It is getting better and better with computers that can access information without even going to the library.

The librarians are really knowledgable

Large collections, easy access, very fair fine system

Being able to look (an find!) many things from my office and home and get them in my office.

Size

I like knowing that there are huge resources available to me and that there are people who understand the system and are able to help me access the information.

Large amount of resources in many formats

The amount of material and resources.

The Beckman Library. Less than favorable comments above are directed at the main library, not the Beckman.

wealth of materials

You can find anything you need....

Extensive holdings, delivery to my office mail box, LEXIS/NEXIS!!

I like the fact that it is available at the times I need it to be, as well as it is fairly accessible, even if you don't understand large libraries. I really like the electronic searches, so I can look for articles and books at home on my computer, and either have the full text emailed to me, or go to the library to find the book.

online access

Size of collection and resources

We can get anything we want or need quickly

Very helpful, friendly, knowledgable librarians.

Interlibrary loan takes too long. More often than not my assignment is long over before I get the materials I requested.

That it provides various scientific journals and that articles can be viewed online.

I like the wonderful collection of books that you have at the Library as well as the facilities like the study areas and the copiers:)

can access databases from off campus.
The full-text databases are the best.
I have been able to obtain most of the references I have needed at a reasonable time frame.
The courteous library staff, the Internet access to catalog and reservation.
Very wide range of materials in all the different libraries.

Wednesday, June 14, 2000
Page 1 of 151

Record_id Q_4_1

Great collections, especially in certain subject libraries. Also friendly knowledgeable staff, for the most part.
I appreciate the wide range the library's collection covers. I like knowing that I will be able to conduct literature reviews without having to order too many things from off campus.

Staff and quality of materials

The helpful and courteous librarians

The abundance of resources.

Friendly and timely service. Needs met for most any research topic. Highly organized regardless of location.

I think the G.A.'s working in the library are wonderful and do the work of professional librarians and deserve a raise and better benefits.

Wide selection of materials

A BUNDANCE OF MATERIALS

Very large collection
good journal databases
like being able to view my library record and any fines, etc.

The sheer amount of resources available—amazing. The online services available, namely being able to request delivery of materials and renew, is also a great service.

The online databases help the most. I do not know what I would do without them.

The breadth of resources available at the library. It is nice to do research when you can expect that virtually all academic journals one might need will be available.

I like the interlibrary loan option

I like the variety of the materials, whether print or electronic, that I am able to access.
large selection

1. The collection of resources is amazing.
2. The connections to other Big Ten and Illinois libraries; it really helps me in my research to be able to get what i need
3. The individual study rooms, I use mine all the time (in the main stacks)
4. ability to request materials online and renew materials online

The database connected to all of the libraries you can find materials from anywhere on campus through the web page.

Database, collection

I like the online full text resources. They are convenient and yet good resources.

The convenience of the location.

The librarians I’ve encountered have been very helpful and friendly. In the main library they even ask people if they need help. That’s great. Despite the millions of books, the librarians are the best resource because without them, we wouldn’t be able to access half of the resources we need.

Very large, I can find whatever I need. The library is open at convenient times. Grainger is an excellent place to study. Overall, I am quite please with the UIUC library system.

convenience of videos for class

Wednesday, June 14, 2000
Page 2 of 151

Record_id Q_4_1

Many journals to browse through.

Everything is easy to use, and there is a TON of information available to me. It makes work a lot easier.

nice service

The collection and library personnel are pretty good

There is plenty of information available to me and the staff I have mostly worked with (Education library) is very polite and helpful.

Number of volumes available.

can search and request items from different libraries

Excellent collection, but equally important the ability to quickly get materials from other libraries.
the question board

almost everything is there in this library... only very rare books or journals are not
the amount of materials available is great

01234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890
1234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890
234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890
34567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890
4567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890
567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890
67890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890
7890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890
890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890
9012345678901234567890123456789012345678901234567890123456789012345678901234567890

Always open during the weekdays

I like the large collections, especially of rare items. I think that the big collections, like of Slavic items, should be kept up. The librarians at the specialist libraries are well-informed. Carrols are nice but they're often too hot or too cold.

availability of journal articles and web links to databases relevant to my research

vast collection, access to all illinois libraries, delivery to mailbox

The number of items available in the collection is very helpful. Also a plus is being able to search online from anywhere, rather than making a trip to the library and doing the searching there first.

Staff, huge collection both print and electronic

We do have a lot of information, if you can find it.

good study areas

books

Interlibrary Loan ... wonderful!
Document delivery service ... been a lifesaver

opening hours

Broad collection of material
The size and availability of its collection.

Your hours are very good. The collection of journals is wonderful, even if they are spread out all over campus.

The breadth of the collection is incredible. I can usually find any book whenever I need it just by typing a few keys from within the comfort of my own residence. The collection of periodicals is also a fabulous asset.

The access to indices online is of great value. The library homepage is very useful if you are not using a computer at the library.

I like the fact that in the Chem Library (where I most often go) I can find 8 or 9 out of 10 articles that I go for. I think that the collection is very good, and funding needs to be appropriated to keep these journals coming in.

Rich collections, wide sources through interlibrary loan service.

I like the interlibrary loan system most.

The volume and breadth of the collections. It is vital that the library increase its acquisitions to maintain its position. Don't get distracted by useless internet projects and neglect the real meat of the library collections.

I like the large collection. Almost everything I need I can get right here.

hours, length of check out, amount of help given if needed, web access

knowledgeable, helpful staff. incredible size and availability of collection.

Web search database and electronic journals provide the most convenience for me.

The online databases and the full texts.

The VERY good environment (Grainger Library, my 2nd most used Lib), The VERY READY-TO-HELP Librarians! (not student staff!, they are not good as professional librarians)

It's quiet

I like the group study areas at Grainger. They allow me and my friends to study while talking. I guess it's not like the typical "be quiet" type library

Easy to use, friendly librarians, huge selection!

The DLI is invaluable.

The catalogue is extensive and materials can be delivered to my office (not that I don't need to get out
I very much like the wide availability of data bases through the Library Gateway. It makes doing research extremely easy. I use the various data bases several times a day.

I also like being able to renew books on line.

The ability to check out and renew materials online, and have them delivered directly to my office; the extensive collections of the library.

Library Collection is pretty extensive in a variety of disciplines and in various formats - print and electronic. Particularly like and use the huge number of electronic databases and e-journals available through the Library website.

**Wednesday, June 14, 2000**

**Page 4 of 151**

**Record_id Q_4_1**

154 online catalog

155 The collection is outstanding.

156 I like the quiet atmosphere that it provides students with. I had attended another university, and noticed a significant level of quietness here at the university.

159 Has a very good collection of journals that are concentrated in my area.

160 What I like most is that I can access the library from anywhere that I am working.

161 I like the on-line journal articles.

163 Our department library is wonderful. They will search for, and usually find, anything I need and have it delivered to me. Our librarians always helpful, and even look for ways to better serve the staff.

165 They have lots of books.

166 Depth and breadth of collecton

167 Convenience

169 Knowledgeable service by expert librarians.

Having resources available and when necessary to mail the materials to your office.

170 Service of the staff and collection, online search

172 The large collection of materials

173 there is a decent book collection, and the people there are very helpful and friendly.
The staff is very patient when helping to find materials and very knowledgable.

Convenient web access

Access to materials online (full-text article) databases - and the helpful staff at the telephone center

The collection in the Chemistry Library is very extensive and well maintained.

Large collection

I do not live very close to the undergrad or English libraries and I like that I can look up the stuff I need on the Internet, and occasionally, as with articles, I can usually read them right there.

Although a lot of the resources I use are not at this library, I feel like I can get my hands on most of what I need. I've been very impressed with the interlibrary loan office. Also, the library staff is fanastic, I'm especially impressed with Chris Quinn in art and architecture.

The collection in the Chemistry Library is very extensive and well maintained.

Huge collection

The ability to look up journal articles, etc online

Well-organized - fairly easy to find books needed.

The library's collection is very extensive.

Staff is always friendly. They work hard at solving and finding materials. If they cannot find an item, I have been informed days later by e-mail if the item has been found even if it has been found at another library.

**Wednesday, June 14, 2000**

Page 5 of 151

**Record_id Q_4_1**

Online journals and search engines will continue to revolutionize the way research is conducted in the chemical sciences. Tina should be commended for her role in obtaining and expanding these resources. The University of Illinois is a pioneer in these areas and our online library resources are unequaled because of her efforts.

It is easy to find materials.

A very wide selection of scientific journals for research purposes.

Large selection of material

The size and scope of the collection.
I appreciate the extensive collection of books, periodicals, and electronic databases.

It is pretty comprehensive, hard not to find info needed.

prompt service

It's HUGE! It has almost all the references I've ever needed (I'm a senior).

Wealth of materials

number of books and journal available.

Electronic journals
Collections of books and journal
Searching tools at web site

knowledgeable staff

Large collection

Interlibrary loans

Large selection of journals and research prints.

Grainger has nice personal study space.

That I don't have to actually go to the library to find information, I can usually access it over the web.

I like that I have access to so many journal articles and magazines. It is very important in my course of study to have accurate and up to date information.

I like the copy card idea, I know it is lame to say that, but to be honest I haven't used the library except to make copies or pick up tax forms, and I've been here 3 years. I think we have a good library though.

It size, convient location(s), helpful librarians.

It is a generally pleasant place to study and get work done.

Search system from home.

"Lots" of books

I like the option of using the inter-library loan to obtain materials not found (or that are checked out already) at the U of I library.

The computer system

easy access to library resources, with the help of staff

Wednesday, June 14, 2000
Page 6 of 151
The computer catalog is very good and tracks the materials very well so they can be easily found.

Online journals

Finding articles and information off the UIUC library.

The library is a great place to get work done.

The personnel are usually very friendly, helpful, and knowledgable (especially the non-student employees). The problem is there are not enough of these high quality employees to go around.

Most stuff I need is online, so I can do it from home.

Well organized, helpful staff in the main library.

I use mostly the chemistry library, and although it used to be rather small, it has most everything I need, and is very good also about getting things on the web.

they have alot of books, and other media...tapes, CDs

I like the extensive collection of sheet music.

I like the fact that there are so many different sources on just about anything available. I think the many different departments are great. The undergraduate library has a nice computer lab. I have always found the books I've needed.

the large collection. many libraries located in different buildings.

There's ussually someone that is always available when you need to ask a question.

Many different material to choose from

the Engineering library

I think that it is convenient that a user is able to look for "available" sources online remotely.

Well-funded, collection resources are not lacking in the least way.

Wide range of collections

The library hours, especially the 24 hours during finals week.

The atmosphere of the libraries are very wholesome. The locations are great, at any one time a person is no more than five minutes from a library. The writers workshop is a huge help.

It has huge amount of data

opening hours
I've always been able to find whatever I needed.

It has a lot of books, too! ;)

Wednesday, June 14, 2000
Page 7 of 151

Record_id  Q_4_1

266 Adequate computer facilities

268 Wide selection of books on a wide variety (even the most obscure) subjects

269 big selection

270 I like the quiet atmosphere and the number of smaller college libraries. I think the most useful aspect is that Grainger is open until 1 AM most days of the week.

277 Availability is good, hours are OK, I would like to see them lengthened later.

279 The university library is very large and has a lot of resources. With a few additions the library would be one of the best in the country.

280 long check out periods

282 The library contains many different resources including a wide variety of journals and magazines. This is what I usually do use for reports and papers. Internet access at a library from a computer is very simple too.

283 Study rooms at Grainger.

285 Almost extensive online journal for all field. We can connect via internet without spending lots of fortunes.

286 I love how comfortable Grainger is and how accommodating the students are to fit your needs

288 Excellent service and delivery.

290 If I need to really study, I can always find someplace perfect at one of the many libraries on campus.

293 big and spacious and quiet
diversity of resources

They're there.

Lots of study areas - Grainger has many QUIET study areas, in addition to the new walkup laptop network services on the third and fourth floor where one can bring their laptop and connect to the campus network.

I like the fact that I can find pretty much whatever I want.

the people in the library - very friendly and helpful!!

What I like most about the part of the library with which I work (the Commerce Library) is the extremely helpful people who work there. The staff are knowledgeable, prompt, enthusiastic, and caring. The next best thing about the Library is the large collection and the possibility of borrowing material off-campus reasonably quickly.

Love the Stacks

the easy access to any resource available

I like the computer system.

Quite environment to read and study

The fact that it is so big and there is so many resources

I can borrow nearly any books I like here.

n/a

Wednesday, June 14, 2000
Page 8 of 151

Record_id Q_4_1

the amount of material available

its size and number of facilities, cleanliness, late hours

I like the number of different libraries available. If one library is too full, there is always another with great study areas.

The librarians are helpful and know how to use the computers to find items

Book selection, Length of the borrowing time, Ability to borrow materials from other libraries outside UIUC campus

I like how I close most of the libraries are to each other. If I need a book on structural steel and it is at the undergrad I can go there just a few blocks from where I have most of my classes and do a lot of
studying.

Having a quiet area to study.

I almost always find what I need

The diversity of our collection and the fact that this university is a research-based University with a plethora of media.

Requesting Books online, and delivered through mail. Online renewal. Ability to find additional copies in other Universities, if they have been already charged out at UIUC.

The many different libraries that have specific books, and the computers available to perform searches.

Grainger is a really nice place to study, great lighting, nice seats, nice desks, nice group study rooms...

Online services, helpful librarians, vast collection.

selection and availability of books

What I like most about the library, and I am speaking specifically about the music library is how extremely helpful members of the staff are. I had a huge research paper to complete and none of the books I needed were on the shelf so they helped me find alternate libraries close to the area where I could get the books I needed for the paper. They were very helpful and very courteous to my needs. They made me feel like I was very important, I think that is great.

dont use the libraries often, but when I have I have been able to find what I need quickly

I like the friendly people who work there, and the vast amount of material available.

Abundant resources

good, quiet place to study.

Convenient access.

Good online interface and information availability.

The vast collection is amazing—sometimes overwhelming, compared to the rather small library at my undergrad institution.

The size of the collection and the number of libraries.

It is big, and it has tons of resources for me.

On-line search the books or information that I need is good.

Friendly staff
i like being able to go into the library and find almost any book or magazine i want. i also like the nice studying atmosphere it promotes.

i like the ability to research documents from the gateway webpage at any location. i like the room to sit and study.

the many books

i like being able to study quietly or not so quietly depending on where i sit.

it's big.

electronic resources

the quietness.

the environment-people are likely to study.

huge collection

fast service

i like the study rooms in grainger. i think these are helpful for team meetings.

reference librarians, especially those in the slavic library, have always been incredibly helpful - i've never had a question go unanswered.

excellent collection of journals.

conveniently located and access to computers

whenever i need to get resources, i know the our libraries will have the necessary materials.

th einternet capabilities and the information available to me through electronic means

the wide array of resources available.

close, comfortable, study environment.

i never checked out a single book.

ease of use of the gateway system. the staff in the gov docs section is very helpful and courteous.

so many libraries.. very good.

the collections are very extensive.

we have everything, and the one the library didn't have, i promptly received from isu. thanks!

selection
The vastness of the resources!

Interlibrary loan is effortless and took minimal time (about 3 days)

I like everything equally

the amount of materials that i can access

The library has a huge selection and you can find almost anything under the sun.

extensive collection

Wednesday, June 14, 2000
Page 10 of 151

Record_id  Q_4_1

it is good that the library allow a quite enough time to use library materials.

on-line catalouge

Large collection.

The staff at the biology library is knowledge and helpful.

large collection.

Size.

online resources

Collection of material. Virtually everything is available !!!

The individual study areas and the late hours.

The new web-based interface for the library catalog is very comprehensive. I am thrilled to see such a bold approach taken and it shows promise.

The amazing collection; the fact that materials are delivered to one's campus address. Please keep up the print collection -- it's what makes the library at this university a pleasure to work at.

Huge database of books

clean, safe and staff

Staff, older collection

I like the vast collection of resources available.

- Grainger and the Law Library have nice "long tables" to study at.
- I also like the check-out period for books.
Large collections of books

I think the webpage is great. You can find so much stuff with it. It is a great starting point for finding resources.

I appreciate the departmental library system with subject specialist librarians who can build collections (print and electronic) and be available for consultation in their special subject areas.

Huge selection of books.

It has most of the Books and Journals that I need.

having visited many other institutions, I have come to appreciate the completeness of the UIUC collections.

The Grainger Library is very good work/study environment.

I am always sure that the staff at the library will not only be interested in helping me with my problem but will take what seems to be glee in providing what I need. More than I need really. Much more, but I never have the heart to tell them.

My main use has been with the Music Library. I find the staff quite helpful, even going "above and beyond" when I had a family emergency last semester at finals time. I appreciated the seminars that were given on using the online catalog, and I've always been able to get help when I needed it here.

The size of the collections and, when you actually learn how to use two systems at the same time, the availability of information

Wednesday, June 14, 2000
Page 11 of 151

Record_id Q_4_1

Ability to access database over the internet in the comfort of my own home. Also, this saves me a trip in the event that material is unavailable.

Early, late, and weekend hours.

It has all the journals I need.

The fact they receive good magazines.

I like the fact that being an employee we can use the system. The only problem is I don't have time to do so. Thus I can't really evaluate the system.

web access, inter-library system, high quality collection

Convenient and terrific service.
There are two things that make the U of I libraries terrific -- the vast collections (backed up by the network of affiliated libraries from which we can also borrow) and the ability to request books either for pick up at the library or delivery to my mailbox. These two features combined make the U of I libraries an exceptional resource for research.

Great Collections

The collection of materials is excellent.
When I can't find an item locally, you have always been able to locate it elsewhere for me.

The collection is very extensive so that it is sometimes amazing to me that we have the resource I am seeking.

I can get "almost" anything I want with the exception of articles from some journals.

The size of the collection, of course.

The number of titles offered.

There is a vast collection of a whole variety of resources. I don't think I've ever not been able to find something I need.

The best part about the library is the vast amount of information available. I have yet to come across a book or article that I needed that the University did not own.
Quiet and talking study levels, lots of individual study space.

Some many resources all in one place - easy to obtain and find - if you know how to use the library — which took me a while.

The vast collection of engineering journals.

Grainger has good facilities for reading/studying and a good (not excellent) collection of materials. Hours are pretty good as they are.

The size of the collection and the size of electronic full text collections. The efficient and quick interlibrary loan system.

Quiet study area downstairs

Computers and studying areas are the most important to me. In the coming years, making more things available online will be very important to me when I enter grad. school.

Availability of current journals in separate section in Grainger

Selection is great.

Collections and services in general.

being able to access library materials from home

Ability to obtain almost any material I look for, if not from on campus library, but from off campus library.

I like the quiet study areas.

I like the quiet atmosphere. I like the large availability of books.

I like the ability to do interlibrary loans

The library seems to have all of the resources I should need in college, but never have.

Lots of info available

Grainger! It is a fantastic study area

reference librarians in the law school are excellent

Grainger libraries should all be at that level. Nice furniture and well taken care of.

It is a quiet place to study.

Excellent collection depth and variety
The resources available at the UI libraries are very impressive.

Huge number of resources.

The vast amount of information that it contains.

Large Collection of Material. Can Find about anything I want

I find my departmental library (Physics and Astronomy) to be a very useful resource. I also find the Digital Library Initiative to be extremely helpful.

The reason I go to the library (Commerce) most of the time is to make a copy of reserved readings. I receive great service from library staffs.

The availability of information and services over the Web; most libraries open for extended periods of time; amount of information and resources available

I can find any journal article I want, and they're well organized.

I use the library as a place to study and meet with friends. I especially love the Grainger Library, it offers convenience for both group study and also a good place to study by myself. Sometimes though, when printing something and it causes a problem, the EWS people are not as helpful and quick responding, they seem to be more focuses doing their online thing than actually overseeing the overall functionality of the EWS stations.

There is a wide range of journals available. More than I've seen at any other school.

I like the availability of researching for texts on line.

Having books delivered to me via mail saves me hours!

the staff in the Education and Social Science library were more helpful and in a friendly manner than any other library on campus. This was very much appreciated since it was not my primary library so was somewhat unfamiliar when trying to find resources.

Computer-based IEEE digital library in Grainger.

I can find just anything I want. If UIUC does not have it, I receive the book from another library in one week.

Usually, when I need a specific resource the library system will have it!

It's BIG.
What you have is easy to access. It provides a good place to study. I enjoy the fact that many journals are available at the university libraries. Always has materials I need... or at least alternatives. You can ALWAYS get what you need. Increasing availability of online material. great study environment. Convenient hours and helpful staff for the most part. the education library. I like the resource librarians at health science. Mary Schultz and Victoria are excellent and I could not have completed my research without them. I like that you can get help almost on the spot. There are many people there waiting to be at your service and that is comforting when you know you don't know exactly how to do certain things! The collection breadth, including the accessibility of outside libraries. That is, I can get materials from outside the UIUC, if they are not available here. I like the large selection of journals in the chemistry and engineering library.

The amount of material available. The ability to access online. The convenient hours. Well networked with other libraries; ability to borrow books from other libraries as well. Excellent facilities for both individual and group study.

*excellent collection of books
*its opened even on a sunday! and late into the night
*specialized collection (many different libraries) and the wonderful stacks which has a collection of many dated by important pieces of any subject.

There is an abundance of information and whenever I needed a source, it was always available.

Number of interesting books.

There are whole bunch of books that we need.
It has a very large collection of resources.

Both the collection and the service.

It's clean

Vast collection of books on even the most obscure topics.

I think it's a terrific resource, particularly given the University's research needs. I particularly like the huge number of periodicals that the Educ & Soc Sci Library has. It's absolutely critical for my research.

I can find the materials I want most of the time.

Interlibrary loan is very convenient.

It seems well organized.

Good collection

There is so much different material to look at; I never have to run around trying to find something. If I can't find something, the librarians are always very nice and help me find it.

The UI library system is one of the best in terms of books and journal availability. The online journal feature is very convenient and very appreciated!

Online services from a large multi-library system (including off-campus libraries) with delivery to faculty mailboxes

I am extremely grateful that the main stacks are limited to honor students and graduate student, because it helps preserve library materials and makes them available for serious research.

Quantity of books; interlibrary loan; friendly staff

Extensive journal collection

The ability to search for the books I need over the web, then pick them up when it's convenient.

That there are a number of large and varied libraries, many within walking distance of one another.

The collection

You have had everything I have needed.

I like having the Physics and Astronomy Library in Loomis, available 24/7 (faculty and APs are provided with keys).
It is always easy to find the resources I need really quickly. It is easy to get research done in an effective and efficient manner.

The rooms on the 4th floor of Grainger for studying, but they are always full and hard to get...

Rich collection of materials

I am only familiar with the Law library - it is large and well stocked

It is rare that I have to go outside of the UI library for documents I need. When I have, I have been very satisfied with the service.

The ability to reserve materials online and have them delivered to a specific library.

Its wide range of collections.

Good Place to study

1) the knowledge and helpfulness of its wonderful staff in general and especially in music
2) the extensiveness of resources (for the most part)
3) being able to return borrowed books to any UI branch

The online resources (being able to email periodical articles to my email account)

The hours of the University of Illinois are very convenient.

I like it that most of the books I need are in one library.

good place to study

There are many volumes and the computer system is easy to use. The staff is always very helpful.

The library do have good collection of scientific journals

The vast collection and ability to track down books nationally. Also being able to have books delivered to my department is a huge help!

The collection of books is stupendous. It is a browsers paradise.

I like the large number of libraries and their scattered locations

Size of collection, service orientation of the staff, office delivery of materials, most frequently used materials in a library close to my office.

The hours were great, and there were numerous books on any subject that I wished to learn about either for class or leisure. The staff was also quite helpful in answering my questions. Overall, my University library experience was excellent.

The quiet study areas and tables for study
The continual support of ALS, Medical, Vet Med and Biology librarians

The online page gives a form of a twenty-four hour library. It has good online journals and allows you to request books. Both features are very helpful. Also being able to renew overdue books over the phone is helpful when I am out of town.

The breadth of the collection, esp. with interlibrary loan.

I love having materials delivered to me.

Lots of access to any books I could want

The access to different types of information. Commerce librarians know this library inside and out. They are a great help.

The friendly and helpful personnel and the extensive collection of information available.

Large collection, easy ability to get things from other libraries without working through library staff. Office delivery of books.

The size of the collections. It is a resource that is invaluable.

The amount of sources available for a specific topic.

I'm very pleased with the U of I's libraries.

computer tracking system, atmosphere

The tremendous depth of materials never ceases to amaze me. I was looking for some obscure (or so I thought) British Government document and found it in the stacks with little or no problem. Also, your library staff are always very helpful despite the number of requests for assistance.

My comments are with regard only to the chemistry collection. The staff is incredibly uninformed and at times very unpleasant. They are reluctant to do their job, and their answer to every question is "look it up on the computer." These two women sit and talk loudly all day, disrupting study or research.

Convenient and most of what I am looking for is most of the time found.

The collection of books and journals that the library possesses.

There is always some information on what I am researching despite its possible obscurity.

I like the fact that the library has nearly any book or periodical I could ever need. The massive collection of materials is impressive. I also like the walk-up computing service at Grainger. It is very convenient for me.
to plug my laptop into the network while I'm at the library.

638 Places to study in a quiet environment free from distraction
639 Volume of material
640 Book selection is fine; magazine selection could be improved
642 Big, expansive, always available.
644 The Music library staff is highly trained, friendly and helpful. The reference and circulation librarians know the collections and have always made time to help me find the materials I needed. When items are not in the collection, they have added them at our requests.
645 With so many different libraries I am always able to do complete research for my work.
649 Electronic Access to Journals
651 The vast quantity of materials available
652 Open at convenient hours
653 Basically, I can find anything I want to assist my research work. Very convenient.
656 I have access to so many resources it can almost be overwhelming. However, if I have questions I know they can be answered in many different ways.
657 The staff and the collection

Wednesday, June 14, 2000
Page 17 of 151

Record_id Q_4_1
659 CPLA's collection (both book and journal) is excellent. The staff is always helpful. They need more space and the funding to stay current (esp. expensive books and monographs). The main library's pre-1975 collection is great also.
663 The collection and online access.
666 Outstanding collection and library staff.
668 It almost always has the book, journal, or government document I need, however obscure. This is impressive.
672 I like being able to get most anything I need.
673 Range of collection; print materials, especially nineteenth century ones.
Relatively simple to find what is needed, especially at the Music Library.

I like the concentration of subjects in individual libraries and the breadth of material covered by all the libraries together.

I like Grainger and the computers for engineering students only.

The library provides a nice place to study.

The stacks! I'm a James Scholar and so have access to the stacks. I could spend days in there wandering around looking at all of the books. It's overwhelming—in a good way.

What I like most about the University of Illinois Library is that any student can look up information about a book/magazine/journal online and find out which library it is in.

There is such a broad range of sources available on any one topic, it is easy to find recent material, and actually locating a source is relatively easy.

The sheer volume of resources.

I like the enormous amount and variety of material that can be found in the library as well as easy access to them online.

The resources (specifically within the Commerce library) are amazing! I hope that the university can maintain that standard of excellence.

grainger study areas

modern access to materials and ability to have materials sent to my office

we have a lot of resources

Large amount of resources, most are readily available

It's extensive print collections. But I do not think they are being preserved very carefully.

The ability to have a library right where I have my classes.
The ability to search for materials in my specific area of study.
Friendly staff.
Knowledgeable librarian, when in.

Its hours are pretty convenient and it contains a vast amount of accurate information. It is a good system.

The knowledge that the library staff has and their willingness to help

It's a great place to go work on homework or study, because the atmosphere is so good.
I like the staff when they are well-trained. Then they can match the collections, systems, and other resources to my needs. For goodness sake, a well-trained person is a happy person without facial ticks when you ask for information. The people at the library ALL really want to do their job the best they can, but many of them have given up because of administrative problems. You can see it on their faces, they have burned out not because of patrons, but because of the lack of understanding AT THE TOP of the beauty of systems that work well. There are several staff at the top who need to yield to some of the more creative librarians who know what to do but cannot. These are the people who can take the library to the 21st century. The organization on the whole is still in the 19th century, fearful of the 20th.

People
good resources
inter-library loan

I like knowing that almost any book I want will be in the library or elsewhere in the Big Ten. I like knowing that ILL will find almost anything for me. I like the 16-week loan period and the ability to see my books checked out online. Nelly Gonzalez is a great resource.

quiet atmosphere

There is a vast amount of material for use.
The hours are the best thing about the libraries
The music library is close to the dept and librarians are very helpful
Quiet study areas.
There is so much information.
The quantity and the availability of resources.

Sheer amount of available material, fabulous library hours, accessibility of book stacks, Dewey classification instead of simple numbering of the books
Excellent resource for remote materials searching. I am constantly amazed at the volume of pertinent records that I can query and find either in U of I collections on campus, or through affiliate lending libraries. I have collected an enormous amount of domain knowledge from the U of I library network that I was unable to collect at an Ivy League institution for thesis documentation. Superb system for retrieval + collections of complete journal/periodical runs.

Most often, when I am researching a topic, the UI Library offers a broad array of sources from their voluminous stacks and departmental locations. While the travel time from location to location does, at times, become tedious, it is much preferred to a lack of resources.

I have almost always had a positive and pleasant experience dealing with library employees. The collections are excellent in the libraries that I use the most (Biology, Vet Med, and Medical). Items are almost always where they should be, and I have a very pleasant time simply wandering about the stacks searching for information. Also, the amount of texts and journals available is incredible. The interlibrary loan has been very prompt and helpful. It is almost always fun to visit the libraries.

Libraries are great study areas. When I need help, library staff (especially the graduate and undergraduates of the Education Library) are always willing to help.

The main aspect of the library system at U of I which I enjoy the most is the capacity and immense size of the library systems on campus. The Main Library is the 3rd largest library in the nation. The Engineering Library is one of the largest in the engineering class as well.

It has many, many resources.

Generally speaking, the items I want are usually here, and available. When they are not available, I get them fairly quickly through interlibrary loan. Also, that the loan period for graduate students is long.

You can find almost anything you need there

The immense resources it offers.

The fact that I can search the library from home and request materials is a big time saver

I like the electronic aspect of the library, including online journals, requesting books through telnet, and the electronic searches.

The relative richness of the collection
I like that there are copy machines in the libraries. There are so many libraries around campus. Facilities and abundance of material. Convenient, free, fairly good quantity of materials. Very good resources covering a broad range of topics. It is accessible on the web. Course reserves. Easy to use. I much I can get for my school projects quickly. The size and diversity, which allows for the specialization of the libraries. The reference librarians are very knowledgeable and most are willing to help. I like that there are so many libraries on campus. It makes it incredibly easy to get to one quickly and study in between classes. They are very clean and well-kept, and also comfortable. Resources. If anyone wants to look for anything, they can find it! Privacy in individual study cubicles. Slavic collection is superb, and the knowledgeability of its staff is unparalleled. Grainger Facilities are excellent. Its collections, online catalogue, and campus delivery system.

Wednesday, June 14, 2000
Page 20 of 151

Record_id Q_4_1

I enjoy going to Grainger Library because it is very quiet and I can study. The Commerce Library is not as quiet or as big. Electronic search engines, wonderful staff, convenient hours. The breadth of resources available. I like that fact that there are lots of ways to get information. It's very quick in the aid of others in need of help.
I liked the huge collection and all the academic journals available

Grainger Library

the helpfulness of the librarian

Close to my "main location" on campus. Never too busy. Relatively easy to find materials

there are definitely enough tables to work at.

It gives me a quiet place to study and I am able to concentrate there better than in other places. When I need to do research, there are usually plenty of resources on the topic and they are relatively easy to look up. I think it is a good system and I am satisfied with the services and the amount of services provided. I am glad I have so many materials available to me.

The collection of the library. It has almost every book and article that I need. Also the fact that if it is not here you can bring it through Interlibrary loan.

The staff is VERY helpful!

good journal collections, especially online full text

World's largest library...what's not to like?

such a huge collection of everything

The availability of course related books and materials is good.

Someone is always willing to help.

It's immense size, tremendous amount of resources, and qualified services to help.

The online catalog, access to journal articles online, the ability to reserve materials and have them sent to my mailbox, access to other materials through interlibrary loan. The employees are generally helpful. The ability to renew materials online is terrific!

It's wide selection of books and resources.

study areas

I like that it exists and my students can sort of use it.

The library creates a study environment for all students

The Chemistry library is spectacular. Everything is at our fingertips.

The convenient hours and individual study areas
I like Grainger because its a nice environment to study in.

The vast amount of available resources.

I really like to able to renew my books over the phone.

Tour staff: friendly environment, eager to help, and a pleasure to work with.

Grainger Engineering Library is a great place to study, because its much quieter then the Undergrade - I'm proud of its reputation and size. The collections nearly always have what I am looking for.

The vast collection is wonderful.

Meny Books To Choose From. Large Resources From Which To Choose.

It's huge but I've never had a problem finding anything I needed.

The size of the collection, there is always material on what i am looking for.

The variety of resources that are available. It makes my work a lot easier, because I do not have to wait for an article to be ship to me.

I like that there any information that I might need I can find. I can get it online, or personele at the library can help me. I have never NOT found enough information in doing research.

The amount of computers for research use only.

Remote access to on-line catalogs.
Completeness of collections.

836 The vast choice of resources.

834 Once I figured out how to use the main/graduate library, it has been easy to find materials. The staff has always been helpful. Interlibrary loan saved me during my last major research project.

837 Size of collection; assistance from librarians

838 Whenever I ask someone to help me, they always know what they are doing and point me in the right direction. They are always willing to help!!!

839 Grainger—Awesome study rooms/tables, computers, and printers!!!

840 We are famous! The facilities. Tables, sofas, computer ports.

Wednesday, June 14, 2000
Page 22 of 151

Record_id Q_4_1

841 search engines
web interface
interlibrary loans

844 they have a lot of stuff

845 Librarians are awesom.

846 Excellent collection of different resources.

847 Quiet, distraction-free study environment

849 The vast and diverse collection of materials
access to the main stacks
extended loan periods and ability to renew
subject libraries for specific topics, i.e. art & architecture, english
book delivery to campus office
ability to order books from other universities

851 My teacher giving my class access to the stacks.

853 the ability to request books and have them sent to the library of my choice quickly.

854 The staff, especially in vet med, are wonderful. They are more than willing to help and are very friendly about helping.

855 The subscription to Astrophysical Journal Online.
There are many different resources to find the information I need.

I like the private study cubicles at Grainger the most! The staff is also very helpful!

I love the amount of resources provided to the students. It is a reflection on the importance that the university and state put on education.

Ability to study in groups in a quiet reserved area.

1. Borrowing the books on line, and e-mail reference.
2. The length of borrowing books.
3. The cooperation with other libraries other than UIUC.

Resources.

Many areas to go study due to the large number of individual libraries.

Amount of information available.

The UIUC Library has almost everything I'm looking for. I almost never have to use interlibrary loan because the UIUC collection is so extensive.

Some of them are very nice and have a clean environment to them, but others could use a little "fixin'" up. Nobody wants to be in an old building that is falling apart when you're trying to study or find materials. Some libraries like Grainger are wonderful places, even the undergraduate is alright, even though both of those places could be a little less intimidating and a little more friendly. The library system has several opportunities, which is a major plus.

Interlibrary loans, loan periods (for graduate students).

There is always a place for me to go to check my email and get my work done.

So big a collection and so good service. I like it very much!

Wednesday, June 14, 2000
Page 23 of 151

Record_id Q_4_1

The chemistry journal collection and now the complete online access to those journals is far and away the best part.

I love the completeness of the Illinois Library collection. Aside from academic use, I have some interests in some really narrow, uncommon literary materials. I've yet to look for a title and not be able to find it in the stacks or somewhere on campus.

Quality and quantity of materials available; our Mathematics Library is, on my experience and by
reputation, one of the very best in the world. This is important to our success locally as mathematicians and also enhances the reputation of the department and the university significantly. It is very important to maintain this.

The customer service. I have been so pleased with the service that has been provided when I had questions. People who do not come everyday, forget how intimidating the place seems, but the service attitude is wonderful. Thanks.

I like the web-based search feature the most.

quiet place to study

The vast amount of research

very neat
very clean
very quite

Using the computers to find the books you need, and the quick response time of the searches.

Large, diverse and usually easy to navigate

I am very pleased with the excellent environment that is provided for me to study in.

Selection

Great building, large collection, good services.

Extensive archives of books and journals

close proximity

Librarians are very helpful.

I like the large amount of books that are available to students.

The departmental libraries cut down on the amount of stuff to sort through.

I really enjoy the collections including all kinds of subjects. I can get what I expect. Also the library open hours and the computer lab.

Access to journals on the internet.
Scifinder scholar search engine.

I can always find the materials I want easily.

I love the collection we have and the rare book room is the star of the system.

Friendly, knowledgable service. Easy access to quality bibliographic databases on a web interface (24 hours, any location).

The size of the collection.
Online resources.
It is a good resource to have.
The reading room is perfect.
I like the cubicles in the undergraduate library that provide a quiet place for individual study.
Its convenience and ease of use.
Request materials online.
There's tons of them that specialize
The volume and quality of literature
The catalog is well-organized; materials are easy to find.
It's a good place to study.
search all Illini libraries at the same time
Lots of books, the IEEE journal machine, the massive collection of almost every journal
The hours are very convenient.
It provides a great atmosphere to study in. I mainly use it as a place to study as opposed to a place for research.
The stacks are incredible.
Grainger
The employees, for the most part, were courteous, prompt, and curious to know if I needed assistance.
Friendliness and level of informativeness of staff.
The amount of information available is very large, and there are several online resources and search engines available in the library.
can basically do everything online
the online catalog is great. the access to so many journal databases is phenomenal.
Large newspaper archive like Wall Street Journal
A good collection of scientific journals and effort to get full text journals electronically.

That there's a silent place for me to study downstairs—that is if I don't have to move several times to avoid people talking around me.

I like the lower level's collection of books.

The upper level's computers helped my group on our projects.

I like the large amount of volumes, and the area-specific information found in the departmental libraries.

Good environment to study

Friendly customer service and positive attitude of library staff.

Wednesday, June 14, 2000
Page 25 of 151

Record_id Q_4_1

A big amount of books

There are plenty of resources for those willing to find them.

There is always help available in each library.

Availability of full-text online journals in the life sciences

I like the many different areas to study. It is a very good place to study.

Enough space for reading and studying comfortable

Large collection of information...very broad areas of resources...vet med library at vet med school...very convenient

I have a private study on the fourth floor. It is my haven. It is where I have written most of my books and articles, and where I have studied most intensely in preparing for classes. That study and the magnificent collections of the library are the main reasons that I stay at the University of Illinois. It is absolutely indispensable to me.

Possess much books

Lots of resources.

The Library has a wide variety of books and other print material. I think this is the best part of the library, and while technology is important, I feel it is essential to keep and preserve current print materials and to further enrich materials as possible. In general hours are very convenient, although it is inconvenient that the library closes so early Friday and Saturday. It is very handy to be able to check one's account and
renew materials via the Internet.

977 The availability of various materials. The university has a huge collection of resources and that's what makes it one of the best in the world.

978 I like the friendly staff. Mark Kay in the Physics Library is very pleasant to receive help from.

981 The interlibrary service

982 The large collection of books available.

983 vast resources

984 vast number of books, magazines, newspapers, etc.

986 The hours at which they are open.

987 The ability to study on my own as well as w/ a group

988 I can finally find things myself.

989 The quiet study areas.

991 The size and amount of copies available, I rarely ever need a book that has been checked out.

992 I like the large holdings in the Bookstacks, the ability to browse library holdings online, and to personally browse holdings in the stacks and find items myself.

994 The ability to order online from remote locations

995 bright light

Wednesday, June 14, 2000
Page 26 of 151

Record_id Q_4_1

996 It is helpful to have such a large selection of materials available for use.

997 It has quite a selection of resources for papers etc. and I can always find something that I can use. I like the fact that in most of the departmental libraries the stacks are accessible without the assistance of a librarian.

999 I like that I can search for articles and books online without going to the library.

1001 The library system at the U of I almost always has the journal or book that I need. I am very pleased with the size of the library collection.

1003 People are really friendly, the environment quite and safe...
Huge amount of material available.

I like the large number of resources available, including books, journals, etc.

It is likely to have a book simply on the size of the library system.

I like the large number of resources available, including books, journals, etc.

Wide collection of material and the people to help

Access to book shelves.

I like the online journal and the full-text documents delivered to my computer.

Vast collection encompassing virtually every subject available

Accessibility to historical documents, such as the nineteenth century periodicals collection on microfilm; ability to search for materials online & from home, and to check out texts remotely.

Large collection of printed material.

If it was known to humanity prior to 1980 in a field I care about, we have it. It's a universal knowledge base.

Access to sources via the web

The depth of coverage of each subject

I really like being able to just walk in and study anytime without being disturbed. From my experience the staff has been really helpful and they are very nice as well. It is really nice to have people working there who are willing to help and also in a good mood.

I like the environment: it is easy to get a lot of studying done there.

Using the internet rather than going there.

Quantity of resources in the collection

I think that ILLINET Online for research and requests is excellent and any improvements on that would just be a bonus since it is so easy to use now already.

The vast amount of resources available

Large collection of resources

The library system is very big. Real easy to find material on any topic
The library collection is amazing and provides plenty of materials. I don't have to worry when a book is needed from another library; usually the library gets it fast. All Interlibrary Loans are free of charge!!!! The Media Center has a good collection of movies.

It is large, well-organized, and easily accessible once the user become familiar with it.

It's pretty average in most respects.

Graunger library is a beautiful and well laid out building.

It's underground.

People are always willing to help you if you need it.

Library Services and Library Collections are good.

They almost always have what I need and can provide it quickly. If not, Lynn can usually order some of the more abstract items.

I like that OVID is much better than the old electronic article system that the library had.

The size of the collection is a big plus for me. Just about any book can be found somewhere on campus. The librarian staff is also a key ingredient. They are a professional group of people who know their jobs well.

It is an excellent study environment and also has all of the information I have needed for research available.

The size of the library system is what I like most. Very useful to students.

The locations on campus where you can still access info on the Main Library—find where you need to go to access the information.

Vast collection of resources.

I really appreciate the on-line catalog. It makes researching much more convenient.

I love that we have the biggest public library system available to us and I think it is great that if a book you need is not available that you can get it easily from another school's library.

Convenience of Architecture Library to my studio and classes.

I like the breadth and depth of your print collections. Also, library staff are, in general, helpful and friendly.

There is an abundance of information and I almost always find what I'm looking for (the problem is that it takes too long to find it because there is so much information).
Online full text abstracts like Wilson, the large magazine rack, and quantity of study areas throughout the library

good book selection

I use Grainger the most and it is a pleasant working environment and the computer lab is very useful.
The immense size of the library is impressive.
The book I'm looking for is always listed. I've never not found a book in the system.

No comments.

Wednesday, June 14, 2000
Page 28 of 151

Record_id Q_4_1

I like the ability to check out a book via ILLNET online and have a notice arrive in my mailbox when it is available.

I like the full-text electronic search databases and I like the extensive collection that the University has.

Online publications

being able to access materials from my office and having them delivered to me

Good study area and convenient

- internet resources
- access to course reserves
- availability of reference materials
- library hours are reasonable
- plentiful books and other related materials for research

I like the stacks, and the way it is organized. If I need to find a book, all I have to do is look it up on the computer and within five minutes it will be in my hands. Spectacular, considering how many books there are.

I like the on-line interlibrary loan most

The abundant resources (books, journals, etc) make it easy to find what you need for any particular project.

I like the study environment and the availability of online resources and how to use the web as a great resource

There is a wide collection of sources that you have the ability to get at.

its convenience.
The amazing size of the collections!

Being able to look for what I want from home through ILLINET and then knowing whether or not it's worth making the trip to the library based on the availability of the book.

There are a lot of resources.

Size of the collection is great, although it is not always convenient to go to 4 different libraries to get the materials needed.

Great collection. I have rarely had to go elsewhere for resources.

that I can go and study there and have access to computers. The online catalog is really easy to use also. The journal indexes are nice too.

Large amount of materials and friendly librarians

Fairly good collection and volume

it works

I normally only use journals and newspapers, and I have a relatively easy time doing so. Each library is set up pretty consistently so that I normally do not have to ask where to find a journal, which is nice when doing a paper for a gen ed class at an unfamiliar library.

I like the amount of help and quality of help that is available in finding resources

i can do the searching online

It has lots of material

The wide range of available materials.

It's huge -- almost anything I need can be found.

(1) The volume and quality of collections;
(2) The online access to other Universities libraries.

The size of the collection! It's wonderful! It has made so much difference in my research. I LOVE this library! It is one of the main reasons why I stayed here to study.

the Main Stacks personnel are very friendly and helpful.

there are many resources
The extensive periodicals collection had helped me out quite a bit for my SpCom class. The help from librarians have always been curtious and definitely useful.

The enviroment of Grainger is great!

It's huge - I feel that I can find almost anything I need.

The fact that there are TONS of books to check from for information... I like it that I don't have to worry about not being able to find some sort of book on a topic.

I like the fact that it is very easy to get help from the librarians. I also like the fact that we can get full text sources from magazines.

The selection of materials

All staff members I've encountered are very friendly and helpful. The people are a library's most important asset, and I think the folks here do a great job of helping find materials and providing guidance in the research process.

Collection is impeccable. I almost never want an article I can't find and I never need an article I can't find. Superb. With ONE NOTABLE EXCEPTION, the staff in the Chem library is very competent, courteous, and helpful. With ONE NOTABLE EXCEPTION, they are never lazy, late for work, rude, or unconcerned with my library needs.

You guys do stuff like this and care about input. Also the Librarians and computer resource people are courteous and make it easy to ask for help and feel welcome.

It has "everything" - having help learning how to use library resources. Having reference staff answer questions - find materials.

Its large amount of information available.

The specialized libraries are very good.

Internet search for journal articles contains a lot of material.

The bookstacks in the main library are wonderful and I am glad I have an undergraduate stacks pass - there is a wealth of information there that does not show up on the computers.

The collection is huge!

The librarians are friendly and always eager to help out, there are enough tables and chairs (except around finals) for students to do their work.

I am very pleased with the amount of resources.

The ability to find and reserve books while sitting at my home/office.
once you can actually figure out where things are it's a pretty simple and easy task to use it.

the sheer number of books

The EWS labs in Grainger.

THer service is ok.

The librarians are very helpful and nice. I also like the stacks, and I've only been given the opportunity to access them because of my honor status.

Excellent facilities and resources

It is a very easy place to study

Excellent collections, helpful people

Have many services available such as computer terminals, group and individual study areas and provide a comfortable environment.

The library has a large book collection. The Grainger library is very nice. It looks new and air inside is good.

that it has such a large collection

The library is usually a quiet place to study. SOME employees are more than willing to help you.

Study space

The book delivery service.

I enjoy being able to search for materials online and then find where they are located in the library and if they are in.

Twenty-some years ago, when I was an undergrad, I would go to great lengths to avoid using the main library and departmental libraries; although I considered myself a pretty savvy patron, finding the resources I wanted was often an exercise in frustration. You've made remarkable progress in enhancing campus libraries’ “user-friendliness” in the last 20 years -- and I thank you for those efforts. The on-line catalog is a great help. Keep up the good work.

i like that even if one is an undergrad, they can obtain a stax pass (i feel that this should be announced
more as it would facilitate research) the library is an amazing place and more students should have personal contact with it, rather than relying on the librarians for finding materials.

1158 easy access
1160 grainger
   space, good ews computers, lighting, study rooms...everything
1163 Availability of many journals in electronic format.
1164 The size of the collection—including access to other Illinois library materials.
1166 It has everything I could ever need
1165 Friendly staff, both in person or over the phone, they are helpful and knowledgeable and accessible; print materials generally in very good condition.
1168 Size of collection.

**Wednesday, June 14, 2000**
**Page 31 of 151**

**Record_id Q_4_1**
1170 The staff is very helpful.
1171 The staff at the main library have been very helpful and courteous.
1172 the amount and the versatility of the materials available - especially from the stacks. everything and anything can be found.
1176 The abundance of books and other sources in 100's of different libraries. Grainger is the best!!!
1177 The hours of library.
1178 good collection
1179 Its collection of materials and responsible staff
1181 historic collections in my areas of interest
1184 Requesting books
1185 It has a great deal of information on subjects that aren't completely obscure. Staff can be very nice at times.
1187 Pretty good hours
1188 The library got everything I wanted so far. that's pretty good!
It has a comprehensive collection.

I'm a book and knowledge addict. Having access to so many materials on this campus and beyond is outstanding.

Library staff always very willing to help, and materials are easily researched

Convenience & completeness of collections.

Wonderful collection of journals, very well organized.
Great web-search system.

It is very easy to request books and have them routed to your specific library.

It's okay

lots of locations, good accessibility

Interlibrary loan.

The vast number of materials available for loan.

The amount of books is unbelievable!

Online access to electronic article/full-text databases

Really really big :)

The selection and ease of getting books

convenient - use of it via my computer. Also, the people in the Biology library are very friendly and helpful.

There are so many opportunities to receive assistance in finding something

Extensive collection of any book imaginable

Wednesday, June 14, 2000
Page 32 of 151

Record_id Q_4_1

The service and quantity of books

Level of noise in the library. It's at just the right level so I can get work done without being annoyed or disturbed, yet if I go with a group, I am still able to talk to them.

Excellent collection and access to resources

It is good that there are many libraries for different departments.

There's always someone around to help when you need it.
I LOVE Grainger and studying there. It provides GREAT places to study.

It's pretty centrally located

The availability of so many materials, especially through ILL.

Interlibrary Loan Service
  Amount of Updated Information.

I most like that it is convenient and easy to use.

The librarians are always willing to provide help. And thanks!

References materials in areas of Academic studies are plenty and available.

When studying has to be done, the library is a nice quiet environment to do it in.

Study Areas

Great places to study, especially Grainger.

Complete Legal Indexes for many states

I like the ease of using the library. A lot of people say it's confusing, but if you just take the time to figure things out, then it's not really that bad. I also like the personal help that we can receive from the reference librarian.

I like the web access so that I do not always have to be in the library to get the documents that I need.

The resources. I feel like I can find anything I would ever need here. Also, I really appreciate the fact that one can drop off books at any library now.

the extent of resources I have available to me...

I'm also pretty pleased with the willingness to help of the librarians.

- The web online catalog
- The collections, specially those of the Main and Grainger Libraries
- The quality of the service given by Libraries staff
- The environment to study
- THE ABILITY TO WALK THROUGH THE SHELVES TO PICK UP BOOKS!!!

Lots of them

It is a very organized and professional system. The collection of materials is great, and the libraries provide good study environments.

I love the study carrels in the stacks of the main library – they are such delightfully quiet places to study. I hate to sound elitist, but it is good that only honors undergrads may enter the stacks, since it keeps this area quiet for those who care more about their studies.
That we're the 3rd largest in the country...and that i can pretty much say that if i can't find what i'm looking for...it doesn't exist...

The amount of material available to all of te students

selection

It has many books you don't expect to find.

The folks in the ILIR library and Education and Social Science library are great--knowledgable and friendly.

internet access

main stacks, number of text books on topics for Social Work

Grangers study areas are a key element in the engineering education. This is because of the wealth of material in library as well as the great study area on the forth floor. I do admit that the rest of campus has found the spot as well which has caused a decreased use by engineering students.

Is a wonderful library. Efficient staff people working. Sometimes students working at Ricker are not as helpful, though.

That some documents are available online. and that we can search for it's availability online.

Sending complete articles online to your account.

Ability to search and renew materials via the internet.

interlibrary loans facilities. delivery of books through interlibrary loans. Grainger provides a quiet, clean and bright environment for students to study, especially those big tables where one can spread out all the research papers to make comparisons. Great.

I like that I can access the library system remotely, like from my computer.

The computer lab at the downstairs of the Grainger Engineering Library.

Overall it has been a pleasurable experience using the University Libraries.

I have also worked many hours in the Commerce Library this term. My experience there has been a very positive one. The help that I have recieved from the staff there has been wonderful and noteworthy. They
consistently were very knowledgeable in many of the areas in which I was seeking help and they were able to guide me in my work.
My hat goes off to them!

the setting... group work environment

It is a huge resource and one can find information on just about any subject if they look hard enough.

Size of collection; Relative access

* Close to classrooms.
* Grainger Library is so neat!
* Furniture (chairs, etc.) is very comfortable.
* Nice environment.

Probably one of the best university libraries in the country. Good cross linking between the many libraries on campus.

Wednesday, June 14, 2000
Page 34 of 151

Record_id Q_4_1

There are definitely many resources for students with the University of Illinois Library system. With so many departmental libraries, there really should be no trouble in finding what one needs.

Vast selection of material.

We have a GREAT relationship with the LHS library. They are lifesavers

amount of resources, both direct and indirect (via other libraries)

Strong collection. Good staff. Fair loan periods and policy. Access to stacks (as an undergrad campus honors student). Telnet access to the O PAC from wherever I am.

The ILLINET online, OVID, FirstSearch, etc. search system.
Being able to search for and request books, journals, etc., and have them sent to a specific library for pick up, especially being able to request books from other campus libraries when UIUC doesn't have the item(s).

the vast amount of sources available to students.

Convienent

The vast collection of information

There is a quite an abundance of material and it is very easy to obtain resources.
I can always find more than enough resources. The hours it's open...I know I can get my paper done on that late Sunday night if need be. No distractions, able to get work done. Overall, the libraries' collections are superb. The availability of books at the libraries and through interlibrary loans is excellent. A very nice and, most importantly, quiet place to do a major amount of work. They were also places where very courteous help would help point anyone in the right direction. I strongly encourage you to continue the tradition of carrying a great variety of periodicals, particularly the more obscure scholarly titles. I mainly go to the Grainger Engineering Library. I like the quiet atmosphere and excellent facilities. The location is important, and it's close to ISR. It's convenient...that's about it. I like the ugl media center marla i think is her name, she was very courteous and went above and beyond for me. In the end i got an A There's a large amount of material, especially older material (books). The large selection of topics and materials. the libraries are easy to find and use. Staff is friendly. The staff is very helpful in finding the books I need. access to free online journal

Wednesday, June 14, 2000
Page 35 of 151

Record_id Q_4_1

As a junior transfer student, this library (health science) is leaps and bounds ahead of the library at my previous school (San Diego State University) in that the availability of computer search programs in conjunction with an extensive shelving/availability of the journals and books make my educational requirements easy to meet. The Education library has most of what's needed.
I like how the Grainger Library and the Undergraduate Library has a quite floor and discussion floor.

size. I know that if I can't find a book, it probably doesn't exist.

Generally find what I need; staff always helpful

The location is very convenient.

Large quantity of materials, it's relatively well organized system for having that much to keep track of

Most biological journals are downloadable nowadays.

It's very user friendly and the full text databases

I like the fact that there are various libraries for the various studies on campus. That helps to make the search a little less hectic when researching for class.

multiple locations

the book collection

It has many resources at our disposal

The abundant amount of resources available in one place and the ease of locating them in the library.

the helpful assistance of the librarians

Many, many books.

It is all located at the heart of campus. Very good location for visiting in between classes to read a book, newspaper, magazine or just get some extra study time in.

The thing that I appreciate most about the U of I Library system is that the searches can be done conviently and that all the library systems are connected.

Wide range of journal subscriptions, large spaces and places to study,

The computers at the library are ok.

individual/group study rooms

computer labs

Very helpful staff that doesn't make you feel stupid for asking a ton of questions (important for a library of this size with these resources), staying open late on weekends and during finals, generally quick retrieval by staff of materials from main stacks, comfortable working atmospheres and lots of space to spread out provided.

There are many libraries with specific and general areas of concentration, so almost everyone can find a place they prefer to get books for a certain subject. There are a great deal of books and other materials that are accessible from sometimes several different campus libraries, and there are usually a few copies of each book. Lastly, one can easily search for materials from any computer with access to the Internet, and sometimes also find fulltext articles this way.
Large collection of books.

Fairly easy to find what books I want, plus the extensive collection to choose from.

Wednesday, June 14, 2000
Page 36 of 151

Record_id Q_4_1

Grainger - An excellent and essential facility, providing many resources and a quiet environment.

I like the many different departmental libraries found all over campus because it is convenient if I need to find something specific. Also, the departmental libraries are usually less crowded than the main library, and thus it is easier to get stuff done.

good studying place

a large amount of books
convenient library opening time
various studying rooms/seats

I appreciate the sheer volume of materials that are either available at the University of Illinois or quickly available through interlibrary loan.

Online abilities

The online searches make it a lot easier to find materials, if you know where the various departmental libraries are.

The collections

Very convenient. Can be used from wherever I am!

I really think the medical library staff is wonderful. They are helpful and courteous.

It's pretty good. The hours are good and the online resources are fine. The staff is always helpful!

The variety of materials that are available here.

organised.
The audio video section is good. The best part is that we have a beautiful collection of Journals. The librarians in the medical library are helpful & knowledgeable.

Its convenient.

large selection
I like that they have everything I need and it is easy to access the libraries from my home computer.

My main experience is with the Physics and Astronomy Library. The staff are truly outstanding — the library is a jewel.

I like the fact that we have an online catalog and, if you can find it, the online borrowing services.

Large collection for research.

Convenient hours, clean and quiet (most of the time).

I like the quiet study area of the undergraduate library the most. The long tables are great because you can spread out your materials. However, during finals week, there are not enough of the long tables.

Diverse, vast collections.

I almost always find what I am looking for.

That it has so many types of information available and the size of the collection, you can find something about anything you need to know.

I can study in there.

Wednesday, June 14, 2000
Page 37 of 151

Record_id Q_4_1

I like the vast collection of materials.

Large volume of media in a convenient location.

the achedule and materials offered, as the assistants manners

If I want something, I know it will be there...somewhere.

Access to full-text journal articles through online databases. These are extremely helpful in writing papers, so that I do not have to run around to find the physical journal, which might have my needed page torn out or is marked up by previous users.

It's a quiet place to study and provides diverse materials that enable me to do research much easier.

I like how the main libraries such as the grad are open longer hours. The online library has saved soooooo much time; its extremely useful.

It's SOOOOOOO big!

I like enjoy the fact that the libraries have a vast amount of information, and if you can find it, it will become a very satisfying experience. The reference librarians help a lot very much, and they are very nice and helpful.
The Illinet Online Catalog.
The availability of computers. Assistance from the staff.
web services

I like the amount of books you have. I have always found what I want. It is a very complete and big library.

The undergraduate library has a place to study in groups and talk or to be quiet and be by yourself.
the electronic stuff

Having books delivered is an incredible service for graduate students that I really appreciate. I am always surprised by the extent of the libraries’ collections, especially its older materials.

The web-interface for finding information is an incredibly helpful feature as it means I can find out if the library even has the information I need before I make the trip to it. The ability to hold books is also incredibly helpful.

The extended period of time materials for which materials may be checked out (graduate students).

Lots and lots of books, and access to those books (except in rare book room and books on reserve for courses)

The people in the main billing office are very pleasant.

Pretty much any resource you need is available at the library, or they can get it loaned from another library.
The amount of information the library has available for its students to use.

That research can be done effectively. The computers, though scarce, are of great help. Most importantly, the collections of books is immense, and these resources are very key to the success of the library as a whole.

The size! Chances are you will be able to find what you need as long as it hasn’t already been checked out.
The cheese. The cheese and, I guess, the crackers.

Wednesday, June 14, 2000
Page 38 of 151

Record_id Q_4_1

interlibrary loan service gives me a lot of convenience

The education library seems to be improving so I would say that that is what I have liked the most.
relatively quick access to the material requested, telnet good search tool, very helpfull staff

All of the libraries have a lot of sources to choose from

the reference librarians rock. i didn't even know that they existed until junior year - these people that can help me research seemingly impossible and overwhelming tasks.  i also like the lexis/nexis system of getting old newspaper articles. however, how come i can never find the Tribune?

Grainger has some great group work areas which allows talking, but then also has tables for quiet individual study. Awesome combination.

Thank you very much for your GREAT service!! I think U. I. Library does an exllent job!! The most important feature for me is the online data bases (such as Biological Abstract and Current Content) and interlibary loan.

I think that the librarians are very nice and helpful and it is easy to find things both online and in print.

The electronic journals is a very convenient method to find current articles, especially given the vast number of library locations that our system has.

I just liked the fact that there was a place available almost 24/7 where I could go to study in a relaxed studying conducive environment.

Mmmmm.

computer system

The extensive music collection.

I like Grainger's studying facilities.

large collection

Its massiveness, ease of use.

access through the web to materials, and efficient shelving and database system for materials.

never limited to find your source...you can always get it...from here or some other library...

I like the convenience of the many different locations. It is very convenient to be able to log onto a computer in between my classes and not have to walk a distance to get to it.

It is a good place to enhance your education.

Easy accessability

Its a good place to study

The online organization is incredible. The library webpage provides easy access to most books in all of the libraries on campus and can locate a book for you if it isn't listed at the University.
Many journals
Walkup computing
Lots of real wood in Grainger.

The richness of the collection

Record_id  Q_4_1

the librarians seem eager to help and are very nice. I've gotten a LOT of help from the staff requesting materials from other libraries using the telnet interface from my home computer also, the ieee electronic library is nice

The web interface for finding books
The huge selection of books and libraries.
Online Accessability; Online Resources; Microfiche

A great place to study.
Very large collection

There is a huge collection of resources that somebody can search by his/her own without having to wait for the librarian to make the search for you.

the collection

Good place to study.

Efficiency

I like the small study cubicles

there is nothing outstanding about the UIUC library

The incredible selection of books, and also the really really easy to use web-interface.

It's free (except copies).

Many books on many subjects.

The convenience of it being here on campus close to the Residential halls.

I'm very satisfied in the way the U of I has tremendous amount of resources including thousands of books.
comfortable atmosphere, although sometimes it can get a little loud when you are studying at one of the tables.

overall, reasonably happy

A place to study.

I’m really satisfied with the hours, I study a lot so I like the fact that the library is open so late at night.

I mainly use the music department library, and I am overall most satisfied with the quality of the resources I can find there. It is well organized and well staffed.

A good place to study and most of the time, it’s very helpful in my study!

Equipment is (almost) state of art

Librarians always friendly and helpful. Good collection. Really good study areas. Electronic catalogue a plus

The electronic journals. The departmental library web pages for Chemistry and Grainger are very helpful.

The library have a infinite amput of books, journal, magazines, newspaper and so on. For students who would like to do research paper, they certainly would not having trouble to fid the sources.

A great place to study.

The variety of texts you shelf

I like the online features. It's very convienient to do research at home.

Large selection of journals in convienent locations.

The environment and the atmosphere really boost up the mood to study.

You guys have a lot of books :)

that wherever I am on campus there is a library close by so tha tl can study there if I choose

the available information

the electronic journals that can be accessed through the web

I really like how the departmental libraries are around the department. THe libraries do have lots of material.

it is a open a lot
Large collection of academic journals

Ability to search material on a network of libraries and have them delivered to your office. This is very convenient and has helped me save a lot of time. Keep it up!

The collection of material is vast and easy to find besides being updated makes my research work much easier.

hours and varieties of types of books

Hours during finals run most the night

I like the large amount of books owned by the university.

grainger study area

All the libraries are in a convenient location. Also, the libraries have an amazing supply of materials- I never have a problem finding the book, magazine, etc. that I need.

Central Location and unique design

Easy access to electronic journals in full text, and, in the health sciences library, free printing.

Like the variety of materials, the magazine collection in the Undergrad Lib., the video collection in the Undergrad...

The number of books and resources at my finger tips.

the Main Stacks are impressive.

an immense collection of books of general interest.

a thorough collection of research journals.

Wednesday, June 14, 2000
Page 41 of 151

Record_id Q_4_1

The staff has always been very efficient and courteous. The collection, at least in the Math library is excellent - I appreciate this fact more now since I have been to other libraries with mediocre collections and very bad service! My thanks to all the library staff for always being helpful and friendly.

can request books
Farily nice listings of available online journals. Subscriptions to online journals are absolutely wonderful. The fairly large collection of books is nice.

Every time I have ever needed help to find anything, all the librarians or employees were more than willing to assist me.

huge collections
access to STX is a great help
full-time librarians very friendly and knowledgeable
printers with the computers
nice security officers
it provides a convenient place to study

The magazine archive. The sheer volume of books that's available.

Grainger - Nice quiet building. Wide subject matter. Excellent place to study.

I like the large number of books, journals, etc. in the library. There are a large number of sources to utilize.

the size

Large availability of items

The vast collection of materials.

The personnel in the music library are fantastically helpful and pleasant. Both student and regular staff are doing a fine job.

Huge collections of whatever you could possible want to research. Knowledgeable staff. Also the 4 week loan time.

It has a large collection for all students to use.

I think the staff are great!

The library is very close to dorms and to the Quad, which is very convenient. And the library hours are also good.

The extensive amount of resources greatly aid in my research when I am trying to find very specific information. In my experience, it makes all other libraries that I've been too, look small and insignificant. I love the library here at the University of Illinois!

good, attentive, courteous personnel and staff

That there is a separate room for different subjects. it makes things easier to find
Most of the library staff are very friendly and make every effort to help you locate what you are looking for.

Organization of the library and the knowledgeable and friendly staff in the music library.

The library is an excellent resource for information on an unthinkable number of topics. No matter how many people are researching the topic, chances are they cannot have all the books that could be of use, so you are pretty much guaranteed to be able to have access to the information you need.

The new web pages with on-line access to many e-journals. IEEE on-line collection in Grainger. Interlibrary loan web page is easy to use.

I LOVE having the IEEE machine in Grainger. I can't say enough about it, I feel very fortunate to have it available. It makes it possible to acquire hard-to-find conference papers. It save me so much time! Don't ever get rid of it!!

Also, I heavily rely on inter-library loans and utilize the delivery of books to my office. Both allow me to spend more time on my research.

What I like he most about the University of Illinois Library is that there is so much material that the libraries have and plus if it isn't here...then I can always get material from any other Illinois library through the UIUC library system.

Huge Collection of Books

It is extremely vast. It is highly unlikely that I will not find what I am looking for.

Electronic search ability and the electronic form of the journals available on cdrom

I like being able to search from my personal computer and then going to the library. It saves me time and is very convenient. The library staff is very helpful with any questions that I have.

Library staff, especially at Health Sciences, main library, Psych, have been extremely helpful to me. I really like the gateway, and the online database access, and journals.

Most of the materials that I need are available to me immediately.

abundance of materials

It has a huge selection of materials.

The sheer volume of information available to me throughout the many libraries on campus is what I like most about the U of I library.
1597 Larger and wider collection than my previous institution.
1590 it is a nice place to study during the day.
1596 The wealth of holdings and helpful staff.
1598 Good collection; good interlibrary services; nice, long loan periods.
1599 grainger provides a nice atmosphere to study, but it is often very cold there and hard to study when it is freezing
1600 IEEE on-line collection in Grainger. On-line access to many e-journals.
1603 the nice people that help you
1606 Plenty of places to study
1607 Online journal articles available via the library homepage
1608 They have almost everything I've ever requested or looked for and if not can easily send away for it. In addition the professional library staff has been very helpful
1609 REnewal of books can be done over the phone. And I really appreciate the inter-library loan system.

Wednesday, June 14, 2000
Page 43 of 151

Record_id Q_4_1
1611 it's easy to use and navigate
1613 Quick use of the web to search for articles.
1614 Accessibility of sources
1615 personal help
1616 Library help is usually pretty good. The location of the Ag library is nice because it is close. However, it will be nicer when the new one is finished. I won't hit my head on any lights like I do once and a while when looking for journals.
1618 It's enormous and has tremendous resources, displaying great depth in many topics.
1619 The reference room staff is exceptional.
1620 Helpful staff
1624 Librarians are always very helpful. I also like the interlibrary loan.
1627 I like the people who work in the music library.
It's very large, so most of the materials that I need can be found there.

Resources are abundant and I am very impressed with the amount of sources that I am able to find on any topic.

The online searching is easy to use and almost always has materials on the topic I am researching.

It's got the most extensive search program for materials I've ever seen. It can get materials for you whether or not the university has the materials or not.

The collections are extensive. The library hours are convenient.

Math library is top notch.

I love the online catalog. I also love the fact that everything is very convenient.

I like the variety of books and collections.

Everything is very organized and the illinet is a very efficient and simple system.

I like that it is open all of the time.

This is pertaining to Grainger Library.

Updated Workstation and accessibility to Web and email.

Clean and quiet environment to study. The study area are relatively safe.

The immense collection—very nearly anything I need.

It's open late.

It's always open! I also love the Interlibrary Loan Option, because it allows me to have a greater access to books from all over Illinois and even other parts of the country.

Fast internet connection, good online service.
Resources are wonderful. U of I has prided themselves in maintaining a vast store of accessible information.

CCSO undergrad lab has quality computers.

I like the vast number of resources the library has in its collections. I don't think I've ever had a problem finding something in a chemical journal or finding literary criticism on a German short story.

Fairly good computer facilities but there aren't enough Sun workstations.

Good collection.
The Info expert in the Grainger is very knowledgeable and helpful.

I like the online catalogs and the ews computers the most. Grainger is a cool place to study and has lots of valuable resources such as computers and printers.

The librarians are friendly and nice.

Because I've mostly been to Grainger, I like the open areas of study, both individual and group areas.
The study rooms for groups are really helpful for explanations at the boards. The carrels there are great too.

I understand that this library is one of the best in the country and that the rare book room is wonderful, I just haven't been able to take advantage of it yet. I like knowing that this level of information/material is available to me.

The number of books, the great amount of research materials available.

The collection is superb and the staff is exceptional. The folks in interlibrary borrowing have been unflagging in their efforts to track down hard-to-find sources for me.

The size of its print collection, both books and journals. It is exceptional, still, even though it might not stay that way if too many ressources are taken away from it. The Modern Language library and its wonderful staff. Courtesy and helpfulness of the staff in general.

I like Grainger the best. It is such a beautiful building and a great place to study. The tables are nice and so are the chairs you sit in.

ability to renew online, dropping off books at any library

Friendly service

There is a place to study! Yes, not the materials.

There is a place to study! Yes, not the materials.

I can find almost every journal I need.

I like the environment it provide for study.
I also like the IEEE CDROM database in Grainger very much!
there are enough of them so that i can get to them at all times

Outstanding collection of materials.

extensive system and collection

Wednesday, June 14, 2000
Page 45 of 151

Record_id Q_4_1

There are always TONS of materials on whatever topic you choose.

i like the way things are organized and depending on how you are studying you always have somewhere to go.

the hours it is open and the availability of different reference materials.

Has any book that a student needs to research on

Easy and prompt method for inter library loan service except the quality of copy.

Grainger's Group study rooms.

one level talk, the other not

The librarians are wonderful!

Incredible amount of books and information.

i rarely go to the library.

Unbelievably large collection, organized well, from which to pull information.

I like that there are many study areas. I like that the library has a large collection of journals and books.

The amount of libraries on campus, and that each library has its own specialty. That way when you are at the library looking for something chances are someone from your class will be looking for the same thing and you can work together.

There are two things that are really good in UI library: the library personnel(they are more than EXCELLENT), and the availability of material(I have found almost all the material that I was looking for)

I like the derth of materials....it's quite a collection. Also, many of the librarians that I have come into contact with (at the main and undergrad libraries) are incredible helpful and knowledgable– thank you!

they stay open late

lots of sources, very ussfull, studying is good there

The expance of the collections is quite helpful, although it is sometimes difficult to accutally locate the
Workers are very helpful, material can be found easily as the library is well organized, and full text material on the computer.

Generally has everything I need to get through my major--Music. Although it would be nice to borrow CD's from the Music Library, and not just records.

ease of retrieving articles

I like the range and depth of the collection. Library personnel are very courteous and helpful.

Group Study vs. Quiet study division. Course reserved books system. Good place to meet people. Lots of resources.

Wide variety of materials that are current

The amount and variety of sources available

easy access, depth of information

Wednesday, June 14, 2000
Page 46 of 151

Record_id Q_4_1

Without a doubt the extensive holdings of the U of I library system are an invaluable asset. I can't tell you how much easier it makes work when a journal or book that one wants is almost always available somewhere on campus.

Department specific libraries!

The library homepage

Request materials from other university libraries. Electronic journals and data-basis.

the incredible amount of resources available and ability to order material from other libraries

The libraries I frequent most are all located on the bus routes. There are printing services available as well as internet access. Individual study areas are provided. Library personnel are courteous and helpful. Library materials are readily available.

big

The collections are very comprehensive. I know that if I need an item, it's probably here and if it isn't, I can request it from somewhere else.
Size of collections; professional staff.

Request of materials to be mailed to my office

I can find ANYTHING I need in it, and loan periods are nice and long.

nice people, good service

The period of allowance to take books out and lenience with tardiness.
Availability to connect with external libraries

librarians at edu library and social science are really friendly and helpful.

What I like the most is possibility to receive material at office address.

It has a wide variety of materials.

the environment

Large collection of books/journals

The location is great, and everyone there is usually ready and willing to help with any questions... i like the fact that there are computers for students to use and the atmosphere is pleasant as well.

Everything

type resources

huge collection of materials

I like the size, the various subjects that are covered extensively, and the online services.

It has many materials in different subjects which is convenient to the students and staff.

quiet environment

good studying atmosphere

The collection-- the library has just about everything, and can get the materials I need with minimum hassle.

The U of I library system is very technologically advanced

Tons of information available

The convenient service with a smile and the hours open. The time it took to find the book I wanted was
very short.

1764 I love the video collection in the library that is available free of charge to all students.

1766 big collection, easy access, competent staff

1767 i like the variety of materials available

1768 The EDX staff is great

1770 Most of the material I need can be found somewhere in the library uiuc library system.

1772 i've never interacted w/ a staff so helpful and courteous as the staff in the undergraduate library

1773 Top Level of Undergrad for group work and the bottom level for quiet study.

1774 thestudyenviromet

1775 The amount of sources available.

1776 my study cage.

1777 It is great for finding anytype of information.

1778 I like to overall quality of library materials the environment of the libraries.

1780 I love the wide selection of books, and having my book requests campus mailed to my office.

1782 open almost all the time. a huge collection of interesting books. any kind of books about any kind of subjects.

1785 The large amount of resource available.

1786 Being able to access information about library holdings from home is very important to me. I have been extremely happy with the libraries capabilities in this area.

1787 I like the large amount of resources available and the individual college libraries.

1791 The innovation of equipment and services. The friendly, competent staff. The network links to external and the many 'internal' libraries.

1793 I can find materials in library, and I can find a quiet place to study.

1794 very good book and journal collection

1795 I have found the employess to be very helpful and courteous. They are knowledgable and approachable.

1797 Clean, safe place to study

1798 The increasing availability of electronic journals and chemical databases (Beilstein and SciFinder/Chemical Abstracts) has revolutionalized the usefulness of the chemical literature to me and my students. Having electronic access to all of the scientific literature and good training in search methods would be my highest priority.
Record_id Q_4_1

1800 Good selection of journals.
Alphabetical order of journals (no need for call numbers).

1801 Materials available

1804 Great collection of books and journals.

1805 The fact that there are books/journals/magazines/resources in practically everything. I think just the sheer number and variety of resources available to students has been very beneficial to the quality of my education. As a James Scholar, access to the stacks has provided me an edge in my honors projects.

1806 Convenience.

1807 The collection in CPLA, the branch libraries in general.

1808 i like the variety of resources and texts available

1809 Good collections, helpful staff, reasonable hours (except holidays).

1811 Open at ideal hours and good study environment

1812 resourceful

1813 Sheer volume, diversity

1816 ease of finding necessary information, writers' workshop (it that's part of the library).

1817 extent of collection

1818 Grainger Engineering library.

1820 At least there is one library that seem to be up to date in terms of technology, resource, and facility - Grainger. But I do find it inconvenient to have to hike over to that library, just so that I can study in a better environment that is better lit.

1821 The ability to have photocopies through interlibrary loan delivered to my office mailbox. Unfortunately, the 10 workday delay (in itself already a long time) is usually extended quite a bit.

1822 Diversity of documents and helpful librarians

1824 Graduate library collection

1826 It's huge and has a lot of stuff, including very current books and journals and also very old ones.
Online/web resources. Delivery to user's school/office address or the nearest pick up location. Possibility of off-campus borrowing, and reasonably efficient procedure and reasonable wait period.

The huge and extensive collection of books, even out of print ones, is very helpful and the hours are very good.

book collection & prompt service

Helpful librarians and service people that understand complicated questions

Providing Enough space for studying

The great studying areas up at Granger

Overall, it was very easy to learn to use. Also, when I have had questions the staff have always been very helpful.

**Wednesday, June 14, 2000**

**Page 49 of 151**

**Record_id Q_4_1**

The research librarians in the resource room have always been "extremely" kind and helpful. Thanks!! (you've saved many a paper/project from doom!)

Lots of places to study

I have never had the need to use it.

I am most pleased with the study areas provided throughout the library.

Vast library collection.

It is fairly easy to use and the people are very willing to help. Like how there are specific libraries for anything you are looking for.

I like the plethora of books. That is about it.

I very much enjoy the online access to journals, please encourage that as much as possible.

I like the tremendous resources we have available, and the ease of acquiring them (except for problems in library hours)

The size and scope of materials available.

many books

Great collection of books
I like the Library Gateway and the ability to search many libraries, UIUC or other, at the same time. I like the hours and I like the added access to the stacks provided to grad students. The reference staff is generally very helpful and courteous. I really have found the interlibrary loan services helpful.

Study carrels.

Everything is right at my fingertips. I really like the snack area too.

Meets my needs, generally

Infrastructure (except the number and kind of materials available)

I like the availability of all the resources

Everything's online

I like the accessibility of the libraries on campus and I feel that the hours are reasonable.

There are so many good places to study. Grainger is the best place because of the laptop connections and outlets.

It's a nice place to study and do work. Also, it's a great place to do research.

Being able to email journal articles to my account, and using the telnet gateway from my own computer.

The collection of materials and also the fact that I can order books from other libraries.

The university has a wide range of materials.

One of the largest in the world, can find pretty much anything.

Libraries are specific to departments.

I like the fact that a lot of the journals are online.

Wednesday, June 14, 2000
Page 50 of 151

Record_id Q_4_1

I like the hours the library keeps.

Grainger engineering library, because it provides an environment that is both visually stimulating and conducive to academic concentration.

Most like the web indexes...although they can sometimes be confusing to perform advanced searches. The young lady with the big glasses at the grad information desk...she is always so helpful and goes around asking people if they need help. NO other librarians do that...she's very nice. Give her a raise!

I like the number of volumes and the helpful staff.
1877 Extent of collection, both print and on-line resources.

1878 a quiet place to study

1879 I appreciate the DRA pickup option. It saves me, and my patrons, daily. I appreciate the quality and variety of on campus print materials. I appreciate full text online journal databases.

1880 We have large collection of books and journals.

1881 Tons of material are there

1882 It is a great place to study

1883 I am amazed at the amount of materials available. The international materials is fantastic.

1886 I like the fact that I am able to do a lot of research at home, and then go to the library to check out the materials. It saves a lot of time.

1889 I can find just about anything I need in the UIUC libraries
I also like the Question Board a lot too!

1891 Offer plenty of resources for any topic.

1893 the extensive collection of books, and the many different libraries around campus for different things

1895 lots of different sources are available readily or can be acquired easily

1899 Lots of windows

1904 1. lots of books held in the library
2. quiet atmosphere (grainger library)

1906 Ease of use.

1907 It has almost all research materials you need to complete assignments

1912 Size of collection, campus mail delivery, pleasant knowledgeable personnel

1913 Lots of resources.

1914 the quantity of resources

1901 It has a great atmosphere for studying, at grainger at least. I like being able to renew my books online, and the computers are a lot of help.

1902 Grainger has a nice 4th floor workstation lab and study area.

1908 there's a wide selection of libraries and they fit the various needs of the students.

1910 large selection, searchable with books delivered if need be. Knowledgeable staff.
The number of books it contains is spectacular. It's nice to have access to so many different works, and so many different forms of "reference material" (magazines, newspapers, etc.).

Mostly I am impressed by the hours.

We have a lot of material here. You can find much of what you need. I really like that you can return any book to any library on campus and not have to return it to the library you got it from.

I personally like the study rooms in the top of Grainger library, and the comfortable and various places of study in Grainger.

lots of stuff to chose from

Personnel helpful and courteous. I don't get into much library offerings except materials for class assignments.

The study areas are an excellent place to get work done, no distractions.

The abundance of works of literature.

The Library has a nice atmosphere that helps me to actually concentrate on my homework. It is nice to have no distractions.

It has an excellent collection...

Very good service and convenient to borrow books

I find the collection large and varied, and I especially appreciate the ability to have a study carrel in the Main Stacks.

Very extensive collections and thus easy to obtain most materials.

The large collection of books and journals and the inter-library loan service.

Inter-library loan system and reading carrels.

Very good collection--good and friendly staff

The librarians are always so quick to help and are very knowledgable. It is refreshing to know that one can always count on them.

The ability to reserve/renew items online. The breadth of books and journals. The length of time that items can be checked out. That we get notices about overdue items before being fined.
How many there are
Remote access and ILL are quite good.
The large number of holdings of print materials on Meher Baba.
The wide variety of sources and information for reports.
The computers that are available
The incredible collection - I rarely needed a journal or article that couldn't be found somewhere within U of I's system.
Very convenient and helpful.
I like the study carrels the most at the University of Illinois Library.

Wednesday, June 14, 2000
Page 52 of 151

Record_id Q_4_1

Good, convenient hours with a plethora of resources available.
I don't know
What I like most are the online electronic journals that make getting material for the research of a topic a few mouse clicks away, rather than a long and grueling hunt for a journal somewhere, and then finding the appropriate material in it and copying everything with copying machines.
I like the myriad materials, such as books, magazines, and videos available.
The wide range of materials, rare books, government documents from other countries, the availability of hard to find african books, the loan periods
I've never had a problem finding anything, nor any problems with the libraries in general. I am really satisfied with Grangier, although I almost never need to go there.
Grainger is a great place to study, I enjoy all the computers.
It is where I spend all my time. I just like the ambience
I like the large collections and the convenient hours.
There's a huge selection of books, I can always find something that I need
Huge collection in STX.
1972 I like the library collection

1973 I enjoy the space available at Grainger for studying, not only individually but in groups also. I also find the computer labs in the basement and fourth floors to be very convenient.

1974 Various of literature search.
Interlibrary load service.
The gentleman library in the Math library is always very helpful and provides excellent services.

1975 knowledgeable staff and the incredible amount of resources.

1971 Content.

1976 There is more than enough information. The information needed is here, and if it's not the staff is willing to help locate it elsewhere. The staff is very helpful.

1977 services are really good, very convinent to get books. It's a large library

1978 That it is open late, that it has a lot of books

1979 there is a lot of material to suit our needs

1980 many sources located on campus, online search engines, Beckman reference copying services and getting books delivered to Beckman

1983 I like how there is an enormous amount of materials that can be very useful for classes.

1984 Many books to choose from.

1985 In the Undergrad there is a level for quiet study and a level for group study.

1986 Delivery of books to dept. mailboxes.

1987 Everytime I need help, there's been someone who knowledgeable to answer my questions

Wednesday, June 14, 2000
Page 53 of 151

Record_id Q_4_1

1988 Computer labs, availability of texts

1990 Deep collections especially of older books and journals.

1991 The information available of study material (quantity and quality).

1993 It has every book I could possibly want/need.

1994 There have been only a handful of instances where I needed an article or a journal and the Library system
1995 It is opened 24 hours during finals.
1996 it has alot of what i need in the way of journals
1998 It's very well furnished, both in terms of book collections and environment, except those older math and physics libraries.
1999 Excellent selection.
2001 There was always someone available who was able to help me find what I needed.
2003 1. huge collection of materials
      2. access to materials on line
      3. ability to borrow materials from other universities
2005 large selection
2008 Grainger Library is awesome!
2011 interlibrary loan and electronic journals
2012 The large number of books available and the magazines on the computer that can be e-mailed
2006 The availability of the materials, particularly the fact that if a valuable piece of work is not in the collection, the librarian is willing and able to acquire the work. This has helped my research a great deal.
2009 The quiet levels are important.
2016 I like that I have the ability to research materials on the web from the library homepage and have them e-mailed to me.
2017 I like that the library is so big and there is so much information to be found there.
2019 Almost any article or book I want is available in one of the libraries, and if it is not I can have it mailed here.
2021 The amount of resources is very satisfactory. I like the online databases— they are convenient.
2022 Internet & ethernet access
2024 willingness of the library staff, wide range of resources
2025 The library is an excellent place to meet groups to work on projects.
2026 i like the people who work there. they generally are very nice and willing to help. i rarely run into someone who doesn't really know what they're doing, but if there is someone like that, there's always someone else there who can help them.
2027 Size, organization of collection.
Record_id Q_4_1

2029 Quiet study atmospheres
2030 Selection.
2032 Vast collection size
2033 size of collection; but not sure what to make of the fact that more than half of the stuff I borrow is owned by other libraries.
2034 large number of books
2036 It would not be proper for me to comment, since I have limited use of the library system.
2038 The full time staff people are always able and willing to solve any problems that I encounter- it is good to know that if there is a problem they can help.
2040 big... lots of resources and places to go
2043 The hours are very good!
2044 I like most things about it
2046 Grainger is a great place to study in groups or alone. The environment is comfortable and safe.
2041 There is a ton of material to use.
2047 I like the ability to get a large amount of information about any topic. All the information needed to create a complete background can be found in the library.
2048 The department specific libraries are much more convenient than if a small collection of libraries were to have large collections.
2049 I can study in a quiet environment and get things done there.
2050 The library is huge and has almost anything that I am looking for.
2051 The sheer size and variety of the collection.
2052 underground
2054 I like that most of the books that I needed were apart of the collections at the university
2055 There are places where it is very quite so I can study. I also like the librarians and the helpers because they have helped me a lot and they know a lot about their materials or find someone who does.
there is always staff available to help you find things that you can't find on your own.

The database computer system is simple and easy to use.

I like the fact that you can access magazine articles online as well as finding the books you need through the online program. I also like the amount of space there is to study in a private area.

its location, its easy to get to

Internet Access/ Computers

I have found what I needed there as well as people to help me find it.

I like that I can get many resources from my own comptuer and I can get full text. It is very helpful when doing research. I also like that their is a reference librarian that can help me do my search if I need it.

Wednesday, June 14, 2000
Page 55 of 151

Record_id Q_4_1

The Stacks and sheer amount of information.

It has so many resources to choose from and easy to get to. The online service is very good and I love the audio visual services.

How all the libraries are interconnected

The electronic journals

The Staff in the Natural History Survey Library is exceptional, as are the materials, but their printer is out of date and the library is too small and cramped.

Very convenient and easy to use the services

a lot of materials like newspapers and magazines.

They have Everything I need!

I like the vast collections of research material in the departments here.

I found it easy to adapt to the library system which made adjusting to college easier.

The magazine colection is very impresive and well maintained. I like the fact that I can borrow books for the whole semester at a time.

The large selection
The departmental libraries are fantastic. You have quick and easy access to relevant sources without having to run all over campus.

The vast resources available

Prompt service. Quality of collection.

lots of materials.

I have encountered friendly, helpful, personalized staff in the ALS library and for that reason have enjoyed using that facility.

It's quiet on the first floor of the Undergrad, but I can still be able to talk if I go to the second floor.

Quiet place to study

Hours are pretty good, and most of the staff is fairly helpful.

There are really a lot of books, and there are friendly and approachable staffs to help. (But more often than not, they are busy dealing with other students.) Quiet environment.

The people that work there are very helpful in trying to find an item on the computer or elsewhere

the departments—art and architecture library. Its convenient. I never have to go elsewhere

Ability to use online resources

convenient, nice place to work

It offers a lot of resources, regardless of media wanted.

It seems like they have everything you need.

---

Wednesday, June 14, 2000
Page 56 of 151

Record_id Q_4_1

Nice selection of books

The staff at the Architecture and Art Library. Friendly and courteous. Great knowledge of books and articles on the subject.

I like the availability of books and articles

Size of print collection—and this needs to be maintained.

Friendly, fast and well-informed service.
I like that I have remote access to the library. Since I don’t live on campus this makes it easy to find things, should I need to.

The number of resources that are available. I am afraid I am very spoiled.

easy request and deliver of print materials; access to an increasing number of online full-text databases; being able to search for articles online

It has a very wide range of materials

the volume of books. It’s great! Anything we need is here. Also like the hours generally, except Saturday/Sunday nights.

I like the study areas - the group tables and the individual desks.

In the main library and undergrad I have encountered proactive library staff who ask if I need assistance. This has made me feel more free to use the grad asst. and librarians as resources.

excellent collection of books and interlibrary loan system is very good!

Amount of info available

grainger and it’s study area.

There is a wide selection of books and other materials.

Many books and Journals in the library.

Access to the physics library after hours!!!

I feel that the library has a wide selection of books and journals, which I find the most useful in my research.

The Music library has a very wide selection of scores, recordings, and other source material from which to choose. This is very nice!

The hours are convenient and there are always people around to help if I have a problem.

I only really use the ricker library, as I am studying art history. That said, I think I like the location of that library in relation to most of my pertinent classes.

I like that engineering has its own library where just engineering can use them. Many projects are focused on the computer and not just web surfing.

the size is great, lots of materials

I like the undergraduate library because the bottom floor is quiet.

convenient, free

Sheer size of collections, and the availability of materials

open pretty late.
2139 Hours for the main libraries are perfect. The fact that they stay open late and open early has been great.

2140 There are many resources available to you and the librarian are always willing to help.

2141 They are generally very helpful.

2144 There a lot of them ans its convenient to access.

2147 The vast array of books in its collection

2142 The plethora of materials available.

2145 1. The computer interface to requesting books and Campus delivery
      2. Study carrels and Workstations

2146 I think we have a great collection of works, and have found it easy to locate materials if they're not at UIU, either by myself or with the help of a staff member.

2148 Nothing. The first time I was in the U of I library was in the fourth semester out of the four that I've been in this school.

2149 It's huge.

2151 Its size

2152 Its really big

2156 large selection of books when I need them

2157 Grainger library was very quiet, allowing students to focus on their work. Computer, internet access was very helpful.

2158 Librarians always ready to help with any research problems.

2160 I like the online access available via the U Of I Library Homepage.

2161 I like the amount of room there is to study at Grainger. It is kept very quiet and it is easy to be efficient in your studies there.

2162 I like the study areas

2163 The courtesy of the assistants. They have the time to answer all the "naive" questions that students bring. They are extremely caring. That has encouraged me to use the library more often even just to sit there and read.
accessibility via www
many materials
the collection and the scope of the collection available to library users.
I have only used it a few times so I guess I am not a very good one to have done this survey.
There really is a vast number of university libraries...and if I could learn how to use the libraries...I could actually find this wonderful array of knowledge!
the quality and number of places to study
That we have such a large selection of works.

I am absolutely amazed at the library's convenience and abundant collections. In my opinion, it develops fast towards a modern electronic-based resource. Everything is going very well!
Good study environment
Decent computers with fast internet connections
Librarians and staff at Biology library are very helpful and friendly.
It is a good place to study.
The hours are very nice and long to gain access to materials.
I love how the online catalog will allow me to order materials from other libraries I can't get here electronically--and have them delivered to my office mailbox.
I enjoy the late hours that the library is open and I always like the fact that I can always study in quiet in the basement of the undergrad library
the librarians are very nice in the undergrad
Knowing that there are so many materials and so that so much information is available
I am proud of the size of the University library, accessibility, abundance of the significant materials, and a broad range of coverage, etc.
Librarians, wide range of books, map and geography library, institute of labor and industrial relations library,
I really like that I can find basically anything I need here. And if not, the interlibrary loan is fast and easy.

The materials available for the students.

Student hourly help is generally high-quality, with cheerful dispositions and good attitudes.

The quantity of books is impressive.

there are many of them

almost complete collection of the materials in my area (electrical engineering).

the staff are really friendly and helpful

Responsive library faculty

Some of the librarians at the law library are outstanding...especially Jane Williams at helping students find obscure information, even foreign law materials.

there is such a vast collection of works and information.

The easy access to computers and ability to find books anywhere on campus.

The telnet search because it is easy

I like the fact that we have so much available to us. I really like that our library is so big, and the people get your books rather quickly.

There are tons of books and resources, and lots of individual study places.

lots of resources
Article Databases are helpful & convenient.

I like that there's always someone who I can ask for help if I need it. I have trouble with searching for articles online and there's always someone in the undergrad to help me out. It makes research a lot easier.

The friendly help, the computer system and how easy it makes it to find materials

Accessibility to the card catalog via the web.

Librarians are helpful.

I like the study rooms and the cubicals at Grainger Library. They are nice and you can plug into them individually. However you cannot do this at the Undergrad. Also when a light goes out in one of the Cubicals at Grainger it takes them a very long time to replace.

A vast majority of the time, one of the many libraries on campus have what you are looking for.

It's incredibly huge, highly accessible, and convenient.

Convenient location; vast variety of information at my fingertips.

Interior decoration

The quantity of subject specific libraries

quiet

Phenomenal collection!
Quiet and private study carrels in stacks.

I find it very convenient that, in most cases, I don't have to leave my room to find resources or abstracts.

I like the fact that materials can easily be searched for over the internet from home, and that books can be found at and delivered from other libraries.

The atmosphere is very conducive to studying for me, and the librarians have always been extremely courteous and prompt.

I have never had a problem in finding what I need. The libraries are laid out in a very simplistic fashion making it easy, I think, for anyone to use with ease after one or two times. What I like most is that a vast majority of the libraries are all in one building.

Convenience of ordering books to my mailbox
Convenience of ordering books from home
Convenience of returning books to any library

Plenty of reserve copies.

Large
Comprehensiveness. Usually, I can find what I want.

The library has an excellent amount of books.

I like the outstanding breadth of information available at the libraries, all searchable from my computer.

cant amounts of diverse information from many sources.....

able to study in Grainger

The availability of help and the willingness of the librarians at helping students.

It has a lot of useful resources that aid in researching projects.

remote access, integration (intra campus and inter library)

Ability to research/find materials online

the online journals

I like how it is broken up into different departments i.e., education library, art and architecture library, etc.

lots of resources!

convenient hours

Very expansive collections (especially journals) for specific subject. In my case, the biology library is useful.

Cozy space, neat shelves, clean windows, computers

I really enjoy Grainger- the group study rooms and the comfortable chairs. I like how the libraries are a good place to study without distractions. I have had many friendly, helpful, and knowledgeable library staff help me, which I appreciate.

Willingness of ACES library staff to assist me in depth

The information and unbelievably immense collection of books, magazines, newspapers and any other library materials are fantastic and very complete.

It gives a comfortable place to go and study when needed. It is generally quiet and you can almost always find a place to study (except during finals!)

Variety of books that are (potentially) available.
There is always help there and there are many useful resources.

There is a lot of material available.

I like how expansive the collections are. I also like how easily you are able to get a book from another school.

The fact that it's got the materials you need most of the time.

I like the fact that I can usually find what I need at the library and that the staff will try to help me if I cannot find the materials I need.

The outdoor courtyard is beautiful.

Can find the materials easily.

**Wednesday, June 14, 2000**

**Record_id Q_4_1**

I like the fact that there is a library at Vet Med that provides materials specific to our program and provides a place to study and eat lunch.

Good place to study.

It's wide variety of sources.

The enormous amount of materials available students.

Not so small.

The incredible selection of materials is very useful. I don't ever worry about whether or not we'll have a book.

The facilities such as Grainger engineering library are well-kept, and provide an environment conducive to learning.

Sport discus.

I do like the fact that you can get articles online in full text.

Plenty of documents are available for research purposes.

Convenient location, good collection of books and journals that I need for classes. Also good hours.

I like the fact that it is open late and that there is so much access to academic journals online.

Great system! Lots of very helpful people! Law librarians have been particularly helpful with finding odd sources.
2306 It seems to hold a lot of information; keeping a large variety of materials.

2307 I like the vast collection of about any subject one could be interested in. Also, the convenience of obtaining materials is a nice benefit for a non-academic staff member like myself. Last, the ability to obtain materials from other libraries is a plus.

2308 collection

2310 a place to study

2314 The variety of study environments and resources. For example group study rooms and individual study cubes and computer, web, search engine resources.

2315 I enjoy the wide range of books provided in the undergraduate library and those of particular subject-oriented books within the specific libraries in the Graduate Library. I also like how there are many online resources that can be accessed by a home computer that facilitates going to the library, especially if one lives far away.

2316 convenient hours of operation (u-grad)

2318 I like the fact that the library is one of the largest in the country and that it has a large collection of books that some university libraries don't have.

2323 There is an extremely large selection of books, and the web interface to the catalog is very useful.

2330 Gives me a quiet place to study

2332 The staff and search tools are highly effective.

2333 Our collection is vast and great.

2335 Soft chairs in Beckman

Wednesday, June 14, 2000
Page 62 of 151

Record_id Q_4_1

2337 The many libraries to choose from, the abundance of resources (once you figure out how to find them), and the quiet areas and talking areas.

2328 The IEEE machine in Grainger is a phenomenally useful reference. Please continue to acquire the latest CD cartridges. It has been by far the single most useful resource for me.

2329 The people are very friendly and helpful. However, when looking for the browsing room after a computer search told me that a particular book was located there, I was sent to a couple different areas of the Undergrad Library before finally being sent to the Union. If the staff is unsure about the answer to a question, they should be able to immediately ask for help instead of guessing.
Grainger is a very building desk staff are usually helpful and i like being able to research from home.

I like the fact that things are nice and categorized for making it easy to locate items

I like that it is open 25 hours during finals. i wish it was open later on fridays and saturdays.

it has many resources

There is a large amount of information available to the students.

The journals—hopefully the library's budget for new journal acquisitions will be kept up!

the amounts of information i can get in a relatively easy way.

Very clean and big.

Easy to locate items; sufficient length of time to keep items; availability of course reserve materials.

The easy accessibility to materials, if the university has them, and the friendly and helpful advice of the librarians.

on line full text is very convenient, but need better improvement to user friendly.

Grainger computer labs are good.

I like the fact that I have access to so much info, I rarely cannot find articles or books. I think what I like most are the departmental libraries, mostly because of the convenience.

It's fine, a place to sit, but I don't usually use the library

i have no trouble finding sources for my papers because there are so many books and journals available

It is easy to access and the staff always seems to be readily available when needed.

there are a lot of resources available for the picking.

Rich materials such as books, journals and magazines.

Accessibility to a variety of materials on many subject, and the ease in which these materials can be found through computer research.

I like that it is in a convenient location. It is right on the quad so that in between classes i can always go there to study or get on a computer to do some work or print up some class notes.

I like that there is always someone around to help me. In addition, I have taken out several books over the semester and the amount of books and the tome limit to which I have to use them are great.
They're at good locations on the bus routes, so they're easy to get to. The collection of books is nice and I'm very satisfied when I find a lot of books as references when writing papers. The staff is very nice. I especially like the vending machines in the undergrad.

I like the atmosphere at the library. It is a comfortable place to study.

It's very diverse.

Wide selection of books.

Ability to search for most documents online.

The hours are "workable."

Existence of departmental library (Physics) and a decent collection of books.

I love the variety of sources available and the convenience of searching (and even holding) some of those materials through telnet or the Internet.

The staff in the main stacks and the departmental libraries are superb, they are kind and helpful. If it were not for my two departmental library staff and the staff in reference I would not be able to find any journal.

Very good places to study.

I use Grainger Engineering Library on a daily basis. I am more than satisfied with its location, the variety of work spaces within the library, and the number of workstations. I can conveniently stop by the library for an hour when I have a break in classes. There are designated areas that help for quiet studying versus group studying and different work spaces, catering to those who prefer a study carol over a table.

In previous semesters when I was on campus (I am away from Urbana for this semester), most of the papers/journal articles I would look for were easily found in nearby library branch (Mathematics or Grainger).

Inclusiveness of collection.

The online catalog was easy to use after taking the prep course in using the system. Librarians have been readily available to assist me for a research project. I like being notified when books have come in and being able to pick them up at a convenient library.

The fact that you can check the library collections from home through the computer.

The collection. Thus far in my research I have found the University of Illinois to have the best quality collection.
The librarians are always very helpful and it's a much better place to do homework compared to the distractions of the dorm.

The hours that they are open is the biggest thing. It is hard to study in my room and it is easier to be able to study there, have resources and use computers if needed. It is a close and convenient place to meet with groups because it is near campus and it has a lot of room.

excellent collections
delivery of books to offices
online access

it's expansive, knowlegable staff

Study Carrels
Selection
Journals online and computer labs

Wednesday, June 14, 2000
Page 64 of 151

Record_id Q_4_1

The wide range of material available.

Overall, good collection of journals in psychology.

Grainger is a nice beautiful building. I like being able to use the web to find books and articles

Print Journal Collection
Electronic journals
quantity of material.
It is very extensive
Helpful staff.
variety of collections.
library hours.
huge collection.

extremely helpful staff in reference/info desk.
The resources

I like the people who work there because most of the time they are just students like me so I can relate
with them better. And also they are very friendly and helpful.

2419  For most anything, if you want it... it's there somewhere.

2422  The Law Library is gorgeous and has a great study atmosphere.

2421  Has a pretty big selection of resources.

2423  I absolutely LOVE how very helpful and friendly the staff has always been, and how quickly and responsibly they address my questions.

2429  I like that the computer can tell you whether or not the book need is available and where. I also like that you can access databases from personal computer. The libraries, in general are easy to navigate once introduced to by staff or map.

2430  The online resources!

2432  I like our huge collection of books.

2433  huge collections and length of loan period

2434  vast amount of resources available...can almost always find information that I need

2435  delivery of articles not on campus

2436  I like how it has became such an interactive tool and so automated from all area inside and outside the libraries.

2438  I like the accessibility of resources and how easy it is to find them

2439  The library has many sources available for me on my subjects. I have to use many journal articles for my classes, and I can always find one right away. They are very organized. They also provide a good study atmosphere.

2440  Access to so much relevant material.

Wednesday, June 14, 2000
Page 65 of 151

Record_id  Q_4_1

2441  The UI Library Webpage.

2442  The staff is very helpful in finding resources.

2443  the information online is adequate.

2447  Very large collection of books and materials

2448  The amount of information available.
Helpful staff. Online resources. Large selection of books on reserve.

It's usually easy and fairly convenient to use and to find materials.

It is open very often. There is plenty of sources. People help you in your research.

I love the main stacks which I get to explore with my stacks pass, I really love the collection in general because of both its breadth and depth. Illinet Online is a great help in searching for materials and I'm glad the Web form is accessing more of the catalogue (but I still use telnet). I also like how I can call or use the computer to renew books.

I can reserve and renew books from my home computer and have new books delivered promptly to a nearby library. I can have whole articles e-mailed to my student account and avoid taking a trip to a library.

Excellent journal collections in most of the libraries.

I like the amount of books that are available. It is also fairly easy to get help on topics. The hours are pretty nice too.

There is such a wide selection of resources.

The Vet Med Library is so great. I never thought a library could be so thorough and complete. It has everything we as vet students could ever want as a resource. Great Job!!! No complaints from this vet student! The staff is EXCELLENT!!!

The extensive print materials available and the remote availability of services.

The amount of materials there is amazing, making research a lot easier. The staff is always very friendly and willing to help.

The online full-text journals are an excellent resource - saves everyone a lot of legwork. I wish there were more journals online, and it would also be helpful to have full-text articles online from issues prior to 1996.

There is a very good collection of specialised academic material and it is placed conveniently close to the teaching rooms and offices.

Availability-right on the quad-can go to it in between classes and use the computer study areas.

The promptness of a book being at the stacks after it is requested. It really saves the user time from having to go from library to library, and it only takes about a minute to get the books once one goes to the stacks to pick up the book.

What I like most about the library is the wide selection of books, newspapers, and magazines. You are able to find almost any book under the sun. This point is especially important to me since I spend much
time researching in the library because of my majors. The library staff is also quite helpful and understanding. They are always around to help you when you need it.

Wednesday, June 14, 2000
Page 66 of 151

Record_id Q_4_1

2472 The long hours from which I could study late at night.
2474 Our Beckman librarian is most helpful. She always handles our requests in an expedient manner, and is very courteous.
2475 access, volume, service
2476 big, lots of materials available, friendly environment
2478 The extensive copies of materials available.
2481 It is a very comfortable study environment with few distractions
2473 Size and scope of journal collection
2482 Staff assistance in locating materials off campus
2486 huge collection but need to improve journals and make sure that people won’t bring drinks and food into the library!!!!!
2487 The location of both chemistry and biology libraries and the fact that whatever I cannot find in one I can find in the other just by going online.
2489 The staff is very helpful and is able to answer most of the questions that have been presented to them. The resources available are also very helpful.
2490 selection
2491 I like Grainger because it is quiet and very conducive to studying.
2492 The thing that is most impressive about our library system is the sheer size. We have books on anything and everything that you can think of. When my teachers give me a crazy paper to write I know I can still probably find 20 books on the topic no matter how obscure it is.
2494 good variety of books
2495 I like the ability to access online journals, downloading the pdf files and printing them from my computer - I don’t have to spend a lot of time walking across campus to photocopy a paper I need (unless it is several years old).
2496 Everything is there - you just have a hard time finding it.

2497 I like the quietness of Grainger which gives me the ability to study in a positive environment

2499 The resources for finding research materials.

2501 study areas, computers

2503 the possibility of getting just about any resource I can't think to request

2504 The amount of sources in the library and the ability to easily attain them

2506 I like how one can go to any library and get general information.

2507 The online help is very beneficial; I would be lost on some of my projects without it. It is a great place to start research

2508 There are lots of resources.

2509 In many ways I like UI library: Collection, staff, services and, etc.

---

**Wednesday, June 14, 2000**

*Page 67 of 151*

**Record_id Q_4_1**

2512 location and size

2514 We can find materials using the internet and borrow books from other libraries easily.

2515 provides a place of comfort and peacefulness

2517 EVERYTHING is here somewhere

2520 lots of books

2521 The library staff is extremely helpful and friendly.

2523 Very easy to find what you need quickly.

2522 The size - I can almost always find what I am looking for.

2524 The massive collections. I was borrowing material from this library for three years before I needed for a book that this library did not own. It's an awesome resource, and the most valuable asset the school has. Classes and professors were frequently just busywork--my true education came when I was reading alone in the library.

2525 good study environment

2527 The library has begun to focus more on on-line scientific journals which have full text accessibility.
I like Grainger's study area because it is clean and very nice with everything you need in each cubicle.

Wide subject coverage, and good depository of gov't documents.

There are many different options one has for studying....a group environment or a single study environment.

ability to access so many books

I like how the Undergraduate library has so many study carrels. There is a variety of places where one can study.

the books

big and comprehensive, making the effort to go online

Very easy to locate resources through the online system

There are so many libraries! It's nice to know we have so many resources available to us.

Huge selection of materials available to students.

The librarians seem very knowledgable and have helped me find important research materials many times.

Everything I could possibly want is on campus somewhere.

friendly, helpful, librarians

large print holdings

The private study areas at the undergraduate library.

Accessability to a number of items.

A large variety of possible references.

There are plenty of library resources to do a paper or research any topic under the sun. The reference people who are there to help are extremely helpful also.

The great quantity of varying materials makes researching much easier.

I love the actual main library building. It provides a wonderful atmosphere to work in.

Satellite libraries for individual departments with excellent collections.
The library that I have most used, Grainger, is always very conducive to studying. It also has great places to meet for group projects and is in general, just a great library.

The best part of the library is that I have access to any article or book that I have identified in my database search. Not once in the last 8 months has something not been available (if it was not there in the network they got it from wherever it was available). That is fantastic. Makes research easier.

Easy use of the online catalog, complete collection, some library staff are very helpful (some are not), easy to locate the desired materials, convenient study space (especially at Grainger).

Most of the librarians I have dealt with are very helpful and knowledgeable. I have also been pleasantly surprised at how much information we have readily accessible.

It great collection (but unfortunately this is not being adequately kept up).

The vast amount of resources

Plenty of resources

The broadness of the libraries collection

I like that it is convenient and there are so many books to choose from. Also, the reference desk people are extremely helpful

Extent of the information available

The ease to find articles and the delivery service.

The number of books is excellent.

Comfortable reading areas

Interlibrary loan and department office delivery services.

I have always been able to find everything that I need. There has only been one time when I NEEDED a book that was already checked out. Fortunately I was able to drive to Illinois Wesleyan to check it out with my UofI i.d. I greatly appreciate the depth of our catalogue and the interlibrary loans.

It is so large you are bound to find something to help you with your research. There are also journals that are pretty old so you can almost use those now as primary documents when writing about issues in the twentieth century.

Studying areas are good.

The thing that I like most about the UofI library has to be the friendliness of the librarians!

The lower level that is kept extremely quiet at all hours.

Collections and people who work in them.

Has all the books I need
There is a vast selection of materials

There are a variety of resources to fulfill every need.

There are so many books, hard NOT to find a book you need.

The library’s impressive book & journal collections, including the Rare Book room. The ability to have materials sent to departmental mailboxes.

The library staff are courteous and a wonderful help!

The staff is very helpful, the hours are convenient, and the libraries are very organized.

The helpful library staff and ease of finding materials.

It has just about everything...so there really isn't much to complain about.

The wide variety of books and journals, and the timely of interlibrary loan of those the library doesn’t have.

Delivery of campus materials and ability to request materials on-line

The overall thoroughness of the library system as a whole is very complete. I like the fact that there is not one main library, but a series of them. That way, the materials I am most interested in, which are usually in one subject grouping, are housed in one place close to my part of campus.

It is a good place to study

Good place to study

Collections and services

the reserve system

nice and kind librarians

its comprehensive collection

The amount of material that is available.

the availability of the resources and the ability to obtain other resources if they are not available here.

I love the study carrels. They really give me a place to get away!

Very good about helping us get the materials we need even when the Illinois library does not have it.
I like the availability of material and the assistance provided by the staff.

The library is very complex and covers a very broad range of materials over a broad range of topics.

Number of materials available and getting books/magazines/journals from other schools

I almost always can find what I need.

Many of the journals that I need are usually available.

It is a quiet place to get away from my drunkass roommates so I can study.

I enjoy going to the Library knowing that it is a quiet place where I can accomplish lots of my work. I love the large tables, because it gives me lots of room to work.

Wednesday, June 14, 2000
Page 70 of 151

Record_id Q_4_1

I was usually able to find the materials i needed and use the computers efficiently no matter how stoned and how drunk i was.

I like the fact that there is a place somewhere that you can go and have silence to study.

makes researching easy and quick through illinet online and other web services

Remote, on-line access to the catalog and journals.

I am most pleased with the online interaction availability of the library, especially for the journal databases.

The most comprehensive collection I have ever had access to. It was, in the mid 1970's, a truly great library. It still beats Northwestern University's and Indiana University's hands down.

I feel that the reference help at the Education library is excellent. They are always willing to help me find material and will spend any amount of time helping me until I find what I am looking for or I decide to give up for the day.

Study areas are good in Grainger
ease

It's somewhat wide selection.
The locations

It has just about every journal in print (in the sciences at least).

Being able to search, order and renew books on the computer is extremely convenient. The staff is very helpful and generally pleasant.
I love the chairs on the top floor of Grainger. Grainger is great in almost every way.

It has a lot of sources

The convenience of the online services, and the convenience of library locations.

It has an excellent variety of contents

Grainger Library is my favorite because it is quiet and a good place to study during the day. I like the access to the computers there and they have all the necessary material I would need.

Whenever I needed something, I always got it. If I didn't know how to get it, someone on staff helped me.

It's big and has a lot.

The huge amount of materials available.

The fact that it is open until 1am, on most nights.

1. Collection of Russian books, novels, literature
2. Plenty of on-line services and reference sources

I like the long hours.

The staff available to help is the best part of the library. They were always willing to help and very kind in addition to being very knowledgeable.

I like the professional atmosphere and cozy environments of Grainger

Good web site design. Extensive print collection.

Wednesday, June 14, 2000
Page 71 of 151

Record_id Q_4_1

the great selection of books.

The voluminous collections. The Self-Help section in Undergrad library. Late hours are good although Sunday mornings could be earlier.

kind people working there.

The Grainger building has plenty of room for group and individual study.

can use it almost anytime I need to, online and otherwise.

I can find most everything I need (but it has taken me years to figure out how to do it on my own.)

I can only comment on Grainger Library...
Pretty good collections. Database of shelved books is kept current (books listed as shelved are shelved). Overall a good study environment, both for written and computer assignments.

Everything I could ever what is right there. I'm always surprised when I search for something obscure and it's actually there.

easy accessable, open long hours and it's nice to have the 24 hour thing going during finals, lighting is great-keeps me awake!

It has a large collection of books, journals and government documents.

Location.

I like the locations of the libraries and the quiet environments. It is nice to be able to go and get work done, and the hours are pretty convenient. The atmosphere of the building at the Undergrad is very nice.

wide collection of periodicals

Lots of books

Fascinating Collection

they can find the book that you want

open most of the time and variety of materials offered

Lots of information for students to use to find research on papers and other things

Readiness of employees to help.

Has an excellent selection of foreign monographs.

helpfulness of employees

The environment is good. It provides a nice quality study area with resources available when you need it. Love the programs that the library offers and staff generally seems very friendly and helpful.

Large amounts of information available.

Can check out books for a very long time

I love the web access to find books and articles. I like being able to figure out which libraries I need to go to and what material the libraries have without having to be in the library

the large collection of material related to my area of study, help to obtain material through interlibrary loans, helpful library staff
It's open all the time.

There is a vast supply of material on every subject.

That I have a capability of using the library without every having to go to the library.

it's the biggest and best kept

Staff is willing to help out and most of the time very helpfull. I also like the fact that there is lot of material available to the students

The large print holdings, book, newspaper, periodical and mss.

The staff is the most helpful. I've never had a bad experience with a staff member.

I like the environment of the Grainger library, because people are there to learn and not fool around and ruin it for others.

I like the environment of the Grainger library, because people are there to learn and not fool around and ruin it for others.

The accessibility to so much info.

1 - the number and cleanliness of personal study spaces
2 - safety inside libraries (security personnel are prevalent)
3 - number of books available

The education library has many great resources for teachers to be to use in lesson planning.

The library's staff go out of their way to assist patrons. The collection is top notch. The availability of online databases is also wonderful.

The number and variety of resources is tremendous.

Staff and collections

large collection

You can find just about anything that you need - there is a huge variety of sources and places to find information.

The Interlibrarian Loan staff and their level of efficiency is outstanding. I find the library hours quite generous.

The vast amount of material on every subject and the ease of finding things within the library are the libraries strong points.

Complete Collection
I like going to stocks and look for the book I want to read. When I am searching for the article in the journal that is not available in the labrary I want to get the copy from other libraries as fast as possible. Some experiments cannot be delayed or canceled because sudden need for the information cannot be recived on time.

Inter-library searches and loans

Lots of stuff online. The music library in particular is awesome. Whatever journal or periodical I could possibly imagine using is on file there. Very extensive, very useful.

The peace!

*Wednesday, June 14, 2000*

*Page 73 of 151*

**Record_id Q_4_1**

From my contact, the professional staff are GREAT. The student staff on the whole stink rotten socks. Journal collection is very good.

It is a quiet place to work.

Being able to study there.

It is big.

I definitely like the location of the undergraduate library the best.

The sheer volume of information ensures that I will be able to find what I am looking for.

People are very willing to help.

There is much information and the friendliness of a few of the librarians at Grainger, who are willing to help find what you need.

There is a large selection of materials if you know where to look.

I love being able to get more than 75% of the journals I read online.

the vast materials and resources available

Doing searches and having material delivered to my office.

I think Grainger Library has a very conducive study environment. I love studying there because it is quite, I feel safe, and I accomplish a lot.

Delivery of materials to campus offices
how all the libraries are connected as one unit

The collections are updated and well maintained. You can find practically everything you need easily and quickly.

there are a lot of books and people normally help you find them

Easy access to information, good location, helpful people, good hours.

Extensive materials.

Large selection of books.

The new Illinet system makes it easier to find materials.

convenient

There are so many libraries to choose from, therefore there is so much information available. The librarians are very knowledgeable. You can get just about any journal article that has ever been published. Also, all the libraries are making more material available in electronic format.

The size of the collection is great.

the online catalog and databases can access from my room

The amount of material available

electronic search

Wednesday, June 14, 2000
Page 74 of 151

Record id Q_4_1

lots of books

I like that I can search for books/materials online, reserve them online and choose their pick-up location.

Delivery of materials to my office

i have found the helpers at the education & social science library to be wonderful!

The amount of resources and their accessibility

the great amounts of resources it has.

n/a

i like how material is available for research
that there are libraries for different majors
It is a great place to meet for group projects
an enormous amount of information, it is impossible to not find information on a topic. I like that you can access it through your home computer.
The departmental libraries are very good.
It has a variety of informational books to choose from. It is also a great place to study.
It is one of the most expansive libraries that I know of.
It has a lot of information
I like the fact that the whole bottom floor of the undergraduate library is dedicated to quite studying.
Great collection of "subject-specific" books and journals in Mathematics.
I am most satisfied with the ability of staff to help and answer questions.
Access from my home computer.
very easy to find what you are looking for. Librarians very friendly and helpful
the ability to get most of any resources needed.
lots of info to choose from
Finding collections in web interface
Provides a quiet environment for me to study.
I love the ability to access many articles in journals and magazines over the web from my dorm room.
The on-line services. Thank you!
I like having a place to study that is quite, well lit and is conducive to studying. I think Granger does the best job. Its design is the best to promote all qualities.
The state of the collection with regard to holdings is extremely highly respectable in comparison to other public libraries.
The librarians are always more than willing to help with anything.

The stacks are wonderful...so many unique books!
I love the fact that I am able to get full-text documents online. This makes writing research papers much easier.

The amount of materials available.

very helpful staff and your collection is very thorough

There are tons of books on every subject imaginable.

the variety

convienent access to resources

There are plenty of libraries where I can study.

Great collection of reference materials.

clean and quiet place.

magazines

The system is, for the most part, convenient and extensive.

online part. If we can subscribe more E-journals, better.

Quality and quantity of library collection (chemistry). Access to web editions of journals (very important).

I like the convenience of it.

There are most often people there to help you learn about the system or to find documents that you need, easier.

comfortable study areas

Pretty large collection of materials, books, journals, etc.

I like the online computer catalogs. The ability to find full text articles for research papers is great. Also, the ability to e-mail the documents so you can retrieve them anywhere is great.

The array of journals available

Grainger.

The Undergraduate Library is in a good location.

I like the way the upper and lower levels of the undergrad are separated for group and individual study. I also like the way there are sufficient numbers of PC's and MACs.

Like I stated above, I really enjoy the ability to access the catalog from my personal computer. It is also extremely efficient to access my account as well. In general, the library is extremely accessible which is one of the most important concerns.
I like the environment. There are open study areas and then the quiet area downstairs (in the Undergrad). The library has been a good study place for me.

The librarians at the Education and Social Science Library are pretty helpful.

Unless it is a very busy night, and students are loud and unwilling to leave the computers, it is a VERY wonderful library, and I am very proud to come to a school with such quality.

Most libraries are open quite late.

the amount of information at our fingertips

none

There are libraries for each college.

It has hours so that anyone with any schedule can make it there.

I like being able to get a large portion of the information I need from the Stacks, because I have a pass and can just go in and find the stuff myself—it's more convenient than having to walk all over campus to find what you're looking for.

i like the variety of different libraries.

It has a nice atmosphere.

I much more often use magazines, journals, and newspapers, and there is an exhaustive collection. It's a very good source for finding information on any topic.

I like that there are many study areas whether you are alone or with a group.

breadth of knowledge, attempts at online dissemination of resource materials

availability of internet access and study rooms

Office delivery of materials and availability of materials online

the people at reserves desk

The ability to search books and search and obtain magazine article full texts online

good selection of journals, good hours
I think that most of the people are rather friendly and knowledgeable.
The various locations and proximity to all areas of campus.
very well run
Convenient, easy to use.
Peggy Remert, the reference librarian at ALS library. She is wonderful when I have needed assistance in finding something. She is the best reference librarian of any I have met in the entire U of I library system.
I really enjoyed my trips to the Illinois part of the library...the special collections room...it was really helpful to find local sources for my history 298 project...and the librarians were very friendly and helpful....Dan Monroe is great!
its so big
There are a lot of resources available to students.
It's extensive.
I can usually find what I'm looking for pretty easy. It would help, though, to have more training on how to use different parts of the library gateway.

Wednesday, June 14, 2000
Page 77 of 151

Record_id Q_4_1

I really appreciate the convenience of the web page. I use it a lot. It's very helpful for finding on-line full text sources. I use it to see if a particular item is available on campus and it saves me a lot of trips to different libraries.

Convenient location, librarian assistance

The variety and availability of sources

Every time that I have needed help, the qualified employees (reference librarians, not student check out people) have been more than knowledgeable and EXTREMELY helpful, regardless of the stupidity of my question. I was never treated as inferior and was given complete attention. Also, the number of resources and their availability is the best around.

I like that the hours are convenient for the students. They know that students are up til all hours of the night a dn that tht library can be a place to sp[end most of that time.

Applied Life Studies has a great library and the staff there are wonderful. The head librarian is great and is always on top of situations and ask us what she can do to help us.
Late hours

Wide selection of material

Whatever I've needed, if the library didn't have it, they were able to order it for me from elsewhere.

I like the Variety of recordings in the Music Library, the collections of books, and literature

I am always able to find what I'm looking for. If for whatever reason I am having difficulty finding an item, the librarians are always ready and able to help. They often times lead me to new sources I never would have noticed otherwise.

The Physics Dept. library, for me is a repository of detailed knowledge & information. I currently have easy access to what I need, and it is a joy for me to use it. The library personnel are extremely helpful to me when I ask for help in locating what I am searching for. I deeply appreciate this. On occasion, I have needed access in the middle of night to get at a book or a particular journal article. Because I have a key to this library, its been a life-saver for me in those circumstances. The 24-hr/365 day per year accessibility to this library has been of immense help to me at these times.

Since materials are spread throughout many libraries, most of which are in different campus buildings, I appreciate the fact that I can look up where the materials are before leaving my dorm.

There is a plethora of information available, all more or less immediately accessible, in any topic that you could ever think of, it is very easy to locate and recover, and the staff is courteous and helpful.

The great availability of printed material.

ppl who talks about their night before... (ie. parties, bars)

The library obviously has one of the largest collections in the country. I can find virtually everything I need here.

The help I receive from the employees

Everything is organized.

Great size and scope of the stacks collections, ready access to stacks, skilled assistance available in many departmental libraries, easy borrowing access to other Illinois libraries, superb inter-library loan system, physical plant on 2nd floor (main circ and ref rooms) which is spacious and elegant and helps one think and breathe.

Wednesday, June 14, 2000
Page 78 of 151

Record_id Q_4_1
I like the copy services for material that is not owned by UIUC.

Book and journal collections

I appreciate the quality and quantity of the resources at the local libraries.

Good place to study

It has many resources

The ability to get work done in a quiet atmosphere.

Helpful staff

The University of Illinois Library is very large and you can find just about anything you need.

Online resource and full-text documents

Computer referencing—easily able to see if the book you need is in and where it is at

The extensive amount of information available online is very helpful. I am able to work from the comfort of my room thanks to the online material.

Convenient locations, hours. Great collections.

They are open when I want to study, and I like that I can research materials at the library without actually being there.

Very large and has lots of resources and is readily available to all students.

Very extensive

The workers are almost always very helpful.

There are enough full-time librarians on hand to help me with questions which may arise.

I am pleased with the vast selection of print materials, especially on very specific topics.

I like that there is a lot of material for all of the different majors. There is always something you can use.

I'm generally satisfied with the ease of locating materials...I do wish that there were easier access to dissertations from other schools though.

The collection at the UIUC library is phenomenal, and I hope that the University continues to maintain a high quality book, journal, and newspaper collection.

I love the fact that I can have books sent to my departmental office.

Staff help

There is staff to help

The librarians are very helpful.
The vast array of materials offered for research. It has an overwhelming amount of resources for any student to utilize. It has basically everything available you could ever need.

Wednesday, June 14, 2000
Page 79 of 151

Record_id Q_4_1

2996 I like the fact that library stays open pretty late and that when I am unsure of how to use something I am not afraid to ask the librarian because they are all usually very friendly.

2999 Lots of available items, very well maintained, with good inter-library systems when necessary. I also like being able to return books to any library in the system, without having to shlep to the original library. Overall, I’m very happy with the library system.

3002 Full text online articles are very useful and provide up to date information.

3004 Locations.

3005 A quiet place to study.

3006 the scope of its collection and resources

3007 accessibility

3008 The environment

3009 amount of resources

3001 I have found that the variety of resources and materials that are offered by this university usually meet or exceed my expectations in terms of number of materials available and/or the physical quality of the material.

3012 I like the hours.

3013 People are very helpful and knowledgable

3014 I have generally been able to find most, if not all of the materials I am looking for, both old and new.

3015 I’m happy we have so many different libraries. I like the different locations and chance for so much information.

3016 Its underground!
I like the large number of sources, and the ease with which one can access them if one has a graduate library pass.

I love the stacks, because there's a mysticism and romanticism about wandering around in them, and it's just fun. Plus, there any book I can possibly imagine can be found in them.

I have always found the exact book I wanted, and when I couldn't find it, the librarians were more than willing to help me (one from the Education library even went to the basement to get a book for me). The amount of materials amazes me, as does the complex system, which has seemed simple. The librarians have been very helpful. Overall, I love going to the library, and have visited many.

Large collection. Usually friendly and knowledgeable help, though once in a great while someone is unfriendly and/ or unknowledgeable.

It is in a convenient location

The reference librarians in the education and social science library are phenomenal. They are friendly, WELL-INFORMED, and always trying help in any way they can!!!! They have helped me on many occasions.

The atmosphere; the je-ne-sais-quoi

It has a large selection

Wednesday, June 14, 2000
Page 80 of 151

Record_id Q_4_1

It's hours are convenient and I recieve help about microfiche quickly and courteously

I can usually find enough information on a research topic with no problems.

I am able to request any materials either by online catalog or by interlibrary loan in my office.

nothing

Most important are full text resources available through your home computer and that the UIUC has a large library system.

plenty of resources

I like that the items are pretty accurately shelved. It makes the finding process of books much easier.

quiet place to study
I am proud of our 9 million volume collection. The UI Library is a great educational asset to our students.

good hours.

University of Illinois Library is renown for its huge array of research materials and sources. It is good to know that if you are looking for information on any subject, the library here will definitely have something about it.

The amount of resources that it has.

good amount of books and references, but more web based info would be helpful.
i like the fact that many infomrmation are online now!

It's almost impossible to find a subject that you can't research in our library system. I even wrote a 11 page paper on Batman based on my research here.

I can always find what I need--there is usually too much to sort through.

There is usually at least one copy of the publication I'm looking for at the moment.
The people there are usually very helpful when I need to find sources, and the atmosphere is quiet and productive to studying.

Abundance and proximity of libraries on campus.

Every encounter I have had with a librarian has been helpful.
The amount of materials is a very good part of the library.

Magazine collection

Grainger and the law libraries are excellent places to study

It is a very good environment to study.

The wealth of information available

breadth and depth of collection and relative ease of finding things and relative ease of obtaining materials via inter-library loan

I like going to Grainger to study - I think the fourth floor is the best place to study on campus.

The convenience--resources are at your fingertips.

Wednesday, June 14, 2000
Page 81 of 151

Record_id Q_4_1

The large, physical collection of periodicals.
I like the areas for individual study and that it is a quiet place to study.

There is a lot of good computer access. Also, you have your two largest libraries—Graigner and the Ungrad—on almost completely opposite sides of campus.

It's a really large resource that can be very helpful.

The print collections are very extensive and comprehensive. Also, the hours for the library are very reasonable, as well as loan time.

The Biology Library has real strengths in my twin areas of research (entomology and neuroscience). The Biology Library staff have moved aggressively to acquire electronic journals that I need for research and teaching. The Biology staff are knowledgeable and helpful. Almost all of the journals I need are in my departmental library (I am a fan of decentralization).

Librarians, especially in bio are very eager to help.

patience and helpfulness of employees. The bulk of my experience has been with the Architecture library and the Map library. Employees at both have gone out of their way to be helpful.

I like the fact that there are many different libraries throughout campus. This improves my chances of finding the books I need.

It is online!!

Has decent hours, provides quiet study areas

it is conveniently located near the quad...i don't have to walk too far to get to the library in between my classes...

the amount of books in it

good place to study and find some beginning research

the size and the number of materials provided by the university

Plenty of books.

The library is located in a convenient place, and when you are looking for a book, article, etc., you generally are able to find it

It's so large

Wide range of libraries that are separated
I really like the website computers.

Everything is easy to find and is always cataloged appropriately.

private areas to study...seems the only place I can really concentrate there

The University of Illinois' library is very versatile and easy to use. I like the fact that it is not hard to find what I need in a reasonable amount of time. I feel that the employees of the library are always very courteous, as well.

I like the fact that there are so many libraries, and they're all good. The ALS library has almost all I ever need, and I've always gotten what I needed within a reasonable amount of time.

What I appreciate the most about the library is the ability to obtain full text articles off the over the internet.

I like that you can find almost any journal you need here on campus.

wide variety

The vast array of materials

I like that there are so many resources available and people have been very willing to help.

Through the library you can borrow books from other libraries

I like the amount of material and the atmosphere the libraries give.

The U of I has an incredible collection of academic journals. I am always able to find the journal articles, or able to access them quickly.

Computer assistance has been very helpful so far.

The webpage and the ease of getting news articles over the net here in my own dorm room

Amazing amounts of collections!!

convenient location, complete resources

amount of info!

that i can download full text journal articles from the web

I like the friendly people that work at the Help Me desk =)
The collection of materials is incredible, and the online searching system is very useful and helpful. Grainger Library is amazing, perfectly maintained at an environment that is conducive to studying.

It has EVERYTHING!!!

The Undergraduate Library has two levels, one quiet and one for group study.

Now that I've graduated and moved on, I've really come to appreciate the amazing resources the library had. So many volumes!! Coordinating it all cannot be easy. Everyone was helpful when I had questions. Using a copy card for the copy machines was a definite plus.

There are many libraries to choose from and search through.

The library has so much for students.

It is a good place to study and the undergrd. library is in a convenient spot.

I like being able to access library information from my home computer.

I like the quiet atmosphere that I get in the library and can not in my dorm room. I know there is always a place to get much of my studying and course work completed.

Accessibility of and variety of materials.

Wednesday, June 14, 2000
Page 83 of 151

Record_id Q_4_1

There are people there to help you if you have any problems

The large collection of scientific journals available

Most materials are available when needed. Also, very easy to find.

The staff is very helpful and will not hesitate to provide assistance in any way.

It is in a good location, and it seems like you can always find some sort of info on the topic that you are looking for.

I love the online databases. I actually very rarely have go to a library to get the information that I need.

There are so many ways to find the material that you are looking for that it is easy to find information on basically anything.

It all seems to be there if you have the time to find it...

they are big, real big
and there are lots of books for people such as myself
I like the noise level the most.

The best thing about the library is the full text online databases of the periodicals, that helps on so much of my homework when it's raining or freezing out and I can't make it to the library.

gateway.com

extremely resourceful

online catalog

the quiet studious atmosphere.

It's convenience. It is also easy to use.

I appreciate the libraries that are specific to the different areas of study (education library, english library, etc.)

I like Grainger's group study room, and the atmosphere at Grainger. It has the best study environment of all the libraries on campus I have visited.

the vast amount of library material available for student use

There are many many resources. I also appreciated the really attentive and helpful research assistance I received.

The availability of materials is wonderful.

Lots of resources that are easily accessible.

availability of electronic journals

large collections, ability to access from home, number of different libraries, interlibrary loan, long loan time

amount of materials

The enormous amount of books and journals etc.

I love Grainger. I live two blocks away and it's a great place to study.

The fact that the UIUC library system is one of the largest available is a plus.

The full-text article databases accessible over the Internet are my favorite library service.

The abundance of libraries.
3216 the vast array of sources available
3217 Journal articles that provide text electronically
3219 The wide variety of material.
3220 Study environment
3225 Very many choices as to where to go and availability of resources.
3214 people are very helpful, there are extensive collections, easy to learn where to go, stacks pass helps a lot
3221 The vast array of books and easy access to other Big Ten collections.
3226 I am most pleased with the good service and the full-text articles available online.
3227 can find materials on most subjects, very easily accessible through internet, good help when needed
3228 There are plenty of books on just about every subject.
3231 the computers
3232 I can always access a computer when necessary.
3234 The stacks are wonderful (once you know how to use them), they contain such an extensive collection.
3235 The large collection, great hours, and nice study areas.
3237 library hours and the books promptly reshelved.
also lots of books and journals.
3238 Speed and quality of the staff.
3239 A lot of information on all subjects
3240 There is a wide variety of resources.
3245 There is a lot of information available.
3246 Knowledgable staff and plenty of resources/materials
3247 I like that I can have access to the library on the computer.
3248 Great collections. Good study areas. Great search system.
3250 easily accessible location from my department
3253 I like the quiet study rooms in the undergraduate library.
3255 amount of books and articles
3256 Wide selection of materials
I like having a little library in the res halls. It has all the major newspapers and magazines.

Quiet study area. Lots of magazine resources.

The collection is very impressive.

The helpful staff...i always get my questions answered accurately and quickly

ability to get lots of information with moderate ease. Ability to check out many materials for extended periods of time was very useful as well

there is alot of material available

it has everything

The Web site is very helpful.

Very accessible and lot of selection to choose from.

It's Big

It's nice to have the journals in alphabetical order at the Biology library - easy to find. Email list of daily journals very helpful. Would be nice to have more available online but good work in progress.

I like that there are articles that I can get at home on my own computer because it makes things easier for me to do research. I also like the individual study sections of the library.

experienced librarians are used to help finding materials. they are expert and really nice.

Grainger is a nice, clean place that creates a good atmosphere.

Plenty of tables and study areas and practically anything you need as far as journals and such they either have or can get for you

immensity

It's ability to retrieve info from outside sources.

Amount of resources available
The availability of study areas and the various locations throughout the campus. Also, Grainger's got nice couches as well as two EWS sites which I frequent the most.

Variety of places and atmospheres to study in.

1. Collection
2. Advance (remote) acquisition system.
3. Timings
5. Environment

Number of collections

Good hours, good collection of old books, staff very friendly

The volume of material available in a reasonably short amount of time and searching. Knowledgeable staff has always impressed me except in the area of computer knowledge.

Wednesday, June 14, 2000
Page 86 of 151

Record_id Q_4_1

Extensive book resources available government documents such as United Nations materials

Having a quiet place to study... or a place to meet with groups

It is a very convenient place to study and acquire research materials.

Most of all, I believe that the library system provides a good amount of useful and accurate recourses.

I like the variety of different libraries offered on campus. I feel safe in the library.

I think the collection is excellent. IF you need to find anything, you can. I also like how a lot of resources are on-line. It's very convenient.

Brings together a larger university

The hours are convenient and there is a huge number of sources

I like the fact that the main library is accessible through the undergraduate library. It makes a trip to the library much more convenient and less time consuming.

Apparently Illinois has one of the best library in the nation. Nice to know that I can get a book if I need it. There are more ways to get this resources i.e. internet.

I like the fact that I can go to any computer and it will tell me where I can find a certain book, even if it is not in that specific library.
the library is open when i need it
They have extensive sources.
The size and specificity of specific college libraries.
There is so much information contained in the University libraries- about almost any subject you can come up with.
The hours (it is wonderful that the undergrad is open till 1) i have been there till closing many nights.
The availability of information
Materials easily accessible.
The amount of resources available, and ease of ordering them from another library if needed
The goal to be the biggest public library among Universities.
i like how the first level of the undergrad is for groups and you can talk there, and how the lower level remains quiet.
The people in the Education Library.
workers are generally very friendly and willing to help with any questions.
Anything I need is always there. I really like the rare book room. I think it's one of the best kept secrets here at this University.
I really like the variety of resources
I like how there are so many different locations...there is always one to use
I like the large collection of books and journals and helpful staff.

Wednesday, June 14, 2000
Page 87 of 151

Record_id  Q_4_1

Generally, the staff and the help that is provided during library hours. The library hours are just perfect.
Easy access to internet sources
Reserve shelves are helpful
The web article searches especially those with full text.
I think without a doubt the best thing about the library system is the amount of materials. I have had to have been looking for very obscure items to not find them in the collection.
the helpful people

Well-informed librarians

I like the fact that it's very organized and nice.

the extensiveness

Large newspaper selection

extensive collections

Once you know how to use the library's computers it is always easy to use and is very accessible.

The large collection and the variety of the materials are a great asset of the library.

their collections are very well put together. They have an array of resources to choose from

Electronic materials

I like the fact that almost any book you could want is in our library., and if it isn't in our library, ordering it is simple.

The size of the collection, the ability to have materials delivered through campus mail, the ability to search the catalog and find out information about the library itself from home.

Interlibrary loan

I like the online catalog. I like to be in my own room and find books that the library has and put them on hold. That is very convenient for me.

There are so many libraries with so many books, journals, etc. There is always a source of information, even if something is not available.

I like the fact that there are tables and cubicals

especially in Ricker, very wide variety in collection, especially journals

cleanliness, friendly environment, quiet. wonderful.

the group study rooms in grainger

the amount of information that is in the library system

i don't know

I like the study areas in the undergrad library and the fact that we have so many individual libraries on a large variety of topics...for example: the commerce library, the asian libr...etc

accessibility
I'VE NEVER HAD A BOOK OR SOURCE THAT I NEEDED THAT WASN'T ON THIS CAMPUS (GOOD SUPPLY).

Rich collection and availability of inter-library loan

The question board in the bottom of the undergrad library.

The sheer volume of material available is incredible. I find the staff members to be particularly helpful and courteous.

accessibility, the amount of time the libraries are open.

The librarians are always totally willing to help and seem to really want to make the whole experience more fruitful.

Help is easily available.

Grainger has a nice study environment that helps me complete my work.

availability of a plethora of journals

Science-Fiction Fantasy Books
Christian Books

Abundance of resources. On-line capabilities.

Resources are really good

Staff are friendly and knowledgeable

staff is helpful

The staff has always been helpful when I have had questions.

I like that almost any journal I need is on campus, and if it isn't, I can order a photocopy of the article online and have it delivered to my office within a couple weeks.

Increased electronic access to materials

It's huge and complete. Also like the electronic access.

t he extensiveness

Useful tool in studies
The electronic searching and borrowing system as well as the ability to access journals online.

I like the ability to go to different libraries to find material

The ease of obtaining what information you need

That you will ship books to an office for convenience. The people in the music library are knowledgeable in this area to help find materials quickly.

I use library materials for recreational reading. The Browsing room is great, I use it almost daily.

Your displays in the main library are always interesting.

All of the different libraries on campus and the selection of material found in them.

Access on the web and the campus delivery of materials.

Smaller subject-specific libraries are easier to use, calmer, and quieter than a single large library (although the stacks area in the main library is plenty quiet for working. It is especially helpful to have several years of recent and relevant journals available in one place.

Having library materials delivered to my campus mail box. This is extremely convenient.

I like to be able to order books and have them delivered to my office and also I use telnet as a reference for textbooks.

All the areas to study

lots of information is available

I like being able to find a great majority of the materials that I am looking for.

the wide variety of sources provided to students

the collection of printed music

I can get any material I want quickly and with a minimum of hassle.

Delivery of books to work location

Convenient location

Good collection

girls
The sheer number of items it has is impressive. Sometimes I'll do a search and come up with some obscure journal article, and I'll be pleasantly surprised when the library has it. Also, the librarians are pleasant, especially the lady in the ALS library.

The size of its print collection.

I like the location.

The large selection of books on any one topic.

unknown

There are many resources to find information as the university has many journals and magazines available.

The high volume of materials

What I like the most is the selection of new materials.

The librarians are usually very helpful and friendly

A most outstanding system. Having compiled annual bibliographies for an international organization for 22 years, and having responded to the need for assistance from colleagues all over the world...in over 28 countries......I have been disappointed (in the sense of not being able to obtain an obscure issue....old journal article, for instance)...only about 0.5% of the time. An excellent record, considering the obscure titles I have requested. This is truly a testament to the breadth of UIUC library system holdings.....and also the effectiveness and efficiency of the loan systems available here! Bravo to this system; may it continue to improve and serve the needs of the UIUC and C-U communities Illinois' learning institutions, and the world!

The librarians, the ability to reserve class materials, the on-line data available by CD-ROM, ability to order materials online and have them mailed to my office (although it doesn't work very well)

---

Wednesday, June 14, 2000
Page 90 of 151

Record_id Q_4_1

I appreciate the ability to charge out books online and have them delivered.

I like many things about the library, including the many journals, on-line bibliographic indexes, and personal service.

I just began a job here and the staff has been most helpful. They took the time to provide an informal orientation of the library.

I am not your best customer. I have only had contact with the library 3 times in last 2 years, however, each time, I was assisted by courteous, sincere people, who took my need seriously and directed me to
the correct resource the FIRST time. I think that is impressive and important. Thank You!

3496 The size, the individual study carrels, the Education library has a number of journals to use!
3497 Staff always friendly and willing to help
3498 The vast amount of material available to patrons.
3499 comprehensive, convenient, relatively good service
3500 The ability to have books delivered to my office.
3504 Its extensive collection - we have an amazing number of resources available.
3505 The variety of resources available.
3506 Most journals that I am interested in are somewhere in the libraries.
3507 Easy access to materials- people are always ready to help me when I cannot find something.
3508 web searches
3510 Vast print collection, availability of books and journals
3511 convenience
3513 The vast number of collections and the ability to access them in different ways.
3514 I like that I can access things from my home computer.
3515 clean facilities, helpful staff
3516 amount of materials available is wonderful
3517 it usually has what i need
3519 the librarian at the browsing room is very helpful and friendly. i also appreciate the choice of books chosen by the library for display in the browsing room.
3518 I LOVE the option to have library print materials delivered to my mailbox, although as a staff member with academic interests I find it annoying that my check out time is only a month, while grad/faculty have 16 weeks. I also very much like using World Cat and other online bibliographic resources.
3520 The stacks at the main library are an incredible resource. Please continue to allow undergraduate honors students to have access to them, as this is an invaluable resource.
3521 I like that the selection is huge! And, the fact that as staff, I have access to all library materials, that I can have these materials delivered to my office and return them to the location that is most convenient to me.
I use several different libraries: Chemistry, Biology, Vet-Med, Physics, Mathematics and Engineering, due to interdisciplinary nature of my work. I wish these resources were not scattered. I like document delivery service the way it was implemented in the Physics Library best. I use several other libraries for cultural enrichment. Both facets are very important for me.

The large collection of books and journals.

I can find practically anything I need. Especially the on-line journals make literature search easy and fast.

The diversity of the collection.

Breadth and depth of collection.

The large number of items in its collection.

The staff has always been very pleasant and is very knowledgeable....I think they are the best part! I also think the web page is very nice and useful.

Thank you for the survey. Overall, I think the library does a good job and has exceeded my expectations.

RLSMITH@STUDENTS.UIUC.EDU

The variety of materials available

That I can get almost any book I need on demand. That the library staff has been most helpful in dealing with the deficiencies of its computer catalog.

Vet Med Library Staff is very helpful. Reference books is growing. It is a pleasure to use the Vet Med library.

Large collection of materials.

Scope.

It's location.

The shelving system is great. I never saw moving shelving before for libraries. I am very impressed with the small sound-proof rooms at Grainger.
Distributed libraries across the campus

Its huge.

Comprehensive coverage—including the ability to obtain material from affiliated libraries

Normally find what I am looking for, if it is subscribed. And once when I needed something quick, I got an article not on the campus in the matter of hours.

The variety and quantity of the materials is excellent and the online catalog is a wonderful tool.

The selection of materials is one of the best in the nation, and if an item is not available it can be obtained through the loan department.

On line order!

Telnet/Web search capability

I can request my books online, because Library is quite a distance from where I work, and I am unable to physically walk the distance.

Ability to utilize electronic services for individuals who do not live on or near campus.

Locations are convenient.

good system

Reference Librarians, when they are good they are very, very good and when they are bad they are horrid! They need a uniform attitude of education and service.

On-line system; quantity of materials; access to resources at other university libraries.

The personnel. They always seem very interested in helping.

interlibrary loan

It is huge and has almost everything you could ever want

Have a very good collection of books and journals

Books delivered to your office

The collections are very complete. I am very impressed with how helpful and resourceful librarians are!

CS majors like myself have little use for Books, Magazines, etc. found in libraries. We use mostly group/study rooms and computers.
It is convenient for me to use. I use the Grainger library for relaxing during my lunch hour. It has a very relaxed, comfortable atmosphere.

Staff willing to help with both online and on site questions.

Many resources available. Also like using originals and primary resources, and they have many aging originals. And the librarians are SO helpful.

The ability to order books and have them delivered to my office.

The people are good.

The large quantity of materials available and the ability to have them delivered to my desk at work.

As a music person, I am pleased with the music library collection of materials, and I would like to see the library continue to add computers for access to library materials on-line in the Music Library itself. There are times when I cannot gain access when all terminals are busy.

The collection is pretty good. There's always room for improvement, but what we do have is good.

The library has a wonderful collection of books and other resources.

Quality of collection and accessibility to it.

Wednesday, June 14, 2000
Page 93 of 151

Record_id Q_4_1

helpful personnel, great collection of books published up to 1970s

The collection is pretty good. There's always room for improvement, but what we do have is good.

The library has a wonderful collection of books and other resources.
Amazing collection.

A librarian visits my area twice a month.

The ability to do searches online and get the materials I need delivered to me without having to go to the library.

availability, expertise and courtesy of librarians
large number of resources and reference materials
ability to borrow from other university libraries

I like being able to request almost any book I need from ILLINET.

Its reputation tells me it is excellent.

computerized access

Available materials

Several locations. Accessible to students, faculty and especially staff.

I can find what I am looking for. Assistance is available to identify material relevant to my searches.

I have always found the people in the Reference Library to be helpful. They find the answers and are very pleasant to work with.

I like the variety of items available at our library. I know that I can find something on just about anything.

The online searches for U of I library materials.

I’ve used many research libraries in the US and abroad -- some of them pretty fancy (I’m at Princeton U. right now) but the U of Ill. is still tops in terms of its collection, accessibility and qualified and helpful librarians. This is a major if not THE major attraction to be in the humanities at the University.

I mostly look for printed books in the stacks. Impressed with wide variety of selection of books by authors. Library staff respond quickly to requests and often make additional suggestions based on my needs. Facilities are clean and shelves are orderly.

Total resources available, and decentralized locations.

There are a lot of resources available to students, either at the library or through library loans. The webpage is also very helpful.

The overall collection of materials.

Our library is one of the largest academic libraries in the country, so it's reassuring to realize that (hopefully) many of the items one needs for research can be found here, with minimal off-campus/ILL borrowing.

breadth of the collection

Broad range of materials available.
Quantity of materials available.

Online capabilities: search, request, mail, renew

**Record_id Q_4_1**

3653 Good representation of journals in my field (print copies). Staff (I have dealt mostly with the Biology library and the WCES library) is very helpful--almost always able to find what I need or help me get it off-campus.

3655 I enjoy the fact that there are locations of the library all over campus. It makes things very convenient.

3656 Seems like a pretty top-flight organization. I'm not a heavy library user, but thus far, it's been there for me when I needed it.

3657 The remarkable breadth of its collections.

3658 Variety of services available.

3660 Its big collections, gateway and online catalog.

3663 Access through the internet to find materials, etc.

3664 Easy to find the things I need.

3665 If it is not readily available, the librarians will do their best to find it for you.

3650 Lights on Study carousels at Grainger (good lighting is very important), efficiency of getting journals in every library with the exception of the main library, the ability to use the web page to find and e-mail journal articles with out having to go to the library, the security guard that walks around at Grainger, magazine collection and comfortable chairs at the undergrad.

3667 I am very pleased with the selection of materials available.

3668 Large database and connection to Internet database is very helpful as well. Indexes help finding material relatively easy. Internet database is clear and easy to handle. Good source of information can be found this way.

3669 There is a large variety and diversity of materials and facilities have improved considerably in recent years.

3670 Lots of resources.

3671 I think Grainger Library is a wonderful place to study. The atmosphere is right, and all the resources an engineer would need are right there.

3672 -the LIS departmental librarians are wonderful, very helpful and knowledgeable

-ability to check out/renew materials online
Great location and people working there.

Extraordinary collection of materials. Plus, easy access to materials not found at U of I. Overall, everything you could want in a university library.

Wide variety of materials.

Comprehensive collection

The library system is huge and can get just about any book/journal regardless of publisher or date of issue.

The ability to get full-text document (journal publications on my office computer.

Being able to borrow books from other big ten libraries is a great service.

The web interface; the ability to search and checkout materials online; the ability to look up my borrowing record online.

Quiet place to study.

Wednesday, June 14, 2000
Page 95 of 151

Record_id Q_4_1

Online research.

The large number of resources available.

the music library

-Efficient staff
-Well versed with location of the books/journals
-Good discussion areas

The main and undergrad libraries are very close to my workplace. There is a very good selection of magazines in the undergrad library and newspapers in the main library – a nice way to spend a lunch hour, especially in the summer when it's too hot to do anything else.

access to search applications, e.g. Ovid's Current contents;

access to full text of articles of scientific journals electronically through the web

hours opened (long) and accessibility of copying devices

access to web based dictionaries and thesauri
I really like Grainger Library. I understand why non-engineering students like to come to our library. It is clean and has separate areas for group and individual study.

Lot of materials

Extensive, up-to-date collections and easy accessibility to them and outside UIUC libraries, with assistance as needed from a knowledgeable, friendly, competent staff. The UIUC library shines. It is a great asset to the university.

The library I use most, Grainger is well staffed, open reasonable hours and provides a good study environment.

I like the fact that you are making more and more things available on the web.

Selection

The range of the collection. The ease of calling the telephone center and being able to get books located and mailed to my office. The long periods of the loans.

The availability of many resources, different fields and topics.

The size and service are second to none. I was shocked when I discovered I could check out a book online and have it delivered to my office shortly thereafter. Truly a researcher's dream.

Help from the Reference Desk/Librarian

Many different libraries in which to find information.

campus mail capabilities and vast interlibrary loan capabilities.

I like the music library very much.........they are very helpful, always providing everything I need

I like the feeling that I will most likely find the resource I need in the UIUC libraries.

The ability to find and photo copy articles easily.

It is big, comprehensive and useful

Variety of Journal holdings and ILL>

Wednesday, June 14, 2000
Page 96 of 151

Record_id Q_4_1

Extensive collection

OUR LIBRARY HAS THE MOST WONDERFUL SELECTION OF ARTICLES - ANYWHERE!
the librarians are very knowledgeable and very helpful

Mary Beth Allen of the ALS Library is extremely helpful and supportive.
The library staff quickly and appropriately responded to needs of my department when it was determined that additional funds needed to support the collections in the areas of interest to our discipline.

I use the music library a lot and what I like most about it is the fact that I can always get a listening (CD, tape or LP) cubicle if I need one. There are plenty for everyone!

I like how much is offered to the students here.

I like knowing that the library has, or can get, anything I need in a timely manner.

The departmental nature of the libraries is helpful and convenient.

Most liked: The prompt delivery service for articles not found on campus.

Greg in the physics library does a wonderful job getting me the articles I need within 24 hours typically.

Personnel and their friendly response to questions.

Great place to get studying accomplished.

We take pride in the size of the collection, which is important.

On-line catalog

Personal help in the music library

The depth and scope of the library. I have never had a search where I couldn't find SOMETHING about the subject under review.

Although the library has been dropping journal subscriptions faster than Bill Clinton drops his pants, it still maintains a very good selection compared to other universities.

The size and variety of the collection

Online full-text journals

huge volume

A nice place to study

Large number of engineering and physics journals that can be found on-line.

The Undergrad is a good place to study and most resources that are needed for any type of assignment are there.

Generally, what I need is in the library. When it is not, it is either unavailable because it's been checked out, or it's a not very good source I have to read but isn't really worth our owning, so I am happy to get it
from another library. In short, it's a really good collection.

<table>
<thead>
<tr>
<th>Record_id</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>3758</td>
<td>Vast number of resources available</td>
</tr>
<tr>
<td>3759</td>
<td>The large collection of journals and books. Thanks for giving honors students access to the Stacks.</td>
</tr>
</tbody>
</table>

Wednesday, June 14, 2000
Page 97 of 151

Record_id Q_4_1

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>3761</td>
<td>Ease of location. Willingness of staff to give help and to assist students</td>
</tr>
<tr>
<td>3755</td>
<td>I love coming to Grainger between classes and having a place to check my email and do some homework at an EWS, but then I also have the opportunity to start some homework in a cubicle, or work on a group project in the group rooms.</td>
</tr>
<tr>
<td>3757</td>
<td>It's hours of operation and the specialty libraries.</td>
</tr>
<tr>
<td>3760</td>
<td>Large and comprehensive collection of books, journals, etc.</td>
</tr>
<tr>
<td>3763</td>
<td>Extensive collection (within the Chemistry Library)</td>
</tr>
<tr>
<td>3764</td>
<td>I use extensively and greatly appreciate the electronic journals.</td>
</tr>
<tr>
<td>3766</td>
<td>Collection of journals.</td>
</tr>
<tr>
<td>3767</td>
<td>Large volume of material</td>
</tr>
<tr>
<td>3769</td>
<td>The system, as a whole, is extremely well run. The staff are generally very well trained, and helpful. The collections are fantastic.</td>
</tr>
<tr>
<td>3771</td>
<td>The extent of the online full text journals available.</td>
</tr>
<tr>
<td>3772</td>
<td>I think it is a good idea that one can search for items on my own with the use of computers without the help of a staff person.</td>
</tr>
<tr>
<td>3773</td>
<td>I like that fact that the library has so much to offer.</td>
</tr>
<tr>
<td>3774</td>
<td>When I'm in the Undergraduate Library, I feel like an actual college student.</td>
</tr>
<tr>
<td>3776</td>
<td>Amount of material available</td>
</tr>
<tr>
<td>3777</td>
<td>Good Hours, Good Service,</td>
</tr>
<tr>
<td>3778</td>
<td>I like the electronic resources. You don't have to leave your home to find resources for any topic. Convenience is the key.</td>
</tr>
<tr>
<td>3782</td>
<td>Willingness of our departmental librarian to consult with us about our needs for acquiring the Social Work...</td>
</tr>
</tbody>
</table>
Abstracts Index and upgrading the quality and quantity of our serials collection.

3783 Ability to search and order books online for delivery to my office.
3784 The ability to request materials (including from other Universities) through the Web interface.
3786 Very large and accessible collection. And THANK YOU for subscribing to the LEXIS-NEXIS system!
3787 I like the atmosphere.
3788 I have been to many university libraries, and ours is by far one of teh best...it really has a lot to offer.
3791 The collections
3794 I like that I can access the library online from my room, so that I know if they have what I'm looking for.
3795 Hours, Resources, Cubicles/ Tables to study.
3796 I like how I can get good assistance if I need help on finding journals, magazines, and books online. And just the willingness to help me when I come to them for help.
3797 remote access

Wednesday, June 14, 2000
Page 98 of 151

Record_id Q_4_1

3798 The library has a wonderful collection. I like being able to get any book or journal I want for either UI or another library through interlibrary loan.
3799 I like the ability to do a good portion of my research without necessarily having to go to the library. I understand that it is no other option at times, but when I want something quick, I can find a full text article online.
3800 The Grainger Library is excellent. The collection in my field is reasonably complete.
3801 The extensive amount of materials kept and organized is quite impressive.
3802 Size of collection (esp. older materials); books delivered to my office.
3803 The Commerce librarians are excellent.
3804 Lots of info in one space
3806 Staff is usually competent and polite. It's a great collection.
3808 That it is large and has a considerable collection
3809 The extent to which it's collection is fully accessible via an integrated web interface
I love to get "lost" in the library & this library has enough in it that I am easily able to do that.

Friendly service and knowledgeable help personnel

You're really trying to make the online interface better -- this is good.

The convenience of getting books delivered to my department rather than having to go across campus to get them.

Direct access to materials. Quiet study space.

Extensive collection

I don't know, I've never used it.

study rooms, online catalog

The smell of musty paper in the bookstacks...

Very Good

There is an extensive collection and much of it is available on the Web.

It is convenient and resourceful. They are designed to assist you in working. I am very appreciative of our libraries.

The extent of collections, Grainger library is a delightful building to visit and work in.

Separate college libraries by subject

Health Sciences library staff is very helpful and friendly.
I also like the increasing access to e-journals - this has saved me a lot of time and frustration that was previously experience in going to separate libraries to search for related materials - only to find the journal was missing or sent to the bindery.
Also like the photocopying service provided for articles not available on campus.

For the most part, librarians are knowledgeable and helpful in finding information.

Wednesday, June 14, 2000
Page 99 of 151

Record_id  Q_4_1

That is is close by and provides such a variety of information

Finding materials on the web and having them conveniently delivered to the Vet Med library

The best library on campus is Grainger. I use it mostly to study but the facilities are well kept and the atmosphere to study is maintained orderly. Only if all the libraries on campus were this modern.
The wide variety of journal articles. I have been pleasantly surprised to need and actually find articles in what I have considered obscure journals. I have never been to a school that has journals like Acta Crystallogr., sect. C: Cryst. Commun. or Bull. Chem. Soc. Jpn.

I appreciate the availability of study facilities. It is also nice that the lower level of the undergraduate library is quiet study area.

There are many resources available for students to use. It is clean and well kept as well.

good place to study

The library that I normally used was a quite place to read and study. The staff that I came into contact with were always helpful and courteous.

The amount of materials available is unbelievably great!

Searching and checking out books from my office desktop.

The Selection.

I enjoy going to the library to study. I do this more often than going there to research a topic for a class. It provides a quiet well lighted area that is apt to studying.

Amount of information available.

Librarians are helpful in finding information most of the time

ability of staff to find almost anything I have asked for

Fair amount of journals. Availability of copiers to charge to lab accounts.

I like the fact that I can go to a specific library and find a lot of information regarding one particular subject. the library is so large, but it makes it smaller to have the different departmental libraries.

The Rare Book Collections; the collections of papers of writers, artists, and the enormous amount of books available. I spent 2-1/2 years as an undergraduate student in the English and Rhetoric Departments, graduating May 13, 1984, and my big problem when over in the English graduate library was not spending all day in the Library reading books or taking out just 5-6 instead of a dozen.

I like most the study carrels.

Powerful web search capabilities and easily find the material if available

Being able to order books online

--Extensive book holdings
--Ability to borrow easily from other libraries

Its relaxed atmosphere and the varied areas for reading.
Nice physical facilities, good research staff

It's so big and got so much stuff.

Wednesday, June 14, 2000
Page 100 of 151

Record_id Q_4_1

The journals offered online are of great use and are much appreciated.

Very convenient hours and an environment well fit for studying, whether I want complete silence or just quietness.

Access to such a large collection of wide scope. Access to specialized libraries in different departments.

I am most satisfied that library services are prompt.

Size, scope, resources and capabilities

The breadth of the collections. Internet access to borrower information and the catalog.

It's a great library; extensive collections; easy inter-library loan systems is pretty timely; knowledgeable expert librarians in subject areas are generally extremely helpful; great job!

The ability to reserve books online from my dorm room.

It has a large collection of books and materials.

Just the number of resources available is fantastic. I have only recently started using the library (I'm taking EIU classes.), but the assistance I have received is satisfactory.

I appreciate the fact that the librarians are generally helpful in finding materials, even if the material is in a different library.

Willingness to purchase anything you don't have if it is requested.

There is a wide variety of sources to chose from and most of the librarians are willing to help you find the sources that will help you the most.

There are so many different resources to choose from that I can always find everything that I need and I know that if it's not in the library, then it probably doesn't exist.

The size of the collection--almost everything I want can be found.

I like Grainger Library's atmosphere for studying, both individually and in the group study rooms.

Being able to order materials and have them arrive in my office without having to physically track them down to check them out.
The wealth of resources available to me as a student here.

That there are web-based searches that save me some time searching at the library—I can do that at home on my laptop and use my own printer instead.

Convenience; size of collection

Extensive well-organized collection of journals, very generous library hours, and very helpful staff.

I like volume of info I can get my hands on. We have a first-rate library—I love it.

Can do a lot or work remotely via internet.

It has so many wonderful materials.

Ease of returning books to any library.
Vast and varied collection of print material
Interlibrary loan facility

The library staff is very helpful.

Wednesday, June 14, 2000
Page 101 of 151

Record id Q_4_1

Huge collection

I like that I can find the materials I need efficiently. I like that the librarians are willing to help you find the materials you need.

Warm service and workers that know what they are doing most of the time.

Comprehensive collections of books and journals.

I like the fact that you can get journal articles on line from your home and email them to yourself.

Delivering of books and the fact that you can return books at any library.

I love being able to find the books that I need. I love that half the time when I do find the book I need, it is so outdated that it does me no good. I have stopped doing research here because the University of Illinois makes it impossible to use the libraries.

The amount of resources

I like being able to access the library homepage from my computer and being able to get full text articles online.
The actual size of the library. There was always to go, and the setting was always pleasant.

Comfortable, nice place to study.

the variety and availability.

Online catalog and full text retrieval.

I am usually able to get what I need when I need it.

on-line requests and renewals.

I like the size of the collection and the people who work in the libraries. It is very important that the people are nice and helpful. I would say, overall, the people are great.

Good assistant from library staff. There're also a lot of materials available. Always update.

the large collections and the ability to get to them quickly, also the ability to get a reference, particularly journal articles, from another library.

Its large collection/access to a large number of materials.

I like the wide range of materials available.

Service from the library personal is great. They are really helpful especially the Commerce West Library personal must have a golden medal in the service issue.

Being able to retrieve full text journal articles from the library databases online in my home.

Very resourceful.

Materials available that cover a wide range of subject matter.

very large collection.

The staff, the concentration of so many research resources in one spot and the ability to conduct on-line searches from home.

I suppose the best part about the Library system here is that no matter where you are on campus, you can go study at a library that is close to you. I also never had problems checking out books.

Having access 24/7 to my departmental library.
Print Resources
extensive, comprehensive, easy to use

it's convenient for me. there is a lot of information that i can find

Very Convenient

The library is very neat and clean. and it has a lot of books and references that i can use

I like studying at the library and I think that I have had a fairly easy time finding materials at the library.

Has information on just about any topic I need or may ever want.

You're wide selection at the media center.

The ability to access a variety of resources.

I believe that the University of Illinois Library is very helpful in each specialized field. The library system is vast and very accessible for all students. The librarians are also very considerate and helpful.

The libraries are very clean and provide an atmosphere very conducive to work. The wide variety of electronic journals are very helpful and convenient for remote access.

Online journals.

Librarians (especially in Education library) are very helpful

Library assistants are very nice.

Can usually find something close to what you need

almost everything you'll ever need is available

There are a lot of journals available

The quantity of materials available and the organization of the library. It is relatively easy to find materials and generally, most items I need I can find or can order from other libraries.

Almost always has what I am looking for.

Quiet, good study environment

I like the hours and the helpful staff the most

There is a wide variety of books and magazines to choose from when doing research for a project.

Very complete selections.

the ability to check out materials via the web, and having them delivered to me.

It is very easy to get around in and learn about once you are familiar to the system
Extensiveness of the collection, staff response, meeting my library needs in 99% of all instances.

Providing a great service to students, faculty, and staff

Wednesday, June 14, 2000
Page 103 of 151

Record_id Q_4_1

I appreciate the amount of information available to us students.

On-line search for materials

Web-based search engines.

There are so many places to go, depending on what type of studying you would like to do (group, individual). The different departmental libraries are extremely helpful.

Great collection of print materials, covering wide range of subjects. Generally helpful (or at least well-intentioned) staff, and generally pleasant facility.

Overall, staff have been pleasant and helpful.

That you at least have most of the materials I need there.

very good collection
good infrastructure
convenient opening hours
nice and helpful library staff

AV selection

huge collections and easy to access. Librarians are very friendly and willing to help.

The large number of journals that are available, especially in the Eng. library, and the increasing number that provides full-text articles online.

The vast amount of materials that the library contains. I have never not been able to find what I am looking for. I like the departmental approach as well. It helps to make the huge collection always available, but at the same time the basic things I need are quickly accessible at the departmental library.

There is a huge amount of information available to you and you can access information from any campus library from a single library computer, for the most part.

My favorite thing about it is the size—I can almost always find sources that are relevant to what I need.

I like the number of resources and the different types as well as the quite conducive atmosphere.

Staff and resources are diverse and knowledgeable/accurate. Usually, hours are convenient for my
purposes. I often need evening/late night access to stacks.

4032 It is usually easy to find materials, and if it isn't, there is always someone there to help.

4033 Overall high quality of holdings.

4034 Size of collection and accessibility. Good database access.

4035 Getting books from all over Illinois delivered to my office.

4036 The ample opportunities it provides to study in between classes.

4038 I like the atmosphere in Grainger, you can do group work, or you can study individually.

4039 I love the Architecture of the Grainger Engineering Library.
I also like the atmosphere of study that you can feel at the Grainger and Central Library.

4041 Accessibility of journals and books.

4044 The size and scope of the holdings. (Most of my library usage comes from personal projects, mostly of a historical nature.)

Wednesday, June 14, 2000
Page 104 of 151

Record_id Q_4_1

4045 Location.

4046 I like the fact the Education library workers are very nice and supportive and help the students at all times.
   The students needs in the Education Library always go first.

4048 Special collections, area studies collections.

4049 The staff was always willing to help and explain where materials were located.

4051 I most like the size and variety available in the collection.

4052 I like the chem library.

4055 I really like the library collection - it is amazingly varied and deep.

4058 The closeness it is to my dorm.

4059 It's quiet.

4060 The library personnel that always help me.

4063 Being elective.

4065 Extensive collections.
The access to such a broad range of material, both in house and via library loan. This library is one of the many reasons I choose to remain in this community. I feel very lucky to be able to take advantage of such a wonderful facility. I used the library much more during my graduate school days, for this reason I know where things are in many of the libraries and prefer to go and look through the shelves even today. I really don't have an interest in the online service.

I use the Class Reserve list books at Grainger the most. I like to be able to get those quickly and easily. I also like the study areas in Grainger.

It's convenient for students.

Large collection; I can usually find the exact resources I need.

Convient location and great study/research atmosphere

I like being able to use the stacks myself because it is more convenient for me than waiting to have someone get something for me. I also think the number of holdings are impressive.

The amount of materials is staggering--it seems that somewhere I can always find what I'm looking for. The libraries are also generally very clean and not very cluttered--I think that is important to look inviting and organized.

It is a nice place to find info and study.

There were many resources available covering topics that were relevant to me and my school work.

Knowledgable and pleasant staff members

The resources available are the best!

There is a lot of information available, and the hours are great.

Large number of resources available.

Large collection/electronic journal subscriptions

Wednesday, June 14, 2000
Page 105 of 151

Record_id Q_4_1

Having a department library is ESSENTIAL.

There is always someone to greet and help me when I enter any library. The librarians are also very knowledgeable about the library and the items that are there. The library is very user-friendly. Having the webpage and the online databases makes researching very convenient and simple. Finally, the overall quality of the resources is very, very good. I've found every book or journal that I was looking for in any one of our libraries.
Having a Printing Services branch in the Undergrad that is open until midnight during the week.

I like the ability to meet there and have study groups as well as get together with a group for a project. It is convenient to view tapes, etc. that are assigned for a class right there at the library. The use of materials and quality of them provided is pretty good. I am able to get in and out of the library if I need to in a short period of time.

large amounts of materials available

There are many of them and they are pretty convenient to use.

Availability of materials and assistance.

I like the ability to look up books through telnet.

web resources, recent journal shelves

The study rooms at Grainger. Also the computers and the staff’s ability to help me look up information on-line

I took both the online card catalog and the article classes. They were great. They helped a lot.

amount of material

very large collection of materials, the interlibrary loan system is great

The search capabilities and the computer networking available.

I think it is a good place to find my research and get help from librarians on research and projects, even papers. Also the computers are convenient.

I’ve been able to obtain almost all reference needed for my research, either directly or through IRRRC

The Education library, which is the only one that I use, has most of the journals that I need. They are really specific to my studies.

One of my primary considerations in choosing the U of I was the reputation of the library system. Overall, I have not been disappointed. I’m particularly impressed with online journal and catalog search capabilities.

There is always ample information on a topic.

wide variety of resources

knowledgeable resource staff in the Education library

It’s sheer size — which of course is a blessing and a curse of sorts.

I like the easy accessibility of the materials.

1) Reserves for class, but please post online. 2) The Full-text documents. 3) residence hall libraries 4) cd rentals, please upgrade collection and make ordering cd’s easier and notify us when they come in.
I most like the hours of operation for all of the libraries. They are all very convenient.

there's a lot of libraries

The group study rooms and individual study places

The vast collection of books available.

The personnel are so helpful

Online fulltext articles

I like being able to search for books over the telnet interface. I like using the web better though (but I am not sure if it is available for book searches)

weekday hours

I enjoy the wealth of resources that the library has to offer. The collection of books are wonderful. I can do research and pleasure reading and 9 times out of 10 I can find the books on the UIUC campus

Most material is in-house

The amount of publications & books that are accessible.

Online databases

I like the broadness of the collection of material that is available to the students.

Being able to access full text journals from a web page.

The staff are usually very helpful and knowledgeable about their work

Easy of use, plus I am (almost) always able to locate the item I need, or request it through the interlibrary loan service. Also take advantage of and enjoy the special collections, such as the historical chemistry references now on display, script collection, etc. Library staff is outstanding at both the Main Library and dept. locations.

Location of graduate and undergraduate library.

Extensive holdings

Lots of books.

I like all the things the library offers to students, and it will be better once the University is able to make things more available over the web.
vast array of books on my topic which is very narrow- Gateway article databases- lots of very nice people (only a few rude ones here and there) but mostly people are friendly- I think user instruction is really the key- I've learned so much about the library that I would never have known were it not for working here- i see lots of phds out there who don't have a clue about how to search and make the most of the collection

As a staff member who lives out of town, I like that it is there and available for my use. I am an avid reader, and have just enjoyed having the opportunity to use the U of I Library.

number of volumes (journals and books)

I like that the undergrad and main library are connected...it makes it easier to go from library to library.

the breadth of resources.

The large collection of materials, and access to materials that we don't have here.

The huge selection of resources.

The depth of the collection and ready, prompt access to information.

Wednesday, June 14, 2000
Page 107 of 151

Record_id Q_4_1

I am very happy about the campus mail delivery of library books. I also like having the department library in my building.

The large size of the print collection, the large number of journals, and the expertise of the staff (esp. reference).

Efficient assistants, good collection of materials, renewal by phone.

I like the different subject libraries.

Can get most anything I need if I am persistent. Our people seem to be there to help and will find answers if they don't know.

The libraries have good hours during the week and have a vast collection of materials and if we don't have them more than likely another library in the IICSO system has the book.

accessibility

I like that the librarians always seem eager to help. I have never had a bad experience and have found them to be more than helpful whenever I need assistance. Also, I think the atmosphere is very sophisticated and knowledgable.

I like to be able to go to Grainger even though I am not an engineer because the atmosphere there is
much nicer and bigger than the Undergraduate Library.

amount of information available

Large variety and helpful employees.

There is a wealth of materials available if you know where to look.

The shear number of volumes and journals as well as their organization

the access to a wide variety of materials.

convenience and plenty of books in different field.

very important to get access to computers for me. need areas for group and individual study sessions. good hours during finals. helps out.

i love the great access we have to a variety of resources. also, the staff is mostly friendly and knowledgeable.

Once you find your information, there is a lot of it!

engineering library is an excellent place to study.—excellent atmosphere.—furthermore, computer access is great there

I like the subject specific satellites. I have 24 hour access to my the materials I use and need the most, which is very important to me.

The size of the library is unparalleled in almost all of academia. It's good to know that if "it's" out there, then the library probably has it.

The departmental libraries are absolutely crucial to my research and teaching. I regularly bring undergraduate and graduate students to 425 library and the Rare Book Room. I have a high number of graduate contacts (MA and PhD diss) in art history and these students have been enormously helped about the language-side of their projects by the extremely competent staff in 425 library. Our departmental libraries are a hold-over from a past system which should be maintained and distinguish our university library from many others. Because of Modern Languages and Linguistics Librar and it's excellent staff, I and all of my students can work more efficiently and accurately.

The fact that you can access articles from your personal computer and the help from staff

Wednesday, June 14, 2000
Page 108 of 151

Record_id Q_4_1

The convenience of finding materials or having them sent here, also the many hours of operation provide a place for studying.
large collections

all of the resources that are available to us students

I enjoy the sheer depth of the collection. Once you figure out how to work the search engines, you can find info on just about any topic.

I like most the improvements that have been made to the computerized library index compared to what it was like when it was first implemented.

Even the most obscure book can be found.

The vast amount of information available

Delivery to the office. Able to obtain books from other campus

It has many resources and it is a good place to study.

I am doing research work. I often go to university library to find the book and journal. Sometimes I request materials on computer. Our library give me a lot of help. I most like the service is look up the articles on computer.

I like that there are a large number of resources in the department libraries!

when I leave to go to graduate school out east, I will sorely miss the Grainer Engineering Library. It certainly has been an extremely valuable resource and study environment for me and many others.

The rare book room is very hands on.

The vastness of the collection

Able to research materials from remote locations.

Great collection available to be sent to my office from all libraries on campus.

Using the on-line catalog to find and reserve library materials. Also, having materials delivered to campus office address! GREAT!

They have a fairly large selection at the departmental libraries.

Easiness and versatility on library use.

The comprehensive collection is great, especially journals.

The massive collection of journals and books, librarian assistance, electronically available information.

The Library Consultants are extremely helpful in the Undergrad. Also, it is great that students can go to the Writer's Workshop.

There are so many different types of resources available.

FRIENDLY STAFF AT EDU LIBRARY — ALWAYS WILLING TO HELP AND DO EXTRA WORK TO
HELP YOU FIND WHAT YOU ARE LOOKING FOR.

4239 So big, so many books, makes referencing easy
4240 Good collection
4241 I like that the University has a wide variety of collections to choose from.

Wednesday, June 14, 2000
Page 109 of 151

Record_id Q_4_1

4242 collection
4243 I really find the telnet search very helpful. I would love it if it gave full-text articles over the internet. Other than that it is great.
4244 Depth of materials available
4245 The online catalog allows rather comprehensive searching, and it is easy and convenient to order materials at other libraries.
4248 The convenience of being able to order materials, including books and photocopied articles through interlibrary loan, from my office or homw computer.
4250 internet accesss-very useful and easy to use
4251 Being able to email the documents to myself.
4253 It is a safe, quiet place to study. The libraries also have such a large collection of materials that are extremely useful.
4254 Well-kept facility and wide selection, especially on specific topics.
4255 I like the variety and availability of all the materials at the library.
4256 Location is convenient
4257 Services
4258 I've found that materials are often conveniently arranged by subject in the general and departmental libraries; several times I've found useful material in a general area that didn't appear on my telnet search.
4259 Knowing that if I need a book I'm likely to find that the library at least owns it, even if I can't acquire it easily or promptly.
4263 The chemistry library has a lot of what I need.
4264 I really liked certain savvy and helpful librarians in the Commerce library. I am amazed by the amount of
information in the library. Sometimes it is very difficult to find information but I would not know how to improve it. I like the addition of graphic services, very convenient, especially transparencies.

4265  it is very big and more collection

4266  I like being able to go early in the morning to study. I also like that the staff are pretty friendly and willing to help, particularly in the Education Library.

4267  The quantity of information available to me. I also like knowing that our university is ranked in the top 5 university libraries -- I feel confident that the material that I need will be located quickly.

4269  there is a lot a material that is available to use. many different methods to search for materials.

4270  I love Grainger. It is a very comfortable study environment. I get all of my work done there. The best part is the group study rooms. But, we really need more of them.

4271  The amount of material that is available.

4272  wide array of materials

4273  Grainger Library has many facilities that are perfect for engineering majors.

4274  There are a huge amount of materials that I can find most sources for my papers and reports.

Wednesday, June 14, 2000
Page 110 of 151

Record_id  Q_4_1

4275  We do have a lot of references.

4278  You can find anything at one of the libraries.

4279  Overall system is just so big.

4280  The collection is incredible.

4281  Internet service and interlibrary-loan

4284  The University library system is very vast and quite complete. It almost always has the items that I require.

4287  The university has a very large collection, which is very helpful.

4288  quiet studying

4292  The library hours are very convenient.

4294  there are lots of individual study areas.

4297  operating hours, space to work on research
I think the hours are pretty good, I like that it is open late, especially departmental libraries. I also like that it is 24 hrs. during finals week.

collection is vast, and that is helpful. staff is well versed and knowledgeable. they are friendly as well. interlibrary loan is a great service, too.

It is very convenient that most of the material I use and need is online and available electronically. Maintaining and adding new material here is most important to me.

That I can have materials delivered from any library to one close to me.

computer availability

The selection within the library system is quite extensive.

Size of the collection: It is Huge!

The English Library contained helpful information and the texts and sources were excellent. The help was wonderful.

The staff was very friendly and helpful especially in the specific studies libraries-(agriculture, education, commerce).

i appreciate full-text journal articles that i can access through my home computer

Definitely the helpful assistance and friendliness of librarians.

The reference librarians are great. Always very helpful and polite.
I can get any reference I want. If UIUC doesn't have it, they can get it through interlibrary loan. Our librarians at Beckman send me new references using search criteria I developed with them. I can use IBIIS to find references, and I can directly download them into EndNote. This is a god send. Finally, I can order copies of references I find through the Beckman library. This is how I get most of my references, and it saves me an incredible amount of time. I feel extremely lucky to have this service offered to me (& paid for by our granting agency).

the internet service

I like having the electronic journals.

---

Wednesday, June 14, 2000
Page 111 of 151

Record_id  Q_4_1

I like the fact that it is so big and spread out. I very rarely had to order out for a book or journal because the U of I library always had the ones I wanted.
I like the selection and the various resources available for research.

The e-journals on the web are very nice.

quiet area and noisy areas, you can choose how to study

The selection—I usually find a lot of information about whatever I am researching.

General Atmosphere

I like the fact that Cds could be ordered for a student at any time and that there seems to be an effort to keep the libraries clean and usable.

We have one of the best library systems in the nation and I have found it extremely helpful. Keep up the good work.

Lots of resources.

Libraries provide a very good and quiet study environment.

It's huge and the people that offer their expertise are extremely intelligent and helpful.

the quiet atmosphere

I like the Stacks. very helpful

I think that there is plenty of room. I rarely think that the libraries are too crowded.

its close to campus

It's fairly quiet and offers a good study environment when I need it.

Good collection in house and ability to get stuff from other Libraries in the area and big 10 pretty quickly.

The ability to go into the stacks. Sometimes I want to view like subjects and it's easier for me that way.

It's in the community I live in.

All the different libraries.

The friendly help, and the assortment of references.

It is a vast wealth of information on innumerable topics.

Increasing amount of on-line resources.

The library's collection of books and journals relating to psychology is excellent—almost anything I need I can find on campus.

Easy to find what I'm looking for, whether in person or via internet. Quiet environment makes it easy to study.
Its wonderful staff.

I like the specialized libraries.

its all good

Wednesday, June 14, 2000
Page 112 of 151

Record_id  Q_4_1

The quality and the quantity of study space.

Obviously I like the way we have so many resources available to us. Anything I could possible want as a resource is available to me with minimal effort. This library system is convenient and user friendly. The people at the help desk are always willing to help out and are extremely knowledgable. I am extremely grateful for the library I have available to me.

It has a lot of material for research, etc.

The online journals are very convenient, though it would be even nicer to have Science and Nature online with PDF file formats accessible to everyone at the university.

Having many libraries around the campus is nice.

The plethora of information and resources is great!

the ease of using it on-line, being able to order library materials and have them delivered.

Completeness of collections and on-line services.

the rare books room

vastness of materials available

Lots of books and selections for any subject

The late hours and computer availability.

It is very easy to get books once you find out where they are. the people who get the books from the stacks are very prompt.

I like the availability of the periodicals section. I am always able to find the journals that I need in a short amount of time.

being able to access online

I really like the Engineering Library because it is comfortable and has lots of meeting rooms. I've found everything that I've ever wanted.
I like the fact that we have so many resources available in our libraries. I think that it is really great that I can find out practically anything about anything I want to know.

The amount of total information available

The search in the computer is quick and easy.

The wide-ranging collections in various departmental libraries.

Web access, delivery of material to mailboxes.

Ability to access articles online

the variety of libraries and their locale—I usually don't use the library materials, rather I go to study and it's nice to have large tables with bright lighting available so that I can study hours upon end, if need be. Grainger's absolutely the best place to study, especially for a huge exam, because of its proximity to where I live and its hours. The applied life sciences library is a little-used library that's wonderful to do studying and web quizzes in between classes.

full text articles on line

I would like to see more quality copiers available in the library—especially in the stacks. More copiers should be able to reduce/enlarge and duplex.

Wednesday, June 14, 2000
Page 113 of 151

Record_id Q_4_1

Convenient location.

The ability to find materials, check my account, and renew material online from my own home.

selection

It offers a reliable meeting place for group projects.

There's a lot of them.

i like that we can use the libraries when we need them - they have flexible hours that help us out a lot

Length of loan period and fairness of fines, campus delivery of material to offices

They are all very neat and it is fairly easy to find what you are looking for.

The amount and quality of available resources and the easy access to them.

I like how I can access journals online in my room.

quiet place to study
I like the library hours especially during finals. I also like the study carrels.

It is pretty helpful to find sources.

There is tons of information and there are always people to help me find what I am looking for.

Wonderful journal collection.

Enough room to get things done in peace.

The access to trade journals.

Overall, the library is run quite nicely.

I worked at the graduate library for a year and I think that the jobs that those people have are very hard and when you hear people complain about the service, you no longer sympathise with them because you have seen behind the scenes and no one on the outside can begin to imagine all that goes into keeping the library running.

I think they are doing almost the best that they can do.

I think Grainger is the best library mainly because of the study rooms upstairs. They allow an area to group together and talk.

Great place to study. Can find information on anything you need quickly.

I like the size and how the library has pretty much what I need.

The online database search.

I enjoyed access to the main library stacks as a perk from being a Chancellor's Scholar. Having access to the stacks was instrumental in finding resources for several different projects and papers throughout college. Often, when searching for a specific volume, I would notice adjacent materials which were applicable to my project or paper.

The collection is vast, and anything the library doesn't have, they can get.

Wednesday, June 14, 2000
Page 114 of 151

Record_id Q_4_1

1. The size of the collection!! 2. The fact that so many of the books are available at any given time. The other major university libraries I've used a lot are Berkeley's and UCLA's. Berkeley's collection is officially very good but the library is so overused that it is difficult to actually see the materials. Here, the materials can usually be seen very soon if not immediately. 3. Smart librarians.
4. Building very pretty.


good computer access

The long hours (especially near the end of the semester) are extremely helpful—sometimes things just take longer than expected.

There are many books available for whatever topic I need to address. Being an elementary education major, I especially like the Special Collections room and the textbooks available for checkout.

Extensive collection of volumes.

I really like the workshops available to students addressing how to use databases and do searches.

I like the quiet, safe environment. I also appreciate the very helpful staff at the libraries.

help from librarian
easy access.

I like the availability of items within the library. It provides much information and I can usually find anything piece of information that I need.

Knowledgeable staff, expansive collection, accessible information through department libraries, internet, inter-library loan, and the Stacks.

large collection of materials
excellent online catalog

The large selection of services offered.

accessability online

wide range of material available in chemistry library

fluent materials

Grainger is an amazingly comfortable place to work, to study, and to do research. It is a model for a University library.

lots of room to study individually or in a group

also, I really like the fact that the 3rd floor is quiet, while the 2nd allows talking.

The staff at the music library is great! They know most of their patrons by name and go out of their way to help people.

Quiet study areas

The online full-text periodicals.

The diversity of the collections and the many beautiful libraries!
Wednesday, June 14, 2000
Page 115 of 151

Record_id Q_4_1

4456 hours during finals week
4457 many helpful librarians
4459 The expertise of the staff (Margaret Chapman, in particular!)

4460 The ability to get most of the information from the Internet.
4461 The hours are convienent and the group meeting areas work well
4463 We need more the group meeting rooms..
More internet hookups should be available..
4466 I really like the departamental libraries. It helps direct me in the right area and decreases the time and area on which I must look for materials.
4467 I like to study in the Reference Library. It is usually pretty quiet up there.
4469 The number of available libraries-proximity to classes.
Resources available
Grainger RULES! Rock on!
4470 The librarians were very friendly and helpful.
4472 can use comuter from my room
4473 I like the fact that the library is open late hours. Sometimes the dorms can get too loud. At the library, you can find quietness and a good place to study. There are also vending machines in the undergrad hall for people who need a quick break.
4475 It has many individual places to study, but should provide more group rooms. Staff is very helpful and courteous, but the chief librarian could be more pleasant.
4476 THE IMMINESE COLLECTION
4477 I like being able to access articles over the Web, from my dorm.
4479 The online periodical databases.
4480 Helpful librarians. Ease of interlibrary loans.
4482 There are plenty of computers.
4483 Web designs, availibility of the web resources
I like the excellent and fast service to get articles or books from other journals not available in this library.

The librarians who are very willing to help you out.

Online access to articles

The librarians in the Education Library are excellent and go out of their way to help me! They are kind and friendly. I also feel fortunate to have access to any type of material I need, and if materials have been checked out, the interlibrary loan system is convenient and excellent.

The Webpage is very convenient considering it can be accessed from any ccso site. I usually can do my research in a couple of hours instead of days.

Grainger

They have a ton of information and if you try, you can usually find it.

quiet study areas

Grainger is quiet and a good study area

The online catalog that displays what library a book is in.

Wednesday, June 14, 2000
Page 116 of 151

Record_id Q_4_1

The University of Illinois is home of one of the largest groups of libraries in the country. There isn't anything that these libraries don't have or can't get, which makes everything easier and very helpful when doing research.

The ability to log into resources over the internet. Online research is faster and more convenient, especially when it is from a reliable source.

many different resources available

I'm glad the library has access to many resources.

Extensive resources, hours.

closeness and convenience to where I live

I think the G.A.'s are awesome, especially at the Undergrad. I like that you can ask them any question and they will do whatever they can to get you an answer.

full text electronic journals

The reference librarians on staff in the libraries.
I like the fact that there is so many different resources,
I feel like the library has just about anything I need... (It's just a matter of finding it!)
The sheer size.
The amount of information available.
I love studying in Grainger because of the quiet and clean atmosphere.
I like that the library has such a vast supply of resources.
selection and variety of resources
I like knowing that we have one of the biggest library systems in the nation, and also I have found the online cataloge VERY useful!
Web Interface
It gets the job done
N/A
Open many hours
Up to date materials
The library has a huge and complete collection...it is a safe and productive environment.
I like that it is underground and safe from tornadoes
I like the fact that there is a wide range of books on the shelves and rarely ever have to use an interlibrary loan.
The library offers a lot of help in every area needed. It is easily accessible.
It is a great place to study as well as find numerous and various types of sources
There is a great deal of information available to me.

Wednesday, June 14, 2000
Page 117 of 151

Record_id Q_4_1

I like that there is a wide array of resources available and that every college has their own library of pertinent materials to the majors within it. It helps for accessible and relevant material for those particular students.
the large amount of titles available
collections are pretty good, and it is very easy to get access to them.
The wonderful depth and breadth of the collection. It is one of the treasures of this university and should be protected, and continually built upon. There is no doubt that it is the finest library collection outside the east coast.

Hours and location

All the libraries, esp. Grainger, were neat and well-organized. There were so many resources available.

Grainger is a great place to study. The computer research engines like Lexis Nexis are phenomenal when searching for information.

Full-text documents

I have so many options open to me when I go in the Library. In the Residence Halls, I like the idea of being able to check out C.D.'s.

The help and environment.

I love the large selection of books.

I think the libraries are pretty good, I don't use the research materials as much as others may, but I think they are sufficient for most needs, I also like that there are study rooms/group rooms in some libraries for the group work.

Getting information through the computers, such as journals, and sending them to my e-mail account.

Good place to study. Librarians helpful.

I like that there are many options of places to study and the individual cubicals are quiet. I also like Wilson's database to search for journal entries online.

The quietness, I can study very easily and efficiently.

I like that the library is divided into a quiet area and a group study area making it a convenient place to both study quietly and hold group discussions.

A lot of well-rounded information

The depth of the collection in practically all subject areas.

It's a good place to study

The quality of the material available.

The size of the library and the vast collection of books.

I like that you are guaranteed to get just about any book that you would like and if they don't have it in the extensive library collection, they will tell you where you can get it.

Electronic access

The library is quite extensive and there is a ton of material to use.
I like that the library has a wealth of resources.

There is a great wealth of information available and it is relatively easy to find.

I like that the library is open so late.

It's very close and has a lot of info. separated in different categories and libraries

Range of books

The only library I frequently visit is Grainger, and I love the atmosphere. Also, I like being able to obtain articles online - it makes research a lot easier.

I like that the library has rare books.

I like the opportunity to be able to study in a quiet place. I use grainger alot just for studying. I am also impressed with the large selection of library resources (books, mags,...).

I have never had a problem with finding enough resources for papers.

Staff are generally knowledgable and helpful.

I like being able to think of the library as a place to go study. It is a good environment in which to go and get some work done. There is normally enough space available to be able to sit down at most times.

Really enjoy grainger engineering library because of its comfort, lighting, and quietness.

Nothing

I LOVE the grainger facility. Great space, design. Easy to find books in stacks.

Materials available to the students and librarian assistance

Its huge and has pretty much everything I need. When it doesn't have what I need, it can usually get the material for me.

the full text online articles

There are so many different locations and many different ways to get materials.

I most like being able to print computer sources and bill them to my student account. I never have cash and that is a really convenient feature that I've only found at the Undergraduate Library. I don't understand why I can't have that option from from every campus computer.

I like how the U of I library provides all different types of reference materials including the older and
perhaps now outdated ones. This is very helpful to the researcher.

4604 The amount of time I may check out a book. Thank you.

4605 At age 47, I stated working on my Masters Degree after a 25 year absence from school. I felt like an alien in the research libraries, but the librarians helped me a lot. They showed me how to use the on-line programs to do searches. They also helped me locate materials and even gave me suggestions for parking. They were great!

4606 Amount of materials available

4607 availability of many many books- if not from uiuc, then somewhere else.

4608 The U of I Library has such a great collection of books, journals, etc. Whenever I have had a problem or a question there has always been someone who was able to help me.

4609 I find the libraries are very helpful in my research for my classroom assignments. I've also done some personal research and found the libraries to be very helpful.

4610 availability and ease of requesting books.

Wednesday, June 14, 2000
Page 119 of 151

Record_id Q_4_1

4613 The library was great for the one need I had. The book I needed was available and the librarian made the information available to me.

4614 I really appreciate the extensive collection of journals within the Library - especially in the ALS Library.

4615 Availability of titles in Grainger Engineering Library

4616 The fact that you can access and reserve books online as well as have them delivered via campus mail to the office.

4617 That you can get full text articles sent to your uiuc e-mail account.

4618 Huge amount of books and resources. I will miss them greatly when I graduate.

4622 Free access to full text of journal articles from the convenience of my office computer.

4623 good, varied collection

4625 The ability to request books from other libraries online

4626 Excellent access to online journals that I read.

4627 Quiet.
I love the group study rooms on the fourth floor of Grainger. They're awesome.

I like the online catalog best

There always seems to be a computer available to use

I like the quality and quantity of materials available both in print and microfilm.

I like the large number of subject-specific libraries (Education Library, Map and Geography, etc.).

Ease of use

I can find virtually any book/paper I am looking for.

It's huge collection and the ability to easily obtain books from other libraries. This is truly a first-class library. The university should provide more funding for the library so that, among other things, the remodeling of the main library can finally be completed.

They do seem to have a large holding of various titles, in my field.

Interloan system and free campus delivery. Can renew books over the phone and check account

It has materials not available in most libraries. It is very complete, although collections have slipped in recent years. Still, it remains a high-quality library and we are lucky to have it.

I like the availability of a huge collection of excellent books that can be taken out on-line and delivered to my office with fairly long loan periods.

I can reserve the books on-line, then have them delivered to my office.

Wednesday, June 14, 2000
Page 120 of 151

Record_id Q_4_1

Having been a public library employee, holding three different positions, and having attended 9 different universities and colleges over the years, I feel the attitude of the staff is THE most important factor in a library. And, the U of I fares well in this regard. Often when I use the library I am searching for obscure information. Frequently, I seek some assistance from the staff. Unlike many public libraries I have used, and unlike other university libraries I have frequented, I find the staff friendly, knowledgeable, helpful, and perhaps most important, honest if they are unfamiliar with a topic or unable to provide the needed assistance. I have always been made to feel welcome, that helping me with my requests were important to the staff member, and no matter how busy they may be, my interruption was not placing a burden on
them.

4652 Internet connections and individual desks.

4653 Atmosphere

4656 Good place to do work.

4658 it is a great place to go inbetween classes when you want to get some work done, and you don't want to go to the Union

4659 Depth of resources available.

4661 I can keep books checked out for awhile.

4665 It's in a convenient location.

4669 Mailing articles from other locations is EXTREMELY helpful

4670 There is such a good variety of resources and I'll always be able to find what I need.

4671 I like the fact that there is so much information available if you can find it.

4673 Great collection and knowledgable staff

4676 Excellent staff. Always very helpful and friendly, as well as knowledgeable.

4679 It is one of the biggest library facilities in the United States.

4680 The size of the collection is wonderful... and the easy access to other ILCSO library collections

4681 Usually quiet place to work

4682 Since I work at a remote location, I like being able to locate and request materials by computer. I can usually get what I need through the U of I collection or through inter-library loan.

4683 large collections

4684 it is peaceful

4687 It's really big. Awesomely huge... I can't wait for the new ACES library to be finished!

4688 Excellent breadth and depth in the collections, and knowledgeable librarians to help find things. Also, the IEEE CD-ROM/web article index (Grainger Library) is wonderful.

4689 online web-interface search engine

4691 The amount of materials available.

4692 Access to many magazines and journals related to the electric utility industry.

4694 I like that it is relatively easy to obtain materials for research at the main library.
It is a safe place and it has many materials.

I can always find stuff that I can use for my work. Lots of books. Friendly staff.

I really appreciate the dedicated and helpful staff. They make it much easier and more pleasurable to use the library.

Web access/searches.

The online services.

It's holdings are fabulous! The librarians and other staff are helpful!

The availability of materials.

The staff is friendly and it is a nice, safe environment to study.

The hours, and the amount of computers.

Vast resources.

good for study.

Computer Access.

Helpful, knowledgeable staff; online searching of libraries and other resources.

Online searches which have yielded correct results/easy access materials, study facilities, ability to search collections remotely, knowledgeable staff.

I have been able to find what I need for my studies and have had a pleasant experience with the reserve desk, both as a student and as a TA.

It was extremely easy to locate journal articles from home using the web page. The libraries were also great places to study. The study rooms in Grainger with dry erase boards are wonderful. The collection of materials could not be better.

on campus.

The amount of materials available, and the multiple locations in which to study and find materials.

CONVENIENT ACCESS TO LIBRARIES AND CONVENIENT HOURS OF OPERATION.

I like the vastness. The number of libraries on campus is very convenient, although sometimes the smaller ones can be difficult to locate.
4732  electronic journals
4734  Large collection
4735  large selection and friendly/ helpful staff
4736  The ability to find materials online, like the expanded academic index.
4738  It has a great number of things to offer, and considering how large it is it runs rather smoothly.
4741  Collection completeness
4742  I am usually pressed for time when I go to the library and I have always been able to get in and out in a timely manner. This is because of staff at the library and my slowly growing more knowledgeable about where what is!

Wednesday, June 14, 2000
Page 122 of 151

Record_id Q_4_1

4743  Professionalism and knowledge of the library staff.
4744  The collection is enormous.
4745  Being able to search at home, then just pick up materials.
4746  I like the fact that you can pretty much find any info in at least one of the libraries.
4747  Huge collection.
4748  The incredible amount of resources.
4749  depth
4750  it is big
4751  Being able to order book and have them sent to my office
4753  I like the friendly help, and the usage of the computers.
4756  departmental libraries are close. reference staff is helpful
4757  The ability to access material quickly is very beneficial, as well as the vast range of material available.
4758  The availability of an amazing variety and depth of items, plus the possibility of getting other items from off-campus libraries.
4759  Their book collections. UIUC has one of the biggest libraries in the country.
4760  The internet access to library holdings.
Having access to databases & the Online catalog from home or work through the Internet.

The delivery service and online catalog.

On-line chemistry journals and the selection of journals

location

variety of books available across a wide span of time

The LARGE amount of MATERIALS available when they are needed.

web page

The electronic databases

Millions of books!

study areas are quiet

huge

The extent of the collection is impressive, and the ability to get what little is not on campus through inter-library loan is very helpful. Also, not having to leave the office to look at online journals, or to have library material delivered.

The vast amount of resources available.

Grainger is very nice

Wednesday, June 14, 2000
Page 123 of 151

Record_id Q_4_1

That the UIUC library system has more than one copy of a given publication.

Vast array of articles on practically every relevant subject, most libraries are very safe, the libraries are kept clean, librarians are mostly nice and very helpful, most are a good and quiet place to study

I like how the librarians are helpful and even look up stuff for you. I also like how they are flexible with letting you borrow a reference book for a couple of hours to scan it in elsewhere.

I like the quiet atmosphere

Lots of space to study, and helpful staff.

Computers and employees

Amount of materials.
Access is unlimited to everything you can find whatever you want with a lot of help whenever you need.

There are so many selections of books.

I like the environment Grainger provides for people who want to study whether it be in groups, individually, or on the computer.

The librarians and helpers have all been polite, friendly and helpful which I found especially helpful this year when I took a lot of classes outside my major.

The size of the holdings and the range of formats (e.g., print, microfiche, video, electronic journals, e.g.)

-the online catalogue

-interlibrary loan service

-carrels in the stacks

-the marvelous staff in the reference room and documents library

-the 16 week borrowing period with telephone renewal

-some of the electronic data bases, such as World News service, which makes searches of foreign news sources much easier

-the ability to download articles from electronic data bases

-the printing services center now in the undergrad

-the newspaper collection

The large variety of books, journals, etc.

The availability of the web resources.

Illinet Online. I can search anytime and from anywhere I want. The interface is easy to use and provide useful information.

There are quite a lot of resources. (It would be nice if there were more that were appropriate to what students are being asked to do - such as presentations. Would there be a way to have visual aids, posters, etc. available for checkout? I know that this would be really great for a lot of classes.)

Large collection of material

I have most everything I need in print. The staff is usually very helpful. Obtaining print materials from the stacks is never difficult.

There does seem to be an incredible wealth of material. Library staff always seems willing to help when necessary.

separating quiet floor and group study floor

Wednesday, June 14, 2000
The collection at the chemistry library is awesome.
The collections, especially in the Rare Book Room.
Very large and easy to access
convinient, easy to access by web
easy access and friendly, sometime helpful staff
i like how late it stays open, the local of the library, as well as the amount of information available on a wide range of topics
I almost exclusively use the law library. I like the fact that it stays open late.
The librarians are very helpful. The library is very complicated. When I have needed to do research, they were very helpful.
They are in good locations on campus. There are many libraries to go to also.
books
large collection of books and journals
There are tons of resources and you can most definitely find plenty of what you are looking for.
I like most that the librarians are polite nad can help you with the electronic services. They also know how to find materials for any class and if they don't know a question then they find someone who does know the answer.
Good access to print materials both on site and through inter-institutional borrowing; staff that respects low-maintenance patrons; plentiful access to electronic resources.
Access to article databases and other web resources from my home. I could not have done my work without this access. Breadth of collection.
The access to full text online journals.
The most that I like about University of Illinois Library is Grainger Library b/c it is more up to date than any other library and it is a pleasure studying in such a beautiful library.
The extent of collections
Very large collections, helpful assistance every time I have needed it.
I can get almost any library material from anywhere.
Has one of the best Slavic collections in the US. Great resource!
study

The selection and the resources available to find something needed.

Wide selection, but a bit outdated. The librarians are both knowledgable and easy to work with for the most part. There are a couple of grumpy unapproachable people, but I have been 'burned' and know to avoid them. Clearly, for the most part, the librarians are well stocked and vast. Moreover, most of the staff will bend over backwards to help you! (Especially the graduate students)

The people are usually very personable and willing to assist.

The people are very personable and willing to assist.

Education Library and collection is very good. Has alot of different journal articles.

Wednesday, June 14, 2000
Page 125 of 151

Record_id Q_4_1

Accessibility via the web.

Vast selection and interlibrary cooperation

It has most of the articles you are looking for or you can get them in full text and e-mail them to yourself

The Vast selection of materials

full text on-line is great.

Computer access and delivery of books to my office.

Having an online catalog makes it so much easier to find a book that I need, and to know if the book is available or not. It saves me more time that way than to go to the library and find out that a book that I need is not available

I has many resources.

The online catalog and course reserves save a lot of time. I can look at them from home instead of having to come back to campus.

Good hours and service.

The people in the ACES Library are VERY helpful.

lots of books, not always in the best condition.
More money should be invested to preserve the rare editions.

The completeness of the collection--I can find just about any journal. I appreciate even more the access through the web to many journals, so I can download pre-prints right from my computer in my office.
I like the research assistance the most. They are always very resourceful and help get me started.

I like the research assistance the most. They are always very resourceful and help get me started.

how telnet tells whether or not the book is there and also which library it is located

There is a lot of information available and quite simple to retrieve.

Very comprehensive, there are so many libraries, you will be able to find something that you need somewhere.

I am fairly satisfied with the amount of journals available in the Bio library

that I can access many other libraries for materials and how easy it is to renew books

The people who work here are friendly and willing to help. the only problem is that it is sometimes hard to find the help needed.

I love how quiet the study floor is. I can get a lot of studying done there. And I like how late the undergraduate library is open, though it could be a little longer.

The large collection in the Main Library Stacks; the number of science and engineering journals at Grainger; the electronic catalogues

on-line access to journals

There are a lot of different resources available

The interlibrary loans allow me to get almost any book I've ever looked for.

Wednesday, June 14, 2000
Page 126 of 151

Record id Q_4_1

Very easy to use

The librarians are always helpful and willing to go the extra mile to help you find out about a topic.

Good selection

Overall access to materials.

There are many good places to study. Breaking the collection down by subject-specific libraries is very helpful.

Large volumes of resources.
Generally staff are friendly and helpful. Telnet is pretty simple and easy for me to use.

amount of resources

I like the electronic databases that search for journal and magazine articles. I also really appreciate the late night hours, since I used to have to work late and I needed the library to be open after I got off of work. I like the internet services.

The U of I library does have a lot to offer the students here. I'm sometimes overwhelmed by the size of it, but the amount of material compiled here is outstanding. I guess what I like most is the availability of almost any text I have ever needed.

accessable through the internet

you are conveniently located, and i can find material call numbers online at home, which may save me a trip to either the undergrad or to the wrong library.

It has many resources.

the selection is great

Being able to access library information and texts without having to actually physically go to the library.

Lives up to it's billing as one of the best in the world.

The library reference assisstants are excellent. Always helpful and most of the time know what they are doing. I also think telnet book request feature where you can request books from other campus libraries or other libraries in state is excellent and efficient.

good selection

Books delivered to my office.
Requesting books online from other libraries.
Grainer Engineering Library.

The breath and depth of its collection and access to electronic resources.

the staff is very friendly, personable, informed and helpful. Also, the library offers a very wide range of services that I am grateful for.

Interlibrary loan system very efficient!

We almost always have most texts that I need. I rarely have to use interlibrary loan.

You have almost everything I need or want to use. If you don't have it, you help me find it quickly.

the departmental libraries i have used have had books i have never seen before and will probably never seen again.
I have always been able to find as much information on a topic as I need.

It has a good location on campus and a lot of resources to utilize.

help at the stacks

The variety of libraries throughout the campus.

The hours are very convenient. Almost any time I would need the library, it is open and accessible.

I love just being to walk around and browsing the collections. We are so lucky to have such a vast array of knowledge to soak up.

I like the amount of material that you have at the library. I think it is more than suitable for a university library.

lots of material, access to stack collections and other collections, partnership with other universities

have such an assortment of books and information available to us

Grainger hours.

Books are arranged by subject area. Also the amount of resources is overwhelming!

borrowing system

The selection is quite huge. I also like that the library is a safe and quiet place where most people respect other people.

I love the wide variety of selections.

I like its comprehensiveness. There are a lot of resources

How much they seem to care about what students think. I had this impression many months before this survey was known to me

There is a quiet area and a group area to satisfy most library users. Also, I found the librarians in almost all libraries very competent.

The things that I like most about the library is the help that I get from the people who are supposed to help students. They are really helpful.

electronic searches

The University Library is extremely large, so you can more than likely find the book/journal you need.
Tons of journals!!! U of I has a great collection.

There are many libraries you can go to. I also appreciate the quietness of the libraries.

The wealth of information contained in the numerous volumes.

The library system is extensive and usually somewhere I can find a book or journal I need. Journals are especially easy to find.

I like Grainger's top floor. I like the study areas and the computers. Please do not move the computers when construction is done on Engineering Hall!

What I like most about the UIUC library system is the great diversity of the departmental libraries as well as the online library system.

The number of computers and individual study areas

Record_id_Q_4_1

The U of I libraries are a wonderful resource for staff, students, and community. I like the vast collections of all resources.

access to a lot of indepth material, even for undergrads

There's a bunch of them. This way you can always be assured a quiet place to go study. Plus, I seem to get a lot more work when I go there. Undergrad question board is cool too.

The Grainger Library is set up beautifully and the environment is very conducive to studying.

The Amount of resources you can find

I think it is a great resource. With so many different libraries you are bound to find what you need if you just look hard enough.

Wide Selection/Availability

The amount of resources and the availability of those resources.

Vast collection of reference materials and journal publications

The large collections and access to academic journals are important in doing research, and aid in finding relevant information.

i can borrow cd's.

being able to request books on illinet
The library has an enormous amount of resources available. 

I like that things are relatively easy to find and the fact we can tap into other libraries beyond the U of I. I always find the libraries (with the exception of the Undergrad) clean and a nice atmosphere. 

It is convenient and has a wealth of quality information. Very rarely have I left the library without finding the information that I needed. 

Interlibrary loan and #2, campus office delivery system and #3 The collections, the sheer size of it. 

The impressive variety of departmental libraries. 

There is a wide variety of resources available for the students. 

The sheer size is fantastic. 

It is THE library. :) 

online computer access! 

Access that can be obtained from your home 

The large collection is the best part of the library. 

Great collection 

It's convenient and has an immense collection of materials. 

I really like the full text articles that I can find from my computer at home. 

Accessability to staff. 

I enjoy the Reference Librarians. always helpful and courteous. 

Wednesday, June 14, 2000
Page 129 of 151

Record_id Q_4_1

large selection of books

can find stuff online

Access to any Scientific Journal that I have ever needed.

The Biology library has a great web page with links to electronic journals. Always updated and the was the best by far.
The online access my account is nice but needs to cover more than just UIUC items.

I love being able to search on-line, then have my selection delievered to the office. I also like the ability to renew by phone.
What I liked most about the libraries is that whatever info you could ever need is there, its only a matter of finding it.

I use the undergrad most of the time and there is plenty of room. I also like the fact that one level is quiet and the other is for group work.

The Geology library has a superb collection. I hope it continues to subscribe to as many journals as are received at present, although several journals I would like access to have been stopped in the last two years. I would also commend the staff who are generally very helpful and knowledgeable

The resources are there and are extremely thorough

It seems like a good place to study and I'm glad that finding materials via the internet is an option.

the reference desk of the library is extremely helpful, mostly through the telephone and e-mail reference answers available.

I used the web interface for other databases a lot. I liked how I was able to find and access these articles through the U of I website.

I especially appreciate the easy access to a wide range of library materials.

Quick and easy to find materials you need

The hours are very convient and the library provides go sources. Also they are very good at retrieving books from other libraries.

The librarians are kind and helpful.

Available materials

I like the plethora of information available!

The size and extent of the collection is almost unparalleled.

I really like that the U of I Library is so big. If I can't find a book at the Undergrad, it is highly possible that it will be at one of the other library branches. Things seem to be very well-organized, and I have never had a problem finding enough information for research papers.

The use of e-mail to reserve and renew material and the Campus Mail delivery.

It is big and there is alot of area to study, with a group or alone. There are alot of computers, and seldomly do I have to wait a long time to use one.

I like the bottom floor, the quiet study floor with all the cubicles. It is a good place to go for quiet studying with minimal distractions.

The wonderful, friendly librarians and their help with finding sources!!!!!

very useful in general
It's huge. There is always something to be found that I can use.

A large collection of books.

The hours are good as the library is open most of the time. Also, if there's a book you need, you can usually find it at the U of I Library or request it from a nearby one.

Clean, spacious, quiet, computers, interaction with fellow students

In 150 words or less? Grainger.

THe atmosphere

The amount of resources available.

The hours of operation is very convenient.

The range of books

large collection of books available, either directly or indirectly

The collection of journals for research purposes

The library is a good place to study with a group of people for upcoming exams.

Ability to access journal articles via internet

I like the availability of materials

I like the convenient hours, friendly staff and the availability of older books at the Undergrad.

I like the study areas in the basement of the library and the CCSO site in the library.

Physics Library in my own building. Also, freedom as a graduate student to browse the main stacks

The library system is fairly straightforward and easy to use.

It has a huge collection - so it is usually possible to find what you are looking for.

The commerce library has most journals I am interested in.
Large collections, easily accessible, good online service (I can renew and request online-very nice).

The variety of the resources
Friendly staff

Have access to so many different libraries and types of resources

Requesting the material online and getting it delivered at office mail box.

The size, location

The ease of access to an extremely large varied collection of books.

The vast amount of resources available for use

Everything is here. There hasn't been a single item that I was looking for that wasn't located somewhere on campus. There amount of available resources is incredible.

locations and hours of operation

Wide variety of books.

Very personable and helpful staff in all areas.

The collections are quite good in terms of my need.

the friendly people and how easy it is to understand after a quick training session

also I love being able to bill myself for printing

I LIKE MOST ABOUT THE LIBRARY ITS ACCESIBILITY TO CAMPUS. ALSO THE FACT THAT IT HAS A WEBSITE THAT IS EASILY ACCESSED THROUGH HOME PERSONAL COMPUTERS IS EXCELLENT. IT GIVES ME AN OPPORTUNITY TO SEARCH AND FINE EXACTLY WHAT I WANT, AND WHERE IT IS ON CAMPUS, AND THEN LEAVE THE COMFORT OF MY OWN HOME TO GO AND GET IT. I ALSO LIKE THE FACT THAT IT PUBLISHES MATERIALS FULL STATUS, (CIRCULATING/ NON-CIRCULATING, ON LOAN, IN THE MUSIC LIBRARY, AT ANOTHER UNIVERSITY AND ETC.)

I like that the library accommodates people who need quiet areas to study and those who need noise. I also like the number of people that are at the library to help, even late at night.
I like the fact that we can use the library for any time of study and that there are always plenty of desks available to do so.

The up to date information that can be found.

The vast amount of journals and books. The staff is very helpful and informed.

I like the sheer number of libraries the university has and the wide array of available materials we have. Also, the availability of computers and online resources makes locating books/journals simple and fairly time-efficient.

It has a great collection of materials, I realize that it is one of the best libraries anywhere.

Easy access to most journals and books.

It has a lot of resources.

Considering its size, the library is relatively easy to navigate. Updated electronic information cataloguing really helps to make this possible. When it becomes difficult however, there is normally a person to help.

Lots of books. More books than I have ever seen.

The Graduate Stacks. It is sad that not all students have access to them as I have found them to be an invaluable resource.

1. The excellent collection of physics books/journals.
2. The ability, as a graduate student, to use the library when it is closed.
3. The online journal selection.

The materials available (and access to other libraries) and the assistance offered by most of the employees in various libraries and on the phone.

A wide variety of information and it is within walking distance of my workplace.

The convenience and ease of checking out books.

Wednesday, June 14, 2000
Page 132 of 151

Record_id Q_4_1

I love the entire system! I realize how spoiled I am to have so many wonderful libraries and their journals at my fingertips.

What I like the most though is on-line access to databases and especially on-line journal articles in their entirety. It's nice to print what you need on your own high-quality printer where you are working.

hugeness
The libraries provide an efficient and compact method to locate many journal articles.

the fact that we have many different libraries accessible to everyone, also that the location of the library is right on campus.

I like that I can locate the materials I need over the internet before I actually come to the library.

I mainly use the library for internet use and for individual study. I think that the library provides good resources for both of these.

Largeness of the collection

Large Collection, and handy once you learn how to use it. Only took me 2 1/2 years to find my way around its size.

I think the Undergrad is a good place to study, there are lots of people to help find what you need and it is comfortable and safe.

I like the Undergraduate because it has so many resources in one convenient location. The place is awesome.

Good Locations and easy to access.

The broad selection

Electronic journals

I like the fact that the library's collections are so large.

grainger is very new and high tech. the amount of computers is good along with the study environment.

you can study there quietly or do research fairly easy, the staff is very nice and does their job well

Group Study Rooms

The ability to get any information I need that's class-related. The amount of material, and the knowledge of the department librarians, is impeccable.

Ease of navigation. I know where everything is because the staff can immediately refer me to the appropriate location.

The amount of endless resources, plus it is very nice looking.

size

Amount of resources available

the availability of resources on the computer

that there are a lot of different libraries throughout the campus.
The extensive collection of books and journals. Also, the full-text online journals.

Access and ease of use, plus it is comprehensive, a vast mass of knowledge at my finger tips

I like being able to access the catalog online

Very accessible and service is good

How extensive the collection of books and journals is, how efficient the service is

The quiet study area of the undergraduate library is nice, the stacks there are well-lit, it's carpeted, it's conveniently located, and it's open whenever I need to go there.

The vast collections which the library holds, and the ease of finding and requesting most books. I will definitely miss the wonderful library resources when I move away.

I have always been able to find good resources for my coursework as undergrad and grad... even if what I went for was checked out or missing, I left with another valuable resource that I found on a topic or by an author.

I like the fact that it is very quiet.

The staff is very friendly and willing to help, especially the older workers.

Quantity and quality of material available here or thru loan

The libraries are diverse. You can go to a specific library if you wish to study in a very quite atmosphere or you can go to a different library if you wish to meet with a group and discuss things.

The amount of books and magazines.

Cleanliness, prompt assistance

during finals--open 24 hrs. should extend regular hrs to at least 2am.

good selection
can find most anything you need

The reference librarians are very helpful and well versed on a variety of subjects.

atmosphere. Very clean and organized

The vast amount of resources

The depth and breadth of the collection.

use of internet technology

you are great! doing a good job - just need some tweaking...

The librarians are helpful and nice.

Sheer number of materials.

Vast array of resources.

The wide selection of materials

The large selection of academic journals and periodicals

The noise-free environment

variety

I like that there is so much room to study at tables or in a cubby by yourself.

Grainger is a wonderful study environment

usually have what i am looking for

There are so many books we can use.

THe map and geography library has USGS topographic maps for the whole United States. These maps are very useful. The library workers there are very knowledgable of the collection and can help me find what I need,

The interlibrary loan system.

I like the multitude of books it has on a vast variety of topics.

Very large base of collections and information potential.
I know the information is available for my use. Sometimes it's difficult to get all the material from just one place (because of all the different libraries), however, I love the large collection and resources available.

The library is easily accessible.

The internet access and telnet from your own computer helps me the most.

The size and depth of the collection.

It contains many volumes of resources.

Has available a vast amount of resources and materials.

Easy access to wide variety of material

close proximity to work, ease of use

The amount of material available for review.

--good hours
--accessibility of on-line resources

There are many different libraries that are specific to certain subjects which makes things easier to find. Also, the variety of services, from the computer lab, video viewing, and printing services.

I feel as though virtually any book I can think of or need can somehow be found by through the library system. I like the fact that wherever the book is, be it on campus or not, it will be sent to a convenient location where I can pick it up. Also, this year I have found all staff to be exceedingly nice, patient, and helpful. They always go out of their way to offer me individual assistance, which is very important to me.

The vast collections.

There is always information on almost any subject available.

Wednesday, June 14, 2000
Page 135 of 151

Record_id Q_4_1

The amount of resources available. Even if all the material that I am looking for cannot be found I can obtain it.

Diversity of reference available

I believe we have one of the largest collection of books and other materials...it is wonderful that we have access to so many books and other materials.

What I like most about the University of Illinois Library is Internet access.

Can find books and such from any library.
That there are so many items available.

Good place to study.

Many materials

The wealth of information available and the computer access organization.

I love how large this library is. It is a fantastic feeling to know that I have this large a collection for my academic use.

Being able to access full text documents from a search and then e-mailing them to my account to be read and printed out later.

extensive selection

Ton of computer facilities.

* online access
  * online check out and renewal of materials; delivery to campus offices
  * Online full text documents
  * staff has been very helpful both over the phone and in person
  * web interface
  * article data bases online

Helpful staff. Very good.

online access

Full-text resources, fast response time in delivering material to remote users

The collection is very complete. I can often find books, no matter how esoteric.

very expansive yet easy to use for the most part

The library has a large selection of books that are available as well as other resources and that makes it easier for students to do research because they don't have to go all over the place looking for a book they need only to find out there isn't a copy in the state. Overall the U of I has a great library, keep up the good work.

I love the hugeness. It is so easy to just lose yourself among the stacks and let your worries melt away in the silence. I find the library a comforting place.

they are pretty much everywhere...so no matter where you are there is a library nearby where you can go study.
5294 The depth and breadth of the collection is outstanding. Even when I can’t find something here, I can usually get it through interlibrary loan in a matter of days. I particularly like the ability to locate a book in another library on campus and have it delivered to a location of my choice. Also, the professional staff have always been willing to bend over backwards and go the extra mile to help me locate an item. Kudos to them for a job well executed.

5295 The copy machines.

5298 well organized. easy to find books. long checkout periods.

5299 Ricker Library has a good concentration of the sources that I need for my major of Art History. The librarians always are helpful if I have any questions or problems.

5300 Once I get there I can always obtain what I came for. I may have to ask a librarian’s help because the on-line catalogue is so messed up with instructions, networks, links and details. I go in and get the section Dewey number from a librarian and go look for materials. The librarians have always been very helpful--this is from a 35 year perspective.

5301 have helpful libraries and people who can help you if you have a computer problem

5302 Great print collections, mail requests, long loan periods for grads, and expert reference assistance mark UI’s library as substantially excellent. And three cheers for the University’s subscription to “Early English Texts On-line”!

5303 Plenty of resources to choose from.

5304 Librarians are courteous. Services are readily available.

5305 It has most of the material I need, or if not here people are glad to help find it. I don't think they've ever failed to find something. The staff at INHS library are very helpful.

5306 Multiple libraries available for specific subjects/departments/disciplines.

5307 Extensive collection.

5311 I like that the first floor is not totally quiet so groups can get together, but there should be more rooms to sit in for groups to work. I also like that there is so much information to choose from.

5313 Even though I seldom use the library, I like knowing that there are many resources available there if the
need arises.

On line catalogue. So many books and resources.

Great collections, friendly staff

the large amount of resources available

Quiet and well lit.

Extensive collection of books and journals

This is an excellent library system, and I really like nearly everything about it. The collections are generally excellent, so I do not have to order journal articles from other libraries, but can usually get them immediately. And if there are articles or other resources which are unavailable here, it is very easy to get them sent to me.

I most like the fact that the librarians are helpful and knowledgeable when answering my questions and if they do not know the answer they try to accommodate me the best they can.

Wednesday, June 14, 2000

Record_id Q_4_1

Both the huge range of books, publications and documents available throughout the University Library system and the caliber and character of dedicated and knowledgeable staff which have been assembled here, make this one of the world's premiere library systems.

I like the possibility of retrieving desired library materials relatively conveniently. I like the artistic decor of the building design and the exhibits which library staff create for educational purposes.

The strength of the print collections, although this is weakening steadily. How long can we continue to tell prospective faculty members and graduate students that our library ranks after Harvard and Princeton and Yale? My vote is to put funds into collection development.

I am continually impressed by the high quality of service provided to me by library staff. Tom Kilton goes out of his way to support faculty research by responding to book order requests. He also meets with new faculty and introduces the collections in MDX to new graduate students in French.

Large collection, easily accessibly.

the great diversity of available books and the unlimited amount of books one can take out.

Interlibrary loan is very reliable and fast.
You can get anything imaginable that you need. The resources are outstanding.

The extensive collection of material

The help that is available at the library especially when I am confused.

The bottom level of the undergrad - it's where I do my best studying.

Quiet atmosphere for study and research.

Can get whatever research you need.

That you can order books online and have them sent somewhere closer to where you are.

The knowledgeable library service staff is an excellent source for "starting" on research.

I always (almost) get the publications I need for study/research.

I can find basically any book on any topic that I want.

the ga's are helpful

Lots of resources – usually have what I need.

Being able to access all kinds of information through computers and the Internet. I like being able to collect all kinds of different information in one sitting without having to run all over campus to the different libraries to get my research.

Wednesday, June 14, 2000
Page 138 of 151

Record_id Q_4_1
The library staff is very friendly.

The online catalog system via the web version is very nice. Much better than the telenet version.

We should make more libraries like Grainger. The undergraduate library is the most used for group projects and individual study, yet it is in the worst shape for those activities.

Its size

It is a great place to study (Grainger Library). The environment is conducive to learning and there are computer resources.

the wealth of information available here and the friendly staff

U of I Library system has almost anything you could possibly want from a library. If they do not have it, they can usually get it. They make all resources accessible. The rare books collection is also very interesting. They still value hard copies of things, even though the world is going online.

The vast collections of books and audio material.

I like having multiple libraries in which to go on campus. There is almost always a library close to my classes. Also, departmental libraries are good for more specific information and help.

The breadth of its resources.

convenient and efficient.

Most of the libraries I use are in close proximity to my office.

quite environment to study

The variety and abundance of material that can be found!

Lots of resources

THE AMOUNT OF MATERIAL PRESENT (BOOKS, articles, etc)

Library Collections

I like the fact that I have access to many different resources.

Ahhh

good location and open at the right time.

The collections are outstanding. Almost everything I need is on campus, and what's not here can be ordered easily from other network libraries. Although I sometimes wish that newer books would be ordered/added to the collection more quickly (much of my own research involves recent titles), overall the collection is far superior to any college library that I've used in the past.

SIZE
Excellent remote access.

Ample materials.

Wednesday, June 14, 2000

Page 139 of 151

Record_id Q_4_1

being able to log onto computers and check my e-mail quickly. The computer labs tend to have most of the software I need and I am able to use it quickly. The only thing is that the people who work for CCSD can never help me with computer related problems. Most often they have no idea what to do either.

Lots of materials, on everything. Good help if librarian available.

The holdings of the library - and the ability to access other library holdings- is very impressive. I've never had trouble finding the book or journal I need.

It is relatively easy to access information

The personnel. I have always been helped very well by all personnel. That is very important.

The hours are great and the people are extremely nice except for a choice grad assistant in the chemistry library named Steven. Apparently he also works at Grainger and he is not well liked there either. Fire him..... A girl in the chemistry library is very nice and helpful. Karla Combs is awesome.

It is very convenient and provides a quiet study area and many resources are made readily available.

Expansive and useful print collection

The librarians and library assistants are very courteous knowledgeable and helpful

That one can access articles from my room or computer lab and how easily it is to use those full text databases.

I love the variety. Every library is in a different building with a different atmosphere. I like choosing a new library in which to study each week. I love the newspaper library and the children's library.

It is a quiet place where I can get away from the noise around the dorms to study more efficiently with fewer distractions.

Excellent collection—though it could be better—especially in your Spanish collection.

what a great collection.
It is well organized.

I really like the online access to conduct searches and also to retrieve articles (from online journals). The online journals can save a lot of travel time to different libraries! Plus it offers instant gratification!

I also really like having a traveling librarian from the Health Sciences library.

the amount of resources available

Many different libraries with vast resources

Large yet not hard to find your way around

The library is inviting to use, there's always someone there ready to answer your question with friendly service.

I like the size and breadth of the overall collection.

the variety of the collection.

Online catalog

Very complete collection

I like the high-quality and quantity of resources.

There is an ample of information about topics including books and computer articles.

I like being able to order materials to be delivered to offices—would it be possible for us to return the padded envelopes through campus mail?

I also like the number of full-text documents that are available online (ERIC, Wilson Select)—would like to see more of these.

They have almost every book I've wanted.

UIUC library system is fast and easy to use. The staff is also very friendly. At CPLA, when I was doing research the librarian along with the rest of the staff that day all went out of their way to help me find material. They were extremely nice and quick too.

Incorporation of the world wide web for searching library materials.

Late hours of the undergraduate library.

Large and various number of printed materials.
Excellent librarians at Natural History Survey

It has a lot of information and someone is always patient enough to sit and sort through it all with me.

Extensive book and journal collection.

online journals--so i seldom have to go to the library and deal with incompetent workers

I love the music librarians. They are the most kind and helpful people I have ever encountered in my life. They have a wealth of info, and will stop on a dime to answer any question, no matter what level. I cannot tell the number of times i've heard them answer questions from a "Joe-off-the-street" in the same respectful and helpful way that they would speak to tenured faculty. They are the ubertlibrarians

It is open during good hours and everthing is easy to find.

availability of a vast number of resources

I like most about the interlibrary loan program. I can keep the books I need for virtually as long as I need to.

Extensive Collection

It's extensive and well-stocked with old and current books.

I usually go to the library for a quite place to study, and I enjoy the areas provided.

Carry almost everything.

The collection is vast and rich with information.

The great number of book collections

it is open late . . . although i'd prefer it to be open 24 hours. i usually study at night (past one) and it would be nice to have a place to go other than DENNY'S. but i like the fact that it is open 24 hours during finals week.

The resources at the University of Illinois Library are incredible. I really appreciate the vast collection and helpful staff members at the library.

The study rooms and carrols.

Good collections, especially journals

I have frequently used Grainger engineering library. It is very clean and nice to study. I couldn't satisfy with it more.
Has a wide range of journals

Multiple locations

More collection of books and journals

Materials are usually easy to access and available where they should be.

Study environment

The sources available

I have had great experiences with the staff. I have only interacted with non-student employees and they really seem to enjoy helping with internet searches or giving you direction as to how to better find resources.

I enjoy the convenience of being able to look up information and print it out right away. The librarians are always more than willing to help students.

It has air conditioning and it is an environment in which you can easily do your work.

I am very pleased with the hours of operation of the Grainger Engineering Library. I am also pleased with the number of group study rooms.

The number of resources available and the online services. I wouldn't ever fear not being able to obtain a resource, and the staff seems knowledgeable and helpful.

Quiet place to study

Excellent range of resources

I like that the undergraduate library is open 24 hours during finals week.

The people working there know what I'm looking for and how to help me find it, even when the Uofi does not have what I am looking for.

Delivery material to my office

Organization. The chem library is very structured, has TONS of journals and they are easy to find. Good Job!!!

I like the departmental libraries.

The option of interlibrary loan and document delivery

Helpful atmosphere of students and staff

Interlibrary loan

The staff is so friendly and so helpful.

Good electronic filing
I find it very satisfactory that there is a place to go where I can study. I can almost always find the material that I need here at the U of I library. The quality and extent of the library collections and the fact that it is so easy to access other library's collections as well. I like the availability of all kinds of material, and it usually fairly easy to find what I need. Helpful librarian assistance... media counter, reference sections. Extremely large collection. I can concentrate to study here rather than I do in my apartment. Well-organized computer searching system. Study carrels are nice and well lighted at Grainger library. Its voluminous collection, and the seeming attempt made in the past several years to hire cuter librarians. Inter library loans. Most operations web enabled. The library provides a very comfortable atmosphere for studying; even during extended stays. Item availability over using the computer. Being able to access articles from home and being able to do my literature searches at home. It is generally quiet enough to study effectively. Internet services. I think it is a good atmosphere to study and get work done. Staff have been generally very helpful and courteous, and I appreciate that. Has everything. Granger. Large quantity of material.
A variety of sources in different libraries

There is a wide selection.

Convenient hours, quiet, overall pretty helpful staff, large collection...

Grainger Library is the most useful. I feel more rooms should be set aside for use such as those on the 4th floor there. Internet connections are also an increasing priority due to laptop usage.

I like the selection of materials.

lots of choices and easy to find once you start looking in the right area. able to check out things with our ICard and then renew them over the phone!

I liked how each school had it's own library with the collections in it.

You can usually find what kind of material you need

the large volume of information and relatively easy access to it

---

Wednesday, June 14, 2000
Page 143 of 151

Record_id Q_4_1

-Huge collection
-Most resources available immediately
-A few very helpful library assistants
-Generous book charge period.

I definitely think the electronic resources are tremendous, both in terms of number of terminals as well as the electronic information available.

The workshops to learn how to use the computer programs.

There are different areas in the library a person can study if they prefer to study in a noisy or quiet area.

Convenient location, current journals, courteous staff, good study space availability.

Location to Vet Med...late hours during finals

With such a huge collection, SOMETHING about everything I have researched has been available.

The access to such a large collection, I can almost always be assured that there is adequate material available for my needs

I like the fact that I can find materials for every topic that I can think of. The library is a plethora of resources and this is very beneficial to students.

collections are large
Wealth of reference materials

the distance it is from most of my classes and from my house.

1. The staff at the Labor & Industrial Relations Library
2. Delivery of books requested on-line
3. Ease of inter-library loan

The libraries on this campus are very comprehensive – a big plus for me, a very detailed oriented person.

I like the number of available journals. I like being able to have materials sent to my office.

lots of stuff

the reference assistants are always so nice and helpful

I think that the library is organized well, which makes it very easy to search for materials and retrieve them quickly and efficiently.

the uiuc library possesses so many materials that you can always find something that you are looking for.

its location

Online resources.

I am pleased with the increased access to materials on the web as well as the diversity of information still available physically.

The variety of resources available to students.

I have ALWAYS received quick and courteous assistance from library workers. On a large campus where it is easy to get lost in the crowd, I appreciate this service-oriented approach!

The 4th floor of Grainger is an excellent place to do individual, computer, and group studying for engineers, its great.

Wednesday, June 14, 2000
Page 144 of 151

Record_id Q_4_1

I like the variety of volumes and the availability of obscure titles.

Vast availability of resources, media, books, internet, etc.

The ability to congregate with friends and study.

As far as material, the architecture library, which I visit the most, has good collection of relevant material.

lots of books
I really like the University of Illinois library because it carries such a big collection of articles, books and journals on every topic out there. If the student is willing to spend the time and effort they have all the resources available for them. You are never short of references.

It provides a nice place to study away from where the students live.

I hope the library can supply a little more recent materials such as textbooks.

I most often use the ALS library, and I have found the collection of journals in this library to be very helpful and useful.

The availability of all the resources and the help the employees offer.

Ease of access

The staff at both the Informational Undergraduate and graduate desks are not only very patient and courteous, but they are also very helpful. They should be commended for their great efforts and patience with students.

I like the quiet environment in the commerce library.

Media Center and opportunity to watch video films.

The hours are good, and the people are helpful.

I think the online library is extremely beneficial.

1) the comprehensiveness of the collection
2) the web based search facilities

The reference staff at the Education library is FANTASTIC. They are so patient and willing to help. They stay with something long after I would have given up and usually are able to help me.

Easy, convenient access to a very large collection of materials (through use of internet)

individual study space

There's so many of them, if there's material you need, you'll be able to find it. Also, the staff is friendly, helpful and to the point. A well run operation, all in all.

Excellent collection of material on mathematics, both journals and books.

The hours, especially when finals come, and it is open all night, which is beneficial to many students such as myself who find it is much less crowded and noisy then and am able to study more effectively then. The regular hours usually can provide this as well. I also like the split levels in the Undergrad with the upstairs for group projects and downstairs for alone quiet work, so they are left undisturbed.

I like that it is relatively simple to find the materials that I need to use. All that one has to do is put in some simple effort and the rest is done for you. I like the hours that the library is open because it is
convenient for my studying habits. I like that I can obtain help from people working at the library, although they tend to be very rude.

Wednesday, June 14, 2000
Page 145 of 151

**Record_id Q_4_1**

<table>
<thead>
<tr>
<th>ID</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>5647</td>
<td>The information I need is quite accessible and mostly easy to find. The librarians were very helpful.</td>
</tr>
<tr>
<td>5648</td>
<td>Access to so much information without the need for interlibrary loan most of the time.</td>
</tr>
<tr>
<td>5649</td>
<td>What I like most about the University of Illinois Library is the fact that it is the largest public university library, which allows me to have a plethora of information. The many different libraries that exist make it easy to find information.</td>
</tr>
</tbody>
</table>
| 5651 | 1) the comprehensiveness of the collection  
2) the web based search facilities |
| 5652 | The sheer volume of the materials that the library owns is phenomenal. I really like the residence hall library too. The CD collection is great. |
| 5655 | I like that you can get journal articles right off of the computer. This allows us to access journals not available at the U of I. Also, I like that there are a wide variety of resources available. |
| 5656 | There are a lot of great places to study. I like the smaller libraries such as the geology and the biology. |
| 5657 | Lots of journals collections that is easily accessible. |
| 5659 | The friendly and helpfull stuff, the long opening hours. |
| 5660 | I really like the ability to search for library material online. |
| 5661 | the extensiveness of materials |
| 5662 | convinient location  
accessible to everyone not just limited to university students  
kind and patient library works...good job |
| 5663 | The choice of collections. |
| 5664 | wealth of information and lots of books, newspaper articles, and information on the web. |
| 5665 | Easy to find what I need...Usually doesn't take long. |
| 5666 | Easily accessible over the internet |
| 5667 | size  
variety of materials and resources |
Availability of carrel (individual study room) and services to find, request and deliver books.

The reference librarians try to be very helpful. Sometimes they're more successful than others, but at least they try and they act like they care—which is more than can be said of many services on campus.

Also, the length of loan periods is more than adequate for most resources—although bumping up the 2-hr limit for non-circulating periodical to 4-hrs doesn't seem unreasonable to me.

inter-library loan service and departmental libraries

Great collection. Good service.

I like the opportunity to work remotely.

The Undergrad and Grainger are good places to study.

I like that there are various libraries on campus to utilize the materials the University provides.

There are a wide variety of journals available...however, the "depth" of the journal selection in each field is sometimes lacking. I appreciate the privileges of graduate students - access to the stacks!

the books

Comfortable chairs.

I like the convenient hours that the library is open. I also like the fact that you can find your resources on-line, then reserve it electronically and pick it up when you are ready.

There are so much books and other information available in our libraries. The open hours are super good and with friendly staff that always are helpful.

The staff is usually very willing to help with any problems or searches.

Web access and electronic journals.

Accessibility: Computer and building hours, locations, and sizes

What a huge collection they have or have access to.

There is a wide variety of resources available to use. I can find most anything that I need.

Lots of materials, easily accessible. Website (telnet) is easy to use and easy to request inter-library loan materials. Also, the article photocopy service from other campuses is GREAT!! Overall, I think the
library staff are very good.

5692 Lots of materials, and I really like being able to access materials online.

5693 Everytime I havr needed assistance, the librarians have been more than helpful. Also, there is so much information within the libraries that you can never be without valuable resources for the use of projects and papers.

5694 It's big and it's here.

5696 It is very easy to find where materials are located and if they are available. There are a great deal of resources

5698 The size of the library and the variety that it provides.

5700 That I can search for things on-line from my room.

5701 In general I think the ability/ease interacting with the library as a staff member is excellent.

5705 The enormous amount of material in all areas.

5697 I appreciate the large collection to which I have access and I enjoy the ability to have items delivered to my mailbox. Many of the items I request are from other campuses and it is great that I still have access to them. Though, it tends to take a long time for them to get here.

5699 I am most impressed with the library during finals week because of the 24 hour policy.

5703 A good place to study!!

5704 The sheer amount of materials available.

5706 a quiet place to study usually

5707 our library has a very convenient systems.

   many many books.


Wednesday, June 14, 2000
Page 147 of 151

Record_id  Q_4_1

5708 I like the subject specific area and subject specialist librarian for Library and Information Science. The service and collection are outstanding for distance students.

5710 The amount of materials available. Rarely is there something (article, book, journal) that I need and cannot find here at the University of Illinois Library.

5711 The accesability on the internet to make resourcing articles easier from the convenience of student's homes.
Every book I want is here

the immense amount of material contained within the system is amazing. 
this allows for people to find most of their needed materials right here on campus.

Group study rooms 

The librarians are very helpful!

Selection of materials.

The huge amount of material we have available.

There is a large variety of resources available.

I like the people who work in the libraries and their excellent service. Everyone is knowledgeable about a variety of topics. They really help out.

I like that people are helpful.

Grainger is awesome!

Proximity to classes

friendly and well-informed librarian

tons of books and information system

Usually have the materials I need.

full text articles available online

large collections

the large collections of different subject materials.

I like the OVID search program. It’s easy to use, easy to teach my students to use and generally gives good results.

lots of resources

good places to study

selection; databases; remote Internet access

personal study area & computers

Friendly, knowledgeable music librarians

Growing number of online journals

Everyone is so helpful and courteous.
Wednesday, June 14, 2000
Page 148 of 151

**Record_id** Q_4_1

5744 Usually has what I am looking for or I am able to obtain what I am needing from another library.

5745 access to large volume and selection here on campus and other libraries

5746 I WAS USUALLY ABLE TO FIND WHAT I WAS LOOKING FOR. GENERALLY, THE LIBRARY
STAFF WAS READILY ACCESSIBLE AND KNOWLEDGEABLE.

5747 It's extensive, and what they don't have, they're more than willing to help you find and retrieve. The staff
(esp. at the Main Library) is extremely helpful and friendly. I'm glad they're putting things on the internet.

5749 hours
materials

5750 The library has a very nice appearance.

5751 I like the amount of resources that are available. You would not find that at many Universities.

5752 Fairly broad collection, good use of web, good access to copiers

5753 How I can find most everything that i need.

5754 I think Mary Beth does an EXCELLENT job in the ALS library.
She is helpful, fast, efficient, informed, etc.

5755 great # of materials available and like the online access idea

5756 That it is very big and it has everything that I need.

5758 Having infotrac available from the library homepage in order to find full-text journal articles without having to
go to the library in the interest of time

5760 It has everything I need and is basically easy to find

5762 Helpful staff, tons of resources

5763 It has a large collection. I feel I can get any book or journal I want--the Univ. usually has very up to date
copies of journals.

5767 I like that there are so many libraries on campus.

5769 There are several libraries, and they have a huge amount of reference material.

5761 The wealth of information available to me, helpful and knowledgable staff and wonderful online resources
that promote ease of use.
I like the fact that I could choose practically any topic and find extensive material on it.

I especially like choosing which library to pick up my library books.

There are a lot of different types of resources all in one place, which is great because papers/projects usually require more than one type of source. It saves a lot of time if you don't have to run around to different buildings.

The quick access to resources needed to do research in some of my classes.

I love Grainger because it is a good place to study. All the areas are comfortable, have nice seating and make studying a bit more bearable than studying in your dorm room.

The helpfulness of the staff.

Ability to request books online, and go pick them up wherever you want to.

Wednesday, June 14, 2000
Page 149 of 151

Record id: Q_4_1

Circulation system is prompt.

Most of the scientific journals are available in full text electronically which is essential for those of us who research after library hours.

It's huge and rather friendly.

I like the availability of computers and the user-friendly aspect of ILLINET. The searches are quick and accurate and let you know the exact status of books which is very convenient and efficient.

Library collection is very good.

The Undergrad is divided into talking and quiet floors. This is really important and helpful.

The ease of information over the internet.

I like that it has an online catalog.

Friendly staff, rich collection.

I like the fact that most everything can be done on the internet in terms of searching for materials. I don't care much for sitting around the library looking for things. I feel more comfortable doing it in the comforts of my own home so that is very much a good thing.

It is so big and there is information about almost anything, and the staff is very helpful.
Convenience. Relevance of holdings.

I like the fact that I feel fairly comfortable in the library I use the most (education library).

The helpfullness of reference librarians!

Electronic Journals

The seperate, smaller libraries with books relative to those fields.

I really like it that the library is open 24 hours during finals, and i feel that one library should be open 24 hours all of the time at least sun through thurs.

The abundance of the materials held throughout the libraries.

Anything you need, somehow you can get your hands on it.

the vast collection of items

Most of the material I use in my field are in the library, so I am pleased with the journals and books that I am able to check out.

I can order a book online and have it come to me in campus mail or pick it up at library.

Grainger is a very astetically pleasing place to study.

The atmosphere seems very nice, comforting and there are a lot of resources out there that can be used. i feel the libraries are well equiped.

Full text e-journals.
I found very useful the Biology library collections.

everything you want it available

Generally, I can find most research journals and books that I find through literature searches. Also, requests for new purchases were handled well, and very professionally.

Clean, quiet, awesome engineering reference

the group study rooms at grainger

The resources are incredible; I am able to find what I need with ease.