SATISFACTION WITH SERVICE TYPES - non-respondents removed

- HOURS CONVENIENT
- REF STAFF AVAILABLE
- ACCURATE SHELVING
- CAMPUS DELIVERY
- ILL SERVICE
- LIB WEB PAGES
- E-MAIL REFERENCE
- LOAN PERIODS OKAY
- FINES ARE FAIR
- PERSONAL SAFETY
- DEPT LIBS CONVENIENT
- SUBJ LIBS AVAILABLE
- SUBJ COLLECTIONS