Annual Conference, 30th October 2023; London.

Moderator, *Paper Session 03: User Communities and Information Behavior*, 2023 ASIS&T Annual Conference, 29th October 2023; London.

with Peggy Nzomo. "Capacity Building and Leadership in Library and Information Science: Naseej Academy and Mortenson Center Associates Program," Naseej Academy Webinar, 25 October 2023.

*Keynote *with* Jaya Raju. "The IFLA Guidelines for Professional LIS Education Programmes: Toward Excellence in Academic Library Practice," *XII Eurasian Academic Libraries Conference* (Theme: Education 5.0: Challenges and Prospects for Academic Libraries), Nazarbayev University Library with the Association of University Libraries in Kazakhstan, 19 October 2023. https://nu.kz.libguides.com/EALC-2023.

with Peggy Nzomo. "The Role of Libraries and LIS Professionals in Peace Education & Promotion," Peace Education in an Era of Crisis Conference, 12 July 2023; Kigali, Rwanda.

with Peggy Nzomo. "Community-Library Inter-Action (CLIA): A Process to Advance Peaceful and Sustainable Communities (Workshop)," Peace Education in an Era of Crisis Conference, 11 July 2023; Kigali, Rwanda. https://peaceedconferencerwanda.com/

with Bharat Mehra and Peggy Nzomo. "Libraries for Sustainable Development: The Web Portal and Information Action Briefs" (Poster 20), American Library Association (ALA) Annual Conference and Exhibition, June 22-27, 2023; Chicago.

Moderator, "From Pandemic to Endemic: Global Experiences and Perspectives on an OCLC New Model Library Framework," American Library Association (ALA) Annual Conference and Exhibition, June 22-27, 2023; Chicago.

with Merinda K. Hensley. "Experiences and Lessons Learned from the 2019–23 Strategic Planning Process," Panel presentation and discussion, Big Ten Academic Alliance (BTAA) Assessment Interest Group, 1 May 2023.

Moderator and Co-organizer with Kendra S. Albright, Jia Tina Du, and Bharat Mehra. *Mobilizing Libraries for Sustainable Development: A Website and Information Action Briefs* [Webinar], 9 April 2023. https://sdglibact.web.illinois.edu/?cat=11

with Dania Bilal and Soo Young Rieh. "AI in the Real World: Strengthening Connections Between LIS Research and Practice" Workshop, 2022 ASIS&T Annual Conference, 29th October 2022. Manage website: https://asistaiworkshop.web.illinois.edu/

Keynote, "Building on the Then and Now to Shape the Future of Libraries: The Role of Emerging Technologies," Library & Information Studies Virtual Conference (Theme: That was Then, This is Now: Libraries Adapting for the Future), University of the West Indies, Mona Library; 25th October 2022; virtual. https://libguides.uwi.edu/libraryopenweek/cob2022/LIS-Conference

"Smart and smarter libraries: From concepts/ideas to action," Durban University of Technology Library, September 26, 2022 (online); South Africa

with Jaya Raju et al. "IFLA Guidelines for LIS Education Programmes: Applying a Global Framework to Transform LIS Education in Local Contexts" Open Session (joint Library Theory and Research Section with Section on Education and Training), 2022 IFLA World Library and Information Congress, 26 July 2022; The Convention Centre Dublin; Ireland. Also Co-coordinator.

with Dania Bilal and Soo Young Rieh. "Artificial Intelligence (AI) in Libraries: From Training to Innovation," American Library Association (ALA) Annual Conference and Exhibition, June 23-28, 2022.

with Jaya Raju. "Decolonizing LIS Journal Publishing: Equity, Diversity, Inclusion, Accessibility, Development in International Context," American Library Association (ALA) Annual Conference and Exhibition, June 23-28, 2022. Co-moderator and co-organizer.

with Ajit Pyati. "Engineering Change in Libraries: A Pathway for Meaningful Action," *Global libraries as agents of leadership in our post pandemic world: Leading Change, Advocacy, and Social Justice – IRRT Chair's Program*, American Library Association (ALA) Annual Conference and Exhibition, June 23-28, 2022.

with Dania Bilal et al. "The Shift: Transforming Libraries through Artificial Intelligence," Tennessee Library Association 2022 Conference; April 12-14, 2022.

Collaborative project contributor, V Meeting of the US-Russia Library Dialogue on Libraries and UN Sustainable Development Goals, (Theme: «Supporting Sustainability: Libraries and the Green Agenda») (virtual), 16-17th December 2021.

with Dania Bilal. "Artificial Intelligence (AI) in Libraries: Training for Innovation," Naseej Academy Webinar, 8th December 2021.

with Dania Bilal and Soo Young Rieh. "AI in Information Research and Practice: Fostering Interconnected Communities" Workshop, 2021 ASIS&T Annual Conference, 30th October 2021 (sponsored by ASIS&T SIG AI). Created website: https://asistaiworkshop.web.illinois.edu/

Moderator and Organizer, "Libraries recovering better for an equitable, sustainable and peaceful world," A Libraries for Peace Day 2021 webinar to commemorate International Day of Peace, Mortenson Center for International Library Programs, 21st September 2021.

Keynote Speaker, "Educando a la próxima generación de líderes en inteligencia artificial en bibliotecas: Instituto IDEA sobre inteligencia artificial," (Educating the Next Generation of AI Leaders in Libraries: IDEA Institute on AI), IV Congreso de Estudios de la Información (UNAM/U. de Buenos Aires/U. de Coimbra), 20th September 2021.

Moderator and Co-Organizer, "Gigabit Libraries and Beyond: Improving Broadband Access Worldwide," ALA International Sustainable Library Development (ISLD) Interest Group, 19th September 2021 (Webinar).

Moderator and Organizer, Food Culture from Near and Far: Stories of Identity and Belonging (A Welcoming Week Online Panel Discussion), Welcoming Week 2021 event of Champaign County; 16th September 2021.

Moderator and Co-Organizer, Library Services to Refugees during the COVID-19 Pandemic (A webinar to commemorate World Refugee Day 2021 with the American Library Association); 18th June 2021.

with Dania Bilal. "Educating the Next Generation of AI Leaders in Libraries: IDEA Institute on AI," Lebanese Library Association Conference, 18-20th May 2021.

"International Librarianship," Illinois iSchools ALA Student Chapter, 18th May 2021; Virtual.

"Fireside Chat: Anti-racism: From Conversation to Action and Leading with Intention," Boston Library Consortium and ACRL New England Chapter Library Development Committee, 4th May 2021. <Recording> A follow-up event to "Anti-racism: From Conversation to Action and Leading with Intention" webinar, 9th April 2021.

with Jaya Raju. "From practitioner to author: Opportunities for journal publishing in *Library Trends* and beyond," Mortenson Center for International Library Programs and Naseej Academy Webinar, 7th April 2021; Virtual.

Co-Moderator and Co-Organizer, "Feedback Forum regarding the IFLA BSLISE Guidelines," IFLA Building Strong LIS Education Working Group; six regional forums presented 3-31March 2021.

Co-Moderator and Co-Organizer, "Mapping LIS Education Programs: Professional, Education and Research Perspectives," IFLA Building Strong LIS Education Working Group; 9th February 2021.

with Kendra S. Albright and Bharat Mehra. "Infodemic, Info-vaccine and Libraries During the COVID-19 Pandemic," Mortenson Center for International Library Programs and Naseej Academy Webinar, 16th December 2020; Virtual.

"Welcome Address," 2020 ASIS&T Asia-Pacific Regional Conference (Theme: Information Behavior and Human-Computer Interaction), December 12-13, 2020, School of Information Management, Wuhan University; Wuhan, China. https://www.asist.org/chapters/asiapac/events/2020-regional-meeting/

Moderator and Organizer, Minicharlas "CLIA (Inter-Acción Comunidad-Biblioteca): Bibliotecas y sus comunidades: Aprendiendo y avanzando la paz desde los contextos de Colombia, Costa Rica y Perú" (Web minitalks series), 2020-21. https://publish.illinois.edu/minitalks/events/minicharlas-clia/ [in Spanish]

"The COVID-19 Pandemic: A Research Community Response," iFederation Panel Session: Higher Education and Research Community Responses to the COVID-19 Pandemic, *2020 ALISE Conference* (virtual); 23 October 2020.

"Welcoming and Inclusive Libraries: Serving the Latinx Community," 2020 Association for Rural & Small Libraries (ARSL) Conference (virtual), 28th September 2020. Created a promotional video and a service guide.

"Libraries, Rotary, and their Partners Developing Peaceful Communities," *Special Literacy Month Webinar,* Rotary District 7750, 22 September 2020. Also co-organizer.

Moderator and Organizer, "Libraries Shaping Peace Together: A Global Dialogue of Association Leaders (A Libraries for Peace Day 2020 webinar to commemorate International Day of Peace)," Mortenson Center for International Library Programs, 21 September 2020.

Moderator and Co-Organizer, "Transcending Borders: From Librarians Collaborating Abroad to Reconsidering Opportunities in a Virtual World," ALA International Sustainable Library Development (ISLD) Interest Group, 21 September 2020 (Webinar).

Co-Moderator and Co-Organizer, "Global CU: Poetry of home and community identity" (A virtual dialogue and a Welcoming Week 2020 event of Champaign County); 17 September 2020.

Co-Moderator and Co-Organizer, "Multiple ways of knowing: Global perspectives on academic libraries re-imagining systems of knowledge," *2020-21 Chai Wai Series: Race, Social Justice, and Ways of Knowing*, 15 September 2020. Co-author and co-editor of International Insights column of same title, published in International Insights column of *College & Research Libraries News*, October 2020. DOI: https://doi.org/10.5860/crln.81.9.426

Co-Organizer, *2020-21 Chai Wai Series: Race, Social Justice, and Ways of Knowing*.

"SDG #17: Partnerships for the Goals," Session 2. Libraries and UN Sustainable Development Goals, IV Meeting of the US-Russia Library Dialogue (Theme: «Libraries Rise to the Challenge: Meeting the UN Sustainable Development Goals in the Times of a Global Pandemic») (virtual), 15-16th and 18th September 2020.

Keynote: "Libraries and Information Advancing SDG16 Peace, Justice and Strong Institutions," 2020 Conference of the l'Associazione Biblioteche (Italian Library Association) (virtual), 15 September 2020. https://www.convegnostelline.com/

Moderator, "Creating Social Change through Library Education," *Libraries as Social Change Agents* Webinar Series, American Library Association International Relations Round Table, 13 August 2020. http://www.ala.org/rt/irrt/initiatives

Moderator and Co-Organizer, "From Refugee to Librarian: In our own words," (A webinar to commemorate World Refugee Day 2020 with the American Library Association), 20 June 2020.

"ASIS&T and Equity, Diversity and Inclusion: Consideration for Health Information Behavior Research," *Information Science Trends 2020: Health Information Behavior* (Virtual Forum), ASIS&T European Chapter; 8-9 June 2020. https://www.asist.org/2020/04/14/67651

"Libraries as Agents of Social Change: An International Perspective," Pakistan Library Club 4th Convention (Theme: *Library is the Agent of Social Change*), 28 February 2020; Virtual (Karachi, Pakistan).

Panelist, "Introducing the Services for Refugees, Immigrants, and Displaced Persons Committee," American Library Association Midwinter Meeting, 26 January 2020; Philadelphia.

Keynote, "Be, Belong, Become: Civic Engagement, Vulnerable Communities, Information and Libraries," *Conference on Inclusion and Diversity in Library & Information Science* (CIDLIS), 1st November 2019, University of Maryland; College Park, MD. https://cidlis.umd.edu/

"Postgraduate professional education for librarians. What skills a librarian must obtain to meet people's needs in modern information society," Library as an Education Center Session, *3rd Meeting of the US-Russia Dialogue on the Civic Role of Libraries in the 21st Century*, 24-26th September 2019, University of Illinois at Urbana-Champaign Library; Urbana, IL.

with Raju, Jaya and members of the BSLISE Working Group; moderated by Dick Kawooya. "Building Strong LIS Education (BSLISE) - Developing an International Quality Assessment Framework," *ALISE Webinar*, 11th July 2019. https://www.alise.org/alise-webinars

Expert reporting on "La hora Cervantes" Television Program, 4th July 2019; Madrid. http://www.rtve.es/alacarta/videos/la-hora-cervantes/hora-cervantes-04-07-19/5317939/

Keynote, "La biblioteca dinámica de hoy y el futuro: Servicios, espacios y actors" (The dynamic library of today and the future: Services, spaces and actors), XII Jornada Profesional de la Red de Bibliotecas del Instituto Cervantes (Theme: «Bibliotecas del futuro: nuevos espacios, nuevos servicios, nuevos actores»), 4th July 2019; Madrid. https://www.cervantes.es/bibliotecas_documentacion_espanol/para_bibliotecarios/Jornadas/jornada_12/jornada_12_bibliotecas_futuro_programa.htm

"Project CLIA: An Introduction", Libraries Advancing Peace with Local Initiatives: Learn Globally, Act Locally session, *American Library Association Conference & Exhibition*, 24th June 2019; Washington, DC. Also moderator and co-organizer, https://www.eventscribe.com/2019/ALA-Annual/fsPopup.asp?Mode=presInfo&PresentationID=496285

"International and ASIS&T Perspectives," in Education for the Information Professions session, *iConference 2019 "Inform, Include, Inspire"*; 31st March-3rd April 2019, University of Maryland; College Park, Maryland (USA). https://ischools.org/resources/Documents/iconf%202019/SIE_Proposal_-_ALISE_-_Education_for_the_Information_Professions.pdf

Keynote, "From smart to smarter libraries," University of Pretoria Carnegie Alumni Capstone Conference (Theme: *Enhancing librarians' ICT skills for research enablement in African universities*), 27th March 2019; Pretoria.

"Internet of Things (IoT) for Librarians: Promises to Keep," *Internet of Things (IoT) for Libraries: Reading for the Present and Looking Ahead* Panel, Special Libraries Association/Arabian Gulf Chapter Conference, 3-4th March 2019; Abu Dhabi, United Arab Emirates.

"Planning for Diversity: Starting with a Diversity Audit," Hot Topics in Assessment Discussion Group (LLAMA Assessment Community of Practice) Session, *2019 ALA Midwinter Conference*, 27th January 2019; Seattle.

Keynote, "¡Se trata de la comunidad!: una visión internacional de la capacitación profesional del personal de bibliotecas públicas," *Jornada: Bibliotecas para la comunidad. Región de Murcia. Experiencias*, Federación Española de Asociaciones de Archiveros, Bibliotecarios, Arqueólogos, Museólogos y Documentalistas (ANABAD) – Murcia Chapter, Biblioteca Regional de Murcia, 13th December 2018; Murcia (Spain). *In Spanish*.

Panelist, "Nuevos modelos de gestión en bibliotecas" [New Library Management Models], IX Congreso Nacional de Bibliotecas Públicas (Theme: Bibliotecas públicas: profesionales para todos los públicos), 28-30th November 2018; Logroño. (Spain)

Panelist, Closing Panel, 15th Stellenbosch University Library Symposium (Theme: *Smarter libraries: User experience (UX) in action*), 15-16th November 2018, Stellenbosch, South Africa.

"The "Smart" in Smarter Libraries," Naseej Academy Webinar, 31st October 2018.

"Makerspaces en bibliotecas: Espacios para crear y aprender," Colegio de Bibliotecólogos de Perú, 17th September 2018; Biblioteca de Miraflores, Lima, Peru.

"La innovación y la tecnología dentro del cambio: La biblioteca dinámica de hoy y el future," Pontificia Universidad Católica de Perú; 11th September 2018; Lima, Peru.

"Libraries for Peace and Transparency," IFLA Latin America and the Caribbean Section Open Session, 2018 IFLA World Library and Information Congress; Kuala Lumpur, Malaysia, 24-20th August 2018.

"IFLA's role in building strong LIS education: an international approach to quality assessment and qualification in the library and information profession" Open Session (joint Library Theory and Research Section with Section on Education and Training), 2018 IFLA World Library and Information Congress; Kuala Lumpur, Malaysia, 24-30th August 2018. Co-coordinator with Jaya Raju.

Keynote, "Transforming the Society: Libraries for Peace," *IFLA Satellite Meeting on "Transforming the Society: Libraries as the Torch-bearer of Change,"* Asia and Oceania Section joint with Education and Training, 20th-21st August 2018; University of Calcutta, India. https://sites.google.com/view/iflacu2018/home

Keynote, "Libraries for Peace and Social Change," New Librarians Summit, 2nd August 2018; San Jose State University.

"Project Welcome: Report and Future Considerations," *American Library Association Conference & Exhibition*, June 2018; New Orleans.

Poster, "Community-Library Inter-Action," *American Library Association Conference & Exhibition*, June 2018; New Orleans.

Poster, "Libraries for Peace," *American Library Association Conference & Exhibition*, June 2018; New Orleans.

"Community-Library Inter-Action," *Qualitative Inquiry Conference*, University of Illinois at Urbana-Champaign, May 2018.

with Dick Kawooya and Jaya Raju. "Setting the Stage for Building Strong LIS Education in Africa" Workshop, Standing Conference of Eastern, Central and Southern Africa Library and Information Association (SCECSAL XXIII), Entebbe, Uganda, 23rd-28th April 2018. http://www.scecsal.org/conferences/scecsal2018.html [Extended abstract in conference proceedings by Clara M. Chu, Dick Kawooya, Jaya Raju and Theo Bothma]

"Strengthening Innovative LIS Leaders," Library and Information Studies Centre, University of Cape Town, 9th March 2018.

"Partners in Refugee Resettlement," American Library Association Midwinter Conference, January 2018; Denver.

Panelist, "Iniciativas para la transformación de información" [Initiatives for the Transformation of Information], IV Jornades Valencianes de Documentació , Colegio Oficial de Bibliotecarios y

Documentalistas de la Comunidad de Valencia (COBDCV), 23rd November 2017; Valencia, Spain. http://jornades2017.cobdcv.es/es (presented in Spanish)

"Libraries as Global Leaders: Driving Sustainable Development," Social Sciences Conference, Kuwait University, 21st November 2017; Kuwait City.

"Libraries as Global Leaders: Driving Sustainable Development," Arabic Union Catalog Conference, National Library of Kuwait, 21st November 2017; Kuwait City.

"Día del/de la Bibliotecol@ 2017" (Librarians Day), Biblioteca Nacional del Perú (National Library of Peru), 14th of November 2017; Lima. (presented in Spanish)

"Inter-Acción Comunidad-Biblioteca (CLIA) y la iniciativa Bibliotecas Para la Paz" (Community-Library Inter-Action (CLIA) and the Libraries for Peace Initiative), Chartered Institute of Peruvian Librarians, 14th November 2017; Lima. (presented in Spanish)

"Inter-Acción Comunidad-Biblioteca (CLIA) y la iniciativa Bibliotecas Para la Paz" (Community-Library Inter-Action (CLIA) and the Libraries for Peace Initiative), Medellín Public Library System, 10th November 2017; Medellín. (presented in Spanish)

with Zoraida Mendiwelso-Bendek. "La biblioteca como ancla comunitaria y los procesos participativos de transformación social" (The Library as a Community Anchor and the Participatory Processes of Social Transformation), Library Network of the Banco de la República and the National Network of Public Libraries of Colombia, 8th November 2017; Bogotá. (presented in Spanish)

"El Centro Mortenson y la actualización de los profesionales, docentes e investigadores en campos emergentes de la profesión" (The Mortenson Center and continuing education for practitioners, professors, and researchers in emerging fields of the profession), 7th Research Conference of the School of Library and Information Science, University of Costa Rica, 2nd-3rd November 2017; San José. (presented in Spanish)

"Libraries for Peace (L4P): An Initiative to Build Peaceful and Sustainable Communities," Minitalks on Libraries, Literatures and Literacies, University of Illinois at Urbana-Champaign, September 7, 2017.

Presenter and Co-Chair, "Building Strong LIS Education: Work In-Progress and Critical Engagement," 83rd International Federation of Library Associations and Institutions General Conference and Assembly (Theme: "Libraries, Solidarity, Society"), 19-25th August 2017, Wroclaw, Poland.

Poster, with Mary Ellen K. Davis and Mark A. Puente. "Learning Together: Libraries, Archives, and Museums," Proceedings of the 83rd International Federation of Library Associations and Institutions General Conference and Assembly (Theme: "Libraries, Solidarity, Society"), 19-25th August 2017, Wroclaw, Poland.

"Community-Library Inter-Action (CLIA): Libraries as Community Anchors Promoting Peaceful and Sustainable Communities," Multi-State Virtual Staff Development Day 2017 (Theme: Libraries as Community Catalyst), 16th August 2017. http://virtuallibraryconference2017.weebly.com/

Keynote, "Libraries for Peace and Social Justice," Multi-State Virtual Staff Development Day 2017 (Theme: Libraries as Community Catalyst), 16th August 2017. http://virtuallibraryconference2017.weebly.com/

Keynote, "Library Trends: Transforming Your Future," 1st International Conference on Transforming Library 2017, 8-10th July 2017; Krokajhar, India. https://ictl.co.in/

Panelist, "Preparing Library for Tomorrow" Panel, 1st International Conference on Transforming Library 2017, 8-10th July 2017; Krokajhar, India. https://ictl.co.in/

"Community-Library Inter-Action (CLIA)" Kalyani University (India), 4th July 2017.

"Community-Library Inter-Action (CLIA)," American Library Association Conference & Exhibition (Theme: Transforming Our Libraries, Ourselves", 22nd-27th June 2017; Chicago. Presentations: Diversity Fair, June 24, 3-5 pm; Networking Uncommons - June 25, 12:00-1:00 pm. and June 26, 11:00am-12:00 pm.

"Project Welcome Guide: Public Libraries Serving Refugees," American Library Association Conference & Exhibition (Theme: Transforming Our Libraries, Ourselves", 22nd-27th June 2017; Chicago. Presentations: Diversity Fair, June 24, 3-5 pm; Networking Uncommons - June 25, 1:00-2:00 pm. http://www.ala.org/offices/olos/divfair/diversityfair

"Project Welcome: Libraries Serving Refugees and Asylum Seekers," American Library Association Conference & Exhibition (Theme: Transforming Our Libraries, Ourselves", 24th June 2017; Chicago.

Keynote, "Toward Collective Impact: Collaboration, Social Innovation and Libraries," 2017 CALA Midwest Chapter Annual Conference (Theme: Collaboration and Innovation in Library Practices), 21 April 2017; Chicago.

Keynote, "Tendencias en bibliotecas: Abriendo camino al futuro" (Library Trends: Stepping into the Future), 9o. Conferencia Regional sobre Catalogación y 7a. Seminario sobre Servicios de Información (7th Regional Cataloging Conference and 5th Information Services Seminar), Universidad Autónoma de San Luis Potosí Libraries, 29th-31st March 2017, San Luis Potosí, Mexico. (presented in Spanish)

"Information Needs and Barriers of Southeast Asian Refugee Undergraduates," Brown Bag Talks, Center for Southeast Asian Studies, Northern Illinois University; 24th March 2017; Dekalb, IL

with Laila Hussein Moustafa. "Refugee Learning: Agency and Refugee Cultural Heritage," Southeast Asian Crossroads Podcast, Center for Southeast Asian Studies, Northern Illinois University, 24th March 2017; Dekalb, IL. Released 14 September 2017 https://itunes.apple.com/us/podcast/southeast-asia-crossroads-podcast-cseas-niu/id1150967102?mt=2

Panelist, "Quality of Library & Information Training and Education" Panel, Special Libraries Association/Arabian Gulf Chapter Conference, 5-6th March 2017; Bahrain.

"La Biblioteca como anclaje de la comunidad: Servicios para refugiados e inmigrantes" [Libraries as Community Anchors: Services to Refugees and Immigrants], Colegio Oficial de Bibliotecarios y Documentalistas de la Comunidad de Valencia, 29th December 2016; Valencia, Spain. http://cobdcv.es/la-biblioteca-como-anclaje-de-la-comunidad-servicios-para-refugiados/ (presented in Spanish)

"Emerging Issues in Library Public Services," Qatar National Library, 29th November 2016.

"Visualizando la biblioteca del futuro" [Visualizing the Library of the Future], Invited presentation organized by Asociación de Bibliotecarios de Baja California (ABIBAC), 20th October 2016; Tijuana, Mexico.

Poster, with McGuire, Rebecca and Schnuer, Susan. "Libraries Promoting Peace: An International Resource and Call for Action," Proceedings of the 82nd International Federation of Library Associations and Institutions General Conference and Assembly (Theme: "Connections. Collaboration. Community"), 13-19th August 2016, Columbus, OH.

"Sustainable Development: Implications for LIS Education and Research," *Radical Change Theory Means Sustainability for LIS Education and Research* Session, 2016 ALISE Conference (Theme: *Radical Change: Inclusion & Innovation*); 5th-8th January 2016; Boston.

"International Library Cooperation: Enhancing Information Access and Library Services," School of Library and Information Science, Dr. Sun Yat-Sen University, 15th December 2015; Guangzhou, China.

"Acceso, preservación y alfabetizaciones múltiples: servicios bibliotecarios y de información para la promoción de los idiomas indígenas en el ciberespacio" [Access, Preservation and Multiple Literacies: Library and Information Services to Foster the Use of Indigenous Languages in Cyberspace], UNESCO/UNED/MEP Regional Conference for Central America on *El Multilingüismo en Ciberespacio: Lenguajes Indígenas para el Empoderamiento*, 27-28th November 2015; San José, Costa Rica. (presented in Spanish)

Panelist, "Engaging Learners: Training with the Coalition to Advance Learning in Archives, Libraries & Museums," *IMLS Focus Conference*, 16-17th November 2015; New Orleans.

"International LIS Education and Training and the Role of International Organizations," Guest Lecture in *LIBR 281: Examination of Global Library Issues Using Project Based Learning*, Instructor: Melanie Sellar, 18th October 2015; School of Information, San Jose State University. https://ischool.sjsu.edu/current-students/courses/syllabi/spring2013/sellar/281-info

"Bibliotecas: canal de paz," *Community-Based Research Workshop*, University of Ibagué, 13th July 2015; Ibagué, Colombia. (presented in Spanish)

"IFLA advancing multilingualism in cyberspace: Trends, policies and practice," Ugra Global Expert Meeting on Multilingualism in Cyberspace, 4-9th July 2015; Khanty-Mansiysk, Russian Federation. http://www.ifla.org/node/9604

"IFLA and the Lyon Declaration," *Mortenson Associates Program*, University of Illinois at Urbana-Champaign, 15th June 2015; Urbana-Champaign, Illinois

"Profesionales de la información en Estados Unidos: formación y ejercicio professional," University of Salamanca, 8th June 2015; Salamanca (Spain). http://bibliotecas.usal.es/evento/profesionales-de-la-informacion-en-estados-unidos-formacion-y-ejercicio-profesional

Panelist, "The Space Between Us: A Conversation with Association Leadership About the Future of LIS Education," 2015 ALISE Conference (Theme: *Mirrors & Windows: Reflections on Social Justice and Re-Imagining LIS Education*); 27th-30th January 2015; Chicago.

Panelist, "LIS Education and Training – A Leadership/Association Perspective," *IFLA Section on Education and Training 40th Anniversary Summit* (Theme: Library and Information Education and Training: Confluence of Past and Present Toward a Strong Future); an off-site meeting at the IFLA World Library and Information Congress, Lyon, France; 18 August 2014. Also Summit Co-Chair.

Panelist, "Continuing Education for Libraries: A National Conversation," American Library Association Annual Conference, 28th June 2014; Las Vegas. Sponsored by Public Libraries Association.

Panelist, "ALA's Standards for Accreditation of master's Programs in LIS," American Library Association Annual Conference, 28th June 2014; Las Vegas. Sponsored by ACRL LIS Education Interest Group.

with Michael Crumpton. "LIS Educators and Practitioners: Collaborating and Innovating to Enhance Learning," Mentoring Brown Bag Series, University Libraries, The University of North Carolina at Greensboro, 25th February 2014.

Panelist, *Pipelines to the Library & Information World: UNC-Greensboro & UNC-Chapel Hill*. The University of North Carolina at Chapel Hill, Davis Library, 9th October 2013; Chapel Hill, NC.

with Touger Vang. "Recognizing Prejudice: Seeing the World from the Eyes of an Immigrant and a Refugee," Divan Center Speaker Series, 29th September 2013; Greensboro, NC. http://www.news-record.com/news/local_news/article_6a158a94-2246-11e3-9d07-0019bb30f31a.html

Panelist, *ALA Recruitment Assembly Forum*, American Library Association Conference, 28th June 2013; Chicago.

Panelist, *Changes in Library Education—Recent Past to Immediate Future*, American Theology Library Association Conference (Theme: *The Speed of Change*), 21st June 2013; Charlotte, NC. https://www.atla.com/MEMBERS/CONFERENCE/Pages/default.aspx

Panelist, *Collaborating with International Libraries in Theological Education*, American Theology Library Association Conference (Theme: *The Speed of Change*), 20th June 2013; Charlotte, NC.

Moderator and Coordinator, "Igniting Change: Transforming Practice Through Dialogue with Diverse Library and Information Professionals," The Conference for Entrepreneurial Librarians (Theme: *Social Entrepreneurship in Action*), 16th May 2013; Greensboro, NC. http://entrelib.org/.

"Your Language Skills: Quien habla dos lenguas vale por dos," Triad Math and Science Academy, 12th April 2013; Greensboro, NC.

"Recognizing Prejudice: Unbiasing Research," an Ignite presentation at: *What of Diversity? (Always the Beautiful, and Essential, Question): An Ignite Session on Ideas You Can Use To Advance Diversity*, Co-sponsored by the ALISE Diversity Statement Task Force & ALISE Multicultural, Ethnic, and Humanistic Concerns SIG, 2013 ALISE Conference (Theme: *Always the Beautiful Question: Inquiry Supporting Teaching, Research and Professional Practice*); 22nd-25th January 2013; Seattle. Co-organizer of session.

Panelist, *Career Day*, UNCG Department of Library and Information Studies, 29th September 2012; Greensboro. http://lis.uncg.edu/career-day-panelists-announced/

Moderator and Co-Organizer, "Transforming the Education of Diverse Students: Learning Through Dialogue with the Next Generation of Librarians," 2012 Joint Conference of Librarians of Color (JCLC), Theme: *Gathering at the Waters: Celebrating Stories, Embracing Communities*, 19th-23rd September 2012; Kansas City, MO. http://jclc-conference.org/

Panelist, "Current State of Library Education – Is it Really Meeting the Needs of the 21st Century Public Library?," Meeting of the Minds Program – Public Library Directors of the Research Triangle, 7th September 2012; Hillsborough, NC.

Panelist, "Expanding the Informational: Asian American Digital Representation and Community Empowerment" Roundtable, Association for Asian American Studies Conference, Theme: *Expanding the Political: Power, Poetics, Practices*, 11-14th April 2012; Washington, DC.

Panelist, "Tratamiento de datos de Open Data (Data Treatment of Open Data)" Roundtable, II Jornadas sobre la Reutilización de la Información del Sector Público: acceso y uso de la información, 15th February 2012, Universidad Complutense de Madrid, Facultad de Ciencias de la Documentación y 16th February 2012, Universidad Carlos III. (presented in Spanish)   http://multidoc.rediris.es/ppo/

Moderator and Co-Organizer, "Extending ALISE's Reach: Expanding our Diversity Horizon," Roundtable Discussion, co-sponsored by the ALISE Diversity Statement Task Force, Assistant/Associate Deans & Directors (A/ADD) SIG, and Multicultural, Ethnic, and Humanistic Concerns SIG, 2012 ALISE Conference (Theme: *Extending Our Reach: Expanding Horizons, Creating Opportunities*); 17-20th January 2012; Dallas.

with Nora J. Bird and Julie Hersberger, Poster, "Getting to Outcomes and Goals: Formative Evaluation and Diverse Students," 2012 ALISE Conference, 17-20th January 2012; Dallas.

Moderator, "Rethinking the Local: Re-imagining Libraries in a Flattening World" Panel, Information, Diversity, Engagement, Access and Libraries Summit (iDEALS), Department of Library and Information Studies, The University of North Carolina at Greensboro, 14th November 2011. http://lis.uncg.edu/academics/ideal-summit/

Workshop Leader: "Cómo inspirar al cambio, conociendo las culturas a través de la literatura, con un enfoque sobre las y los escritores latinomerican@s de origen chino y su escritura (How to Inspire Change: Learning Cultures Through Literature with a Focus on Chinese-Latin American Writers and their Works)," Primer Encuentro Internacional de Escritores/as Afro-descendientes, Indígenas y Sino-descendientes "Tenemos la Palabra", 25-28th October 2011, San Jose, Costa Rica. (in Spanish) http://www.facebook.com/pages/Tenemos-la-Palabra/157756814312135 and http://encuentrotenemoslapalabra.wordpress.com/

Panelist, "Literatura como instrumento de educación e identidad (Literature as an Instrument of Education and Identity)," Primer Encuentro Internacional de Escritores/as Afro-descendientes, Indígenas y Sino-descendientes "Tenemos la Palabra", 25-28 de Octubre de 2011, San Jose, Costa Rica. (in Spanish)

Moderator and Co-Organizer, "Transforming the Education of Diverse Students: Learning Through Dialogue with the Next Generation of Librarians," North Carolina Library Association 59th Biennial Conference, 4-7th October 2011, Hickory, NC.

Poster, "ICL Communitas: Teaching and Learning International and Comparative Librarianship Through International Collaboration," *Proceedings of* the 77th *General Conference of the International Federation*

of Library Associations and Institutions (Theme: "Libraries beyond libraries: Integration, Innovation and Information for all"), 13-18th August 2011, San Juan, Puerto Rico.

"A CALL (Change, Advocacy, Leadership in Libraries) to LEADD (Librarians Enhancing Access, Diversity and Development): Diversity and Global Vision in a Digital Age," CALA Program: Embracing the Changes: Diversity and Global Vision in a Digital Age, *American Library Association Conference*, 24-27th June 2011; New Orleans, LA.

Respondent, "Diversity in Action, Part I: The Challenges and a Condition for Academic Success and Institutional Strength," *ALISE (re)Considers Diversity: Looking Back, Looking Forward, Looking to Act* (also Co-Coordinator of this 2010-11 ALISE President's Program), 2011 ALISE Conference (Theme: *Competitiveness and Innovation*); 4-7th January 2011; San Diego.

Moderator, *LIS Doctoral Studies* Panel, American Library Association Annual Conference, 26th June 2010; Washington, DC.

Moderator and Discussant, "Cartographies of Sentiment and Solidarity: (Re)Creating Asian diasporic community narratives through digital mediations and meditations" Panel, Association for Asian American Studies Conference, Theme: *Emergent Cartographies: Asian American Studies in the Twenty-first Century*, 7-11th April 2009; Austin, TX.

Keynote Speaker, "Diversity in the Workplace: Transforming Ourselves, Our Users, Our Libraries*,*" 2009 South Carolina Library Association (SCLA) Preconference: *Diversity in the Workplace*, SCLA Conference Theme: *South Carolina Libraries: Diverse People and Exceptional Services*, 28th October 2009; Columbia, SC. Co-sponsored with the School of Library and Information Science (SLIS), University of South Carolina. http://www.scla.org/index.php/AnnualConference2009/HomePage

Coordinator and Moderator, "Ethnic Studies and Archival Research: Voices and Footprints" Panel and Mentoring Session Leader, Archives Education and Research Institute (AERI), 6-11th July 2009; Los Angeles. http://aeri2009.wordpress.com

Coordinator and Moderator, "Transnationalism, Diaspora and Globalization: Opening Transborder Information Practice." FORO 2009 XV Transborder Library Forum (Theme: Exploring common interests, Expanding opportunities), 4th-6th of March 2009; Tijuana, Mexico. http://foro.cetys.net/

Co-convener and Moderator, "Engaging Community: Methods and Values in Community Informatics" (A Wildcard Session), iConference 2009, Theme: iSociety: research, education, engagement, 8-11th February 2009, University of North Carolina at Chapel Hill. http://communitytech.wikispaces.com/iConference+2009

Co-convener and Moderator, "Intersectionality and Interdisciplinarity: LIS Research/ Education and Studies of the 'Other'" Panel, 2009 ALISE Conference; 20th-23rd January 2009; Denver.

Panelist at 3 sessions: "Q&A: Faculty Politics and LIS Culture," "The Doctoral Degree & Building a Career," "Leadership: A Doctoral Fellows Collaborative Project," *E.J. Josey Spectrum Doctoral Fellowship Institute*, 18-20th January 2009; Denver.

"Bibliotecas multiculturales: la biblioteca participativa, comunitaria e interactiva" (Multicultural Libraries: Participatory, Communal and Interactive), *Biblio-Diálogo en Europa: Bibliotecas Interculturales, Nuevas Tecnologías Y Juventud* , Fundación Tres Culturas, 17-19 September 2008; Sevilla.

Lecturer, "Dislocations of Multicultural Librarianship: A Critical Examination for a Liberatory Practice," Jean E. Coleman Lecturer, American Library Association Annual Conference, 30th June 2008; Anaheim, California. http://www.ala.org/ala/olos/olosprograms/jeanecoleman/jeanecoleman.htm

Opening remarks and moderator, Diversity Research Grant session: "Charting Courses: Diversity Research Grants," American Library Association Annual Conference 29th June 2008, Anaheim, CA.

"Open Skies: A Faculty View from the Ground," *Leaders Wanted: Is an LIS Doctoral Program Right for You?* Panel, American Library Association Annual Conference, 28th June 2008; Anaheim, CA.

Panelist, "Critical Service Learning: The UCLA Experience," 5th ALA Forum on Education, Theme: Service

Learning. American Library Association Annual Conference, 27th June 2008; Anaheim, CA.

Moderator, "RadRef & Beyond: Calling out Injustice in the Library and in the Streets," *Spectrum Leadership Institute*, 27th June 2008; Anaheim, CA.

Speaker, *Diversity Work(s): Breaking Rules, Building Bridges,* SLA Diversity Breakfast, Special Library Association Conference 2008: Breaking Rules -- Building Bridges, 17th June 2008; Seattle.

Intersectionality and Interdisciplinarity: Information Studies and Studies of the "Other" (Round Table Discussion Coordinator and Moderator), iConference 2008, Theme: iFutures: Systems, Selves, Society, 28th February-1st March 2008, UCLA GSE&IS; Los Angeles.

Panelist, "Children's, YA and Public Librarianship," SGB Brown Bag Discussion, UCLA Department of Information Studies, 3rd February 2008; Los Angeles.

Ethics, Diversity and Change: A Core MLIS Course Engaging Students and Community, Working from Within: Participatory Practices to Engage Diverse Communities panel, *2008 ALISE Conference* (Theme: *Community Engagement: Integrating Learning, Research, and Practice*); 8–11th January 2008; Philadelphia.

How Students Can Get Involved in International Research, "International LIS Students: Cross-Cultural Experience" Panel, 2008 ALISE Conference (Theme: *Community Engagement: Integrating Learning, Research, and Practice*); 8–11th January 2008; Philadelphia.

with Hernández Carrión, J. Rodolfo. *ICTs Create Academic Departmental Identity and Community* [Poster], Higher Education and Social Change at the Beginning of the Twenty-First Century, European Science Foundation-Leibniz Institute for Science Education Conference; 15th-19th September 2007; Vadstena, Sweden. www.esf.org/conferences/07229

The Ph.D.: Journey of Discovery of Self, Community and Profession, Diversity Leadership Institute, American Library Association, 19th June 2007; Washington, DC.

Panelist, "ALA Leadership," Joint Conference of Librarians of Color, 11-15 October 2006; Dallas. http://www.ala.org/ala/olos/jointconferenceoflibrariansofcolor/jclc2006.htm

Bibliotecas académicas en un panorama cambiante: centros de información y participación intelectual, Videoconference on academic libraries, U.S. State Department, Bogotá, Columbia, 25th April 2006.

Ethics, Diversity and Change: A Service Learning Course Addressing Social Complexity and Justice, National Dialogue on the Curriculum of Readiness: For the 21st Century Librarian, American Library Association Office of Diversity, 28th June 2005; Chicago.

Coordinator and presenter of 2 panels and 1 round table on *Asian Americans: Information,Culture and Access*, Association For Asian American Studies Conference, 20-24th April 2005; Los Angeles.

Guest Speaker/Discussant, *Adult Services* (online course), University of Wisconsin – Milwaukee, taught by Catherine Johnson, 8th November 2004.

with Ortega, Alma C. *Multiculturalism in Action: An International Survey of Library Associations* [Poster], 70th General Conference of the International Federation of Library Associations and Institutions, 22nd-27th August 2004; Buenos Aires, Argentina.

Un recorrido por las Americas: Vida y trabajo de Clara M. Chu, Corinne A. Seeds University Elementary School, 17th October 2003; Los Angeles. Presentation in Spanish to students in Learning in Two Languages (LTL) Program.

Panelist, *Recruiting and Mentoring Latino Librarians* (REFORMA Program), Joint American Library Association/Canadian Library Association Annual Conference 2003, 20-25th June 2003; Toronto.

Panel Chair and Coordinator*, PRAXIS: Diversity Research by Professional Librarians*, Joint American Library Association/Canadian Library Association Annual Conference 2003, 20-25th June 2003; Toronto.

Panel Chair and Coordinator, *Writing Asia in the Americas: Social Reality, History, Discourse or Creative Expression?* and Panel Chair and Discussant, *Korean Japanese Latino Americans*, Association For Asian

American Studies Conference, 7-11th May 2003; San Francisco.
http://www.aaastudies.org/opening_fs.html

Bilingual/Bicultural Outreach: Business as Usual – Servicio eficaz, Santa Monica Spanish-Language Services Health Workers Coalition, 14th November 2002; Santa Monica, California.

Multicultural Library Services: Issues and Strategies for a Health Information Provider, Kaiser Permanente Library – Sunset Blvd. Facility, 3rd September 2002; Los Angeles.

Keynote Speaker, *Workplace Diversity: It Starts With Me*, School Financial Services Diversity Retreat, Los Angeles County Office of Education, 22nd and 23rd August 2001; Long Beach, CA.

Moderator, *It Starts at the Top: Outreach Services Workshop for Managers*, Pre-Conference Workshop, American Library Association, 15th June 2001.

Libraries: The Power to Dream, Believe and Achieve, National Library Week, Bruggemeyer Park Library, 3rd April 2001; Monterey Park, CA.

Moderator, *Teaching About Asians Beyond One's National Boundary: Challenges, Strategies and Opportunities for Comparative Study of Asians in the Americas*, Association for Asian American Studies Conference, 28th March - 1st April 2001; Toronto.

Libraries and Social Justice in the 21st Century, Teaching for Tolerance Workshop for Librarians, Simon Wiesenthal Center Library and Archives, 15th March 2001; Los Angeles.

Diversity Recruitment and Mentoring Committee (UCLA IS): Connecting, Creating, and Building Community: A Cooperative Approach to Recruiting and Mentoring Culturally Diverse Paraprofessionals, "Paraprofessionals: Roles, Structures & Organization Within the Library and the Profession" Breakout Session, California Academic & Research Libraries 2000 Conference: "Libraries aRe Us: Images & Realities," 5-7th October 2000, Long Beach, CA.

Participant, "Palabrotas Jotas; A Creative Reading," REFORMA Second National Conference (Theme: The Power of Language: Planning for the 21st Century), 3rd-6th August 2000; Tucson, AZ.

Panelist, "Redesigning Library Education for the New Millennium: The Hispanic Connection," REFORMA Second National Conference (Theme: The Power of Language: Planning for the 21st Century), 3rd-6th August 2000; Tucson, AZ.

Honorary Address: *Information: The Power to Dream, Believe and Achieve*. California Librarians Black Caucus, 14th July 2000; Los Angeles.

Respondent to Keynote Paper: *Challenges of Working in a Multi-Cultural Environment,* "Asian/Pacific American Librarians: Opportunities and Challenges in a Multiethnic Environment," Asian/Pacific American Librarians Association Annual Program, 9th July 2000, Chicago.

Libraries Change Lives, "How to Become a Librarian in the U.S.," Korean American Librarians Association Program, 15th April 2000, Los Angeles.

Diversity Recruitment and Mentoring Committee (UCLA IS): Connecting, Creating, and Building Community: A Cooperative Approach to Recruiting and Mentoring Culturally Diverse MLIS Students, UCLA Graduate Council Diversity Advance, 24th March 2000; Los Angeles.

Connecting, Creating, and Building Community: A Cooperative Approach to Recruiting and Mentoring Culturally Diverse MLIS Students, "Partnerships with K-12 Schools, Professional Associations, Alumni, Faculty, Students, and Staff as Good Outreach, Retention, and Placement Practice" Panel, UCLA Graduate Diversity Conference: *Who is Responsible? What Works and What Doesn't Work?*, 12th November 1999; Los Angeles.

Racially and Ethnic Mixed People: Information Needs, Services, and the 2000 Census, Moderator and Co-Organizer, EMIERT/RFORMA Panel, American Library Association Annual Conference, 24-30th June 1999; New Orleans.

Addressing the Needs of Linguistically Diverse Children, Panelist, "Kids Connect @ the Library" National Library Week Events, UCLA Department of Library and Information Science, 14-18th April 1997; L.A.

Research in a Multicultural Context: The Immigrant Children Mediators Study, Research Methodology Class, SLAIS, University of British Columbia, 19th March 1996; Vancouver.

Distance Learning Session, Moderator, "Coming Full Circle," 6th Annual Transborder Library Forum (VI FORO), 15-17th February 1996; Tucson, AZ.

Immigrant Children as Cultural, Linguistic, and Informational Mediators, "From Theory to Practice" Staff Development Program, Berendo Middle School, 26th Oct. 1994 <u>and</u> 3rd March 1995; Los Angeles.

HONORS AND GRANTS RECEIVED

Honors and Awards

American Library Association
- 2019 American Library Association Ethnic and Multicultural Information Exchange Round Table (EMIERT) Distinguished Librarian Award
- 2008 Achievement in Diversity Honoree, Achievement in Library Diversity Research, American Library Association. http://ala.org/ala/diversity/divresearchgrants/diversityresearch.cfm
- 2008 Jean E. Coleman Lecturer, "Dislocations of Multicultural Librarianship: A Critical Examination for a Liberatory Practice," *American Library Association Annual Conference*, 30th June 2008; Anaheim, California.
  http://www.ala.org/ala/olos/olosprograms/jeanecoleman/jeanecoleman.htm
- 2002 American Library Association Equality Award – national recognition for promoting equality in the profession.

Beta Phi Mu, Honor Society for Library and Information Science, 1991-life membership.
- 2018 American Library Association Beta Phi Mu Award, for distinguished service to education for librarianship.
- Beta Phi Mu 1996 <u>and</u> 2003 LIS Educator Award, *Nominee*.

2016 ALISE Award for Professional Contribution to Library and Information Science Education.

Chinese American Librarians Association (CALA)
- 2015 CALA Distinguished Service Award.
- 2012 Chinese American Librarians Association President's Recognition Award.

Eta Delta Chapter (The University of North Carolina at Greensboro), Phi Beta Delta International Scholars Honor Society, 2015-life membership.

2013 Roadbuilders' Award for Library Education, North Carolina Library Association Round Table for Ethnic Minority Concerns (REMCo). http://www.nclaonline.org/remco/roadbuilders-awards

Notable Latino of the Triad, The Latino Community Coalition of Guilford County, 2013.

Ted Samore Lecturer, University of Wisconsin – Milwaukee School of Information Studies, 27th April 2013.

University of California at Los Angeles (UCLA)
- 2008 Department of Information Studies Teaching Award.
- Faculty Career Development Award, UCLA (1/9th salary supplement), 1996-97, to support research on "Immigrant Child Mediation: The Role of Librarians and Educators as Facilitators."
- Faculty Career Development Award, UCLA (1/9 salary supplement), 1994-95, to support research on "Immigrant Children as Cultural, Linguistic, and Informational Mediators" during Fall 1994 sabbatical quarter leave.

"2005 Movers & Shakers: The People Who are Shaping the Future of Libraries," *Library Journal*, March 15, 2005.

"Certificate of Appreciation from the City of El Monte, CA," - in sincere appreciation of commitment to the young citizens of MacLaren Children's Center which has provided a motivational and caring atmosphere for Counselors, Staff and Residents; 6th November 2000.

"Most Innovative Volunteer Group" Award, MacLaren Children's Center, 21st October 2000; El Monte, CA.

"MacLaren Children's Center Library Project," In: *Harnessing Knowledge, Effecting Change. The UCLA Foundation Annual Report 1999-2000.* Los Angeles: The UCLA Foundation, 2000.

President's Recognition Award for outstanding commitment, service and intellectual curiosity. California Librarians Black Caucus, 14th July 2000; Los Angeles.

Nomination of the article "Women in Canadian Science and Technology Before World War I: Their Publishing Record," *Scientia canadensis*, 12(2): 75-96, 1988, for the 1990 Women in Science Journal Publication Award.

Graduate Research Award, University of Western Ontario (UWO), Summer 1989 (declined), Summer 1990.

Grants

with Dania Bilal (PI), University of Tennessee at Knoxville, and Soo Young Rieh (Co-PI), University of Texas at Austin. Institute of Museum and Library Services (IMLS) Laura Bush 21st Century Librarian Program Grant ($208,142) #RE-246419-OLS-20, September 1, 2020 - August 31, 2023 (1yr no-cost extension), to support the IDEA (Innovation, Disruption, Enquiry, Access) Institute on Artificial intelligence (AI). https://www.imls.gov/grants/awarded/re-246419-ols-20

with the Medellín Public Library (Colombia), School of Library and Information Sciences at the University of Costa Rica, the Chartered Assocition of Librarians of Peru (Colegio de Bibliotecólogos del Peru), and the Take Part Research Cluster at the University of Lincoln (UK). IberBibliotecas Grant 2018 http://www.iberbibliotecas.org/convocatorias/ ($23,570), 2018-19, "Interactuar con su comunidad desde la biblioteca pública: Aprendiendo y avanzando la paz desde los contextos de Colombia, Costa Rica y Perú." A collaboration with institutions in Colombia, Costa Rica and Peru to implement CLIA in public libraries in the three countries. http://librariesforpeace.org/projects/clia/funded-projects-iberbibliotecas/

Institute of Museum and Library Services National Planning Grant ($49,994), 2016-18, to support *Project Welcome: Libraries and Community Anchors Planning for Resettlement and Integration of Refugees and Asylum Seekers*, in partnership with the American Library Association. https://publish.illinois.edu/projectwelcome/

with IFLA Building Strong LIS Education Working Group. International Federation of Library Associations and Institutions (2,750 Euros), 2017, "Understand and Promote Quality Assessment of LIS Education and Training" Project.

with Michael Seadle. International Federation of Library Associations and Institutions (2,250 Euros), 2014, "Library and Information Education and Training: 40 Years and Evolving" Project (Year 2).

with Nora J. Bird and Fatih Oguz. UNCG Coalition for Diverse Language Communities ($3,000), 2013, "Preserving Montagnard Refugee Cultural Heritage: Understanding Priorities through Intergenerational Dialogue" Project.

with Michael Seadle. International Federation of Library Associations and Institutions (2,000 Euros), 2013, "Library and Information Education and Training: 40 Years and Evolving" Project.

with Nora J. Bird and Fatih Oguz. International Federation of Library Associations and Institutions (1,000 Euros), 2012 and (800 Euros), 2013, "International Internship Survey and Resource" Project.

with Trae Middlebrooks, Leatha Miles-Edmonson and Ashanti White. American Library Association Diversity Research Grant ($2,500), 2011, "Information Needs and Barriers of Southeast Asian Refugee Undergraduates."

Academic and Cultural Enrichment Scholars Program (889,401), Co-Principal Investigator and Co-Project Director, Laura Bush 21st Century Librarian Program, Institute of Museum and Library Services (IMLS),

2010-13. http://lis.uncg.edu/people/ace/

International Federation of Library Associations and Institutions (1,700 Euros), 2010, "Teaching International and Comparative Librarianship Through International Collaboration: A Web Resource" Project. http://www.lisuncg.net/icl/

Academic and Cultural Enrichment Scholars Program ($862,014), Co-Project Director, Laura Bush 21st Century Librarian Program, IMLS, 2008-11.

Asian American Studies Center Research Grant, UCLA ($1,500), 2008-09, to support research activities on Asian Americans.

Asian American Studies Center Research Grant, UCLA ($1,500), 2007-08, to support research activities on Asian Americans.

Quality of Graduate Education (QGE) Grant, UCLA Graduate Division ($23,300), 2007-2008, to support doctoral students' research on a publishable paper, dissertation proposal or dissertation, and conference travel.

Asian American Studies Center Research Grant, UCLA ($1,500), 2006-07, to support research activities on Asian Americans.

Academic Senate Grant, UCLA ($1,000), 2005-06, to support research on "Web Based Communities: The Chinese in Latin America."

Asian American Studies Center Research Grant, UCLA ($1,500), 2005-06, to support research activities on Asian Americans.

Quality of Graduate Education (QGE) Grant, UCLA Graduate Division ($18,000), 2004-2005, to support doctoral students to complete their publishable paper requirement or dissertation proposal, and conference travel.

Asian American Studies Center Research Grant, UCLA ($1,500), 2004-05, to support research activities on Asian Americans.

Intercampus Collaborative Grant, University of California Teaching, Learning and Technology Center (Professor Daniel Widener, Principal Investigator, UCSD) ($5,000), 2004, to support feasibility and planning of "Online Archive of Postwar Political Graphics Project." [awarded, funding unavailable]

Academic Senate Grant, UCLA ($2,000), 2003-04, to support research on "Social Justice in Libraries and Information Institutions."

Asian American Studies Center Research Grant, UCLA ($1,500), 2003-04, to support research activities on Asian Americans.

Institute of Museum and Library Services National Leadership Grant ($196,000), 2002-03, to support **PRAXIS** - *Practice, Reflection, Advocacy, eXcellence, Inquiry, Solutions*: A Pre-Doctoral and Recruitment Program for Tomorrow's Culturally Diverse Information Studies Faculty and Leaders. http://polaris.gseis.ucla.edu/cchu/praxis/praxis.htm

Asian American Studies Center Research Grant, UCLA ($2,000), 2002-03, to support research activities on Asian Americans.

Tung-Li Yuan Award ($10,000), 2001, facilitated donation of gift.

Academic Senate Grant, UCLA ($2,500), 2001-02, to support research on "Power and Access in Libraries and Information Institutions."

Asian American Studies Center Research Grant, UCLA ($2,500), 2001-02, to support research activities on Asian Pacific Islanders.

with Yu, Henry. Chancellor's Academic Border Crossing Research Grant, UCLA ($19,939), 2000-01, to support research on "Counting and Discounting Asians in the Americas: National and Local Constructions of Race and Ethnicity."

with Yu, Henry. Canadian Studies Program Enhancement Grant, Canadian Government ($7,000 Cdn), 2000-01, to develop a searchable digital database/bibliography of Asian Canadian research and a network of U.S. and Canadian scholars studying Asian Canadians.

Asian American Studies Center Research Grant, UCLA ($2,500), 2000-01, to support research activities on Asian Pacific Islanders.

Academic Senate Grant, UCLA ($3,000), 2000-01, to support research on "The Chinese in Latin America: Ethnicity as a Construct."

Graduate Diversity Grant, UCLA Graduate Division ($8,102), 1999-2000, to support "Recruiting Tomorrow's Recruiters: A Plan to Recruit Culturally Diverse Students to the Master's of Library and Information Science (MLIS) Program," a project of the DLIS Diversity Recruitment and Mentoring Committee. Proposal jointly written with Elizabeth Martinez, UCLA Senior Fellow.

Asian American Studies Center Research Grant, UCLA ($2,000), 1999-2000, to support research activities on Asian Pacific Islanders.

Academic Senate Grant, UCLA ($2,500), 1999-2000, to support research on "The Chinese in Latin America: Challenges of and Tools for Navigating a Multidisciplinary Terrain."

UCLA Latin American Center Small Grant, 1999-2000, to support research on "Infrastructure for Cultural Preservation: Chino Cubanos."

Asian American Studies Center Travel Grant, UCLA ($700), 1999, to support paper presentation and attendance at Association of Asian American Studies Conference, 31st March-4th April 1999.

Asian American Studies Center Research Grant, UCLA ($2,000), 1998-99, to support research activities on Asian Pacific Islanders.

Academic Senate Grant, UCLA ($2,500), 1998-99, to support research on "Evaluation of Multicultural Multimedia Materials: From Theory to Practice."

Principal Investigator, Fellowships (4) Under the HEA Library Education and Human Resource Development Program, Title II-B, to Support Master's Level Study in Librarianship ($88,000), 1997-98.

Academic Senate Grant, UCLA ($3,000), 1997-98, to support research on "Programmatic Shifts: Librarians Responding to the Needs of Immigrant Children Mediators."

American Library Association and Guadalajara International Book Fair. FIL '97 Special Guest Librarian: Travel grant to attend the Guadalajara International Book Fair, 29th November-7th December 1997.

Institute of American Cultures Grant, UCLA ($2,000), 1997-98, to support research on "Computer Usage by Asians and Pacific Islanders."

Asian American Studies Center Research Fellowship, UCLA ($2,500), Summer 1997, to provide a research fellowship for a student to assist with Asian American Studies research.

Academic Senate Grant, UCLA ($3,000), 1996-97, to support research on "Information Needs of Children of Immigrants: Findings from Multiple Disciplines."

Asian American Studies Center Research Grant, UCLA ($2,000), 1996-97, to support research activities on Asian Pacific Islanders.

Institute of American Cultures Grant, UCLA ($2,390), 1995-96, to support research on "Immigrant Child Mediation: The Role of Librarians and Educators as Facilitators to Asian Americans."

Academic Senate Grant, UCLA ($3,000), 1995-96, to support research on "Immigrant Child Mediation: The Role of Librarians and Educators as Facilitators."

First Annual California Library Association Research Grant ($500), 1995, to partially support project on identifying techniques that librarians and educators can use to assist Asian American children mediators.

Urban Education Studies Center Planning Grant, UCLA ($2,500), 1994-95, to support research on "Immigrant Child Mediation: The Role of Librarians and Educators as Facilitators."

Academic Senate Grant, UCLA ($3,000), 1994-95, to support research on "Immigrant Child Mediation: Common Experience or Unusual Practice?"

Asian American Studies Center Research Grant, UCLA ($1,500), 1994-95, to support research activities on Asian Pacific Islanders.

Institute of American Cultures Grant, UCLA ($3,365), 1993-94, to support research on "Immigrant Children as Cultural, Linguistic, and Informational Mediators."

International Studies and Overseas Programs Faculty Small Grant, UCLA ($2,800), 1993-94, to support research on the "Information Resources on the Chinese in Latin America" project.

UCLA Latin American Center Small Grant ($2,000), 1993-94, to support research on the "Information Resources on the Chinese in Latin America" project.

Academic Senate Grant, UCLA ($3,400), 1993-94, to support research on "Immigrant Children as Cultural, Linguistic, and Informational Mediators."

Academic Senate Grant, UCLA ($2,988), January-June 1993, to support two projects: "Cultural and Sexist Bias in Research: Implications for Library and Information Science" and "Immigrant Children as Cultural Interpreters and Information Gatekeepers: A Pilot Project."

Grants written and administered on behalf of the Chinese Canadian National Council - London Chapter:
1. Two Ministry of Citizenship grants (1987-88 and 1989-90) to produce educational kits on Chinese Canadian history and culture to be used by local educational organizations and the community.
2. 1988 SEED (Summer Employment and Educational Development) Grant to hire a library assistant and a research assistant.
3. 1987 SEED Grant to hire two students to research and compile educational kits on Chinese culture.

Scholarships

Ontario Graduate Scholarship, 1988-89.

Faculty of Graduate Studies Admissions Scholarship, UWO, 1987.

Media Coverage and Features

"My flag, your flag, our flags," *The News-Gazette*, June 14, 2021.

D'Alessio, Jeff. "My Campus: Clara Chu, director of the Mortenson Center for International Library Programs," Illini Insider section, *The News-Gazette*, January 27, 2021. https://www.news-gazette.com/news/local/university-illinois/illini-insider-my-campus-clara-chu-director-of-the-mortenson-center-for-international-library-programs/article_d779e694-f11d-5827-8bf7-664521acdc7b.html

"Interview Clara Chu," *Knovvmads*, Issue 1, 2020. https://www.library.illinois.edu/mortenson/wp-content/uploads/sites/64/2020/03/Knovvmad-Article-Scan-Winter-2020.pdf

Quoted in Eulich, Whitney. "Pandemic pen pals: How Colombian libraries lift spirits," *Christian Science Monitor*, July 30, 2020. https://www.csmonitor.com/World/Americas/2020/0730/Pandemic-pen-pals-How-Colombian-libraries-lift-spirits

Quoted in Dell, Sharon. "Celebrating a new generation of tech-savvy librarians," *University World News – Africa Edition*, May 3, 2019. https://www.universityworldnews.com/post.php?story=20190501150506535

Featured in Gómez, Rosario G. "No me gusta que Google y Facebook controlen tanto," *El País*, 21st March 2012. http://sociedad.elpais.com/sociedad/2012/03/20/actualidad/1332268645_938613.html

Cited in Laura Graff's article on guerrilla libraries, "Need a book? Take a book," *Winston-Salem Journal*, February 23, 2012. http://www2.journalnow.com/news/2012/feb/23/1/need-a-book-take-a-book-ar-1965856/

Cited in Pelayo, Socorro Maria. "A Vital Necessity: Advancing Ethnic and Racial Diversity in Library Schools," *Info Career Trends,* Lisjobs.com's professional development e-mail newsletter, July 2004. http://www.lisjobs.com/newsletter/archives/jul04spelayo.htm

Featured in *I5* (part of radio KQED's contribution to California Stories, an initiative of the California Council for the Humanities), Spring 2003. "California is home to eight million immigrants. Meet five who will change your worldview." http://www.askdoctorchu.com OR www.KQED.org/i5

"Académica coreana (sic) dicta curso a biblioteólogos," *Usach al dia*, No. 5.193:3, December 10, 2002. www.usach.cl/noticias/ A daily news publication of the Universidad de Santiago de Chile.

Article in "People" section, *NewBreed Librarian*, June 2002. http://www.newbreedlibrarian.org/people.html

Honma, Todd and Uyeki, Chisato. "A Conversation with Clara M. Chu, Recipient of the 2002 ALA Equality Award," *Asian/Pacific American Librarians Association*, 22(3): 3-5, March 2002.

Morimosato, Doris. "Clara Chu y el viaje a la semilla," *Perú Shimpo*, Crónicas section, May 30, 2001; p. 5.

CONSULTING SERVICES

with Jaya Raju. "From Practice to Authorship: Journal publishing in "Library Trends" and beyond" Workshop, University of Cape Town Libraries, 20 October 2023.

with Ramón Masis Rojas. Informe de Observadores Internacionales [International Observers Report] - XIII Encuentro de Directores y XII de Docentes de Escuelas de Bibliotecología y Ciencia de la Información del Mercosur (EDDBCIM 2023), 24-26 April 2023; Montevideo, Uruguay. https://congresos.udelar.edu.uy/encuentromercosur2023/ [in Spanish]

Co-organizer and Co-facilitator, "Information Action Briefs (IABs) Workshop: Acting to Advance the UN Sustainable Development Goals," Mortenson Center for International Library Programs, 1 April 2024. Online Workshop.

Diversity, Equity and Inclusion: Effecting Change – What Can I Do? (Workshop), Auburn University Libraries, 19th July 2022; Auburn, AL.

The DEIA Audit: Informing Organizational Excellence (Workshop), Penn State University Libraries, 6th July 2022 (online).

Community-Library Inter-Action (CLIA): Advancing the UN Sustainable Development Goals Workshop, "Libraries Lead" Qatar National Library Forum for Library Professional, 22 May 2022; Doha, Qatar.

Partners in Literacy Haiti (PILH) Strategic Plan, 2021-26, *Consultant*, April-June 2021. Led and facilitated the development of the new PILH strategic plan. http://www.haitiliteracy.org/

Strengthening Innovative Library Leaders (SILL): Leadership and Communication Workshop (virtual), 9th and 23rd October 2020; School of Information Science, University of Illinois at Urbana-Champaign.

Lavorare con la Comunità per una Società Inclusiva e Pacifica (UN SDG Target 16.7): *A Workshop Community-Library Inter-Action (CLIA) a cura del Mortenson Center for International Library Programs (Università dell'Illinois) e ASIS&T in collaborazione con Rete delle Reti*, 2020 Conference of the l'Associazione Biblioteche (Italian Library Association) (virtual), 15 September 2020. https://www.convegnostelline.com/

with Merinda K. Hensley. "Strategic Planning and the Experience of the University of Illinois at Urbana-Champaign Library," Assessment Practices and Metrics for the 21st Century: A 2019 NISO Training Series, 20th December 2019. [online | slides] https://www.niso.org/events/2019/10/assessment-practices-and-metrics-21st-century-2019-niso-training-series

with Hermina G.B. Anghelescu. "Dissertation Question Development" Workshop, MA Library and Information Studies Program, University College London – Qatar, 24-25th November 2019; Doha.

"Strengthening Innovative Library Leaders (SILL)" Workshop, 20th-21st November 2019; Library and

Information Association of Qatar; Doha. https://www.library.illinois.edu/mortenson-leadership/

"Innovation and Library Spaces" Workshop, Russian delegation to the 3rd Meeting of the US-Russia Dialogue on the Civic Role of Libraries in the 21st Century, 27th September 2019, Mortenson Center for Inernational Library Programs; Champaign, IL.

"Strategic Planning Workshop: Overview and the University of Illinois Libraries at Urbana-Champaign Experience," Chinese Visiting Scholars, Illinois Fire Service Institute Library, 23rd September 2019; Champaign, IL.

"Having our Voices Heard in IFLA: A World Café Dialogue" Workshop, IFLA Division V Satellite Meeting: Leadership roles in international librarianship: how can information professionals from Africa, Asia & Oceania, Latin America & Caribbean be part of it?, 20-21 August 2019; Alexandria, Egypt. https://www.bibalex.org/ifla-division-v/en/home/home.aspx

"Internet of Things (IoT) for Libraries" Workshop, Special Libraries Association/Arabian Gulf Chapter (SLA/AGC) Conference, 3-4th March 2019; Dubai, United Arab Emirates.

Community-Library Inter-Action (CLIA) Project in partnership with Zoraida Mendiwelso-Bendek (U. Lincoln, UK) http://librariesforpeace.org/clia. Workshops and presentations have been presented worldwide: United States, Colombia, Costa Rica, Peru, Spain, South Africa, India, Qatar, Canada, Argentina, Italy (2017-present). An IberBibliotecas Grant 2018 http://www.iberbibliotecas.org/convocatorias/ is supporting a collaboration with institutions in Colombia, Costa Rica and Peru to implement CLIA in public libraries in the three countries.

Strengthening Innovative Library Leaders (SILL) Workhsop, Especialidad de Ciencias de la Información, Pontificia Universidad Católica de Perú, 13-14th September 2018. [in Spanish] https://www.library.illinois.edu/mortenson-leadership/

SILL Workshop, University of Cape Town Libraries (South Africa), 5-6th May 2018.

"From Managing to Leading Change in Libraries" (A Change Management/Leadership Workshop), 7-8th May 2018, University of Cape Town Libraries (South Africa).

"Re-imagining the Library with New Learning Spaces," 1st International Conference on Transforming Library 2017, 8-10th July 2017; Krokajhar, India. https://ictl.co.in/

with Mary Lee Kennedy. Libraries for Peace (L4P) Workshop, Eastern Shore Regional Library, 4th April 2017; Talbot County Free Library; Easton, Maryland.

"El cambio y la innovación en bibliotecas" (Change and Innovation in Libraries) Workshop, 9o. Conferencia Regional sobre Catalogación y 7a. Seminario sobre Servicios de Información (7th Regional Cataloging Conference and 5th Information Services Seminar), Universidad Autónoma de San Luis Potosí Libraries, 29th-31st March 2017, San Luis Potosí, Mexico. (presented in Spanish)

"Market Your Library Service: To thrive, or not to thrive: that is the question" Workshop, Special Libraries Association/Arabian Gulf Chapter Conference, 5-6th March 2017; Bahrain.

"Makerspaces: Cultivating the Imagination and Learning," University College London in Qatar, 28-30th November 2016; Doha, Qatar. https://www.ucl.ac.uk/qatar/study/shortcourses/

"Leading with Technology: Learn, Translate and Innovate," 2016 Chinese Librarians Scholarly Exchange Program, 28th June 2016; University of Illinois at Urbana-Champaign.

"Library Trends: Leading into the Future" Workshop, Library and Information Association, Qatar (LIAQ), 8-10th May 2016; Doha, Qatar.

Strengthening Innovative Library Leaders (SILL) Workhsops, University of Costa Rica and National University of Costa Rica, March 2016. [in Spanish] https://www.library.illinois.edu/mortenson-leadership/

"Promoción de bibliotecas: consideraciones y plan de acción" (Marketing Libraries: Considerations and Action Plan) Workshop, *7a. Conferencia Regional sobre Catalogación y 5o. Seminario sobre Servicios de Información* (7th Regional Cataloging Conference and 5th Information Services Seminar), Universidad

Autónoma de San Luis Potosí Libraries, 17-20th March 2015, San Luis Potosí, Mexico. (presented in Spanish)

"Cultural Competency in the Classroom: Transforming Library and Information Science Education," Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign; 3rd April 2014, Champaign, IL. http://www.lis.illinois.edu/events/2014/04/03/cultural-competency-classroom-transforming-library-and-information-science-educati

"Raza/etnicidad, género/sexualidad y clase: la información en la construcción y representadión de la identidad y la comunidad" (course, 15-18th April 2013) and "Promoción de bibliotecas: marketing y uso de estrategias tradicionales y 2.0" (workshop, 16-17th April 2013), Escuela Universitaria de Bibliotecología, Universidad de la República; Montevideo, Uruguay. (presented in Spanish)

"Promoción de bibliotecas: consideraciones y plan de acción" Workshop, *IV Congreso Internacional de Bibliotecología e Información* (Theme: Gestión del conocimiento para la inclusión social y científica), 12-13th November 2012, Lima, Peru. https://sites.google.com/a/pucp.pe/iv-cibi/ (presented in Spanish)

Diversity in Library and Information Studies Education, Knowledge River Program, School of Information Resources and Library Science, The University of Arizona, 5th November 2011.

"Diversity Makeover: Library Edition," Forsyth County Public Library; December 10, 2010; 1:00-2:30 pm.

"Diversity@our_Libraries: Using Institutional Assessment to Transform Your Library," Diversity Leadership Institute: Fundamentals of Diversity; 26th June 2008; Anaheim, California.

Mirrors and Windows: Reflecting our Heritage and Opening Up to New Cultural Horizons, 8th May 2008, Sunnyvale Public Library; Sunnyvale, California.

Trainer, *Cross-Cultural Communication: Enhancing Understanding and Building a Diverse Community*: A City of Sunnyvale Workshop, Sunnyvale Public Library, 8th May 2008; Sunnyvale, California.

Bibliotecas, inmigración y comunidad: Ventanas y espejos a nuestro mundo, "un món de cultures a la biblioteca" program to commemorate 18th of December, Immigrants Day, Biblioteca de Carcaixent (Spain), 17th December 2007.

Trainer, *Communication in Today's Diverse World*: A PLS/SVLS Multicultural Committee Workshop, 7th February 2007 – San Jose Public Library, 8th February 2007 – San Mateo Public Library.

Evaluator, *TallerWeb1.0. Mejorando los servicios públicos de la red trabajando en red*, 19th-20th January. 2006; Vitoria-Gasteiz, Spain. An initiative of the Asociación de Internautas Vasc@s) to review Basque Country regional govenrnment websites, in order to develop and propose guidelines for effective web design: *Decálogo de Vitoria-Gasteiz*.

Diversity and Evaluation Consultant, REAP Change Consultants *http://www.reapchange.com*, for *Making It REAL! Recruitment, Education, And Learning: Creating a New Generation of Librarians to Serve All New Yorkers* Program http://www.nysl.nysed.gov/libdev/imls/; 2005-07.

Consultant, Information Services and Technology for Pakistani and Palestinian Teacher Training, UCLA Center for International and Development Education and Relief International, UCLA, Fall 2005; Los Angeles.

Moderator and Report Writer, National Dialogue on the Curriculum of Readiness: For the 21st Century Librarian, American Library Association Office of Diversity, 28th June 2005; Chicago.

Reviewer, *The City University of New York Research Award Program (Small Grants)*, Winter 2005.

Center for Community Partnerships Community Grant, UCLA, *Filipino American Library Website Project* (PI: Florante P. Ibanez), *Advisory Board Member*, 2004-05.

Coordinator and Instructor, *Information Services and Technology for Tajik Teacher Training*, UCLA Center for International and Development Education and Relief International, UCLA, 15th September-1st October, 2004; Los Angeles.

Instructor, *East Asian Diaspora in Latin America: An Overview with The Chinese as a Case Study*, "Global Diasporas" International And Area Studies Summer Institute For Educators, UCLA, 31st July-12th August

2004; Los Angeles.

Consultant on the information needs of the Río Piedras community (Puerto Rico), Proyecto UPR-RP (Río Piedras revitalization & integrated development project), Summer 2004. *http://egcti.upr.edu/comunitario/*

Consultant on Information Services for Teacher Training and K-12 Education, USAID 5-year, multi-campus collaborative grant to restructure Ehtiopia teacher education. 2002-07 (Principal Investigator: William Cummings, George Washington University). Project terminated in May 2004. http://www.gwu.edu/~media/pressreleases/09-23-02-EthiopianGSEHD.htm

Taller sobre servicios multiculturales en bibliotecas públicas (Multicultural Information Services Workshop), Bibliotecas Públicas de Andalucía; 18th November 2003; Granada, Spain. (designed and presented in Spanish)

Presenter, *Needs Assessment: A Key to Successful Library Management and Planning,* "Library Management 101: Key Skills for Success" Spring Seminar 2003, Special Libraries Association - San Diego Chapter, 4th April 2003; San Diego, CA.

Strategic Planning Workshop, Universidad de Santiago de Chile Library, 9-13th December 2002; Santiago de Chile. (designed and presented in Spanish)

Contributor of "Multicultural Literacy" section of *21st Century Literacies Toolkit for Teachers*. 21st Century Literacies Project. Los Angeles: UCLA Graduate School of Education and Information Studies, 2002. http://www.kn.sbc.com/wired/21stcent/cultural.html

Advisory Board Member (1999) for *GALE Encyclopedia of Multicultural America*. 2nd ed. New York: GALE Research Inc., November 1999.

Editorial Advisor (1998) for Wong, Patricia M.Y. et al. *Harmony in Diversity: Recommendations for Effective Library Services to Asian Language Speakers*. Sacramento, CA: California State Library, 1998.

Multicultural Advisor (Fall 1998) for *Timeless Voices, Timeless* Themes Series, Gr. 6-8, Language Arts Department. Upper Saddle River, NJ: Prentice Hall Publishing, 1998.

Multicultural Advisor (Fall 1997) for *Timeless Voices, Timeless Themes* Series, Gr. 9-12, Language Arts Department. Upper Saddle River, NJ: Prentice Hall Publishing, 1998.

Research methods Advisor (Fall 1996-Winter 1997) for Glitz, Beryl. *Focus Groups for Libraries and Librarians*. New York: Forbes Custom Publishing, 1998.

Crosscultural Communication Advisor (Summer 1996) for Ross, Catherine Sheldrick and Dewdney, Patricia. *Communicating Professionally: A How-To-Do-It Manual for Library Applications*, 2nd ed. New York: Neal-Schuman Publishers, 1998.

Keynote Speaker, *Internet Multicultural Services: Who, What and Why,* "Internet Multicultural Resources" Workshop, South State Cooperative Library System, 18th April 1997; Norwalk, CA.

Ethnic and Other Underserved Groups: Stranded in the Information Byways?, Access to Information Technology Session, "OERI Conference on Social Capital, Technology and Education," 19-20th March 1996; Palo Alto, CA.

Análisis de su comunidad: Un paso hacia servicio eficaz [Community Analysis: Effecting Appropriate Services]. 2 worshops for the "Nuevas destrezas, nuevos retos" Continuing Education Program, Graduate School of Library and Information Science, University of Puerto Rico, 14-16th September 1995; San Juan.

Research Design in Context: The Immigrant Children Mediators Project, "Information Seeking Behavior & Diversity," The San Jose State University Summer Institute on Ethnographic Research, 12-24th June 1995; Fullerton, CA.

Intercultural Communication Advisor for Berinstein, Paula. *Communicating with Library Users: A Self Study Program*. Washington, DC: Special Libraries Association, 1994.

Spanish Language Translator of data collection forms in Walter, Virginia A. *Output Measures for Public Library Services to Children*. Chicago: ALA, 1992.

Workshop Co-Leader, *Community as Partner*, Race Relations Institute, 24th May 1990; London, Ontario.

Facilitator, *Access to Trades and Professions Workshop*, Government of Ontario, 29th April 1990; London.

PROFESSIONAL MEMBERSHIP AND SERVICE

Professional Association Membership and Service

Community Libraries Information Portal (CLIP), in collaboration with the UNESCO Institute for Lifelong Learning, 2021-present. Co-founding and co-developing this community libraries initiative to foster lifelong learning, sustainable and thriving communities by promoting networking, information sharing and capacity development.

Haiti Libraries Alliance (HLA), in collaboration with Partners in Literacy Haiti (PILH), 2021-present. Co-founded and co-lead this group which connects workers and stakeholders of libraries in Haiti with each other in order to promote collaboration, resource sharing, and problem solving to develop libraries and literacy. https://haiti-literacy.org/biblio-haiti/

International Federation of Library Associations and Institutions (IFLA)
- 2023 IFLA World Library and Information Congress North America Virtual Hub, *Chair*, Planning Committee, August 21-24, 2023.
- Governing Board, *Member*, 2013-15.
- Professional Committee, *Vice-Chair*, 2013-15.
- Committee on Standards, *Governing Board Liaison*, 2013-15.
- Division IV (Services to the Profession), *Chair*, 2013-15.
- Section on Library Theory and Research, *Standing Committee Member*, 2017-25.
  » Congress Open Session Committee, *Co-Chair* – 2016-17 Poland, 2017-18 Kuala Lumpur, 2018-19 Athens, 2019-20 Dublin(cancelled), 2021-22 virtual, 2021-22 Dublin.
- Section on Education and Training (SET), *Treasurer*, 2013-15; *Co-Chair and Treasurer*, 2011-13; *Standing Committee Member*, 2009-17.
  » Building Strong LIS Education Working Group (BSLISE), *Founding Co-Chair*, 2016-present. https://bslise.org/
    o *Co-leader of "The IFLA Guidelines for Professional LIS Education Programmes: Consideration and Application in Africa," LIS Education and Training Section Pre-conference Workshop, 5th AfLIA Conference and 7th African Library Summit, 22 May 2023. Online. https://web.aflia.net/aflia-lis-education-and-training-section-pre-conference-workshop/
    o *Co-leader of "Taller sobre las Directrices de la IFLA para los programas de educación profesional en BCI" [IFLA Guidelines for Professional LIS Education Programs Workshop], Departamento de Estudios de Información, Universidad de La Salle, 19 April 2023. Online.
    o Co-organized 2023 IFLA WLIC Open SET Session on "Foundational Knowledge Areas: Unpacking LIS Competencies," Monday, 21 August 2023; Rotterdam.
    o Co-led developed, published and stewarding *IFLA Guidelines for Professional Library and Information Science (LIS) Education Programmes* (2022).
    o Co-presented/moderated and co-organized six regional feedback forums on the IFLA Guidelines for Professional Library and Information Science (LIS) Education Programmes, March 2021.
    o Co-moderated and co-organized, "Mapping LIS Education Programs: Professional, Education and Research Perspectives" webinar, 9th February 2021.
  » 2016 IFLA Sections on Education and Training (SET), and Library Theory and Research Satellite Meeting (Theme: International Quality Assessment of LIS Education Programs), *Planning Committee Co-Chair* and *Web Manager*, 2015-16. http://publish.illinois.edu/ifla-set-ltr-2016/
  » 40th anniversary of SET - a book and program celebrating and forecasting library and information studies education 2050 at the IFLA Conference 2014, *Co-organizer, co-editor and grant writer*, 2012-15.
  » 2012 Conference Program Committee, Helsinki, *Chair*, 2011-12.
  » Led International and Comparative Librarianship Communitas initiative http://www.lisuncg.net/icl;

Website content developer and manager, 2015-present. iclcommunitas.wordpress.com
- Section on Library Services to Multicultural Populations, Standing Committee Member, 2001-09.

Association for Information Science and Technology (ASIS&T, *formerly* American Society for Information Science), 1988-1999, 2015-present.
- Vice-President, 2018-2019, President, 2019-2020, Past-President, 2020-21 (ASIS&T Board and Executive Committee, 2018-21).
- Diversity, Equity, Inclusion and Accessibility Task Force, *Co-Chair*, 2021-22; Chair, 2023.
- Special Interest Group (SIG) on Artificial Intelligence (SIG AI), *Co-founder*, 2021; *Adviser*, 2021-present.
- ALA Equity, Diversity, and Inclusion (EDI) Assembly, *ASIS&T Representative*, 2020-22.
- Equity, Diversity and Inclusion Task Force, *Member*, 2020-21,
- Annual Meeting Program Committee, *Board Liaison*, 2019-20.
- President-Elect's International Incubator Session "Transformational Actions Using Information to Advance the United Nations' Sustainable Development Goals," 2019 ASIS&T Annual Meeting, 19th October 2019; Melbourne, Australia - *Co-organizer*, 2019.
- Information Action Briefs, *Development Team Coordinator*, 2019-20.
- Professional Development Committee, *Board Liaison*, 2018-19.
- Executive Director Search Committee, *Co-Chair*, 2016-17.
- International Relations Committee, *Member*, 2015-18.
- Arts and Humanities SIG, 1988-1999. International Information Issues SIG, 1993-1999.

Association for Library and Information Science Education (ALISE), 1989-2005, 2007-present.
- ALISE Community conn@CT Mini-Grants Committee, *Chair*, 2015-18; *Member*, 2018-21.
- Governance Committee, *Chair*, 2015-16, *Member*, 2016-19.
- OCLC/ALISE Library & Information Science Research Grant Jury, 2016-17.
- *Library Journal* (LJ) / ALISE Excellence in Teaching Award Jury, *Member*, 2015-16.
- Committee for Accreditation Reform in Education, *Member*, 2014-15.
- Vice-President, 2013-2014, President, 2014-2015, Past-President, 2015-16 (ALISE Board, 2013-16).
- Diversity Statement Task Force, *Chair*, 2011-13.
  » *ALISE Diversity Statement*, approved unanimously at ALISE Business Meeting, 24th January 2013.
  » Co-organizer and Presenter, What of Diversity? (Always the Beautiful, and Essential, Question): An Ignite Session on Ideas You Can Use To Advance Diversity, Co-sponsored by ALISE Multicultural, Ethnic, and Humanistic Concerns SIG, 2013 ALISE Conference; 22nd-25th January 2013; Seattle.
  » Co-organizer and Moderator, "Extending ALISE's Reach: Expanding our Diversity Horizon," Roundtable Discussion, co-sponsored by the ALISE Diversity Statement Task Force, Assistant/Associate Deans & Directors (A/ADD) SIG, and Multicultural, Ethnic, and Humanistic Concerns SIG, 2012 ALISE Conference, 17-20th January 2012; Dallas.
- ALISE/Eugene Garfield Doctoral Dissertation Award Committee - *Member*, 2010-11; *Chair*, 2011-12.
- Nominating Committee – *Member*, 2004-05
- International Issues SIG – *Convener*, 2000-2001.
- Multicultural, Ethnic and Humanistic Concerns SIG - *Convener*, 1999-2000, 2003-04, 2008-09.
- Recruitment Committee, 1998-2000. Proposed Doctoral Student and New Faculty Mentorship Program – approved by Board 1999. Coordinated and moderated "Mentoring at ALISE: Linking Established Scholars with Scholars in the Making" panel, ALISE Annual Conference, 11th January 2000, San Antonio, Texas.
- Organization and By-laws Committee, 1992-94. Established the liaison between ALISE and the Fédération Internationale de Documentation.

American Library Association (ALA), 1983-85, 1990-present.
- IRRT Chair's Program Committee, *Co-Chair*, 2022-24.
- Equity, Diversity, and Inclusion (EDI) Assembly, *Member* – ASIS&T Representative, 2020-22.
- Serving Refugees, Immigrants and Displaced Persons (SRIDP) Sub-Committee, Office of Diversity, Literacy and Outreach Services Advisory Committee, *Member*, 2017-18, 2019-20; *Chair*, 2018-19.
- U.S. National Commission for UNESCO, *ALA Representative*, September 2016-August 2018.
- IRRT International Sustainable Library Development (ISLD) Interest Group, *Member*, 2017-present; ALA Annual Conference Program Planning Committee, *Member*, 2018-20.
- Task Force on the Context of Future Accreditation, *Member*, 2015-2017.

- ALISE-ALA Working Group on Accreditation, *Member*, 2014-15.
- Summit on the Future of Libraries: "Libraries From Now On: Imagining the Future," May 2-3, 2014; Washington, DC, *Invited participant*.
- Committee on Accreditation –
  - *External Review Panel (ERP) Member* – University of Puerto Rico - Rio Piedras, 2024; Queen's University, 2023; University of Ottawa, 2021; University of Southern Mississippi, 2019; Simmons College, 2018; Pratt University, 2016; Queens University, 2014; University of Alberta, 2013; Indiana University, 2012; Dalhousie University, 1998; University of Puerto Rico, 1997
  - Appeal Review Committee, *Alternate Member*, Southern Connecticut State University, 2013.
- Diversity Working Group, ALA Committee on Education, *Member* (CALA representative), 2011-12.
- ALA Diversity Office, IMLS funded *New Voices, New Vision* grant – LIS Recruitment Survey Reviewer, Winter 2008; Research Grants Selection Jury, Member, Spring 2007.
- ALA Diversity Leadership Institute (Orlando, FL; 2004) Planning Committee, Committee on Diversity, 2002-04.
- Beta Phi Mu Award, *Jury Member*, 2001-02.
- ALA Midwinter 2000 President's Program Committee, 1998-99 and Program Sub-Committee Chair.
- ALA Fall 1999 Planning Retreat, 18-19th October 1999, elected to represent ALA round tables.
  - Office for Literacy and Outreach Services Advisory Committee - Chair, 2001-03; Member, 1997-2004; Jean Coleman Lecture Committee, 2003-05; Ad-Hoc Evaluation Committee for *Diversity by Design* Web Page - Chair, 1998.
- ALA President Barbara J. Ford's Presidential Advisory Committee on Diversity - Diversity Fair, *Jury Member*, 1998.
- Ethnic and Multicultural Information (*previously* Ethnic Materials and Information Exchange) Round Table (EMIERT), 1990-present.
  - *Chair*, 1999-2000; *Chair-Elect*, 1998-99
  - *EMIE Bulletin*, Editorial Board - *Member*, 1999-2001.
  - Strategic Planning Task Force, 1999-2005; 1999 *Annual Program Coordinator*; Race Relations Programming Task Force - *Founding Chair*, 1997-99; Nominating Committee - *Member*, 1998-99; Multicultural Awards Committee - *Member*, 1997-98, 1999-2003; *Board Member-at-large*, 1994-96; Library and Information Studies Education Committee - Chair, 1994-97; Council Committee on Minority Concerns and Cultural Diversity - *Liaison*, 1994-97.
  - Created and maintain EMIE-L, Ethnic Materials & Information Exchange Listserv <emie-l@lists.gseis.ucla.edu> as an electronic forum for exchange of ideas, perspectives, and information related to multicultural information services, March 1996-April 2005.
- New Members Round Table, 1994-95.

Association for Asian American Studies, 1994-2005, 2008-2009, Lifetime Member.
- 2005 Annual Conference – Coordinator of Library and Information Organizations Program; Los Angeles. http://www.gseis.ucla.edu/faculty/chu/LIO-AAAS
- 2001 Annual Conference Program Committee Member; Toronto.

Asian/Pacific American Librarians Association, 2001-life membership.
- APALA 35th Anniversary Symposium Keynote Speaker Committee, Member, 2014-15.
- Co-manage APALA-L Discussion List <apala-l@lists.gseis.ucla.edu> as an electronic forum for exchange of ideas, perspectives, and information related to APALA member interests, Summer 2005-present.

REFORMA - The National Association to Promote Library & Information Services to Latinos and the Spanish Speaking, 1993-life membership.
- REFORMA-LA, maintain the REFORMA-Los Angeles Chapter discussion list, 2001-05.

Chinese American Librarians Association, 1993-life membership.
- IFLA Liaison, 2015-17.
- 2014 Conference Program Planning Committee, Member, 2013-14.
- Diversity Working Group, ALA Committee on Education, *Member* (CALA representative), 2011-12.
- Presidential Initiatives Task Force, Member. 2011-12.
- California Millennium Conference Planning Committee, Summer 1999 - Alternate Representative, Fall 1997-1999.

- Board Director, 1994-97; Scholarship Committee - Chair, 1995-96.

Canadian Science and Technology Historical Association, 1985-1997.

California Library Association, 1994-95.

Canadian Library Association, 1989-91.
  - Task Force to Establish Guidelines/Standards for Multicultural Library Services in Canada, 1985-87.

Professional Service

"Counted In: National Forum on Libraries, Census 2020, and New Americans" Advisory Committee, *Member*, 2019. Also participated in Forum, University of Maryland, 31st October 2019; College Park, MD. https://cidlis.umd.edu/preconference/

The Coalition to Advance Learning in Archives, Libraries and Museums, *ALISE (Founding Member) Representative*, 2014-2017. Goal: To work in deliberate coordination across organizational boundaries to strengthen continuing education programs that will transform the library and cultural institution workforce in ways that lead to measurable impact on our nation's communities. http://www.coalitiontoadvancelearning.org/

North Carolina Public Library Certification Commission, *Member*, 2011-2014.

Greensboro Public Library, *One City, One Book 2013* Committee, *Member*, 2013.

North Carolina Non-Affiliated Libraries Committee, NC State Library Commission, *Chair*, 2012.

North Carolina Legislative Day in Washington Delegation, *Member*, 2011-2013.

North Carolina Public Library Standards Committee, NC State Library Commission, *Member*, 2011-2012. http://statelibrary.ncdcr.gov/ld/aboutlibraries/plstandards.html

The Southern California Library for Social Studies and Research, *Board Member*, 2006-09. http://www.socallib.org/

Recruiting and Retaining Minorities for LIS schools: Perspectives from the Minorities Research Project by Kyung-Sun Kim, Assistant Professor, School of Library and Information Studies, University of Wisconsin-Madison, *Advisory Committee Member*, 2004-05. Research funded by an ALA Diversity Research Grant.

Center for Community Partnerships Community Grant, UCLA (Florante Ibanez, Principal Investigator, Filipino American Library and Digital Resources), 2004-05, to support usability study and web site design and content development, *Advisor*, 2004-05.

Center for Community Partnerships Community Grant, UCLA (Jeff Liu, Principal Investigator, Visual Communications), 2003-04, to support digitization, preservation and management of photographic collection, *Advisor*, 2003-05.

Memoria, voz, y patrimonio: Conference on Latino/Hispanic Film, Print and Sound Archives Advisory Board, Chair, 2001-2003.

Trejo Foster Foundation for Hispanic Library Education (TFF), Board Member, 2001-2013.
  - Fundraising Committee – Chair, 2001-02.
  - *Memoria, Voz, y Patrimonio*: The First Conference on Latino/Hispanic Film, Print and Sound Archives/6th Trejo Foster Foundation for Hispanic Library Education, 15-17th August 2003; University of California – Los Angeles, 15-17th August 2003 http://www.gseis.ucla.edu/LAConf/. Director of this conference that highlighted the importance of archives and record keeping which are essential for the Latino community to document and protect its rights, to capture its collective memory, and to ensure access to its cultural past, achievements and legacy.

Advisory Committee, Teaching for Tolerance Workshops for Librarians, Simon Wiesenthal Center Library and Archives, 2000-02.

Library Board, MacLaren Children's Center Library, El Monte CA; 2000-03

Board of Scholars, Chinese American Museum, Los Angeles, CA; 2000-04.

CHINOCUBA-L, Chinese in Cuba Discussion List, Moderator, 2000-2009.

FORO-L, Transborder Library Forum Discussion List, Moderator, 1999-2009.

Multicultural expertise and networking, June 1997. The Friends of Dr. Mayme A. Clayton, Western States Black Research and Education Center (WSBREC).

Information Vortex: Power Your Imagination, Magnify Your Potential. Concept paper for designing information services and organization at the Playa Vista Community (DreamWorks, Inc.), March 1996.

Global ChildNet International Advisory Committee, A division of Global Child Health Society, 1994-95.

GAIN (Global Alternative Information Network) Advisory Committee, 1987-90.

Host Advisor for Visiting Scholars

UIUC: Dr. Andiswa Mfengu, University of Cape Town (October 2022); Dr. María Pinto Molina, Universidad de Granada; Dr. Wei Lai, Northeast Normal University (August 2016-August 2017)

UNCG: Dr. Soosang Lee, Pusan National University (August 2014-July 2015); Dr. José Antonio Merlo Vega, University of Salamanca (February-September 2013); Ragna Seidler-de Alwis, TH Cologne Technical University of Cologne, formerly Cologne University of Applied Sciences (July 2013); Sara Martínez Cardama, University Carlos III Madrid (November-December 2012); Dr. José Rodolfo Hernández Carrión, University of Valencia (Spring 2010).

UCLA: Dr. Mei-Hwa Yang, Professor and Former Director of the Graduate Institute of Library and Information Science, National Chengchi University; Taipei, Taiwan (2000-01).

U.S. Information Agency, 1997-98 Regional Scholar Exchange Program - Research advisor to Tekle Tepoyan, a Russian visiting scholar conducting research on multicultural information services in the U.S. and implications for Russia.

Conference Planning Service

Academake Conference, 20th February 2015; Greensboro, NC, *Conference Planning Team Member*, 2014-15. https://academake.wordpress.com/

La colaboración científica: una aproximación multidisciplinary, 21st-23rd November 2013; Valencia (Spain), *Program Committee Member, 2013*. http://www.colaboracioncientifica.es/frm/Presentacion.aspx?Idi=E

3rd International Symposium on Information Management in a Changing World (IMCW) (Hacettepe University, 19th-21st September 2012; Ankara, Turkey), *Review and Program Committee Member*. http://by2012.bilgiyonetimi.net/en/

The Ethics of Information Organization Conference (22nd-23rd May 2009; Milwaukee, Wisconson), *Program Committee Member*, 2008-09. http://www.uwm.edu/Dept/SOIS/cipr/ioethics.html

2009 Archives Education and Research Institute (AERI) (6-11th July 2009; Los Angeles), *Program Committee Member*, 2008-09. http://aeri2009.wordpress.com

Reviewer, iConference 2016.

Editorial Service

Routledge Encyclopedia of Library and Information Sciences Online, General Co-editor of development phase, 2021-22.

Library Trends, Editorial Board Member, 2016-21; Coeditor-in-Chief, 2021-24.

The International Journal of Information, Diversity, & Inclusion, Editorial Board Member, 2018-23. https://publish.lib.umd.edu/IJIDI

Founding Co-editor with Barbara J. Ford, "International Insights" Column, *College & Research Libraries*

News, February 2016-21. Quarterly publication. Starting 2019, co-editor with Jaya Raju.

Libri, Editorial Board Member, 2015-2021.

Journal of Library and Information Science, Editorial Board Member, 2014-16. http://jlis.glis.ntnu.edu.tw/

Amerasia Journal, Editorial Board Member, 2005-14.

Journal of Education for Library and Information Science, Editorial Board Member, 2008-2013.

AAPI Nexus Journal: Policy, Practice and Community, Founding Editorial Board Member, 2001-09

Counterpoise (a quarterly review journal), Advisory Board Member, 2004-09.

Library Quarterly, Editorial Board Member, 2001-08.

Encyclopedia of Library and Information Sciences, 3rd Edition. London: Taylor & Francis, 2009, Editorial Advisory Board Member, 2007-09.

Referee, Occasional Paper Series, School of Library and Information Studies, Dalhousie University, 1994-95; *Journal of the American Society for Information Science* (JASIS), 1994; *Journal of Education for Library and Information Science* (JELIS), 1993, 2006, 2009-2013, *Library & Information Science Research*, 2004, *International Journal of Web-Based Communities* (2009), *Libraries and the Cultural Record* (2010), *Latino Studies* (2013).

Grant Reviewer

➢ federal agencies

Promotion and Tenure Reviewer

➢ academic and librarian faculty reviews nationally and internationally

INSTITUTIONAL ACTIVITIES

University Service ~ University of Illinois at Urbana-Champaign (UIUC)

- Executive Women's Conversation Group, Co-Chair, 2021-23
- Illinois International Advisory Committee, *Co-Chair*, 2016-18.
  - Faculty Initiatives Subcommittee, *Member*, 2020-21. Contributed to the publication of the "Vision 2030 Global Strategy" https://publish.illinois.edu/global-strategy/
- International Achievement Awards Committee, *Member*, Fall 2015.

University Library ~ UIUC

- IFLA Institutional Member, *Coordinator*, 2020-present.
- Diversity Residency Advisory Committee, *Member*, 2021-23.
- Resident Librarians Program Implementation Committee, *Member*, 2017-20.
- Strategic Planning Team, *Co-Chair*, 2019.
- Mortenson Center Advisory Committee, *Chair*, 2015-present.
- Area Studies Division, *Member*, 2015-present.
- Paper Preparer: Laila Hussein Moustafa (2018)
- Peer Review Committees
  - Paula Carns, *Member*, 2022-present.
  - Merinda Kaye Hensley, *Member*, 2020-present.
  - Emilee Matthews, *Member*, 2019-22.
  - Shuyong Yang, *Member*, 2016-22.
  - Kit Condill, *Member*, 2015-20.

University Service ~ The University of North Carolina at Greensboro (UNCG)

- ALIANZA (outreach to Latino/a students and families), *Member*, 2013-15.
- Multicultural Resource Center Advisory Committee, *Member*, 2011-13.
- UNCG Libraries/LIS Lecture Series Committee, *Member*, 2011-13.
- School of Education Dean Search Committee - *Chair*, 2010.
- LA*CASA (LatinO/American, Caribbean/American Studies Amigos), *Webmaster*, 2011.

School of Education (SOE) Service and Activities ~ UNCG

- SOE Promotion and Tenure Committee – *Member*, 2014-15.
- SOE International Committee - *Member*, 2013-15.
- Teaching Resource Center (TRC) Re-Design Committee - *Member*, 2014.
- Teaching Resource Center (TRC) Advisory Committee - *Member*, 2009-15.
- SOE Administrative Council – *Member*, 2011-14.
- SOE Faculty Council – *Ex-officio Member*, 2012-15.
- SOE Executive Committee – *Ex-Officio Member*, 2011-2012; *Member*, 2009-2011. Conducted *Online Education Experience* and *International Experience* surveys, 2011-12.
- SOE Building Dedication Committee – *Member*, 2011.
- SOE Promotion and Tenure (P&T) Committee - *Member*, 2009-11.
- SOE P&T Reconstitution Ad-Hoc Committee - *Member*, 2009-10.

Department of Library and Information Studies Service and Activities ~ UNCG

- Online Education Task Force, *Member*, 2011-12.
- Academic and Cultural Enrichment (ACE) Scholars Program Steering Committee, *Member*, 2009-present.
- American Library Association Accreditation 2011 Review, *Leader*, 2009-14.
- LIS Department Strategic Plan 2010-15, *Leader*, 2009-15.
- Information, Diversity, Engagement, Access and Libraries Summit (iDEALS) Organizing Committee, *Member*, 2014; *Chair*, 2009-10. Initiated this annual town hall meeting to bring together LIS students, faculty, staff and alumni, the regional professional community and other stakeholders to discuss and work on how we address information, diversity, engagement, access and libraries (iDEAL) in our education, research, practice and community. http://www.uncg.edu/lis/ideals/index.html

University Service ~ University of California, Los Angeles (UCLA)

Institute of American Cultures (IAC) Executive Committee, Faculty Representative, 2007-09.

Chicano Studies Research Center
  - Faculty Advisory Committee, 2002-03, 2004-09.
  - CSRC Ad Hoc Awards Committee (various), 2005-08.
  - CSRC Librarian Search Committee – Chair, 2002-03.

Committee on Diversity and Equal Opportunity (CODEO), Academic Senate, 2001-03.

Asian American Studies Center
  - Faculty Advisory Committee, 1991-2009.
  - M.A. Asian American Studies Admissions Committee, 2001-02, 2004-05.
  - Dual Master's Degrees Program Ad Hoc Committee, 1998-2002. Proposal approved by both programs, Winter 2002.
  - Asian American Studies Interdisciplinary Programs Committee, 1994-96.
  - Asian American Studies Ad Hoc Awards Committees (various), 1994-95, 1997-98, 2006-08.
  - Provided a workshop on the Internet and Asian American Studies for the FAC, Spring 1995.

Latin American Center Faculty Advisory Committee, 1995-1999.

UCLA Phi Eta Sigma Chapter Scholarship Committee, Spring 1999.

New Direction in Ethnic Information Resources at UCLA: 1997-2001. Vision statement for Claudia Mitchell-Kernan, Vice-Chancellor, Academic Affairs, January 1997.

Residential Life Department - *Faculty Fellow*, 1994-95; *Faculty Associate,* 1995-96.

School and Departmental Service ~ UCLA

GSE&IS Faculty Executive Committee - *Member*, 2000-02.

Committee to Administer the Interdepartmental Program (CAIDP), Moving Image Archive Studies MA Program - *Member*, 2008-09.

Diversity Council – M*ember*, 2006-07; *Chair*, 2007-09.
  - Student Recruitment and Mentoring Committee, *Co-Chair*, 1999-2005.
  - *Librarianship in the New Millennium: Careers for You* (A Seminar for Library Paraprofessionals), Moderator and Co-Organizer, 29th October 1999, UCLA; *Take the Next Step in the Library and Information Profession: A Workshop on Library Education and Careers*, Moderator and Co-organizer, 17th August 2001, UC Santa Barbara
  - Conference Recruitment, Co-Organizer and Ad Designer
      National Conference on Asian Pacific American Librarians, 13-15th June 2001; San Francisco
      REFORMA Second National Conference, 3rd-6th August 2000, Tucson, AZ.
      California Library Association Annual Conference, 13-16th November 1999; Palm Springs, CA.
      Black Caucus of the American Library Association Conference, 19th-22nd July 1999, Las Vegas.
  - Organizational Meeting, *Chair*, 12th January 1999.

IS Professional Programs Committee, *Member*, 2007-09.

IS Doctoral Program Committee, *Chair*, 2002-05, Spring 2006; *Member*, 2001-02, 2006-07.

IS/Chicano Studies Search Committee, *Chair*, 2003-04; *Member*, 2004-05.

IS Professional Programs Committee (PPC) Subcommittee to Develop Course 201 "Ethics, Diversity and Change in the Information Professions," 2003-04.

GSE&IS Student Affairs Director Search Committee, *Member*, 2003.

Activist Librarians and Educators (ALE), Faculty Liaison, 2000-09.

IS Faculty and Executive Committees, 1990-2010.

IS Ad Hoc Committee for Personnel Reviews (various), 1993-96, 1997-98, 2000-01; Chair, 2001-02.

IS Admissions, Awards, and Recruitment Committee, *Chair,* 1995-96, 1997-98, 2000-01; *Member*, 1998-2000.

DLIS Interests and Welfare Committee, *Chair*, 1995-96.

GSE&IS Task Force on Education/LIS Programs, 1994-95.

Produced *GSE&IS Faculty Expertise in Issues of Cultural Diversity List*, Fall 1994.

Produced *Cultural Diversity: An Integral Component of DLIS* Recruitment Flyer, Fall 1994, rev. 1996.

Produced *Diversity & Libraries* Web Page <http://dlis.gseis.ucla.edu/diversity/index.html>, Summer 1997, which supersedes *Cultural Diversity* DLIS Web page produced in Winter 1995.

Co-authored *Cultural Diversity Efforts at GSLIS, UCLA*, 1994 ALISE Annual Conference, Los Angeles, with Joseph D. Atkinson, III.

DLIS (formerly GSLIS) Awards Committee, 1992-95, *Chair,* 1995.

DLIS Admissions Committee, 1990-95, *Chair,* 1995.

GSLIS Save Our Programs and Our Profession Task Force, June 1993-94.

GSLIS Statistics Competency Examination Committee, *Chair*, 1992-94.

GSLIS Programs and Courses (P&C) Subcommittee to Review Entrance Requirements, 1991-92.

GSLIS P&C Subcommittee to Develop an Information Organization Specialization, 1991-92.

GSLIS P&C Subcommittee to Develop Course 203 "Design of Library and Information Services," 1991-92.

GSLIS P&C Subcommittee to Develop Course 200 "Information in Society," 1990-91.

GSLIS P&C Committee, 1990-93.

Initiated and organized "Cultural Diversity in the Curriculum" workshop. Training was provided by Dr. Sam Chan to the GSLIS faculty and Programs and Courses Committee members, 14th May 1991.

Service ~ University of Western Ontario (Canada)

- Doctoral Students Association (SLIS, UWO), 1987-90.
- SLIS Library History Group Lecture Series (UWO), *Coordinator*, 1987-89.

COMMUNITY ACTIVITIES

Yellow Star-Red Star (memoir of Dr Agnes Kaposi / i2i Publishing, 2020)
- Making Meaning from Memoir Committee, *Member*, 2021-22. http://agneskaposi.com/

Panelist, "Post-Tenure: Women Mentoring Women" Webinar, North Americann Women Associate Professors Network. Hosted by Shannon Oltmann. March 30, 2020.

Community Workshops at Crossroads Public Library, City of Cape Town Libraries.
- Website Design, 17th November 2018
- Introduction to Leadership Styles, 17th November 2018
- Effective Communication for Leadership, 22nd March 2019

Communitas (Champaign County Library Workers), Member, 2016-18.

Keynote Address, "National Honor Society Induction Ceremony," *Triad Math and Science Academy*, March 26, 2015.

Volunteer, "Día de los Niños/Día de los Libros*,*" *Greensboro Public Library*, April/May 2010-2013.

Liaison, UCLA Campus Day, "University Week," St. Sebastian School, 26th February 2009; Los Angeles.

Guest Speaker, *University: A Destination and a Journey*, "University Week," St. Sebastian School, 22nd February, 2008; Los Angeles.

Volunteer Teacher Assistant, St. Sebastian School, Los Angeles, Fall 2004-05.

Bilingual (English/Spanish) Lector & Eucharistic Minister, St. Sebastian Church, Los Angeles, 1991-2005.

Member, Chinese Historical Society of Southern California (Los Angeles), 1992-93.

Guest Speaker, *Celebrating Cultural Diversity*, Annual Open House, Robertson Branch Library, 30th October 1993; Los Angeles.

Panelist, *Careers in Higher Education*, Third Annual Conference on Diversity in Education and Careers, Theme: *One Year After: Working for a New Los Angeles*, Asian Pacific Alumni of UCLA, 8th May 1993.
- Discussed the education and professional life of a university professor generally and described my own experiences (from an ethnic minority woman's perspective) on becoming and working as an academic.

Chinese Canadian National Council (CCNC) - London Chapter, 1986-1990.
- An active member of the Chinese Canadian community in London (Canada) from 1986 to 1990. I supported and provided leadership to advance women's issues and Chinese-Canadian cultural education. I wrote grants, coordinated educational projects, and developed educational programs.
1. Member of the Board, 1988-89, 1989-90 (Secretary).
2. CCNC Educational Resources Group, Co-Chairperson, 1987-90.
3. CCNC Women's Group, Research Coordinator, 1986-87.

Guest Speaker, *A Career in Library and Information Science*, Society of Latin American Engineers in Western Ontario, 18th November 1989.
- Spanish presentation on the diverse career options and educational training in library and information science to engineers who were mostly educated in Latin America and were exploring other professions.

Panelist, *Multicultural, Ethno-Racial Policy*, London Board of Education, 28th June 1989.
- Discussed the significance of implementing the new *Multicultural, Ethno-Racial Policy* at the London Board of Education, and the impact on its constituents and the quality of education.

Principal Organizer, *Knowledge is Power/Saber es Poder*, education conference in Spanish for the Hispanic community of London, 25th March 1986.
- An all-day conference and career fair organized under my leadership to provide the Spanish-speaking community in London with information on educational programs and career opportunities in Canada. The majority of the targeted audience was young Central American refugees who had little education or needed to have their professional training re-accredited in Canada. The conference received support from the Ontario government, Latino organizations, educational institutions, and social service agencies.