

Clara M. Chu

Mortenson Center for International Library Programs, UIUC Library

E-mail: cmchu@illinois.edu

Webpage: <http://www.library.illinois.edu/mortenson>

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329 Main Library, MC-522

1408 W. Gregory Dr., Urbana, IL 61801 USA

(217) 300-0918

EDUCATIONAL BACKGROUND

Ph.D. & M.L.S. University of Western Ontario, Library and Information Science, 1992 & 1985, respectively.

B.A. University of British Columbia, Spanish Language & Literature (major), Psychology & French (minor), 1982.

Languages: English, Spanish, French (basic), and Cantonese (spoken).

AREAS OF SPECIAL COMPETENCE IN LIBRARY AND INFORMATION STUDIES

Equity, Diversity and Inclusion in Library and Information Services and Education

Social and Critical Studies of Library and Information Practices

User Information Behavior and Needs Assessment

International and Comparative Library and Information Services

Other Areas of Competence: Multiple Literacies, Research Methodology, Strategic Planning

SELECTED TEACHING and ADMINISTRATIVE EXPERIENCE

Mortenson Distinguished Professor and Director, Mortenson Center for International Library Programs, 2015-present
AND Professor (0% appt.), School of Information Sciences (*formerly* Graduate School of Library and Information Science), University of Illinois at Urbana-Champaign (UIUC), 2015-present.

Professor, Department of Library and Information Studies, The University of North Carolina at Greensboro (UNCG), 2009-15
Department Chair, 2009-14.

Professor Emerita, Department of Information Studies, UCLA, 2011-present. (Associate Professor, 2000-2011, Assistant Professor, 1992-2000, Acting Assistant Professor, 1990-92)

SELECTED PUBLICATIONS and PRESENTATIONS

Books/Monographs

Chu, C.M.; Raju, J. et al. (2022). *IFLA Guidelines for Professional Library and Information Science (LIS) Education Programmes*. IFLA. <https://repository.ifla.org/handle/123456789/1987>

co-edited with Michael Seadle. Change and Progress in LIS Education (In celebration of 40 years of the IFLA Section on Education and Training). IFLA Publications 170. Berlin: De Gruyter Saur, 2016.

Refereed Articles and Chapters

with Tina Du. "Toward community-engaged information behavior research: A methodological framework," *Library and Information Science Research*, 44(4), October 2022, <https://doi.org/10.1016/j.lisr.2022.101189>

with Kendra S. Albright, Jia Tina Du and Bharat Mehra. "Information Action Briefs for Social Transformation: Inspiring Information Communities to Advance the UN Sustainable Development Goals," In: *Social Justice Design and Implementation in Library and Information Sciences*, edited by Bharat Mehra. New York: Routledge, 2022; pp. 270-82.

with Jaya Raju. "Prioritizing diversity in LIS education," In: *Humanizing LIS Education and Practice Diversity by Design*, edited by Keren Dali and Nadia Caidi. New York: Routledge, 2020; pp. 77-91.

with Barbara J. Ford. "Global Perspectives on Public Libraries," In: *Introduction to Public Librarianship*, edited by Kathleen de La Peña McCook and Jenny S. Bossaller. 3rd ed. Chicago: ALA Neal-Schuman, 2018; pp. 347-77.

Conference Presentations

"The Guidelines and quality of LIS education in global context," *The IFLA Guidelines for Professional LIS Education Programmes: Competencies Toward Excellence in Professional Practice*, **AND** "Decolonizing Publishing Experiences with *Library Trends* and Proposed Actions from 2022 ALA Conference Group

Discussions,” *Decolonizing LIS Journal Publishing in international context: Addressing the Equity, Diversity, Inclusion, Accessibility, and Development Gap*, 2023 Association for Library and Information Science Education Conference, 3 October 2023; Milwaukee, USA.

Keynote, “Inspirándose en las Directrices de la IFLA para transformar la educación profesional en Biblioteconomía y Ciencia de la Información (BCI)” [Drawing Inspiration from the IFLA Guidelines to Transform Professional Education in Library and Information Science (LIS)], XIII Encuentro de Directores y XII de Docentes de Escuelas de Bibliotecología y Ciencia de la Información del MERCOSUR, 24-26 April 2023; Montevideo, Uruguay. <https://congresos.udelar.edu.uy/encuentromercosur2023/>

“Welcoming and Inclusive Libraries: Serving the Latinx Community,” 2020 Association for Rural & Small Libraries Conference ([virtual](#)), 28th September 2020. Created a [promotional video](#) and a service guide.

Keynote, “Be, Belong, Become: Civic Engagement, Vulnerable Communities, Information and Libraries,” *Conference on Inclusion and Diversity in Library & Information Science (CIDLIS)*, 1st November 2019, University of Maryland; College Park, MD. <https://cidlis.umd.edu/>

Keynote, “From smart to smarter libraries,” University of Pretoria Carnegie Alumni Capstone Conference (Theme: *Enhancing librarians’ ICT skills for research enablement in African universities*), 27th March 2019; Pretoria.

“Planning for Diversity: Starting with a Diversity Audit,” Hot Topics in Assessment Discussion Group (LLAMA Assessment Community of Practice) Session, *2019 ALA Midwinter Conference*, 27th January 2019; Seattle.

SELECTED HONORS AND GRANTS

2019 American Library Association Ethnic and Multicultural Information Exchange Round Table (EMIERT) Distinguished Librarian Award.

2018 American Library Association Beta Phi Mu Award, for distinguished service to education for librarianship.

2016 ALISE Award for Professional Contribution to Library and Information Science Education.

with Dania Bilal (PI), The University of Tennessee, Knoxville, and Soo Young Rieh (Co-PI), The University of Texas at Austin. Institute of Museum and Library Services (IMLS) Laura Bush 21st Century Librarian Program Grant (\$208,142) #RE-246419-OLS-20, September 1, 2020 - August 31, 2023, to support the IDEA (Innovation, Disruption, Enquiry, Access) Institute on Artificial intelligence (AI).

with the Medellín Public Library (Colombia), School of Library and Information Sciences, U. Costa Rica, the Chartered Association of Librarians of Peru (Colegio de Bibliotecólogos del Peru), and the Take Part Research Cluster at the University of Lincoln (UK). IberBibliotecas Grant 2018 (\$23,570), 2018-19, “Interactuar con su comunidad desde la biblioteca pública: Aprendiendo y avanzando la paz desde los contextos de Colombia, Costa Rica y Perú.” – Community-Library Inter-Action project with public libraries in three countries.

Institute of Museum and Library Services National Planning Grant (\$49,994), 2016-18, to support *Project Welcome: Libraries and Community Anchors Planning for Resettlement and Integration of Refugees and Asylum Seekers*.

SELECTED PROFESSIONAL MEMBERSHIP AND SERVICE

Professional Association Membership and Service

International Federation of Library Associations and Institutions (IFLA)

- Section on Library Theory and Research, *Standing Committee Member*, 2017-21, 2021-25.

» Building Strong LIS Education Working Group, *Co-Chair*, 2016-present. <https://bslise.org/>

American Library Association (ALA), 1983-85, 1990-present.

- Equity, Diversity, and Inclusion (EDI) Assembly, *Member* – ASIS&T Representative, 2020-22.

- Serving Refugees, Immigrants and Displaced Persons (SRIDP) Sub-Committee, Office of Diversity, Literacy and Outreach Services Advisory Committee, *Member*, 2017-20; *Chair*, 2018-19.

- U.S. National Commission for UNESCO, *ALA Representative*, September 2016-August 2018.

Association for Information Science and Technology (ASIS&T), 1988-1999, 2015-present | *President*, 2019-2020.

Association for Library and Information Science Education (ALISE), 1989-2005, 2007-present | *President*, 2014-2015.

The Coalition to Advance Learning in Archives, Libraries and Museums, *ALISE (Founding Member) Rep*, 2014-2017.

Editorial Board Service

Library Trends, Co-Editor-in-Chief, 2021-24, Editorial Board, 2016-21; *Libri*, Editorial Board, 2015-21.

The International Journal of Information, Diversity, & Inclusion, Editorial Board Member, 2018-23.

Founding Co-editor, “International Insights” Column, *College & Research Libraries News*, February 2016-21.